

GL

Operator's Manual

1665847902

Order no. P166 0043 13 Part no. 1665847902 Edition A 2016

GL Operator's Manual

DEALER E-PROCESS

Mercedes-Benz

Symbols

Registered trademarks:

- Bluetooth® is a registered trademark of Bluetooth SIG Inc.
- DTS is a registered trademark of DTS, Inc.
- Dolby and MLP are registered trademarks of DOLBY Laboratories.
- BabySmart™, ESP® and PRE-SAFE® are registered trademarks of Daimler AG.
- HomeLink® is a registered trademark of Johnson Controls.
- iPod® and iTunes® are registered trademarks of Apple Inc.
- Logic7® is a registered trademark of Harman International Industries.
- Microsoft® and Windows media® are registered trademarks of Microsoft Corporation.
- SIRIUS is a registered trademark of Sirius XM Radio Inc.
- HD Radio is a registered trademark of iBiquity Digital Corporation.
- Gracenote® is a registered trademark of Gracenote, Inc.
- ZAGATSurvey® and related brands are registered trademarks of ZagatSurvey, LLC.

In this Operator's Manual you will find the following symbols:

⚠ WARNING

Warning notes make you aware of dangers which could pose a threat to your health or life, or to the health and life of others.

Environmental note

Environmental notes provide you with information on environmentally aware actions or disposal.

! Notes on material damage alert you to dangers that could lead to damage to your vehicle.

ⓘ Practical tips or further information that could be helpful to you.

▶ This symbol indicates an instruction that must be followed.

▶ Several of these symbols in succession indicate an instruction with several steps.

(▷ page) This symbol tells you where you can find more information about a topic.

▷▷ This symbol indicates a warning or an instruction that is continued on the next page.

Display This text indicates a message in the multifunction/COMAND/Audio display.

Publication details

Internet

Further information about Mercedes-Benz vehicles and about Daimler AG can be found on the following websites:

http://www.mbusa.com (USA only)

http://www.mercedes-benz.ca (Canada only)

Editorial office

©Daimler AG: not to be reprinted, translated or otherwise reproduced, in whole or in part, without written permission from Daimler AG.

Vehicle manufacturer

Daimler AG
Mercedesstraße 137
70327 Stuttgart
Germany

DEP DEALER E-PROCESS

As at 16.09.2014

Welcome to the world of Mercedes-Benz

We urge you to read this Operator's Manual carefully and familiarize yourself with the vehicle before driving. For your own safety and a longer vehicle life, follow the instructions and warning notices in this manual. Ignoring them could result in damage to the vehicle or personal injury to you or others.

Vehicle damage caused by failure to follow instructions is not covered by the Mercedes-Benz Limited Warranty.

The equipment or product designation of your vehicle may vary depending on:

- model
- order
- country specification
- availability

Mercedes-Benz therefore reserves the right to introduce changes in the following areas:

- design
- equipment
- technical features

The equipment in your vehicle may therefore differ from that shown in the descriptions and illustrations.

The following are integral components of the vehicle:

- Operator's Manual
- Maintenance Booklet
- Equipment-dependent supplements

Keep these documents in the vehicle at all times. If you sell the vehicle, always pass all documents on to the new owner.

You can also use the Mercedes-Benz Guide App:

Apple® iOS

Android™

Please note that the Mercedes-Benz Guides App may not yet be available in your country.

The technical documentation team at Daimler AG wishes you safe and pleasant motoring.

Mercedes-Benz USA, LLC

Mercedes-Benz Canada, Inc.

A Daimler Company

DEP DEALER E-PROCESS

1665847902

Index 4

Introduction 24

At a glance 33

Safety 43

Opening and closing 81

Seats, steering wheel and mirrors .. 107

Lights and windshield wipers 129

Climate control 143

Driving and parking 163

On-board computer and displays 271

Stowage and features 339

Maintenance and care 369

Breakdown assistance 385

Wheels and tires 403

Technical data 443

DEP
DEALER E-PROCESS

1, 2, 3 ...

4ETS (Electronic Traction System)
see ETS/4ETS (Electronic Traction System)
4MATIC (permanent four-wheel drive) ... 256
12 V socket
see Sockets
115 V socket ... 354
360° camera
Cleaning ... 380
Function/notes ... 236

A

ABS (Anti-lock Braking System)
Display message ... 291
Function/notes ... 68
Important safety notes ... 68
Warning lamp ... 327
Accident
Automatic measures after an accident ... 60
Activating/deactivating cooling with air dehumidification ... 153
Active Blind Spot Assist
Activating/deactivating (on-board computer) ... 282
Display message ... 314
Function/information ... 248
Trailer towing ... 251
Active Curve System
Display message ... 311
Function/notes ... 219
Active Driving Assistance package ... 248
Active Lane Keeping Assist
Activating/deactivating (on-board computer) ... 282
Display message ... 314
Function/information ... 251
Trailer towing ... 254
Active Parking Assist
Display message ... 315
Exiting a parking space ... 230
Function/notes ... 227
Important safety notes ... 227
Parking ... 229
Towing a trailer ... 231
ADAPTIVE BRAKE ... 76
Adaptive Brake Assist
Display message ... 298
Function/notes ... 72
Adaptive Highbeam Assist
Display message ... 306
Function/notes ... 134
Switching on/off ... 134
Additives (engine oil) ... 451
ADS (Adaptive Damping System)
Function/notes ... 218
Air bags
Deployment ... 58
Display message ... 301
Front air bag (driver, front passenger) ... 51
Important safety notes ... 50
Introduction ... 50
Knee bag ... 52
Occupant Classification System (OCS) ... 53
PASSENGER AIR BAG OFF indicator lamp ... 45
Side impact air bag ... 52
Window curtain air bag ... 53
Air filter (display message) ... 309
AIR FLOW ... 155
Air vents
Glove box ... 161
Important safety notes ... 160
Rear ... 161
Setting ... 160
Setting the center air vents ... 160
Setting the side air vents ... 161
Air-conditioning system
see Climate control
AIRMATIC package
ADS (Adaptive Damping System) ... 218
Function/notes ... 218
Level control ... 219
Alarm
ATA (Anti-Theft Alarm system) ... 78
Switching off (ATA) ... 78
Switching the function on/off (ATA) ... 78
Alarm system
see ATA (Anti-Theft Alarm system)

DEALER E-PRO

Ambient lighting
Setting the brightness (on-board computer) ... 284
Setting the color (on-board computer) ... 284
AMG adaptive sport suspension system ... 222
AMG menu (on-board computer) ... 287
Anti-lock braking system
see ABS (Anti-lock Braking System)
Anti-Theft Alarm system
see ATA (Anti-Theft Alarm system)
Approach/departure angle ... 201
Ashtray ... 351
Assistance display (on-board computer) ... 281
Assistance menu (on-board computer) ... 281
ASSYST PLUS
Displaying a service message ... 375
Hiding a service message ... 375
Resetting the service interval display ... 375
Service message ... 374
Special service requirements ... 375
ATA (Anti-Theft Alarm system)
Activating/deactivating ... 78
Function ... 78
Switching off the alarm ... 78
ATTENTION ASSIST
Activating/deactivating ... 282
Display message ... 310
Function/notes ... 240
Audio menu (on-board computer) ... 278
Audio system
see separate operating instructions
Authorized Mercedes-Benz Center
see Qualified specialist workshop
Authorized workshop
see Qualified specialist workshop
AUTO lights
Display message ... 306
see Lights
Automatic car wash (care) ... 376
Automatic engine start (ECO start/stop function) ... 170
Automatic engine switch-off (ECO start/stop function) ... 169
Automatic headlamp mode ... 130
Automatic transmission
Accelerator pedal position ... 176
Automatic drive program ... 178
Changing gear ... 176
DIRECT SELECT lever ... 173
Display message ... 320
Drive program display ... 174
Driving tips ... 176
Emergency running mode ... 182
Engaging drive position ... 175
Engaging neutral ... 175
Engaging park position automatically ... 174
Engaging reverse gear ... 174
Engaging the park position ... 174
Kickdown ... 177
Manual drive program ... 178
Manual drive program (Mercedes-AMG vehicles) ... 180
Manual drive program (vehicles with the ON&OFFROAD package) ... 180
Oil temperature (on-board computer, Mercedes-AMG vehicles) ... 287
Overview ... 173
Problem (malfunction) ... 182
Program selector button ... 177
Pulling away ... 168
Starting the engine ... 167
Steering wheel paddle shifters ... 178
Trailer towing ... 177
Transmission position display ... 174
Transmission positions ... 176
Automatic transmission emergency mode ... 182
Axle load, permissible (trailer towing) ... 458

B

Bag hook ... 346
Ball coupling
Installing ... 265
Removing ... 269
BAS (Brake Assist System) ... 69

DEP DEALER E-PROCESS

BAS PLUS (Brake Assist System PLUS) 69
Battery (SmartKey)
Checking 85
Important safety notes 85
Replacing 85
Battery (vehicle)
Charging 394
Display message 307
Important safety notes 391
Jump starting 395
Overview 391
Belt
see Seat belts
Blind Spot Assist
Activating/deactivating 282
Display message 314
Notes/function 244
Trailer towing 246
see Active Blind Spot Assist
BlueTEC
Adding DEF 186
BlueTEC (DEF) 450
Brake Assist
see BAS (Brake Assist System)
Brake fluid
Display message 297
Notes 451
Brake force distribution
see EBD (electronic brake force distribution)
Brake lamps
Changing bulbs 139
Display message 304
Brakes
ABS 68
Adaptive Brake Assist 72
BAS 69
BAS PLUS 69
Brake fluid (notes) 451
Display message 291
High-performance brake system 196
Important safety notes 194
Maintenance 195
Parking brake 190
Riding tips 194
Warning lamp 326
Breakdown
Where will I find...? 386
see Flat tire
see Towing away
Brightness control (instrument cluster lighting) 35
Bulbs
see Replacing bulbs

C

California
Important notice for retail customers and lessees 26
Calling up a malfunction
see Display messages
Car
see Vehicle
Car key
see SmartKey
Care
360° camera 380
Car wash 376
Carpets 384
Display 381
Exhaust pipe 381
Exterior lights 379
Gear or selector lever 382
Interior 381
Matte finish 378
Night View Assist Plus 382
Notes 375
Paint 378
Plastic trim 382
Power washer 377
Rear view camera 380
Roof lining 384
Seat belt 383
Seat cover 383
Sensors 380
Side running board 380
Steering wheel 382
Trim pieces 382
Washing by hand 377
Wheels 379
Windows 379
Wiper blades 379
Wooden trim 382

DEALER E-PROCESS

Cargo compartment cover
Notes/how to use 346
Cargo compartment enlargement
Important safety notes 344
Cargo compartment floor
Important safety notes 347
Opening/closing 347
Stowage well (under) 347
Cargo tie down rings 345
CD player (on-board computer) 279
Center console
Lower section 39
Upper section 38
Central locking
Automatic locking (on-board computer) 285
Locking/unlocking (SmartKey) 82
Changing bulbs
Brake lamps 139
High-beam headlamps 138
Low-beam headlamps 138
Child
Restraint system 62
Child seat
Forward-facing restraint system 66
LATCH-type (ISOFIX) child seat anchors 63
On the front-passenger seat 65
Rearward-facing restraint system 66
Top Tether 64
Child-proof locks
Important safety notes 66
Rear doors 67
Children
Special seat belt retractor 61
Cigarette lighter 352
Cleaning
Mirror turn signal 380
Trailer tow hitch 381
Climate control
3-zone automatic climate control with additional rear-compartment climate control 150
Automatic climate control (3-zone) 148
Controlling automatically 154
Cooling with air dehumidification 153
Defrosting the windows 158
Defrosting the windshield 157
Dual-zone automatic climate control 145
General notes 144
Indicator lamp 154
Information about using automatic climate control 152
Information about using dual-zone automatic climate control 147
Maximum cooling 157
Overview of systems 144
Problem with the rear window defroster 159
Problems with cooling with air dehumidification 154
Rear control panel 148
Rear control panel (3-zone automatic climate control with additional rear-compartment climate control) 150
Refrigerant 453
Refrigerant filling capacity 454
Setting the air distribution 156
Setting the air vents 160
Setting the airflow 156
Setting the climate mode (AIR FLOW) 155
Setting the temperature 155
Switching air-recirculation mode on/off 159
Switching on/off 152
Switching residual heat on/off 159
Switching the rear window defroster on/off 158
Switching the ZONE function on/off 157
Coat hooks 347
Cockpit
Overview 34
see Instrument cluster
COLLISION PREVENTION ASSIST
Operation/notes 70
COMAND
ON&OFFROAD menu 262
see separate operating instructions
COMAND display
Cleaning 381
Combination switch 132

Consumption statistics (on-board computer) 276
Convenience closing feature 99
Convenience opening feature 99
Coolant (engine)
Checking the level 373
Display message 306
Filling capacity 453
Important safety notes 452
Temperature (on-board computer, Mercedes-AMG vehicles) 287
Temperature gauge 273
Warning lamp 335
Cooling
see Climate control
Copyright 31
Cornering light function
Display message 303
Function/notes 133
Crash-responsive emergency lighting 136
Crosswind Assist 75
Crosswind driving assistance 75
Cruise control
Activating 204
Activation conditions 203
Cruise control lever 203
Deactivating 205
Display message 317
Driving system 202
Function/notes 202
Important safety notes 203
Storing and maintaining current speed 204
Cup holder
Center console 349
Important safety notes 349
Rear compartment 350
Temperature controlled 349
Third row of seats 350
Customer Assistance Center (CAC) 29
Customer Relations Department 29

D

Data
see Technical data
Daytime running lamps
Display message 305
Function/notes 130
Switching on/off (on-board computer) 284
Declarations of conformity 28
DEF
Adding 186
Display message 310
Filling capacity 450
Important safety notes 450
Delayed switch-off
Exterior lighting (on-board computer) 284
Interior lighting 285
Diagnostics connection 28
Differential lock (display message) 312
Digital speedometer 277
DIRECT SELECT lever
Automatic transmission 173
Display messages
ASSYST PLUS 374
Calling up (on-board computer) 290
Driving systems 310
Engine 306
General notes 290
Hiding (on-board computer) 290
KEYLESS-GO 323
Lights 303
Safety systems 291
SmartKey 323
Tires 318
Vehicle 320
Distance recorder 275
Distance warning (warning lamp) 337
Distance warning function
Activating/deactivating 281
Function/notes 70
Warning lamp 337
DISTRONIC PLUS
Activating 207
Activation conditions 207
Cruise control lever 207
Deactivating 210
Display message 316

DEP DEALER E-PROCESS

Displays in the multifunction display ... 211
Driving tips ... 212
Function/notes ... 205
Important safety notes ... 206
Setting the specified minimum distance ... 210
Stopping ... 209
Warning lamp ... 337
Doors
Automatic locking (on-board computer) ... 285
Automatic locking (switch) ... 91
Central locking/unlocking (SmartKey) ... 82
Control panel ... 42
Display message ... 322
Emergency locking ... 92
Emergency unlocking ... 92
Important safety notes ... 90
Opening (from inside) ... 90
Overview ... 90
Power closing feature ... 92
Drinking and driving ... 193
Drive program
Automatic ... 178
Display (DIRECT SELECT lever) ... 174
Manual ... 178
Manual (Mercedes-AMG vehicles) ... 180
Manual (vehicles with the ON&OFFROAD package) ... 180
Off-road program (vehicles with the ON&OFFROAD package) ... 258
SETUP (on-board computer) ... 287
see On-road programs
Driver's door
see Doors
Driving abroad
Mercedes-Benz Service ... 375
Driving in mountainous terrain
Approach/departure angle ... 201
Driving lamps
see Daytime running lamps
Driving off-road
see Off-road driving
Driving safety systems
ABS (Anti-lock Braking System) ... 68
ADAPTIVE BRAKE ... 76
Adaptive Brake Assist ... 72
BAS (Brake Assist System) ... 69
BAS PLUS (Brake Assist System PLUS) ... 69
COLLISION PREVENTION ASSIST ... 70
Distance warning function ... 70
EBD (electronic brake force distribution) ... 75
ESP® (Electronic Stability Program) ... 73
Important safety information ... 68
Overview ... 68
PRE-SAFE® Brake ... 76
STEER CONTROL ... 77
Driving systems
360°camera ... 236
Active Blind Spot Assist ... 248
Active Curve System ... 219
Active Driving Assistance package ... 248
Active Lane Keeping Assist ... 251
Active Parking Assist ... 227
ADS ... 218
AIRMATIC package ... 218
AMG adaptive sport suspension system ... 222
ATTENTION ASSIST ... 240
Blind Spot Assist ... 244
Cruise control ... 202
Display message ... 310
DISTRONIC PLUS ... 205
HOLD function ... 217
Lane Keeping Assist ... 246
Level control (vehicles with AIRMATIC package) ... 219
Level control (vehicles with the ON&OFFROAD package) ... 213
On-road programs ... 254
PARKTRONIC ... 224
Rear view camera ... 231
Driving tips
Automatic transmission ... 176
Brakes ... 194
Break-in period ... 164
DISTRONIC PLUS ... 212
Downhill gradient ... 194
Drinking and driving ... 193

Driving in winter 197
Driving on flooded roads 196
Driving on sand 200
Driving on wet roads 196
Driving over obstacles 201
Exhaust check 193
Fuel 193
General 192
Hydroplaning 196
Icy road surfaces 197
Limited braking efficiency on salted roads 195
Off-road driving 199
Off-road fording 197
Snow chains 407
Tire ruts 201
Towing a trailer 264
Traveling uphill 201
Wet road surface 195
DSR (Downhill Speed Regulation)
Display message 313
Function/notes 257
DVD video
Operating (on-board computer) 279

E

EASY-ENTRY feature
Activating/deactivating 285
Function/notes 123
EASY-EXIT feature
Crash-responsive 124
Function/notes 123
Switching on/off 285
EBD (electronic brake force distribution)
Display message 293
Function/notes 75
ECO display
Function/notes 193
On-board computer 276
ECO start/stop function
Automatic engine start 170
Automatic engine switch-off 169
Deactivating/activating 170
General information 169
Important safety notes 169
Introduction 169
Electronic Stability Program
see ESP® (Electronic Stability Program)
Emergency
Automatic measures after an accident 60
Emergency release
Driver's door 92
Vehicle 92
Emergency spare wheel
General notes 438
Important safety notes 438
Removing 439
Storage location 439
Technical data 441
Emergency Tensioning Devices
Activation 58
Emergency unlocking
Tailgate 97
Emissions control
Service and warranty information 25
Engine
Check Engine warning lamp 334
Display message 306
ECO start/stop function 169
Engine number 447
Irregular running 172
Jump-starting 395
Starting (important safety notes) ... 167
Starting problems 172
Starting the engine with the SmartKey 167
Starting with KEYLESS-GO 168
Switching off 189
Tow-starting (vehicle) 400
Engine electronics
Problem (malfunction) 172
Engine jump starting
see Jump starting (engine)
Engine oil
Adding 372
Additives 451
Checking the oil level 371
Checking the oil level using the dipstick 371
Display message 308
Filling capacity 451
Notes about oil grades 450
Notes on oil level/consumption 371

DEALER E-PRO

Temperature (on-board computer, Mercedes-AMG vehicles) 287
Viscosity 451
ESP® (Electronic Stability Program)
AMG menu (on-board computer) ... 287
Characteristics 74
Deactivating/activating 74
Display message 291
Function/notes 73
General notes 73
Important safety information 73
Trailer stabilization 75
Warning lamp 330
ETS/4ETS (Electronic Traction System) 73
Exhaust check 193
Exhaust pipe (cleaning instructions) 381
Exterior lighting
see Lights
Exterior mirrors
Adjusting 124
Dipping (automatic) 125
Folding in when locking (on-board computer) 286
Folding in/out (automatically) 125
Folding in/out (electrically) 125
Out of position (troubleshooting) ... 125
Setting 125
Storing settings (memory function) 127
Storing the parking position 126
Eyeglasses compartment 342

F

Filler cap
see Fuel filler flap
Flat tire
MOExtended tires 387
Preparing the vehicle 387
TIREFIT kit 388
see Emergency spare wheel
Floormats 368
Folding the rear bench seat forwards/back 344
Fording
Off-road 197
On flooded roads 196
Frequencies
Mobile phone 444
Two-way radio 444
Fuel
Additives 449
Consumption statistics 276
Displaying the current consumption 276
Displaying the range 276
Driving tips 193
Fuel gauge 35
Grade (gasoline) 448
Important safety notes 447
Low outside temperatures 450
Problem (malfunction) 185
Quality (diesel) 449
Refueling 182
Tank content/reserve fuel 448
Fuel filler flap
Opening 184
Fuel filter (display message) 309
Fuel level
Calling up the range (on-board computer) 276
Fuel tank
Capacity 448
Problem (malfunction) 185
Fuses
Allocation chart 400
Before changing 400
Dashboard fuse box 400
Fuse box in the engine compartment 401
Fuse box under rear bench seat 401
Important safety notes 400

G

Garage door opener
Clearing the memory 367
General notes 364
Important safety notes 365
Opening/closing the garage door .. 367
Programming (button in the rear-view mirror) 365

DEP DEALER E-PROCESS

Synchronizing the rolling code 366
Gear indicator (on-board computer, Mercedes-AMG vehicles) 287
Genuine parts 24
Glove box 341
GTW (Gross Trailer Weight) (definition) 425

H

Handbrake
see Parking brake
Hazard warning lamps 133
Head restraints
Adjusting 110
Adjusting (electrically) 111
Adjusting (manually) 111
Adjusting (rear) 112
Installing/removing (rear) 112
Luxury 112
Headlamps
Fogging up 135
see Automatic headlamp mode
Heating
see Climate control
High-beam headlamps
Adaptive Highbeam Assist 134
Changing bulbs 138
Display message 304
Switching on/off 132
Hill start assist 168
HOLD function
Deactivating 218
Display message 313
Function/notes 217
Hood
Closing 371
Display message 322
Important safety notes 370
Opening 370
Horn 34
Hydroplaning 196

I

Ignition lock
see Key positions
Immobilizer 78
Indicator lamps
see Warning and indicator lamps
Indicators
see Turn signals
Insect protection on the radiator 371
Instrument cluster
Overview 35
Warning and indicator lamps 36
Instrument cluster lighting 272
Interior lighting
Automatic control 136
Delayed switch-off (on-board computer) 285
Emergency lighting 136
Manual control 136
Overview 135
Reading lamp 135
Setting the brightness of the ambient lighting (on-board computer) 284
Setting the color of the ambient lighting (on-board computer) 284

J

Jack
Storage location 386
Using 429
Jump starting (engine) 395

K

Key positions
KEYLESS-GO 165
SmartKey 165
KEYLESS-GO
Convenience closing feature 100
Deactivation 83
Display message 323
Locking 83
Removing the Start/Stop button ... 166
Start/Stop button 165
Starting the engine 168
Unlocking 83
Kickdown
Driving tips 177
Manual drive program 181
Knee bag 52

DEALER E-PROCESS

L

Lamps
see Warning and indicator lamps
Lane Keeping Assist
Activating/deactivating ... 282
Display message ... 314
Function/information ... 246
see Active Lane Keeping Assist
Lap time (RACETIMER) ... 288
LATCH-type (ISOFIX) child seat anchors ... 63
Level control (display message) ... 311
Level control (vehicles with AIRMATIC package)
Basic settings ... 220
Function/notes ... 219
Important safety notes ... 219
Level control (vehicles with the ON&OFFROAD package)
Basic settings ... 214
Function/notes ... 213
Important safety notes ... 213
License plate lamp (display message) ... 304
Light function, active
Display message ... 305
Light sensor (display message) ... 306
Lights
Activating/deactivating the interior lighting delayed switch-off ... 285
Adaptive Highbeam Assist ... 134
Automatic headlamp mode ... 130
Cornering light function ... 133
Hazard warning lamps ... 133
High beam flasher ... 132
High-beam headlamps ... 132
Light switch ... 130
Low-beam headlamps ... 131
Parking lamps ... 131
Rear fog lamp ... 131
Setting the brightness of the ambient lighting (on-board computer) ... 284
Setting the color of the ambient lighting (on-board computer) ... 284
Standing lamps ... 132
Switching the daytime running lamps on/off (on-board computer) ... 284
Switching the exterior lighting delayed switch-off on/off (on-board computer) ... 284
Switching the surround lighting on/off (on-board computer) ... 284
Turn signals ... 132
see Interior lighting
see Replacing bulbs
Loading guidelines ... 340
Locking
see Central locking
Locking (doors)
Automatic ... 91
Emergency locking ... 92
From inside (central locking button) ... 91
Locking centrally
see Central locking
Locking verification signal (on-board computer) ... 285
LOW RANGE
Display message ... 312
Off-road gear ... 259
LOW RANGE off-road gear ... 259
Low-beam headlamps
Changing bulbs ... 138
Display message ... 303
Switching on/off ... 131
Lumbar support
Adjusting (on the seat) ... 118
Luxury head restraints ... 112

M

M+S tires ... 406
Malfunction message
see Display messages
Matte finish (cleaning instructions) ... 378
mbrace
Call priority ... 360
Display message ... 297
Downloading destinations (COMAND) ... 360
Downloading routes ... 363

DEP DEALER E-PROCESS

Emergency call 357
General notes 356
Geo fencing 364
Locating a stolen vehicle 362
MB info call button 359
Remote fault diagnosis 363
Remote vehicle locking 362
Roadside Assistance button 358
Search & Send 361
Self-test 357
Speed alert 364
System 357
Triggering the vehicle alarm 364
Vehicle remote unlocking 362
Mechanical key
Function/notes 84
Inserting 85
Locking vehicle 92
Removing 85
Unlocking the driver's door 92
Media Interface
USB port in the armrest of the center console 342
see Separate operating instructions
Memory card (audio) 279
Memory function 127
Mercedes-Benz Intelligent Drive
Active Blind Spot Assist 248
Active Parking Assist 227
Blind Spot Assist 244
DISTRONIC PLUS 205
General notes 202
Lane Keeping Assist 246
PARKTRONIC 224
Message memory (on-board computer) 290
Mirrors
see Exterior mirrors
see Rear-view mirror
see Vanity mirror (in the sun visor)
Mobile phone
Frequencies 444
Installation 444
Menu (on-board computer) 279
Transmission output (maximum) 444
Modifying the programming (SmartKey) 84
MOExtended tires 387
Mounting wheels
Lowering the vehicle 431
Mounting a new wheel 431
Preparing the vehicle 428
Raising the vehicle 429
Removing a wheel 430
Securing the vehicle against rolling away 428
MP3
Operation 279
see separate operating instructions
Multifunction display
Function/notes 275
Permanent display 283
Multifunction steering wheel
Operating the on-board computer .. 273
Overview 37

N

Navigation
Menu (on-board computer) 277
see separate operating instructions
Night View Assist Plus
Activating/deactivating 242
Cleaning 382
Problem (malfunction) 244
Notes on breaking-in a new vehicle 164

O

Occupant Classification System (OCS)
Conditions 53
Faults 57
Operation 54
System self-test 56
Occupant safety
Automatic measures after an accident 60
Children in the vehicle 61
Important safety notes 45
Introduction to the restraint system 44
Occupant Classification System (OCS) 53

DEALER E-PROCESS

PASSENGER AIR BAG indicator lamps ... 45
Pets in the vehicle ... 67
PRE-SAFE® (anticipatory occupant protection) ... 60
Restraint system warning lamp ... 45
OCS
Conditions ... 53
Faults ... 57
Operation ... 54
System self-test ... 56
Odometer ... 275
Off-road driving
Approach/departure angle ... 456
Checklist after driving off-road ... 200
Checklist before driving off-road ... 199
Fording depth ... 455
General information ... 199
Important safety notes ... 198
Maximum gradient climbing ability ... 456
Traveling uphill ... 201
Off-road programs (vehicles with the ON&OFFROAD package)
Displays in the COMAND display ... 262
Function/notes ... 258
Off-road program 1 ... 258
Off-road program 2 ... 259
Off-road system
4MATIC ... 256
DSR ... 257
LOW RANGE off-road gear ... 259
Off-road 4ETS ... 73
Off-road ABS ... 69
Off-road ESP® ... 75
Off-road programs (vehicles with the ON&OFFROAD package) ... 258
Oil
see Engine oil
On and Offroad menu (on-board computer) ... 287
On-board computer
AMG menu ... 287
Assistance menu ... 281
Audio menu ... 278
Convenience submenu ... 285
Display messages ... 290
Displaying a service message ... 375
DISTRONIC PLUS ... 211
Factory settings submenu ... 286
Important safety notes ... 272
Instrument cluster submenu ... 283
Lighting submenu ... 284
Menu overview ... 275
Message memory ... 290
Navigation menu ... 277
On and Offroad menu ... 287
Operation ... 273
RACETIMER ... 288
Service menu ... 283
Settings menu ... 283
Standard display ... 275
Telephone menu ... 279
Trip menu ... 275
Vehicle submenu ... 285
Video DVD operation ... 279
On-road programs
AUTO program ... 254
Function/notes ... 254
Snow program ... 255
SPORT program ... 255
Trailer program ... 256
Opening and closing the side trim panels ... 138
Operating safety
Declaration of conformity ... 28
Important safety notes ... 27
Operating system
see On-board computer
Operator's Manual
Vehicle equipment ... 25
Outside temperature display ... 273
Overhead control panel ... 41
Override feature
Rear side windows ... 67

P

Paint code number ... 446
Paintwork (cleaning instructions) ... 378
Panic alarm ... 44
Panorama roof with power tilt/sliding panel
Important safety notes ... 102
Opening/closing ... 104

DEALER E-PROCESS

Opening/closing the roller sunblind ... 105
Problem (malfunction) ... 106
Resetting ... 105
Parking
Important safety notes ... 189
Parking brake ... 190
Position of exterior mirror, front-passenger side ... 126
Rear view camera ... 231
see PARKTRONIC
Parking aid
Active Parking Assist ... 227
see Exterior mirrors
see PARKTRONIC
Parking assistance
see PARKTRONIC
Parking brake
Display message ... 294
Electric parking brake ... 190
Warning lamp ... 333
Parking lamps
Switching on/off ... 131
PARKTRONIC
Deactivating/activating ... 226
Driving system ... 224
Function/notes ... 224
Important safety notes ... 224
Problem (malfunction) ... 227
Range of the sensors ... 224
Trailer towing ... 226
Warning display ... 225
PASSENGER AIR BAG
Display message ... 301
Problems (malfunction) ... 301
PASSENGER AIR BAG OFF
Indicator lamp ... 45
Pets in the vehicle ... 67
Plastic trim (cleaning instructions) ... 382
Power closing feature ... 92
Power washers ... 377
Power windows
see Side windows
PRE-SAFE® (anticipatory occupant protection)
Display message ... 297
Operation ... 60
PRE-SAFE® Brake
Activating/deactivating ... 282
Display message ... 298
Function/notes ... 76
Important safety notes ... 76
Warning lamp ... 337
Program selector button ... 177
Protection against theft
ATA (Anti-Theft Alarm system) ... 78
Immobilizer ... 78
Protection of the environment
General notes ... 24
Pulling away
General notes ... 168
Trailer ... 168
Pulling away (automatic transmission) ... 168

Q

QR code
Mercedes-Benz Guide App ... 1
Rescue card ... 30
Qualified specialist workshop ... 29

R

RACETIMER (on-board computer) ... 288
Radiator cover ... 371
Radio
Selecting a station ... 278
see separate operating instructions
Radio-wave reception/transmission in the vehicle
Declaration of conformity ... 28
Reading lamp ... 135
Rear bench seat
Folding forwards/back ... 344
Rear compartment
Exit/entry position (3rd row of seats) ... 115
Setting the air vents ... 161
Setting the temperature ... 155
Rear fog lamp
Display message ... 304
Switching on/off ... 131

DEP DEALER E-PROCESS

Rear seats
Adjusting 113
Display message 322
Rear view camera
Cleaning instructions 380
Displays in the Audio display 232
Displays in the COMAND display ... 232
Function/notes 231
Switching on/off 232
Rear window defroster
Problem (malfunction) 159
Switching on/off 158
Rear window wiper
Replacing the wiper blade 141
Switching on/off 140
Rear-view mirror
Anti-glare (manual) 124
Dipping (automatic) 125
Refrigerant (air-conditioning system)
Important safety notes 453
Refueling
Fuel gauge 35
Important safety notes 182
Refueling process 183
see Fuel
Remote control
Garage door opener 364
Programming (garage door opener) 365
Replacing bulbs
Important safety notes 136
Overview of bulb types 137
Removing/replacing the cover (front wheel arch) 137
Reporting safety defects 29
Rescue card 30
Reserve (fuel tank)
see Fuel
Reserve fuel
Display message 309
Warning lamp 334
see Fuel
Residual heat (climate control) 159
Restraint system
Display message 299
Introduction 44
Warning lamp 333
Warning lamp (function) 45
Reversing feature
Panorama sliding sunroof 103
Roller sunblinds 104
Side windows 98
Sliding sunroof 103
Tailgate 93
Reversing lamps (display message) 305
Roadside Assistance (breakdown) 26
Roller sunblind
Panorama roof with power tilt/sliding panel 104
Rear side windows 351
Roof carrier 348
Roof lining and carpets (cleaning guidelines) 384
Roof load (maximum) 454
Route (navigation)
see Route guidance (navigation)
Route guidance (navigation) 277

S

Safety
Children in the vehicle 61
Safety system
see Driving safety systems
Seat belts
Adjusting the driver's and front-passenger seat belt 49
Adjusting the height 48
Cleaning 383
Correct usage 47
Fastening 48
Important safety guidelines 46
Introduction 46
Releasing 49
Switching belt adjustment on/off (on-board computer) 286
Warning lamp 325
Warning lamp (function) 49
Seats
Adjusting (electrically) 110
Adjusting the head restraint 110
Cleaning the cover 383
Correct driver's seat position 108
Entry position (3rd row of seats) 116

DCP REAL PROCESS

Exit position (3rd row of seats) 116
Folding down/up (third row of seats) 113
Folding the 2nd row of seats forward electrically 117
Folding the 2nd row of seats forward manually 115
Folding the rear bench seat forwards/back 344
Important safety notes 109
Overview 109
Seat heating problem 120
Seat ventilation problem 121
Storing settings (memory function) 127
Switching seat heating on/off 118
Switching seat ventilation on/off .. 120
Section
Sliding sunroof 102
Selector lever
Cleaning 382
Sensors (cleaning instructions) 380
Service menu (on-board computer) 283
Service message
see ASSYST PLUS
Service products
Brake fluid 451
Coolant (engine) 452
DEF special additives 450
Engine oil 450
Fuel 447
Important safety notes 447
Refrigerant (air-conditioning system) 453
Washer fluid 453
Setting the air distribution 156
Setting the airflow 156
Settings
Factory (on-board computer) 286
On-board computer 283
SETUP (on-board computer) 287
Side impact air bag 52
Side marker lamp (display message) 305
Side windows
Cleaning 379
Convenience closing feature 99
Convenience opening feature 99
Hinged side windows 98
Important safety information 97
Opening/closing 98
Overview 97
Problem (malfunction) 102
Resetting 100
Reversing feature 98
Sliding sunroof
Important safety notes 102
Opening/closing 103
Problem (malfunction) 106
Resetting 104
see Panorama roof with power tilt/sliding panel
SmartKey
Changing the battery 85
Changing the programming 84
Checking the battery 85
Convenience closing feature 100
Convenience opening feature 99
Display message 323
Door central locking/unlocking 82
Important safety notes 82
KEYLESS-GO start function 84
Loss 87
Mechanical key 84
Overview 82
Positions (ignition lock) 165
Problem (malfunction) 87
Starting the engine 167
Snow chains
Information 407
Snow drive program 255
Sockets
Center console 353
General notes 353
Luggage compartment 354
Rear compartment 353
Special seat belt retractor 61
Specialist workshop 29
Speed, controlling
see Cruise control
Speedometer
Digital 277
In the Instrument cluster 35
Segments 272

DEALER E-PRO

Selecting the unit of measurement 283
see Instrument cluster
Standing lamps
Display message 305
Switching on/off 132
Start/stop function
see ECO start/stop function
Starting (engine) 167
STEER CONTROL 77
Steering (display message) 322
Steering assistant STEER CONTROL
see STEER CONTROL
Steering wheel
Adjusting (electrically) 122
Adjusting (manually) 121
Button overview 37
Buttons (on-board computer) 273
Cleaning 382
Important safety notes 121
Paddle shifters 178
Steering wheel heating 122
Storing settings (memory function) 127
Steering wheel heating
Problem (malfunction) 123
Switching on/off 122
Steering wheel paddle shifters 178
Stopwatch (RACETIMER) 288
Stowage areas 340
Stowage compartments
Armrest (under) 342
Center console 342
Center console (rear) 342
Cup holders 349
Eyeglasses compartment 342
Glove box 341
Important safety information 341
Stowage net 343
Stowage net 343
Summer tires 406
Sun visor 350
Surround lighting (on-board computer) 284
Suspension tuning
AMG adaptive sport suspension system 223
SETUP (on-board computer) 287
SUV
(Sport Utility Vehicle) 27
Switching air-recirculation mode on/off 159

T

Tachometer 273
Tail lamps
Display message 304
Tailgate
Display message 321
Emergency unlocking 97
Important safety notes 93
Limiting the opening angle 96
Opening dimensions 454
Opening/closing (automatically from inside) 96
Opening/closing (automatically from outside) 94
Opening/closing (from outside) 94
Tank
see Fuel tank
Tank content
Fuel gauge 35
Technical data
Capacities 447
Emergency spare wheel 441
Information 444
Tires/wheels 432
Trailer loads 458
Vehicle data 454
TELEAID
Call priority 360
Downloading destinations (COMAND) 360
Downloading routes 363
Emergency call 357
General notes 356
Geo fencing 364
Locating a stolen vehicle 362
MB info call button 359
Remote vehicle locking 362
Roadside Assistance button 358

DEP DEALER E-PROCESS

Search & Send 361
Self-test 357
Speed alert 364
System 357
Triggering the vehicle alarm 364
Vehicle Health Check 363
Vehicle remote unlocking 362
Telephone
Accepting a call 280
Display message 322
Menu (on-board computer) 279
Number from the phone book 280
Redialing 280
Rejecting/ending a call 280
Temperature
Coolant (display in the instrument cluster) 273
Coolant (on-board computer, Mercedes-AMG vehicles) 287
Engine oil (on-board computer, Mercedes-AMG vehicles) 287
Outside temperature 273
Setting (climate control) 155
Transmission oil (on-board computer, Mercedes-AMG vehicles) 287
Through-loading feature 343
Time
see separate operating instructions
Timing (RACETIMER) 288
Tire pressure
Calling up (on-board computer) 412
Checking manually 411
Display message 318
Maximum 411
Not reached (TIREFIT) 390
Notes 409
Reached (TIREFIT) 390
Recommended 408
Tire pressure loss warning system
General notes 411
Important safety notes 411
Restarting 412
Tire pressure monitor
Checking the tire pressure electronically 414
Function/notes 412
General notes 412
Important safety notes 413
Radio type approval for the tire pressure monitor 415
Restarting 415
Warning lamp 338
Warning message 414
TIREFIT kit 388
Tire pressure not reached 390
Tire pressure reached 390
Tires
Aspect ratio (definition) 426
Average weight of the vehicle occupants (definition) 425
Bar (definition) 424
Changing a wheel 427
Characteristics 424
Checking 405
Curb weight (definition) 426
Definition of terms 424
Direction of rotation 427
Display message 318
Distribution of the vehicle occupants (definition) 427
DOT (Department of Transportation) (definition) 425
DOT, Tire Identification Number (TIN) 424
GAWR (Gross Axle Weight Rating) (definition) 425
General notes 432
GTW (Gross Trailer Weight) (definition) 425
GVW (Gross Vehicle Weight) (definition) 425
GVWR (Gross Vehicle Weight Rating) (definition) 425
Important safety notes 404
Increased vehicle weight due to optional equipment (definition) 425
Information on driving 404
Kilopascal (kPa) (definition) 425
Labeling (overview) 421
Load bearing index (definition) 426
Load index 423
Load index (definition) 425
M+S tires 406
Maximum load on a tire (definition) 426

Maximum loaded vehicle weight (definition) ... 425
Maximum permissible tire pressure (definition) ... 426
Maximum tire load ... 423
Maximum tire load (definition) ... 426
MOExtended tires ... 406
Optional equipment weight (definition) ... 426
PSI (pounds per square inch) (definition) ... 426
Replacing ... 427
Service life ... 406
Sidewall (definition) ... 426
Speed rating (definition) ... 425
Storing ... 427
Structure and characteristics (definition) ... 424
Temperature ... 420
TIN (Tire Identification Number) (definition) ... 426
Tire bead (definition) ... 426
Tire pressure (definition) ... 426
Tire pressures (recommended) ... 425
Tire size (data) ... 432
Tire size designation, load-bearing capacity, speed rating ... 421
Tire tread ... 405
Tire tread (definition) ... 426
Total load limit (definition) ... 427
Traction ... 420
Traction (definition) ... 426
Tread wear ... 420
TWR (permissible trailer drawbar noseweight) (definition) ... 426
Uniform Tire Quality Grading Standards ... 419
Uniform Tire Quality Grading Standards (definition) ... 425
Wear indicator (definition) ... 427
Wheel and tire combination ... 434
Wheel rim (definition) ... 425
see Flat tire

Tool
see Vehicle tool kit

Top Tether ... 64

Tow-starting
Emergency engine starting ... 400
Important safety notes ... 397

Towing a trailer
Active Parking Assist ... 231
Axle load, permissible ... 458
Cleaning the trailer tow hitch ... 381
Coupling up a trailer ... 266
Decoupling a trailer ... 268
Driving tips ... 264
ESP® (Electronic Stability Program) ... 75
Important safety notes ... 263
Installing the ball coupling ... 265
Lights display message ... 303
Mounting dimensions ... 457
Power supply ... 269
Pulling away with a trailer ... 168
Removing the ball coupling ... 269
Trailer drive program ... 256
Trailer loads ... 458

Towing away
Important safety guidelines ... 397
Installing the towing eye ... 398
Removing the towing eye ... 399
With both axles on the ground ... 399

Trailer coupling
see Towing a trailer

Trailer loads and drawbar noseweights ... 269

Trailer towing
Active Blind Spot Assist ... 251
Active Lane Keeping Assist ... 254
Blind Spot Assist ... 246
PARKTRONIC ... 226
Permissible trailer loads and drawbar noseweights ... 269

Transfer case ... 182

Transmission
see Automatic transmission

Transmission position display ... 174

Transmission position display (DIRECT SELECT lever) ... 174

Transporting the vehicle ... 399

Traveling uphill
Brow of hill ... 202
Driving downhill ... 202
Maximum gradient-climbing capability ... 202

Trim pieces (cleaning instructions) 382
Trip computer (on-board computer) 276
Trip odometer
Calling up 275
Resetting (on-board computer) 277
Trunk
see Tailgate
Turn signals
Display message 304
Switching on/off 132
Two-way radio
Frequencies 444
Installation 444
Transmission output (maximum) 444
TWR (Tongue Weight Rating) (definition) 426
Type identification plate
see Vehicle identification plate

U

Unlocking
Emergency unlocking 92
From inside the vehicle (central unlocking button) 91
Upshift indicator (on-board computer, Mercedes-AMG vehicles) 287

V

Vanity mirror (in the sun visor) 351
Vehicle
Correct use 29
Data acquisition 30
Display message 320
Equipment 25
Individual settings 283
Limited Warranty 30
Loading 416
Locking (in an emergency) 92
Locking (SmartKey) 82
Lowering 431
Maintenance 26
Parking for a long period 192
Pulling away 168
Raising 429
Reporting problems 29
Securing from rolling away 428
Towing away 397
Transporting 399
Unlocking (in an emergency) 92
Unlocking (SmartKey) 82
Vehicle data 454
Vehicle battery
see Battery (vehicle)
Vehicle data 454
Vehicle data (off-road driving)
Approach/departure angle 456
Fording depth 455
Maximum gradient climbing ability 456
Vehicle dimensions 454
Vehicle emergency locking 92
Vehicle identification number
see VIN
Vehicle identification plate 446
Vehicle level
AMG adaptive sport suspension system 222
Vehicle level (display message) 310
Vehicle tool kit 386
Video
Operating the DVD 279
VIN 446

W

Warning and indicator lamps
ABS 327
Brakes 326
Check Engine 334
Coolant 335
Distance warning 337
DISTRONIC PLUS 337
ESP® 330
ESP® OFF 331
Fuel tank 334
Overview 36
PASSENGER AIR BAG OFF 45
Reserve fuel 334
Restraint system 333
Seat belt 325
Tire pressure monitor 338
Warranty 25

Washer fluid
Display message 323
Wheel and tire combinations
Tires 434
Wheel bolt tightening torque 431
Wheel chock 428
Wheels
Changing a wheel 427
Checking 405
Cleaning 379
Emergency spare wheel 438
General notes 432
Important safety notes 404
Information on driving 404
Interchanging/changing 427
Mounting a new wheel 431
Mounting a wheel 428
Overview 404
Removing a wheel 430
Storing 427
Tightening torque 431
Wheel size/tire size 432
Window curtain air bag
Display message 300
Operation 53
Windows
see Side windows
Windshield
Defrosting 157
Windshield washer fluid
see Windshield washer system
Windshield washer system
Adding washer fluid 374
Notes 453
Windshield wipers
Problem (malfunction) 142
Rear window wiper 140
Replacing the wiper blades 140
Switching on/off 139
Winter driving
Slippery road surfaces 197
Snow chains 407
Winter operation
General notes 406
Overview 406
Radiator cover 371
Snow drive program 255
Winter tires
M+S tires 406
Wiper blades
Cleaning 379
Important safety notes 140
Replacing 140
Replacing (rear window) 141
Replacing (windshield) 140
Wooden trim (cleaning instructions) 382
Workshop
see Qualified specialist workshop

Z

ZONE function
Switching on/off 157

DEP DEALER E-PROCESS

Protection of the environment

General notes

Environmental note

Daimler's declared policy is one of comprehensive environmental protection.

The objectives are for the natural resources that form the basis of our existence on this planet to be used sparingly and in a manner that takes the requirements of both nature and humanity into account.

You too can help to protect the environment by operating your vehicle in an environmentally responsible manner.

Fuel consumption and the rate of engine, transmission, brake and tire wear are affected by these factors:

- operating conditions of your vehicle
- your personal driving style

You can influence both factors. You should bear the following in mind:

Operating conditions:

- avoid short trips as these increase fuel consumption.
- always make sure that the tire pressures are correct.
- do not carry any unnecessary weight.
- remove roof racks once you no longer need them.
- a regularly serviced vehicle will contribute to environmental protection. You should therefore adhere to the service intervals.
- always have service work carried out at a qualified specialist workshop.

Personal driving style:

- do not depress the accelerator pedal when starting the engine.
- do not warm up the engine when the vehicle is stationary.
- drive carefully and maintain a safe distance from the vehicle in front.
- avoid frequent, sudden acceleration and braking.
- change gear in good time and use each gear only up to ⅔ of its maximum engine speed.
- switch off the engine in stationary traffic.
- keep an eye on the vehicle's fuel consumption.

Environmental concerns and recommendations

Wherever the operating instructions require you to dispose of materials, first try to regenerate or re-use them. Observe the relevant environmental rules and regulations when disposing of materials. In this way you will help to protect the environment.

Genuine Mercedes-Benz parts

Environmental note

Daimler AG also supplies reconditioned major assemblies and parts which are of the same quality as new parts. They are covered by the same Limited Warranty entitlements as new parts.

! Air bags and Emergency Tensioning Devices, as well as control units and sensors for these restraint systems, may be installed in the following areas of your vehicle:

- doors
- door pillars
- door sills
- seats
- cockpit
- instrument cluster
- center console

Do not install accessories such as audio systems in these areas. Do not carry out repairs or welding. You could impair the operating efficiency of the restraint systems.

Have aftermarket accessories installed at a qualified specialist workshop.

DEALER E-PROCESS

You could jeopardize the operating safety of your vehicle if you use parts, tires and wheels as well as accessories relevant to safety which have not been approved by Mercedes. This could lead to malfunctions in safety-relevant systems, e.g. the brake system. Use only genuine Mercedes-Benz parts or parts of equal quality. Only use tires, wheels and accessories that have been specifically approved for your vehicle.

Genuine Mercedes-Benz parts are subject to strict quality control. Every part has been specifically developed, manufactured or selected for and adapted to Mercedes-Benz vehicles. Only genuine Mercedes-Benz parts should therefore be used.

More than 300,000 different genuine Mercedes-Benz parts are available for Mercedes-Benz models.

All authorized Mercedes-Benz Centers maintain a supply of genuine Mercedes-Benz parts for necessary service and repair work. In addition, strategically located parts delivery centers provide quick and reliable parts service.

Always specify the vehicle identification number (VIN) when ordering genuine Mercedes-Benz parts (▷ page 446).

Operator's Manual

Vehicle equipment

This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of going to print. Country-specific differences are possible. Bear in mind that your vehicle may not feature all functions described here. This also applies to safety-relevant systems and functions. The equipment in your vehicle may therefore differ from that shown in the descriptions and illustrations.

The original purchase agreement lists all systems installed in your vehicle.

Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

The Operator's Manual and Maintenance Booklet are important documents and should be kept in the vehicle.

Service and vehicle operation

Warranty

The implied warranty for your vehicle applies in accordance with the warranty terms and conditions in the Service and Warranty Information booklet.

Your authorized Mercedes-Benz Center will replace and repair all factory-installed parts in accordance with the following warranty terms and conditions:

- New Vehicle Limited Warranty
- Emission System Warranty
- Emission Performance Warranty
- California, Connecticut, Maine, Massachusetts, New York, Pennsylvania, Rhode Island and Vermont Emission Control System Warranty
- State warranty enforcement laws (lemon laws)

Replacement parts and accessories are covered by the Mercedes-Benz Parts and Accessories warranties. These are available at any authorized Mercedes-Benz Center.

ⓘ Should you lose your Service and Warranty Information booklet, have an authorized Mercedes-Benz Center arrange for a replacement. The new Service and Warranty Information booklet will be posted to you.

DEALER E-PROCESS

Information for customers in California

Under California law you may be entitled to a replacement of your vehicle or a refund of the purchase price or lease price, if after a reasonable number of repair attempts Mercedes-Benz USA, LLC and/or its authorized repair or service facilities fail to fix one or more substantial defects or malfunctions in the vehicle that are covered by its express warranty. During the period of 18 months from original delivery of the vehicle or the accumulation of 18,000 miles (approximately 29,000 km) on the odometer of the vehicle, whichever occurs first, a reasonable number of repair attempts is presumed for a retail buyer or lessee if one or more of the following occurs:

(1) the same substantial defect or malfunction results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven, that defect or malfunction has been subject to repair two or more times, and you have directly notified Mercedes-Benz USA, LLC in writing of the need for its repair,

(2) the same substantial defect or malfunction of a less serious nature than category (1) has been subject to repair four or more times and you have directly notified us in writing of the need for its repair, or

(3) the vehicle is out of service by reason of repair of the same or different substantial defects or malfunctions for a cumulative total of more than 30 calendar days.

Please send your written notice to:

Mercedes-Benz USA, LLC

Customer Assistance Center

One Mercedes Drive

Montvale, NJ 07645-0350

Maintenance

The Service and Warranty Booklet describes all the necessary maintenance work which should be done at regular intervals.

Always have the Service and Warranty Booklet with you when you bring the vehicle to an authorized Mercedes-Benz Center. The service advisor will record every service for you in the Service and Warranty Booklet.

Breakdown assistance

The Mercedes-Benz Roadside Assistance Program offers technical help in the event of a breakdown. Calls to the toll-free Roadside Assistance Hotline are answered by our agents 24 hours a day, 365 days a year.

1-800-FOR-MERCedes(1-800-367-6372) (USA)

1-800-387-0100 (Canada)

For additional information, refer to the Mercedes-Benz Roadside Assistance Program brochure (USA) or the "Roadside Assistance" section in the Service and Warranty booklet (Canada). You will find both in your vehicle literature portfolio.

Change of address or change of ownership

In the event of a change of address, please send us the "Notification of Address Change" in the Service and Guarantee booklet or simply call the Mercedes-Benz Customer Assistance Center (USA) at the hotline number 1-800-FOR-MERCedes(1-800-367-6372) or Customer Service Center (Canada) at 1-800-387-0100. This will assist us in contacting you in a timely manner should the need arise.

If you sell your Mercedes, please leave the entire literature in the vehicle so that it is available to the next owner.

If you have purchased a used car, please send us the "Notification of Used Car Purchase" in

DEALER E-PROCESS

the Service and Guarantee booklet or simply call the Mercedes-Benz Customer Assistance Center (USA) at the hotline number 1-800-FOR-MERCedes(1-800-367-6372) or Customer Service (Canada) at 1-800-387-0100.

Vehicle operation outside the USA and Canada

If you plan to operate your vehicle in foreign countries, please be aware that:

- service facilities or replacement parts may not be readily available.
- unleaded fuel for vehicles with a catalytic converter may not be available. Leaded fuel may cause damage to the catalytic converter.
- the fuel may have a considerably lower octane rating. Unsuitable fuel can cause engine damage.

Some Mercedes-Benz models are available for delivery in Europe through our European Delivery Program. For details, consult an authorized Mercedes-Benz Center or write to one of the following addresses.

In the USA

Mercedes-Benz USA, LLC
European Delivery Department
One Mercedes Drive
Montvale, NJ 07645-0350

In Canada

Mercedes-Benz Canada, Inc.
European Delivery Department
98 Vanderhoof Avenue
Toronto, Ontario M4G 4C9

Sports Utility Vehicle

⚠ WARNING

Due to the high center of gravity, the vehicle may start to skid and roll over in the event of an abrupt steering maneuver and/or when the vehicle's speed is not adapted to the road conditions. There is a risk of an accident.

Always adapt your speed and driving style to the vehicle's driving characteristics and to the prevailing road and weather conditions.

Utility vehicles have a significantly higher rollover rate than other types of vehicles.

Failure to operate this vehicle safely may result in an accident, rollover of the vehicle, and severe or fatal injury.

In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seat belt.

You and all vehicle occupants should always wear your seat belts.

Operating safety

Important safety notes

⚠ WARNING

If you do not have the prescribed service/maintenance work or any required repairs carried out, this can result in malfunctions or system failures. There is a risk of an accident.

Always have the prescribed service/maintenance work as well as any required repairs carried out at a qualified specialist workshop.

⚠ WARNING

Flammable material such as leaves, grass or twigs may ignite if they come into contact with hot parts of the exhaust system. There is a risk of fire.

When driving off road or on unpaved roads, check the vehicle's underside regularly. In particular, remove parts of plants or other flammable materials which have become trapped. In the case of damage, contact a qualified specialist workshop.

⚠ WARNING

Modifications to electronic components, their software as well as wiring can impair their function and/or the function of other net-

DEP DEALER E-PROCESS

worked components. In particular, systems relevant to safety could also be affected. As a result, these may no longer function as intended and/or jeopardize the operating safety of the vehicle. There is an increased risk of an accident and injury.

Never tamper with the wiring as well as electronic components or their software. You should have all work to electrical and electronic equipment carried out at a qualified specialist workshop.

! There is a risk of damage to the vehicle if:

- the vehicle becomes stuck, e.g. on a high curb or an unpaved road
- you drive too fast over an obstacle, e.g. a curb or a hole in the road
- a heavy object strikes the undercarriage or parts of the chassis

In situations like this, the body, the undercarriage, chassis parts, wheels or tires could be damaged without the damage being visible. Components damaged in this way can unexpectedly fail or, in the case of an accident, no longer withstand the strain they are designed to.

If the underbody paneling is damaged, combustible materials such as leaves, grass or twigs can gather between the underbody and the underbody paneling. If these materials come in contact with hot parts of the exhaust system, they can catch fire.

In such situations, have the vehicle checked and repaired immediately at a qualified specialist workshop. If on continuing your journey you notice that driving safety is impaired, pull over and stop the vehicle immediately, paying attention to road and traffic conditions. In such cases, consult a qualified specialist workshop.

Declarations of conformity

Vehicle components which receive and/or transmit radio waves

USA: "The wireless devices of this vehicle comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) These devices may not cause harmful interference, and 2) These devices must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment."

Canada: "The wireless devices of this vehicle comply with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) These devices may not cause interference, and (2) These devices must accept any interference, including interference that may cause undesired operation of the device."

Diagnostics connection

The diagnostics connection is only intended for the connection of diagnostic equipment at a qualified specialist workshop.

⚠ WARNING

If you connect equipment to the diagnostics connection in the vehicle, it may affect the operation of the vehicle systems. As a result, the operating safety of the vehicle could be affected. There is a risk of an accident.

Do not connect any equipment to a diagnostics connection in the vehicle.

⚠ WARNING

Objects in the driver's footwell can restrict the pedal travel or obstruct a depressed pedal. The operating and road safety of the vehicle is jeopardized. There is a risk of an accident.

Make sure that all objects in the vehicle are stowed correctly, and that they cannot enter

DEALER E-PROCESS

the driver's footwell. Install the floormats securely and as specified in order to ensure sufficient clearance for the pedals. Do not use loose floormats and do not place floormats on top of one another.

! If the engine is switched off and equipment on the diagnostics connection is used, the starter battery may discharge.

Connecting equipment to the diagnostics connection can lead to emissions monitoring information being reset, for example. This may lead to the vehicle failing to meet the requirements of the next emissions test during the main inspection.

Qualified specialist workshop

An authorized Mercedes-Benz Center is a qualified specialist workshop. It has the necessary specialist knowledge, tools and qualifications to correctly carry out the work required on your vehicle. This is especially the case for work relevant to safety.

Observe the notes in the Maintenance Booklet.

Always have the following work carried out at an authorized Mercedes-Benz Center:

- work relevant to safety
- service and maintenance work
- repair work
- alterations, installation work and modifications
- work on electronic components

Correct use

If you remove any warning stickers, you or others could fail to recognize certain dangers. Leave warning stickers in position.

Observe the following information when driving your vehicle:

- the safety notes in this manual
- the vehicle technical data
- traffic rules and regulations
- laws and safety standards pertaining to motor vehicles

Problems with your vehicle

If you should experience a problem with your vehicle, particularly one that you believe may affect its safe operation, we urge you to contact an authorized Mercedes-Benz Center immediately to have the problem diagnosed and rectified. If the problem is not resolved to your satisfaction, please discuss the problem again with a Mercedes-Benz Center or contact us at one of the following addresses.

In the USA

Customer Assistance Center

Mercedes-Benz USA, LLC

One Mercedes Drive

Montvale, NJ 07645-0350

In Canada

Customer Relations Department

Mercedes-Benz Canada, Inc.

98 Vanderhoof Avenue

Toronto, Ontario M4G 4C9

Reporting safety defects

USA only:

The following text is published as required of manufacturers under Title 49, Code of U.S. Federal Regulations, Part 575 pursuant to the "National Traffic and Motor Vehicle Safety Act of 1966".

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Mercedes-Benz USA, LLC.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign.

DEP DEALER E-PROCESS

However, NHTSA cannot become involved in individual problems between you, your dealer, or Mercedes-Benz USA, LLC.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236(TTY: 1-800-424-9153); go to **http://www.safercar.gov**; or write to: Administrator, NHTSA, 400 Seventh Street, SW., Washington, DC 20590.

You can also obtain other information about motor vehicle safety from **http://www.safercar.gov**

Limited Warranty

! Follow the instructions in this manual about the proper operation of your vehicle as well as about possible vehicle damage. Damage to your vehicle that arises from culpable contraventions against these instructions is not covered either by the Mercedes-Benz Limited Warranty or by the New or Used-Vehicle Warranty.

QR codes for the rescue card

The QR codes are secured in the fuel filler flap and on the opposite side on the B-pillar. In the event of an accident, rescue services can use the QR code to quickly find the appropriate rescue card for your vehicle. The current rescue card contains the most important information about your vehicle in a compact form, e.g. the routing of the electric cables.

You can find more information under http://portal.aftersales.i.daimler.com/public/content/asportal/en/communication/informationen_fuer/QRCode.html.

Data stored in the vehicle

Data recording

This vehicle is capable of recording diagnostic information relating to vehicle operation, malfunctions, and user settings. This may include information about the performance or status of various systems, including but not limited to, engine, throttle, steering or brake systems, that is stored and can be read out with suitable devices, particularly when the vehicle is serviced. The data obtained is used to properly diagnose and service your vehicle or to further optimize and develop vehicle functions.

COMAND/mbrace (Canada: TELEAID)

If the vehicle is equipped with COMAND or mbrace, additional data about the vehicle's operation, the use of the vehicle in certain situations, and the location of the vehicle may be compiled through COMAND or the mbrace system.

For additional information please refer to the COMAND User Manual and/or the mbrace Terms and Conditions.

Event data recorders

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record data that will assist in understanding how a vehicle's systems performed in certain crash or near crash-like situations, such as during air bag deployment or when hitting a road obstacle. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The EDR in this vehicle is designed to record such data as:

- how various systems in your vehicle are operating
- whether or not the driver and passenger seat belts are fastened
- how far (if at all) the driver is depressing the accelerator and/or brake pedal and
- how fast the vehicle is traveling

DEP DEALER E-PROCESS

This data can help provide a better understanding of the circumstances in which crashes and injuries occur. NOTE: EDR data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement, can combine the EDR data with the type of personal identification data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties that have the special equipment, such as law enforcement, can read the information by accessing the vehicle or the EDR.

EDR data may be used in civil and criminal matters as a tool in accident reconstruction, accident claims, and vehicle safety. Since the Crash Data Retrieval CDR tool that is used to extract data from the EDR is commercially available, Mercedes-Benz USA, LLC ("MBUSA") expressly disclaims any and all liability arising from the extraction of this information by unauthorized Mercedes-Benz personnel.

MBUSA will not share EDR data with others without the consent of the vehicle owners or, if the vehicle is leased, without the consent of the lessee. Exceptions to this representation include responses to subpoenas by law enforcement; by federal, state or local government; in connection with or arising out of litigation involving MBUSA or its subsidiaries and affiliates; or, as required by law.

Warning: The EDR is a component of the Restraint System Module. Tampering with, altering, modifying or removing the EDR component may result in a malfunction of the Restraint System Module and other systems.

State laws or regulations regarding EDRs that conflict with federal regulation are pre-empted. This means that in the event of such conflict, the federal regulation governs. As of February 2013, 13 states have enacted laws relating to EDRs.

Information on copyright

General information

Information on license for free and open-source software used in your vehicle and its electronic components is available on the following website:

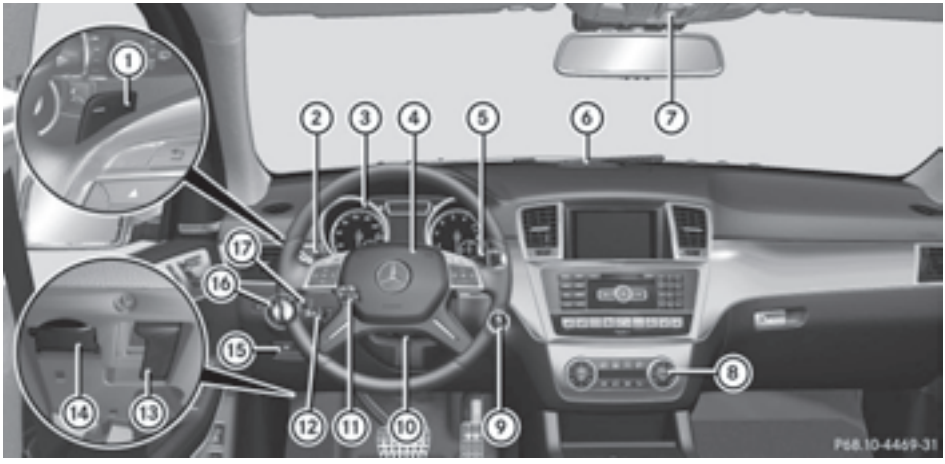
http://www.mercedes-benz.com/opensource

DEP
DEALER E-PROCESS

Cockpit 34
Instrument cluster 35
Multifunction steering wheel 37
Center console 38
Overhead control panel 41
Door control panel 42

DEP
DEALER E-PROCESS

Cockpit



	Function	Page
①	Steering wheel paddle shifters	178
②	Combination switch	132
③	Instrument cluster	35
④	Horn	
⑤	DIRECT SELECT lever	173
⑥	PARKTRONIC warning display	224
⑦	Overhead control panel	41
⑧	Climate control systems	144
⑨	Ignition lock Start/Stop button	165 165

	Function	Page
⑩	Adjusts the steering wheel manually	121
⑪	Adjusts the steering wheel electrically Steering wheel heating	121 122
⑫	Cruise control lever	203
⑬	Opens the hood	370
⑭	Diagnostics connection	28
⑮	Electric parking brake	190
⑯	Light switch	130
⑰	Night View Assist Plus	242

DEP DEALER E-PROCESS

Instrument cluster

Displays and controls



	Function	Page
①	Speedometer Speedometer segments	272
②	Fuel gauge Fuel filler flap location indicator ⛽: the fuel filler cap is on the right-hand side.	

	Function	Page
③	Tachometer	273
④	Coolant temperature	273
⑤	Multifunction display	275
⑥	Instrument cluster lighting	272

ⓘ Information on displaying the outside temperature in the multifunction display can be found under "Outside temperature display" (▷ page 273).

DEP DEALER E-PROCESS

Warning and indicator lamps



	Function	Page
①	Low-beam headlamps	131
②	Parking lamps	131
③	ESP®	330
④	High-beam headlamps	132
⑤	Electric parking brake (red) PARK (USA only) (Canada only)	333
⑥	Electric parking brake (yellow)	333
⑦	Distance warning	337
⑧	Turn signals	132
⑨	Tire pressure monitor	338

	Function	Page
⑩	Restraint system	44
⑪	Seat belts	325
⑫	Diesel engine: preglow	167
⑬	Coolant	335
⑭	Rear fog lamp	131
⑮	Check Engine	334
⑯	Reserve fuel	334
⑰	ESP® OFF	330
⑱	ABS	327
⑲	Brakes BRAKE (USA only) (Canada only)	326

DEP DEALER E-PROCESS

Multifunction steering wheel



	Function	Page
①	Multifunction display	275
②	COMAND display (see the separate operating instructions)	
③	Switches on the Voice Control System (see the separate operating instructions)	
④	Rejects or ends a call Exits phone book/redial memory Makes or accepts a call Switches to the redial memory + − Adjusts the volume Mute	279

	Function	Page
⑤	◀ ▶ Selects a menu ▲ ▼ Selects a submenu or scrolls through lists OK Confirming a selection Hides display messages	273 273 273 290
⑥	Back Switches off the Voice Control System (see the separate operating instructions)	

DEP DEALER E-PROCESS

Center console

Center console, upper section

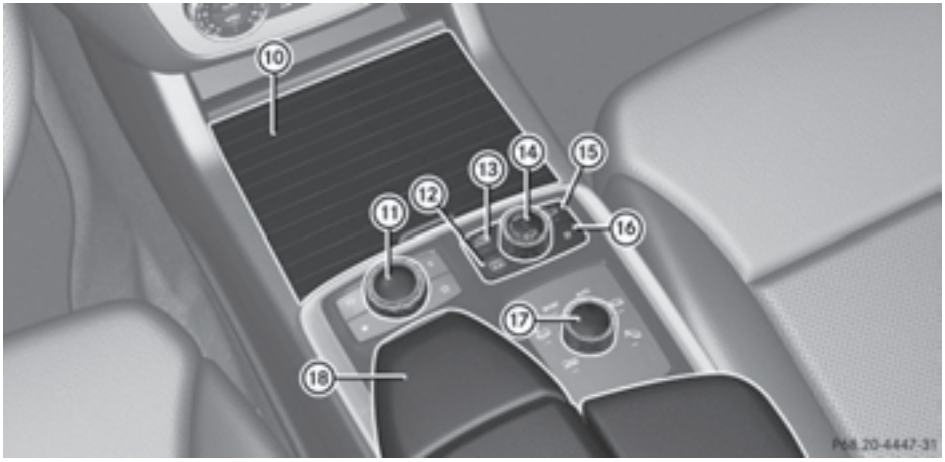


	Function	Page
①	Audio 20 or COMAND; see the separate operating instructions	
②	Seat heating	118
③	Seat ventilation	120
④	PARKTRONIC	224
⑤	ECO start/stop function	169

	Function	Page
⑥	Hazard warning lamps	133
⑦	PASSENGER AIR BAG OFF indicator lamp	45
⑧	ESP®	73

DEP DEALER E-PROCESS

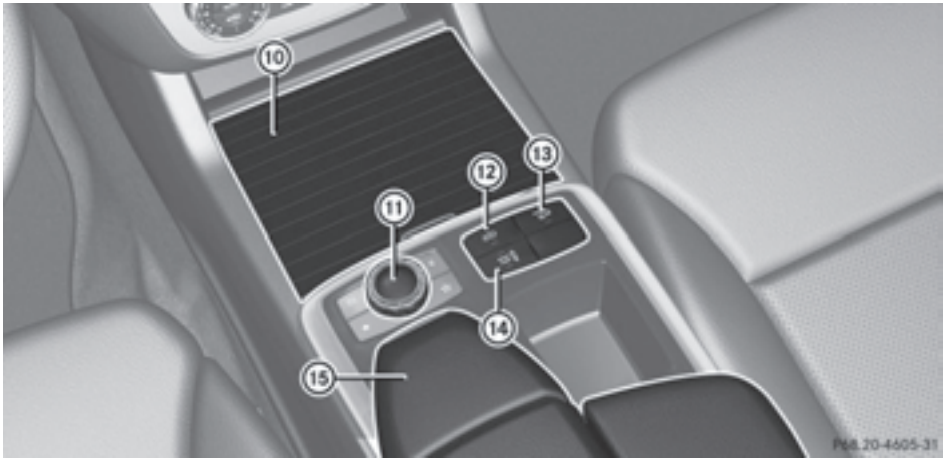
Center console, lower section



Vehicles with the ON&OFFROAD package

	Function	Page
⑩	Cup holder Ashtray Cigarette lighter Socket	349 351 352 353
⑪	Audio or COMAND controller (see the separate operating instructions)	
⑫	ON&OFFROAD menu button	262
⑬	LOW RANGE LOW RANGE off-road gear	259
⑭	Level control	213
⑮	DSR DSR (Downhill Speed Regulation)	257
⑯	M Manual drive program	178
⑰	Selector wheel for on-road programs Selector wheel for off-road programs	254 258
⑱	Stowage compartment with Media Interface	342

DEP DEALER E-PROCESS

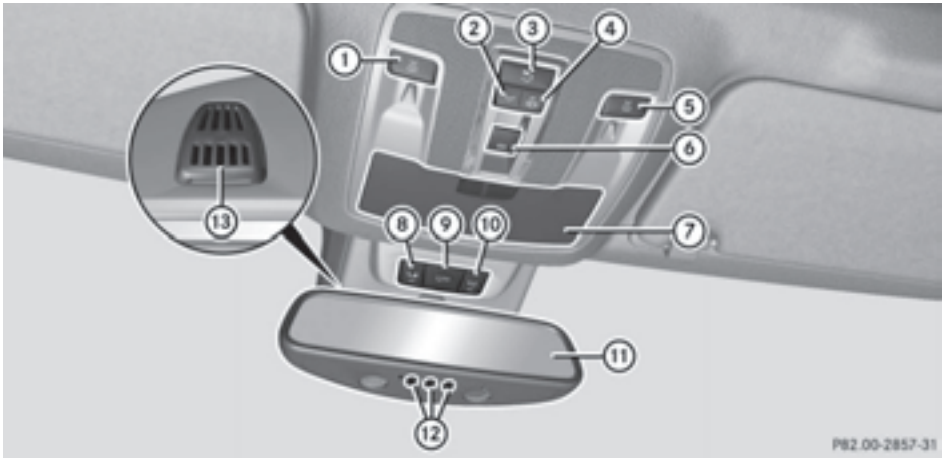


Vehicles without the ON&OFFROAD package and Mercedes-AMG vehicles

	Function	Page
⑩	Cup holder Ashtray Cigarette lighter Socket	349 351 352 353
⑪	Audio or COMAND controller (see the separate operating instructions)	
⑫	Level control	219
⑬	DSR (Downhill Speed Regulation)	257
⑭	Adaptive Damping System Sets AMG adaptive sport suspension system (Mercedes-AMG vehicles)	218 223
⑮	Stowage compartment with Media Interface	342

DEP DEALER E-PROCESS

Overhead control panel



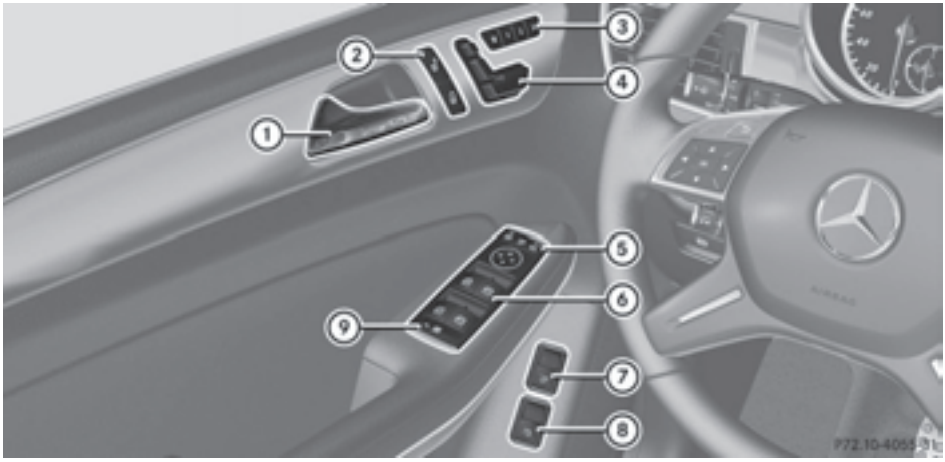
	Function	Page
①	Switches the left-hand reading lamp on or off	135
②	Switches the front interior lighting on	136
③	Switches the rear interior lighting on or off	136
④	Switches the front interior lighting or automatic interior lighting control off	136
⑤	Switches the right-hand reading lamp on or off	135
⑥	Opens or closes the sliding sunroof Opens or closes the panorama roof with power tilt/sliding panel with roller sunblinds	103 104

	Function	Page
⑦	Eyeglasses compartment	342
⑧	Roadside Assistance call button (mbrace system)	358
⑨	SOS button (mbrace system)	357
⑩	MB Info call button (mbrace system)	359
⑪	Rear-view mirror	124
⑫	Buttons for the garage door opener	367
⑬	Microphone for mbrace (emergency call system), telephone and the Voice Control System[1]	

1 The Voice Control System is only available in combination with COMAND. Please observe the separate operating instructions.

DEALER E-PROCESS

Door control panel



	Function	Page
①	Opens the door	90
②	Unlocks/locks the vehicle	91
③	M 1 2 3 Stores settings for the seat, exterior mirrors and steering column (memory function)	127
④	Adjusts the seats	109
⑤	Adjusts and folds the exterior mirrors in/out electrically	124

	Function	Page
⑥	Opens/closes the side windows	98
⑦	Opens/closes the tailgate	96
⑧	Opens/closes the hinged power side windows	98
⑨	Activates/deactivates the override feature for the side windows in the rear compartment	67

DEP DEALER E-PROCESS

Useful information 44
Panic alarm 44
Occupant safety 44
Children in the vehicle 61
Pets in the vehicle 67
Driving safety systems 68
Protection against theft 78

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Panic alarm



▶ **To activate:** press PANIC button ① for at least one second.
A visual and audible alarm is triggered if the alarm system is armed.

▶ **To deactivate:** press PANIC button ① again.

or

▶ Insert the SmartKey into the ignition lock.

or

▶ Press the KEYLESS-GO Start/Stop button.
The KEYLESS-GO key must be in the vehicle.

Occupant safety

Introduction to the restraint system

The restraint system can reduce the risk of vehicle occupants coming into contact with parts of the vehicle's interior in the event of an accident. The restraint system can also reduce the forces to which vehicle occupants are subjected during an accident.

The restraint system comprises:

- Seat belt system
- Air bags
- Child restraint system
- Child seat securing systems

The components of the restraint system work in conjunction with each other. They can only deploy their protective function if, at all times, all vehicle occupants:

- have fastened their seat belts correctly (▷ page 47)
- have adjusted their seat and head restraint properly (▷ page 109).

As the driver, you also have to make sure that the steering wheel is adjusted correctly. Observe the information relating to the correct driver's seat position (▷ page 108).

You also have to make sure that an air bag can inflate properly if deployed (▷ page 50).

An air bag supplements a correctly worn seat belt. As an additional safety device, the air bag increases the level of protection for vehicle occupants in the event of an accident. For example, if, in the event of an accident, the protection offered by the seat belt is sufficient, the air bags are not deployed. When an accident occurs, only the air bags that increase protection in that particular accident situation are deployed. However, seat belts and air bags generally do not protect against objects penetrating the vehicle from the outside.

Information on restraint system operation can be found under "Triggering of the Emergency Tensioning Devices and air bags" (▷ page 58).

DEP DEALER EXPRESS

For more information about children traveling with you in the vehicle and on child restraint systems, see "Children in the vehicle" (▷ page 61).

Important safety notes

⚠ WARNING

Modifications to the restraint system may cause it to no longer work as intended. The restraint system may then not perform its intended protective function and may fail in an accident or trigger unexpectedly, for example. This poses an increased risk of injury or even fatal injury.

Never modify parts of the restraint system. Never tamper with the wiring, the electronic components or their software.

If it is necessary to modify an air bag system to accommodate a person with disabilities, contact an authorized Mercedes-Benz Center for details. USA only: for further information contact our Customer Assistance Center at 1-800-FOR-MERCedes (1-800-367-6372).

Restraint system warning lamp

The functions of the restraint system are checked after the ignition is switched on and at regular intervals while the engine is running. Therefore, malfunctions can be detected in good time.

The restraint system warning lamp in the instrument cluster lights up when the ignition is switched on. It goes out no later than a few seconds after the vehicle is started. The components of the restraint system are in operational readiness.

A malfunction has occurred if the restraint system warning lamp:

- does not light up after the ignition is switched on
- does not go out after a few seconds with the engine running
- lights up again while the engine is running

⚠ WARNING

If restraint system is malfunctioning, restraint system components may be triggered unintentionally or might not be triggered at all in the event of an accident with a high rate of vehicle deceleration. This can affect the Emergency Tensioning Device or air bag, for example. This poses an increased risk of injury or even fatal injury.

Have the restraint system checked and repaired in a qualified specialist workshop as soon as possible.

PASSENGER AIR BAG OFF indicator lamp



PASSENGER AIR BAG OFF indicator lamp ① is part of the Occupant Classification System (OCS).

The PASSENGER AIR BAG OFF indicator lamp informs you about the status of the front-passenger front air bag.

If the PASSENGER AIR BAG OFF indicator lamp:

- **is lit**: the front-passenger front air bag is deactivated. It will then not be deployed in the event of an accident.
- **does not light up**: the front-passenger front air bag is enabled. If, in the event of an accident, all deployment criteria are met, the front-passenger front air bag is deployed.

Depending on the person in the front-passenger seat, the front-passenger front air bag must either be deactivated or enabled; see the following points. You must make sure of this both before and during a journey.

- **Children in a child restraint system:** whether the front-passenger front air bag is enabled or deactivated depends on the installed child restraint system, and the age and size of the child. Therefore, be sure to observe the notes on the "Occupant Classification System (OCS)" (▷ page 53) and on "Children in the vehicle" (▷ page 61). There you will also find instructions on rearward and forward-facing child restraint systems on the front-passenger seat.
- **All other persons:** depending on the classification of the person in the front-passenger seat, the front-passenger front air bag is enabled or deactivated (▷ page 53). Be sure to observe the notes on "Seat belts“ (▷ page 46) and "Air bags" (▷ page 50). There you can also find information on the correct seat position.

Seat belts

Introduction

Seat belts are the most effective means of restricting the movement of vehicle occupants in the event of an accident or the vehicle rolling over. This reduces the risk of vehicle occupants coming into contact with parts of the vehicle interior or being ejected from the vehicle. Furthermore, the seat belt helps to keep the vehicle occupant in the best position in relation to the air bag.

The seat belt system comprises:

- Seat belts
- Emergency Tensioning Devices for the front seat belts and the outer seat belts in the second row of seats as well as the seat belts in the third row
- Belt force limiters for the front seat belts and the outer seat belts in the second row of seats as well as the seat belts in the third row

If the seat belt is pulled out of the belt outlet quickly or with a jerky movement, the belt retractor locks. The belt strap cannot be extracted any further.

The Emergency Tensioning Device tightens the seat belt in an accident, pulling the belt close against the body. However it does not pull the vehicle occupant back in the direction of the backrest.

The Emergency Tensioning Device does not correct an incorrect seat position or the routing of an incorrectly fastened seat belt.

When triggered, a belt force limiter helps to reduce the force exerted by the seat belt on the vehicle occupant.

The belt force limiters for the front seats are synchronized with the front air bags, which absorb part of the deceleration force. This can reduce the force exerted on the vehicle occupants during an accident.

! If the front-passenger seat is unoccupied, do not insert the belt tongue into the buckle of the front-passenger seat. This may otherwise lead to the triggering of the Emergency Tensioning Device in the event of an accident, which will then need to be replaced.

Important safety notes

The use of seat belts and child restraint systems is required by law in:

- all 50 states
- the U.S. territories
- the District of Columbia
- all Canadian provinces

Even where this is not required by law, all vehicle occupants should correctly fasten their seat belts before starting the journey.

⚠ **WARNING**

If the seat belt is incorrectly fastened, it cannot protect as intended. Furthermore, an incorrectly fastened seat belt can cause addi-

DEP DEALER E-PROCESS

tional injury, for example, in an accident, during braking or when abruptly changing direction. This poses an increased risk of injury or even fatal injury.

Make sure that all vehicle occupants are seated properly with a correctly fastened seat belt.

⚠ WARNING

The seat belt does not offer the intended level of protection if you have not moved the backrest to an almost vertical position. When braking or in the event of an accident, you could slide underneath the seat belt and sustain abdomen or neck injuries, for example. This poses an increased risk of injury or even fatal injury.

Adjust the seat properly before beginning your journey. Always ensure that the backrest is in an almost vertical position and that the shoulder section of your seat belt is routed across the center of your shoulder.

⚠ WARNING

Persons under 5 ft (1.50 m) in height cannot fasten the seat belt correctly without an additional suitable restraint system. If the seat belt is incorrectly fastened, it cannot protect as intended. Furthermore, an incorrectly fastened seat belt can cause additional injury, for example, in an accident, during braking or an abrupt change of direction. This poses an increased risk of injury or even fatal injury.

For this reason, always secure persons under 5 ft (1.50 m) in height in suitable restraint systems.

If a child younger than twelve years old and under 5 ft (1.50 m) in height is traveling in the vehicle:

- always secure the child in a child restraint system suitable for this Mercedes-Benz vehicle. The child restraint system must be appropriate to the age, weight and size of the child
- always observe the instructions and safety notes in the "Children in the vehicle" section of this Operator's Manual (▷ page 61) in addition to the child restraint system manufacturer's installation instructions
- be sure to observe the instructions and safety notes on the "Occupant classification system (OCS)" (▷ page 53)

⚠ WARNING

The seat belts may not perform their intended protective function if:

- they are damaged, modified, extremely dirty, bleach or dyed
- the seat belt buckle is damaged or extremely dirty
- the Emergency Tensioning Devices, belt anchorages or inertia reels have been modified

Seat belts may sustain non-visible damage in an accident, e.g. due to glass splinters. Modified or damaged seat belts may tear or fail, e.g. in an accident. Modified Emergency Tensioning Devices could accidentally trigger or fail to deploy when necessary. This poses an increased risk of injury or even fatal injury.

Never modify the seat belts, Emergency Tensioning Devices, belt anchorages or inertia reels. Make sure that the seat belts are undamaged, not worn out and clean. Following an accident, have the seat belts checked immediately at a qualified specialist workshop.

Only use seat belts that have been approved for your vehicle by Mercedes-Benz.

Proper use of the seat belts

Observe the safety notes on the seat belt (▷ page 46).

All vehicle occupants must be wearing the seat belt correctly before beginning the journey. Also make sure that all vehicle occu-

DEP DEALER E-PROCESS

pants are always wearing the seat belt correctly while the vehicle is in motion.

When fastening the seat belt, always make sure that:

- the seat belt tongue is only inserted to the belt buckle belonging to that seat.
- the seat belt is tight across your body.

 Avoid wearing bulky clothing, e.g. a winter coat.
- the seat belt is not twisted.

 Only then can the forces which occur be distributed over the area of the belt.
- the shoulder section of the belt is always routed across the center of your shoulder.

 The shoulder section of the belt must not come into contact with your neck or be routed under your arm. Where possible, adjust the seat belt to the appropriate height.
- the lap belt passes tightly and as low down as possible across your lap.

 The lap belt must always be routed across your hip joints and not across your abdomen. This applies particularly to pregnant women. If necessary, push the lap belt down to your hip joint and pull it tight using the shoulder section of the belt.
- the seat belt is not routed across sharp, pointed or fragile objects.

 If you have such items located on or in your clothing, e.g. pens, keys or eyeglasses, store these in a suitable place.
- only one person is using a seat belt at a time.

 Infants and children must never travel sitting on the lap of a vehicle occupant. In the event of an accident, they could be crushed between the vehicle occupant and seat belt.
- objects are never secured with a seat belt if the seat belt is also being used by one of the vehicle's occupants.

Seat belts are only intended to secure and restrain vehicle occupants. Always observe the "Loading guidelines" for securing objects, luggage or loads (▷ page 340).

Fastening and adjusting the seat belts

Observe the safety notes on the seat belt (▷ page 46) and the notes on correct use of seat belts (▷ page 47).



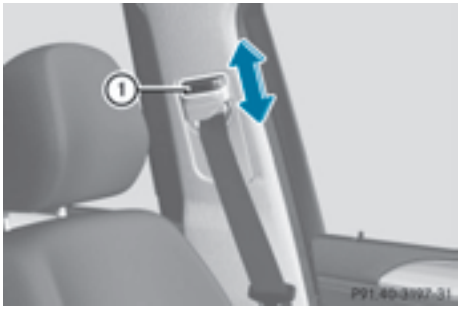
Basic illustration

▶ Adjust the seat (▷ page 108).
The seat backrest must be in an almost vertical position.

▶ Pull the seat belt smoothly from belt outlet ③ and engage belt tongue ② into belt buckle ①.
The seat belt on the driver's seat and the front-passenger seat may be tightened automatically, see "Belt adjustment" (▷ page 49).

▶ If necessary, pull upwards on the shoulder section of the seat belt to tighten the belt across your body.

DEP DEALER E-PROCESS



The shoulder section of the seat belt must always be routed across the center of the shoulder. Adjust the belt outlet if necessary.

- ▶ **To raise:** slide the belt outlet upwards. The belt outlet will engage in various positions.
- ▶ **To lower:** hold belt outlet release ① and slide belt outlet downwards.
- ▶ Let go of belt outlet release ① in the desired position and make sure that the belt outlet engages.

All seat belts except the driver's seat belt are equipped with a special seat belt retractor to securely fasten child restraint systems in the vehicle. Further information can be found under "Special seat belt retractor" (▷ page 61).

Releasing seat belts

! Make sure that the seat belt is fully rolled up. Otherwise, the seat belt or belt tongue will be trapped in the door or in the seat mechanism. This could damage the door, the door trim panel and the seat belt. Damaged seat belts can no longer fulfill their protective function and must be replaced. Visit a qualified specialist workshop.



Basic illustration

- ▶ Press release button ①, hold belt tongue ② firmly and guide it back towards belt outlet ③.

Seat belt adjustment

The seat-belt adjustment is an integral part of the PRE-SAFE® convenience function. This function adjusts the driver's and front-passenger seat belt to the upper body of the occupants.

The belt strap is tightened slightly when:

- the belt tongue is engaged in the buckle and
- the ignition is switched on

The seat-belt adjustment will apply a certain retraction force if any slack is detected between the vehicle occupant and the seat belt. Do not hold on to the seat belt tightly while it is adjusting.

You can switch the seat-belt adjustment on and off in the on-board computer (▷ page 286).

Belt warning for the driver and front passenger

The [seat belt] seat belt warning lamp in the instrument cluster is a reminder that all vehicle occupants must wear their seat belts. It may

DEP DEALER E-PROCESS

light up continuously or flash. In addition, there may be a warning tone.

Regardless of whether the driver's seat belt has already been fastened, the seat belt warning lamp lights up for six seconds each time the engine is started. If, after six seconds, the driver or front-passenger seat belt has not been fastened and the doors are closed, the seat belt warning lamp lights up. As soon as the driver's and front-passenger seat belts are fastened or a front door is opened again, the seat belt warning lamp goes out.

If the driver's seat belt is not fastened after the engine is started, an additional warning tone will sound. This warning tone stops after six seconds or when the driver's seat belt is fastened.

If the vehicle's speed exceeds 15 mph (25 km/h) once and the driver's and front-passenger seat belts are not fastened, a warning tone sounds. A warning tone also sounds with increasing intensity for 60 seconds or until the driver or front passenger have fastened their seat belts.

If the driver or front passenger unfasten their seat belts during the journey, the seat belt warning is activated again.

ⓘ For more information on the seat belt warning lamp, see "Warning and indicator lamps in the instrument cluster, seat belts" (▷ page 325).

Air bags

Introduction

The installation point of an air bag can be recognized by the AIR BAG symbol.

An air bag complements the correctly fastened seat belt. It is no substitute for the seat belt. The air bag provides additional protection in applicable accident situations.

Not all air bags are deployed in an accident. The different air bag systems function independently from one another (▷ page 58).

However, no system available today can completely eliminate injuries and fatalities.

It is also not possible to rule out a risk of injury caused by an air bag due to the high speed at which the air bag must be deployed.

Important safety notes

⚠ WARNING

If you do not sit in the correct seat position, the air bag cannot protect as intended and could even cause additional injury when deployed. This poses an increased risk of injury or even fatal injury.

To avoid hazardous situations, always make sure that all of the vehicle's occupants:

- have fastened their seat belts correctly, including pregnant women
- are sitting correctly and maintain the greatest possible distance to the air bags
- follow the following instructions

Always make sure that there are no objects between the air bag and the vehicle's occupants.

- Adjust the seats properly before beginning your journey. Always make sure that the seat is in an almost upright position. The center of the head restraint must support the head at about eye level.
- Move the driver's and front-passenger seats as far back as possible. The driver's seat position must allow the vehicle to be driven safely.
- Only hold the steering wheel on the outside. This allows the air bag to be fully deployed.
- Always lean against the backrest while driving. Do not lean forwards or lean against the door or side window. You may otherwise be in the deployment area of the air bags.
- Always keep your feet in the footwell in front of the seat. Do not put your feet on the dashboard, for example. Your feet may oth-

DEP DEALER E-PROCESS

erwise be in the deployment area of the air bag.
- For this reason, always secure persons less than 5 ft (1.50 m) tall in suitable restraint systems. Up to this height, the seat belt cannot be worn correctly.

If a child is traveling in your vehicle, also observe the following notes:

- Always secure children under twelve years of age and less than 5 ft (1.50 m) tall in suitable child restraint systems.
- Child restraint systems should be installed on the rear seats.
- Only secure a child in a rearward-facing child restraint system on the front-passenger seat when the front-passenger front air bag is deactivated. If the PASSENGER AIR BAG OFF indicator lamp is permanently lit, the front-passenger front air bag is deactivated (▷ page 45).
- Always observe the instructions and safety notes on the "Occupant Classification System (OCS)" (▷ page 53) and on "Children in the vehicle" (▷ page 61) in addition to the child restraint system manufacturer's installation instructions.

Objects in the vehicle interior may prevent an air bag from functioning correctly. Before starting your journey and to avoid risks resulting from the speed of the air bag as it deploys, make sure that:

- there are no people, animals or objects between the vehicle occupants and an air bag.
- there are no objects between the seat, door and B-pillar.
- no hard objects, e.g. coat hangers, hang on the grab handles or coat hooks.
- no accessories, such as cup holders, are attached to the vehicle within the deployment area of an air bag, e.g. to doors, side windows, rear side trim or side walls.
- no heavy, sharp-edged or fragile objects are in the pockets of your clothing. Store such objects in a suitable place.

⚠ WARNING

If you modify the air bag cover or affix objects such as stickers to it, the air bag can no longer function correctly. There is an increased risk of injury.

Never modify an air bag cover or affix objects to it.

⚠ WARNING

Sensors to control the air bags are located in the doors. Modifications or work not performed correctly to the doors or door paneling, as well as damaged doors, can lead to the function of the sensors being impaired. The air bags might therefore not function properly anymore. Consequently, the air bags cannot protect vehicle occupants as they are designed to do. There is an increased risk of injury.

Never modify the doors or parts of the doors. Always have work on the doors or door paneling carried out at a qualified specialist workshop.

Front air bags



Driver's air bag ① deploys in front of the steering wheel. Front-passenger front air bag ② deploys in front of and above the glove box.

When deployed, the front air bags offer additional head and thorax protection for the occupants in the front seats.

The PASSENGER AIR BAG OFF indicator lamp informs you about the status of the front-passenger front air bag (▷ page 45).

DEALER E-PRO

The front-passenger front air bag will only deploy if:

- the system, based on the OCS weight sensor readings, detects that the front-passenger seat is occupied (▷ page 53)
- the PASSENGER AIR BAG OFF indicator lamp is not lit (▷ page 54)
- the restraint system control unit predicts a high accident severity

Driver's knee bag



Driver's knee bag ① deploys under the steering column. The driver's knee bag is triggered together with the front air bag.

The driver's knee bag offers additional thigh, knee and lower leg protection for the occupant in the driver's seat.

Side impact air bags

⚠ WARNING

Unsuitable seat covers could restrict or even prevent the deployment of the air bags integrated into the seats. Consequently, the air bags cannot protect vehicle occupants as they are designed to do. In addition, the function of the Occupant Classification System (OCS) could be restricted. This poses an increased risk of injury or even fatal injury.

You should only use seat covers that have been approved for the respective seat by Mercedes-Benz.



Front side impact air bags ① and second row rear side impact air bags ② deploy next to the outer bolster of the seat backrest.

When deployed, the side impact air bag offers additional thorax protection. It also offers additional pelvis protection for occupants in the front seats. However, it does not protect the:

- head
- neck
- arms

In the event of a side impact, the side impact air bag is deployed on the side on which the impact occurs.

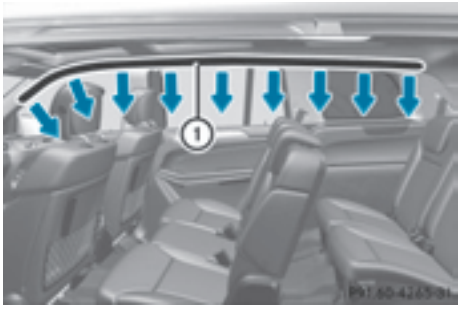
The side impact air bag on the front-passenger side (front) deploys under the following conditions:

- the OCS system detects that the front-passenger seat is occupied or
- the belt tongue is engaged in the belt buckle of the front-passenger seat

If the belt tongue is engaged in the belt buckle, the side impact air bag on the front-passenger side deploys if an appropriate accident situation occurs. In this case, deployment is independent of whether the front-passenger seat is occupied or not.

DEP DEALER E-PROCESS

Window curtain air bags



Window curtain air bags ① are integrated into the side of the roof frame and deploy in the area extending from the front door (A-pillar) to the rear side window (D-pillar).

When deployed, the window curtain air bag enhances the level of protection for the head. However, it does not protect the chest or arms.

In the event of a side impact, the window curtain air bag is deployed on the side on which the impact occurs.

If the system determines that they can offer additional protection to that provided by the seat belt, a window curtain air bag may be deployed in other accident situations (▷ page 58).

Occupant Classification System (OCS)

Introduction

The Occupant Classification System (OCS) categorizes the person in the front-passenger seat. Depending on that result, the front-passenger front air bag is either enabled or deactivated.

The system does not deactivate:

- the side impact air bag
- the window curtain air bag
- the Emergency Tensioning Devices

In the following situation, the side impact air bag and the Emergency Tensioning Device are deactivated:

- OCS has not categorized the person on the front-passenger seat as an adult or a person of corresponding stature and
- the seat belt tongue of the seat belt is not inserted into the front-passenger seat belt buckle.

Prerequisites

To be classified correctly, the front passenger must sit:

- with the seat belt fastened correctly
- in an almost upright position with their back against the seat backrest
- with their feet resting on the floor, if possible

If the front passenger does not observe these conditions, OCS may produce a false classification, e.g. because the front passenger:

- transfers their weight by supporting themselves on a vehicle armrest
- sits in such a way that their weight is raised from the seat cushion

If it is absolutely necessary to install a child restraint system on the front-passenger seat, be sure to observe the correct positioning of the child restraint system. Never place objects under or behind the child restraint system, e.g. cushions. The entire base of the child restraint system must always rest on the seat cushion of the front-passenger seat. The backrest of the forward-facing child restraint system must lie as flat as possible against the backrest of the front-passenger seat.

The child restraint system must not touch the roof or be subjected to a load by the head restraint. Adjust the angle of the seat backrest and the head restraint position accordingly.

Only then can OCS be guaranteed to function correctly. Always observe the child restraint system manufacturer's installation instructions.

DEALER E-PRO

Occupant Classification System operation (OCS)



PASSENGER AIR BAG OFF indicator lamp ① shows you whether the front-passenger front air bag is deactivated.

▶ Turn the SmartKey to position **1** or **2** in the ignition lock or on vehicles with KEYLESS-GO, press the Start/Stop button once or twice.
The system carries out self-diagnostics.

The PASSENGER AIR BAG OFF indicator lamp must light up for approximately six seconds.

The PASSENGER AIR BAG OFF indicator lamp then displays the status of the front-passenger front air bag. If the status of the front-passenger front air bag changes while the vehicle is in motion, an air bag display message may appear in the instrument cluster (▷ page 301). When the front-passenger seat is occupied, always pay attention to the PASSENGER AIR BAG OFF indicator lamp. Be aware of the status of the front-passenger front air bag both before and during the journey.

If the PASSENGER AIR BAG OFF indicator lamp:

- **is lit**: the front-passenger front air bag is deactivated. It will then not be deployed in the event of an accident.
- **does not light up**: the front-passenger front air bag is enabled. If, in the event of an accident, all deployment criteria are met, the front-passenger front air bag is deployed.

⚠ WARNING

If the PASSENGER AIR BAG OFF indicator lamp is lit, the front-passenger front air bag is disabled. It will not be deployed in the event of an accident and cannot perform its intended protective function. A person in the front-passenger seat could then, for example, come into contact with the vehicle's interior, especially if the person is sitting too close to the dashboard. This poses an increased risk of injury or even fatal injury.

When the front-passenger seat is occupied, always ensure that:

- the classification of the person in the front-passenger seat is correct and the front-passenger front air bag is enabled or disabled in accordance with the person in the front-passenger seat
- the front-passenger seat has been moved back as far back as possible.
- the person is seated correctly.

Make sure, both before and during the journey, that the status of the front-passenger front air bag is correct.

⚠ WARNING

If you secure a child in a child restraint system on the front-passenger seat and the PASSENGER AIR BAG OFF indicator lamp is off, the front-passenger front air bag can deploy in the event of an accident. The child could be struck by the air bag. This poses an increased risk of injury or even fatal injury.

Make sure that the front-passenger front air bag has been disabled. The PASSENGER AIR BAG OFF indicator lamp must be lit.

DEP
DEALER E-PROCESS

⚠ WARNING

If you secure a child in a forward-facing child restraint system on the front-passenger seat and you position the front-passenger seat too close to the dashboard, the child could, in the event of an accident:

- come into contact with the vehicle's interior if the PASSENGER AIR BAG OFF indicator lamp is lit, for example
- be struck by the air bag if the PASSENGER AIR BAG OFF indicator lamp is off

This poses an increased risk of injury or even fatal injury.

Move the front-passenger seat as far back as possible. Always make sure that the shoulder belt strap is correctly routed from the vehicle belt sash guide to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards and downwards from the vehicle belt sash guide. If necessary, adjust the vehicle belt sash guide and the front-passenger seat accordingly. Always observe the child restraint system manufacturer's installation instructions.

If OCS determines that:

- the front-passenger seat is unoccupied, the PASSENGER AIR BAG OFF indicator lamp lights up after the system self-test and remains lit. This indicates that the front-passenger front air bag is deactivated.
- the front-passenger seat is occupied by a child of up to twelve months old, in a standard child restraint system, the PASSENGER AIR BAG OFF indicator lamp lights up after the system self-test and remains lit. This indicates that the front-passenger front air bag is deactivated.

 But even in the case of a twelve-month-old child, in a standard child restraint system, the PASSENGER AIR BAG OFF indicator lamp can go out after the system self-test. This indicates that the front-passenger front air bag is activated. The result of the classification is dependent on, among other factors, the child restraint system and the child's stature. It is recommended that you install the child restraint system on a suitable rear seat.
- the front-passenger seat is occupied by a person of smaller stature (e.g. a teenager or small adult), the PASSENGER AIR BAG OFF indicator lamp lights up and remains lit after the system self-test depending on the result of the classification or, alternatively, goes out.
 - If the PASSENGER AIR BAG OFF indicator lamp is off, move the front-passenger seat as far back as possible. Alternatively, a person of smaller stature can sit on a rear seat.
 - If the PASSENGER AIR BAG OFF indicator lamp is lit, a person of smaller stature should not use the front-passenger seat.
- the front-passenger seat is occupied by an adult or a person of a stature corresponding to that of an adult, the PASSENGER AIR BAG OFF indicator lamp goes out after the system self-test. This indicates that the front-passenger front air bag is activated.

If children are traveling in the vehicle, be sure to observe the notes on "Children in the vehicle" (▷ page 61).

When OCS is malfunctioning, the red restraint system warning lamp in the instrument cluster and the PASSENGER AIR BAG OFF indicator lamp light up simultaneously. The front-passenger front air bag is deactivated in this case and does not deploy during an accident. Have the system checked by qualified technicians as soon as possible. Consult an authorized Mercedes-Benz Center. The front-passenger seat should only be repaired at an authorized Mercedes-Benz Center.

If the front-passenger seat, the seat cover or the seat cushion is damaged, have the necessary repair work carried out at an authorized Mercedes-Benz Center.

For safety reasons, Mercedes-Benz recommends that you only use seat accessories that have been approved by Mercedes-Benz.

DEP DEALER E-PROCESS

If the driver's air bag deploys, this does not mean that the front-passenger front air bag will also deploy. The Occupant Classification System (OCS) categorizes the occupant in the front-passenger seat. Depending on that result, the front-passenger front air bag is either enabled or deactivated.

System self-test

⚠ DANGER

If the PASSENGER AIR BAG OFF indicator lamp does not light up during the system self-test, then the system is malfunctioning. The front-passenger front air bag might be triggered unintentionally or might not be triggered at all in the event of an accident with high deceleration. This poses an increased risk of injury or even fatal injury.

In this case the front-passenger seat may not be used. Do not install a child restraint system on the front-passenger seat. Have the Occupant Classification System (OCS) checked and repaired immediately at a qualified specialist workshop.

⚠ DANGER

If the PASSENGER AIR BAG OFF indicator lamp remains lit after the system self-test, the front-passenger front air bag is disabled. It will not be deployed in the event of an accident. In this case, the front-passenger front air bag cannot perform its intended protective function, e.g. when a person is seated in the front-passenger seat.

That person could, for example, come into contact with the vehicle's interior, especially if the person is sitting too close to the dashboard. This poses an increased risk of injury or even fatal injury.

When the front-passenger seat is occupied, always ensure that:

- the classification of the person in the front-passenger seat is correct and the front-passenger front air bag is enabled or disabled in accordance with the person in the front-passenger seat
- the person is seated properly with a correctly fastened seatbelt
- the front-passenger seat has been moved back as far back as possible

If the PASSENGER AIR BAG OFF indicator lamp remains lit when it should not, the front-passenger seat may not be used. Do not install a child restraint system on the front-passenger seat. Have the Occupant Classification System (OCS) checked and repaired immediately at a qualified specialist workshop.

⚠ WARNING

Objects between the seat surface and the child restraint system could affect OCS operation. This could result in the front-passenger air bag not functioning as intended during an accident. This poses an increased risk of injury or even fatal injury.

Do not place any objects between the seat surface and the child restraint system. The entire base of the child restraint system must always rest on the seat cushion of the front-passenger seat. The backrest of the forward-facing child restraint system must, as far as possible, be resting on the backrest of the front-passenger seat. Always comply with the child restraint system manufacturer's installation instructions.

After the system self-test, the PASSENGER AIR BAG OFF indicator lamp displays the status of the front-passenger front air bag (▷ page 54).

For more information about the OCS, see "Problems with the Occupant Classification System" (▷ page 57).

DEP DEALER E-PROCESS

Problems with the Occupant Classification System (OCS)

Be sure to observe the notes on "System self-test" (▷ page 56).

Problem	Possible causes/consequences and ▶ Solutions
The PASSENGER AIR BAG OFF indicator lamp lights up and remains lit, even though the front-passenger seat is occupied by an adult or a person of a stature corresponding to that of an adult.	The classification of the person on the front-passenger seat is incorrect. ▶ Make sure the conditions for a correct classification of the person on the front-passenger seat are met (▷ page 53). ▶ If the PASSENGER AIR BAG OFF indicator lamp remains lit, the front-passenger seat may not be used. ▶ Have OCS checked as soon as possible at an authorized Mercedes-Benz Center.
The PASSENGER AIR BAG OFF indicator lamp does not light up and/or does not stay on. The front-passenger seat is: • unoccupied • occupied by the weight of a child up to 12 months old in a child restraint system	OCS is malfunctioning. ▶ Make sure there is nothing between the seat cushion and the child seat. ▶ Make sure that the entire base of the child restraint system rests on the seat cushion of the front-passenger seat. The backrest of the forward-facing child restraint system must lie as flat as possible against the backrest of the front-passenger seat. If necessary, adjust the position of the front-passenger seat. ▶ When installing the child restraint system, make sure that the seat belt is tight. Do not pull the seat belt tight using the front-passenger seat adjustment. This could result in the seat belt and the child restraint system being pulled too tightly. ▶ Check for correct installation of the child restraint system. Make sure that the head restraint does not apply a load to the child restraint system. If necessary, adjust the head restraint accordingly. ▶ Make sure that no objects are applying additional weight onto the seat. ▶ If the PASSENGER AIR BAG OFF indicator lamp remains off, do not install a child restraint system on the front-passenger seat. It is recommended that you install the child restraint system on a suitable rear seat. ▶ Have OCS checked as soon as possible at an authorized Mercedes-Benz Center.

DEP DEALER E-PROCESS

Deployment of Emergency Tensioning Devices and air bags

Important safety notes

⚠ WARNING

The air bag parts are hot after an air bag has been deployed. There is a risk of injury.

Do not touch the air bag parts. Have a deployed air bag replaced at a qualified specialist workshop as soon as possible.

⚠ WARNING

A deployed air bag no longer offers any protection and cannot provide the intended protection in an accident. There is an increased risk of injury.

Have the vehicle towed to a qualified specialist workshop in order to have a deployed air bag replaced.

It is important for your safety and that of your passenger to have deployed air bags replaced and to have any malfunctioning air bags repaired. This will help to make sure the air bags continue to perform their protective function for the vehicle occupants in the event of a crash.

⚠ WARNING

Pyrotechnic Emergency Tensioning Devices that have been deployed are no longer operational and are unable to perform their intended protective function. This poses an increased risk of injury or even fatal injury.

Therefore, have pyrotechnic Emergency Tensioning Devices which have been triggered immediately replaced at a qualified specialist workshop.

An electric motor is used by PRE-SAFE® to trigger the tightening of the seat belt in hazardous situations. This procedure is reversible.

If Emergency Tensioning Devices are triggered or air bags are deployed, you will hear a bang, and a small amount of powder may also be released. The restraint system warning lamp lights up.

Only in rare cases will the bang affect your hearing. The powder that is released generally does not constitute a health hazard, but it may cause short-term breathing difficulties in people with asthma or other respiratory problems. To avoid this, you may wish to get out of the vehicle or open the windows as soon as it is safe to do so.

Air bags and pyrotechnic Emergency Tensioning Devices (ETDs) contain perchlorate material, which may require special handling and regard for the environment. National guidelines must be observed during disposal. In California, see **www.dtsc.ca.gov/HazardousWaste/Perchlorate/index.cfm**.

Method of operation

During the first stage of a collision, the restraint system control unit evaluates important physical data relating to vehicle deceleration or acceleration, such as:

- duration
- direction
- intensity

Based on the evaluation of this data, the restraint system control unit triggers the Emergency Tensioning Devices during a frontal or rear collision.

An Emergency Tensioning Device can only be triggered, if:

- the ignition is switched on
- the components of the restraint system are operational; see "Restraint system warning lamp" (▷ page 45)
- the belt tongue is engaged in the buckle on the respective front-passenger seat

The Emergency Tensioning Devices in the rear compartment are triggered independently of the lock status of the seat belts.

If the restraint system control unit detects a more severe accident, further components of

DEALER E-PROCESS

the restraint system are activated independently of each other in certain frontal collision situations:

- Front air bags and driver's knee bag
- Window curtain air bag, if the system determines that deployment can offer additional protection to that provided by the seat belt

The front-passenger front air bag is activated or deactivated depending on the person on the front-passenger seat. The front-passenger front air bag can only deploy in an accident if the PASSENGER AIR BAG OFF indicator lamp is off. Observe the information on the PASSENGER AIR BAG OFF indicator lamp (▷ page 45).

Your vehicle has two-stage front air bags. During the first deployment stage, the front air bag is filled with propellant gas to reduce the risk of injuries. The front air bag is fully deployed with the maximum amount of propellant gas if a second deployment threshold is reached within a few milliseconds.

The activation threshold of the Emergency Tensioning Devices and the air bag are determined by evaluating the rate of vehicle deceleration or acceleration which occurs at various points in the vehicle. This process is preemptive in nature. Deployment should take place in good time at the start of the collision.

The rate of vehicle deceleration or acceleration and the direction of the force are essentially determined by:

- the distribution of forces during the collision
- the collision angle
- the deformation characteristics of the vehicle
- the characteristics of the object with which the vehicle has collided

Factors which can only be seen and measured after a collision has occurred do not play a decisive role in the deployment of an air bag. Nor do they provide an indication of air bag deployment.

The vehicle can be deformed considerably, without an air bag being deployed. This is the case if only parts which are relatively easily deformed are affected and the rate of deceleration is not high. Conversely, air bags may be deployed even though the vehicle suffers only minor deformation. This is the case if, for example, very rigid vehicle parts such as longitudinal body members are hit, and sufficient deceleration occurs as a result.

If the restraint system control unit detects a side impact or if the vehicle rolls over, the applicable components of the restraint system are activated independently of each other depending on the apparent type of accident.

- Side impact air bags on the side of impact, independently of the Emergency Tensioning Device and the use of the seat belt on the driver's seat and outer seats in the second row

 The side impact air bag on the front-passenger side (front) deploys under the following conditions:

 - the OCS system detects that the front-passenger seat is occupied or
 - the belt tongue is engaged in the belt buckle of the front-passenger seat
- Window curtain air bag on the side of impact, independently of the use of the seat belt and independently of whether the front-passenger seat is occupied
- Emergency Tensioning Devices, if the system determines that deployment can offer additional protection in this situation
- Window curtain air bags on the driver's and front-passenger side in certain situations when the vehicle rolls over, if the system determines that deployment can offer additional protection to that provided by the seat belt

ⓘ Not all air bags are deployed in an accident. The different air bag systems work independently of each other.

DEP DEALER E-PROCESS

How the air bag system works is determined by the severity of the accident detected, especially the vehicle deceleration or acceleration and the apparent type of accident:

- frontal collision
- side impact
- rollover

PRE-SAFE® (anticipatory occupant protection system)

Introduction

In certain hazardous situations, PRE-SAFE® takes pre-emptive measures to protect the vehicle occupants.

Important safety notes

! Make sure that there are no objects in the footwell or behind the seats. There is a danger that the seats and/or objects could be damaged when PRE-SAFE® is activated.

Although your vehicle is equipped with PRE-SAFE®, the possibility of injury in the event of an accident cannot be ruled out. Always adapt your driving style to suit the prevailing road and weather conditions and maintain a safe distance from the vehicle in front. Drive carefully.

Function

PRE-SAFE® intervenes:

- in emergency braking situations, e.g. when BAS is activated
- in critical driving situations, e.g. when physical limits are exceeded and the vehicle understeers or oversteers severely
- on vehicles with the Driving Assistance package: if BAS PLUS intervenes powerfully or the radar sensor system detects an imminent danger of collision in certain situations

PRE-SAFE® takes the following measures depending on the hazardous situation detected:

- the front seat belts are pre-tensioned.
- if the vehicle skids, the sliding sunroof and the side windows are closed so that only a small gap remains. The panorama roof with power tilt/sliding panel is completely closed.
- vehicles with the memory function: the front-passenger seat is adjusted if it is in an unfavorable position.
- vehicles with a multicontour seat: the air pressure in the side bolsters of the seat backrest is increased.

If the hazardous situation passes without resulting in an accident, PRE-SAFE® slackens the belt pre-tensioning. On vehicles with multicontour seats, the air pressure in the side bolsters is reduced again. All settings made by PRE-SAFE® can then be reversed.

If the seat belt pre-tensioning is not reduced:

▶ Move the seat backrest or seat back slightly when the vehicle is stationary. The seat belt pre-tensioning is reduced and the locking mechanism is released.

The seat-belt adjustment is an integral part of the PRE-SAFE® convenience function. You will find information on the convenience function under "Belt adjustment" (▷ page 49).

Automatic measures after an accident

Immediately after an accident, the following measures are implemented, depending on the type and severity of the impact:

- the hazard warning lamps are activated
- the emergency lighting is activated
- the vehicle doors are unlocked
- the front side windows are lowered
- vehicles with a memory function: the electrically adjustable steering wheel is raised

DEALER E-PROCESS

- the engine is switched off and the fuel supply is cut off
- vehicles with mbrace: automatic emergency call

Children in the vehicle

Important safety notes

Accident statistics show that children secured in the rear seats are safer than children secured in the front-passenger seat. For this reason, Mercedes-Benz strongly advises that you install a child restraint system on a rear seat. Children are generally better protected there.

If a child younger than twelve years old and under 5 ft (1.50 m) in height is traveling in the vehicle:

- always secure the child in a child restraint system suitable for Mercedes-Benz vehicles. The child restraint system must be appropriate to the age, weight and size of the child
- be sure to observe the instructions and safety notes in this section in addition to the child restraint system manufacturer's installation instructions
- be sure to observe the instructions and safety notes on the "Occupant classification system (OCS)" (▷ page 53)

⚠ WARNING

If you leave children unsupervised in the vehicle, they could set it in motion by, for example:

- release the parking brake.
- shift the automatic transmission out of the parking position **P**.
- start the engine.

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

⚠ WARNING

If persons, particularly children are subjected to prolonged exposure to extreme heat or cold, there is a risk of injury, possibly even fatal. Never leave children unattended in the vehicle.

⚠ WARNING

If the child restraint system is subjected to direct sunlight, parts may get very hot. Children may burn themselves on these parts, particularly on the metal parts of the child restraint system. There is a risk of injury.

If you leave the vehicle, taking the child with you, always ensure that the child restraint system is not exposed to direct sunlight. Protect it with a blanket, for example. If the child restraint system has been exposed to direct sunlight, let it cool down before securing the child in it. Never leave children unattended in the vehicle.

Always ensure that all vehicle occupants have their seat belts fastened correctly and are sitting properly. Particular attention must be paid to children.

Observe the safety notes on the seat belt (▷ page 46) and the notes on correct use of seat belts (▷ page 47).

A booster seat may be necessary to achieve proper seat belt positioning for children over 41 lbs (18 kg) until they reach a height where a three-point seat belt can be properly fastened without a booster seat.

Special seat belt retractor

⚠ WARNING

If the seat belt is released while driving, the child restraint system will no longer be secured properly. The special seat belt retractor is disabled and the inertia real draws in a portion of the seat belt. The seat belt cannot be immediately refastened. There is an increased risk of injury, possibly even fatal.

DEALER E-PROCESS

Stop the vehicle immediately, paying attention to road and traffic conditions. Reactivate the special seat belt retractor and secure the child restraint system properly.

All seat belts in the vehicle, except the driver's seat belt, are equipped with a special seat belt retractor. When activated, the special seat belt retractor ensures that the seat belt cannot slacken once the child seat is secured.

Installing a child restraint system:

- ▶ Make sure you observe the child restraint system manufacturer's installation instructions.
- ▶ Pull the seat belt smoothly from the belt outlet.
- ▶ Engage seat belt tongue in belt buckle.

Activating the special seat belt retractor:

- ▶ Pull the seat belt out fully and let the inertia reel retract it again.
 While the seat belt is retracting, you should hear a ratcheting sound. The special seat belt retractor is enabled.
- ▶ Push the child restraint system down so that the seat belt is tight and does not loosen.

Removing the child restraint system and deactivating the special seat belt retractor:

- ▶ Make sure you observe the child restraint system manufacturer's installation instructions.
- ▶ Press the release button of the seat belt buckle and guide the seat belt tongue back towards the belt sash guide.
 The special seat belt retractor is deactivated.

Child restraint system

The use of seat belts and child restraint systems is required by law in:

- all 50 states
- the U.S. territories
- the District of Columbia
- all Canadian provinces

If you install a rearward-facing child restraint system on the center rear seat, the rear arm rest must be folded back as far as possible.

You can obtain further information about the correct child restraint system from any authorized Mercedes-Benz Center.

⚠ WARNING

If the child restraint system is installed incorrectly on a suitable seat, it cannot protect as intended. The child cannot then be restrained in the event of an accident, heavy braking or sudden changes of direction. There is an increased risk of injury, possibly even fatal.

Make sure that you observe the child restraint system manufacturer's installation instructions and the notes on use. Please ensure, that the base of the child restraint system is always resting completely on the seat cushion. Never place objects, e.g. cushions, under or behind the child restraint system. Only use child restraint systems with the original cover designed for them. Only replace damaged covers with genuine covers.

⚠ WARNING

If the child restraint system is installed incorrectly or is not secured, it can come loose in the event of an accident, heavy braking or a sudden change in direction. The child restraint system could be thrown about, striking vehicle occupants. There is an increased risk of injury, possibly even fatal.

Always install child restraint systems properly, even if they are not being used. Make sure that you observe the child restraint system manufacturer's installation instructions.

You will find further information on stowing objects, luggage or loads under "Loading guidelines" (▷ page 340).

⚠ WARNING

Child restraint systems or their securing systems which have been damaged or subjected

DEALER E-PROCESS

to a load in an accident can no longer protect as intended. The child cannot then be restrained in the event of an accident, heavy braking or sudden changes of direction. There is an increased risk of injury, possibly even fatal.

Replace child restraint systems which have been damaged or subjected to a load in an accident as soon as possible. Have the securing systems on the child restraint system checked at a qualified specialist workshop, before you install a child restraint system again.

The securing systems of child restraint systems are:

- the seat belt system
- the LATCH-type (ISOFIX) securing rings
- the Top Tether anchorages

If it is absolutely necessary to carry a child on the front-passenger seat, be sure to observe the information on the "Occupant Classification System (OCS)" (▷ page 53). There you will also find information on deactivating the front-passenger front air bag.

All child restraint systems must meet the following standards:

- U.S. Federal Motor Vehicle Safety Standards 213 and 225
- Canadian Motor Vehicle Safety Standards 213 and 210.2

Confirmation that the child restraint system corresponds to the standards can be found on an instruction label on the child restraint system. This confirmation can also be found in the installation instructions that are included with the child restraint system.

Observe the warning labels in the vehicle interior and on the child restraint system.

LATCH-type (ISOFIX) child seat securing system

⚠ WARNING

LATCH-type (ISOFIX) child restraint systems do not offer sufficient protective effect for children whose weight is greater than 48 lbs (22 kg) who are secured using the safety belt integrated in the child restraint system. In the event of an accident, a child might not be restrained correctly. This poses an increased risk of injury or even fatal injury.

If the child weighs more than 48 lbs (22 kg), only use LATCH-type (ISOFIX) child restraint systems with which the child is also secured with the vehicle seat belt. Also secure the child restraint system with the Top Tether belt, if available.

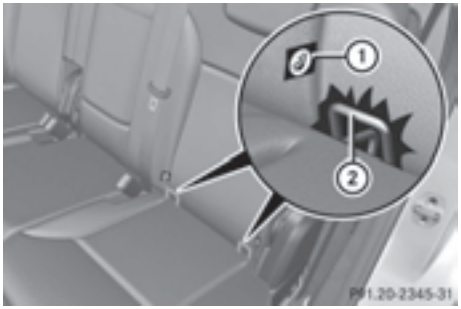
Always comply with the manufacturer's installation and operating instructions for the child restraint system used.

Before every trip, make sure that the LATCH-type (ISOFIX) child restraint system is engaged correctly in both LATCH-type (ISOFIX) securing rings

To ensure that the LATCH-type (ISOFIX) child restraint system can perform its protective function as intended, the backrest of the respective outer seat in the second row must be in the upright position.

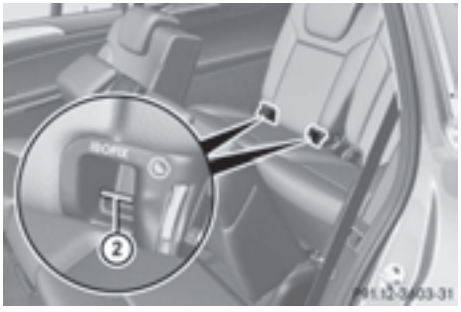
! When installing the child restraint system, make sure that the seat belt for the middle seat does not get trapped. The seat belt could otherwise be damaged.

DEP DEALER E-PROCESS



LATCH-type (ISOFIX) securing rings for the outer seat in the second row of seats

Installation indicator ① shows the installation location of LATCH-type (ISOFIX) securing rings ②.



LATCH-type (ISOFIX) securing rings for the third row of seats

LATCH-type (ISOFIX) securing rings ② for two LATCH-type (ISOFIX) child restraint systems are installed on the left and right:

- on the rear seat backrests of the outer seats in the second row
- on the backrests of the seats in the third row of seats

Before installing a LATCH-type (ISOFIX) child restraint system on the second row of seats:

▶ Move the rear seat backrests in the second row to an upright position (▷ page 113).

▶ Install the LATCH-type (ISOFIX) child restraint system on both LATCH-type (ISOFIX) securing rings ②.

ISOFIX is a standardized securing system for specially designed child restraint systems on the rear seats.

Non-LATCH-type (ISOFIX) child seats may also be used and can be installed using the vehicle's seat belt system. Install the child seat according to the manufacturer's instructions.

Top Tether

Introduction

Top Tether provides an additional connection between the child restraint system secured with a LATCH-type (ISOFIX) child seat mount and the vehicle. This helps reduce the risk of injury even further. If the child restraint system is equipped with a Top Tether belt, this should always be used.

Important safety notes

⚠ WARNING

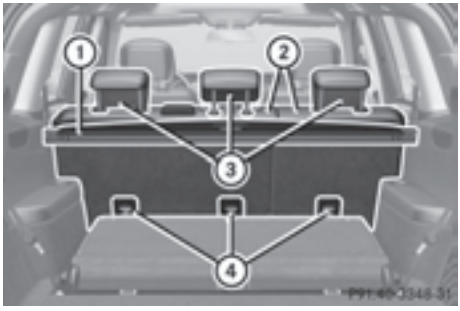
If the rear seats or the rear seat backrests are not locked, they could fold forwards in the event of an accident, heavy braking or sudden changes of direction. As a result, child restraint systems cannot perform their intended protective function. Rear seats and rear seat backrests that are not locked can also cause additional injuries, e.g. in the event of an accident. This poses an increased risk of injury or even fatal injury.

Always lock the rear seats and rear seat backrests after installing a Top Tether belt. Observe the lock verification indicator. Adjust the rear seat backrests so that they are in an upright position.

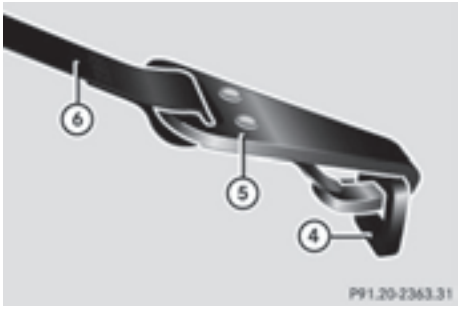
If the rear seat backrest is not engaged and locked, this will be shown in the multifunction display in the instrument cluster.

DEP DEALER E-PROCESS

Top Tether anchorages



The Top Tether anchorages for the second row of seats are located on the rear of the rear seat backrests. For the third row of seats, use the cargo tie-down rings in the cargo compartment floor.



- ▶ Move head restraint ③ upwards.
- ▶ Install the LATCH-type (ISOFIX) child restraint system with Top Tether. Always comply with the child restraint system manufacturer's installation instructions when doing so.
- ▶ Route Top Tether belt ⑥ under head restraint ③ between the two head restraint bars.
- ▶ Guide Top Tether belt ⑥ downwards between cargo compartment cover ① and rear seat backrest ②.
- ▶ Hook Top Tether hook ⑤ of Top Tether belt ⑥ into Top Tether anchorage ④.

Make sure that:

- Top Tether hook ⑤ is hooked into Top Tether anchorage ④ as shown.
- Top Tether belt ⑥ is not twisted.
- Top Tether belt ⑥ is routed between rear seat backrest ② and cargo compartment cover ① if cargo compartment cover ① is installed.
- Top Tether belt ⑥ is routed between the rear seat backrest ② and the cargo net if the cargo net is installed.

- ▶ Tension Top Tether belt ⑥. Always comply with the child restraint system manufacturer's installation instructions when doing so.
- ▶ Move head restraint ③ back down again slightly if necessary (▷ page 112). Make sure that you do not interfere with the correct routing of Top Tether belt ⑥.

Child restraint system on the front-passenger seat

General notes

Accident statistics show that children secured in the rear seats are safer than children secured in the front-passenger seat. For this reason, Mercedes-Benz strongly advises that you install the child restraint system on a rear seat.

If it is absolutely necessary to install a child restraint system on the front-passenger seat, be sure to observe the instructions and safety notes on the "Occupant Classification System (OCS)" (▷ page 53).

You can thus avoid the risks that could arise as a result of:

- an incorrectly categorized person in the front-passenger seat
- the unintentional deactivation of the front-passenger front air bag
- the unsuitable positioning of the child restraint system, e.g. too close to the dashboard

DEP DEALER E-PROCESS

Rearward-facing child restraint system

If it is absolutely necessary to install a rearward-facing child restraint system on the front-passenger seat, always make sure that the front-passenger front air bag is deactivated. Only if the PASSENGER AIR BAG OFF indicator lamp is permanently lit (▷ page 45) is the front-passenger front air bag deactivated.

Always observe the child restraint system manufacturer's installation and operating instructions.

Forward-facing child restraint system

If it is absolutely necessary to install a forward-facing child restraint system on the front-passenger seat, always move the front-passenger seat as far back as possible. The entire base of the child restraint system must always rest on the seat cushion of the front-passenger seat. The backrest of the child restraint system must lie as flat as possible against the backrest of the front-passenger seat. The child restraint system must not touch the roof or be subjected to a load by the head restraint. Adjust the angle of the seat backrest and the head restraint position accordingly. Always make sure that the shoulder belt strap is correctly routed from the vehicle belt outlet to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards and downwards from the vehicle belt outlet. If necessary, adjust the vehicle belt outlet and the front-passenger seat accordingly.

Always observe the child restraint system manufacturer's installation and operating instructions.

Child-proof locks

Important safety notes

⚠ WARNING

If children are traveling in the vehicle, they could:

- open doors, thus endangering other people or road users
- exit the vehicle and be caught by oncoming traffic
- operate vehicle equipment and become trapped

There is a risk of an accident and injury.

Always activate the child-proof locks and override feature if children are traveling in the vehicle. When leaving the vehicle, always take the key with you and lock the vehicle. Never leave children unattended in the vehicle.

Override feature for:

- the rear doors (▷ page 67)
- the rear side windows (▷ page 67)

⚠ WARNING

If you leave children unsupervised in the vehicle, they could set it in motion by, for example:

- release the parking brake.
- shift the automatic transmission out of the parking position **P**.
- start the engine.

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

⚠ WARNING

If persons, particularly children are subjected to prolonged exposure to extreme heat or cold, there is a risk of injury, possibly even fatal. Never leave children unattended in the vehicle.

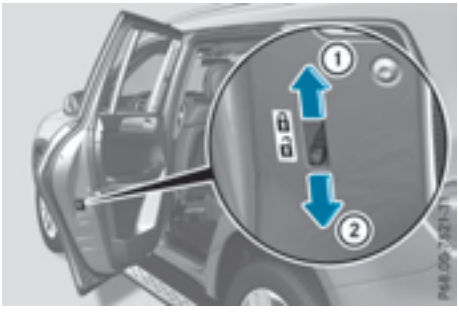
DEP DEALER E-PROCESS

⚠ WARNING

If the child restraint system is subjected to direct sunlight, parts may get very hot. Children may burn themselves on these parts, particularly on the metal parts of the child restraint system. There is a risk of injury.

If you leave the vehicle, taking the child with you, always ensure that the child restraint system is not exposed to direct sunlight. Protect it with a blanket, for example. If the child restraint system has been exposed to direct sunlight, let it cool down before securing the child in it. Never leave children unattended in the vehicle.

Child-proof locks for the rear doors



You secure each door individually with the child-proof locks on the rear doors. A door secured with a child-proof lock cannot be opened from inside the vehicle. When the vehicle is unlocked, the door can be opened from the outside.

- ▶ **To activate:** press the child-proof lock lever up in the direction of arrow ①.
- ▶ Make sure that the child-proof locks are working properly.
- ▶ **To deactivate:** press the child-proof lock lever down in the direction of arrow ②.

Override feature for the rear side windows



- ▶ **To activate/deactivate:** press button ①. If indicator lamp ② is lit, operation of the rear side windows is disabled. Operation is only possible using the switches in the driver's door. If indicator lamp ② is off, operation is possible using the switches in the rear compartment.

Pets in the vehicle

⚠ WARNING

If you leave animals unattended or unsecured in the vehicle, they could press buttons or switches, for example.

As a result, they could:

- activate vehicle equipment and become trapped, for example
- activate or deactivate systems, thereby endangering other road users

Unsecured animals could also be flung around the vehicle in the event of an accident or sudden steering or braking, thereby injuring vehicle occupants. There is a risk of an accident and injury.

Never leave animals unattended in the vehicle. Always secure animals properly during the journey, e.g. use a suitable animal transport box.

DEP DEALER E-PROCESS

Driving safety systems

Overview of driving safety systems

In this section, you will find information about the following driving safety systems:

- ABS (**A**nti-lock **B**raking **S**ystem) (▷ page 68)
- BAS (**B**rake **A**ssist **S**ystem) (▷ page 69)
- BAS PLUS (**B**rake **A**ssist **S**ystem Plus) (▷ page 69)
- COLLISION PREVENTION ASSIST PLUS (distance warning function and Adaptive Brake Assist) (▷ page 70)
- ESP® (**E**lectronic **S**tability **P**rogram) (▷ page 73)
- EBD (**E**lectronic **B**rake force **D**istribution) (▷ page 75)
- ADAPTIVE BRAKE (▷ page 76)
- PRE-SAFE® Brake (▷ page 76)
- STEER CONTROL (▷ page 77)

Important safety notes

If you fail to adapt your driving style or if you are inattentive, the driving safety systems can neither reduce the risk of an accident nor override the laws of physics. Driving safety systems are merely aids designed to assist driving. You are responsible for maintaining the distance to the vehicle in front, for vehicle speed, for braking in good time, and for staying in lane. Always adapt your driving style to suit the prevailing road and weather conditions and maintain a safe distance from the vehicle in front. Drive carefully.

The driving safety systems described only work as effectively as possible when there is adequate contact between the tires and the road surface. Please pay special attention to the notes on tires, recommended minimum tire tread depths, etc. (▷ page 404).

In wintry driving conditions, always use winter tires (M+S tires) and if necessary, snow chains. Only in this way will the driving safety systems described in this section work as effectively as possible.

ABS (Anti-lock Braking System)

General information

ABS regulates brake pressure in such a way that the wheels do not lock when you brake. This allows you to continue steering the vehicle when braking.

The [ABS] ABS warning lamp in the instrument cluster lights up when the ignition is switched on. It goes out when the engine is running.

ABS works from a speed of about 5 mph (8 km/h), regardless of road-surface conditions. ABS works on slippery surfaces, even when you only brake gently.

Important safety notes

Observe the "Important safety notes" section (▷ page 68).

⚠ WARNING

If ABS is faulty, the wheels could lock when braking. The steerability and braking characteristics may be severely impaired. Additionally, further driving safety systems are deactivated. There is an increased danger of skidding and accidents.

Drive on carefully. Have ABS checked immediately at a qualified specialist workshop.

When ABS is malfunctioning, other systems, including driving safety systems, will also become inoperative. Observe the information on the ABS warning lamp (▷ page 327) and display messages which may be shown in the instrument cluster (▷ page 291).

Braking

- **If ABS intervenes:** continue to depress the brake pedal vigorously until the braking situation is over.
- **To make a full brake application:** depress the brake pedal with full force.

DEP DEALER E-PROCESS

If ABS intervenes when braking, you will feel a pulsing in the brake pedal.

The pulsating brake pedal can be an indication of hazardous road conditions, and functions as a reminder to take extra care while driving.

Off-road ABS

A 4ETS system specifically suited to off-road terrain is activated automatically once the off-road program is activated (▷ page 258).

At speeds below 20 mph (30 km/h), the front wheels lock cyclically during braking. The digging-in effect achieved in the process reduces the stopping distance on off-road terrain. This limits steering capability.

BAS (Brake Assist System)

General information

BAS operates in emergency braking situations. If you depress the brake pedal quickly, BAS automatically boosts the braking force, thus shortening the stopping distance.

Important safety notes

ⓘ Observe the "Important safety notes" section (▷ page 68).

⚠ WARNING

If BAS is malfunctioning, the braking distance in an emergency braking situation is increased. There is a risk of an accident.

In an emergency braking situation, depress the brake pedal with full force. ABS prevents the wheels from locking.

Braking

▶ Keep the brake pedal firmly depressed until the emergency braking situation is over. ABS prevents the wheels from locking.

The brakes will function as usual once you release the brake pedal. BAS is deactivated.

BAS PLUS (Brake Assist System PLUS)

General information

BAS PLUS can help you to minimize the risk of a collision with a vehicle or reduce the effects of such a collision. If BAS PLUS detects a danger of collision, you are assisted when braking.

ⓘ Observe the "Important safety notes" section (▷ page 68).

BAS PLUS is only available in vehicles equipped with DISTRONIC PLUS.

For BAS PLUS to assist you, the radar sensor system must be operational.

With the help of the radar sensor system, BAS PLUS can detect obstacles that are in the path of your vehicle for an extended period of time.

If the radar sensor system is malfunctioning, BAS PLUS will not be available. The brake system is still available with complete brake boosting effect and BAS.

Important safety notes

⚠ WARNING

BAS PLUS cannot always clearly identify objects and complex traffic situations.

In such cases, BAS PLUS may:

- intervene unnecessarily
- not intervene

There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake. Terminate the intervention in a non-critical driving situation.

⚠ WARNING

BAS PLUS does not react:

- to people or animals
- to oncoming vehicles
- to crossing traffic
- when cornering

DEP DEALER E-PROCESS

As a result, BAS PLUS may not intervene in all critical situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

In the event of snowfall or heavy rain, the recognition can be impaired.

Recognition by the radar sensor system is also impaired in the event of:

- there is dirt on the sensors or anything else covering the sensors
- there is interference by other radar sources
- there are strong radar reflections, for example in parking garages
- a narrow vehicle traveling in front, e.g. a motorbike
- a vehicle traveling in front on a different line relative to the center of your vehicle

Following damage to the front end of the vehicle, have the configuration and operation of the radar sensors checked at a qualified specialist workshop. This also applies to collisions at low speeds where there is no visible damage to the front of the vehicle.

Function

To avoid a collision, BAS PLUS calculates the brake force necessary if:

- you approach an obstacle, and
- BAS PLUS has detected a risk of collision

When driving at a speed under 20 mph (30 km/h): if you depress the brake pedal, BAS PLUS is activated. The increase in brake pressure will be carried out at the last possible moment.

When driving at a speed above 20 mph (30 km/h): if you depress the brake pedal sharply, BAS PLUS automatically raises the brake pressure to a value adapted to the traffic situation.

BAS PLUS provides braking assistance in hazardous situations with vehicles in front within a speed range between 4 mph (7 km/h) and 155 mph (250 km/h).

At speeds of up to approximately 40 mph (70 km/h), BAS PLUS can also react to stationary objects. Examples of stationary objects are stopped or parked vehicles.

ⓘ If BAS PLUS demands particularly high braking force, preventative passenger protection measures (PRE-SAFE®) are activated simultaneously.

▶ Keep the brake pedal depressed until the emergency braking situation is over. ABS prevents the wheels from locking.

BAS PLUS is deactivated and the brakes function as usual again, if:

- you release the brake pedal.
- there is no longer a risk of collision.
- no obstacle is detected in front of your vehicle.

If you have activated DSR (▷ page 257), BAS PLUS is likewise deactivated.

COLLISION PREVENTION ASSIST

General notes

COLLISION PREVENTION ASSIST consists of Adaptive Brake Assist and the distance warning function, which are described in the following.

Distance warning function

Important safety notes

ⓘ Observe the "Important safety notes" section (▷ page 68).

⚠ **WARNING**

The distance warning function does not react:

- to people or animals
- to oncoming vehicles
- to crossing traffic
- when cornering

DEP DEALER E-PROCESS

Thus, the distance warning function cannot provide a warning in all critical situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

⚠ WARNING

The distance warning function cannot always clearly identify objects and complex traffic situations.

In such cases, the distance warning function may:

- give an unnecessary warning
- not give a warning

There is a risk of an accident.

Always pay careful attention to the traffic situation and do not rely solely on the distance warning function.

Function

▶ **To activate/deactivate:** activate or deactivate the distance warning function in the on-board computer (▷ page 281).

If the distance warning function is not activated, the OFF symbol appears in the assistance graphics display.

The distance warning function can help you to minimize the risk of a front-end collision with a vehicle ahead or reduce the effects of such a collision. If the distance warning function detects that there is a risk of a collision, you will be warned visually and acoustically. The distance warning function cannot prevent a collision without your intervention.

Starting at a speed of around 4 mph (7 km/h), the distance warning function warns you if you rapidly approach a vehicle in front. An intermittent warning tone will then sound, and the distance warning lamp will light up in the instrument cluster.

▶ Brake immediately in order to increase the distance from the vehicle in front.

or

▶ Take evasive action, provided it is safe to do so.

Due to the nature of the system, particularly complicated but non-critical driving conditions may also cause the system to display a warning.

With the help of the radar sensor system, the distance warning function can detect obstacles that are in the path of your vehicle for an extended period of time.

Up to a speed of around 40 mph (70 km/h), the distance warning function can also react to stationary obstacles, such as stopped or parked vehicles.

If you approach an obstacle and the distance warning function detects a risk of a collision, the system will initially alert you both visually and acoustically.

In particular, the detection of obstacles can be impaired if:

- there is dirt on the sensors or anything else covering the sensors
- there is snow or heavy rain
- there is interference by other radar sources
- there are strong radar reflections, for example in parking garages
- a narrow vehicle traveling in front, e.g. a motorbike
- a vehicle traveling in front on a different line
- new vehicles or after the COLLISION PREVENTION ASSIST system has been serviced

 Observe the notes in the section on breaking-in (▷ page 164).

Following damage to the front end of the vehicle, have the configuration and operation of the radar sensor checked at a qualified specialist workshop. This also applies to collisions at low speeds where there is no visible damage to the front of the vehicle.

DEP DEALER E-PROCESS

Adaptive Brake Assist

Observe the "Important safety notes" section (▷ page 68).

Adaptive Brake Assist provides braking assistance in hazardous situations at speeds above 4 mph (7 km/h). It uses radar sensor technology to assess the traffic situation.

⚠ WARNING

Adaptive Brake Assist cannot always clearly identify objects and complex traffic situations.

In such cases, Adaptive Brake Assist can:

- intervene unnecessarily
- not intervene

There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake. Terminate the intervention in a non-critical driving situation.

⚠ WARNING

Adaptive Brake Assist does not react:

- to people or animals
- to oncoming vehicles
- to crossing traffic
- to stationary obstacles
- when cornering

As a result, the Adaptive Brake Assist may not intervene in all critical conditions. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

Due to the nature of the system, particularly complicated but non-critical driving conditions may also cause Brake Assist to intervene.

With the help of Adaptive Brake Assist, the distance warning signal can detect obstacles that are in the path of your vehicle for an extended period of time.

If adaptive Brake Assist has detected that there is a risk of a collision, it calculates the braking force necessary to avoid a collision.

Should you apply the brakes vigorously, Adaptive Brake Assist will automatically increase the braking force to a level suitable for the traffic conditions.

▶ Keep the brake pedal depressed until the emergency braking situation is over. ABS prevents the wheels from locking.

The brakes will work normally again if:

- you release the brake pedal.
- there is no longer any danger of a collision.
- no obstacle is detected in front of your vehicle.

Adaptive Brake Assist is then deactivated.

Vehicles with PRE-SAFE®: if adaptive Brake Assist requires particularly high brake pressure, preventive passenger protection measures (PRE-SAFE®) are deployed simultaneously.

Up to vehicle speeds of around 155 mph (250 km/h), adaptive Brake Assist is capable of reacting to moving objects that have already been recognized as such at least once over the period of observation. Adaptive Brake Assist does not react to stationary obstacles.

If Adaptive Brake Assist is not available due to a malfunction in the radar sensor system, the brake system remains available with full brake boosting effect and BAS.

In particular, the detection of obstacles can be impaired if there is:

- there is dirt on the sensors or anything else covering the sensors
- there is snow or heavy rain
- there is interference by other radar sources
- there are strong radar reflections, for example in parking garages
- a narrow vehicle traveling in front, e.g. a motorbike
- a vehicle traveling in front on a different line relative to the center of your vehicle
- new vehicles or after the COLLISION PREVENTION ASSIST system has been serviced

DEALER E-PRESS

Observe the notes in the section on breaking-in (▷ page 164).

Following damage to the front end of the vehicle, have the configuration and operation of the radar sensor checked at a qualified specialist workshop. This also applies to collisions at low speeds where there is no visible damage to the front of the vehicle.

ESP® (Electronic Stability Program)

General notes

ⓘ Observe the "Important safety notes" section (▷ page 68).

ESP® monitors driving stability and traction, i.e. power transmission between the tires and the road surface.

If ESP® detects that the vehicle is deviating from the direction desired by the driver, one or more wheels are braked to stabilize the vehicle. The engine output is also modified to keep the vehicle on the desired course within physical limits. ESP® assists the driver when pulling away on wet or slippery roads. ESP® can also stabilize the vehicle during braking.

ETS/4ETS (Electronic Traction System)

4ETS traction control is part of ESP®.

Traction control brakes the drive wheels individually if they spin. This enables you to pull away and accelerate on slippery surfaces, for example if the road surface is slippery on one side. In addition, more drive torque is transferred to the wheel or wheels with traction.

Traction control remains active, even if you deactivate ESP®.

In appropriate driving situations, activate the off-road program (▷ page 258).

Off-road 4ETS (Electronic Traction System)

A 4ETS system specifically suited to off-road terrain is activated automatically once the off-road program is activated (▷ page 258).

Important safety notes

⚠ WARNING

If ESP® is malfunctioning, ESP® is unable to stabilize the vehicle. Additionally, further driving safety systems are deactivated. This increases the risk of skidding and an accident.

Drive on carefully. Have ESP® checked at a qualified specialist workshop.

! Only operate the vehicle for a maximum of ten seconds on a brake test dynamometer. Switch off the ignition.

Application of the brakes by ESP® may otherwise destroy the brake system.

! A function or performance test should only be carried out on a two-axle dynamometer. Before you operate the vehicle on such a dynamometer, please consult a qualified workshop. You could otherwise damage the drive train or the brake system.

ESP® is only deactivated if the OFF warning lamp is lit continuously.

If the warning lamp and the OFF warning lamp are lit continuously, ESP® is not available due to a malfunction.

Observe the information on warning lamps (▷ page 330) and display messages which may be shown in the instrument cluster (▷ page 291).

ⓘ Only use wheels with the recommended tire sizes. Only then will ESP® function properly.

DEP DEALER E-PROCESS

Characteristics of ESP®

General information

If the ESP warning lamp goes out before beginning the journey, ESP® is automatically active.

If ESP® intervenes, the ESP® warning lamp flashes in the instrument cluster.

If ESP® intervenes:

- ▶ Do not deactivate ESP® under any circumstances.
- ▶ Only depress the accelerator pedal as far as necessary when pulling away.
- ▶ Adapt your driving style to suit the prevailing road and weather conditions.

ECO start/stop function

The ECO start/stop function switches the engine off automatically when the vehicle stops moving. The engine starts automatically when the driver wants to pull away again. ESP® remains in its previously selected status. **Example:** if ESP® was deactivated before the engine was switched off, ESP® remains deactivated when the engine is switched on again.

Deactivating/activating ESP®

Important safety notes

You can select between the following states of ESP®:

- ESP® is activated.
- ESP® is deactivated.

⚠ WARNING

If you deactivate ESP®, ESP® no longer stabilizes the vehicle. There is an increased risk of skidding and an accident.

Only deactivate ESP® in the situations described in the following.

It may be best to deactivate ESP® in the following situations:

- when using snow chains
- in deep snow
- on sand or gravel

ⓘ Activate ESP® as soon as the situations described above no longer apply. ESP® will otherwise not be able to stabilize the vehicle if the vehicle starts to skid or a wheel starts to spin.

! Avoid spinning the driven wheels for an extended period with ESP® deactivated. You could otherwise damage the drivetrain.

Deactivating/activating ESP®



- ▶ **To deactivate:** press button ①.
 The ESP® OFF warning lamp in the instrument cluster lights up.
- ▶ **To activate:** press button ①.
 The ESP® OFF warning lamp in the instrument cluster goes out.

Characteristics when ESP® is deactivated

If ESP® is deactivated and one or more wheels start to spin, the ESP® warning lamp in the instrument cluster flashes. In such situations, ESP® will not stabilize the vehicle.

If you deactivate ESP®:

- ESP® no longer improves driving stability.
- engine torque is no longer limited and the drive wheels are able to spin.

DEP DEALER E-PROCESS

The spinning of the wheels results in a cutting action for better traction on loose surfaces.

- traction control is still activated.
- ESP® still provides support when you brake.

Off-road ESP® (vehicles with ON&OFF-ROAD package)

An ESP® system specifically suited to off-road terrain is activated automatically once the off-road program is activated (▷ page 258).

Off-road ESP® intervenes with a delay if there is oversteering or understeering, thus improving traction.

ESP® trailer stabilization

General information

If your vehicle/trailer combination begins to swerve, ESP® assists you in this situation. ESP® slows the vehicle down by braking and limiting the engine output until the vehicle/trailer combination has stabilized.

Important safety notes

⚠ WARNING

If road and weather conditions are poor, trailer stabilization will not be able to prevent the vehicle/trailer combination from swerving. Trailers with a high center of gravity can tip over before ESP® can detect this. There is a risk of an accident.

Always adapt your driving style to the prevailing road and weather conditions.

If your vehicle with trailer (vehicle/trailer combination) begins to lurch, you can only stabilize the vehicle/trailer combination by depressing the brake firmly.

Trailer stabilization is active above speeds of about 37 mph (60 km/h).

ESP® trailer stabilization does not work if ESP® is deactivated or disabled because of a malfunction.

Crosswind Assist

General information

Strong crosswinds can cause your vehicle to deviate from a straight course. The crosswind driving assistance function integrated into ESP® significantly reduces these effects.

ESP® intervenes automatically according to the direction and intensity of the crosswinds affecting your vehicle.

ESP intervenes with stabilizing braking to assist you in keeping the vehicle in the lane.

Crosswind Assist is active at vehicle speeds above 50 mph (80 km/h) when driving straight ahead or cornering gently.

Important safety notes

Crosswind Assist does not work if ESP® is deactivated or disabled because of a malfunction.

EBD (electronic brake force distribution)

General information

EBD monitors and controls the brake pressure on the rear wheels to improve driving stability while braking.

Important safety notes

ⓘ Observe the "Important safety notes" section for driving safety systems (▷ page 68).

⚠ WARNING

If EBD is malfunctioning, the rear wheels can lock, e.g. under full braking. This increases the risk of skidding and an accident.

You should therefore adapt your driving style to the different handling characteristics. Have the brake system checked at a qualified specialist workshop.

Observe information regarding indicator and warning lamps (▷ page 327) as well as display messages (▷ page 293).

DEALER E-PROCESS

ADAPTIVE BRAKE

ADAPTIVE BRAKE enhances braking safety and offers increased braking comfort. In addition to the braking function, ADAPTIVE BRAKE also has the HOLD function (▷ page 217) and hill start assist (▷ page 168).

PRE-SAFE® Brake

General information

PRE-SAFE® Brake can help you to minimize the risk of a collision with a vehicle ahead, and reduce the effects of such a collision. If PRE-SAFE® Brake has detected a risk of collision, you will be warned visually and acoustically as well as by automatic braking. PRE-SAFE® Brake cannot prevent a collision without your intervention.

ⓘ Pay attention to the important safety notes in the "Driving safety systems" section (▷ page 68).

PRE-SAFE® Brake is only available for vehicles with the Driving Assistance package.

For PRE-SAFE® Brake to assist you when driving, the radar sensor system must be operational.

With the help of the radar sensor system, PRE-SAFE® Brake can detect obstacles that are in front of your vehicle for an extended period of time.

Important safety notes

⚠ **WARNING**

PRE-SAFE® Brake will initially brake your vehicle by a partial application of the brakes if a danger of collision is detected. There may be a collision unless you also brake. Automatic emergency braking cannot prevent a collision. There is a risk of an accident.

Always apply the brakes yourself and try to take evasive action.

In the event of a partial application of the brakes, the vehicle is braked with up to 50% of the full braking pressure.

⚠ **WARNING**

PRE-SAFE® Brake cannot always clearly identify objects and complex traffic conditions.

In these cases, PRE-SAFE® Brake may:

- give an unnecessary warning and then brake the vehicle
- not give a warning or intervene

There is a risk of an accident.

Always pay particular attention to the traffic situation and be ready to brake, especially if PRE-SAFE® Brake warns you. Terminate the intervention in a non-critical driving situation.

In order to maintain the appropriate distance to the vehicle in front and thus prevent a collision, you must apply the brakes yourself.

At speeds of up to approximately 40 mph (70 km/h) PRE-SAFE® Brake can also detect stationary objects. Examples of stationary objects are stopped or parked vehicles.

⚠ **WARNING**

PRE-SAFE® Brake does not react:

- to people or animals
- to oncoming vehicles
- to crossing traffic
- when cornering

As a result, PRE-SAFE® Brake may neither give warnings nor intervene in all critical situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

In the event of snowfall or heavy rain, the recognition can be impaired.

Recognition by the radar sensor system is also impaired in the event of:

- there is dirt on the sensors or anything else covering the sensors
- there is interference by other radar sources

DEP DEALER E-PROCESS

- there are strong radar reflections, for example in parking garages
- a narrow vehicle traveling in front, e.g. a motorbike
- a vehicle traveling in front on a different line relative to the center of your vehicle

Following damage to the front end of the vehicle, have the configuration and operation of the radar sensors checked at a qualified specialist workshop. This also applies to collisions at low speeds where there is no visible damage to the front of the vehicle.

Function

▶ **To activate/deactivate:** activate or deactivate PRE-SAFE® Brake in the on-board computer (▷ page 282).
If the PRE-SAFE® Brake is not activated, the OFF symbol appears in the multifunction display.

If you have activated DSR (▷ page 257), PRE-SAFE® Brake is deactivated.

Starting at a speed of around 4 mph (7 km/h), this function warns you if you rapidly approach a vehicle in front. An intermittent warning tone will then sound and the distance warning lamp will light up in the instrument cluster.

▶ Brake immediately to defuse the situation.

or

▶ Take evasive action provided it is safe to do so.

PRE-SAFE® Brake can also brake the vehicle automatically under the following conditions:

- the driver and front-passenger have their seat belts fastened

 and
- the vehicle speed is between approximately 4 mph (7 km/h) and 124 mph (200 km/h)

ⓘ If there is an increased risk of collision, preventive passenger protection measures (PRE-SAFE®) are activated.

If the risk of collision with the vehicle in front remains and you do not brake, take evasive action or accelerate significantly, the vehicle may perform automatic emergency braking, up to the point of full brake application. Automatic emergency braking is not performed until immediately prior to an imminent accident.

You can prevent the intervention of the PRE-SAFE® Brake at any time by:

- depressing the accelerator pedal further.
- activating kickdown.
- releasing the brake pedal.

The braking action of PRE-SAFE® Brake is ended automatically if:

- you maneuver to avoid the obstacle.
- there is no longer any danger of a collision.
- there is no longer an obstacle detected in front of your vehicle.

STEER CONTROL

General information

STEER CONTROL helps you by transmitting a noticeable steering force to the steering wheel in the direction required for vehicle stabilization.

This steering assistance is provided in particular if:

- both right wheels or both left wheels are on a wet or slippery road surface when you brake.
- the vehicle starts to skid.

Important safety notes

ⓘ Observe the "Important safety notes" section (▷ page 68).

No steering support is provided by STEER CONTROL, if:

- ESP® is malfunctioning.
- the lighting is faulty.

DEP DEALER E-PROCESS

Power steering will, however, continue to function.

Protection against theft

Immobilizer

- **To activate with the SmartKey:** remove the SmartKey from the ignition lock.
- **To activate with KEYLESS-GO:** switch the ignition off and open the driver's door.
- **To deactivate:** switch on the ignition.

The immobilizer prevents your vehicle from being started without the correct SmartKey.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Anyone can start the engine if a valid SmartKey has been left inside the vehicle.

ⓘ The immobilizer is always deactivated when you start the engine.

In the event that the engine cannot be started (yet the vehicle's battery is charged), the system is not operational. Contact an authorized Mercedes-Benz Center or call 1-800-FOR-MERCedes (in the USA) or 1-800-387-0100 (in Canada).

ATA (anti-theft alarm system)



- **To arm:** lock the vehicle with the SmartKey or KEYLESS-GO.
 Indicator lamp ① flashes. The alarm system is armed after approximately 15 seconds.
- **To deactivate using the SmartKey:** unlock the vehicle with the SmartKey.

or

- Insert the SmartKey into the ignition lock.
- **To deactivate using KEYLESS-GO:** unlock the vehicle with KEYLESS-GO.

or

- Press the Start/Stop button on the dashboard. The SmartKey must be inside the vehicle.

A visual and audible alarm is triggered if the alarm system is armed and you open:

- a door
- the vehicle with the mechanical key
- the tailgate
- the hood

- **To turn the alarm off with the SmartKey:** press the [🔓] or [🔒] button on the SmartKey.
 The alarm is switched off.

or

- Insert the SmartKey into the ignition lock.
 The alarm is switched off.
- **To stop the alarm using KEYLESS-GO:** grasp the outside door handle. The SmartKey must be outside the vehicle.
 The alarm is switched off.

or

- Press the Start/Stop button on the dashboard. The SmartKey must be inside the vehicle.
 The alarm is switched off.

The alarm is not switched off, even if you close the open door that triggered it, for example.

DEP DEALER E-PROCESS

If the alarm continues for more than 30 seconds, the mbrace emergency call system automatically notifies the Customer Assistance Center. This is done either by text message or data connection. The emergency call system sends the message or data provided that:

- you have subscribed to the mbrace service.
- the mbrace service has been activated properly.
- the necessary mobile phone network is available.

DEP DEALER E-PROCESS

Useful information 82
SmartKey 82
Doors 90
Cargo compartment 93
Side windows 97
Sliding sunroof 102

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

SmartKey

Important safety notes

⚠ **WARNING**

If children are left unsupervised in the vehicle, they could:

- open the doors, thus endangering other people or road users.
- get out and disrupt traffic.
- operate the vehicle's equipment.

Additionally, children could set the vehicle in motion if, for example, they:

- release the parking brake.
- shifting the automatic transmission out of park position **P**
- Start the engine.

There is a risk of an accident and injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children or animals unattended in the vehicle. Always keep the SmartKey out of reach of children.

⚠ **WARNING**

If persons, particularly children are subjected to prolonged exposure to extreme heat or cold, there is a risk of injury, possibly even fatal. Never leave children unattended in the vehicle.

⚠ **WARNING**

If you attach heavy or large objects to the SmartKey, the SmartKey could be unintentionally turned in the ignition lock. This could cause the engine to be switched off. There is a risk of an accident.

Do not attach any heavy or large objects to the SmartKey. Remove any bulky key rings before inserting the SmartKey into the ignition lock.

! Keep the SmartKey away from strong magnetic fields. Otherwise, the remote control function could be affected.

Strong magnetic fields can occur in the vicinity of powerful electrical installations.

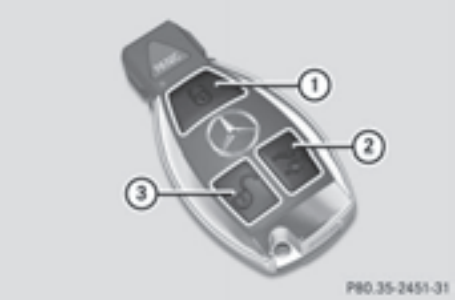
Do not store the SmartKey:

- with electronic devices, e.g. a mobile phone or another SmartKey.
- with metallic objects, e.g. coins or metal foil.
- inside metallic objects, e.g. a metal case.

This can affect the functionality of the SmartKey.

Do not keep the KEYLESS-GO key in the temperature-controlled cup holder. Otherwise, the KEYLESS-GO key will not be recognized.

SmartKey functions



① Locks the vehicle
② Opens/closes the tailgate
③ Unlocks the vehicle

▶ **To unlock centrally:** press the ③ button.

DEP DEALER E-PROCESS

If you do not open the vehicle within approximately 40 seconds of unlocking:

- the vehicle is locked again.
- protection against theft is reactivated.

▶ **To lock centrally:** press button ①.

The SmartKey centrally locks and unlocks the following components:

- the doors
- the tailgate
- the fuel filler flap

The turn signals flash once when unlocking and three times when locking.

You can also set an audible signal to confirm that the vehicle has been locked. The audible signal can be activated and deactivated using the on-board computer (▷ page 285).

You will receive visual and acoustic locking confirmation if all components were able to be locked.

When it is dark, the surround lighting also comes on if it is activated in the on-board computer (▷ page 284).

KEYLESS-GO

General notes

Bear in mind that the engine can be started by any of the vehicle occupants if there is a KEYLESS-GO key in the vehicle.

Locking/unlocking centrally

You can start, lock or unlock the vehicle using KEYLESS-GO. To do this, you only need carry the SmartKey with you. You can combine the functions of KEYLESS-GO with those of a conventional SmartKey. Unlock the vehicle by using KEYLESS-GO, for instance, and lock it using the button on the SmartKey.

When locking or unlocking with KEYLESS-GO, the distance between the SmartKey and the corresponding door handle must not be greater than 3 ft (1 m).

KEYLESS-GO checks whether a valid SmartKey is in the vehicle by periodically establishing a radio connection between the vehicle and the SmartKey. This happens:

- when the external door handles are touched
- when starting the engine
- while the vehicle is in motion



▶ **To unlock the vehicle:** touch the inner surface of the door handle.

▶ **To lock the vehicle:** touch sensor surface ①.

▶ **Convenience closing feature:** touch recessed sensor surface ② for an extended period.

Further information on the convenience closing feature (▷ page 99).

If you pull on the handle of the tailgate, only the cargo compartment of the vehicle is unlocked.

Deactivating and activating

If you do not intend to use a key for an extended period of time, you can deactivate the KEYLESS-GO function of the SmartKey. The SmartKey will then use very little power, thereby conserving battery power. For the purposes of activation/deactivation, the vehicle must not be nearby.

DEP DEALER E-PROCESS

- **To deactivate:** press the button on the SmartKey twice in rapid succession. The battery check lamp (▷ page 85) of the SmartKey flashes twice briefly and lights up once, then KEYLESS-GO is deactivated.
- **To activate:** press any button on the SmartKey or insert the SmartKey into the ignition lock.
 KEYLESS-GO and all of its associated features are available again.

KEYLESS-GO start function

Bear in mind that the engine can be started by any of the vehicle occupants if there is a SmartKey in the vehicle.

Changing the settings of the locking system

You can change the settings of the locking system. This means that only the driver's door and the fuel filler flap are unlocked when the vehicle is unlocked. This is useful if you frequently travel on your own.

- **To change the setting:** press and hold down the and buttons simultaneously for approximately six seconds until the battery check lamp flashes twice (▷ page 85).

If the setting of the locking system is changed within the signal range of the vehicle, pressing the or button:

- locks or
- unlocks the vehicle

The SmartKey now functions as follows:

- **To unlock the driver's door:** press the button once.
- **To unlock centrally:** press the button twice.
- **To lock centrally:** press the button.

The KEYLESS-GO function is changed as follows:

- **To unlock the driver's door:** touch the inner surface of the door handle on the driver's door.
- **To unlock centrally:** touch the inner surface of the door handle on the front-passenger door or the rear door.
- **To lock centrally:** touch the outer sensor surface on one of the door handles (▷ page 83).
- **To restore the factory settings:** press and hold down the and buttons simultaneously for approximately six seconds until the battery check lamp flashes twice (▷ page 85).

Mechanical key

General notes

If the vehicle can no longer be locked or unlocked with the SmartKey, use the mechanical key.

If you use the mechanical key to unlock and open the driver's door, the anti-theft alarm system will be triggered (▷ page 78).

There are several ways to turn off the alarm:

- **To turn the alarm off with the SmartKey:** press the or button on the SmartKey.

or

- Insert the SmartKey into the ignition lock.

or

- **To deactivate the alarm with KEYLESS-GO:** press the Start/Stop button in the ignition lock. The SmartKey must be in the vehicle.

or

- Lock or unlock the vehicle using KEYLESS-GO. The SmartKey must be outside the vehicle.

DEP DEALER E-PROCESS

If you unlock the vehicle using the mechanical key, the fuel filler flap will not be unlocked automatically.

▶ **To unlock the fuel filler flap:** insert the SmartKey into the ignition lock.

Removing the mechanical key



▶ Push release catch ① in the direction of the arrow and at the same time remove mechanical key ② from the SmartKey.

For further information about:

- unlocking the driver's door (▷ page 92)
- unlocking the cargo compartment (▷ page 97)
- locking the vehicle (▷ page 92)

Inserting the mechanical key

▶ Push mechanical key ② completely into the SmartKey until it engages and release catch ① is back in its basic position.

SmartKey battery

Important safety notes

⚠ WARNING

Batteries contain toxic and corrosive substances. If batteries are swallowed, it can result in severe health problems. There is a risk of fatal injury.

Keep batteries out of the reach of children. If a battery is swallowed, seek medical attention immediately.

Mercedes-Benz recommends that you have the batteries replaced at a qualified specialist workshop.

The SmartKey batteries contain perchlorate material, which may require special handling and regard for the environment. National guidelines must be observed during disposal.

In California, see www.dtsc.ca.gov/HazardousWaste/Perchlorate/index.cfm.

Checking the battery



▶ Press the [🔒] or [🔓] button.
The battery is working properly if battery check lamp ① lights up briefly.
The battery is discharged if battery check lamp ① does not light up briefly.

▶ Change the battery (▷ page 85).

ℹ If the SmartKey battery is checked within the signal reception range of the vehicle, pressing the [🔒] or [🔓] button:

- locks or
- unlocks the vehicle

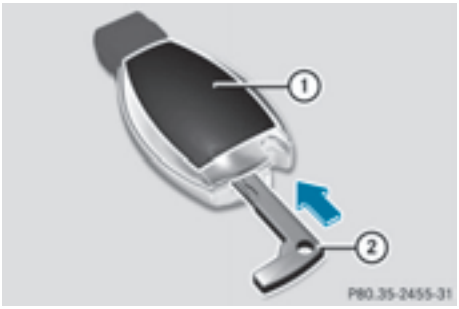
ℹ You can get a battery at any qualified specialist workshop.

Replacing the battery

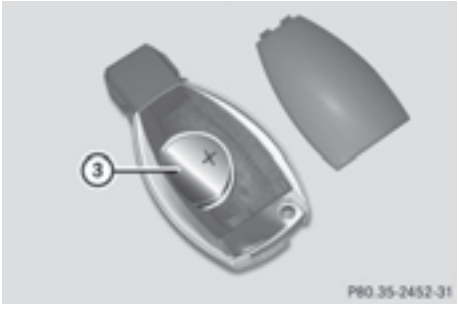
You require a CR 2025 3 V cell battery.

▶ Take the mechanical key out of the SmartKey (▷ page 84).

DEP DEALER E-PROCESS



- Press mechanical key ② into the opening in the SmartKey in the direction of the arrow until battery compartment cover ① opens. Do not hold battery compartment cover ① closed while doing so.
- Remove battery compartment cover ①.



- Repeatedly tap the SmartKey against your palm until battery ③ falls out.
- Insert the new battery with the positive terminal facing upwards. Use a lint-free cloth to do so.
- Make sure that the surface of the battery is free of lint, grease and other contaminants.
- Insert the front tabs of battery compartment cover ① into the housing first and then press to close it.
- Insert mechanical key ② into the SmartKey.
- Check the function of all SmartKey buttons on the vehicle.

DEP DEALER E-PROCESS

Problems with the SmartKey

Problem	Possible causes/consequences and ▶ Solutions
You cannot lock or unlock the vehicle using the SmartKey.	The SmartKey battery is discharged or nearly discharged. ▶ Try again to lock/unlock the vehicle using the remote control function of the SmartKey. Point the tip of the SmartKey at the driver's door handle from close range and press the button or button. If this does not work: ▶ Check the SmartKey battery (▷ page 85) and replace it if necessary (▷ page 85). ▶ Unlock (▷ page 92) or lock (▷ page 92) the vehicle using the mechanical key.
	The SmartKey is faulty. ▶ Unlock (▷ page 92) or lock (▷ page 92) the vehicle using the mechanical key. ▶ Have the SmartKey checked at a qualified specialist workshop.
You can no longer lock/unlock the vehicle using KEYLESS-GO.	There is interference from a powerful source of radio waves. ▶ Lock/unlock the vehicle using the remote control function of the SmartKey. Point the tip of the SmartKey at the driver's door handle from close range and press the button or button.
	KEYLESS-GO is malfunctioning. ▶ Lock/unlock the vehicle using the remote control function of the SmartKey. Point the tip of the SmartKey at the driver's door handle from close range and press the button or button. ▶ Have KEYLESS-GO checked at a qualified specialist workshop. If this does not work: ▶ Check the SmartKey battery (▷ page 85) and replace it if necessary (▷ page 85). ▶ Unlock (▷ page 92) or lock (▷ page 92) the vehicle using the mechanical key.
You have lost a SmartKey.	▶ Have the SmartKey deactivated at a qualified specialist workshop. ▶ Report the loss immediately to the vehicle insurers. ▶ If necessary, have the locks changed as well.
You have lost the mechanical key.	▶ Report the loss immediately to the vehicle insurers. ▶ If necessary, have the locks changed as well.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
The engine cannot be started using the SmartKey.	The on-board voltage is too low. ▶ Switch off non-essential consumers, e.g. seat heating or interior lighting, and try to start the engine again. If this does not work: ▶ Check the starter battery and charge it if necessary (▷ page 394). or ▶ Jump-start the vehicle (▷ page 395). or ▶ Consult a qualified specialist workshop.
The engine cannot be started using KEYLESS-GO. The SmartKey is in the vehicle.	A door is open. Therefore, the SmartKey cannot be detected as easily. ▶ Close the door and try to start the vehicle again.
	There is interference from a powerful source of radio waves. ▶ Start your vehicle with the SmartKey in the ignition lock.

Problem	Possible causes/consequences and ▶ Solutions
You cannot lock or unlock the vehicle using the SmartKey.	The SmartKey battery is discharged or nearly discharged. ▶ **Vehicles without KEYLESS-GO or KEYLESS-GO start function:** try again to lock/unlock the vehicle using the remote control function of the SmartKey. Point the tip of the SmartKey at the driver's door handle from close range and press the button or button. If this does not work: ▶ Check the SmartKey battery and replace it if necessary (▷ page 85). ▶ Unlock (▷ page 92) or lock (▷ page 92) the vehicle using the mechanical key.
	The SmartKey is faulty. ▶ Unlock (▷ page 92) or lock (▷ page 92) the vehicle using the mechanical key. ▶ Have the SmartKey checked at a qualified specialist workshop.
You can no longer lock or unlock the vehicle using KEYLESS-GO.	KEYLESS-GO was deactivated. ▶ Reactivate KEYLESS-GO (▷ page 83).

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
	The SmartKey battery is discharged or nearly discharged. ▶ Check the SmartKey battery (▷ page 85) and replace it if necessary (▷ page 85). If this does not work: ▶ Unlock (▷ page 92) or lock (▷ page 92) the vehicle using the mechanical key.
	There is interference from a powerful source of radio waves. ▶ Unlock (▷ page 92) or lock (▷ page 92) the vehicle using the mechanical key.
	KEYLESS-GO is malfunctioning. ▶ Lock/unlock the vehicle using the remote control function of the SmartKey. ▶ Have the vehicle and SmartKey checked at a qualified specialist workshop. If the vehicle can also not be locked/unlocked using the remote control function: ▶ Unlock (▷ page 92) or lock (▷ page 92) the vehicle using the mechanical key. ▶ Have the vehicle and SmartKey checked at a qualified specialist workshop.
You have lost a SmartKey.	▶ Have the SmartKey deactivated at a qualified specialist workshop. ▶ Report the loss immediately to the vehicle insurers. ▶ If necessary, have the locks changed as well.
You have lost the mechanical key.	▶ Report the loss immediately to the vehicle insurers. ▶ If necessary, have the locks changed as well.
The engine cannot be started using the SmartKey.	The on-board voltage is too low. ▶ Switch off non-essential consumers, e.g. seat heating or interior lighting, and try to start the engine again. If this does not work: ▶ Check the starter battery and charge it if necessary (▷ page 394). or ▶ Jump-start the vehicle (▷ page 395). or ▶ Consult a qualified specialist workshop.

DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
Vehicles with KEYLESS-GO or the KEYLESS-GO start function: the engine cannot be started using the Start/Stop button. The SmartKey is in the vehicle.	The vehicle is locked. ▶ Unlock the vehicle and try to start the vehicle again.
	The SmartKey battery is discharged or nearly discharged. ▶ Check the SmartKey battery (▷ page 85) and replace it if necessary (▷ page 85). If this does not work: ▶ Start your vehicle with the SmartKey in the ignition lock.
	There is interference from a powerful source of radio waves. ▶ Start your vehicle with the SmartKey in the ignition lock.

Doors

Important safety notes

⚠ WARNING

If children are left unsupervised in the vehicle, they could:

- open the doors, thus endangering other people or road users.
- get out and disrupt traffic.
- operate the vehicle's equipment.

Additionally, children could set the vehicle in motion if, for example, they:

- release the parking brake.
- shifting the automatic transmission out of park position **P**
- Start the engine.

There is a risk of an accident and injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children or animals unattended in the vehicle. Always keep the SmartKey out of reach of children.

⚠ WARNING

If persons, particularly children are subjected to prolonged exposure to extreme heat or cold, there is a risk of injury, possibly even fatal. Never leave children unattended in the vehicle.

⚠ WARNING

If objects, luggage or loads are not secured or not secured sufficiently, they could slip, tip over or be flung around and thereby hit vehicle occupants. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping before the journey.

You should preferably place luggage or loads in the cargo compartment. Observe the loading guidelines (▷ page 340).

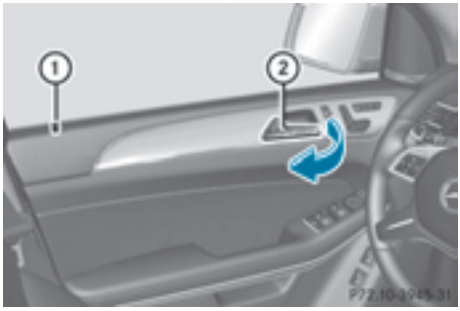
Unlocking and opening doors from the inside

You can open a door from inside the vehicle even if it has been locked. You can only open the rear doors from inside the vehicle if they are not secured by the child-proof locks (▷ page 67).

If the vehicle has previously been locked from the outside, opening a door from the inside

DEP DEALER E-PROCESS

will trigger the anti-theft alarm system. Switch off the alarm (▷ page 78).



- ▶ **Front door:** pull door handle ②.
 If the door is locked, locking knob ① pops up. The door is unlocked and can be opened.
- ▶ **Rear door:** pull door handle ②.
 If the door is locked, locking knob ① pops up and the door unlocks.
- ▶ Pull door handle ② again.
 The door can be opened.

Centrally locking and unlocking the vehicle from the inside

You can centrally lock or unlock the vehicle from the inside. The buttons are located on both front doors.



- ▶ **To unlock:** press button ①.
- ▶ **To lock:** press button ②.
 If the front-passenger door is closed, the vehicle locks.

Meanwhile, the fuel filler flap will not be locked or unlocked.

You cannot unlock the vehicle centrally from the inside if the vehicle has been locked from the outside.

You can open a front door from inside the vehicle even if it has been locked.

If a locked door is opened from the inside, the previous unlock status of the vehicle will be taken into consideration if:

- the vehicle was locked using the locking button for the central locking, or
- if the vehicle was locked automatically

The vehicle will be fully unlocked if it had previously been fully unlocked. If only the driver's door had been previously unlocked, only the door which has been opened from the inside is unlocked.

Automatic locking feature



- ▶ **To deactivate:** press and hold button ① for about five seconds until a tone sounds.
- ▶ **To activate:** press and hold button ② for about five seconds until a tone sounds.

ⓘ If you press one of the two buttons and do not hear a tone, the relevant setting has already been selected.

The vehicle is locked automatically when the ignition is switched on and the wheels are turning.

DEP DEALER E-PROCESS

You could therefore be locked out if:

- the vehicle is being pushed.
- the vehicle is being towed.
- the vehicle is on a roller dynamometer.

You can also switch the automatic locking function on and off using the on-board computer (▷ page 285).

Power closing

Power closing pulls the doors and trunk lid into their locks automatically even if they are only partly closed.

- ▶ **To power close a door:** push the door into the lock up to the first detent position. Power closing will pull the door fully closed.
- ▶ **To power close the tailgate:** lightly press the tailgate downwards. Power closing will pull the tailgate fully closed.

Unlocking the driver's door (mechanical key)

If the vehicle can no longer be locked or unlocked with the SmartKey or KEYLESS-GO, use the mechanical key.

If you use the mechanical key to unlock and open the driver's door, the anti-theft alarm system will be triggered (▷ page 78).

- ▶ Take the mechanical key out of the SmartKey (▷ page 85).
- ▶ Insert the mechanical key into the lock of the driver's door as far as it will go.



- ▶ Turn the mechanical key counter-clockwise to position 1. The door is unlocked.
- ▶ Turn the mechanical key back and remove it.
- ▶ Insert the mechanical key into the SmartKey.

Locking the vehicle (mechanical key)

If the vehicle can no longer be locked with the SmartKey, use the mechanical key.

- ▶ Open the driver's door.
- ▶ Close the front-passenger door, the rear doors and the tailgate.
- ▶ Press the locking button (▷ page 91).
- ▶ Check whether the locking knobs on the front-passenger door and the rear doors are still visible. Press down the locking knobs by hand, if necessary.
- ▶ Close the driver's door.
- ▶ Take the mechanical key out of the SmartKey (▷ page 85).
- ▶ Insert the mechanical key into the lock of the driver's door as far as it will go.

DEP DEALER E-PROCESS



- ▶ Turn the mechanical key clockwise as far as it will go to position 1.
- ▶ Turn the mechanical key back and remove it.
- ▶ Make sure that the doors and the tailgate are locked.
- ▶ Insert the mechanical key into the SmartKey.

ⓘ If you lock the vehicle as described above, the fuel filler flap is not locked. The anti-theft alarm system is not armed.

Cargo compartment

Important safety notes

⚠ WARNING

If persons, particularly children are subjected to prolonged exposure to extreme heat or cold, there is a risk of injury, possibly even fatal. Never leave children unattended in the vehicle.

⚠ WARNING

Combustion engines emit poisonous exhaust gases such as carbon monoxide. If the tailgate is open when the engine is running, particularly if the vehicle is moving, exhaust fumes could enter the passenger compartment. There is a risk of poisoning.

Turn off the engine before opening the tailgate. Never drive with the tailgate open.

⚠ WARNING

If objects, luggage or loads are not secured or not secured sufficiently, they could slip, tip over or be flung around and thereby hit vehicle occupants. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping before the journey.

! The tailgate swings upwards and to the rear when opened. Therefore, make sure that there is sufficient clearance above and behind the tailgate.

ⓘ Tailgate opening dimensions (▷ page 454).

You should preferably place luggage or loads in the cargo compartment. Observe the loading guidelines (▷ page 340).

Do not leave the SmartKey in the cargo compartment. You could otherwise lock yourself out.

You can:

- close the tailgate manually from outside
- open and close the tailgate automatically from outside
- open and close the tailgate automatically from inside
- limit the opening angle of the tailgate
- unlock the tailgate from inside with the emergency release

Tailgate reversing feature

On vehicles with tailgate remote closing feature, the tailgate is equipped with automatic obstacle recognition with a reversing feature. If a solid object blocks or restricts the tailgate when automatically opening or closing, this procedure is stopped. If the tailgate is stopped during the closing procedure, it will open again automatically. The automatic obstacle

DEALER E-PROCESS

recognition with reversing feature is only an aid. It is not a substitute for your attentiveness when opening and closing the tailgate.

⚠ WARNING

The reversing feature does not react:

- to soft, light and thin objects, e.g. small fingers
- over the last 1/3 in (8 mm) of the closing movement

This means that the reversing feature cannot prevent someone being trapped in these situations. There is a risk of injury.

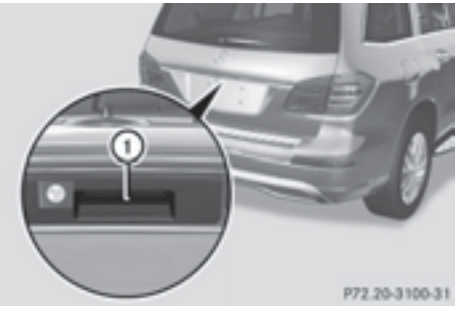
Make sure that no body parts are in close proximity during the closing procedure.

If somebody becomes trapped:

- press the [] button on the SmartKey, or
- pull or press the remote operating switch on the driver's door or
- press the closing or locking button on the tailgate or
- pull the handle on the tailgate

Opening and closing manually from outside

Opening



▶ Press the [] button on the SmartKey.

▶ Pull handle ① and release it.
The tailgate opens automatically.

Closing



▶ Pull the tailgate down using recess ①.

▶ Allow the tailgate to drop into the lock.

▶ Lock the vehicle if necessary with the [] button on the SmartKey or with KEYLESS-GO.

ⓘ If a KEYLESS-GO key is detected in the cargo compartment, the tailgate will not lock.

Opening/closing automatically from outside

Important safety notes

⚠ WARNING

Parts of the body could become trapped during automatic closing of the tailgate. Moreover, people, e.g. children, may be standing in the closing area or may enter the closing area during the closing process. There is a risk of injury.

Make sure that nobody is in the vicinity of the closing area during the closing process.

Use one of the following options to stop the closing process:

- press the [] button on the SmartKey.
- pull or press the remote operating switch on the driver's door.
- press the closing or locking button on the tailgate.
- pull the handle on the tailgate

DEP DEALER E-PROCESS

⚠ WARNING

Combustion engines emit poisonous exhaust gases such as carbon monoxide. If the tailgate is open when the engine is running, particularly if the vehicle is moving, exhaust fumes could enter the passenger compartment. There is a risk of poisoning.

Turn off the engine before opening the tailgate. Never drive with the tailgate open.

! The tailgate swings upwards and to the rear when opened. Therefore, make sure that there is sufficient clearance above and behind the tailgate.

i Tailgate opening dimensions (▷ page 454).

i Notes on the automatic reversing feature for the tailgate (▷ page 93).

Opening the tailgate automatically

You can open the tailgate automatically with the SmartKey or the handle in the tailgate.

▶ Press and hold the button on the SmartKey until the tailgate opens.

or

▶ If the tailgate is unlocked, pull the handle and let it go again immediately.

Closing the tailgate automatically

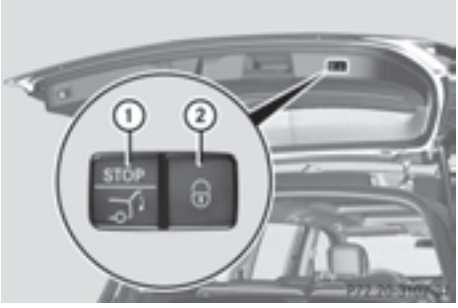
⚠ WARNING

Parts of the body could become trapped during automatic closing of the tailgate. Moreover, people, e.g. children, may be standing in the closing area or may enter the closing area during the closing process. There is a risk of injury.

Make sure that nobody is in the vicinity of the closing area during the closing process.

Use one of the following options to stop the closing process:

- press the button on the SmartKey.
- pull or press the remote operating switch on the driver's door.
- press the closing or locking button on the tailgate.
- pull the handle on the tailgate



Closing and locking button (example: vehicle with KEYLESS-GO)

▶ **To close:** press closing button ① on the tailgate.

or

▶ Press and hold the button on the SmartKey until the tailgate closes. You can release the button as soon as the tailgate starts to close.

Vehicles with KEYLESS-GO: you can simultaneously close and lock the tailgate.

▶ Press locking button ② on the tailgate. If a KEYLESS-GO key is detected outside the vehicle, the tailgate closes and locks. All the doors must be shut and the SmartKey located in the vicinity of the tailgate.

i The tailgate cannot be opened and closed with the SmartKey if there is a SmartKey in the ignition.

If the tailgate touches an object while closing, the closing procedure is interrupted and the tailgate reopens.

i If a KEYLESS-GO key is detected in the cargo compartment, the tailgate will not lock.

DEP DEALER E-PROCESS

Opening/closing automatically from inside

Important safety notes

⚠ WARNING

Parts of the body could become trapped during automatic closing of the tailgate. Moreover, people, e.g. children, may be standing in the closing area or may enter the closing area during the closing process. There is a risk of injury.

Make sure that nobody is in the vicinity of the closing area during the closing process.

Use one of the following options to stop the closing process:

- press the button on the SmartKey.
- pull or press the remote operating switch on the driver's door.
- press the closing or locking button on the tailgate.
- pull the handle on the tailgate

⚠ WARNING

Combustion engines emit poisonous exhaust gases such as carbon monoxide. If the tailgate is open when the engine is running, particularly if the vehicle is moving, exhaust fumes could enter the passenger compartment. There is a risk of poisoning.

Turn off the engine before opening the tailgate. Never drive with the tailgate open.

! The tailgate swings upwards and to the rear when opened. Therefore, make sure that there is sufficient clearance above and behind the tailgate.

i Tailgate opening dimensions (▷ page 454).

i Notes on the automatic reversing feature for the tailgate (▷ page 93).

Opening and closing



You can open and close the tailgate from the driver's seat when the vehicle is stationary and unlocked.

- ▶ **To open:** pull remote operating switch ① for the tailgate until the tailgate opens.
- ▶ **To close:** turn the SmartKey to position **1** or **2** in the ignition lock.
- ▶ Press remote operating switch for tailgate ① until the tailgate is completely closed.

Limiting the opening angle of the tailgate

Important safety notes

! Make sure there is sufficient clearance to open the tailgate fully when setting the opening angle. The tailgate could otherwise be damaged. Ideally, set the opening angle outside.

Activating

You can limit the opening angle of the tailgate. This is possible in the top half of its opening range, up to approximately 4 in (10 cm) before the stop.

This could be useful, for example, if there is insufficient space above the tailgate.

- ▶ **To open the tailgate:** pull the handle on the tailgate.
- ▶ **To stop the opening procedure at the desired position:** press the closing button

DEP DEALER E-PROCESS

(▷ page 94) in the tailgate or pull the handle on the outside of the tailgate again.

- ▶ **To store the position:** press and hold the closing button in the tailgate until you hear a short tone.
 The opening angle limiter is activated. The tailgate will now stop in the stored position when opening.

Deactivating

- ▶ Press and hold the closing button (▷ page 94) in the tailgate until you hear two short tones.

Tailgate emergency release

Important safety notes

❗ The tailgate swings upwards and to the rear when opened. Therefore, make sure that there is sufficient clearance above and behind the tailgate.

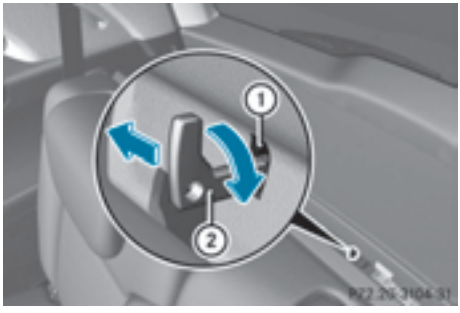
ⓘ Tailgate opening dimensions (▷ page 454).

If the tailgate can no longer be unlocked:

- using the SmartKey, or
- using the remote operating switch in the door control panel:

Use the emergency release.

Opening



- ▶ Take the mechanical key out of the SmartKey (▷ page 85).
- ▶ Insert mechanical key ② into the opening in paneling ①.
- ▶ Turn mechanical key ② 90° clockwise.
- ▶ Push mechanical key ② in the direction of the arrow and open the tailgate.
- ▶ Insert the mechanical key into the SmartKey.

Side windows

Important safety notes

⚠ WARNING

While opening the side windows, body parts could become trapped between the side window and the door frame as the side window moves. There is a risk of injury.

Make sure that nobody touches the side window during the opening procedure. If somebody becomes trapped, release the switch or pull the switch to close the side window again.

⚠ WARNING

While closing the side windows, body parts in the closing area could become trapped. There is a risk of injury.

When closing make sure that no parts of the body are in the closing area. If somebody becomes trapped, release the switch or press the switch to open the side window again.

⚠ WARNING

If children operate the side windows they could become trapped, particularly if they are left unsupervised. There is a risk of injury.

Activate the override feature for the rear side windows. When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

DEP DEALER E-PROCESS

Side window reversing feature

The side windows are equipped with an automatic reversing feature. If a solid object blocks or restricts a side window during the closing process, the side window opens again automatically. However, the automatic reversing feature is only an aid and does not relieve you of the responsibility of paying attention when closing a side window.

⚠ WARNING

The reversing feature does not react:

- to soft, light and thin objects, e.g. small fingers
- over the last 1/6 in(4 mm) of the closing movement
- during resetting
- when closing the side window again manually immediately after automatic reversing

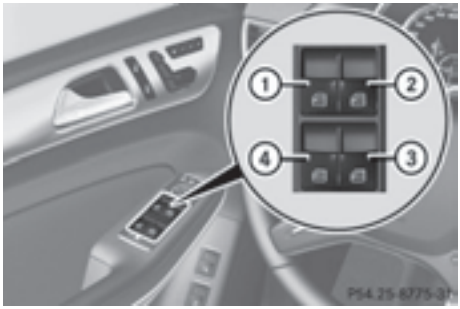
This means that the reversing feature cannot prevent someone being trapped in these situations. There is a risk of injury.

Make sure that no body parts are in close proximity during the closing procedure. If someone becomes trapped, press the switch to open the side window again.

Opening and closing the side windows

The switches for all side windows are located on the driver's door. There is also a switch on each door for the corresponding side window.

The switches on the driver's door take precedence.



① Front left
② Front right
③ Rear right
④ Rear left

▶ Turn the SmartKey to position **1** or **2** in the ignition lock.

▶ **To open:** press the corresponding switch.

▶ **To close:** pull the corresponding switch.

ⓘ If you press/pull the switch beyond the point of resistance, automatic operation is started in the corresponding direction. You can stop automatic operation by pressing/pulling the switch again.

ⓘ You can continue to operate the side windows after you switch off the engine or remove the SmartKey. This function is available for up to five minutes or until the driver's or front-passenger door is opened.

ⓘ When the override feature for the side windows is activated, the side windows cannot be operated from the rear (▷ page 67).

Opening and closing the hinged side windows

Opening and closing

The hinged side windows are operated electrically from the from the driver's seat.

DEP DEALER E-PROCESS



- ▶ Make sure that the SmartKey is in position **1** or **2** in the ignition lock.
- ▶ **To open fully:** press switch ① and release.
- ▶ **To close fully:** pull switch ① and release.
- ▶ **To stop the closing procedure:** press switch ① again.
 Both hinged side windows open fully.

ⓘ If the hinged side windows are blocked when closing, the closing procedure is interrupted and the hinged side windows open again fully.

Convenience opening

General notes

You can ventilate the vehicle before you start driving. To do this, the SmartKey is used to carry out the following functions simultaneously:

- unlock the vehicle
- open the side windows
- open the hinged side windows
- open the sliding sunroof or the panorama roof with power tilt/sliding panel and the roller sunblinds
- switch on the seat ventilation for the driver's seat

ⓘ The convenience opening feature can only be operated using the SmartKey. The SmartKey must be close to the vehicle. For vehicles without KEYLESS-GO, the SmartKey must be near the driver's door handle.

The "convenience opening" feature is also available on unlocked vehicles.

Convenience opening

- ▶ **Vehicles without KEYLESS-GO:** point the tip of the SmartKey at the door handle on the driver's door.
- ▶ Press and hold the button until the side windows and the sliding sunroof or the panorama roof with power tilt/sliding panel are in the desired position.
 If the roller sunblinds of the panorama roof with power tilt/sliding panel are closed, the roller sunblinds are opened first.
- ▶ Press and hold the button again until the panorama roof with power tilt/sliding panel is in the desired position.
- ▶ **To interrupt convenience opening:** release the button.

Convenience closing feature

Important safety notes

⚠ **WARNING**

When the convenience closing feature is operating, parts of the body could become trapped in the closing area of the side window and the sliding sunroof. There is a risk of injury.

Observe the complete closing procedure when the convenience closing feature is operating. Make sure that no body parts are in close proximity during the closing procedure.

When you lock the vehicle, you can simultaneously close the:

- close the side windows
- close the hinged side windows
- close the sliding sunroof or the panorama roof with power tilt/sliding panel

On vehicles with a panorama roof with power tilt/sliding panel, you can then close the roller sunblinds.

DEP DEALER E-PROCESS

Proceed as follows if someone is trapped:

- Release the [🔒] button to interrupt the closing procedure.
- Press and hold the [🔓] button to open.

Vehicles with KEYLESS-GO:

- Release the sensor surfaces on the exterior door handle to interrupt the closing procedure.
- To open, pull the same door handle immediately and hold it firmly. The door windows and the sliding sunroof will open for as long as the door handle is held but the door is not opened.

ⓘ Notes on the automatic reversing feature for:

- the side window (▷ page 98)
- the sliding sunroof (▷ page 103)

Using the SmartKey

The SmartKey must be close to the vehicle. For vehicles without KEYLESS-GO, the SmartKey must be near the driver's door handle.

▶ **Vehicles without KEYLESS-GO:** point the tip of the SmartKey at the door handle on the driver's door.

▶ Press and hold the [🔒] button until the side windows and the sliding sunroof or the panorama roof with power tilt/sliding panel are fully closed.

▶ Make sure that all the side windows and the sliding sunroof or panorama roof with power tilt/sliding panel are closed.

On vehicles with a panorama roof with power tilt/sliding panel:

▶ Press and hold the [🔒] button again until the roller sunblinds of the panorama roof with power tilt/sliding panel close.

▶ **To interrupt convenience closing:** release the [🔒] button.

Using KEYLESS-GO



▶ Touch recessed sensor surface ① on the door handle until the side windows and the sliding sunroof or the panorama roof with power tilt/sliding panel are fully closed.

ⓘ Make sure you only touch recessed sensor surface ①.

▶ Make sure that all the side windows and the sliding sunroof or panorama roof with power tilt/sliding panel are closed.

▶ **Vehicles with a panorama roof with power tilt/sliding panel:** touch recessed sensor surface ① on the door handle again until the roller sunblinds of the panorama roof with power tilt/sliding panel close.

▶ **To interrupt convenience closing:** release recessed sensor surface ① on the door handle.

Resetting the side windows

If a side window can no longer be closed fully, you must reset it.

▶ Close all the doors.

▶ Turn the SmartKey to position **1** or **2** in the ignition lock.

▶ Pull the corresponding switch on the door control panel until the side window is completely closed (▷ page 98).

▶ Hold the switch for an additional second.

DEP DEALER E-PROCESS

If the side window opens again slightly:

- Immediately pull the corresponding switch on the door control panel until the side window is completely closed (▷ page 98).
- Hold the switch for an additional second.
- If the respective side window remains closed after the button is released, then it has been set correctly. If this is not the case, repeat the steps above again.

DEP DEALER E-PROCESS

Problems with the side windows

⚠ **WARNING**

If you close a side window again immediately after it has been blocked or reset, the side window closes with increased or maximum force. The reversing feature is then not active. Parts of the body could be trapped in the closing area in the process. This poses an increased risk of injury or even fatal injury.

Make sure that no parts of the body are in the closing area. To stop the closing process, release the switch or push the switch again to reopen the side window.

Problem	Possible causes/consequences and ▶ Solutions
A side window cannot be closed because it is blocked by objects, e.g. leaves in the window guide.	▶ Remove the objects. ▶ Close the side window.
A side window cannot be closed and you cannot see the cause.	If a side window is obstructed during closing and reopens again slightly: ▶ Immediately after the window blocks, pull the corresponding switch again until the side window has closed. The side window is closed with increased force. If a side window is obstructed again during closing and reopens again slightly: ▶ Immediately after the window blocks, pull the corresponding switch again until the side window has closed. The side window is closed without the anti-entrapment feature.

Sliding sunroof

Important safety notes

Your vehicle may be equipped with a sliding sunroof or a panorama roof with power tilt/sliding panel. In this section, the term "sliding sunroof" refers to both types of sliding sunroof.

⚠ **WARNING**

While opening and closing the sliding sunroof, body parts in close proximity could become trapped. There is a risk of injury.

Make sure that no body parts are in close proximity during the opening and closing procedures.

If somebody becomes trapped:

- release the switch immediately, or
- during automatic operation, push the switch briefly in any direction

The opening or closing procedure will be stopped.

⚠ **WARNING**

If children operate the sliding sunroof they could become trapped, particularly if they are left unsupervised. There is a risk of injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

DEP DEALER E-PROCESS

! Only open the sliding sunroof if it is free of snow and ice. Otherwise, malfunctions may occur.

Do not allow anything to protrude from the sliding sunroof. Otherwise, the seals could be damaged.

! The weather can change abruptly. It could start to rain or snow. Make sure that the sliding sunroof is closed when you leave the vehicle. The vehicle electronics can be damaged if water enters the vehicle interior.

i Resonance noises can occur in addition to the usual airflow noises when the sliding sunroof is open. They are caused by minor pressure fluctuations in the vehicle interior. Change the position of the sliding sunroof or open a side window. The noise will be reduced or eliminated.

Sliding sunroof reversing feature

The sliding sunroof is equipped with an automatic reversing feature. If a solid object blocks or restricts the sliding sunroof during the closing process, the sliding sunroof opens again automatically. However, the automatic reversing feature is only an aid and does not relieve you of the responsibility of paying attention when closing the sliding sunroof.

⚠ **WARNING**

The reversing feature does not react:

- to soft, light and thin objects, e.g. small fingers
- over the last 1/6 in (4 mm) of the closing movement
- during resetting
- when closing the sliding sunroof again manually immediately after automatic reversing

This means that the reversing feature cannot prevent someone being trapped in these situations. There is a risk of injury.

Make sure that no body parts are in close proximity during the closing procedure.

If somebody becomes trapped:

- release the switch immediately, or
- press the switch in any direction during the automatic closing process

The closing process is stopped.

Operating the sliding sunroof

Opening and closing



Overhead control panel

① To raise
② To open
③ To close/lower

▶ Turn the SmartKey to position **1** or **2** in the ignition lock.

▶ Press or pull the ▭ switch in the corresponding direction.

i If you press the ▭ switch beyond the point of resistance, an automatic opening/closing process is started in the corresponding direction. You can stop automatic operation by pressing/pulling the switch again.

When opening and raising the roof, automatic operation is only available if the sliding sunroof is in the closed position.

The sun protection cover automatically opens along with the sliding sunroof. You can open or close the sun protection cover manually when the sliding sunroof is raised or closed.

i You can continue to operate the sliding sunroof after switching off the engine or removing the SmartKey from the ignition

lock. This function is available for up to five minutes or until the driver's or front-passenger door is opened.

Resetting

! If the sliding sunroof still cannot be opened or closed fully after resetting, contact a qualified specialist workshop.

Reset the sliding sunroof if it does not move smoothly.

- ▶ Turn the SmartKey to position **1** or **2** in the ignition lock.
- ▶ Raise the sliding sunroof fully at the rear (▷ page 103).
- ▶ Keep the ▭ switch pressed for another second.
- ▶ Make sure that the sliding sunroof can be fully opened and closed again (▷ page 103).
- ▶ If this is not the case, repeat the steps above again.

Operating the panorama roof with power tilt/sliding panel



Overhead control panel

① To raise
② To open
③ To close/lower

The panorama roof with power tilt/sliding panel can only be operated when the roller sunblind is open (▷ page 105).

- ▶ **To open and close:** turn the SmartKey to position **1** or **2** in the ignition lock.
- ▶ Press or pull the ▭ switch in the corresponding direction.

ⓘ If you press the ▭ switch beyond the point of resistance, an automatic opening/closing process is started in the corresponding direction. You can stop automatic operation by pressing/pulling the switch again.

Automatic operation for raising is available only when the sliding sunroof is closed.

Operating the roller sunblinds for the panorama roof with power tilt/sliding panel

Important safety notes

⚠ **WARNING**

Parts of the body could become trapped between the roller sunblind and frame or sliding sunroof during automatic opening or closing. There is a risk of injury.

When opening or closing, make sure that no body parts are in the sweep of the roller sunblind.

If somebody becomes trapped:

- release the switch immediately, or
- during automatic operation, push the switch briefly in any direction

The opening or closing procedure will be stopped.

The roller sunblinds shield the vehicle interior from sunlight. The roller sunblinds can only be opened and closed together when the panorama roof with power tilt/sliding panel is closed.

Roller sunblind reversing feature

The roller sunblinds are equipped with an automatic reversing feature. If a solid object blocks or restricts a roller sunblind during the closing process, the roller sunblind opens

DEALER E-PROCESS

again automatically. However, the automatic reversing feature is only an aid and does not relieve you of the responsibility of paying attention when closing the roller sunblinds.

⚠ WARNING

The reversing feature does not react in particular to soft, light and thin objects, e.g. small fingers. This means that the reversing feature cannot prevent someone being trapped in these situations. There is a risk of injury.

When closing the roller sunblind, make sure that no body parts are in the sweep area.

If somebody becomes trapped:

- release the switch immediately, or
- press the switch in any direction during the automatic closing process

The closing process is stopped.

Opening and closing the roller sunblinds



Overhead control panel

① To open
② To open
③ To close

▶ Turn the SmartKey to position **1** or **2** in the ignition lock.
▶ Press or pull the ▭ switch in the corresponding direction.

ℹ If you press the ▭ switch beyond the point of resistance, an automatic opening/closing process is started in the corresponding direction. You can stop automatic operation by pressing/pulling the switch again.

Resetting the panorama roof with power tilt/sliding panel and the roller sunblinds

❗ If the panorama roof with power tilt/sliding panel and the roller sunblinds cannot be fully opened or closed after resetting, contact a qualified specialist workshop.

Reset the panorama roof with power tilt/sliding panel and the roller sunblinds if the panorama roof with power tilt/sliding panel or the roller sunblinds do not move smoothly.

▶ Turn the SmartKey to position **1** or **2** in the ignition lock.
▶ Pull the ▭ switch repeatedly to the point of resistance in the direction of arrow ③ until the panorama roof with power tilt/sliding panel is fully closed.
▶ Keep the ▭ switch pulled for an additional second.
▶ Pull the ▭ switch repeatedly to the point of resistance in the direction of arrow ③ until the roller sunblinds are fully closed.
▶ Keep the ▭ switch pulled for an additional second.
▶ Make sure that the panorama roof with power tilt/sliding panel (▷ page 104) and the roller sunblinds (▷ page 105) can be fully opened again.
▶ If this is not the case, repeat the steps above again.

DEP DEALER E-PROCESS

Problems with the sliding sunroof

Your vehicle may be equipped with a sliding sunroof or a panorama roof with power tilt/sliding panel. In this section, the term "sliding sunroof" refers to both types of sliding sunroof.

⚠ WARNING

If you close the sliding sunroof again immediately after it has been blocked or reset, the sliding sunroof closes with increased or maximum force. The reversing feature is then not active. Parts of the body could be trapped in the closing area in the process. This poses an increased risk of injury or even fatal injury.

Make sure that no parts of the body are in the closing area.

If somebody becomes trapped:

- release the switch immediately, or
- press the switch in any direction during the automatic closing process

The closing process is stopped.

! If the sliding sunroof still cannot be opened or closed as a result of a malfunction, contact a qualified specialist workshop.

Problem	Possible causes/consequences and ▶ Solutions
The sliding sunroof cannot be closed and you cannot see the cause.	If the sliding sunroof is obstructed during closing and reopens again slightly: ▶ Immediately after the sliding sunroof blocks, pull the switch in the overhead control panel down to the point of resistance and hold it until the sliding sunroof is closed. The sliding sunroof is closed with increased force. If the sliding sunroof is obstructed again during closing and then reopens slightly: ▶ Immediately after the sliding sunroof blocks, pull the switch in the overhead control panel down to the point of resistance and hold it until the sliding sunroof is closed. The sliding sunroof is closed without the anti-entrapment feature.

i Notes on the automatic reversing feature of the sliding sunroof (▷ page 103).

DEP DEALER E-PROCESS

Useful information 108
Correct driver's seat position 108
Seats 109
Steering wheel 121
Mirrors 124
Memory function 127

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Correct driver's seat position

⚠ **WARNING**

You could lose control of your vehicle if you do the following while driving:

- adjust the driver's seat, head restraint, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirror and fasten your seat belt before starting the engine.



- ▶ Observe the safety guidelines on seat adjustment (▷ page 109).
- ▶ Check whether you have adjusted seat ③ properly (▷ page 110).

 Electrical seat adjustment (▷ page 110)

When adjusting the seat, make sure that:

- you are as far away from the driver's air bag as possible
- you are sitting in a normal upright position
- you can fasten the seat belt properly
- you have moved the backrest to an almost vertical position
- you have set the seat cushion angle so that your thighs are gently supported
- you can depress the pedals properly

- ▶ Check whether the head restraint is adjusted properly (▷ page 110).

 When doing so, make sure that you have adjusted the head restraint so that the back of your head is supported at eye level by the center of the head restraint.
- ▶ Observe the safety notes on steering column adjustment (▷ page 121).
- ▶ Make sure that steering wheel ① is adjusted properly.

 Adjusting the steering wheel manually (▷ page 121)

 Adjusting the steering wheel electrically (▷ page 122)

When adjusting the steering wheel column, make sure that:

- you can hold the steering wheel with your arms slightly bent
- you can move your legs freely
- you can see all the displays in the instrument cluster clearly

- ▶ Observe the safety guidelines for seat belts (▷ page 46).
- ▶ Check whether you have fastened seat belt ② properly (▷ page 48).

DEP DEALER E-PROCESS

The seat belt should:

- fit snugly across your body
- be routed across the middle of your shoulder
- be routed in your pelvic area across the hip joints

▶ Before starting off, adjust the rear-view mirror and the exterior mirrors in such a way that you have a good view of road and traffic conditions (▷ page 124).

▶ **Vehicles with a memory function:** save the seat, steering wheel and exterior mirror settings with the memory function (▷ page 127).

Seats

Important safety notes

⚠ WARNING

Children could become trapped if they adjust the seats, particularly when unattended. There is a risk of injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

The seats can still be adjusted when there is no SmartKey in the ignition lock.

⚠ WARNING

When you adjust a seat, you or other vehicle occupants could become trapped, e.g. on the seat guide rail. There is a risk of injury.

Make sure when adjusting a seat that no one has any body parts in the sweep of the seat.

Observe the safety notes on "Air bags" (▷ page 50) and "Children in the Vehicle" (▷ page 61).

⚠ WARNING

You could lose control of your vehicle if you do the following while driving:

- adjust the driver's seat, head restraint, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirror and fasten your seat belt before starting the engine.

⚠ WARNING

If you adjust the seat height carelessly, you or other vehicle occupants could be trapped and thereby injured. Children in particular could accidentally press the electrical seat adjustment buttons and become trapped. There is a risk of injury.

While moving the seats, make sure that your hands or other body parts do not get under the lever assembly of the seat adjustment system.

⚠ WARNING

If the head restraints are not installed or not adjusted correctly, they cannot provide protection as intended. There is an increased risk of injury in the head and neck area, e.g. in the event of an accident or when braking.

Always drive with the head restraints installed. Before driving off, make sure for every vehicle occupant that the center of the head restraint supports the back of the head at about eye level.

⚠ WARNING

The seat belt does not offer the intended level of protection if you have not moved the backrest to an almost vertical position. When braking or in the event of an accident, you could slide underneath the seat belt and sustain abdomen or neck injuries, for example. This poses an increased risk of injury or even fatal injury.

DEP DEALER E-PROCESS

Adjust the seat properly before beginning your journey. Always ensure that the backrest is in an almost vertical position and that the shoulder section of your seat belt is routed across the center of your shoulder.

! To avoid damage to the seats and the seat heating, observe the following information:

- keep liquids from spilling on the seats. If liquid is spilled on the seats, dry them as soon as possible.
- if the seat covers are damp or wet, do not switch on the seat heating. The seat heating should also not be used to dry the seats.
- clean the seat covers as recommended; see "Interior care".
- do not transport heavy loads on the seats. Do not place sharp objects on the seat cushions, e.g. knives, nails or tools. The seats should only be occupied by passengers, if possible.
- when the seat heating is in operation, do not cover the seats with insulating materials, e.g. blankets, coats, bags, seat covers, child seats or booster seats.

! Make sure that there are no objects in the footwell under or behind the seats when moving the seats back. There is a risk that the seats and/or the objects could be damaged.

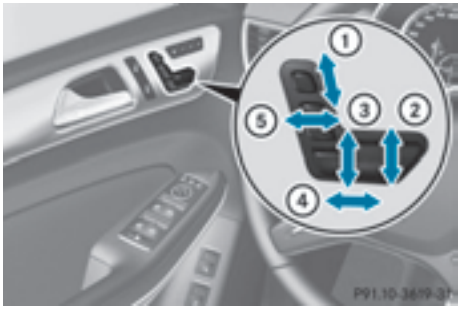
i It is not possible to remove the head restraints from the front seats. The rear-compartment head restraints, however, can be removed (▷ page 112).

For more information, contact a qualified specialist workshop.

i Further related subjects:

- Cargo compartment enlargement (folding down the rear bench seat) (▷ page 344)

Adjusting the seats electrically



① Head restraint height
② Seat cushion angle
③ Seat height
④ Seat fore-and-aft adjustment
⑤ Backrest angle

i Vehicles with memory function: if PRE-SAFE® has been triggered, the front-passenger seat will be moved to a better position if it was previously in an unfavorable position.

Adjusting the head restraints

Important safety notes

⚠ **WARNING**

You could lose control of your vehicle if you do the following while driving:

- adjust the driver's seat, head restraint, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirror and fasten your seat belt before starting the engine.

⚠ **WARNING**

If the head restraints are not installed or not adjusted correctly, they cannot provide protection as intended. There is an increased risk of injury in the head and neck area, e.g. in the event of an accident or when braking.

DEALER E-PROCESS

Always drive with the head restraints installed. Before driving off, make sure for every vehicle occupant that the center of the head restraint supports the back of the head at about eye level.

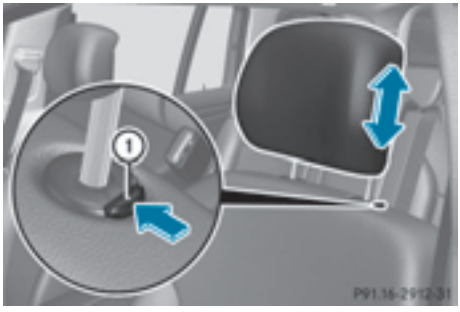
Do not rotate the head restraints of the front and rear seats. Otherwise, you cannot adjust the height and angle of the head restraints to the correct position.

Using the fore-and-aft adjustment, adjust the head restraint so that it is as close as possible to your head.

Observe the important safety notes regarding the seats (▷ page 109).

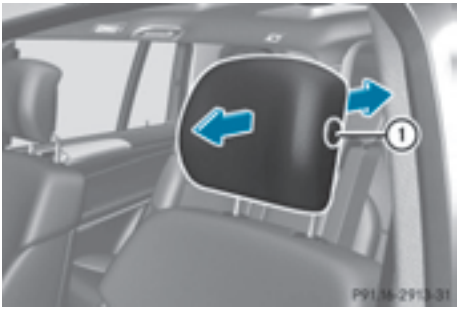
Adjusting the head restraints manually

Adjusting the head restraint height



- **To raise:** pull the head restraint up to the desired position.
- **To lower:** press release catch ① in the direction of the arrow and push the head restraint down to the desired position.

Adjusting the fore/aft position of the head restraint



With this function you can adjust the distance between the head restraint and the back of the seat occupant's head.

- **To move forwards:** pull the head restraint forwards in the direction of the arrow until it engages.

 There are several notches.
- **To move backwards:** press and hold release button ① and push the head restraint backwards.
- When the head restraint is in the desired position, release the button and make sure that the head restraint is engaged in position.

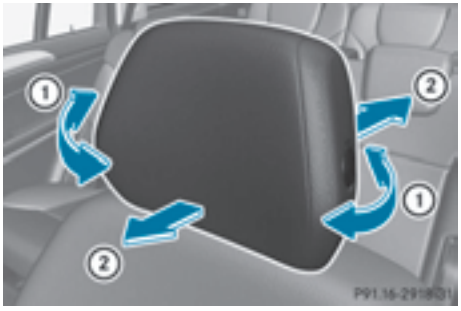
ⓘ Adjust the head restraint so that the back of your head is as close to the head restraint as possible.

Adjusting the head restraints electrically

- **To adjust the head restraint height:** slide the switch for the head restraint adjustment (▷ page 110) up or down in the direction of the arrow.

DEP DEALER E-PROCESS

Adjusting the luxury head restraints

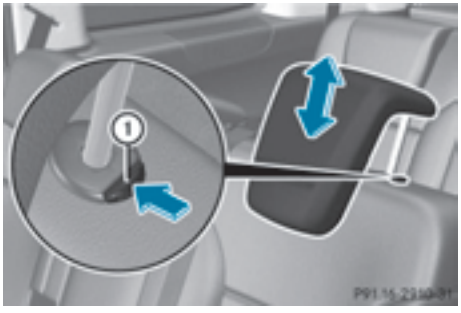


- ▶ **To adjust the side bolsters of the head restraint:** push or pull right and/or left-hand side bolster ① into the desired position.
- ▶ **To adjust the fore/aft position of the head restraint:** push or pull the head restraint in the direction of arrow ②.

ℹ Adjust the head restraint so that the back of your head is as close to the head restraint as possible.

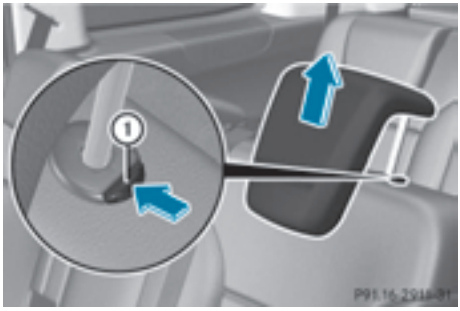
Rear seat head restraints

Adjusting the rear seat head restraint height



- ▶ Once the head restraint is fully lowered, press release catch ①.
- ▶ **To raise:** pull the head restraint up to the desired position.
- ▶ **To lower:** press release catch ① and push the head restraint down until it is in the desired position.

Removing and installing the rear seat head restraints



- ▶ **To remove:** pull the head restraint up to the stop.
- ▶ Press release catch ① and pull the head restraint out of the guides.
- ▶ **To re-install:** insert the head restraint so that the notches on the bar are on the left when viewed in the direction of travel.
- ▶ Push the head restraint down until you hear it engage in position.

Rear seats (second and third row of seats)

Important safety notes

⚠ **WARNING**

If the seat and backrest are not engaged, they can fold forwards, e.g. in the event of sudden braking or an accident.

- This will cause the vehicle occupants to be forced into the seat belt by a seat or backrest which is not engaged. The seat belt can no longer offer the intended level of protection and could even cause injuries.
- A child restraint system would no longer be anchored or positioned correctly and would not be able to perform its required function.
- The seat backrests cannot restrain objects or loads in the cargo compartment.

There is an increased risk of injury.

DEP DEALER E-PROCESS

Always make sure that the seat and backrest are engaged as described:

- before traveling with a passenger on a seat with the EASY-ENTRY/EXIT feature
- after you have adjusted the seat
- after the EASY-ENTRY/EXIT feature has been used
- after the cargo compartment enlargement has been folded forwards

⚠ WARNING

The seat does not engage in the entry/exit position. The seat could fold back suddenly, e.g. when accelerating, braking, changing direction suddenly or in the event of an accident. Persons in the sweep of the seat could become trapped. There is a risk of injury.

Always fold back a seat which has been folded forwards before you pull away. Make sure that the seat and backrest engage fully.

⚠ WARNING

Children could become trapped if they adjust the seats, particularly when unattended. There is a risk of injury.

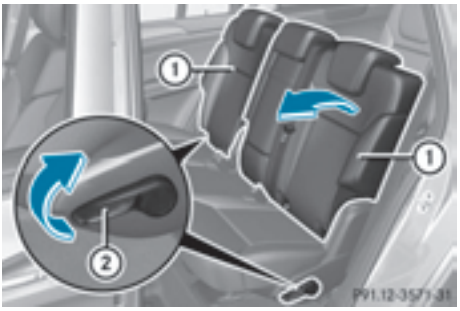
When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

⚠ WARNING

When you adjust a seat, you or other vehicle occupants could become trapped, e.g. on the seat guide rail. There is a risk of injury.

Make sure when adjusting a seat that no one has any body parts in the sweep of the seat.

Adjusting the backrest angle (second row of seats)



You can adjust the angle of the backrests in the second row of seats. There are ten detent positions to choose from.

- ▶ Pull the left or right release lever ② upwards in the direction of the arrow until relevant backrest ① is fully released.
- ▶ Pull backrest ① forwards in the direction of the arrow and allow it to engage.
- ▶ To ensure that the backrest has engaged, lean firmly against backrest ①.

Folding the seats up/down (third row of seats)

General notes

! Make sure that there is nothing on the folded-down seats in the cargo compartment. The cargo compartment must be empty for the third row of seats to be folded up. The seats or the objects in the cargo compartment could otherwise be damaged.

Make sure that the seats in the third row are empty and not blocked before folding them down.

The 3rd row of seats consists of two electrically foldable individual seats, which can be lowered into the cargo compartment.

If the seat is not correctly locked in position, the display message: `3rd Seat Row, Right Not Locked` appears in the multifunction display.

DEALER E-PROCESS

If you fold the seat back until it engages, the display message disappears.

Pull the backrest firmly to ensure that it is fully engaged.

The switches for folding the left or right-hand seats up and down are marked: **L** for the left-hand seat when viewed in the direction of travel, **R** for the right-hand seat when viewed in the direction of travel.

Folding forwards/back in the rear compartment



Example: **R** switch

- ▶ **To fold down:** fold the right-hand outer seat in the second row of seats forwards (▷ page 116).
- ▶ Briefly pull switch ①.
 The seat folds up.
- ▶ **To stop the automatic folding:** briefly pull switch ① again.
- ▶ **To fold down:** briefly press switch ①.
 The seat folds down.
- ▶ **To stop the automatic folding:** briefly press switch ① again.

Folding down/up in the cargo compartment



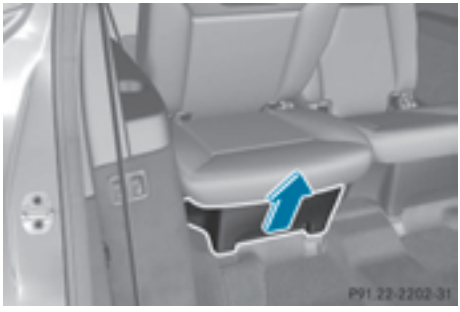
Example: **L** switch

- ▶ **To fold down:** fold the right-hand outer seat in the second row of seats forwards (▷ page 116).
- ▶ Briefly press switch ①.
 The seat folds up.
- ▶ **To stop the automatic folding:** briefly press switch ① again.
- ▶ **To fold down:** briefly pull switch ①.
 The seat folds down.
- ▶ **To stop the automatic folding:** briefly pull switch ① again.

Detachable panel (third row of seats)

! If there are objects underneath the seat, the seat can no longer be folded up or down fully. The seat could be damaged.

Only drive with the panel completely installed.



DEP DEALER E-PROCESS

If you drop objects underneath the seats in the 3rd row, you can remove the panel in order to reach beneath the seat.

- ▶ **To open:** fold the corresponding seat up or down (▷ page 113).
- ▶ Once the seat is folded halfway up or down, briefly press the button again to stop the automatic movement.
- ▶ Grasp the panel recess.
- ▶ Pull the panel in the direction of the arrow and remove it.
- ▶ **To close:** fold the corresponding seat up or down (▷ page 113).
- ▶ Once the seat is folded halfway up or down, briefly press the button again to stop the automatic movement.
- ▶ Attach the panel using the guide pins.
- ▶ Push the panel downwards until it engages.
- ▶ Fold the seat up and down fully to check that the panel is seated correctly.

Folding down the seats in the second row manually

Important safety notes

⚠ WARNING

If the seat and backrest are not engaged, they can fold forwards, e.g. in the event of sudden braking or an accident.

- This will cause the vehicle occupants to be forced into the seat belt by a seat or backrest which is not engaged. The seat belt can no longer offer the intended level of protection and could even cause injuries.
- A child restraint system would no longer be anchored or positioned correctly and would not be able to perform its required function.
- The seat backrests cannot restrain objects or loads in the cargo compartment.

There is an increased risk of injury.

Always make sure that the seat and backrest are engaged as described:

- before traveling with a passenger on a seat with the EASY-ENTRY/EXIT feature
- after you have adjusted the seat
- after the EASY-ENTRY/EXIT feature has been used
- after the cargo compartment enlargement has been folded forwards

⚠ WARNING

The seat does not engage in the entry/exit position. The seat could fold back suddenly, e.g. when accelerating, braking, changing direction suddenly or in the event of an accident. Persons in the sweep of the seat could become trapped. There is a risk of injury.

Always fold back a seat which has been folded forwards before you pull away. Make sure that the seat and backrest engage fully.

General notes

To enter or exit the third row of seats: the outer left and right seats of the second row can be folded down.

One of the outer seats of the 2nd row is in the entry/exit position: the multifunction display shows, e.g. the `2nd Seat Row, Right Not Locked` display message.

If you fold the seat back until it engages, the display message disappears.

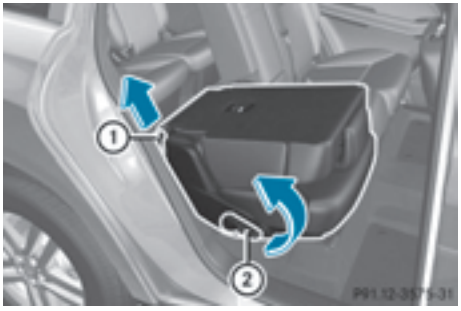
Pull the backrest firmly to ensure that it is fully engaged.

ⓘ Further related subjects:

- Cargo compartment enlargement (folding the second row of seats forwards) (▷ page 344)
- Folding the seats in the third row forwards/back (▷ page 113)

DEP DEALER E-PROCESS

Entry position



The release handle for the EASY-ENTRY/EXIT feature is located on the entry side on the back of each outer seat in the second row of seats.

- ▶ Move the head restraint to the lowest position (▷ page 112).
- ▶ Pull release handle ② in the direction of the arrow to the pressure point and hold it in this position.
 The backrest folds forwards.

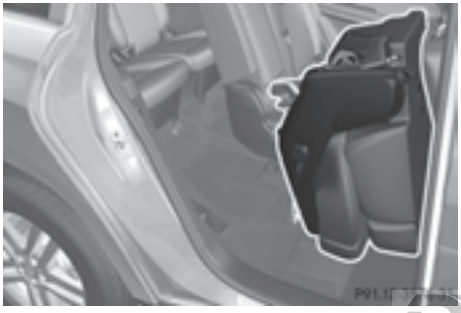
You have two options for folding the seat down fully.

- ▶ Pull release handle ② again in the direction of the arrow to the pressure point and hold it in this position.

or

- ▶ Pull on release loop ① in the direction of the arrow and hold in this position.
- ▶ Lift up the seat until it folds forwards.

ⓘ Vehicles with memory function:
The front seats move forwards slightly.



Entry position

Exit position

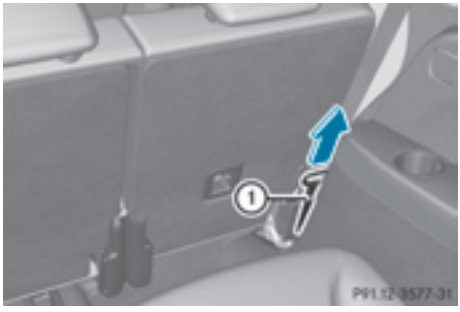
⚠ WARNING

When you adjust a seat, you or other vehicle occupants could become trapped, e.g. on the seat guide rail. There is a risk of injury.

Make sure when adjusting a seat that no one has any body parts in the sweep of the seat.

ⓘ Further related subjects:

- Important safety notes on air bags (▷ page 50)
- Securing children in the vehicle (▷ page 61)



If you wish to exit the third row of seats, fold down the outer seat on the right-hand side as follows.

The release loop for the EASY-ENTRY/EXIT feature is located at the bottom on the back of each outer seat in the second row.

- ▶ Pull on release loop ① in the direction of the arrow and hold in this position.
 The backrest folds forwards.
- ▶ Pull on release loop ① again in the direction of the arrow and hold in this position.
- ▶ Lift up the seat until it folds forwards.

ⓘ Vehicles with memory function:
The front seats move forwards slightly.

DEP DEALER E-PROCESS



Exit position

ⓘ Vehicles with memory function:
In order to return the front seat to the saved position, call up the saved seat setting using the memory buttons.

Moving the outer seats back to the normal position (second row of seats)

⚠ WARNING

If the seat and backrest are not engaged, they can fold forwards, e.g. in the event of sudden braking or an accident.

- This will cause the vehicle occupants to be forced into the seat belt by a seat or backrest which is not engaged. The seat belt can no longer offer the intended level of protection and could even cause injuries.
- A child restraint system would no longer be anchored or positioned correctly and would not be able to perform its required function.
- The seat backrests cannot restrain objects or loads in the cargo compartment.

There is an increased risk of injury.

Always make sure that the seat and backrest are engaged as described:

- before traveling with a passenger on a seat with the EASY-ENTRY/EXIT feature
- after you have adjusted the seat
- after the EASY-ENTRY/EXIT feature has been used
- after the cargo compartment enlargement has been folded forwards

⚠ WARNING

The seat does not engage in the entry/exit position. The seat could fold back suddenly, e.g. when accelerating, braking, changing direction suddenly or in the event of an accident. Persons in the sweep of the seat could become trapped. There is a risk of injury.

Always fold back a seat which has been folded forwards before you pull away. Make sure that the seat and backrest engage fully.

▶ **To lock the seat:** fold back the seat until it engages.

▶ Fold back the backrest until it engages.

Folding down the seats in the second row electrically

Important safety notes

⚠ WARNING

If the seat and backrest are not engaged, they can fold forwards, e.g. in the event of sudden braking or an accident.

- This will cause the vehicle occupants to be forced into the seat belt by a seat or backrest which is not engaged. The seat belt can no longer offer the intended level of protection and could even cause injuries.
- A child restraint system would no longer be anchored or positioned correctly and would not be able to perform its required function.
- The seat backrests cannot restrain objects or loads in the cargo compartment.

There is an increased risk of injury.

Always make sure that the seat and backrest are engaged as described:

- before traveling with a passenger on a seat with the EASY-ENTRY/EXIT feature
- after you have adjusted the seat
- after the EASY-ENTRY/EXIT feature has been used
- after the cargo compartment enlargement has been folded forwards

DEP DEALER E-PROCESS

⚠ WARNING

The seat does not engage in the entry/exit position. The seat could fold back suddenly, e.g. when accelerating, braking, changing direction suddenly or in the event of an accident. Persons in the sweep of the seat could become trapped. There is a risk of injury.

Always fold back a seat which has been folded forwards before you pull away. Make sure that the seat and backrest engage fully.

General notes

To enter or exit the third row of seats: the outer left and right seats of the second row can be folded down electrically.

One of the outer seats of the second row is in the entry/exit position: the multifunction display shows, e.g. the `2nd Seat Row, Right Not locked` display message.

If you fold the seat back until it engages, the display message disappears.

Pull the backrest firmly to ensure that it is fully engaged.

ⓘ Further related subjects:

- Cargo compartment enlargement (folding the second row of seats forwards) (▷ page 344)
- Folding the seats in the third row forwards/back (▷ page 113)

Folding down the seats

The seats can be folded down electrically if the vehicle is stationary and the respective rear door is open.



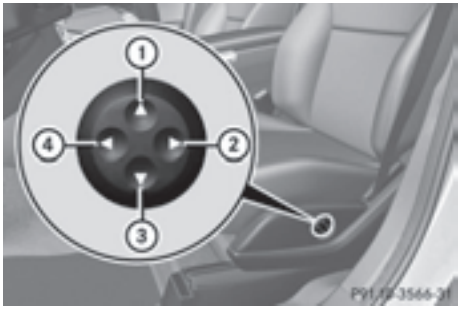
▶ Press button ①.
The head restraint retracts, the backrest folds forwards and the seat folds forwards.

The seat can be manually returned to its initial position (▷ page 115).

Adjusting the multicontour seat

The multicontour seat can be adjusted using COMAND (see the separate COMAND operating instructions).

Adjusting the 4-way lumbar support



① To raise the backrest contour
② To soften the backrest contour
③ To lower the backrest contour
④ To harden the backrest contour

You can adjust the contour of the front seat backrests individually to provide optimum support for your back.

Switching the seat heating on/off

Switching on/off

⚠ WARNING

Repeatedly switching on the seat heating can cause the seat cushion and backrest pads to become very hot. The health of persons with limited temperature sensitivity or a limited ability to react to excessively high temperatures may be affected or they may even suffer burn-like injuries. There is a risk of injury.

DEALER E-PROCESS

Therefore, do not switch the seat heating on repeatedly.



Driver's and front-passenger seat



Rear seats

The three red indicator lamps in the button indicate the heating level you have selected.

The system automatically switches down from level **3** to level **2** after approximately eight minutes.

The system automatically switches down from level **2** to level **1** after approximately ten minutes.

The system automatically switches off approximately 35 minutes after it is set to level **1**.

- Turn the SmartKey to position **1** or **2** in the ignition lock (▷ page 165).
- **To switch on:** press button ① repeatedly until the desired heating level is set.
- **To switch off:** press button ① repeatedly until all the indicator lamps go out.

ⓘ If the battery voltage is too low, the seat heating may switch off.

DEP DEALER E-PROCESS

Problems with the seat heating

Problem	Possible causes/consequences and ▶ Solutions
The seat heating has switched off prematurely or cannot be switched on.	The on-board voltage is too low because too many electrical consumers are switched on. ▶ Switch off electrical consumers that you do not need, such as the rear window defroster or interior lighting. Once the battery is sufficiently charged, the seat heating will switch back on automatically.

Switching the seat ventilation on/off

Switching on/off



The three blue indicator lamps in the buttons indicate the ventilation level you have selected.

- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ **To switch on:** press button ① repeatedly until the desired ventilation level is set.
- ▶ **To switch off:** press button ① repeatedly until all the indicator lamps go out.

ⓘ If the battery voltage is too low, the seat ventilation may switch off.

ⓘ You can open the side windows and the sliding sunroof using the "Convenience opening" feature (▷ page 99). The seat ventilation of the driver's seat automatically switches to the highest level.

DEP DEALER E-PROCESS

Problems with the seat ventilation

Problem	Possible causes/consequences and ▶ Solutions
The seat ventilation has switched off prematurely or cannot be switched on.	The on-board voltage is too low because too many electrical consumers are switched on. ▶ Switch off electrical consumers that you do not need, such as the rear window defroster or interior lighting. Once the battery is sufficiently charged, the seat ventilation will switch back on automatically.

Steering wheel

Important safety notes

⚠ WARNING

You could lose control of your vehicle if you do the following while driving:

- adjust the driver's seat, head restraint, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirror and fasten your seat belt before starting the engine.

⚠ WARNING

Children could injure themselves if they adjust the steering wheel. There is a risk of injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

The electrically adjustable steering wheel can still be adjusted when there is no SmartKey in the ignition lock.

Adjusting the steering wheel manually

⚠ WARNING

If the steering wheel is unlocked while the vehicle is in motion, it could change position unexpectedly. This could cause you to lose control of the vehicle. There is a risk of an accident.

Before starting off, make sure the steering wheel is locked. Never unlock the steering wheel while the vehicle is in motion.

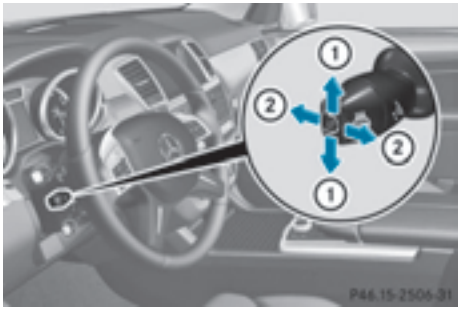


① Release lever
② To adjust the steering wheel height
③ To adjust the steering wheel position (fore-and-aft adjustment)

▶ Push release lever ① down completely. The steering column is unlocked.
▶ Adjust the steering wheel to the desired position.
▶ Push release lever ① up completely. The steering column is locked.
▶ Check if the steering column is locked. When doing so, try to push the steering wheel up or down or try to move it in the fore-and-aft direction.

DEP DEALER E-PROCESS

Adjusting the steering wheel electrically



① To adjust the steering wheel height
② To adjust the steering wheel position (fore-and-aft adjustment)

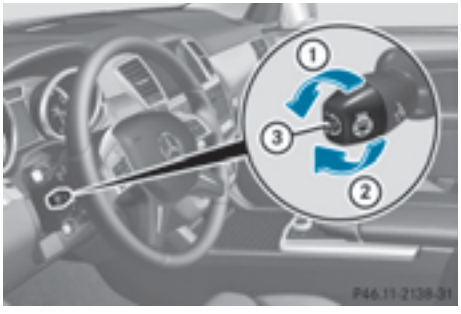
The steering wheel can also be adjusted when the SmartKey is removed from the ignition lock.

ⓘ Further related subjects:

- EASY-ENTRY/EXIT feature (▷ page 123)
- Storing settings (▷ page 127)

Steering wheel heating

Switching on/off



▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
▶ **To switch on/off:** turn the lever in the direction of arrow ① or ②.
Indicator lamp ③ lights up or goes out.

Vehicles with KEYLESS-GO: when you switch off the ignition and open the driver's door, the steering wheel heating is deactivated.

Vehicles without KEYLESS-GO: when you remove the SmartKey from the ignition lock, the steering wheel heating is deactivated.

DEP DEALER E-PROCESS

Problems with the steering wheel heating

Problem	Possible causes/consequences and ▶ Solutions
The steering wheel heating has switched off prematurely or cannot be switched on.	The on-board voltage is too low because too many electrical consumers are switched on. ▶ Switch off electrical consumers that you do not need, such as the rear window defroster or interior lighting.

EASY-ENTRY/EXIT feature

Important safety notes

⚠ WARNING

When the EASY-ENTRY/EXIT feature adjusts the steering wheel, you and other vehicle occupants – particularly children – could become trapped. There is a risk of injury.

While the EASY-ENTRY/EXIT feature is making adjustments, make sure that no one has any body parts in the sweep of the steering wheel.

Move the steering wheel adjustment lever if there is a risk of entrapment by the steering wheel. The adjustment process is stopped.

Press one of the memory function position buttons. This function is only available on vehicles with memory function.

⚠ WARNING

If children activate the EASY-ENTRY/EXIT feature, they can become trapped, particularly when unattended. There is a risk of injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

⚠ WARNING

If you drive off while the EASY-ENTRY/EXIT feature is making adjustments, you could lose control of the vehicle. There is a risk of an accident.

Always wait until the adjustment process is complete before driving off.

The EASY-ENTRY/EXIT feature makes getting in and out of your vehicle easier.

You can activate and deactivate the EASY-ENTRY/EXIT feature in the on-board computer (▷ page 285).

Position of the steering wheel when the EASY-ENTRY/EXIT feature is active

The steering wheel swings upwards when you:

- remove the SmartKey from the ignition lock
- open the driver's door with KEYLESS-GO in position **1**
- open the driver's door and the SmartKey is in position **0** or **1** in the ignition lock

ⓘ The steering wheel only moves upwards if it has not already reached the upper stop.

Position of the steering wheel for driving

The steering wheel is moved to the last selected position when:

- the driver's door is closed
- you insert the SmartKey into the ignition lock

 or
- you press the Start/Stop button once on vehicles with KEYLESS-GO

When you close the driver's door with the ignition switched on, the steering wheel is also automatically moved to the previously set position.

DEP DEALER E-PROCESS

The last position of the steering column is stored when you:

- switch off the ignition.
- save the setting with the memory function (▷ page 127).

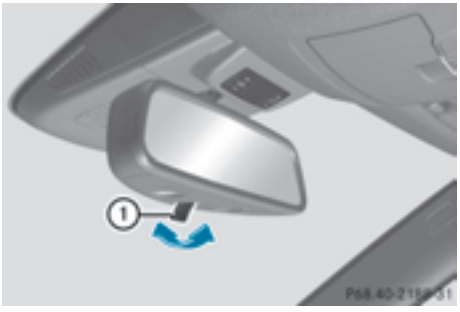
Crash-responsive EASY-EXIT feature

If the crash-responsive EASY-EXIT feature is triggered in an accident, the steering column will move upwards when the driver's door is opened. This occurs irrespective of the position of the SmartKey in the ignition lock. This makes it easier to exit the vehicle and rescue the occupants.

The crash-responsive EASY-EXIT feature is only operational if the EASY-EXIT/ENTRY feature is activated in the on-board computer (▷ page 285).

Mirrors

Rear-view mirror



▶ **Anti-glare mode:** flick anti-glare lever ① forwards or back.

Exterior mirrors

Adjusting the exterior mirrors

⚠ WARNING

You could lose control of your vehicle if you do the following while driving:

- adjust the driver's seat, head restraint, steering wheel or mirrors
- fasten the seat belt

There is a risk of an accident.

Adjust the driver's seat, head restraint, steering wheel and mirror and fasten your seat belt before starting the engine.

⚠ WARNING

The exterior mirror on the front-passenger side reduces the size of the image. Visible objects are actually closer than they appear. This means that you could misjudge the distance from road users traveling behind, e.g. when changing lane. There is a risk of an accident.

For this reason, always make sure of the actual distance from the road users traveling behind by glancing over your shoulder.



▶ Turn the SmartKey to position **1** or **2** in the ignition lock (▷ page 165).

▶ Press button ① for the left-hand exterior mirror or button ② for the right-hand exterior mirror.
The indicator lamp in the corresponding button lights up in red.

DEP DEALER E-PROCESS

The indicator lamp goes out again after some time. You can adjust the selected mirror using adjustment button ③ as long as the indicator lamp is lit.

▶ Press adjustment button ③ up, down, or to the left or right until you have adjusted the exterior mirror to the correct position. You should have a good overview of traffic conditions.

The convex exterior mirrors provide a larger field of vision.

The exterior mirrors are heated automatically if the rear window defroster is switched on and the outside temperature is low.

Folding the exterior mirrors in or out electrically



▶ Turn the SmartKey to position **1** or **2** in the ignition lock (▷ page 165).

▶ Briefly press button ①.
Both exterior mirrors fold in or out.

ⓘ Make sure that the exterior mirrors are always folded out fully while driving. They could otherwise vibrate.

ⓘ If you are driving faster than 30 mph (47 km/h), you can no longer fold in the exterior mirrors.

Setting the exterior mirrors

If the battery has been disconnected or completely discharged, the exterior mirrors must be reset. The exterior mirrors will otherwise not fold in when you select the "Fold in mirrors when locking" function in the on-board computer (▷ page 286).

▶ Turn the SmartKey to position **1** in the ignition lock (▷ page 165).

▶ Briefly press button ①.

Folding the exterior mirrors in or out automatically

If the "Fold in mirrors when locking" function is activated in the on-board computer: (▷ page 286)

- the exterior mirrors fold in automatically as soon as you lock the vehicle from the outside.
- the exterior mirrors fold out again automatically as soon as you unlock the vehicle and then open the driver's or front-passenger door.

Exterior mirror pushed out of position

If an exterior mirror has been pushed out of position, proceed as follows:

▶ **Vehicles without electrically folding exterior mirrors:** move the exterior mirror into the correct position manually.

▶ **Vehicles with electrically folding exterior mirrors:** press and hold button for mirror folding ① until you hear a click and the mirror engages audibly in position.
The mirror housing is engaged again and you can adjust the exterior mirrors as usual (▷ page 124).

Automatic anti-glare mirrors

⚠ **WARNING**

Electrolyte may escape if the glass in an automatic anti-glare mirror breaks. The electrolyte is harmful and causes irritation. It must not come into contact with your skin, eyes, respiratory organs or clothing or be swallowed. There is a risk of injury.

DEP DEALER E-PROCESS

If you come into contact with the electrolyte, observe the following:

- Rinse off the electrolyte from your skin immediately with water.
- Immediately rinse the electrolyte out of your eyes thoroughly with clean water.
- If the electrolyte is swallowed, immediately rinse your mouth out thoroughly. Do not induce vomiting.
- If electrolyte comes into contact with your skin or hair or is swallowed, seek medical attention immediately.
- Immediately change out of clothing which has come into contact with electrolyte.
- If an allergic reaction occurs, seek medical attention immediately.

The rear-view mirror and the exterior mirror on the driver's side automatically go into anti-glare mode if the following conditions are met simultaneously:

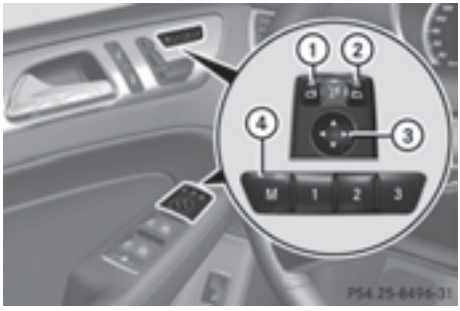
- the ignition is switched on and
- incident light from headlamps strikes the sensor in the rear-view mirror

The mirrors do not go into anti-glare mode if reverse gear is engaged or if the interior lighting is switched on.

Parking position for the exterior mirror on the front-passenger side

Setting and storing the parking position

Using reverse gear



① Button for the driver's side exterior mirror
② Button for the front-passenger side exterior mirror
③ Adjustment button
④ Memory button **M**

You can position the front-passenger side exterior mirror in such a way that you can see the rear wheel on that side as soon as you engage reverse gear. You can store this position.

▶ Bring the vehicle to a standstill.
▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
▶ Press button ② for the exterior mirror on the front-passenger side.
▶ Engage reverse gear.
The exterior mirror on the front-passenger side moves to the preset parking position.
▶ Use adjustment button ③ to adjust the exterior mirror to a position that allows you to see the rear wheel and the curb.
The parking position is stored.

ⓘ If you shift the transmission to another position, the exterior mirror on the front-passenger side returns to the driving position.

DEP DEALER E-PROCESS

Using the memory button

You can position the front-passenger side exterior mirror in such a way that you can see the rear wheel on that side as soon as you engage reverse gear. This setting can be stored using memory button **M** ④.

- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ With the exterior mirror on the front-passenger side activated, use adjustment button ③ to adjust the exterior mirror. In the exterior mirror, the rear wheel and the curb should be visible.
- ▶ Press memory button **M** ④ and one of the arrows on adjustment button ③ within three seconds.
 The parking position is stored if the exterior mirror does not move.
- ▶ If the mirror moves out of position, repeat the steps.

Calling up a stored parking position setting

- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ Adjust the exterior mirror on the front-passenger side using button ②.
- ▶ Engage reverse gear.
 The exterior mirror on the front-passenger side moves to the stored parking position.

The exterior mirror on the front-passenger side moves back to its original position:

- as soon as you exceed a speed of 9 mph (15 km/h)
- if you press button ① for the exterior mirror on the driver's side

Memory function

Storing settings

⚠ WARNING

If you use the memory function on the driver's side while driving, you could lose control of the vehicle as a result of the adjustments being made. There is a risk of an accident.

Only use the memory function on the driver's side when the vehicle is stationary.

⚠ WARNING

When the memory function adjusts the seat or steering wheel, you and other vehicle occupants – particularly children – could become trapped. There is a risk of injury.

While the memory function is making adjustments, make sure that no one has any body parts in the sweep of the seat or steering wheel. If somebody becomes trapped, immediately release the memory function position button. The adjustment process is stopped.

⚠ WARNING

Children could become trapped if they activate the memory function, particularly when unattended. There is a risk of injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

The memory function can be used at any time, e.g. even when the SmartKey isn't in the ignition lock.

With the memory function, you can store up to three different settings, e.g. for three different people.

The following settings are stored as a single memory preset:

- position of the seat, backrest and head restraint
- driver's side: steering wheel position
- driver's side: position of the exterior mirrors on the driver's and front-passenger sides

DEALER E-PROCESS



- ▶ Adjust the seat (▷ page 110).
- ▶ On the driver's side, adjust the steering wheel (▷ page 122) and the exterior mirrors (▷ page 124).
- ▶ Press the **M** memory button and then press one of the storage position buttons **1**, **2** or **3** within three seconds.
 The settings are stored in the selected preset position. A tone sounds when the settings have been completed.

The memory function can still be used if the SmartKey has been removed.

Calling up a stored setting

- ▶ Press the button for storage position **1**, **2** or **3**. Keep pressing until the seat, steering wheel and exterior mirrors are in the stored position.

The setting procedure is interrupted as soon as you release the storage position buttons.

DEP DEALER E-PROCESS

Useful information 130
Exterior lighting 130
Interior lighting 135
Replacing bulbs 136
Windshield wipers 139

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Exterior lighting

General notes

For reasons of safety, Mercedes-Benz recommends that you drive with the lights switched on even during the daytime. In some countries, operation of the headlamps varies due to legal requirements and self-imposed obligations.

Setting the exterior lighting

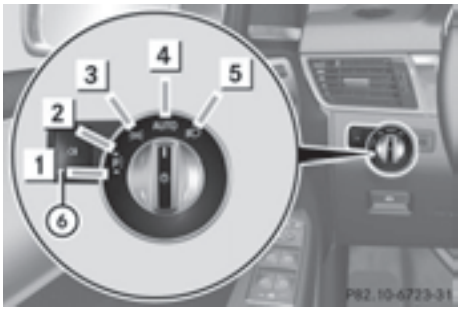
Setting options

Exterior lighting can be set using:

- the light switch
- the combination switch (▷ page 132)
- the on-board computer (▷ page 284)

Light switch

Operation



1 Left-hand standing lamps
2 Right-hand standing lamps
3 Parking lamps, license plate and instrument cluster lighting
4 AUTO Automatic headlamp mode, controlled by the light sensor
5 Low-beam/high-beam headlamps
⑥ Rear fog lamp

If you hear a warning tone when you leave the vehicle, the lights may still be switched on.

▶ Turn the light switch to AUTO.

The exterior lighting (except the parking/standing lamps) switches off automatically if you:

- remove the SmartKey from the ignition lock
- open the driver's door with the SmartKey in position **0**

Automatic headlamp mode

AUTO is the favored light switch setting. The light setting is automatically selected according to the brightness of the ambient light (exception: poor visibility due to weather conditions such as fog, snow or spray):

- SmartKey in position **1** in the ignition lock: the parking lamps are switched on or off automatically depending on the brightness of the ambient light.
- With the engine running: if you have activated the daytime running lamps function via the on-board computer, the daytime

DEALER E-PROCESS

running lamps or the parking lamps and the low-beam headlamps are switched on or off automatically depending on the brightness of the ambient light.

▶ **To switch on automatic headlamp mode:** turn the light switch to AUTO.

⚠ WARNING

When the light switch is set to AUTO, the low-beam headlamps may not be switched on automatically if there is fog, snow or other causes of poor visibility due to the weather conditions such as spray. There is a risk of an accident.

In such situations, turn the light switch to ≡D.

The automatic headlamp feature is only an aid. The driver is responsible for the vehicle's lighting at all times.

Only for Canada:

The daytime running lamps improve the visibility of your vehicle during the day. The daytime running lamps function is required by law in Canada. It cannot therefore be deactivated.

When the engine is running and the vehicle is stationary: if you move the selector lever from a drive position to **P**, the daytime running lamps/low-beam headlamps go out after three minutes.

When the engine is running, the vehicle is stationary and in bright ambient light: if you turn the light switch to ≡DC, the daytime running lamps and parking lamps switch on.

If the engine is running and you turn the light switch to ≡D, the manual settings take precedence over the daytime running lamps.

USA only:

The daytime running lamps improve the visibility of your vehicle during the day. To do this, the daytime running lamps function must be switched on using the on-board computer (▷ page 284).

If the engine is running and you turn the light switch to ≡DC or ≡D, the manual settings take precedence over the daytime running lamps.

Low-beam headlamps

Even if the light sensor does not detect that it is dark, the parking lamps and low-beam headlamps switch on when the ignition is switched on and the light switch is set to the ≡D position. This is a particularly useful function in the event of rain and fog.

▶ **To switch on the low-beam headlamps:** turn the SmartKey in the ignition lock to position **2** or start the engine.

▶ Turn the light switch to ≡D.
The green ≡D indicator lamp in the instrument cluster lights up.

Rear fog lamp

The rear fog lamp improves visibility of your vehicle for the traffic behind in the event of thick fog. Please take note of the country-specific regulations for the use of rear fog lamps.

▶ **To switch on the rear fog lamps:** turn the SmartKey to position **2** in the ignition lock or start the engine.

▶ Turn the light switch to ≡D or AUTO.

▶ Press the 0⇕ button.
The yellow 0⇕ indicator lamp in the instrument cluster lights up.

▶ **To switch off the rear fog lamp:** press the 0⇕ button.
The yellow 0⇕ indicator lamp in the instrument cluster goes out.

Parking lamps

! If the battery has been excessively discharged, the parking lamps or standing lamps are automatically switched off to enable the next engine start. Always park your vehicle safely and sufficiently lit according to legal standards. Avoid the continuous use of the ≡DC parking lamps for several hours. If possible, switch on the P≡→ right or the ←P≡ left standing lamp.

DEP DEALER E-PROCESS

▶ **To switch on:** turn the light switch to ≡D. The green ≡D indicator lamp in the instrument cluster lights up.

Standing lamps

Switching on the standing lamps ensures the corresponding side of the vehicle is illuminated.

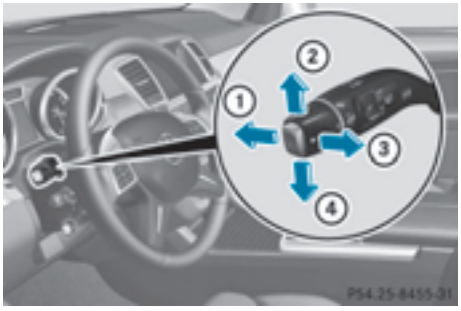
▶ **To switch on the standing lamps:** the SmartKey is not in the ignition lock or it is in position **0**.

▶ Turn the light switch to ←P≡ (left-hand side of the vehicle) or P≡→ (right-hand side of the vehicle).

Vehicles towing a trailer: both the right and left standing lamps (tail lamps) are always illuminated on the trailer.

Combination switch

Turn signal



① High-beam headlamps
② Turn signal, right
③ High-beam flasher
④ Turn signal, left

▶ **To indicate briefly:** press the combination switch briefly to the pressure point in the direction of arrow ② or ④.
The corresponding turn signal flashes three times.

▶ **To indicate:** press the combination switch beyond the pressure point in the direction of arrow ② or ④.

High-beam headlamps

▶ **To switch on manually:** turn the SmartKey to position **2** in the ignition lock or start the engine.

▶ Vehicles without Adaptive Highbeam Assist: turn the light switch to ≡D or AUTO.

▶ Vehicles with Adaptive Highbeam Assist: turn the light switch to ≡D.

▶ Press the combination switch beyond the pressure point in the direction of arrow ①. In the AUTO position, the high-beam headlamps are only switched on when it is dark and the engine is running.
The blue ≡D indicator lamp in the instrument cluster lights up when the high-beam headlamps are switched on.

▶ **To deactivate:** move the combination switch back to its normal position.
The blue ≡D indicator lamp in the instrument cluster goes out.

Vehicles with Adaptive Highbeam Assist: when Adaptive Highbeam Assist is active, it automatically controls activation of the high-beam headlamps (▷ page 134).

High-beam flasher

▶ **To switch on:** turn the SmartKey in the ignition lock to position **1** or **2**, or start the engine.

▶ Pull the combination switch in the direction of arrow ③.

DEP DEALER E-PROCESS

Hazard warning lamps



▶ **To switch on the hazard warning lamps:** press button ①.
All turn signals flash. If you now switch on a turn signal using the combination switch, only the turn signal lamp on the corresponding side of the vehicle will flash.

▶ **To switch off the hazard warning lamps:** press button ①.

The hazard warning lamps automatically switch on if:

- an air bag is deployed or
- the vehicle decelerates rapidly from a speed of above 45 mph (70 km/h) and comes to a standstill

The hazard warning lamps switch off automatically if the vehicle reaches a speed of above 6 mph (10 km/h) again after a full brake application.

ⓘ The hazard warning lamps still operate if the ignition is switched off.

Cornering light function



The cornering light function improves the illumination of the road over a wide angle in the direction you are turning, enabling better visibility in tight bends, for example. It can only be activated when the low-beam headlamps are switched on.

Active:

- if you are driving at speeds below 25 mph (40 km/h) and switch on the turn signal or turn the steering wheel
- if you are driving at speeds between 25 mph (40 km/h) and 45 mph (70 km/h) and turn the steering wheel

The cornering lamp may remain lit for a short time, but is automatically switched off after no more than three minutes.

DEP DEALER E-PROCESS

Adaptive Highbeam Assist

General notes



You can use this function to set the headlamps to change between low beam and high beam automatically. The system recognizes vehicles with their lights on, either approaching from the opposite direction or traveling in front of your vehicle, and consequently switches the headlamps from high beam to low beam.

The system automatically adapts the low-beam headlamp range depending on the distance to the other vehicle. Once the system no longer detects any other vehicles, it reactivates the high-beam headlamps.

The system's optical sensor is located behind the windshield near the overhead control panel.

Important safety notes

⚠ WARNING

Adaptive Highbeam Assist does not recognize road users:

- who have no lights, e.g. pedestrians
- who have poor lighting, e.g. cyclists
- whose lighting is blocked, e.g. by a barrier

In very rare cases, Adaptive Highbeam Assist may fail to recognize other road users that have lights, or may recognize them too late. In this or similar situations, the automatic high-beam headlamps will not be deactivated or activated regardless. There is a risk of an accident.

Always carefully observe the traffic conditions and switch off the high-beam headlamps in good time.

Adaptive Highbeam Assist cannot take into account road, weather or traffic conditions. Adaptive Highbeam Assist is only an aid. You are responsible for adjusting the vehicle's lighting to the prevailing light, visibility and traffic conditions.

In particular, the detection of obstacles can be restricted if there is:

- poor visibility, e.g. due to fog, heavy rain or snow
- dirt on the sensors or the sensors are obscured

Switching Adaptive Highbeam Assist on/off

▶ **To switch on:** turn the light switch to AUTO.

▶ Press the combination switch beyond the pressure point in the direction of arrow ①. The indicator lamp in the multifunction display lights up when it is dark and the light sensor activates the low-beam headlamps.

If you are driving at speeds above approximately 16 mph (25 km/h):

The headlamp range is set automatically depending on the distance between the vehicle and other road users.

If you are driving at speeds above approximately 19 mph (30 km/h) and no other road users have been detected:

The high-beam headlamps are switched on automatically. The indicator lamp in the instrument cluster also lights up.

If you are driving at speeds below approximately 16 mph (25 km/h) or other road

DEP DEALER E-PROCESS

users have been detected or the roads are adequately lit:

The high-beam headlamps are switched off automatically. The indicator lamp in the instrument cluster goes out. The indicator lamp in the multifunction display remains lit.

▶ **To switch off:** move the combination switch back to its normal position or move the light switch to another position.
The indicator lamp in the multifunction display goes out.

Headlamps fogged up on the inside

Certain climatic and physical conditions may cause moisture to form in the headlamp. This moisture does not affect the functionality of the headlamp.

Interior lighting

Overview of interior lighting



Overhead control panel

① Switches the left-hand front reading lamp on/off

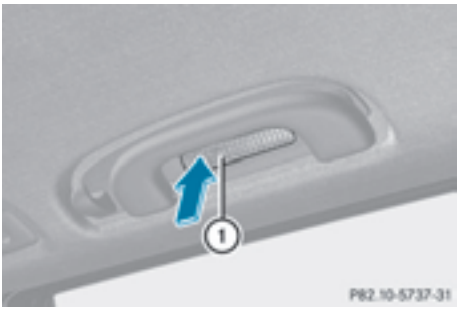
② Switches the front interior lighting on

③ Switches the rear interior lighting on or off

④ Switches the front interior lighting/automatic interior lighting control off

⑤ Switches the right-hand front reading lamp on/off

⑥ Switches the automatic interior lighting control on



Rear overhead control panel (second row of seats)

① To switch the reading lamp on/off



Rear overhead control panel (third row of seats)

① Reading lamp

Interior lighting control

General notes

In order to prevent the vehicle's battery from discharging, the interior lighting functions are automatically deactivated after some time unless the SmartKey is in position **2** in the ignition lock.

The color and brightness of the ambient lighting can be adjusted using the on-board computer (▷ page 284).

DEP DEALER E-PROCESS

Automatic interior lighting control

- ▶ **To switch on:** set the switch to center position ⑥.
- ▶ **To switch off:** set the switch to the position.

The interior lighting automatically switches on if you:

- unlock the vehicle
- open a door
- Remove the SmartKey from the ignition lock.

The interior light is activated for a short while when the SmartKey is removed from the ignition lock. You can activate this delayed switch-off using the on-board computer (▷ page 285).

Manual interior lighting control

- ▶ **To switch the front interior lighting on:** set the switch to the position.
- ▶ **To switch the front interior lighting off:** set the switch to the position or (if the door is closed) to the center position.
- ▶ **To switch the rear interior lighting on or off:** press the button.
- ▶ **To switch the reading lamps on/off:** press the button.

Crash-responsive emergency lighting

The interior lighting is activated automatically if the vehicle is involved in an accident.

- ▶ **To switch off the crash-responsive emergency lighting:** press the hazard warning lamp button.

or

- ▶ Lock and then unlock the vehicle using the SmartKey.

Replacing bulbs

Important safety notes

⚠ DANGER

Xenon bulbs carry a high voltage. You can get an electric shock if you remove the cover of the Xenon bulb and touch the electrical contacts. There is a risk of fatal injury.

Never touch the parts or the electrical contacts of the Xenon bulb. Always have work on the Xenon bulbs carried out at a qualified specialist workshop.

If your vehicle is equipped with Xenon bulbs, you can recognize this by the following: the cone of light from the Xenon bulbs moves from the top to the bottom and back again when you start the engine. For this to be observed, the lights must be switched on before starting the engine.

⚠ WARNING

Bulbs, lamps and connectors can get very hot when operating. If you change a bulb, you could burn yourself on these components. There is a risk of injury.

Allow these components to cool down before changing a bulb.

Do not use a bulb that has been dropped or if its glass tube has been scratched.

The bulb may explode if:

- you touch it
- it is hot
- you drop it
- you scratch it

Only operate bulbs in enclosed lamps designed for that purpose. Only install spare bulbs of the same type and the specified voltage.

Marks on the glass tube reduce the service life of the bulbs. Do not touch the glass tube with your bare hands. If necessary, clean the glass tube when cold with alcohol or spirit and rub it off with a lint-free cloth.

DEP DEALER E-PROCESS

Protect bulbs from moisture during operation. Do not allow bulbs to come into contact with liquids.

There are bulbs other than the Xenon bulbs that you cannot change. Replace only the bulbs listed (▷ page 137). Have the bulbs that you cannot replace yourself changed at a qualified specialist workshop.

If you require assistance changing bulbs, consult a qualified specialist workshop.

If the new bulb still does not light up, consult a qualified specialist workshop.

Bulbs and lamps are an important aspect of vehicle safety. You must therefore make sure that these function correctly at all times. Have the headlamp setting checked regularly.

Overview: changing bulbs/bulb types

You can replace the following bulbs. The bulb type can be found in the legend.



Halogen headlamps

① Low-beam headlamp: H7 55 W
② High-beam headlamp: H7 55 W
③ Parking lamp/standing lamp: W 5 W BV
④ Side marker lamp: WY 5 W



Tail lamps

① Brake lamp: P 21 W-L

Changing the front bulbs

Removing and installing the cover in the front wheel housing

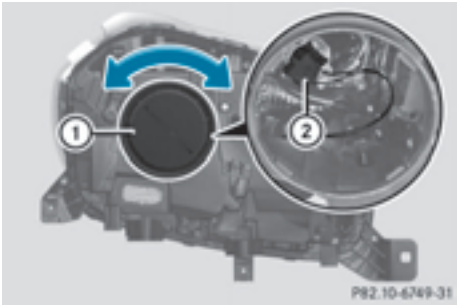


You must remove the cover from the front wheel housing before you can change the front bulbs.

- ▶ **To remove:** switch off the lights.
- ▶ Turn the front wheels inwards.
- ▶ Remove securing pin ② using a suitable tool.
- ▶ Slide cover ① up and remove it.
- ▶ **To install:** insert cover ① again and slide it down until it engages.
- ▶ Insert securing pin ②.

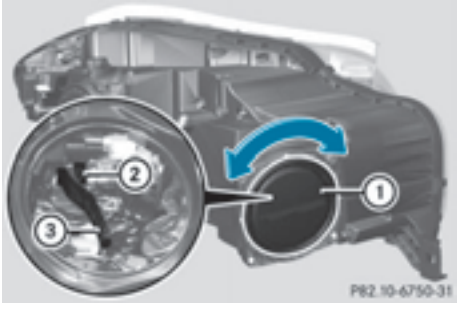
DEP DEALER E-PROCESS

Low-beam headlamps (halogen headlamps)



- ▶ Remove the cover in the front wheel housing (▷ page 137).
- ▶ Turn housing cover ① counter-clockwise and remove it.
- ▶ Turn bulb holder ② counter-clockwise and pull out.
- ▶ Pull the bulb out of bulb holder ②.
- ▶ Insert the new bulb into bulb holder ②.
- ▶ Insert bulb holder ② and turn it clockwise.
- ▶ Press on housing cover ① and turn it to the right.
- ▶ Replace the cover in the front wheel housing (▷ page 137).

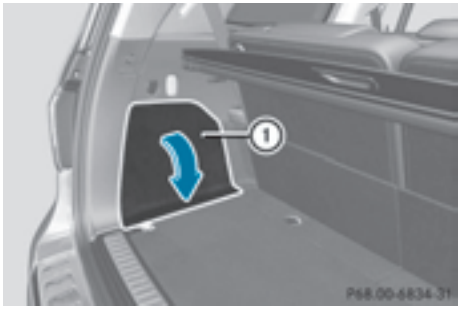
High-beam headlamps (halogen headlamps)



- ▶ Switch off the lights.
- ▶ Open the hood.
- ▶ Turn housing cover ① counter-clockwise and remove it.
- ▶ Pull lever ③ upwards and remove bulb holder ②.
- ▶ Pull the bulb out of bulb holder ②.
- ▶ Insert the new bulb into bulb holder ②.
- ▶ Simultaneously press on bulb holder ② and pull lever ③ downwards.
- ▶ Press on housing cover ① and turn it clockwise.

Changing the rear bulbs

Opening and closing the service flap



Left-hand service flap



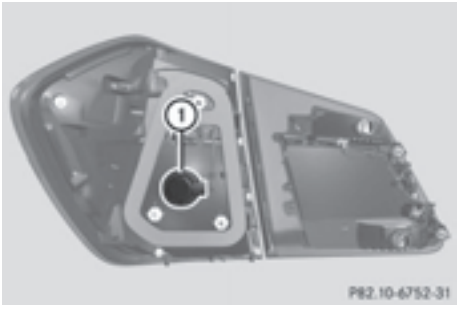
Right-hand service flap

DEP DEALER E-PROCESS

You must open the service flap in the cargo compartment before you can change the bulbs in the brake lamp.

- **To open:** release service flap ① at the top, e.g. with a screwdriver, and swing it downward in the direction of the arrow.
- Right side: remove the first-aid kit beforehand and pull the parcel net down.
- **To close:** reinsert service flap ①.

Brake lamp



- Switch off the lights.
- Open the cargo compartment.
- Open the service flap (▷ page 138).
- Turn bulb holder ① counter-clockwise and remove it.
- Take bulb out of bulb holder ①.
- Insert the new bulb into bulb holder ①.
- Insert bulb holder ① into the lamp and turn it clockwise.
- Close the service flap (▷ page 138).

Windshield wipers

Switching the windshield wipers on/off

! Do not operate the windshield wipers when the windshield is dry, as this could damage the wiper blades. Moreover, dust that has collected on the windshield can scratch the glass if wiping takes place when the windshield is dry.

If it is necessary to switch on the windshield wipers in dry weather conditions, always use washer fluid when operating the windshield wipers.

! If the windshield wipers leave smears on the windshield after the vehicle has been washed in an automatic car wash, wax or other residues may be the reason for this. Clean the windshield using washer fluid after washing the vehicle in an automatic car wash.

! Intermittent wiping with rain sensor: due to optical influences and the windshield becoming dirty in dry weather conditions, the windshield wipers may be activated inadvertently. This could then damage the windshield wiper blades or scratch the windshield.

For this reason, you should always switch off the windshield wipers in dry weather.



Combination switch

1 0 Windshield wiper off
2 ••• Intermittent wipe, low (rain sensor set to low sensitivity)
3 •••• Intermittent wipe, high (rain sensor set to high sensitivity)
4 — Continuous wipe, slow
5 = Continuous wipe, fast
⑥ Single wipe
⑦ To wipe with washer fluid

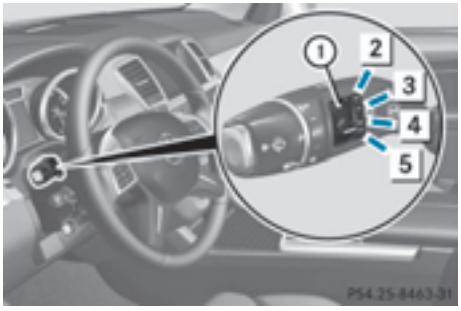
- Switch on the ignition.
- Turn the combination switch to the corresponding position.

DEP DEALER E-PROCESS

In the ••• or •••• position, the appropriate wiping frequency is set automatically according to the intensity of the rain. In the •••• position, the rain sensor is more sensitive than in the ••• position, causing the windshield wiper to wipe more frequently.

If the wiper blades are worn, the windshield will no longer be wiped properly. This could prevent you from observing the traffic conditions.

Switching the rear window wiper on/off



Combination switch

① Rear window wiper switch
2 Wipes with washer fluid
3 **I** Switches on intermittent wiping
4 **0** Switches off intermittent wiping
5 Wipes with washer fluid

- ▶ Turn the SmartKey to position **1** or **2** in the ignition lock (▷ page 165).
- ▶ Turn switch ① on the combination switch to the corresponding position.
 When the rear window wiper is switched on, the icon appears in the instrument cluster.

Replacing the wiper blades

Important safety notes

⚠ WARNING

If the windshield wipers begin to move while you are changing the wiper blades, you could be trapped by the wiper arm. There is a risk of injury.

Always switch off the windshield wipers and ignition before changing the wiper blades.

! To avoid damaging the wiper blades, make sure that you touch only the wiper arm of the wiper.

! Never open the hood/tailgate if a wiper arm has been folded away from the windshield/rear window.

Never fold a windshield wiper arm without a wiper blade back onto the windshield/rear window.

Hold the windshield wiper arm firmly when you change the wiper blade. If you release the wiper arm without a wiper blade and it falls onto the windshield/rear window, the windshield/rear window may be damaged by the force of the impact.

Mercedes-Benz recommends that you have the wiper blades changed at a qualified specialist workshop.

Changing the windshield wiper blades

Removing the wiper blades

- ▶ Remove the SmartKey from the ignition lock.
- ▶ Fold the wiper arm away from the windshield.



- ▶ Firmly press release knob ① and pull wiper blade ② upwards from the wiper arm in the direction of the arrow.

DEALER E-PROCESS

Installing the wiper blades



- ▶ Position new wiper blade ① in the retainer on the wiper arm and slide it into place in the direction of the arrow.
 The wiper blade audibly engages.
- ▶ Make sure that the wiper blade is seated correctly.
- ▶ Fold the wiper arm back onto the windshield.

Replacing the rear window wiper blade

Removing a wiper blade



- ▶ Remove the SmartKey from the ignition lock.
- ▶ Fold wiper arm ① away from the rear window until it engages.
- ▶ Position wiper blade ② at a right angle to wiper arm ①.
- ▶ Hold wiper arm ① and press wiper blade ② in the direction of the arrow until it releases.
- ▶ Remove wiper blade ②.

Installing a wiper blade

- ▶ Place new wiper blade ② onto wiper arm ①.
- ▶ Hold wiper arm ① and press wiper blade ② in the opposite direction to the arrow until it engages.
- ▶ Make sure that wiper blade ② is seated correctly.
- ▶ Position wiper blade ② parallel to wiper arm ①.
- ▶ Fold wiper arm ① back onto the rear window.

DEP DEALER E-PROCESS

Problems with the windshield wipers

Problem	Possible causes/consequences and ▶ Solutions
The windshield wipers are jammed.	Leaves or snow, for example, may be obstructing the windshield wiper movement. The wiper motor has been deactivated. ▶ For safety reasons, you should remove the SmartKey from the ignition lock. or ▶ Switch off the engine using the Start/Stop button and open the driver's door. ▶ Remove the cause of the obstruction. ▶ Switch the windshield wipers back on.
The windshield wipers fail completely.	The windshield wiper drive is malfunctioning. ▶ Select another wiper speed on the combination switch. ▶ Have the windshield wipers checked at a qualified specialist workshop.

DEP DEALER E-PROCESS

Useful information 144
Overview of climate control systems 144
Operating the climate control systems 152
Setting the air vents 160

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Overview of climate control systems

General notes

Observe the settings recommended on the following pages. The windows could otherwise fog up.

To prevent the windows from fogging up:

- switch off climate control only briefly
- switch on air-recirculation mode only briefly
- switch on the cooling with air dehumidification function
- switch on the defrost windshield function briefly, if required

Climate control regulates the temperature and the humidity in the vehicle interior and filters undesirable substances out of the air.

Climate control can only be operated when the engine is running. Optimum operation is only achieved with the side windows and roof closed.

The residual heat function can only be activated or deactivated with the ignition switched off (▷ page 159).

ⓘ Ventilate the vehicle for a brief period during warm weather, e.g. using the convenience opening feature (▷ page 99).

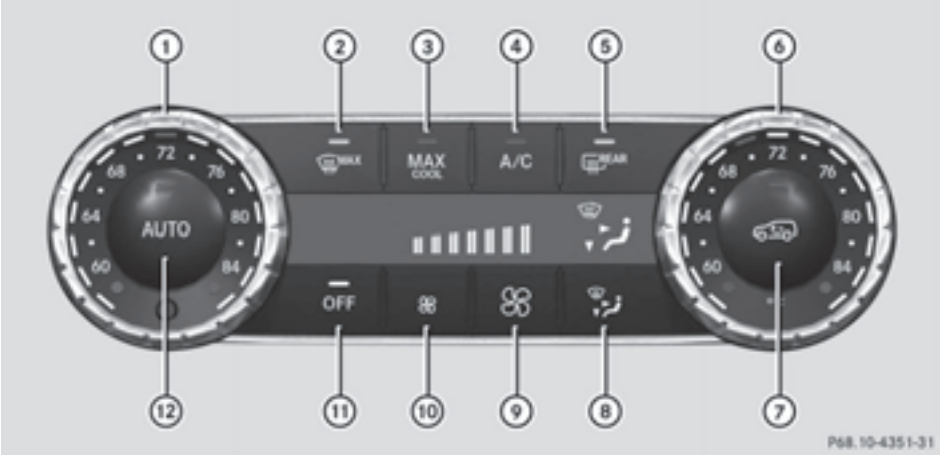
This will speed up the cooling process and the desired interior temperature will be reached more quickly.

ⓘ The integrated filter filters out most particles of dust and soot and completely filters out pollen. It also reduces gaseous pollutants and odors. A clogged filter reduces the amount of air supplied to the vehicle interior. For this reason, you should always observe the interval for replacing the filter, which is specified in the Maintenance Booklet. As it depends on environmental conditions, e.g. heavy air pollution, the interval may be shorter than stated in the Maintenance Booklet.

ⓘ It is possible that under certain circumstances the residual heat function may be activated automatically an hour after the SmartKey has been removed in order to dry the automatic climate control. The vehicle is then ventilated for 30 minutes.

DEP DEALER E-PROCESS

Control panel for dual-zone automatic climate control

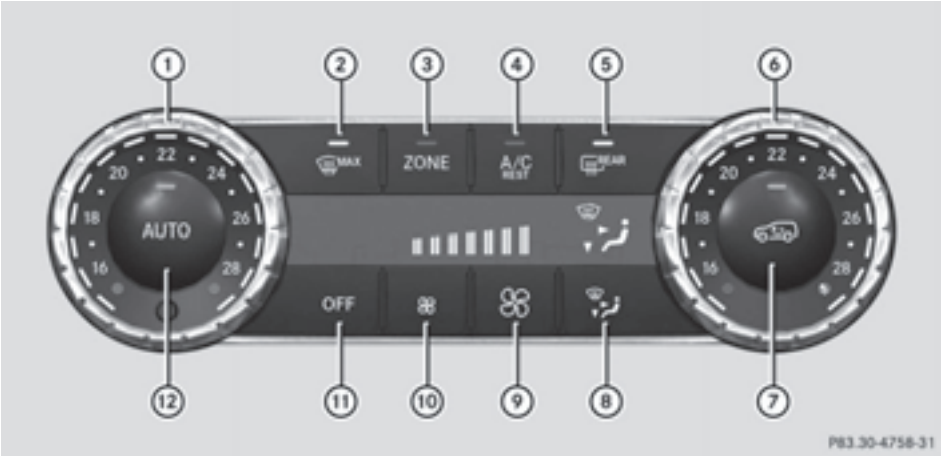


USA only

Front control panel

① Sets the temperature, left (▷ page 155)
② Defrosts the windshield (▷ page 157)
③ Switches the maximum cooling MAX COOL on or off (▷ page 157)
④ Switches cooling with air dehumidification on/off (▷ page 153)
⑤ Switches the rear window defroster on/off (▷ page 158)
⑥ Sets the temperature, right (▷ page 155)
⑦ Switches air-recirculation mode on/off (▷ page 159)
⑧ Sets the air distribution (▷ page 156)
⑨ Increases the airflow (▷ page 156)
⑩ Reduces the airflow (▷ page 156)
⑪ Activates/deactivates the air conditioning (▷ page 152)
⑫ Sets climate control to automatic (▷ page 154)

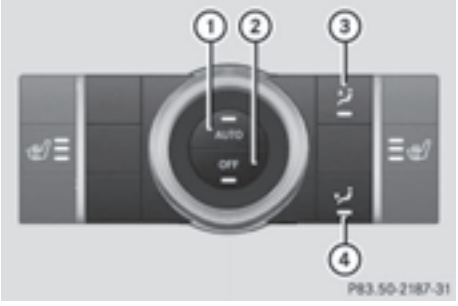
DEP DEALER E-PROCESS



Canada only

Front control panel

① Sets the temperature, left (▷ page 155)
② Defrosts the windshield (▷ page 157)
③ Switches the ZONE function on/off (▷ page 157)
④ Switches cooling with air dehumidification on/off (▷ page 153)
Switches the residual heat on or off (▷ page 159)
⑤ Switches the rear window defroster on/off (▷ page 158)
⑥ Sets the temperature, right (▷ page 155)
⑦ Switches air-recirculation mode on/off (▷ page 159)
⑧ Sets the air distribution (▷ page 156)
⑨ Increases the airflow (▷ page 156)
⑩ Reduces the airflow (▷ page 156)
⑪ Activates/deactivates the air conditioning (▷ page 152)
⑫ Sets climate control to automatic (▷ page 154)



Rear control panel

① Sets rear-compartment climate control to automatic
② Switches the rear climate control on/off

DEP DEALER E-PROCESS

③ Directs the airflow through the rear air vents
④ Directs the airflow through the footwell vents

Optimum use of dual-zone climate control

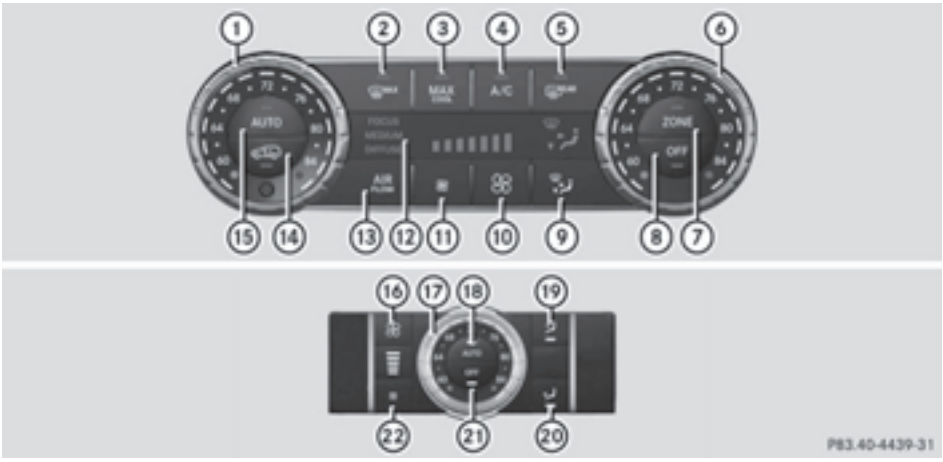
The following contains notes and recommendations on optimum use of dual-zone climate control.

- You can switch on climate control by using the AUTO and A/C or AUTO and A/C REST buttons. The indicator lamps in the AUTO and A/C buttons or the AUTO and A/C REST buttons light up.
- Set the temperature to 72 °F (22 °C).
- Only use the "Windshield defrosting" function briefly until the windshield is clear again.
- Only use air-recirculation mode briefly, e.g. if there are unpleasant outside odors or when in a tunnel. The windows could otherwise fog up, since no fresh air is drawn into the vehicle in air-recirculation mode.
- Use the ZONE function to adopt the temperature settings on the driver's side for the front-passenger side as well. The indicator lamp above the ZONE button goes out.
- **Vehicles with COMAND:** if you change the settings of the climate control system, the climate status display appears for approximately three seconds at the bottom of the screen in the COMAND display (see separate operating instructions). You will see the current settings of the various climate control functions.

During automatic engine switch-off, the climate control system only operates at a reduced capacity. If you require the full climate control output, you can switch off the ECO start/stop function by pressing the ECO button (▷ page 170).

DEP DEALER E-PROCESS

Control panel for 3-zone automatic climate control



USA only

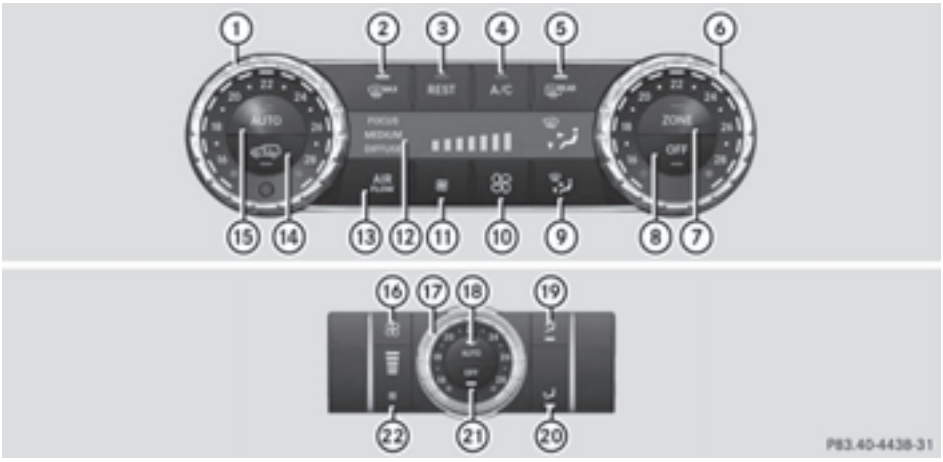
Front control panel

① Sets the temperature, left (▷ page 155)
② Defrosts the windshield (▷ page 157)
③ Switches the maximum cooling MAX COOL on or off (▷ page 157)
④ Switches cooling with air dehumidification on/off (▷ page 153)
⑤ Switches the rear window defroster on/off (▷ page 158)
⑥ Sets the temperature, right (▷ page 155)
⑦ Switches the ZONE function on/off (▷ page 157)
⑧ Activates/deactivates the air conditioning (▷ page 152)
⑨ Sets the air distribution (▷ page 156)
⑩ Increases the airflow (▷ page 156)
⑪ Reduces the airflow (▷ page 156)
⑫ Display
⑬ Adjusts the climate mode settings (▷ page 155)
⑭ Switches air-recirculation mode on/off (▷ page 159)
⑮ Sets climate control to automatic (▷ page 154)

Rear control panel

⑯ Increases the airflow (▷ page 156)
⑰ Sets the temperature (▷ page 155)
⑱ Sets rear-compartment climate control to automatic (▷ page 154)
⑲ Directs the airflow through the rear air vents (▷ page 156)
⑳ Directs the airflow through the footwell vents (▷ page 156)
㉑ Switches the rear climate control on/off (▷ page 152)
㉒ Reduces the airflow (▷ page 156)

DEP DEALER E-PROCESS



Canada only

Front control panel

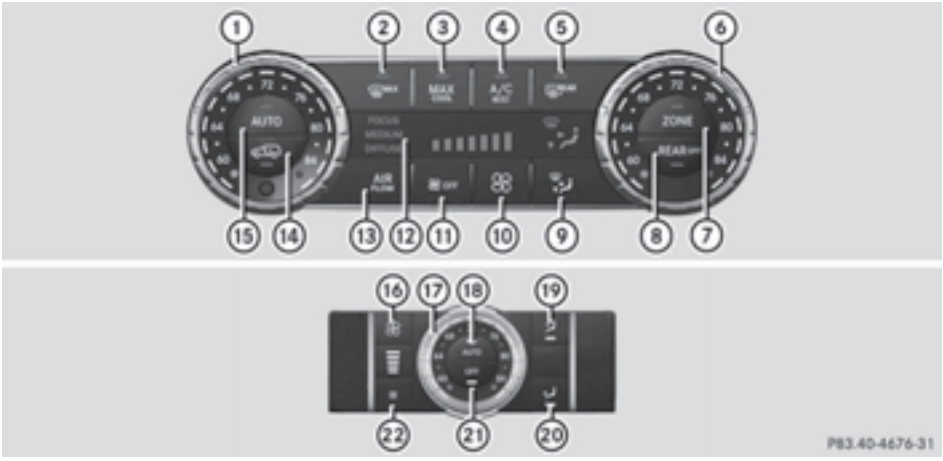
① Sets the temperature, left (▷ page 155)
② Defrosts the windshield (▷ page 157)
③ Switches the residual heat on or off (▷ page 159)
④ Switches cooling with air dehumidification on/off (▷ page 153)
⑤ Switches the rear window defroster on/off (▷ page 158)
⑥ Sets the temperature, right (▷ page 155)
⑦ Switches the ZONE function on/off (▷ page 157)
⑧ Activates/deactivates the air conditioning (▷ page 152)
⑨ Sets the air distribution (▷ page 156)
⑩ Increases the airflow (▷ page 156)
⑪ Reduces the airflow (▷ page 156)
⑫ Display
⑬ Adjusts the climate mode settings (▷ page 155)
⑭ Switches air-recirculation mode on/off (▷ page 159)
⑮ Sets climate control to automatic (▷ page 154)

Rear control panel

⑯ Increases the airflow (▷ page 156)
⑰ Sets the temperature (▷ page 155)
⑱ Sets rear-compartment climate control to automatic (▷ page 154)
⑲ Directs the airflow through the rear air vents (▷ page 156)
⑳ Directs the airflow through the footwell vents (▷ page 156)
㉑ Switches the rear climate control on/off (▷ page 152)
㉒ Reduces the airflow (▷ page 156)

DEP DEALER E-PROCESS

Control panel for 3-zone automatic climate control with additional rear-compartment climate control



USA only

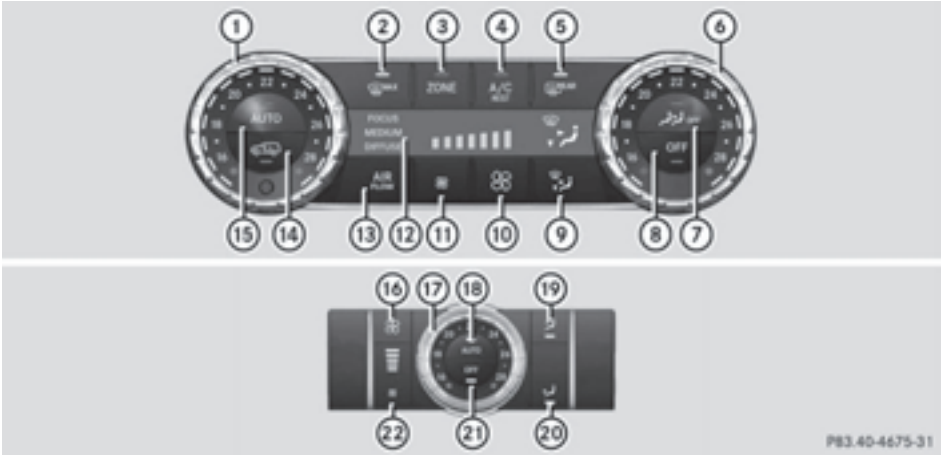
Front control panel

① Sets the temperature, left (▷ page 155)
② Defrosts the windshield (▷ page 157)
③ Switches the maximum cooling MAX COOL on or off (▷ page 157)
④ Switches cooling with air dehumidification on/off (▷ page 153)
Switches the residual heat on or off (▷ page 159)
⑤ Switches the rear window defroster on/off (▷ page 158)
⑥ Sets the temperature, right (▷ page 155)
⑦ Switches the ZONE function on/off (▷ page 157)
⑧ Switches the rear climate control on/off (▷ page 152)
⑨ Sets the air distribution (▷ page 156)
⑩ Increases the airflow (▷ page 156)
⑪ Reduces the airflow (▷ page 156)
Switches off climate control
⑫ Display
⑬ Adjusts the climate mode settings (▷ page 155)
⑭ Switches air-recirculation mode on/off (▷ page 159)
⑮ Sets climate control to automatic (▷ page 154)

Rear control panel

⑯ Increases the airflow (▷ page 156)
⑰ Sets the temperature (▷ page 155)
⑱ Sets rear-compartment climate control to automatic (▷ page 154)
⑲ Directs the airflow through the rear air vents (▷ page 156)
⑳ Directs the airflow through the footwell vents (▷ page 156)

㉑ Switches the rear climate control on/off (▷ page 152)
㉒ Reduces the airflow (▷ page 156)



Canada only

Front control panel

① Sets the temperature, left (▷ page 155)
② Defrosts the windshield (▷ page 157)
③ Switches the ZONE function on/off (▷ page 157)
④ Switches cooling with air dehumidification on/off (▷ page 153)
Switches the residual heat on or off (▷ page 159)
⑤ Switches the rear window defroster on/off (▷ page 158)
⑥ Sets the temperature, right (▷ page 155)
⑦ Switches the rear climate control on/off
⑧ Activates/deactivates the air conditioning (▷ page 152)
⑨ Sets the air distribution (▷ page 156)
⑩ Increases the airflow (▷ page 156)
⑪ Reduces the airflow (▷ page 156)
⑫ Display
⑬ Adjusts the climate mode settings (▷ page 155)
⑭ Switches air-recirculation mode on/off (▷ page 159)
⑮ Sets climate control to automatic (▷ page 154)

Rear control panel

⑯ Increases the airflow (▷ page 156)
⑰ Sets the temperature (▷ page 155)
⑱ Sets rear-compartment climate control to automatic (▷ page 154)
⑲ Directs the airflow through the rear air vents (▷ page 156)
⑳ Directs the airflow through the footwell vents (▷ page 156)

DEP DEALER E-PROCESS

㉑ Switches the rear climate control on/off (▷ page 152)
㉒ Reduces the airflow (▷ page 156)

Optimum use of 3-zone automatic climate control

The following contains instructions and recommendations to enable you to get the most out of your dual-zone automatic climate control.

- You can switch on climate control by using the AUTO and A/C or AUTO and A/C REST buttons. The indicator lamps in the AUTO and A/C or AUTO and A/C REST buttons light up.
- In automatic mode, you can also use the AIR FLOW button to set a climate mode (FOCUS/MEDIUM/DIFFUSE). The MEDIUM level is recommended.
- Set the temperature to 72 °F (22 °C).
- Only use the "Windshield defrosting" function briefly until the windshield is clear again.
- Only use air-recirculation mode briefly, e.g. if there are unpleasant outside odors or when in a tunnel. The windows could otherwise fog up, since no fresh air is drawn into the vehicle in air-recirculation mode.
- Use the ZONE function to adopt the temperature settings on the driver's side for the front-passenger side and the rear compartment as well. The indicator lamp above the ZONE button goes out.
- Use the residual heat function if you want to heat or ventilate the vehicle interior when the ignition is switched off. The residual heat function can only be activated or deactivated with the ignition switched off.
- **Vehicles with COMAND:** if you change the settings of the climate control system, the climate status display appears for approximately three seconds at the bottom of the screen in the COMAND display (see separate operating instructions). You will see the current settings of the various climate control functions.

During automatic engine switch-off, the climate control system only operates at a reduced capacity. If you require the full climate control output, you can switch off the ECO start/stop function by pressing the ECO button (▷ page 170).

Operating the climate control systems

Activating/deactivating climate control

General notes

When the climate control is switched off, the air supply and air circulation are also switched off. The windows could fog up. Therefore, switch off climate control only briefly

ⓘ Switch on climate control primarily using the AUTO button (▷ page 154).

In the rear compartment, you can also switch climate control on and off using the AUTO and OFF buttons.

Activating or deactivating

▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
▶ **To activate:** press the AUTO button.
The indicator lamp in the AUTO button lights up. Airflow and air distribution are set to automatic mode.

or

▶ Press the OFF button.
The indicator lamp in the OFF button goes out. The previously selected settings are restored.
▶ **To deactivate:** press the OFF button.
The indicator lamp in the OFF button lights up.

DEP DEALER E-PROCESS

Switching cooling with air dehumidification on/off

General notes

If you deactivate the "Cooling with air-dehumidification" function, the air inside the vehicle will not be cooled. The air inside the vehicle will also not be dehumidified. The windows can fog up more quickly. Therefore, only deactivate the "Cooling with air-dehumidification" function briefly.

The "Cooling with air dehumidification" function is only available when the engine is running. The air inside the vehicle is cooled and dehumidified according to the temperature selected.

Condensation may drip from the underside of the vehicle when it is in cooling mode. This is normal and not a sign that there is a malfunction.

Activating or deactivating



Example: A/C button

- **To activate:** press the A/C or A/C REST button.
 The indicator lamp in the A/C or A/C REST button lights up.
- **To deactivate:** press the A/C or A/C REST button.
 The indicator lamp in the A/C or A/C REST button goes out. The "Cooling with air dehumidification" function has a delayed switch-off feature.

DEP DEALER E-PROCESS

Problems with the "Cooling with air dehumidification" function

Problem	Possible causes/consequences and ▶ Solutions
The indicator lamp in the A/C or A/C REST button flashes three times or remains off. The "Cooling with air dehumidification" function cannot be switched on.	Cooling with air dehumidification has been deactivated due to a malfunction. ▶ Visit a qualified specialist workshop.

Setting climate control to automatic

General notes

If you deactivate the "Cooling with air-dehumidification" function, the air inside the vehicle will not be cooled. The air inside the vehicle will also not be dehumidified. The windows can fog up more quickly. Therefore, only deactivate the "Cooling with air-dehumidification" function briefly.

In automatic mode, the set temperature is maintained automatically at a constant level. The system automatically regulates the temperature of the dispensed air, the airflow and the air distribution.

Automatic mode will achieve optimal operation if cooling with air dehumidification is also activated. If necessary, cooling with air dehumidification can be deactivated.

In the rear compartment, you can also switch climate control for the rear seats to automatic mode using the AUTO button.

Automatic control



- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ Set the desired temperature.
- ▶ **To activate:** press the AUTO button.
 The indicator lamp in the AUTO button lights up. Automatic air distribution and airflow are activated.
- ▶ **To switch to manual mode:** press the button.

or

- ▶ Press the or button.
 The indicator lamp in the AUTO button goes out.

3-zone automatic climate control: when automatic mode is activated, you can select a climate mode (▷ page 155).

DEP DEALER E-PROCESS

Adjusting the climate mode settings

You can select the following climate mode settings in automatic mode:

FOCUS	high airflow, slightly cooler setting
MEDIUM	medium airflow, standard setting
DIFFUSE	low airflow, slightly warmer and draft-free setting



- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ Press the AUTO button.
- ▶ Press the AIR FLOW button repeatedly until the desired climate mode appears in the display.

Setting the temperature

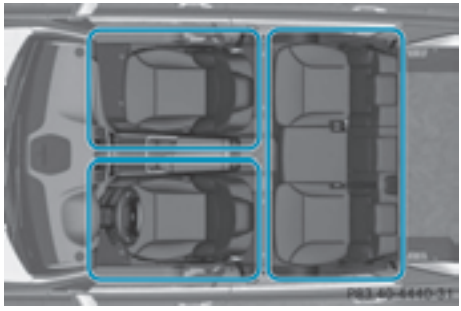
Dual-zone automatic climate control

Different temperatures can be set for the driver's and front-passenger sides.

- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ **To increase or decrease:** turn control ① or ⑥ counter-clockwise or clockwise (▷ page 145).

 Only change the temperature setting in small increments. Start at 72 °F (22 °C).

3-zone automatic climate control



3-zone automatic climate control zones

You can select different temperature settings for the driver's and front-passenger sides as well as for the rear compartment.

- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ **To increase or decrease temperature in the front compartment:** turn control ① or ⑥ counter-clockwise or clockwise (▷ page 148).

 Only change the temperature setting in small increments. Start at 72 °F (22 °C).
- ▶ **To increase or reduce the temperature in the rear compartment using the front control panel:** press the ZONE button. The indicator lamp in the ZONE button goes out.

 The temperature setting for the driver's side is adopted for the rear compartment and the front-passenger side.
- ▶ Turn thumbwheel ① to the left or right (▷ page 148).

 Only change the temperature setting in small increments. Start at 72 °F (22 °C).
- ▶ **To increase or decrease the rear compartment temperature using the rear control panel:** turn control ⑰ counter-clockwise or clockwise on the rear control panel (▷ page 148).

 Only change the temperature setting in small increments. Start at 72 °F (22 °C).

DEP DEALER E-PROCESS

Setting the air distribution

Air distribution settings

Front control panel

- Directs the airflow through the center vents
- Directs air through the footwell air vents
- Directs the airflow through the center and footwell vents
- Directs air through the defroster vents
- Directs the airflow through the defroster and center vents (Canada only)
- Directs air through the defroster and footwell vents
- Directs the airflow through the defroster, center and footwell air vents (Canada only)

Rear control panel

- Directs the airflow through the rear center and B-pillar air vents
- Directs air through the footwell air vents

ⓘ Using the rear control panel, you can also activate both air distribution positions simultaneously. In order to do this, press both air distribution buttons. The air is then routed through all rear air vents.

ⓘ Regardless of the air distribution setting, airflow is always directed through the side air vents. The side air vents can only be closed when the controls on the side air vents are turned downwards.

Adjusting



- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ Press the button repeatedly until the desired symbol appears in the display.

Setting the airflow



- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ **To increase:** press the button.
- ▶ **To reduce:** press the button.

ⓘ You can use 3-zone automatic climate control to set the airflow in the rear compartment separately.

DEP DEALER E-PROCESS

Switching the ZONE function on/off



▶ **To activate:** press the ZONE button.
The indicator lamp above the ZONE button lights up.

Dual-zone automatic climate control: the temperature setting for the driver's side is not adopted for the front-passenger side.

3-zone automatic climate control: the temperature setting for the driver's side is not adopted for the front-passenger side and the rear compartment.

▶ **To deactivate:** press the ZONE button.
The indicator lamp above the ZONE button goes out.

Dual-zone automatic climate control: the temperature setting for the driver's side is adopted for the front-passenger side.

3-zone automatic climate control: the temperature setting for the driver's side is adopted for the front-passenger side and the rear compartment.

Defrosting the windshield

General notes

You can use this function to defrost the windshield or to defrost the inside of the windshield and the side windows.

Switch off the "Windshield defrosting" function as soon as the windshield is clear again.

Activating or deactivating

▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).

▶ **To activate:** press the MAX button.
The indicator lamp in the MAX button lights up.

The climate control system switches to the following functions:

- high airflow
- high temperature
- air distribution to the windshield and front side windows
- air-recirculation mode off

▶ **To deactivate:** press the MAX button.
The indicator lamp in the MAX button goes out. The previously selected settings are restored. Air-recirculation mode remains deactivated.

or

▶ Press the AUTO button.
The indicator lamp in the MAX button goes out. Airflow and air distribution are set to automatic mode.

or

▶ Turn control ① or ⑥ counter-clockwise or clockwise:

Dual-zone automatic climate control (▷ page 145)

3-zone automatic climate control (▷ page 148)

or

▶ Press the or button.

MAX COOL maximum cooling

The MAX COOL function is only available in vehicles for the USA.

DEP DEALER E-PROCESS



MAX COOL is only operational when the engine is running.

- ▶ **To activate:** press the MAX COOL button. The indicator lamp in the MAX COOL button lights up.
- ▶ **To deactivate:** press the MAX COOL button. The indicator lamp in the MAX COOL button goes out. The previously selected settings are restored.

When you activate MAX COOL, climate control switches to the following functions:

- maximum cooling
- maximum airflow
- air-recirculation mode on

Defrosting the windows

Windows fogged up on the inside

- ▶ Activate the A/C or A/C REST cooling with air dehumidification function.
- ▶ Activate automatic mode AUTO.
- ▶ If the windows continue to fog up, activate the "windshield defrosting" function (▷ page 157).

ⓘ You should only select this setting until the windshield is clear again.

Windows fogged up on the outside

- ▶ Press the button repeatedly until the or symbol appears in the display.

ⓘ You should only select this setting until the windshield is clear again.

Rear window defroster

General notes

The rear window defroster has a high current draw. You should therefore switch it off as soon as the rear window is clear. Otherwise, the rear window defroster switches off automatically after several minutes.

If the battery voltage is too low, the rear window defroster may switch off.

Activating or deactivating



- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ Press the REAR button. The indicator lamp in the REAR button lights up or goes out.

DEP
DEALER E-PROCESS

Problems with the rear window defroster

Problem	Possible causes/consequences and ▶ Solutions
The rear window defroster has deactivated prematurely or cannot be activated.	The battery has not been sufficiently charged. ▶ Switch off any consumers that are not required, e.g. reading lamps, interior lighting or the seat heating. When the battery is sufficiently charged, the rear window defroster can be activated again.

Switching air-recirculation mode on/off

General notes

You can deactivate the flow of fresh air if unpleasant odors are entering the vehicle from outside. The air already inside the vehicle will then be recirculated.

If you switch on air-recirculation mode, the windows can fog up more quickly, in particular at low temperatures. Only use air-recirculation mode briefly to prevent the windows from fogging up.

Activating or deactivating



▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).

▶ **To activate:** press the button. The indicator lamp in the button lights up.

ⓘ In the event of high pollution levels (3-zone automatic climate control only) or at high outside temperatures, air-recirculation mode is automatically activated. When air-recirculation mode is activated automatically, the indicator lamp in the button is not lit.

Outside air is added after about 30 minutes.

▶ **To deactivate:** press the button. The indicator lamp in the button goes out.

ⓘ Air-recirculation mode deactivates automatically:

- after approximately five minutes at outside temperatures below approximately 41 °F (5 °C)
- after approximately five minutes if cooling with air dehumidification is deactivated
- after approximately 30 minutes at outside temperatures above approximately 41 °F (5 °C) if the "Cooling with air dehumidification" function is activated

Switching the residual heat on or off

General notes

The residual heat function is only available on vehicles for Canada.

It is possible to make use of the residual heat of the engine to continue heating the stationary vehicle for up to 30 minutes after the engine has been switched off. The heating time depends on the set interior temperature.

DEP DEALER E-PROCESS

Activating or deactivating



▶ **To activate:** press the REST or A/C REST button.
The indicator lamp in the REST or A/C REST button lights up.

ⓘ The blower will run at a low speed regardless of the airflow setting.

ⓘ If you activate the residual heat function at high temperatures, only the ventilation will be activated. The blower runs at medium speed.

▶ **To deactivate:** press the REST or A/C REST button.
The indicator lamp in the REST or A/C REST button goes out.

Residual heat is deactivated automatically:

- after approximately 30 minutes
- when the ignition is switched on
- if the battery voltage drops

Setting the air vents

Important safety notes

⚠ **WARNING**

Very hot or very cold air can flow from the air vents. This could result in burns or frostbite in the immediate vicinity of the air vents. There is a risk of injury.

Make sure that all vehicle occupants always maintain a sufficient distance to the air outlets. If necessary, redirect the airflow to another area of the vehicle interior.

In order to ensure the direct flow of fresh air through the air vents into the vehicle interior, please observe the following notes:

- keep the air inlet grille on the hood and in the engine compartment on the front-passenger side free of blockages, such as ice, snow or leaves.
- never cover the air vents or air intake grilles in the vehicle interior.

ⓘ For virtually draft-free ventilation, adjust the sliders of the air vents to the center position.

Setting the center air vents

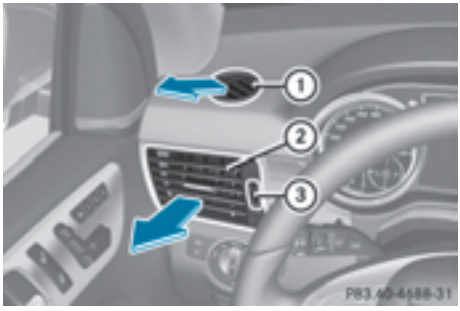


① Center air vent, left
② Center air vent, right
③ Center vent thumbwheel, right
④ Center vent thumbwheel, left

▶ **To open or close:** turn thumbwheels ③ and ④ to the left or right.

DEP DEALER E-PROCESS

Setting the side air vents



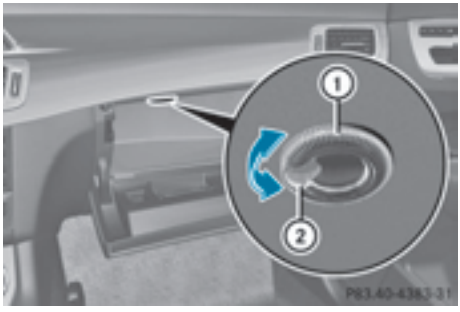
① Side window defroster vent
② Side air vent
③ Thumbwheel for side air vent

▶ **To open or close:** turn thumbwheel ③ up or down.

Setting the glove box air vent

! Close the air vent when heating the vehicle.

At high outside temperatures, open the air vent and activate the "cooling with air dehumidification" function. Otherwise, temperature-sensitive items stored in the glove box could be damaged.



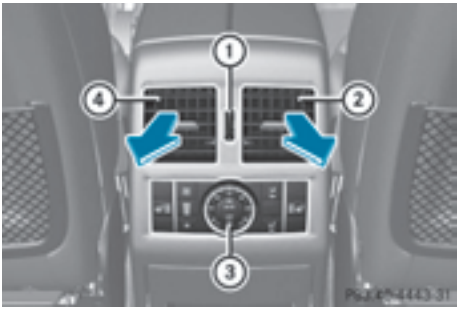
① Air vent control
② Air vent

When the climate control system is activated, the glove box can be ventilated, for instance to cool its contents. The level of airflow depends on the airflow and air distribution settings.

▶ **To open or close:** turn thumbwheel ① to the right or left.

Setting the rear-compartment air vents

Setting the center vents in the rear compartment

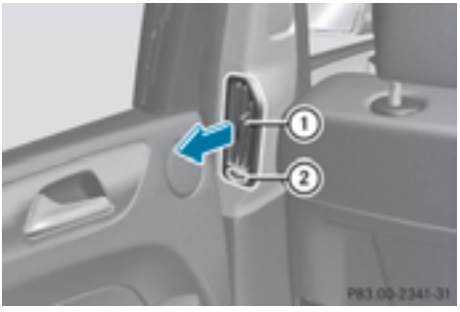


Example: center vents with rear control panel
① Rear-compartment air vent thumbwheel
② Rear-compartment air vent, right
③ Rear control panel
④ Rear-compartment air vent, left

▶ **To open or close:** turn thumbwheel ① up or down.

Setting the B-pillar air vent

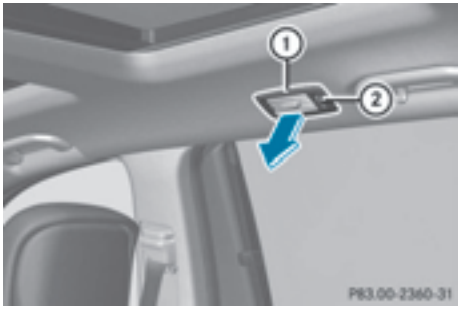
Second row of seats



① B-pillar air vent
② Thumbwheel for B-pillar air vent

▶ **To open or close:** turn thumbwheel ② to the left or right.

DEP DEALER E-PROCESS



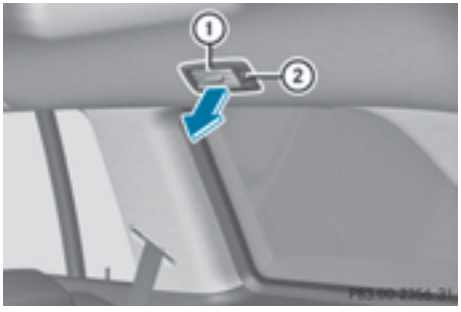
B-pillar air vent in the headliner

① B-pillar air vent

② Thumbwheel for B-pillar air vent

▶ **To open or close:** turn thumbwheel ② up or down.

Third row of seats



B-pillar air vent in the headliner

① B-pillar air vent

② Thumbwheel for B-pillar air vent

▶ **To open or close:** turn thumbwheel ② up or down.

DEP
DEALER E-PROCESS

Useful information 164
Notes on breaking-in a new vehicle 164
Driving 164
Automatic transmission 173
Refueling 182
Parking 189
Driving tips 192
Driving systems 202
Towing a trailer 263

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Notes on breaking-in a new vehicle

Important safety notes

The sensor system of some driving and driving safety systems adjusts automatically while a certain distance is being driven after the vehicle has been delivered or after repairs. Full system effectiveness is not reached until the end of this teach-in procedure.

New and replaced brake pads and discs only reach their optimum braking effect after several hundred kilometers of driving. Compensate for this by applying greater force to the brake pedal.

The first 1000 miles (1500 km)

The more you look after the engine when it is new, the more satisfied you will be with its performance in the future.

- You should therefore drive at varying vehicle and engine speeds for the first 1000 miles (1500 km).
- Avoid heavy loads, e.g. driving at full throttle, during this period.
- Change gear in good time, before the tachometer needle is ⅔ of the way to the red area of the tachometer.
- Do not manually shift to a lower gear to brake the vehicle.
- Try to avoid depressing the accelerator pedal beyond the point of resistance (kickdown).

After 1000 miles (1500 km), you can increase the engine speed gradually and accelerate the vehicle to full speed.

Additional breaking-in notes for Mercedes-AMG vehicles:

- Do not drive faster than 85 mph (140 km/h) for the first 1,000 miles (1,500 km).
- Only allow the engine to reach a maximum engine speed of 4,500 rpm briefly.
- Change gear in good time.
- Ideally, for the first 1,000 miles (1,500 km), drive in program **C**.

You should also observe these notes on breaking in if the engine or parts of the drive train on your vehicle have been replaced.

Always observe the maximum permissible speed.

Driving

Important safety notes

⚠ **WARNING**

Objects in the driver's footwell can restrict the pedal travel or obstruct a depressed pedal. The operating and road safety of the vehicle is jeopardized. There is a risk of an accident.

Make sure that all objects in the vehicle are stowed correctly, and that they cannot enter the driver's footwell. Install the floormats securely and as specified in order to ensure sufficient clearance for the pedals. Do not use loose floormats and do not place floormats on top of one another.

DEP DEALER E-PROCESS

⚠ WARNING

Unsuitable footwear can hinder correct usage of the pedals, e.g.:

- shoes with thick soles
- shoes with high heels
- slippers

There is a risk of an accident.

Wear suitable footwear to ensure correct usage of the pedals.

⚠ WARNING

If you switch off the ignition while driving, safety-relevant functions are only available with limitations, or not at all. This could affect, for example, the power steering and the brake boosting effect. You will require considerably more effort to steer and brake. There is a risk of an accident.

Do not switch off the ignition while driving.

⚠ WARNING

If the parking brake has not been fully released when driving, the parking brake can:

- overheat and cause a fire
- lose its hold function.

There is a risk of fire and an accident. Release the parking brake fully before driving off.

! Do not warm up the engine with the vehicle stationary. Drive off immediately. Avoid high engine speeds and driving at full throttle until the engine has reached its operating temperature.

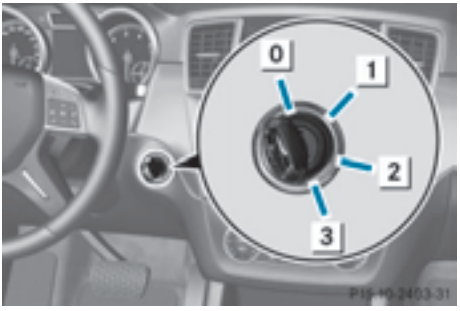
Only shift the automatic transmission to the desired drive position when the vehicle is stationary.

Where possible, avoid spinning the drive wheels when pulling away on slippery roads. You could otherwise damage the drive train.

! **Mercedes-AMG vehicles:** at low engine oil temperatures below 68 °F (+20 °C), the maximum engine speed is restricted in order to protect the engine. To protect the engine and maintain smooth engine operation, avoid driving at full throttle when the engine is cold.

SmartKey positions

SmartKey



0 To remove the SmartKey

1 Power supply for some consumers, such as the windshield wipers

2 Ignition (power supply for all consumers) and drive position

3 To start the engine

i The SmartKey can be turned in the ignition lock even if it is not the correct SmartKey for the vehicle. The ignition is not switched on. The engine cannot be started.

KEYLESS-GO

General notes

Vehicles with KEYLESS-GO are equipped with a SmartKey featuring an integrated KEYLESS-GO function and a detachable Start/Stop button.

A check which periodically establishes a radio connection between the vehicle and the SmartKey determines whether a valid SmartKey is in the vehicle. This occurs, for example, when starting the engine.

When you insert the Start/Stop button into the ignition lock, the system needs approximately two seconds recognition time. You can then use the Start/Stop button.

DEALER E-PROCESS

Pressing the Start/Stop button several times in succession corresponds to the different key positions in the ignition lock. This is only the case if you are not depressing the brake pedal.

If you depress the brake pedal and press the Start/Stop button, the engine starts immediately.

To start the vehicle without actively using the SmartKey:

- the Start/Stop button must be inserted in the ignition lock.
- the SmartKey must be in the vehicle.
- the vehicle must not be locked with the SmartKey or KEYLESS-GO (▷ page 83).

Do not keep the SmartKey:

- with electronic devices, e.g. a mobile phone or another SmartKey.
- with metallic objects, e.g. coins or metal foil.
- inside metallic objects, e.g. a metal case.

This can impair the functionality of the KEYLESS-GO key.

Do not keep the KEYLESS-GO key in the temperature-controlled cup holder (▷ page 349). Otherwise, the KEYLESS-GO key will not be recognized.

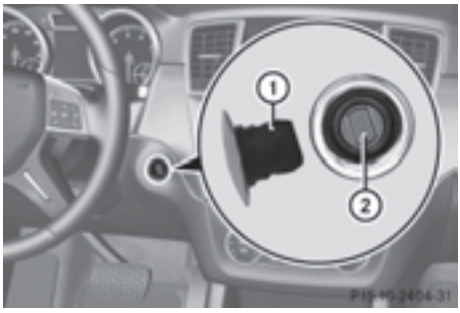
If you lock the vehicle with the SmartKey's remote control or with KEYLESS-GO, after a short time:

- you will not be able to switch on the ignition with the Start/Stop button.
- you will not be able to start the engine with the Start/Stop button until the vehicle is unlocked again.

If you lock the vehicle centrally using the button on the front door (▷ page 91), you can continue to start the engine with the Start/Stop button.

The engine can be switched off while the vehicle is in motion by pressing and holding the Start/Stop button for three seconds. This function operates independently of the ECO start/stop automatic engine switch-off function.

Key positions with KEYLESS-GO



① Start/Stop button
② Ignition lock

As soon as the ignition is switched on, all the indicator lamps in the instrument cluster light up. Further information on situations where an indicator lamp either fails to go out after starting the engine or lights up while driving (▷ page 326).

If Start/Stop button ① has not yet been pressed, this corresponds to the key being removed from the ignition.

▶ **To switch on the power supply:** press Start/Stop button ① once.
The power supply is switched on. You can now activate the windshield wipers, for example.

The power supply is switched off again if:

- the driver's door is opened and
- you press Start/Stop button ① twice when in this position

▶ **To switch on the ignition:** press Start/Stop button ① twice.
The ignition is switched on.

If you press Start/Stop button ① once when in this position, the ignition is deactivated again.

Removing the Start/Stop button

You can remove the Start/Stop button from the ignition lock and start the vehicle as normal using the SmartKey.

DEALER E-Manuals

It is only possible to switch between KEYLESS-GO mode and SmartKey operation when the transmission is in position **P**.

▶ Remove Start/Stop button ① from ignition lock ②.

You do not have to remove the Start/Stop button from the ignition lock when you leave the vehicle. You should, however, always take the SmartKey with you when leaving the vehicle. As long as the SmartKey is in the vehicle:

- the vehicle can be started using the Start/Stop button
- the electrically powered equipment can be operated

Starting the engine

Important safety notes

⚠ WARNING

If children are left unsupervised in the vehicle, they could:

- open the doors, thus endangering other people or road users.
- get out and disrupt traffic.
- operate the vehicle's equipment.

Additionally, children could set the vehicle in motion if, for example, they:

- release the parking brake.
- shifting the automatic transmission out of park position **P**
- Start the engine.

There is a risk of an accident and injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children or animals unattended in the vehicle. Always keep the SmartKey out of reach of children.

⚠ WARNING

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases leads to poisoning. There is a risk of fatal injury. Therefore never leave the engine running in enclosed spaces without sufficient ventilation.

⚠ WARNING

Flammable materials introduced through environmental influence or by animals can ignite if in contact with the exhaust system or parts of the engine that heat up. There is a risk of fire.

Carry out regular checks to make sure that there are no flammable foreign materials in the engine compartment or in the exhaust system.

! Do not depress the accelerator when starting the engine.

General notes

Vehicles with a gasoline engine: the catalytic converter is preheated for up 30 seconds after a cold start. The sound of the engine may change during this time.

Automatic transmission

▶ Shift the transmission to position **P** (▷ page 174).
The transmission position display in the multifunction display shows **P** (▷ page 174).

i You can start the engine in transmission position **P** and **N**.

Starting procedure with the SmartKey

▶ **To start a diesel engine**: turn the SmartKey to position **2** in the ignition lock (▷ page 165).
The preglow indicator lamp in the instrument cluster lights up.

▶ Turn the SmartKey to position **3** in the ignition lock and release it as soon as the engine is running (▷ page 165).

i **Vehicles with a diesel engine:** you can start the engine without preglow if the engine is warm.

Using KEYLESS-GO to start the engine

The Start/Stop button can be used to start the vehicle without inserting the SmartKey into the ignition lock. The Start/Stop button must be inserted in the ignition lock and the SmartKey must be in the vehicle. This mode for starting the engine operates independently of the ECO start/stop automatic engine start function.

- ▶ Depress the brake pedal and keep it depressed.
- ▶ Press the Start/Stop button once (▷ page 165).
 Vehicles with a gasoline engine: the engine starts.
 Vehicles with a diesel engine: preglow is activated and the engine starts.

Pulling away

General notes

⚠ WARNING

If the engine speed is above the idling speed and you engage transmission position **D** or **R**, the vehicle could pull away suddenly. There is a risk of an accident.

When engaging transmission position **D** or **R**, always firmly depress the brake pedal and do not simultaneously accelerate.

Depress the accelerator carefully when pulling away.

The vehicle locks centrally once you have pulled away. The locking knobs in the doors drop down.

You can open the doors from the inside at any time.

You can also deactivate the automatic locking feature (▷ page 285).

It is only possible to shift the transmission from position **P** to the desired position if you depress the brake pedal. Only then is the parking lock released. If you do not depress the brake pedal, the DIRECT SELECT lever can still be moved but the parking lock remains engaged.

ⓘ Upshifts take place at higher engine speeds after a cold start. This helps the catalytic converter to reach its operating temperature more quickly.

Information on the automatic release of the electric parking brake (▷ page 190).

Pulling away with a trailer



To ensure that you do not roll backwards when pulling away on an uphill slope, engage the electric parking brake.

- ▶ Press and hold handle ①.
 The electric parking brake continues to brake and prevent the vehicle from rolling backwards.
 The red PARK (USA only) or (P) (Canada only) indicator lamp in the instrument cluster remains on.
- ▶ Depress the accelerator pedal.
- ▶ As soon as the vehicle/trailer combination is held by the driving force of the engine, release lever ①.
 The electric parking brake is released.
 The red PARK (USA only) or (P) (Canada only) indicator lamp in the instrument cluster goes out.

Hill start assist

Hill start assist helps you when pulling away forwards or in reverse on an uphill gradient. It holds the vehicle for a short time after you

DEALER E-PROCESS

have removed your foot from the brake pedal. This gives you enough time to move your foot from the brake pedal to the accelerator pedal and to depress it before the vehicle begins to roll.

⚠ WARNING

After a short time, hill start assist will no longer brake your vehicle and it could roll away. There is a risk of an accident and injury.

Therefore, quickly move your foot from the brake pedal to the accelerator pedal. Never leave the vehicle when it is held by hill start assist.

Hill start assist is not active if:

- you are pulling away on a level road or on a downhill gradient.
- the transmission is in position **N**.
- the electric parking brake is applied.
- ESP® is malfunctioning.

ECO start/stop function

Introduction

The ECO start/stop function switches the engine off automatically if the vehicle is stopped under certain conditions.

The engine starts automatically when the driver wants to pull away again. The ECO start/stop function thereby helps you to reduce the fuel consumption and emissions of your vehicle.

Important safety notes

⚠ WARNING

If the engine is switched off automatically and you exit the vehicle, the engine is restarted automatically. The vehicle may begin moving. There is a risk of accident and injury.

If you wish to exit the vehicle, always turn off the ignition and secure the vehicle against rolling away.

General notes



① ECO start/stop display

The ECO start/stop function is activated whenever you start the engine using the SmartKey or the Start/Stop button.

If the engine has been switched off automatically by the ECO start/stop function, the ECO symbol is shown in the multifunction display.

Mercedes-AMG vehicles: the ECO start/stop function is only available in drive program **C**.

Automatic engine switch-off

If the vehicle is braked to a standstill in **D** or **N**, the ECO start/stop function switches off the engine automatically.

The ECO start/stop function is operational when:

- the indicator lamp in the ECO button is lit green.
- the outside temperature is within the range that is suitable for the system.
- the engine is at normal operating temperature.
- the set temperature for the vehicle interior has been reached.
- the battery is sufficiently charged.
- the system detects that the windshield is not fogged up when the air-conditioning system is switched on.
- the hood is closed.
- the driver's door is closed and the driver's seat belt is fastened.

All of the vehicle's systems remain active when the engine is stopped automatically.

DEP DEALER E-PROCESS

The HOLD function can also be activated if the engine has been switched off automatically. It is then not necessary to continue applying the brakes during the automatic stop phase. When you depress the accelerator pedal, the engine starts automatically and the braking effect of the HOLD function is deactivated.

All vehicles (except Mercedes-AMG vehicles): automatic engine switch-off can take place a maximum of four times in a row (initial stop, then three subsequent stops).

Mercedes-AMG vehicles: the number of consecutive automatic engine switch-offs is unlimited.

Automatic engine start

The engine starts automatically if:

- you switch off the ECO start/stop function by pressing the ECO button
- in transmission position **D** or **N** the brake pedal is released and the HOLD function is not active
- you depress the accelerator pedal
- you engage reverse gear **R**
- you move the transmission out of position **P**
- you switch to drive program **S** or **M** (Mercedes-AMG vehicles)
- you switch to an off-road program (except Mercedes-AMG vehicles)
- you unfasten your seat belt or open the driver's door
- the vehicle starts to roll
- the brake system requires this
- the temperature in the vehicle interior deviates from the set range
- the system detects moisture on the windshield when the air-conditioning system is switched on
- the battery's condition of charge is too low

Shifting the transmission to position **P** does not start the engine.

Deactivating or activating the ECO start/stop function

All vehicles (except Mercedes-AMG vehicles)



▶ **To deactivate:** press ECO button ①. Indicator lamp ② goes out.

▶ **To activate:** press ECO button ①. Indicator lamp ② lights up.

If the indicator lamp on the ECO button is off, the ECO start/stop function has been deactivated manually or as the result of a malfunction.

Mercedes-AMG vehicles



▶ **To deactivate:** in drive program **C**, press ECO button ①.

or

▶ Switch to drive program **S** or **M** (▷ page 177). Indicator lamp ② goes out.

DEP DEALER E-PROCESS

▶ **To activate:** press ECO button ①. Indicator lamp ② lights up. If drive program **S** or **M** is active, the automatic transmission switches to drive program **C**.

If the indicator lamp on the ECO button is off, the ECO start/stop function has been deactivated manually or as the result of a malfunction.

DEP DEALER E-PROCESS

Problems with the engine

Problem	Possible causes/consequences and ▶ Solutions
The engine does not start. The starter motor can be heard.	• There is a malfunction in the engine electronics. • There is a malfunction in the fuel supply. Before attempting to start the engine again: ▶ Turn the key back to position **0** in the ignition lock. or ▶ Press the Start/Stop button repeatedly until all indicator lamps in the instrument cluster go out. ▶ Try to start the engine again (▷ page 167). Avoid excessively long and frequent attempts to start the engine as these will drain the battery. If the engine does not start after several attempts: ▶ Consult a qualified specialist workshop.
The engine does not start. You cannot hear the starter motor.	The on-board voltage is too low because the battery is too weak or discharged. ▶ Jump-start the vehicle (▷ page 395). If the engine does not start despite attempts to jump-start it: ▶ Consult a qualified specialist workshop.
	The starter motor was exposed to a thermal load that was too high. ▶ Allow the starter motor to cool down for approximately two minutes. ▶ Try to start the engine again. If the engine still does not start: ▶ Consult a qualified specialist workshop.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
Vehicles with a gasoline engine: The engine is not running smoothly and is misfiring.	There is a malfunction in the engine electronics or in a mechanical component of the engine management system. ▶ Only depress the accelerator pedal slightly. Otherwise, non-combusted fuel may get into the catalytic converter and damage it. ▶ Have the cause rectified immediately at a qualified specialist workshop.
The coolant temperature gage shows a value above 248 °F (120 °C).	The coolant level is too low. The coolant is too hot and the engine is no longer being cooled sufficiently. ▶ Stop as soon as possible and allow the engine and the coolant to cool down. ▶ Check the coolant level (▷ page 373). Observe the warning notes as you do so and add coolant if necessary.

Automatic transmission

Important safety notes

⚠ WARNING

If the engine speed is above the idling speed and you engage transmission position **D** or **R**, the vehicle could pull away suddenly. There is a risk of an accident.

When engaging transmission position **D** or **R**, always firmly depress the brake pedal and do not simultaneously accelerate.

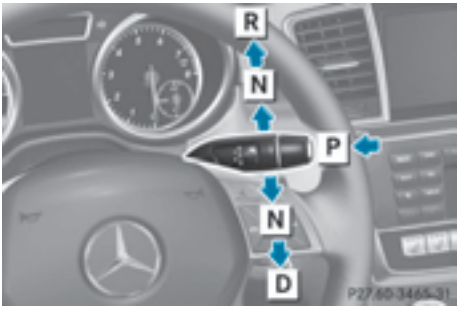
⚠ WARNING

The automatic transmission switches to neutral position **N** when you switch off the engine. The vehicle may roll away. There is a risk of an accident.

After switching off the engine, always switch to parking position **P**. Prevent the parked vehicle from rolling away by applying the parking brake.

DIRECT SELECT lever

Overview of transmission positions



P Park position with parking lock
R Reverse gear
N Neutral
D Drive

The DIRECT SELECT lever is on the right of the steering column.

The DIRECT SELECT lever always returns to its original position. The current transmission position **P**, **R**, **N** or **D** appears in the transmission position display in the multifunction display (▷ page 174).

DEP DEALER E-PROCESS

Transmission position and drive program display

The current transmission position and drive program appear in the multifunction display.



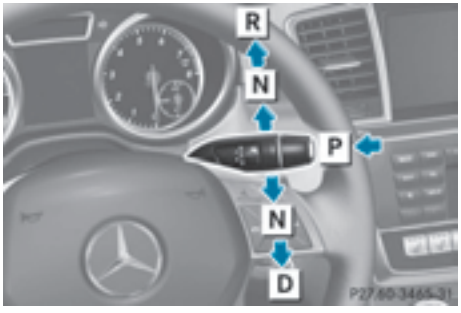
① Transmission position display
② Drive program display

The arrows in the transmission position display show how and into which transmission positions you can shift using the DIRECT SELECT lever.

If the transmission position display in the multifunction display is not working, you should pull away carefully to check whether the desired transmission position is engaged. Ideally, you should select transmission position **D** and, on Mercedes-AMG vehicles, drive program **C** or **S**.

Engaging park position P

! If the engine speed is too high or the vehicle is moving, do not shift the automatic transmission directly from **D** to **R**, from **R** to **D** or directly to **P**. The automatic transmission could otherwise be damaged.



P Park position with parking lock
R Reverse gear
N Neutral
D Drive

▶ Push the DIRECT SELECT lever in the direction of arrow **P**.

Engaging park position P automatically

Park position **P** is automatically engaged if:

- you switch off the engine using the SmartKey and remove the SmartKey
- you switch off the engine using the SmartKey or using the Start/Stop button and open the driver's door or front-passenger door
- the driver's door is opened when the vehicle is stationary or driving at very low speed and the transmission is in position **D** or **R**

Under certain conditions, the automatic transmission shifts automatically to transmission position **P** if the HOLD function or DISTRONIC PLUS is activated. Observe the information on the HOLD function (▷ page 218) and on DISTRONIC PLUS (▷ page 209).

Engaging reverse gear R

! Only shift the automatic transmission to **R** when the vehicle is stationary.

▶ If the transmission is in position **D** or **N**: push the DIRECT SELECT lever up past the first point of resistance.

▶ If the transmission is in position **P**: depress the brake pedal and push the DIRECT SELECT lever up past the first point of resistance.

DEP DEALER E-PROCESS

Shifting to neutral N

⚠ WARNING

If children are left unsupervised in the vehicle, they could:

- open the doors, thus endangering other people or road users.
- get out and disrupt traffic.
- operate the vehicle's equipment.

Additionally, children could set the vehicle in motion if, for example, they:

- release the parking brake.
- shifting the automatic transmission out of park position **P**
- Start the engine.

There is a risk of an accident and injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children or animals unattended in the vehicle. Always keep the SmartKey out of reach of children.

- ▶ If the transmission is in position **D** or **R**: push the DIRECT SELECT lever up or down to the first point of resistance.
- ▶ If the transmission is in position **P**: depress the brake pedal and push the DIRECT SELECT lever up or down to the first point of resistance.

If you switch the engine off with the transmission in position **R** or **D**, the automatic transmission shifts to **N** automatically.

With the SmartKey: if you then open the driver's door or the front-passenger door or remove the SmartKey from the ignition, the automatic transmission shifts to **P** automatically.

With the Start/Stop button: if you then open the driver's door or the front-passenger door, the automatic transmission shifts to **P** automatically.

If you want the automatic transmission to remain in neutral **N**, e.g. when having the vehicle cleaned in an automatic car wash with a towing system:

Using the SmartKey:

- ▶ Switch on the ignition.
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Shift to neutral **N**.
- ▶ Release the brake pedal.
- ▶ Release the electric parking brake.
- ▶ Switch off the ignition and leave the SmartKey in the ignition lock.

With the Start/Stop button:

- ▶ Remove the Start/Stop button from the ignition lock.
- ▶ Insert the SmartKey into the ignition lock.
- ▶ Switch on the ignition.
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Shift to neutral **N**.
- ▶ Release the brake pedal.
- ▶ Release the electric parking brake.
- ▶ Switch off the ignition and leave the SmartKey in the ignition lock.

Engaging drive position D

- ▶ If the transmission is in position **R** or **N**: push the DIRECT SELECT lever down past the first point of resistance.
- ▶ If the transmission is in position **P**: depress the brake pedal and push the DIRECT SELECT lever down past the first point of resistance.

DEP DEALER E-PROCESS

Transmission positions

P	**Park position** Only shift the transmission into position **P** when the vehicle is stationary (▷ page 189). The parking lock should not be used as a brake when parking. Always apply the electronic parking brake in addition to the parking lock in order to secure the vehicle. If the vehicle electronics are malfunctioning, the transmission may be locked in position **P**. Have the vehicle electronics checked immediately at a qualified specialist workshop. Park position **P** is automatically engaged if: • you switch off the engine using the SmartKey and remove the SmartKey • you switch off the engine using the SmartKey or using the Start/Stop button and open the driver's door or front-passenger door • the driver's door is opened when the vehicle is stationary or driving at very low speed and the transmission is in position **D** or **R**
R	**Reverse gear** Only shift the transmission into position **R** when the vehicle is stationary.
N	**Neutral** Do not shift the transmission to **N** while driving. Otherwise, the automatic transmission could be damaged. No power is transmitted from the engine to the drive wheels. Releasing the brakes will allow you to move the vehicle freely, e.g. to push it or tow it. If ESP® is deactivated or faulty: shift the transmission to position **N** if the vehicle is in danger of skidding, e.g. on icy roads. If you switch the engine off with the transmission in position **R** or **D**, the automatic transmission shifts to **N** automatically. ! Rolling in neutral **N** can damage the drive train.
D	**Drive** The automatic transmission changes gear automatically. All forward gears are available.

Driving tips

Changing gear

The automatic transmission shifts to the individual gears automatically when it is in transmission position **D**. This automatic gear shifting behavior is determined by:

- the selected drive program (▷ page 177)
- the position of the accelerator pedal (▷ page 176)
- the road speed

Accelerator pedal position

Your style of driving influences how the automatic transmission shifts gear:

- little throttle: early upshifts
- more throttle: late upshifts

DEP DEALER EXPERIENCE

Kickdown

Use kickdown for maximum acceleration.

- ▶ Depress the accelerator pedal beyond the pressure point.
 The automatic transmission shifts to a lower gear depending on the engine speed.
- ▶ Ease off the accelerator pedal once the desired speed is reached.
 The automatic transmission shifts back up.

Rocking the vehicle free

Shifting the transmission repeatedly between gears **D** and **R** may help to free the vehicle if it has become stuck in slush or snow. The vehicle's engine management system limits the speed to a maximum of 5 mph (9 km/h) when shifting back and forth. To shift back and forth between transmission positions **D** and **R**, move the DIRECT SELECT lever up and down past the point of resistance.

Towing a trailer

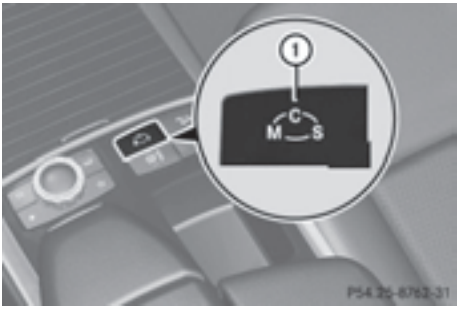
- ▶ Drive in the middle of the engine speed range on uphill gradients.
- ▶ Depending on the uphill or downhill gradient, use left-hand steering wheel paddle shifter (▷ page 178) to select a lower gear, even if cruise control or DISTRONIC PLUS are activated.

Program selector button



Vehicles with the ON&OFFROAD package:

- ▶ Press program selector button ①.
 The letter **M** appears in the multifunction display. The manual drive program **M** is activated.



Mercedes-AMG vehicles:

- ▶ Press program selector button ① repeatedly until the letter for the desired drive program appears in the multifunction display.

The program selector button allows you to choose between different driving characteristics.

ⓘ The permanent drive program **M** is available on the following vehicles:

- Vehicles with the ON&OFFROAD package
- Mercedes-AMG vehicles

Further information about permanent drive program **M** (▷ page 180).

As well as this permanent drive program **M**, you can also activate temporary drive program **M** (▷ page 178).

ⓘ **Mercedes-AMG vehicles:** the automatic transmission switches to automatic drive program **C** each time the engine is started.

ⓘ Drive program **M** is not saved after the engine has been switched off. If required, you must select the drive program again after starting the engine.

DEP DEALER E-PROCESS

Drive program on vehicles with the ON&OFFROAD package

M Manual	Permanent manual gear-shifting

Drive programs on Mercedes-AMG vehicles

C Controlled Efficiency	Comfortable, economical driving
S Sport	Sporty driving style
M Manual	Permanent manual gear-shifting

ⓘ For further information on the automatic drive program, see (▷ page 178).

Steering wheel paddle shifters



In the manual drive program, you can change gears manually using steering wheel paddle shifters ① and ②.

Further information about permanent drive program **M** (▷ page 180).

Further information about temporary drive program **M** (▷ page 178).

You can only change gear with the steering wheel paddle shifters when the transmission is in position **D**.

Automatic drive program (Mercedes-AMG vehicles)

Automatic drive program C

Drive program **C** is characterized by the following:

- comfort-oriented engine and transmission settings.
- optimal fuel consumption resulting from the automatic transmission shifting up sooner.
- the vehicle pulling away more gently in forward and reverse gears, unless the accelerator pedal is depressed fully.
- the vehicle has improved driving stability on slippery road surfaces, for example.
- the automatic transmission shifting up sooner. This results in the vehicle being driven at lower engine speeds and the wheels being less likely to spin.

Automatic drive program S

Drive program **S** is characterized by the following:

- sporty engine and transmission settings.
- the automatic transmission shifting up later.
- the fuel consumption possibly being higher as a result of the later automatic transmission shift points.

Manual drive program M

General notes

In this drive program, you can briefly change gear yourself by using the steering wheel paddle shifters. The transmission must be in position **D**.

All vehicles (except Mercedes-AMG vehicles and vehicles with the ON&OFFROAD package): you can activate manual drive program **M** using the steering wheel paddle shifters.

DEP DEALER E-PROCESS

Mercedes-AMG vehicles: you can activate manual drive program **M** in automatic drive programs **C** and **S**.

Vehicles with the ON&OFFROAD package: if manual drive program **M** is deactivated using the program selector button, you can activate manual drive program **M** using the steering wheel paddle shifters.

As well as temporary drive program **M**, you can also activate permanent drive program **M** (▷ page 177).

Further information about permanent drive program **M** (▷ page 180).

Activating

- ▶ Shift the transmission to position **D**.
- ▶ Pull the left or right steering wheel paddle shifter (▷ page 178).
 Manual drive program **M** is temporarily activated. The selected gear and **M** appear in the multifunction display.

Shifting gears

If you pull on the left or right steering wheel paddle shifter, the automatic transmission switches to manual drive program **M** for a limited amount of time. Depending on which paddle shifter is pulled, the automatic transmission immediately shifts into the next gear down or up, if permitted.

- ▶ **To shift up:** pull the right-hand steering wheel paddle shifter (▷ page 178).
 The automatic transmission shifts up to the next gear.

ⓘ If the maximum engine speed on the currently engaged gear is reached and you continue to accelerate, the automatic transmission automatically shifts up in order to prevent engine damage.

- ▶ **To shift down:** pull on the left-hand steering wheel paddle shifter (▷ page 178).
 The automatic transmission shifts down to the next gear.

ⓘ If the engine exceeds the maximum engine speed when shifting down, the automatic transmission protects against engine damage by not shifting down.

ⓘ Automatic down shifting occurs when coasting.

Shift recommendation



The gearshift recommendations assist you in adopting an economical driving style. The recommended gear is shown in the multifunction display.

- ▶ Shift to recommended gear ② according to gearshift recommendation ① when shown in the multifunction display of the instrument cluster.

Deactivating

If you have activated manual drive program **M**, it will remain active for a certain amount of time. Under certain conditions the minimum amount of time is extended, e.g. in the case of lateral acceleration, during an overrun phase or when driving on steep terrain.

If manual drive program **M** has been deactivated, the automatic transmission shifts into the automatic drive program that was last selected.

You can also deactivate manual drive program **M** yourself:

- ▶ Pull on the right-hand steering wheel paddle shifter and hold it in place (▷ page 178).

or

- ▶ Use the DIRECT SELECT lever to switch the transmission position.

or

DEP DEALER E-PROCESS

▶ **Mercedes-AMG vehicles:** use the program selector button to change the drive program (▷ page 177).
Manual drive program **M** is deactivated. The automatic transmission switches into the automatic drive program that was last selected, i.e. **E** or **S**.

or

▶ **Vehicles with the ON&OFFROAD package:** use the selector wheel to switch to the on-road program (▷ page 254) or the off-road program (▷ page 258).

Manual drive program

General information

In this drive program, you can permanently change gear yourself by using the steering wheel paddle shifters. The transmission must be in position **D**.

ⓘ As well as this permanent drive program **M**, you can also activate temporary drive program **M** (▷ page 178).

Switching on the manual drive program

In manual drive program **M**, you can change gear using the steering wheel paddle shifters if the transmission is in position **D**. You can see the currently selected drive program and which gear is engaged in the multifunction display.

▶ **Vehicles with the ON&OFFROAD package:** press the program selector button (▷ page 177).
The letter **M** appears in the multifunction display.

▶ **Mercedes-AMG vehicles:** press the program selector button (▷ page 177) repeatedly until **M** appears in the multifunction display.

Upshifting (all vehicles except Mercedes-AMG vehicles)



▶ If corresponding gearshift recommendation ① appears in the multifunction display on the instrument cluster, pull on the right-hand steering wheel paddle shifter (▷ page 178).
The automatic transmission shifts to recommended gear ②.

Upshifting (Mercedes-AMG vehicles)

❗ In manual drive program **M**, the automatic transmission does not shift up automatically even when the engine limiting speed for the current gear is reached. When the engine limiting speed is reached, the fuel supply is cut to prevent the engine from overrevving. Always make sure that the engine speed does not reach the red area of the tachometer. There is otherwise a risk of engine damage.



① Gear indicator
② Upshift indicator

Before the engine speed reaches the red area, an upshift indicator will be shown in the multifunction display.

▶ When the UP message appears in the multifunction display, pull on the right-hand steering wheel paddle shifter.

DEP DEALER E-PROCESS

Downshifting

▶ Pull the left-hand steering wheel paddle shifter (▷ page 178).
The automatic transmission shifts down to the next gear.

Maximum acceleration

▶ Pull the left-hand steering wheel paddle shifter until the transmission selects the optimum gear for the current speed.

ⓘ If you slow down or stop without shifting down, the automatic transmission automatically shifts down.

Kickdown

You can also use kickdown for maximum acceleration in manual drive program **M**.

▶ Depress the accelerator pedal beyond the pressure point.
The automatic transmission shifts to a lower gear depending on the engine speed.

▶ Shift back up once the desired speed is reached.

ⓘ **All vehicles (except Mercedes-AMG vehicles):** if you apply full throttle, the automatic transmission shifts up to the next gear when the maximum engine speed is reached. This prevents the engine from overrevving.

ⓘ **Mercedes-AMG vehicles:** it is not possible to use kickdown in manual drive program **M**.

Switching off the manual drive program

▶ **Vehicles with the ON&OFFROAD package:** press the program selector button (▷ page 177).
The **M** message in the multifunction display goes out.

▶ **Mercedes-AMG vehicles:** press the program selector button (▷ page 177) repeatedly until **C** or **S** appears in the multifunction display.

DEP DEALER E-PROCESS

Problems with the transmission

Problem	Possible causes/consequences and ▶ Solutions
The transmission has problems shifting gear.	The transmission is losing oil. ▶ Have the transmission checked at a qualified specialist workshop immediately.
The acceleration ability is deteriorating. The transmission no longer changes gear.	The transmission is in emergency mode. It is only possible to shift into **second** gear and reverse gear. ▶ Stop the vehicle. ▶ Shift the transmission to position **P**. ▶ Switch off the engine. ▶ Wait at least ten seconds before restarting the engine. ▶ Shift the transmission to position **D** or **R**. If **D** is selected, the transmission shifts into **second** gear; if **R** is selected, the transmission shifts into reverse gear. ▶ Have the transmission checked at a qualified specialist workshop immediately.

Transfer case

! Performance tests may only be carried out on a 2-axle dynamometer. The brake system or transfer case could otherwise be damaged. Contact a qualified specialist workshop for a performance test.

! Because ESP® is an automatic system, the engine and ignition must be switched off (SmartKey in position **0** or **1** or Start/Stop button in position **0** or **1**) when the electric parking brake is being tested on a brake dynamometer (maximum 10 seconds).

Braking triggered automatically by ESP® may seriously damage the brake system.

! Vehicles with 4MATIC must not be towed with either the front or the rear axle raised, as doing so will damage the transmission.

This section is only valid for vehicles with 4-wheel drive (4MATIC). Power is always transmitted to both axles.

Refueling

Important safety notes

⚠ **WARNING**

Fuel is highly flammable. If you handle fuel incorrectly, there is a risk of fire and explosion.

You must avoid fire, open flames, creating sparks and smoking. Switch off the engine and, if applicable, the auxiliary heating before refueling.

⚠ **WARNING**

Fuel is poisonous and hazardous to health. There is a risk of injury.

You must make sure that fuel does not come into contact with your skin, eyes or clothing and that it is not swallowed. Do not inhale fuel vapors. Keep fuel away from children.

DEP DEALER E-PROCESS

If you or others come into contact with fuel, observe the following:

- Wash away fuel from skin immediately using soap and water.
- If fuel comes into contact with your eyes, immediately rinse them thoroughly with clean water. Seek medical assistance without delay.
- If fuel is swallowed, seek medical assistance without delay. Do not induce vomiting.
- Immediately change out of clothing which has come into contact with fuel.

⚠ WARNING

Electrostatic buildup can create sparks and ignite fuel vapors. There is a risk of fire and explosion.

Always touch the vehicle body before opening the fuel filler flap or touching the fuel pump nozzle. Any existing electrostatic buildup is thereby discharged.

⚠ WARNING

Vehicles with a diesel engine:

If you mix diesel fuel with gasoline, the flash point is lower than that of pure diesel fuel. When the engine is running, exhaust system components could overheat without being noticed. There is a risk of fire.

Never refuel with gasoline. Never mix gasoline with diesel fuel.

! Do not use gasoline to refuel vehicles with a diesel engine. Do not switch on the ignition if you accidentally refuel with the wrong fuel. Otherwise, the fuel will enter the fuel system. Even small amounts of the wrong fuel could result in damage to the fuel system and the engine. The repair costs are high. Notify a qualified specialist workshop and have the fuel tank and fuel lines drained completely.

! Do not use diesel to refuel vehicles with a gasoline engine. Do not switch on the ignition if you accidentally refuel with the wrong fuel. Otherwise, the fuel will enter the fuel system. Even small amounts of the wrong fuel could result in damage to the fuel system and the engine. Notify a qualified specialist workshop and have the fuel tank and fuel lines drained completely.

! Overfilling the fuel tank could damage the fuel system.

! Take care not to spill any fuel on painted surfaces. You could otherwise damage the paintwork.

! Use a filter when refueling from a fuel can. Otherwise, the fuel lines and/or injection system could be blocked by particles from the fuel can.

Do not get into the vehicle again during the refueling process. Otherwise, electrostatic charge could build up again.

If you overfill the fuel tank, fuel could spray out when the fuel pump nozzle is removed.

For further information on fuel and fuel quality (▷ page 447).

Refueling

General information

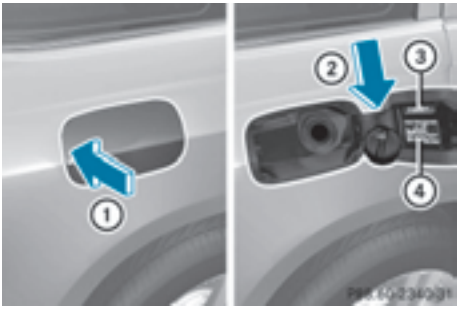
Pay attention to the important safety notes (▷ page 182).

The fuel filler flap is unlocked or locked automatically when you unlock or lock the vehicle with the SmartKey or using KEYLESS-GO.

The position of the fuel filler cap is displayed in the instrument cluster. The arrow next to the filling pump indicates the side of the vehicle.

DEALER E-PROCESS

Opening the fuel filler flap



① To open the fuel filler flap
② To insert the fuel filler cap
③ Instruction label for fuel type to be refueled
④ Tire pressure table

- ▶ Switch off the engine.
- ▶ Remove the SmartKey from the ignition lock.

or, on vehicles with KEYLESS-GO:

- ▶ Open the driver's door.
 The on-board electronics now have status **0**. This is the same as the SmartKey having been removed.
 The driver's door can be closed again.
- ▶ Press the fuel filler flap in the direction of arrow ①.
 The fuel filler flap swings up.
- ▶ Turn the fuel filler cap counterclockwise and remove it.
- ▶ Insert the fuel filler cap into the holder bracket on the inside of filler flap ②.
- ▶ Completely insert the filler neck of the fuel pump nozzle into the tank, hook in place and refuel.
- ▶ Only fill the tank until the pump nozzle switches off.

Do not add any more fuel after the pump stops filling for the first time. Otherwise, fuel may leak out.

Vehicles with a diesel engine: the filler neck is designed for refueling at diesel filling pumps.

Closing the fuel filler flap

- ▶ Replace the cap on the filler neck and turn clockwise until it engages audibly.
- ▶ Close the fuel filler flap.

Close the fuel filler flap before locking the vehicle.

If you are driving with the fuel filler cap open, the reserve fuel warning lamp flashes. A message appears in the multifunction display (▷ page 309).

In addition, the Check Engine warning lamp may light up (▷ page 334).

DEP DEALER E-PROCESS

Problems with fuel and the fuel tank

Problem	Possible causes/consequences and ▶ Solutions
Fuel is leaking from the vehicle.	⚠ **WARNING** The fuel line or the fuel tank is faulty. Risk of explosion or fire. ▶ Apply the electric parking brake. ▶ Switch off the engine. ▶ Remove the SmartKey from the ignition lock. or, on vehicles with KEYLESS-GO: ▶ Open the driver's door. The on-board electronics now have status **0**. This is the same as the SmartKey having been removed. ▶ Do not restart the engine under any circumstances. ▶ Consult a qualified specialist workshop.
The engine does not start.	The fuel tank of a vehicle with a diesel engine has been run completely dry. ▶ Refuel the vehicle with at least 5.3 US qt (5 liters) of diesel. ▶ Turn the ignition on for approximately ten seconds (▷ page 165). ▶ Start the engine continuously for up to ten seconds until it runs smoothly. If the engine does not start: ▶ Turn the ignition on again for approximately ten seconds (▷ page 165). ▶ Start the engine again continuously for up to ten seconds until it runs smoothly. If the engine does not start after three attempts: ▶ Consult a qualified specialist workshop.
The fuel filler flap cannot be opened.	The fuel filler flap is not unlocked. ▶ Unlock the vehicle (▷ page 82).
	The SmartKey battery is discharged or nearly discharged. ▶ Unlock the vehicle using the mechanical key (▷ page 84).
	The fuel filler flap is unlocked, but the opening mechanism is jammed. ▶ Consult a qualified specialist workshop.

DEP DEALER E-PROCESS

DEF (BlueTEC vehicles only)

Important notes on use

To function properly, BlueTEC exhaust gas aftertreatment must be operated with the reducing agent DEF. Adding DEF is one of the tasks performed during maintenance. Under normal operating conditions, a tank of DEF lasts until the next service due date.

When the supply of DEF is almost used up, the Check Additive See Operator's Manual message is shown in the multifunction display.

If you drive the vehicle faster than 10 mph (16 km/h), the Check Additive See Operator's Manual message goes out after approximately one minute.

When the supply of DEF is down to a reserve of approximately 1 gal (3.8 l) the Refill DEF See Operator's Manual message is shown in the multifunction display.

When the DEF supply drops to a minimum, the Remaining Starts: 16 message is shown in the multifunction display.

If the Refill DEF No Start in XXXX km message is shown in the multifunction display, you can still drive the vehicle over the distance shown. If DEF is not refilled, you will subsequently be **unable to start the engine**. If the Refill DEF Eng. Start Not Poss. message appears in the multifunction display and the engine does not start, you must add DEF.

- ▶ Add at least 1 gal (3.8 l) of DEF.
- ▶ Switch on the ignition for at least 60 seconds.
- ▶ Start the engine.

ⓘ Have the DEF tank refilled at a qualified specialist workshop.

Use the special DEF refill bottle when adding DEF between maintenance intervals. Contact an authorized Mercedes-Benz Center with any questions or, if necessary, contact Roadside Assistance (▷ page 26).

If the outside temperature is below 12 °F (-11 °C) it may be difficult to top up. If DEF is frozen and there is an active warning indicator, it may not be possible to add DEF. Park the vehicle in a warmer place, e.g. in a garage, until DEF has become fluid again. It will then be possible to add DEF again. Alternatively, have the DEF tank refilled at a qualified specialist workshop.

Further information about BlueTEC exhaust gas aftertreatment and DEF is available at any authorized Mercedes-Benz Center.

Important safety notes

DEF is a water-soluble fluid for the exhaust gas aftertreatment of diesel engines. It is:

- not poisonous
- colorless and odorless
- not flammable

When you open the DEF container, small amounts of ammonia vapor may be released.

Ammonia vapors have a pungent odor and are particularly irritating to the skin, to mucous membranes and to the eyes. You may experience a burning sensation in your eyes, nose and throat. Coughing and watering of the eyes are possible.

Do not inhale ammonia vapors. Fill the DEF tank only in well-ventilated areas.

DEF must not come into contact with your skin, eyes or clothing and must not be swallowed. Keep DEF away from children.

If you or other persons come into contact with DEF, observe the following:

- Rinse DEF from your skin immediately with soap and water.
- If DEF comes into contact with your eyes, immediately rinse them thoroughly with clean water. Seek medical assistance without delay.
- If DEF has been swallowed, rinse your mouth out immediately. Drink plenty of

DEP DEALER E-PROCESS

water. Seek medical assistance without delay.

- Change out of clothing contaminated with DEF immediately.

! Only use DEF in accordance with ISO 22241. Do not mix any additives with DEF, and do not dilute DEF with water. This may destroy the BlueTEC exhaust gas aftertreatment system.

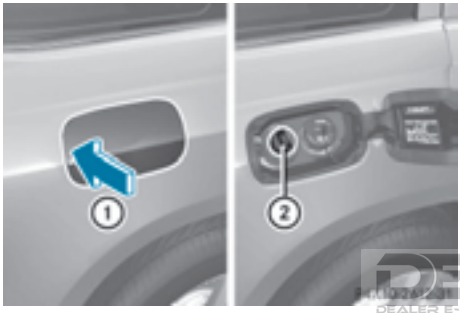
! The vehicle must be parked on level ground to fill the DEF tank. The DEF tank can only be filled as intended with the vehicle parked on a level surface. This avoids false level readings. Filling the tank is not permitted if the vehicle is not parked on a level surface. There is a danger of overfilling, which could result in damage to components of the BlueTEC exhaust gas aftertreatment.

! Rinse surfaces that have come into contact with DEF immediately with water or remove DEF using a damp cloth and cold water. If the DEF has already crystallized, use a sponge and cold water to clean it. DEF residues crystallize after time and contaminate the affected surfaces.

! DEF is not a fuel additive and must not be added to the fuel tank. If DEF is added to the fuel tank, this can lead to engine damage.

For further information on DEF, see (▷ page 450).

Opening the DEF filler cap



The fuel filler flap is unlocked or locked automatically when you open or close the vehicle with the SmartKey or with KEYLESS-GO.

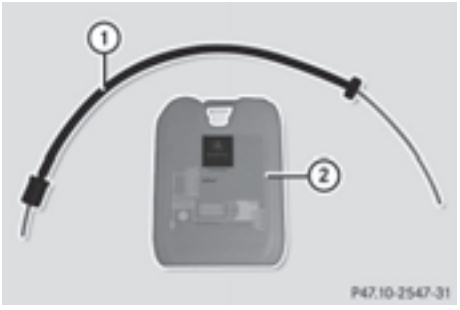
▶ Switch the ignition off.

▶ Press the fuel filler flap in the direction of arrow ①.
The fuel filler flap swings up.

▶ Turn blue DEF fuel filler cap ② counterclockwise and remove it.
DEF filler cap ② is secured with a plastic strip.

DEF refill canisters

! Do not tighten the disposable hose with too much force. The disposable hose may otherwise be destroyed.





▶ Unscrew the cap from the opening on top of DEF refill canister ②.

▶ Place disposable hose ① on the opening of DEF refill canister ② and screw it on clockwise until hand-tight.

ⓘ Disposable hose ① remains closed until you fasten disposable hose ① to the DEF filler neck of the vehicle.

▶ Place disposable hose ① on the filler neck on the vehicle and screw it on clockwise until hand-tight. When you feel resistance, disposable hose ① is sufficiently secured.

▶ Lift up and tip DEF refill canister ②.

ⓘ Filling stops when the DEF tank is completely filled. Do not fill the DEF tank any further. DEF refill canister ② can be removed when it has been only partially emptied.

▶ Turn disposable hose ① on the filler neck of the vehicle counter-clockwise and remove it.

▶ Turn disposable hose ① on the opening of DEF refill canister ② counter-clockwise and remove it.

▶ Reseal DEF refill canister ② with the cap.

DEF refill canisters can be obtained at many gas stations or at an authorized Mercedes-Benz Center. DEF refill canisters are often sold with a filler hose. A filler hose that does not exactly fit the vehicle's DEF tank offers no protection against overfilling. DEF may leak if overfilled. Mercedes-Benz offers a special disposable hose with overfill protection. You can obtain this from any authorized Mercedes-Benz Center. DEF is available in a variety of containers and receptacles. Only use the disposable hose with the Mercedes-Benz DEF refill canisters.

DEF refill bottle

❗ Only screw on the DEF refill bottle hand-tight. It could otherwise be damaged.



▶ Unscrew the protective cap from DEF refill bottle ①.

▶ Place DEF refill bottle ① on the filler neck as shown and screw it on clockwise until hand-tight.

▶ Press DEF refill bottle ① towards the filler neck.
The DEF tank is filled. This may take up to one minute.

ⓘ When DEF refill bottle ① is no longer pressed, filling stops and the bottle may be taken off again after being only partially emptied.

▶ Release DEF refill bottle ①.

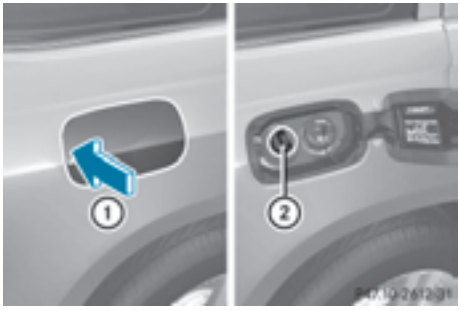
▶ Turn DEF refill bottle ① counter-clockwise and remove it.

▶ Screw the protective cap onto DEF refill bottle ① again.

DEF refill bottles can be obtained at many gas stations or at an authorized Mercedes-Benz Center. Refill bottles without a threaded cap do not provide overfill protection. DEF may leak if overfilled. Mercedes Benz offers special refill bottles with a threaded seal. These are available at any authorized Mercedes-Benz Center.

DEP DEALER E-PROCESS

Closing the DEF filler cap



- ▶ Install DEF filler cap ② on the filler neck and turn it clockwise.
- ▶ To close the fuel filler flap, press it in the direction of arrow ①.
- ▶ Drive faster than 10 mph (16 km/h). The Check Additive See Operator's Manual message goes out after approximately one minute.

ℹ If the Check Additive See Operator's Manual message continues to be shown in the multifunction display, you must add more DEF.

Parking

Important safety notes

⚠ WARNING

Flammable material such as leaves, grass or twigs may ignite if they come into contact with hot parts of the exhaust system or exhaust gas flow. There is a risk of fire.

Park the vehicle so that no flammable materials come into contact with parts of the vehicle which are hot. Take particular care not to park on dry grassland or harvested grain fields.

⚠ WARNING

If you switch off the ignition while driving, safety-relevant functions are only available with limitations, or not at all. This could affect, for example, the power steering and the brake boosting effect. You will require considerably more effort to steer and brake. There is a risk of an accident.

Do not switch off the ignition while driving.

⚠ WARNING

If you leave children unsupervised in the vehicle, they could set it in motion by, for example:

- release the parking brake.
- shift the automatic transmission out of the parking position **P**.
- start the engine.

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

! Always secure the vehicle correctly against rolling away. Otherwise, the vehicle or its drivetrain could be damaged.

To ensure that the vehicle is secured against rolling away unintentionally:

- the electric parking brake must be applied.
- the transmission must be in position **P** and the SmartKey must be removed from the ignition lock.
- the front wheels must be turned towards the curb on steep uphill or downhill gradients.
- the empty vehicle must be secured at the front axle with a wheel chock or similar, for example, on uphill or downhill gradients.
- a laden vehicle must also be secured at the rear axle with a wheel chock or similar, for example, on uphill or downhill gradients.

Switching off the engine

Important safety notes

⚠ WARNING

The automatic transmission switches to neutral position **N** when you switch off the engine.

The vehicle may roll away. There is a risk of an accident.

After switching off the engine, always switch to parking position **P**. Prevent the parked vehicle from rolling away by applying the parking brake.

Using the SmartKey

- ▶ Apply the electric parking brake.
- ▶ Shift the transmission to position **P**.
- ▶ Turn the SmartKey to position **0** in the ignition lock and remove it.
 The immobilizer is activated.

If you switch the engine off with the transmission in position **R** or **D**, the automatic transmission shifts to **N** automatically.

If you then open the driver's door or the front-passenger door or remove the SmartKey from the ignition, the automatic transmission shifts to **P** automatically.

If you want the automatic transmission to remain in neutral **N**, e.g. when having the vehicle cleaned in an automatic car wash with a towing system:

- ▶ Switch on the ignition.
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Shift to neutral **N**.
- ▶ Release the brake pedal.
- ▶ Release the electric parking brake.
- ▶ Switch off the ignition and leave the SmartKey in the ignition lock.

Using KEYLESS-GO

- ▶ Apply the electric parking brake.
- ▶ Shift the transmission to position **P**.
- ▶ Press the Start/Stop button (▷ page 165)
 The engine stops and all the indicator lamps in the instrument cluster go out.

If you switch the engine off with the transmission in position **R** or **D**, the automatic transmission shifts to **N** automatically.

If you then open the driver's or front-passenger door, the automatic transmission shifts to **P** automatically.

If you want the automatic transmission to remain in neutral **N**, e.g. when having the vehicle cleaned in an automatic car wash with a towing system:

- ▶ Remove the Start/Stop button from the ignition lock.
- ▶ Insert the SmartKey into the ignition lock.
- ▶ Switch on the ignition.
- ▶ Depress the brake pedal and keep it depressed.
- ▶ Shift to neutral **N**.
- ▶ Release the brake pedal.
- ▶ Release the electric parking brake.
- ▶ Switch off the ignition and leave the SmartKey in the ignition lock.

ⓘ The engine can be switched off in an emergency while the vehicle is in motion by pressing and holding the Start/Stop button for three seconds.

Electric parking brake

General notes

⚠ **WARNING**

If you leave children unsupervised in the vehicle, they could set it in motion by, for example:

- release the parking brake.
- shift the automatic transmission out of the parking position **P**.
- start the engine.

In addition, they may operate vehicle equipment and become trapped. There is a risk of an accident and injury.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle. Never leave children unsupervised in the vehicle.

DEP DEALER E-PROCESS

The function of the electric parking brake is dependent on the on-board voltage. If the on-board voltage is low or there is a malfunction in the system, it may not be possible to apply the released parking brake.

- ▶ If this is the case, only park the vehicle on level ground and secure it to prevent it rolling away.
- ▶ Shift the automatic transmission to position **P**.

It may not be possible to release an applied parking brake if the on-board voltage is low or there is a malfunction in the system. Contact a qualified specialist workshop.

ⓘ The electric parking brake performs a function test at regular intervals while the engine is switched off. The sounds that can be heard while this is occurring are normal.

Applying or releasing manually



- ▶ **To engage:** push handle ①.
 When the electric parking brake is engaged, the PARK (USA only) or Ⓟ (Canada only) red indicator lamp lights up in the instrument cluster.

ⓘ The electric parking brake can also be applied when the SmartKey is removed.

- ▶ **To release:** pull handle ①.
 The red PARK (USA only) or Ⓟ (Canada only) indicator lamp in the instrument cluster goes out.

ⓘ The electric parking brake can only be released:

- if the SmartKey is in position **1** in the ignition lock (▷ page 165) or
- if the ignition was switched on using the Start/Stop button

To ensure that you do not roll backwards when pulling away on an uphill slope, engage the electric parking brake (▷ page 168).

Applying automatically

The electric parking brake is applied automatically:

- if DISTRONIC PLUS brings the vehicle to a standstill or
- if the HOLD function is keeping the vehicle stationary

In addition, at least one of the following conditions must be fulfilled:

- the engine is switched off.
- the driver's door is open and the seat belt is not fastened.
- the vehicle is stationary for a lengthy period.

The red PARK (USA only) or Ⓟ (Canada only) indicator lamp in the instrument cluster lights up.

The electric parking brake is not automatically engaged if the engine is switched off by the ECO start/stop function.

Releasing automatically

The electric parking brake is released automatically when all of the following conditions are fulfilled:

- the engine is running.
- the transmission is in position **D** or **R**.
- the seat belt has been fastened.
- you depress the accelerator pedal.

DEP DEALER E-PROCESS

If the transmission is in position **R**, the trunk lid must be closed.

If your seat belt is not fastened, the following conditions must be fulfilled to automatically release the electric parking brake:

- the driver's door is closed.
- you have shifted out of transmission position **P** or you have previously driven faster than 2 mph (3 km/h).

ⓘ Ensure that you do not depress the accelerator pedal unintentionally. Otherwise the parking brake will be released and the vehicle will start to move.

Emergency braking



The vehicle can also be braked during an emergency by using the electric parking brake.

▶ While driving, push handle ① of the electric parking brake.
The vehicle is braked for as long as the handle of the electric parking brake is pressed. The longer the electric parking brake handle is depressed, the greater the braking force.

During braking:

- a warning tone sounds
- the `Release Park. Brake` message appears
- the red PARK (USA only) or (P) (Canada only) indicator lamp in the instrument cluster flashes

When the vehicle has been braked to a standstill, the electric parking brake is engaged.

Parking the vehicle for a long period

If you leave the vehicle parked for longer than four weeks, the battery may be damaged by exhaustive discharging.

If you leave the vehicle parked for longer than six weeks, the vehicle may suffer damage as a result of lack of use.

▶ Visit a qualified specialist workshop and seek advice.

ⓘ You can obtain information about trickle chargers from a qualified specialist workshop.

Driving tips

General notes

Important safety notes

⚠ WARNING

If you switch off the ignition while driving, safety-relevant functions are only available with limitations, or not at all. This could affect, for example, the power steering and the brake boosting effect. You will require considerably more effort to steer and brake. There is a risk of an accident.

Do not switch off the ignition while driving.

⚠ WARNING

If you operate mobile communication equipment while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Only operate this equipment when the vehicle is stationary.

Observe the legal requirements for the country in which you are driving. Some jurisdictions prohibit the driver from using a mobile phone while driving a vehicle.

DEALER E-PROCESS

If you make a call while driving, always use hands-free mode. Only operate the telephone when the traffic situation permits. If you are unsure, pull over to a safe location and stop before operating the telephone.

Bear in mind that at a speed of only 30 mph (approximately 50 km/h) the vehicle covers a distance of 44 ft (approximately 14 m) per second.

Drive sensibly – save fuel

Observe the following tips to save fuel:

- The tires should always be inflated to the recommended tire pressure.
- Remove unnecessary loads.
- Remove roof carriers when they are not needed.
- Warm up the engine at low engine speeds.
- Avoid frequent acceleration or braking.
- Have all maintenance work carried out as indicated by the service intervals in the Maintenance Booklet or by the service interval display.

Fuel consumption also increases when driving in cold weather, in stop-start traffic and in hilly terrain.

Drinking and driving

⚠ WARNING

Drinking and driving and/or taking drugs and driving are very dangerous combinations. Even a small amount of alcohol or drugs can affect your reflexes, perceptions and judgment.

The possibility of a serious or even fatal accident is greatly increased when you drink or take drugs and drive.

Do not drink or take drugs and drive or allow anyone to drive who has been drinking or taking drugs.

Emission control

⚠ WARNING

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases leads to poisoning. There is a risk of fatal injury. Therefore never leave the engine running in enclosed spaces without sufficient ventilation.

Certain engine systems are designed to keep the level of poisonous components in exhaust fumes within legal limits.

These systems only work at peak efficiency if they are serviced exactly in accordance with the manufacturer's specifications. For this reason, all work on the engine must be carried out by qualified and authorized Mercedes-Benz technicians.

The engine settings must not be changed under any circumstances. Furthermore, all specific service work must be carried out at regular intervals and in accordance with the Mercedes-Benz service requirements. Details can be found in the Maintenance Booklet.

ECO display



The ECO display provides feedback on how economical your driving characteristics are. The ECO display assists you in achieving the most economical driving style for the selected settings and prevailing conditions. Your driving style can significantly influence the vehicle's consumption.

The ECO display consists of three bars:

- Accel.
- Constant
- Coasting

DEP DEALER E-PROCESS

The percent value is the average value of the three bars. The three bars and the mean value begin at the value of 50%. A higher percentage indicates a more economical driving style.

The ECO display does not indicate the actual fuel consumption. A fixed percentage count in the ECO display does not indicate a fixed consumption.

Apart from driving style, consumption is dependent on many factors such as, e.g.:

- load
- tire pressure
- cold start
- choice of route
- electrical consumers switched on

These factors are not included in the ECO display.

The evaluation of your driving style is carried out using the following three categories:

- Accel. (evaluation of all acceleration processes):
 - The bar fills up: moderate acceleration, especially at higher speeds
 - The bar empties: sporty acceleration
- Constant (assessment of driving behavior at all times):
 - The bar fills up: constant speed and avoidance of unnecessary acceleration and deceleration
 - The bar empties: fluctuations in speed
- Coasting (assessment of all deceleration processes):
 - The bar fills up: anticipatory driving, keeping your distance and early release of the accelerator. The vehicle can coast without use of the brakes.
 - The bar empties: frequent braking

i An economical driving style specially requires driving at moderate engine speeds.

To achieve a higher value in the categories Accel. and Constant, observe the gearshift recommendations.

i On long journeys at a constant speed, e.g. on the highway, only the bar for Constant will change.

i The ECO display summarizes the driving characteristics from the start of the journey to its completion. For this reason, the bars change dynamically at the beginning of the journey. On longer journeys, there are fewer changes. For more dynamic changes, carry out a manual reset.

For further information on the ECO display, see (▷ page 276).

Braking

Important safety notes

⚠ WARNING

If you shift down on a slippery road surface in an attempt to increase the engine's braking effect, the drive wheels could lose their grip. There is an increased danger of skidding and accidents.

Do not shift down for additional engine braking on a slippery road surface.

Downhill gradients

! On long and steep gradients, you must reduce the load on the brakes by shifting early to a lower gear. This allows you to take advantage of the engine braking effect and helps avoid overheating and excessive wear of the brakes.

When you take advantage of the engine braking effect, a drive wheel may not turn for some time, e.g. on a slippery road surface. This could cause damage to the drive train. This type of damage is not covered by the Mercedes-Benz warranty.

Do not depress the brake pedal continuously while the vehicle is in motion, e.g. causing the brakes to rub by constantly applying light pressure to the pedal. This results in excessive and premature wear to the brake pads.

DEP DEALER E-PROCESS

Heavy and light loads

⚠ WARNING

If you rest your foot on the brake pedal while driving, the braking system can overheat. This increases the stopping distance and can even cause the braking system to fail. There is a risk of an accident.

Never use the brake pedal as a footrest. Never depress the brake pedal and the accelerator pedal at the same time.

! Depressing the brake pedal constantly results in excessive and premature wear to the brake pads.

If the brakes have been subjected to a heavy load, do not stop the vehicle immediately. Drive on for a short while. This allows the airflow to cool the brakes more quickly.

Wet roads

If you have driven for a long time in heavy rain without braking, there may be a delayed reaction from the brakes when braking for the first time. This may also occur after the vehicle has been washed or driven through deep water.

You then have to depress the brake pedal more firmly. Maintain a greater distance from the vehicle in front.

After driving on a wet road or having the vehicle washed, brake firmly while paying attention to the traffic conditions. This will warm up the brake discs, thereby drying them more quickly and protecting them against corrosion.

Limited braking performance on salt-treated roads

If you drive on salted roads, a layer of salt residue may form on the brake discs and brake pads. This can result in a significantly longer braking distance.

- Brake occasionally to remove any possible salt residue. Make sure that you do not endanger other road users when doing so.
- Carefully depress the brake pedal and the beginning and end of a journey.
- Maintain a greater distance to the vehicle ahead.

Servicing the brakes

! If the red brake warning lamp lights up in the instrument cluster and you hear a warning tone while the engine is running, the brake fluid level may be too low. Observe additional warning messages in the multifunction display.

The brake fluid level may be too low due to brake pad wear or leaking brake lines.

Have the brake system checked immediately. This work should be carried out at a qualified specialist workshop.

! A function or performance test should only be carried out on a 2-axle dynamometer. If you are planning to have the vehicle tested on such a dynamometer, contact an authorized Mercedes-Benz Center to obtain further information first. Otherwise, you could damage the drive train or the brake system.

! Because ESP® is an automatic system, the engine and ignition must be switched off (SmartKey in position **0** or **1** or Start/Stop button in position **0** or **1**) when the electric parking brake is being tested on a brake dynamometer (maximum 10 seconds).

Braking triggered automatically by ESP® may seriously damage the brake system.

All checks and maintenance work on the brake system must be carried out at a qualified specialist workshop. Consult a qualified specialist workshop to arrange this.

Have brake pads installed and brake fluid replaced at a qualified specialist workshop.

DEP DEALER E-PROCESS

If the brake system has only been subject to moderate loads, you should test the functionality of your brakes at regular intervals. To do so, depress the brake pedal firmly when driving at a high speed. This improves the grip of the brake pads.

You can find a description of Brake Assist (BAS) on (▷ page 69) or of BAS PLUS on (▷ page 69).

Mercedes-Benz recommends that you only have brake pads/linings installed on your vehicle which have been approved for Mercedes-Benz vehicles or which correspond to an equivalent quality standard. Brake pads/linings which have not been approved for Mercedes-Benz vehicles or which are not of an equivalent quality could affect your vehicle's operating safety.

Mercedes-Benz recommends that you only use brake fluid that has been specially approved for your vehicle by Mercedes-Benz, or which corresponds to an equivalent quality standard. Brake fluid which has not been approved for Mercedes-Benz vehicles or which is not of an equivalent quality could affect your vehicle's operating safety.

High-performance brake system (Mercedes-AMG vehicles)

The high-performance brake system is designed for heavy loads. This may lead to noise when braking. This will depend on:

- Speed
- Braking force
- Environmental conditions, such as temperature and humidity

The wear of individual components of the brake system, such as the brake pads/linings or brake discs, depends on the individual driving style and operating conditions.

For this reason, it is impossible to state a mileage that will be valid under all circumstances. An aggressive driving style will lead to high wear. You can obtain further information about this from your authorized Mercedes-Benz Center.

New and replaced brake pads and discs only reach their optimum braking effect after several hundred kilometers of driving. Compensate for this by applying greater force to the brake pedal. Keep this in mind, and adapt your driving and braking accordingly during this break-in period.

Excessive heavy braking results in correspondingly high brake wear. Observe the brake wear warning lamp in the instrument cluster and note any brake status messages in the multifunction display. Especially for high performance driving, it is important to maintain and have the brake system checked regularly.

Driving on wet roads

Hydroplaning

If water has accumulated to a certain depth on the road surface, there is a danger of hydroplaning occurring, even if:

- you drive at low speeds.
- the tires have adequate tread depth.

For this reason, in the event of heavy rain or in conditions in which hydroplaning may occur, you must drive in the following manner:

- lower your speed.
- avoid ruts.
- avoid sudden steering movements.
- brake carefully.

Driving on flooded roads

! Do not drive through flooded areas. Check the depth of any water before driving through it. Drive slowly through standing water. Otherwise, water may enter the vehicle interior or the engine compartment. This can damage the electronic components in the engine or the automatic transmission. Water can also be drawn in by the

DEP DEALER E-PROCESS

engine's air suction nozzles and this can cause engine damage.

ⓘ **Vehicles with the AIRMATIC package:** set the raised level before driving through standing water.

Off-road fording

❗ Under no circumstances should you accelerate before entering the water. The bow wave could cause water to enter and damage the engine and other assemblies.

❗ Do not open any of the vehicle's doors while fording. Otherwise, water could get into the vehicle interior and damage the vehicle's electronics and interior equipment.

- Establish how deep the water is and the characteristics of the body of water before fording.
- Select the highest possible vehicle level.
- Shift to a lower gear using the left-hand steering wheel paddle shifter.
- Avoid high engine speeds.
- Enter and exit the water at a flat place and at a steady walking pace.
- Drive slowly and at an even speed through the water.
- Ensure that a bow wave does not form as you drive.
- Do not stop and do not switch off the engine. Water offers a high degree of resistance, and the ground is slippery and in some cases unstable. Therefore, it is difficult and dangerous to pull away in the water.
- Clean any mud from the tire tread after fording.
- Apply the brakes to dry them after fording.

Always observe the fording depth values (▷ page 455).

Winter driving

⚠ **WARNING**

If you shift down on a slippery road surface in an attempt to increase the engine's braking effect, the drive wheels could lose their grip. There is an increased danger of skidding and accidents.

Do not shift down for additional engine braking on a slippery road surface.

⚠ **DANGER**

If the exhaust pipe is blocked or adequate ventilation is not possible, poisonous gases such as carbon monoxide (CO) may enter the vehicle. This is the case, e.g. if the vehicle becomes trapped in snow. There is a risk of fatal injury.

If you leave the engine or the auxiliary heating running, make sure the exhaust pipe and area around the vehicle are clear of snow. To ensure an adequate supply of fresh air, open a window on the side of the vehicle that is not facing into the wind.

Have your vehicle winter-proofed at a qualified specialist workshop at the onset of winter.

Drive particularly carefully on slippery road surfaces. Avoid sudden acceleration, steering and braking maneuvers. Do not use the cruise control or DISTRONIC PLUS.

If the vehicle threatens to skid or cannot be stopped when moving at low speed:

▶ Shift the transmission to position **N**.

Vehicles with the ON&OFFROAD package: if driving in snow or with snow chains, select the snow program (▷ page 255) with the off-road program selector wheel in the center console.

ⓘ **Vehicles with a diesel engine:** do not cover the radiator, e.g. with a protective cover. The measuring function of the on-board diagnosis system may otherwise provide inaccurate values. Some of these val-

DEP DEALER E-PROCESS

ues are required by law and must therefore always be accurate.

The outside temperature indicator is not designed to serve as an ice-warning device and is therefore unsuitable for that purpose. Changes in the outside temperature are displayed after a short delay.

Indicated temperatures just above the freezing point do not guarantee that the road surface is free of ice. The road may still be icy, especially in wooded areas or on bridges. You should pay special attention to road conditions when temperatures are around the freezing point.

For more information on driving with snow chains, see (▷ page 407).

For more information on driving with summer tires, see (▷ page 406).

Observe the notes in the "Winter operation" section (▷ page 406).

Off-road driving

Important safety notes

⚠ WARNING

If you drive on a steep incline at an angle or turn when driving on an incline, the vehicle could slip sideways, tip and rollover. There is a risk of an accident.

Always drive on a steep incline in the line of fall (straight up or down) and do not turn the vehicle.

⚠ WARNING

Flammable material such as leaves, grass or twigs may ignite if they come into contact with hot parts of the exhaust system. There is a risk of fire.

When driving off road or on unpaved roads, check the vehicle's underside regularly. In particular, remove parts of plants or other flammable materials which have become trapped. In the case of damage, contact a qualified specialist workshop.

⚠ WARNING

If the vehicle level is high, the vehicle center of gravity is raised. This could cause the vehicle to tip over more easily on uphill or downhill gradients. There is a risk of an accident.

Select the lowest possible vehicle level.

! There is a risk of damage to the vehicle if:

- the vehicle becomes stuck, e.g. on a high curb or an unpaved road
- you drive too fast over an obstacle, e.g. a curb or a hole in the road
- a heavy object strikes the undercarriage or parts of the chassis

In situations like this, the body, the undercarriage, chassis parts, wheels or tires could be damaged without the damage being visible. Components damaged in this way can unexpectedly fail or, in the case of an accident, no longer withstand the strain they are designed to.

If the underbody paneling is damaged, combustible materials such as leaves, grass or twigs can gather between the underbody and the underbody paneling. If these materials come in contact with hot parts of the exhaust system, they can catch fire.

In such situations, have the vehicle checked and repaired immediately at a qualified specialist workshop. If on continuing your journey you notice that driving safety is impaired, pull over and stop the vehicle immediately, paying attention to road and traffic conditions. In such cases, consult a qualified specialist workshop.

When driving off-road, substances such as sand, mud and water or water mixed with oil may get into the brakes. This could result in a reduced braking effect or in total brake failure and also in increased wear and tear. The braking characteristics change depending on the material ingressing the brakes. Clean the brakes after driving off-road. If you detect a reduced braking effect or grinding noises, have the brake system checked in a qualified

specialist workshop as soon as possible. Adapt your driving style to the different braking characteristics.

Driving off-road increases the likelihood of damage to the vehicle, which, in turn, can lead to failure of the mechanical assembly or systems. Adapt your driving style to suit the terrain conditions. Drive carefully. Have damage to the vehicle rectified immediately at a qualified specialist workshop.

Do not switch to transmission position **N** when driving off-road. If you try to brake the vehicle using the service brake, you could lose control of the vehicle. If the gradient is too steep for your vehicle, drive back down in reverse gear.

General notes

Read this section carefully before driving your vehicle off-road. Practice by driving over more gentle off-road terrain first.

Familiarize yourself with the characteristics of your vehicle and the gear shift operation before driving through difficult terrain.

The following driving systems are specially adapted to off-road driving:

- Off-road program 1 and 2 (vehicles with the ON&OFFROAD package) (▷ page 258)
- LOW RANGE off-road gear (vehicles with the ON&OFFROAD package) (▷ page 259)
- Differential lock (vehicles with the ON&OFFROAD package) (▷ page 259)
- Off-road ABS (▷ page 69)
- Off-road 4ETS (▷ page 73)
- AIRMATIC package (vehicle level) (▷ page 218)
- DSR (Downhill Speed Regulation) (▷ page 257)

Observe the following notes:

- Stop the vehicle before starting to drive along an off-road route.
- Select a vehicle level that is suitable for the terrain. To avoid damaging the vehicle, make sure there is always sufficient ground clearance.
- Check that items of luggage and loads are stowed safely and are well secured (▷ page 345).
- Always keep the engine running and in gear when driving on a downhill gradient. Activate DSR (▷ page 257).
- Always keep the engine running and in gear when driving on a slope.
- Adapt your speed to the terrain. The rougher, steeper or more ruts on the terrain, the slower your speed should be.
- Do not jump with the vehicle as this will interrupt the vehicle's propulsion.
- Drive with extreme care on unfamiliar off-road routes where visibility is poor. For safety reasons, get out of the vehicle first and survey the off-road route.
- Look out for obstacles, such as rocks, holes, tree stumps and furrows.
- Always keep the doors, the tailgate, the side windows and the sliding sunroof closed while the vehicle is in motion.
- Do not shift the automatic transmission to transmission position **N**.
- Observe the notes on off-road fording (▷ page 197).

ⓘ Do not use the HOLD function when driving off-road, on steep uphill or downhill gradients or on slippery or loose surfaces. The HOLD function cannot hold the vehicle on such surfaces.

Checklist before driving off-road

! If the engine oil warning lamp lights up while the vehicle is in motion, stop the vehicle in a safe place as soon as possible. Check the engine oil level. The engine oil warning lamp warning must not be ignored. Continuing the journey while the symbol is displayed could lead to engine damage.

▶ **Engine oil level:** check the engine oil level and add oil if necessary.

DEP DEALER E-PROCESS

When driving on steep gradients, the engine oil level must be sufficiently high to ensure a correct oil supply in the vehicle.

- ▶ **DEF tank (BlueTEC vehicles):** check the level and add if necessary (▷ page 186).
- ▶ **Tire-changing tool kit:** check that the jack is working and make sure you have the lug wrench, a robust tow cable and a folding spade in the vehicle.
- ▶ **Wheels and tires:** check the tire tread depth and tire pressure.
- ▶ Check for damage and remove any foreign objects, e.g. small stones, from the wheels/tires.
- ▶ Replace any missing valve caps.
- ▶ Replace dented or damaged wheels.
- ▶ **Rims:** dented or bent rims can result in a loss of tire pressure and damage the tire bead. Before driving off-road, check the wheels and replace them if necessary.

Checklist after driving off-road

! If you detect damage to the vehicle after driving off-road, have the vehicle checked immediately at a qualified specialist workshop.

Driving over rough terrain places greater demands on your vehicle than driving on normal roads. After driving off-road, check the vehicle. This allows you to detect damage promptly and reduce the risk of an accident to yourself and other road users.

- ▶ **Vehicles with the ON&OFFROAD package:** activate the on-road program (▷ page 258).
- ▶ Deactivate the LOW RANGE off-road gear (▷ page 259).
- ▶ Deactivate DSR (▷ page 257).
- ▶ Lower the vehicle level again to a level suitable to the road conditions, e.g. to the highway level.
- ▶ Clean the headlamps and rear lights and check for damage.
- ▶ Clean the front and rear license plates.
- ▶ Clean the wheels and tires with a water jet and remove any foreign objects.
- ▶ Clean the wheels, wheel housings and the vehicle underside with a water jet; check for any foreign objects and damage.
- ▶ Check whether twigs or other parts of plants have become trapped. These increase the risk of fire and can damage fuel pipes, brake hoses or the rubber bellows of the axle joints and propeller shafts.
- ▶ After the trip, examine without fail the entire undercarriage, wheels, tires, brakes, bodywork structure, steering, chassis and exhaust system for damage.
- ▶ After driving for extended periods across sand, mud, gravel, water or in similarly dirty conditions, have the brake discs, wheels, brake pads/linings and axle joints checked and cleaned.
- ▶ If you detect strong vibrations after off-road travel, check for foreign objects in the wheels and drive train and remove them if necessary. Foreign objects can disturb the balance and cause vibrations.

Driving on sand

Observe the following rules when driving on sand:

- **Vehicles with the ON&OFFROAD package:** select off-road program 1 (▷ page 258).
- Select a higher vehicle level.
- Avoid high engine speeds.
- Use the left-hand steering wheel paddle shifter to shift to a lower gear appropriate to the terrain.

DEP DEALER E-PROCESS

- Drive quickly to overcome the rolling resistance. Otherwise the vehicle's wheels could become stuck in loose ground.
- Drive in the tracks of other vehicles if possible. Make sure that:
 - the tire ruts are not too deep.
 - the sand is sufficiently firm.
 - the ground clearance of the vehicle is sufficient.

Tire ruts and gravel roads

! Check that the ruts are not too deep and that your vehicle has sufficient clearance. Otherwise, your vehicle could be damaged or bottom out and get stuck.

Observe the following rules when driving along ruts in off-road terrain or on roads with loose gravel:

- Select a higher vehicle level.
- Avoid high engine speeds.
- Shift to a lower gear using the left-hand steering wheel paddle shifter.
- Drive slowly.
- Where ruts are too deep, drive with the wheels of one side on the center grassy area, if possible.

Driving over obstacles

! Obstacles could damage the floor of the vehicle or components of the chassis. Ask passengers for guidance when driving over large obstacles. The passenger should always keep a safe distance from the vehicle when doing so in order to avoid injury as a result of unexpected vehicle movements. After driving off-road or over obstacles, check the vehicle for possible damage, especially to the underbody and the components of the chassis.



Observe the following rules when driving over tree stumps, large stones and other obstacles:

- Select the LOW RANGE off-road gear (▷ page 259).
- Raise the vehicle level.
- Avoid high engine speeds.
- Shift to a lower gear using the left-hand steering wheel paddle shifter.
- Drive very slowly.
- Drive straight over the center of obstacles.

Traveling uphill

Approach/departure angle

⚠ WARNING

If you drive on a steep incline at an angle or turn when driving on an incline, the vehicle could slip sideways, tip and rollover. There is a risk of an accident.

Always drive on a steep incline in the line of fall (straight up or down) and do not turn the vehicle.

- Observe the rules on off-road driving.
- Do not drive at an angle on slopes, inclines or gradients, but instead follow the direct line of fall.
- When driving down an incline, make use of the engine's braking effect. Observe the engine speed; do not overrev the engine.

DEP DEALER E-PROCESS

- Before driving on extreme uphill and downhill gradients, select the LOW RANGE off-road gear (▷ page 259).
- Drive slowly.
- Avoid high engine speeds. Drive at appropriate engine speeds (maximum 3,000 rpm).
- Use the left-hand steering wheel paddle shifter to shift into a lower gear in good time on long and steep downhill gradients.
- Check the brakes after prolonged off-road driving.

Hill start assist will aid you when pulling away on a hill. For further information about hill start assist, see (▷ page 168).

Do not switch to transmission position **N** when driving off-road. If you try to brake the vehicle using the service brake, you could lose control of the vehicle. If the gradient is too steep for your vehicle, drive back down in reverse gear.

Always observe the approach/departure angle values (▷ page 456).

Maximum gradient-climbing capability

Always observe the maximum gradient climbing ability values (▷ page 456).

Hilltops

When driving up an uphill gradient, slightly reduce pressure on the accelerator immediately before reaching the brow of the hill. Make use of the vehicle's own impetus to travel over the brow.

This style of driving prevents:

- the vehicle from lifting off the ground on the brow of a hill
- the vehicle from traveling too quickly down the other side

Driving downhill

- Drive slowly.
- Do not drive at an angle down steep inclines. Steer into the line of fall and drive with the front wheels aligned straight. Otherwise, the vehicle could slip sideways, tip and rollover.
- Shift to a lower gear using the left-hand paddle shifter before tackling steep downhill gradients.
- Activate DSR. If this is not sufficient, brake gently. When doing so, make sure that the vehicle is facing in the direction of the line of fall.
- Check that the brakes are working normally after a long downhill stretch.

ⓘ The special off-road ABS setting enables a precise, brief and repeated locking of the front wheels. This causes them to dig into loose earth. Be aware that the front wheels easily skid across the ground surface if completely braked and therefore lose their ability to steer.

Driving systems

Intelligent Drive

Mercedes-Benz Intelligent Drive stands for innovative driver assistance and safety systems which enhance comfort and support the driver in critical situations. With these intelligent co-ordinated systems Mercedes-Benz has set a milestone on the path towards autonomous driving.

Mercedes-Benz Intelligent Drive embraces all elements of active and passive safety in one well thought out system – for the safety of the vehicle occupants and that of other road users.

Further information on driving safety systems (▷ page 68).

Cruise control

General notes

Cruise control maintains a constant road speed for you. It brakes automatically in order to avoid exceeding the set speed. You must

select a lower gear in good time on long and steep downhill gradients, especially if the vehicle is laden or towing a trailer. By doing so, you will make use of the braking effect of the engine. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

Use cruise control only if road and traffic conditions make it appropriate to maintain a steady speed for a prolonged period. You can store any road speed above 20 mph (30 km/h).

ⓘ Cruise control should not be activated when driving off-road.

Important safety notes

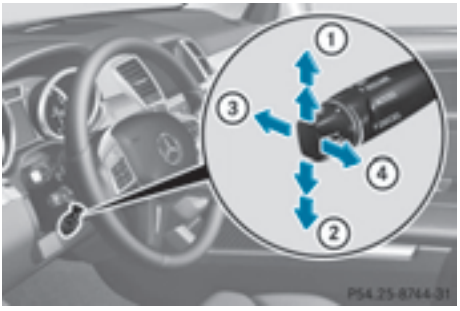
If you fail to adapt your driving style, cruise control can neither reduce the risk of an accident nor override the laws of physics. Cruise control cannot take into account the road, traffic and weather conditions. Cruise control is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in your lane.

Do not use cruise control:

- in road and traffic conditions which do not allow you to maintain a constant speed e.g. in heavy traffic or on winding roads
- on slippery road surfaces. Braking or accelerating could cause the drive wheels to lose traction and the vehicle could then skid
- when there is poor visibility, e.g. due to fog, heavy rain or snow

If there is a change of drivers, advise the new driver of the speed stored.

Cruise control lever



① To activate or increase speed
② To activate or reduce speed
③ To deactivate cruise control
④ To activate at the current speed/last stored speed

When you activate cruise control, the stored speed is shown in the multifunction display for five seconds.

Activation conditions

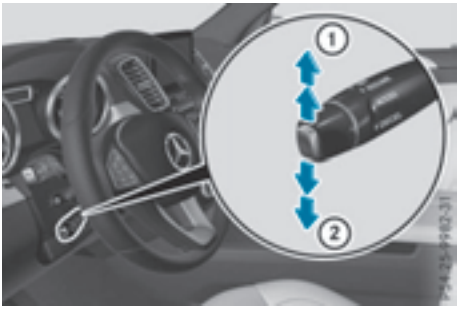
To activate cruise control, all of the following activation conditions must be fulfilled:

- the electric parking brake must be released.
- you are driving faster than 20 mph (30 km/h).
- ESP® must be active, but not intervening.
- the transmission must be in position **D**.
- DSR must be deactivated.
- off-road program 2 must be deactivated (vehicles with the ON&OFFROAD package).

DEP DEALER E-PROCESS

Storing, maintaining and calling up a speed

Storing and maintaining a speed



- Accelerate the vehicle to the desired speed.
- Briefly press the cruise control lever up ① or down ②.
- Remove your foot from the accelerator pedal.
 Cruise control is activated. The vehicle automatically maintains the stored speed.

ⓘ Cruise control may be unable to maintain the stored speed on uphill gradients. The stored speed is resumed when the gradient evens out. Cruise control maintains the stored speed on downhill gradients by automatically applying the brakes.

Storing or calling up a speed

⚠ WARNING

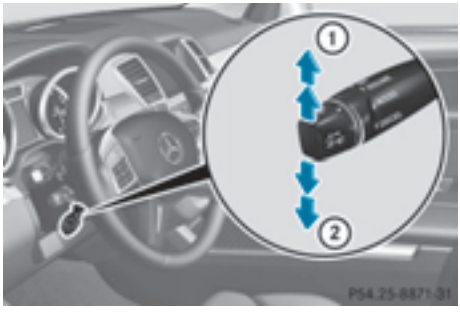
If you call up the stored speed and it differs from the current speed, the vehicle accelerates or decelerates. If you do not know the stored speed, the vehicle could accelerate or brake unexpectedly. There is a risk of an accident.

Pay attention to the road and traffic conditions before calling up the stored speed. If you do not know the stored speed, store the desired speed again.



- Briefly pull the cruise control lever towards you ①.
- Remove your foot from the accelerator pedal.
 Cruise control is operational and when first activated stores the current speed or regulates the speed of the vehicle to the stored speed.

Setting a speed



Keep in mind that it may take a brief moment until the vehicle has accelerated or braked to the speed set.

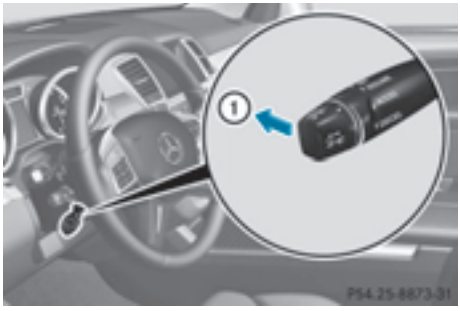
- Press the cruise control lever up ① for a higher speed or down ② for a lower speed.
- **To adjust the set speed in 1 mph increments (1 km/h increments):** briefly press the cruise control lever up ① or down ② to the pressure point.
 Every time the cruise control lever is pressed up ① or down ② the last speed stored is increased or reduced.
- **To adjust the set speed in 5 mph increments (10 km/h increments):** briefly

DEALER E-PROCESS

press the cruise control lever up ① or down ② to the pressure point.
Every time the cruise control lever is pressed up ① or down ② the last speed stored is increased or reduced.

ⓘ Cruise control is not deactivated if you depress the accelerator pedal. For example, if you accelerate briefly to overtake, cruise control adjusts the vehicle's speed to the last speed stored after you have finished overtaking.

Deactivating cruise control



There are several ways to deactivate cruise control:

▶ Briefly press the cruise control lever forwards ①.

or

▶ Brake.

Cruise control is automatically deactivated if:

- you engage the electric parking brake
- you are driving at less than 20 mph (30 km/h)
- ESP® intervenes or you deactivate ESP®
- you activate DSR
- you activate off-road program 2 on vehicles with the ON&OFFROAD package
- you shift the transmission to position **N** while driving

If cruise control is deactivated, you will hear a warning tone. You will see the Cruise Control Off message in the multifunction display for approximately five seconds.

ⓘ When you switch off the engine, the last speed stored is cleared.

DISTRONIC PLUS

General notes

DISTRONIC PLUS regulates the speed and automatically helps you maintain the distance to the vehicle detected in front. Vehicles are detected with the aid of the radar sensor system. DISTRONIC PLUS brakes automatically so that the set speed is not exceeded.

You must select a lower gear in good time on long and steep downhill gradients, especially if the vehicle is laden or towing a trailer. By doing so, you will make use of the braking effect of the engine. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

If DISTRONIC PLUS detects that there is a risk of a collision, you will be warned visually and acoustically. DISTRONIC PLUS cannot prevent a collision without your intervention. An intermittent warning tone will then sound and the distance warning lamp will light up in the instrument cluster. Brake immediately in order to increase the distance to the vehicle in front or take evasive action provided it is safe to do so.

For DISTRONIC PLUS to assist you, the radar sensor system must be operational.

If there is no vehicle in front, DISTRONIC PLUS operates in the same way as cruise control in the speed range between 20 mph (Canada: 30 km/h) and 120 mph (Canada: 200 km/h). If a vehicle is driving in front of you, it operates in the speed range between 0 mph (0 km/h) and 120 mph (Canada: 200 km/h).

Do not use DISTRONIC PLUS while driving on roads with steep gradients.

As DISTRONIC PLUS transmits radar waves, it can resemble the radar detectors of the responsible authorities. You can refer to the

DEALER E-PROCESS

relevant section in the Operator's Manual if questions are asked about this.

ⓘ USA only:

This device has been approved by the FCC as a "Vehicular Radar System". The radar sensor is intended for use in an automotive radar system only. Removing, tampering with, or altering the device will void any warranties, and is not permitted by the FCC. Do not tamper with, alter, or use in any non-approved way.

Any unauthorized modification to this device could void the user's authority to operate the equipment.

ⓘ Canada only: This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and

2. This device must accept any interference received, including interference that may cause undesired operation of the device.

Removal, tampering, or altering of the device will void any warranties, and is not permitted. Do not tamper with, alter, or use in any non-approved way.

Any unauthorized modification to this device could void the user's authority to operate the equipment.

Important safety notes

⚠ **WARNING**

DISTRONIC PLUS does not react to:

- people or animals
- stationary obstacles on the road, e.g. stopped or parked vehicles
- oncoming and crossing traffic

As a result, DISTRONIC PLUS may neither give warnings nor intervene in such situations. There is a risk of an accident.

Always pay careful attention to the traffic situation and be ready to brake.

⚠ **WARNING**

DISTRONIC PLUS cannot always clearly identify other road users and complex traffic situations.

In such cases, DISTRONIC PLUS may:

- give an unnecessary warning and then brake the vehicle
- neither give a warning nor intervene
- accelerate or brake unexpectedly

There is a risk of an accident.

Continue to drive carefully and be ready to brake, in particular when warned to do so by DISTRONIC PLUS.

⚠ **WARNING**

DISTRONIC PLUS brakes your vehicle with up to 40% of the maximum braking force. If this braking force is insufficient, DISTRONIC PLUS warns you visually and audibly. There is a risk of an accident.

In such cases, apply the brakes yourself and try to take evasive action.

❗ If DISTRONIC PLUS or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To prevent damage to the vehicle, deactivate DISTRONIC PLUS and the HOLD function in the following or other similar situations:

- when towing the vehicle
- in the car wash

If you fail to adapt your driving style, DISTRONIC PLUS can neither reduce the risk of accident nor override the laws of physics. DISTRONIC PLUS cannot take into account the road, traffic and weather conditions. DISTRONIC PLUS is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in your lane.

DEP DEALER E-PROCESS

Do not use DISTRONIC PLUS:

- in road and traffic conditions which do not allow you to maintain a constant speed e.g. in heavy traffic or on winding roads
- on slippery road surfaces. Braking or accelerating could cause the drive wheels to lose traction and the vehicle could then skid
- when there is poor visibility, e.g. due to fog, heavy rain or snow

DISTRONIC PLUS may not detect narrow vehicles driving in front, e.g. motorcycles, or vehicles driving on a different line.

In particular, the detection of obstacles can be impaired if:

- there is dirt on the sensors or anything else covering the sensors
- there is snow or heavy rain
- there is interference by other radar sources
- there are strong radar reflections, for example, in parking garages

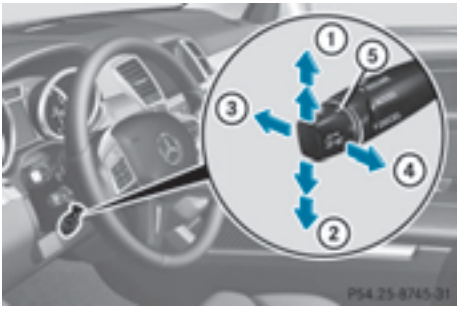
If DISTRONIC PLUS no longer detects a vehicle in front, DISTRONIC PLUS may unexpectedly accelerate the vehicle to the stored speed.

This speed may:

- be too high if you are driving in a filter lane or an exit lane
- be so high when driving in the right-hand lane that you overtake vehicles in the left-hand lane
- be so high when driving in the left-hand lane that you overtake vehicles in the right-hand lane

If there is a change of drivers, advise the new driver of the speed stored.

Cruise control lever



① To activate or increase speed
② To activate or reduce speed
③ To deactivate DISTRONIC PLUS
④ To activate at the current speed/last stored speed
⑤ To set the specified minimum distance

Activating DISTRONIC PLUS

Activation conditions

In order to activate DISTRONIC PLUS, the following conditions must be fulfilled:

- the engine must be started. It may take up to two minutes after pulling away before DISTRONIC PLUS is operational.
- the electric parking brake must be released.
- ESP® must be active, but not intervening.
- the transmission must be in position **D**.
- the driver's door must be closed when you shift from **P** to **D** or your seat belt must be fastened.
- the front-passenger door and rear doors must be closed.
- off-road program 2 must be deactivated (vehicles with the ON&OFFROAD package).
- DSR must be deactivated.
- the vehicle must not skid.

DEP DEALER E-PROCESS

Activating

- Briefly pull the cruise control lever towards you ③, up ① or down ④.
 DISTRONIC PLUS is selected.
- **To adjust the set speed in 1 mph increments (1 km/h increments):** briefly press the cruise control lever up ① to the pressure point for a higher speed, or down ④ for a lower speed.
 Every time the cruise control lever is pressed up or down, the last speed stored is increased or reduced.

or

- **To adjust the set speed in 5 mph increments (10 km/h increments):** briefly press the cruise control lever up ① past the pressure point for a higher speed, or down ④ for a lower speed.
 Every time the cruise control lever is pressed up or down, the last speed stored is increased or reduced.
- Remove your foot from the accelerator pedal.
 Your vehicle adapts its speed to that of the vehicle in front, but only up to the desired stored speed.

When driving at speeds below 20 mph (30 km/h), you can only activate DISTRONIC PLUS if the vehicle in front has been detected and is shown in the multifunction display. If the vehicle in front is no longer detected and displayed, for example because it has changed lanes, DISTRONIC PLUS is deactivated. You will hear a warning tone if this is the case.

ⓘ If you do not fully release the accelerator pedal, the DISTRONIC PLUS Passive message appears in the multifunction display. The set distance to a slower-moving vehicle in front will then not be maintained. You will be driving at the speed you determine by the position of the accelerator pedal.

Activating at the current speed/last stored speed

⚠ WARNING

If you call up the stored speed and it differs from the current speed, the vehicle accelerates or decelerates. If you do not know the stored speed, the vehicle could accelerate or brake unexpectedly. There is a risk of an accident.

Pay attention to the road and traffic conditions before calling up the stored speed. If you do not know the stored speed, store the desired speed again.

- Briefly pull the cruise control lever towards you ③.
- Remove your foot from the accelerator pedal.
 DISTRONIC PLUS is operational and when first activated accepts the current speed or adjusts the vehicle's speed to the last speed stored.

Driving with DISTRONIC PLUS

Pulling away and driving

- **If you want to pull away with DISTRONIC PLUS:** remove your foot from the brake pedal.
- Briefly pull the cruise control lever towards you ③, up ① or down ④.

or

- Accelerate briefly.
 Your vehicle pulls away and adapts its speed to that of the vehicle in front.

If there is no vehicle in front, DISTRONIC PLUS operates in the same way as cruise control.

If DISTRONIC PLUS detects that the vehicle in front has slowed down, it brakes your vehicle. In this way, the distance you have selected is maintained.

If DISTRONIC PLUS detects a faster-moving vehicle in front, it increases the driving speed.

DEP DEALER E-PROCESS

However, the vehicle is only accelerated up to the speed you have stored.

If you depress the brake, DISTRONIC PLUS is deactivated unless your vehicle is stationary.

Changing lanes

If you change to the passing lane, DISTRONIC PLUS supports you when:

- you are driving faster than 40 mph (60 km/h)
- DISTRONIC PLUS is maintaining the distance to a vehicle in front
- you switch on the appropriate turn signal
- DISTRONIC PLUS does not detect a danger of collision

If these conditions are fulfilled, your vehicle is accelerated. Acceleration will be interrupted if changing lanes takes too long or if the distance between your vehicle and the vehicle in front becomes too small.

ⓘ When you change lanes, DISTRONIC PLUS monitors the left lane on left-hand-drive vehicles or the right lane on right-hand-drive vehicles.

Stopping

⚠ **WARNING**

When leaving the vehicle, even if it is braked only by DISTRONIC PLUS, it could roll away if:

- there is a malfunction in the system or in the voltage supply.
- DISTRONIC PLUS has been deactivated with the cruise control lever, e.g. by a vehicle occupant or from outside the vehicle.
- the electrical system in the engine compartment, the battery or the fuses have been tampered with.
- the battery is disconnected.
- the accelerator pedal has been depressed, e.g. by a vehicle occupant.

There is a risk of an accident.

If you wish to exit the vehicle, always turn off DISTRONIC PLUS and secure the vehicle against rolling away.

If DISTRONIC PLUS detects that the vehicle in front is stopping, it brakes your vehicle until it is stationary.

Once your vehicle is stationary, it remains stationary and you do not need to depress the brake.

After a time, the electric parking brake secures the vehicle and relieves the service brake.

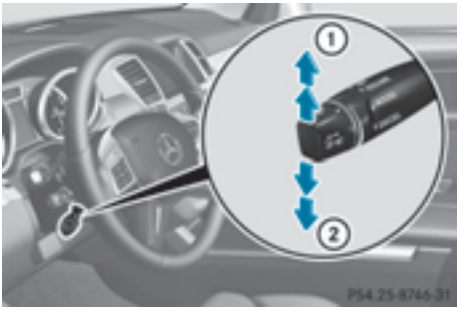
Depending on the specified minimum distance, your vehicle will come to a standstill at a sufficient distance behind the vehicle in front. The specified minimum distance is set using the control on the cruise control lever.

The electric parking brake automatically secures the vehicle if DISTRONIC PLUS is activated and:

- the driver's door is open and the driver's seat belt is unfastened.
- the engine is switched off, unless it is automatically switched off by the ECO start/stop function.
- a system malfunction occurs.
- the power supply is not sufficient.

On steep uphill or downhill inclines or if there is a malfunction, the transmission may also automatically be shifted into position **P**.

Setting a speed



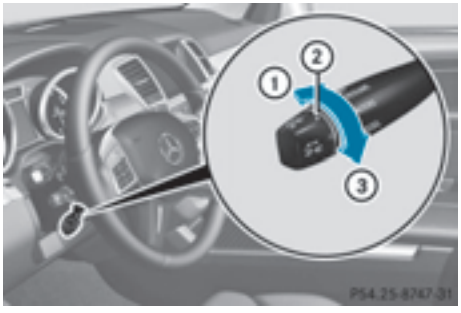
Keep in mind that it may take a brief moment until the vehicle has accelerated or braked to the speed set.

DEP DEALER E-PROCESS

- Press the cruise control lever up ① for a higher speed or down ② for a lower speed.
- **To adjust the set speed in 1 mph increments (1 km/h increments):** briefly press the cruise control lever up ① or down ② to the pressure point.
 Every time the cruise control lever is pressed up ① or down ② the last speed stored is increased or reduced.
- **To adjust the set speed in 5 mph increments (10 km/h increments):** briefly press the cruise control lever up ① or down ② to the pressure point.
 Every time the cruise control lever is pressed up ① or down ②, the last speed stored is increased or reduced.

ⓘ If you accelerate to overtake, DISTRONIC PLUS adjusts the vehicle's speed to the last speed stored after you have finished overtaking.

Setting the specified minimum distance

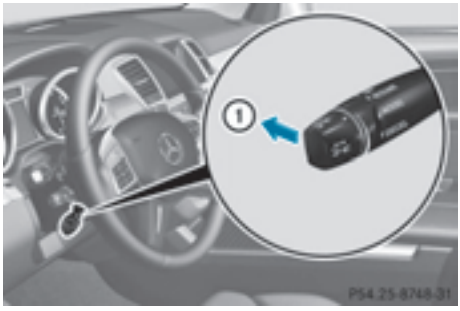


You can set the specified minimum distance for DISTRONIC PLUS by varying the time span between one and two seconds. With this function, you can set the minimum distance that DISTRONIC PLUS keeps to the vehicle in front, dependent on vehicle speed. You can see this distance in the multifunction display (▷ page 211).

- **To increase:** turn control ② in direction ③.
 DISTRONIC PLUS then maintains a greater distance between your vehicle and the vehicle in front.
- **To decrease:** turn control ② in direction ①.
 DISTRONIC PLUS then maintains a shorter distance between your vehicle and the vehicle in front.

ⓘ Make sure that you maintain a sufficiently safe distance from the vehicle in front. Adjust the distance to the vehicle in front if necessary.

Deactivating DISTRONIC PLUS



There are several ways to deactivate DISTRONIC PLUS:

- Briefly press the cruise control lever forwards ①.

or

- Brake, unless the vehicle is stationary

When you deactivate DISTRONIC PLUS, you will see the DISTRONIC PLUS Off message in the multifunction display for approximately five seconds.

ⓘ The last speed stored remains stored until you switch off the engine.

ⓘ DISTRONIC PLUS is not deactivated if you depress the accelerator pedal. If you accelerate to overtake, DISTRONIC PLUS adjusts the vehicle's speed to the last

DEP DEALER E-PROCESS

speed stored after you have finished overtaking.

DISTRONIC PLUS is automatically deactivated if:

- you engage the electric parking brake or if the vehicle is automatically secured with the electric parking brake
- you are driving slower than 15 mph (25 km/h) and there is no vehicle in front, or if the vehicle in front is no longer detected
- ESP® intervenes or you deactivate ESP®
- the transmission is in the **P**, **R** or **N** position
- you pull the cruise control lever towards you in order to pull away and the front-passenger door or one of the rear doors is open
- you activate DSR
- you activate off-road program 2 on vehicles with the ON&OFFROAD package
- the vehicle has skidded

If DISTRONIC PLUS is deactivated, you will hear a warning tone. You will see the DISTRONIC PLUS Off message in the multifunction display for approximately five seconds.

Displays in the instrument cluster

Displays in the speedometer



Example: DISTRONIC PLUS displays in the speedometer

When DISTRONIC PLUS is activated, one or two segments ② in the set speed range light up.

If DISTRONIC PLUS detects a vehicle in front, segments ② between speed of the vehicle in front ③ and stored speed ① light up.

ℹ For design reasons, the speed displayed in the speedometer may differ slightly from the speed set for DISTRONIC PLUS.

Assistance graphic display when DISTRONIC PLUS is deactivated



① Vehicle in front, if detected
② Distance indicator, current distance to the vehicle in front
③ Specified minimum distance to the vehicle in front; adjustable
④ Own vehicle

▶ Select the Distance Display function using the on-board computer (▷ page 281).

DEP DEALER E-PROCESS

Assistance graphic display when DISTRONIC PLUS is activated



① Vehicle in front, if detected
② Specified minimum distance to the vehicle in front; adjustable
③ Own vehicle
④ DISTRONIC PLUS activated

▶ Select the Distance Display function using the on-board computer (▷ page 281).

You will see the stored speed for about five seconds when you activate DISTRONIC PLUS.

Tips for driving with DISTRONIC PLUS

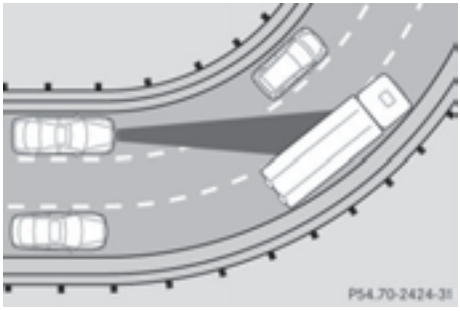
General notes

Pay particular attention in the following traffic situations:

- cornering, going into and coming out of a bend
- vehicles traveling on a different line
- other vehicles changing lanes
- narrow vehicles
- obstructions and stationary vehicles
- crossing vehicles

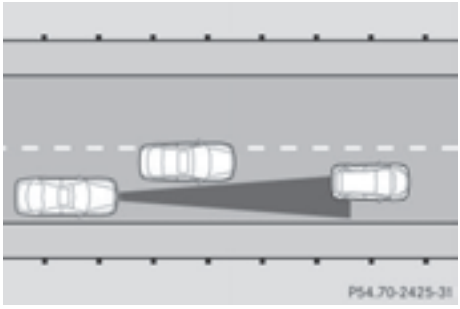
In such situations, brake if necessary. DISTRONIC PLUS is then deactivated.

Cornering, going into and coming out of a bend



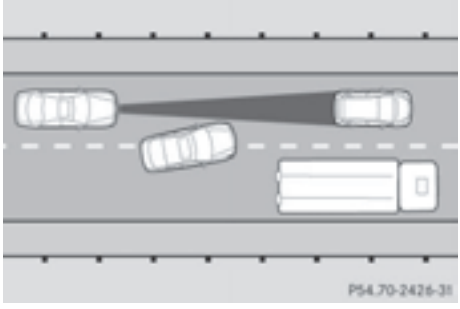
The ability of DISTRONIC PLUS to detect vehicles when cornering is limited. Your vehicle may brake unexpectedly or late.

Vehicles traveling on a different line



DISTRONIC PLUS may not detect vehicles traveling on a different line. The distance to the vehicle in front will be too short.

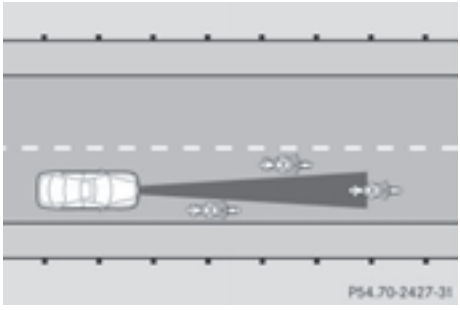
Other vehicles changing lanes



DEP DEALER E-PROCESS

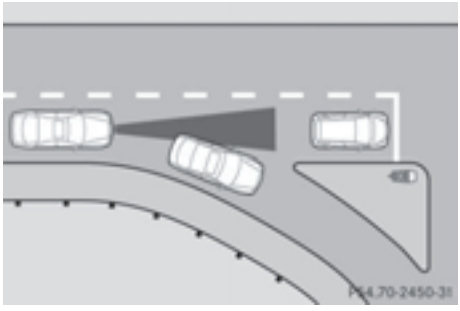
DISTRONIC PLUS has not detected the vehicle cutting in yet. The distance to this vehicle will be too short.

Narrow vehicles



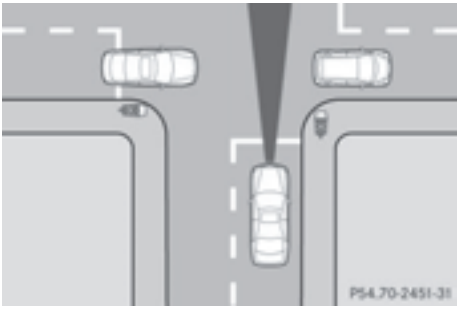
DISTRONIC PLUS has not yet detected the vehicle in front on the edge of the road, because of its narrow width. The distance to the vehicle in front will be too short.

Obstructions and stationary vehicles



DISTRONIC PLUS does not brake for obstacles or stationary vehicles. If, for example, the detected vehicle turns a corner and reveals an obstacle or stationary vehicle, DISTRONIC PLUS will not brake for these.

Crossing vehicles



DISTRONIC PLUS may mistakenly detect vehicles that are crossing your lane. Activating DISTRONIC PLUS at traffic lights with crossing traffic, for example, could cause your vehicle to pull away unintentionally.

Level control (vehicles with the ON&OFFROAD package)

Important safety notes

Level control adapts the vehicle level automatically to the current operating and driving situation. This results in reduced fuel consumption and improved handling.

Make changes to the vehicle level while the vehicle is in motion. This enables the vehicle to adjust to the new level as quickly as possible.

The vehicle level may change visibly if you park the vehicle and the outside temperature changes. If the temperature drops, the vehicle level is lower; with an increase in temperature, the vehicle level rises.

If you unlock the vehicle or open a door, the vehicle begins to compensate for load discrepancies while still parked. However, for significant level changes, such as after the vehicle has been stationary for a long period, the engine must be on. For safety reasons, the vehicle is only lowered when the doors are closed. Lowering is interrupted if a door is opened, and it continues once the door has been closed.

DEALER E-PROCESS

For information about driving off-road, see (▷ page 198).

⚠ WARNING

When the vehicle is being lowered, people could become trapped if their limbs are between the vehicle body and the wheels or underneath the vehicle. There is a risk of injury.

Make sure no one is underneath the vehicle or in the immediate vicinity of the wheel arches when the vehicle is being lowered.

⚠ WARNING

When you drive with the vehicle raised, the driving characteristics could be impaired by the vehicle's raised center of gravity. The vehicle could rollover more easily, for example on a bend. There is a risk of an accident.

Always select as low a vehicle level as possible and adjust your driving style.

⚠ WARNING

When you drive with the chassis lowered or raised, the vehicle's braking and driving characteristics can be significantly impaired. You could also exceed the permissible vehicle height if the chassis is raised. There is a risk of an accident.

Adjust the vehicle level before pulling away.

⚠ WARNING

Due to the high center of gravity, the vehicle may start to skid and roll over in the event of an abrupt steering maneuver and/or when the vehicle's speed is not adapted to the road conditions. There is a risk of an accident.

Always adapt your speed and driving style to the vehicle's driving characteristics and to the prevailing road and weather conditions.

! When driving on extremely rough terrain, select a high vehicle level in good time. Make sure there is always sufficient ground clearance. You will otherwise damage the vehicle.

- Utility vehicles have a significantly higher rollover rate than other types of vehicles.

 Failure to operate this vehicle safely may result in an accident, rollover of the vehicle, and severe or fatal injury.
- In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seat belt.

 You and all vehicle occupants should always wear your seat belts.

Basic settings

The extent to which the vehicle is raised or lowered depends on the basic setting selected.

Select:

- highway/high-speed level for driving on normal roads
- off-road level 1 for driving on easily negotiable off-road terrain
- off-road level 2 for driving on normal off-road terrain
- off-road level 3 for freeing the vehicle in particularly rough terrain at low speeds only

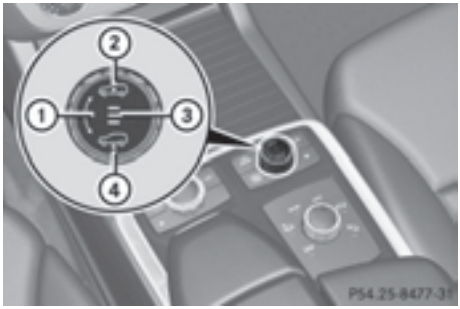
The individual vehicle levels differ from highway level as follows:

- highway level: +/–0 in (+/–0 mm)
- high-speed level: –0.6 in (–15 mm)
- off-road level 1: + 1.2 in (+ 30 mm)
- off-road level 2: + 2.3 in (+ 60 mm)
- off-road level 3: + 3.6 in (+ 90 mm)

Highway/high-speed level

! Make sure that there is enough ground clearance when the vehicle is being lowered. It could otherwise hit the ground, damaging the underbody.

DEP DEALER E-PROCESS



① Selector wheel
② To raise the level
③ Indicator lamps
④ To lower the level

▶ Start the engine.

▶ **Selector wheel ① engaged:** briefly press selector wheel ①.
Selector wheel ① extends.

If one or more indicator lamps ③ are on:

▶ Turn selector wheel ① counter-clockwise ④ until all indicator lamps ③ that are lit start to flash.
The vehicle is lowered to highway level. As soon as the next lowest level is reached, the indicator lamp stops flashing and goes out.



During the adjustment, the Lowering message, for example, appears in the multifunction display.

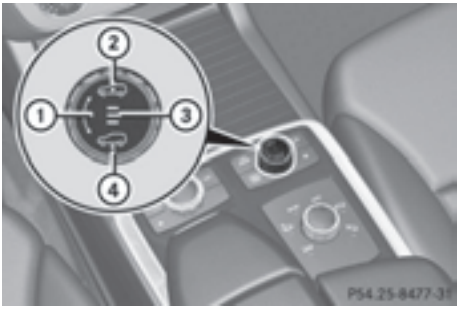
If you press the ⮌ or OK button on the multifunction steering wheel, the message will disappear. Once highway level has been reached, all indicator lamps ③ go out.

The vehicle automatically selects highway level if you are driving at a speed above 70 mph (115 km/h) or if you drive at a speed between 62 mph (100 km/h) and 70 mph (115 km/h) for approximately 20 seconds. The vehicle is lowered to high-speed level if you are traveling at higher speeds.

Off-road levels

General notes

- Only select off-road level 3 for driving off-road in particularly rough terrain.
- Adjust your driving style to the altered handling characteristics.
- Do not drive at speeds above 12 mph (20 km/h).



Only select an off-road level when this is appropriate for road conditions. Otherwise, fuel consumption increases and handling may be affected.

▶ Start the engine.

▶ **Selector wheel ① engaged:** briefly press selector wheel ①.
Selector wheel ① extends.

▶ **To raise:** turn selector wheel ① clockwise ②.
The vehicle is raised.

or

▶ **To lower:** turn selector wheel ① counterclockwise ④.
The vehicle is lowered.

DEP DEALER E-PROCESS

Indicator lamps ③ for the desired off-road level flash:

- Off-road level 1: the lower indicator lamp flashes
- Off-road level 2: the lower and center indicator lamps flash
- Off-road level 3: all three indicator lamps flash

The vehicle adjusts to the off-road level selected. As soon as an off-road level is reached, the corresponding indicator lamp stops flashing and lights up constantly.

Raising the vehicle

During the adjustment, the Vehicle Rising message, for example, appears in the multifunction display.

The vehicle rises from highway level to off-road level 1.

If you press the ⮌ or OK button on the multifunction steering wheel, the message will disappear.

ⓘ Up to off-road level 2, you can hide the messages using the ⮌ or OK button on the multifunction steering wheel.

Once off-road level 2 has been reached, the lower and center indicator lamps of the selector wheel are on.



While the adjustment from off-road level 2 to off-road level 3 is taking place, you will see a message such as the following in the multifunction display: Vehicle Rising Max. Speed 12 mph (20 km/h).

The Max. Speed 12 mph (20 km/h) message draws your attention to the maximum speed permitted for off-road level 3.

Once off-road level 3 has been reached, you will see a message shown in white in the multifunction display, for example: Max. Speed 12 mph (20 km/h).

If you drive above 20 km/h at off-road level 3, you will see the following message shown in red in the multifunction display: Vehicle Lowering Max. Speed 12 mph (20 km/h).

ⓘ You cannot clear these messages.

You also hear a warning. The vehicle is lowered and off-road level 3 is canceled.

If you continue to increase your speed, the red message continues to be shown in the multifunction display. The newly set level is not displayed until the vehicle has been set to a level suitable for the current speed.

Lowering the vehicle



If you maintain or reduce your speed, you will see a message in white in the display while the vehicle is being lowered, such as the following: Lowering Max. Speed 12 mph (20 km/h).

The vehicle is lowered to off-road level 2.

If you select an off-road level when driving at too high a speed, the Drive More Slowly message appears in the multifunction display.

DEP DEALER E-PROCESS

You can select from the following:

- Off-road level 1 at speeds up to 60 mph (100 km/h)
- Off-road level 2 at speeds up to 40 mph (65 km/h)
- Off-road level 3 at speeds up to 12 mph (20 km/h)

If you are driving above 50 mph (80 km/h) or drive between 40 mph (65 km/h) and 50 mph (80 km/h) for longer than 20 seconds, off-road level 2 will be canceled. The vehicle is lowered to off-road level 1.

You will see a message in the multifunction display, for example: Lowering.

If you are driving above 70 mph (115 km/h) or drive between 62 mph (100 km/h) and 70 mph (115 km/h) for longer than 20 seconds, off-road level 1 will be canceled. Depending on the vehicle's speed and the ADS mode selected (▷ page 218), the vehicle is automatically lowered to highway or high-speed level.

You will see a message in the multifunction display, for example: Lowering.

HOLD function

General notes

The HOLD function can assist the driver in the following situations:

- when pulling away, especially on steep slopes
- when maneuvering on steep slopes
- when waiting in traffic

The vehicle is kept stationary without the driver having to depress the brake pedal.

The braking effect is canceled and the HOLD function deactivated when you depress the accelerator pedal to pull away.

ⓘ Do not use the HOLD function when driving off-road, on steep uphill or downhill gradients or on slippery or loose surfaces. The HOLD function cannot hold the vehicle on such surfaces.

Important safety notes

⚠ **WARNING**

When leaving the vehicle, it can still roll away despite being braked by the HOLD function if:

- there is a malfunction in the system or in the voltage supply.
- the HOLD function has been deactivated by pressing the accelerator pedal or the brake pedal, e.g. by a vehicle occupant.
- the electrical system in the engine compartment, the battery or the fuses have been tampered with.
- the battery is disconnected

There is a risk of an accident.

If you wish to exit the vehicle, always turn off the HOLD function and secure the vehicle against rolling away.

❗ If DISTRONIC PLUS or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To prevent damage to the vehicle, deactivate DISTRONIC PLUS and the HOLD function in the following or other similar situations:

- when towing the vehicle
- in the car wash

Deactivate the HOLD function (▷ page 218).

Activation conditions

You can activate the HOLD function if:

- the vehicle is stationary
- the engine is running or if it has been automatically switched off by the ECO start/stop function
- the driver's door is closed or your seat belt is fastened
- the electric parking brake is released
- the transmission is in position **D**, **R** or **N**
- DISTRONIC PLUS is deactivated

DEP DEALER E-PROCESS

Activating the HOLD function



- ▶ Make sure that the activation conditions are met.
- ▶ Depress the brake pedal.
- ▶ Quickly depress the brake pedal further until ① appears in the multifunction display.
 The HOLD function is activated. You can release the brake pedal.

ⓘ If depressing the brake pedal the first time does not activate the HOLD function, wait briefly and then try again.

Deactivating the HOLD function

The HOLD function is deactivated automatically if:

- you accelerate and the transmission is in position **D** or **R**.
- you shift the transmission to position **P**.
- you depress the brake pedal again with a certain amount of pressure until ① disappears from the multifunction display.
- you secure the vehicle using the electric parking brake.
- you activate DISTRONIC PLUS.

ⓘ After a time, the electric parking brake secures the vehicle and relieves the service brake.

The electric parking brake secures the vehicle automatically if the HOLD function is activated when the vehicle is stationary and:

- the driver's door is open and the driver's seat belt is unfastened.
- the engine is switched off, unless it is automatically switched off by the ECO start/stop function.
- a system malfunction occurs.
- the power supply is not sufficient.

On steep uphill or downhill inclines or if there is a malfunction, the transmission may also be automatically shifted into position **P**.

AIRMATIC package

General notes

AIRMATIC regulates the level of your vehicle. As well as level control (▷ page 219), your vehicle can be equipped with ADS (Adaptive Damping System) (▷ page 218) and ACTIVE CURVE SYSTEM (▷ page 219).

Observe the notes on driving with a trailer (▷ page 264).

ADS (Adaptive Damping System)

General notes

ADS adapts the damping characteristics to the current operating and driving situation.

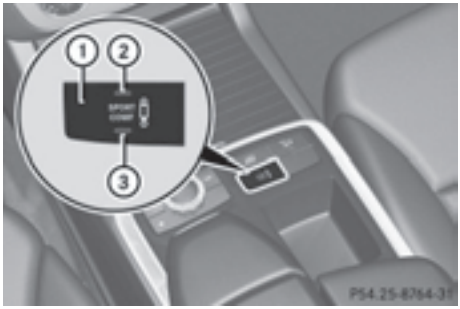
This depends on:

- your driving style
- the road surface conditions
- the ADS setting
- the vehicle level setting

Your selection remains stored even if you remove the SmartKey from the ignition lock.

DEP DEALER E-PROCESS

Sports tuning



Example: vehicles without the ON&OFFROAD package

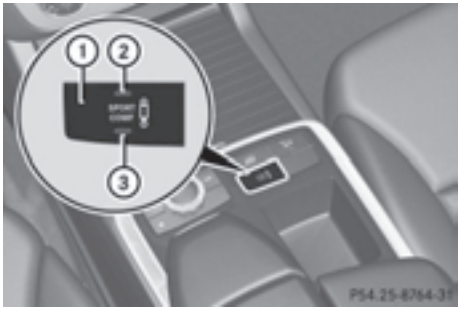
① Suspension tuning button
② Indicator lamp for sports tuning
③ Indicator lamp for comfort tuning

▶ Start the engine.

▶ Press button ①.
Indicator lamp ② lights up. Sports suspension tuning is selected. The vehicle is lowered by 0.6 in (15 mm).

The firmer suspension tuning in Sport mode ensures even better contact with the road. Select this mode when employing a sporty driving style, e.g. on winding country roads.

Comfort tuning



Example: vehicles without the ON&OFFROAD package

① Suspension tuning button
② Indicator lamp for sports tuning
③ Indicator lamp for comfort tuning

▶ Press button ①.
Indicator lamp ③ lights up. Comfort tuning is selected. The vehicle is raised by 0.6 in (15 mm).

In comfort mode, the driving characteristics of your vehicle are more comfortable. Therefore, select this mode if you favor a more comfortable driving style. Select comfort mode also when driving fast on straight roads, e.g. on straight stretches of highway.

Active Curve System

The Active Curve System uses active stabilizers to optimize both driving comfort and vehicle agility. Depending on the ADS mode selected (▷ page 218), the Active Curve System also changes the setting.

If you select ADS comfort mode:

- rolling movement is reduced in the event of changing surface undulations
- the roll angle when cornering is reduced
- the driving style is agile

If you select ADS sport mode:

- the roll angle is reduced significantly
- the driving style is even more agile

Level control

Important safety notes

⚠ WARNING

When the vehicle is being lowered, people could become trapped if their limbs are between the vehicle body and the wheels or underneath the vehicle. There is a risk of injury.

Make sure no one is underneath the vehicle or in the immediate vicinity of the wheel arches when the vehicle is being lowered.

⚠ WARNING

When you drive with the vehicle raised, the driving characteristics could be impaired by the vehicle's raised center of gravity. The vehi-

DEP DEALER E-PROCESS

cle could rollover more easily, for example on a bend. There is a risk of an accident.

Always select as low a vehicle level as possible and adjust your driving style.

⚠ WARNING

When you drive with the chassis lowered or raised, the vehicle's braking and driving characteristics can be significantly impaired. You could also exceed the permissible vehicle height if the chassis is raised. There is a risk of an accident.

Adjust the vehicle level before pulling away.

⚠ WARNING

Due to the high center of gravity, the vehicle may start to skid and roll over in the event of an abrupt steering maneuver and/or when the vehicle's speed is not adapted to the road conditions. There is a risk of an accident.

Always adapt your speed and driving style to the vehicle's driving characteristics and to the prevailing road and weather conditions.

! When driving on extremely rough terrain, select a high vehicle level in good time. Make sure there is always sufficient ground clearance. You will otherwise damage the vehicle.

! When you raise the vehicle in such a way that not all wheels have contact with the ground, remove the SmartKey from the ignition lock.

- Utility vehicles have a significantly higher rollover rate than other types of vehicles.

 Failure to operate this vehicle safely may result in an accident, rollover of the vehicle, and severe or fatal injury.
- In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seat belt.

 You and all vehicle occupants should always wear your seat belts.

General notes

Further information about "Driving off-road" (▷ page 198).

Level control adapts the vehicle level automatically to the current operating and driving situation. This results in reduced fuel consumption and improved handling.

If you select ADS comfort mode (▷ page 218), the vehicle is lowered to high-speed level as the speed increases. As the vehicle speed decreases, the vehicle is raised back up to highway level.

If you select ADS sport mode (▷ page 218), the vehicle skips highway level and lowers directly to high-speed level depending on the basic setting (▷ page 220).

Make changes to the vehicle level while the vehicle is in motion. This enables the vehicle to adjust to the new level as quickly as possible.

The vehicle level may change visibly if you park the vehicle and the outside temperature changes. If the temperature drops, the vehicle level is lower; with an increase in temperature, the vehicle level rises.

If you unlock the vehicle or open a door, the vehicle begins to compensate for load discrepancies while still parked. However, for significant level changes, such as after the vehicle has been stationary for a long period, the engine must be on. For safety reasons, the vehicle is only lowered when the doors are closed. Lowering is interrupted if a door is opened, and it continues once the door has been closed.

Basic settings (excluding Mercedes-AMG vehicles)

The extent to which the vehicle is raised or lowered depends on the basic setting selected. Select raised level for off-road driving or highway/high-speed level for normal roads.

DEP DEALER E-PROCESS

The individual vehicle levels differ from highway level as follows:

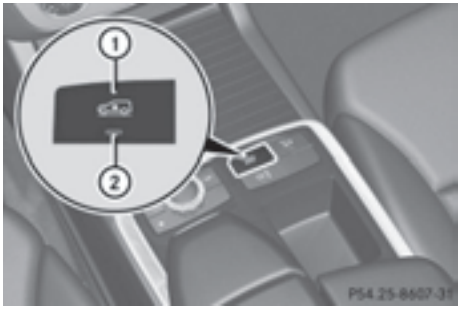
- highway level: +/–0 in (+/–0 mm)
- high-speed level: –0.6 in (–15 mm)
- raised level: +2.3 in (+60 mm)

Basic settings Mercedes-AMG vehicles

The extent to which the vehicle is raised or lowered depends on the AMG adaptive sport suspension setting selected. Select the raised level for off-road driving or highway/high-speed level for normal roads.

The raised level corresponds to a vehicle level raised by 50 mm when compared with highway level in comfort mode.

Raised level



Only select raised level if this is appropriate for the road conditions. Otherwise, fuel consumption may increase and handling may be affected.

▶ Start the engine.

If indicator lamp ② is not lit:

▶ Press button ①.
Indicator lamp ② flashes. The vehicle rises to raised level.



During the adjustment, the Vehicle Rising message, for example, appears in the multifunction display.

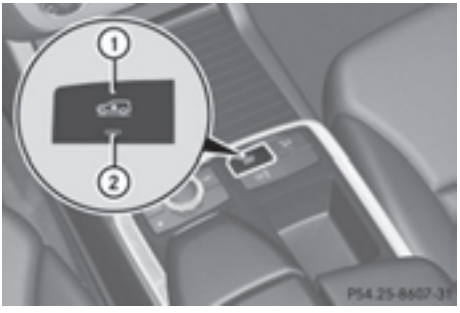
If you press the ⮌ or OK button on the multifunction steering wheel, the message will disappear.

Once the vehicle has reached raised level, indicator lamp ② remains lit. The Vehicle Rising message disappears from the multifunction display.

If you try to select raised level at a speed above 40 mph (64 km/h), the Drive More Slowly message appears in the multifunction display.

Highway/high-speed level

! Make sure that there is enough ground clearance when the vehicle is being lowered. It could otherwise hit the ground, damaging the underbody.



① Level control button
② Level control indicator lamp

▶ Start the engine.

DEP
DEALER E-PROCESS

If indicator lamp ② is lit:

▶ Press button ①.
Indicator lamp ② flashes. The vehicle is adjusting to highway/high-speed level.



During the adjustment, the Lowering message, for example, appears in the multifunction display.

If you press the ⮌ or OK button on the multifunction steering wheel, the message will disappear.

Once highway level has been reached, indicator lamp ② goes out. The Lowering message disappears from the multifunction display.

The vehicle automatically adjusts to highway level when you:

- drive faster than 50 mph (80 km/h)
- drive between 40 mph (64 km/h) and 50 mph (80 km/h) for approximately 20 seconds

Depending on the ADS mode selected (▷ page 218), the vehicle is lowered to high-speed level at high speeds.

AMG adaptive sport suspension system

Important safety notes

⚠ WARNING

When the vehicle is being lowered, people could become trapped if their limbs are between the vehicle body and the wheels or underneath the vehicle. There is a risk of injury.

Make sure no one is underneath the vehicle or in the immediate vicinity of the wheel arches when the vehicle is being lowered.

⚠ WARNING

The vehicle is lowered if:

- you have selected the Comfort or Sport suspension tuning and
- lock the vehicle after switching off the engine

Persons in the vicinity of the wheel arch or the underbody may thus become trapped. There is a risk of injury.

Make sure that nobody is in the vicinity of the wheel arch or the underbody when you switch off the engine.

! The vehicle is lowered by approximately 10 mm if:

- you have selected the Sport or Comfort suspension tuning and
- you switch off the engine and then
- lock the vehicle

When parking, position your vehicle so that it does not make contact with the curb as the vehicle is lowered. Your vehicle could otherwise be damaged.

Vehicle level

Level control adapts the vehicle level automatically to the current operating and driving situation. Level control ensures the best possible suspension and constant ground clearance, even with a laden vehicle. This improves driving safety and fuel consumption.

The AIRMATIC package and ACTIVE CURVE SYSTEM are always components of AMG adaptive suspension system (▷ page 218). Due to the sportier suspension settings compared to standard vehicles, the levels and speed thresholds for sinking and raising the vehicle are different.

DEALER E-PROCESS

In Comfort and Sport driving modes, after locking the vehicle it lowers to the Sport+ level. When locking the vehicle at the raised level, the vehicle does not lower.

The settings will remain stored after you switch off the engine. When starting the engine, the selected setting, e.g. AMG adaptive suspension system Comfort, is restored.

ⓘ The vehicle level may change visibly if you park the vehicle and the outside temperature changes. If the temperature drops, the vehicle level lowers; with an increase in temperature, the vehicle level rises.

Suspension tuning

General notes

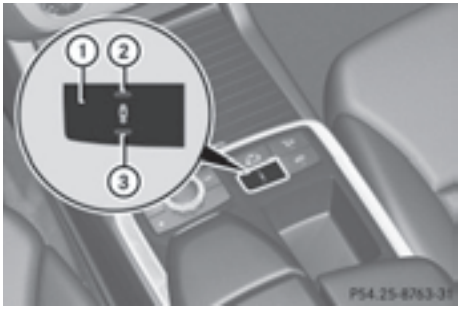
The electronically controlled damping system works continuously. This improves driving safety and ride comfort.

The damping is tuned individually to each wheel and depends on:

- your driving style
- the road surface conditions
- your individual selection of Sport, Sport + or Comfort

Your selection remains stored even if you remove the SmartKey from the ignition lock.

Sport mode



The firmer suspension tuning in Sport mode ensures even better contact with the road. Select this mode when employing a sporty driving style, e.g. on winding country roads.

▶ Press button ① once.
Indicator lamp ② lights up. You have selected Sport mode.
The AMG Suspension System SPORT message appears in the multifunction display.

Sport + mode

The very firm setting of the suspension tuning in Sport + mode ensures the best possible contact with the road. Select this mode preferably when driving on race circuits.

If indicator lamps ③ and ② are off:

▶ Press button ① twice.
Indicator lamps ③ and ② light up. You have selected Sport + mode. The vehicle is lowered by 10 mm.
The AMG Suspension System SPORT + message appears in the multifunction display.

If indicator lamp ② lights up:

▶ Press button ① once.
Second indicator lamp ③ lights up. You have selected Sport + mode. The vehicle is lowered by 10 mm.
The AMG Suspension System SPORT + message appears in the multifunction display.

Comfort mode

In comfort mode, the driving characteristics of your vehicle are more comfortable. Select this mode if you favor a comfortable driving style. Select comfort mode also when driving fast on straight roads, e.g. on straight stretches of highway.

▶ Press button ① repeatedly until indicator lamps ③ and ② go out.
You have selected Comfort mode. The vehicle is raised by 10 mm compared with Sport + mode.
The AMG Suspension System COMFORT message appears in the multifunction display.

DEP DEALER E-PROCESS

PARKTRONIC

Important safety notes

PARKTRONIC is an electronic parking aid with ultrasonic sensors. It monitors the area around your vehicle using six sensors in the front bumper and four sensors in the rear bumper. PARKTRONIC indicates visually and audibly the distance between your vehicle and an object.

PARKTRONIC is only an aid. It is not a replacement for your attention to your immediate surroundings. You are always responsible for safe maneuvering, parking and exiting a parking space. When maneuvering, parking or pulling out of a parking space, make sure that there are no persons, animals or objects in the area in which you are maneuvering.

! When parking, pay particular attention to objects above or below the sensors, such as flower pots or trailer drawbars. PARKTRONIC does not detect such objects when they are in the immediate vicinity of the vehicle. You could damage the vehicle or the objects.

The sensors may not detect snow and other objects that absorb ultrasonic waves.

Ultrasonic sources such as an automatic car wash, the compressed-air brakes on a truck or a pneumatic drill could cause PARKTRONIC to malfunction.

PARKTRONIC may not function correctly on uneven terrain.

PARKTRONIC is activated automatically when you:

- switch on the ignition
- shift the transmission to position **D**, **R** or **N**
- release the electric parking brake

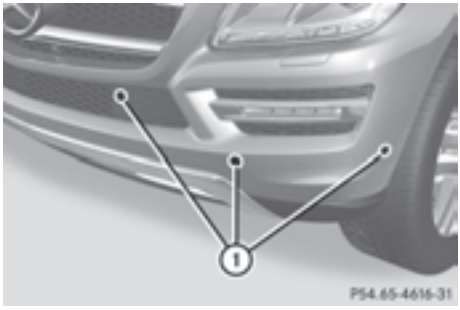
PARKTRONIC is deactivated at speeds above 11 mph (18 km/h). It is reactivated at lower speeds.

Range of the sensors

General notes

PARKTRONIC does not take objects into consideration that are:

- below the detection range, e.g. people, animals or objects.
- above the detection range, e.g. overhanging loads, truck overhangs or loading ramps.

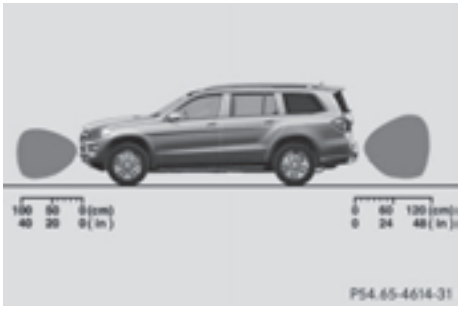


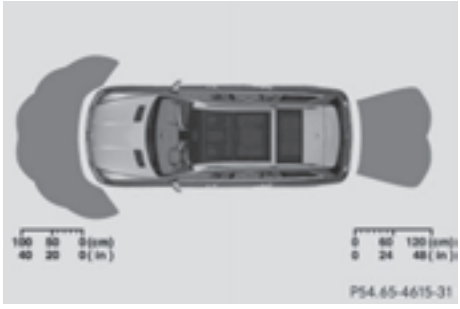
① Sensors in the front bumper, left-hand side (example)

The sensors must be free from dirt, ice or slush. They can otherwise not function correctly. Clean the sensors regularly, taking care not to scratch or damage them (▷ page 380).

DEP DEALER E-PROCESS

Range





Front sensors

Center	Approx. 40 in (approx. 100 cm)
Corners	Approx. 24 in (approx. 60 cm)

Rear sensors

Center	Approx. 48 in (approx. 120 cm)
Corners	Approx. 32 in (approx. 80 cm)

Minimum distance

Center	Approx. 8 in (approx. 20 cm)
Corners	Approx. 6 in (approx. 15 cm)

If there is an obstacle within this range, the relevant warning displays light up and a warning tone sounds. If the distance falls below the minimum, the distance may no longer be shown.

Warning displays



① Segments on the left-hand side of the vehicle
② Segments on the right-hand side of the vehicle
③ Segments showing operational readiness

The warning displays show the distance between the sensors and the obstacle. The warning display for the front area is located on the dashboard above the center air vents. The warning display for the rear area is located on the headliner in the rear compartment.

The warning display for each side of the vehicle is divided into five yellow and two red segments. PARKTRONIC is operational if yellow segments showing operational readiness ③ light up.

The selected transmission position and the direction in which the vehicle is rolling determine which warning display is active when the engine is running.

Transmission position	Warning display
D	Front area activated
R, **N** or the vehicle is rolling backwards	Rear and front areas activated
P	No areas activated

One or more segments light up as the vehicle approaches an obstacle, depending on the vehicle's distance from the obstacle.

From the:

- sixth segment onwards, you will hear an intermittent warning tone for approximately two seconds.
- seventh segment onwards, you will hear a warning tone for approximately two seconds. This indicates that you have now reached the minimum distance.

Deactivating/activating PARKTRONIC



① Indicator lamp

② Deactivates/activates PARKTRONIC

If indicator lamp ① is on then PARKTRONIC is deactivated. Active Parking Assist is then also deactivated.

ℹ PARKTRONIC is automatically activated when you turn the SmartKey to position **2** in the ignition lock.

Towing a trailer

! Fold in the ball coupling if the trailer tow hitch is not required. PARKTRONIC measures the minimum detection range to an obstacle from the bumper, not the ball coupling.

PARKTRONIC is deactivated for the rear area when you establish an electrical connection between your vehicle and a trailer.

DEP DEALER E-PROCESS

Problems with PARKTRONIC

Problem	Possible causes/consequences and ▶ Solutions
Only the red segments in the PARKTRONIC warning displays are lit. You also hear a warning tone for approximately two seconds. PARKTRONIC is deactivated after approximately five seconds, and the indicator lamp in the PARKTRONIC button lights up.	PARKTRONIC has malfunctioned and has switched off. ▶ If problems persist, have PARKTRONIC checked at a qualified specialist workshop.
Only the red segments in the PARKTRONIC warning displays are lit. PARKTRONIC is deactivated after approximately five seconds.	The PARKTRONIC sensors are dirty or there is interference. ▶ Clean the PARKTRONIC sensors (▷ page 380). ▶ Switch the ignition back on.
	The problem may be caused by an external source of radio or ultrasound waves. ▶ See if PARKTRONIC functions in a different location.

Active Parking Assist

General notes

Active Parking Assist is an electronic parking aid with ultrasound. It measures the road on both sides of the vehicle. A parking symbol indicates a suitable parking space. Active steering intervention can assist you during parking. You may also use PARKTRONIC (▷ page 224).

Important safety notes

Active Parking Assist is merely an aid. It is not a replacement for your attention to your immediate surroundings. You are always responsible for safe maneuvering, parking and exiting a parking space. Make sure that no persons, animals or objects are in the maneuvering range.

When PARKTRONIC is switched off, Active Parking Assist is also unavailable.

⚠ WARNING

While parking or pulling out of a parking space, the vehicle swings out and can drive onto areas of the oncoming lane. This could result in a collision with another road user. There is a risk of an accident.

Pay attention to other road users. Stop the vehicle if necessary or cancel the Active Parking Assist parking procedure.

! If unavoidable, you should drive over obstacles such as curbs slowly and not at a sharp angle. Otherwise, you may damage the wheels or tires.

Active Parking Assist may possibly indicate parking spaces which are not suitable for parking, for example:

- where parking or stopping is prohibited
- in front of driveways or entrances and exits
- on unsuitable surfaces

DEP DEALER E-PROCESS

Parking tips:

- On narrow roads, drive as close to the parking space as possible.
- Parking spaces that are littered or overgrown might be identified or measured incorrectly.
- Parking spaces that are partially occupied by trailer drawbars might not be identified as such or be measured incorrectly.
- Snowfall or heavy rain may lead to a parking space being measured inaccurately.
- Pay attention to the PARKTRONIC (▷ page 225) warning messages during the parking procedure.
- At any time, you can intervene in the steering procedure to correct it. Active Parking Assist will then be canceled.
- When transporting a load which protrudes from your vehicle, you should not use Active Parking Assist.
- Never use Active Parking Assist when snow chains are installed.
- Make sure that the tire pressures are always correct. This has a direct influence on the parking characteristics of the vehicle.

Use Active Parking Assist for parking spaces:

- that are parallel to the direction of travel
- that are on straight roads, not bends
- that are on the same level as the road, e.g. not on the pavement

Detecting parking spaces

Objects located above the height range of Active Parking Assist will not be detected when the parking space is measured. These are not taken into account when the parking procedure is calculated, e.g. overhanging loads, tail sections or loading ramps of goods vehicles.

⚠ WARNING

If there are objects above the detection range, Active Parking Assist may turn prematurely.

You may cause a collision as a result. There is a risk of an accident.

If there are objects above the detection range, stop and deactivate Active Parking Assist.

For further information on the detection range (▷ page 224).

Active Parking Assist does not support you parking in spaces that are parallel to the direction of travel if:

- the parking space is on a curb
- the system reads the parking space as being blocked, for example by foliage or grass paving blocks
- the area is too small for the vehicle to maneuver into
- the parking space is bordered by an obstacle, e.g. a tree, a post or a trailer



① Detected parking space on the left
② Parking symbol
③ Detected parking space on the right

Active Parking Assist is switched on automatically when driving forwards. The system is operational at speeds of up to approximately 22 mph (35 km/h). While in operation, the system independently locates and measures parking spaces on both sides of the vehicle.

Active Parking Assist will only detect parking spaces:

- that are parallel to the direction of travel
- that are at least 59 in (1.5 m) wide
- that are at least 39.5 in (1.0 m) longer than your vehicle

When driving at speeds below 19 mph (30 km/h), you will see the parking symbol as a status indicator in the instrument cluster. When a parking space has been detected, an

DEALER E-PROCESS

arrow towards the right or the left also appears. By default, Active Parking Assist only displays parking spaces on the front-passenger side. Parking spaces on the driver's side are displayed as soon as the turn signal on the driver's side is activated. When parking on the driver's side, this must remain switched on until you acknowledge the use of Active Parking Assist by pressing the OK button on the multifunction steering wheel.

A parking space is displayed while you are driving past it, and until you are approximately 50 ft (15 m) away from it.

Parking

⚠ WARNING

Active Parking Assist merely aids you by intervening actively in the steering. If you do not brake there is a risk of an accident.

Always apply the brakes yourself when maneuvering and parking.

- ▶ Stop the vehicle when the parking space symbol shows the desired parking space in the instrument cluster.
- ▶ Shift the transmission to position **R**.
 The Start Park Assist? Yes: OK No: ⮌ message appears in the multifunction display.
- ▶ **To cancel the procedure:** press the ⮌ button on the multifunction steering wheel or pull away.

or

- ▶ **To park using Active Parking Assist:** press the OK button on the multifunction steering wheel.
 The Park Assist Active Accelerate and Brake Observe Surroundings message appears in the multifunction display.
- ▶ Let go of the multifunction steering wheel.
- ▶ Back up the vehicle, being ready to brake at all times. When backing up, drive at a speed below approximately 6 mph (10 km/h). Otherwise Active Parking Assist will be canceled.

ⓘ In tight parking spaces, you will achieve the best parking results by backing up as far as possible. When doing so, also observe the PARKTRONIC messages.

- ▶ Stop as soon as PARKTRONIC sounds the continuous warning tone, if not before. Maneuvering may be required in tight parking spaces.

The Park Assist active Select D Observe surroundings message appears in the multifunction display.

- ▶ Shift the transmission to position **D** while the vehicle is stationary.
 Active Parking Assist immediately steers in the other direction.
 The Park Assist active Accelerate and brake Observe surroundings message appears in the multifunction display.

ⓘ You will achieve the best results by waiting for the steering procedure to complete before pulling away.

- ▶ Drive forwards and be ready to brake at all times.
- ▶ Stop as soon as PARKTRONIC sounds the continuous warning tone, if not before.

The Park Assist active Select R Observe surroundings message appears in the multifunction display.

As soon as the parking procedure is complete, the Park Assist switched off message appears and a warning tone sounds.

Active Parking Assist no longer supports you with steering interventions. When Active Parking Assist is finished, you must steer again yourself. PARKTRONIC is still available.

Parking tips:

- The way your vehicle is positioned in the parking space after parking is dependent on various factors. These include the position and shape of the vehicles parked in front and behind it and the conditions of the location. It may be the case that Active Parking Assist guides you too far into a parking space, or not far enough into it. In

DEP DEALER E-PROCESS

some cases, it may also lead you across or onto the curb. If necessary, you should cancel the parking procedure with Active Parking Assist.

- You can also select preselect transmission position **D**. The vehicle redirects and does not drive as far into the parking space. Should the gear change occur too soon to achieve a sensible parking position, the parking procedure will be aborted.

Exiting a parking space

In order that Active Parking Assist can support you when you exit the parking space:

- you need to have parked using Active Parking Assist.
- the border of the parking space must be high enough at the front and the rear. A curb stone is too small, for example.
- the border of the parking space must not be too wide, as the position of the vehicle must not exceed an angle of 45° to the starting position as it is maneuvered into the parking space.
- a maneuvering distance of at least 3.3 ft (1.0 m) must be available.

▶ Start the engine.

▶ Release the electric parking brake.

▶ Switch on the turn signal in the direction you are pulling away.

▶ Shift the transmission to position **D** or **R**. The Start Park Assist? Yes: OK No: ⮌ message appears in the multifunction display.

▶ **To cancel the procedure:** press the ⮌ button on the multifunction steering wheel or pull away.

or

▶ **To exit a parking space using Active Parking Assist:** press the OK button on the multifunction steering wheel. The Park Assist Active Accelerate and Brake Observe Surroundings message appears in the multifunction display.

▶ Let go of the multifunction steering wheel.

▶ Reverse the vehicle or drive forwards, being ready to brake at all times. Do not exceed a maximum speed of approximately 6 mph (10 km/h) when exiting a parking space. Otherwise Active Parking Assist will be canceled.

▶ Stop as soon as PARKTRONIC sounds the continuous warning tone, if not before.

▶ Shift the transmission to position **D** or **R** as required while the vehicle is stationary. Active Parking Assist immediately steers in the other direction.

ⓘ You will achieve the best results by waiting for the steering procedure to complete before pulling away.

If you back up after activation, the steering wheel is moved to the straight-ahead position.

▶ Drive forwards or back up the vehicle, being ready to brake at all times.

▶ Stop as soon as PARKTRONIC sounds the continuous warning tone, if not before.

▶ Drive forwards and back up as prompted by the PARKTRONIC warning displays, several times if necessary.

Once you have exited the parking space completely, the steering wheel is moved to the straight-ahead position. You hear a tone and the Park Assist Finished message appears in the multifunction display. You will then have to steer and merge into traffic on your own. PARKTRONIC is still available. You can take over the steering, before the vehicle has exited the parking space completely. This is useful, for example when you recognize that it is already possible to pull out of the parking space.

DEP DEALER E-PROCESS

Canceling Active Parking Assist

▶ Stop the movement of the multifunction steering wheel or steer yourself.
Active Parking Assist will be canceled at once. The Park Assist Canceled message appears in the multifunction display.

or

▶ Press the PARKTRONIC button on the center console (▷ page 226).
PARKTRONIC is switched off and Active Parking Assist is immediately canceled. The Park Assist Canceled message appears in the multifunction display.

Active Parking Assist is canceled automatically if:

- the electric parking brake is engaged
- transmission position **P** is selected
- parking using Active Parking Assist is no longer possible
- you are driving faster than 6 mph (10 km/h)
- a wheel spins, ESP® intervenes or fails. The warning lamp lights up in the instrument cluster.

A warning tone sounds. The parking symbol goes out and the Park Assist Canceled message appears in the multifunction display.

If Active Parking Assist is canceled, you must steer again yourself.

Towing a trailer

For vehicles with a trailer tow hitch, the minimum length for parking spaces is slightly increased.

If you have attached a trailer to your vehicle, you should not use Active Parking Assist. Once the electrical connection is established between your vehicle and the trailer, Active Parking Assist is no longer available. PARKTRONIC is deactivated for the rear area.

Rear view camera

General notes



Rear view camera ① is in the handle on the tailgate.

Rear view camera ① is an optical parking and maneuvering aid. It shows the area behind your vehicle with guide lines in the COMAND display.

The area behind the vehicle is displayed as a mirror image, as in the rear view mirror.

ⓘ The text of messages shown in the COMAND display depends on the language setting. The following are examples of rear view camera messages in the COMAND display.

Important safety notes

The rear view camera is only an aid. It is not a replacement for your attention to your immediate surroundings. You are always responsible for safe maneuvering and parking. When maneuvering or parking, make sure that there are no persons, animals or objects in the area in which you are maneuvering.

Under the following circumstances, the rear view camera will not function, or will function in a limited manner:

- if the tailgate is open
- in heavy rain, snow or fog
- at night or in very dark places
- if the camera is exposed to very bright light
- if the area is lit by fluorescent bulbs or LED lighting (the display may flicker)

DEP DEALER E-PROCESS

- if there is a sudden change in temperature, e.g. when driving into a heated garage in winter
- if the camera lens is dirty or obstructed. Observe the notes on cleaning (▷ page 380)
- if the rear of your vehicle is damaged. In this event, have the camera position and setting checked at a qualified specialist workshop

The field of vision and other functions of the rear view camera may be restricted due to additional accessories on the rear of the vehicle (e.g. license plate holder, bicycle rack).

For technical reasons, leaving the standard height can result in inaccuracies in the guide lines on vehicles with a height-adjustable chassis.

Activating/deactivating the rear view camera



▶ **To activate:** make sure that the SmartKey is in position **2** in the ignition lock.

▶ Make sure that the "Show rear view camera display" function is selected in COMAND (see the Digital Operator's Manual).

▶ Engage reverse gear.
The area behind the vehicle is shown in the COMAND display with guide lines.

▶ **To change the function mode for vehicles with trailer tow hitch:** using the COMAND controller, select symbol ① for the "Reverse parking" function or symbol ② for "Coupling up a trailer" (see the separate COMAND operating instructions). The symbol of the selected function is highlighted.

To deactivate: the rear view camera deactivates if you shift the transmission to **P** or after driving forwards a short distance.

Displays in the COMAND display

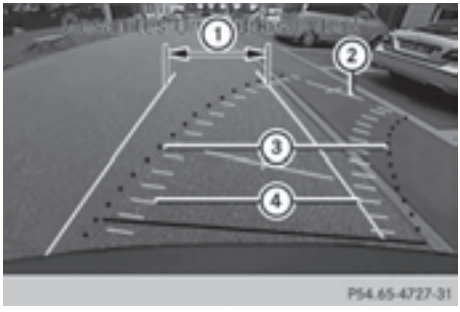
The rear view camera may show a distorted view of obstacles, show them incorrectly or not at all. The rear view camera does not show objects in the following positions:

- very close to the rear bumper
- under the rear bumper
- in the area immediately above the tailgate handle

! Objects not at ground level may appear to be further away than they actually are, e.g.:

- the bumper of a parked vehicle
- the drawbar of a trailer
- the ball coupling of a trailer tow hitch
- the rear section of an HGV
- a slanted post

Use the guidelines only for orientation. Approach objects no further than the bottom-most guideline.

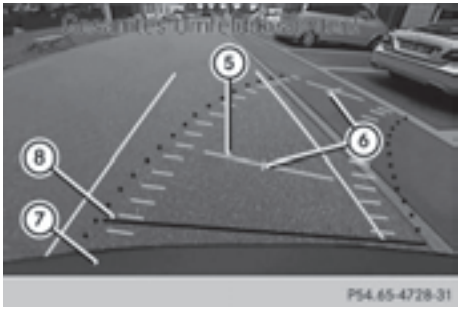


① White guide line without turning the steering wheel, vehicle width including the exterior mirrors (static)

② Yellow guide line at a distance of approximately 13 ft (4.0 m) from the rear of the vehicle

DEP DEALER E-PROCESS

③ Red guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)
④ Yellow lane marking tires at current steering wheel angle (dynamic)



P54.65-4728-31

⑤ Yellow guide line at a distance of approximately 3 ft (1.0 m) from the rear of the vehicle
⑥ Vehicle center axle (marker assistance)
⑦ Bumper
⑧ Red guide line at a distance of approximately 10 in (0.25 m) from the rear of the vehicle

The guide lines are shown when the transmission is in position **R**.

The distance specifications only apply to objects that are at ground level.



P54.65-4729-31

Additional messages for vehicles with PARKTRONIC
① Front warning display
② Additional PARKTRONIC measurement operational readiness indicator
③ Rear warning display

Vehicles with PARKTRONIC: if PARKTRONIC is operational (▷ page 225), an additional operational readiness indicator will appear in COMAND display ②. If the PARKTRONIC warning displays are active or light up, warning displays ① and ③ are also active or light up correspondingly in the COMAND display.

"Reverse parking" function

Backing up straight into a parking space without turning the steering wheel



P54.65-4730-31

① White guide line without turning the steering wheel, vehicle width including the exterior mirrors (static)
② Red guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)
③ Yellow guide line at a distance of approximately 3 ft (1.0 m) from the rear of the vehicle
④ Red guide line at a distance of approximately 10 in (0.25 m) from the rear of the vehicle

DEP DEALER E-PROCESS

- ▶ Make sure that the rear view camera is switched on (▷ page 232).
 The lane and the guide lines are shown.
- ▶ With the help of white guide line ①, check whether the vehicle will fit into the parking space.
- ▶ Using white guide line ① as a guide, carefully back up until you reach the end position.
 Red guide line ④ is then at the end of the parking space. The vehicle is almost parallel in the parking space.

Reverse perpendicular parking with the steering wheel at an angle



Turning the steering wheel

① Red guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)

② Parking space marking

- ▶ Make sure that the rear view camera is switched on (▷ page 232).
 The lane and the guide lines are shown.
- ▶ Drive past the parking space and bring the vehicle to a standstill.
- ▶ While the vehicle is at a standstill, turn the steering wheel in the direction of the parking space until red guide line ① reaches parking space marking ②.
- ▶ Keep the steering wheel in that position and back up carefully.



Backing up with the steering wheel turned

① Red guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)

- ▶ Stop the vehicle when it is almost exactly in front of the parking space.
 The white lane should be as close to parallel with the parking space marking as possible.



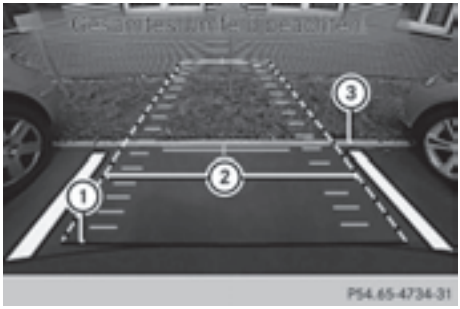
Driving to the final position

① White guide line at current steering wheel angle

② Parking space marking

- ▶ Turn the steering wheel to the center position while the vehicle is stationary.

DEP DEALER E-PROCESS

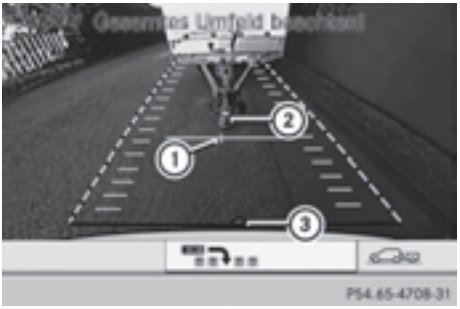


① Red guide line at a distance of approximately 10 in (0.25 m) from the rear of the vehicle
② White guide line without turning the steering wheel
③ End of parking space

▶ Back up carefully until you have reached the final position.
Red guide line ① is then at end of parking space ③. The vehicle is almost parallel in the parking space.

"Coupling up a trailer" function

! The following distance specifications refer to trailer tow hitches with ball coupling that have been approved for this vehicle by Mercedes-Benz. Distances may differ if you use other ball couplings. In this case, take into account that actual distances will not match the following distance specifications. Otherwise you could damage the trailer and vehicle.



① Vehicle center point on the yellow guide line at a distance of approximately 3 ft (1.0 m) from the rear of the vehicle
② Trailer drawbar
③ Ball coupling

This function is only available on vehicles with a trailer tow hitch.

▶ Set the height of trailer drawbar ② so that it is slightly higher than ball coupling ③.
▶ Position the vehicle centrally in front of trailer drawbar ②.



① Ball coupling
② Red guide line at a distance of approximately 10 in (0.25 m) from the ball coupling
③ Trailer drawbar marker assistant
④ Trailer drawbar
⑤ Symbol for the "Coupling up a trailer" function

▶ Use the COMAND controller to select symbol ⑤, see the separate operating instructions for COMAND.
The "Coupling up a trailer" function is selected. The distance specifications now only

DEP DEALER E-PROCESS

apply to objects that are at the same level as the ball coupling.

▶ Back up carefully, making sure that trailer drawbar marker assistant ③ points approximately in the direction of trailer drawbar ④.

▶ Back up carefully until trailer drawbar ④ reaches red guide line ②.

▶ Couple up the trailer .

360° camera (surround view)

General notes

The 360° camera is a system consisting of four cameras.

The system analyzes images from the following cameras:

- Rear view camera
- Front camera
- Two cameras in the exterior rear view mirrors

The cameras capture the immediate surroundings of the vehicle. The system supports you, e.g. when parking or if vision is restricted at an exit.

The 360° camera images can be shown in full screen mode or in seven different split-screen views on the COMAND display. A split-screen view also includes a top view of the vehicle. This view is calculated from the data supplied by the installed cameras (virtual camera).

The seven split-screen views are:

- top view and picture from the rear view camera (130° viewing angle)
- top view and picture from the front camera (without displaying the maximum steering wheel angle)
- top view and enlarged rear view
- top view and enlarged front view
- top view and trailer view (vehicles with trailer tow hitch)
- top view and rear-view images from the exterior mirror cameras (rear wheel view)
- top view and forward-view images from the exterior mirror cameras (front wheel view)

ⓘ The top view and trailer view are available for vehicles equipped with a trailer tow hitch.

When the function is active and you shift the transmission from position **D** or **R** to **N**, you see the previous view in the COMAND display. The dynamic guidelines are hidden.

When you change between transmission positions **D** and **R**, you see the previously selected front or rear view.

Important safety notes

The 360° camera is only an aid. It is not a replacement for your attention to your immediate surroundings. You are always responsible for safe maneuvering and parking. When maneuvering or parking, make sure that there are no persons, animals or objects in the area in which you are maneuvering.

The 360° camera may show a distorted view of obstacles, show them incorrectly or not at all. It cannot show objects in the following areas:

- under the front bumper
- very close to the front bumper
- very close to the rear bumper
- under the rear bumper
- in close range above the handle on the trunk lid
- very close to the exterior mirrors

You are always responsible for safety, and must always pay attention to your surroundings when parking and maneuvering. This applies to the areas behind, in front of and beside the vehicle. You could otherwise endanger yourself and others.

The 360° camera will not function or will function in a limited manner:

- if the doors are open
- if the exterior mirrors are folded in

DEP DEALER EXPERIENCE

- if the tailgate is open
- in heavy rain, snow or fog
- at night or in very dark places
- if the cameras are exposed to very bright light
- if the area is lit by fluorescent bulbs or LED lighting (the display may flicker)
- if there is a sudden change in temperature, e.g. when driving into a heated garage in winter
- if the camera lenses are dirty or covered
- if the vehicle components in which the cameras are installed are damaged. In this event, have the camera position and setting checked at a qualified specialist workshop.

Do not use the 360° camera in this case. You can otherwise injure others or cause damage to objects or the vehicle.

Activation conditions

The 360° camera image can be displayed if:

- your vehicle is equipped with a 360° camera
- COMAND is switched on, see the separate COMAND operating instructions
- the 360° Camera function is activated

Activating the 360° camera using the SYS button

▶ Press and hold the SYS button for longer than 2 seconds, see the separate COMAND operating instructions.
Depending on whether position **D** or **R** is engaged, the following is shown:
- full screen display with the image from the front camera
- full screen display with the image from the rear view camera

Activating the 360° camera with COMAND

▶ Press the SYS button, see the separate COMAND operating instructions.

▶ Select System by turning the COMAND controller and press to confirm.

▶ Select 360° Camera and press to confirm.
Depending on whether position **D** or **R** is engaged, the following is shown:
- a split screen with top view and the image from the front camera or
- a split screen with top view and the image from the rear view camera

For further information about the COMAND controller, see the separate COMAND operating instructions.

Activating the 360° camera using reverse gear

The 360° camera images can be automatically displayed by engaging reverse gear.

▶ Make sure that the SmartKey is in position **2** in the ignition lock.

▶ Make sure that the Activation by R gear function is selected in COMAND, see the separate COMAND operating instructions.

▶ **To show the 360° camera image:** engage reverse gear.
The COMAND display shows the area behind the vehicle in split screen:
- vehicle with guide lines
- top view of the vehicle

Selecting the split-screen and full screen displays

▶ **To switch between split screen views:** switch to the line with the vehicle icons by sliding the COMAND controller.

▶ Turn the COMAND controller and select one of the vehicle symbols.

DEP DEALER E-PROCESS

▶ **To switch to full screen mode:** select Full Screen by turning the COMAND controller and press to confirm.

Displays in the COMAND display

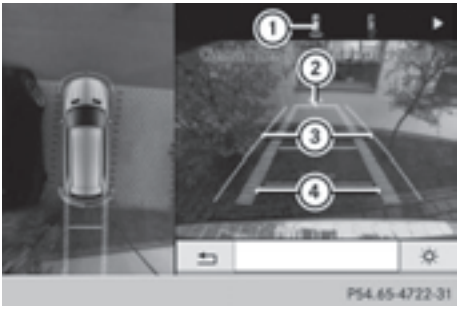
Important safety notes

! Objects not at ground level may appear to be further away than they actually are, e.g.:

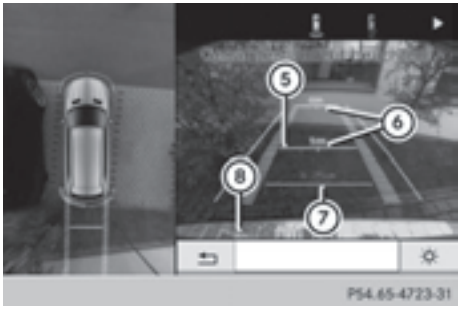
- the bumper of a parked vehicle
- the drawbar of a trailer
- the ball coupling of a trailer tow hitch
- the rear section of an HGV
- a slanted post

Use the guidelines only for orientation. Approach objects no further than the bottom-most guideline.

Top view with picture from the rear view camera



① Symbol for the split screen setting with top view and rear view camera image
② Yellow guide line at a distance of approximately 13 ft (4.0 m) from the rear of the vehicle
③ Yellow guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)
④ Yellow lane marking tires at current steering wheel angle (dynamic)

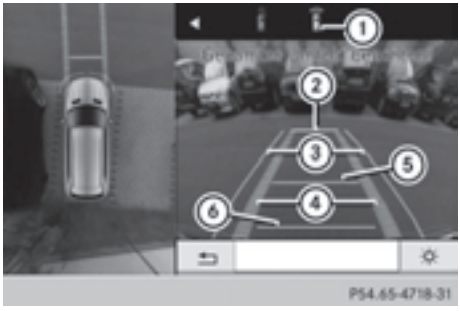


⑤ Yellow guide line at a distance of approximately 3 ft (1.0 m) from the rear of the vehicle
⑥ Vehicle center axle (marker assistance)
⑦ Red guide line at a distance of approximately 12 in (0.30 m) from the rear of the vehicle
⑧ Bumper

The guide lines are shown when the transmission is in position **R**.

The distance specifications only apply to objects that are at ground level.

Top view with picture from the front camera



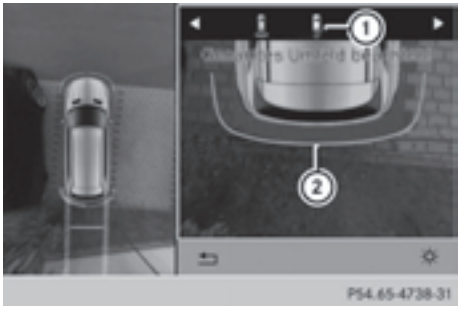
① Symbol for the split screen setting with top view and front camera image
② Yellow guide line at a distance of approximately 13 ft (4.0 m) from the front of the vehicle
③ Yellow guide line for the vehicle width including the exterior mirrors, for current steering wheel angle (dynamic)
④ Yellow lane marking tires at current steering wheel angle (dynamic)

DEALER E-PROCESS

⑤ Yellow guide line at a distance of approximately 3 ft (1.0 m) from the front of the vehicle

⑥ Red guide line at a distance of approximately 12 in (0.30 m) from the front of the vehicle

Top view and enlarged rear view



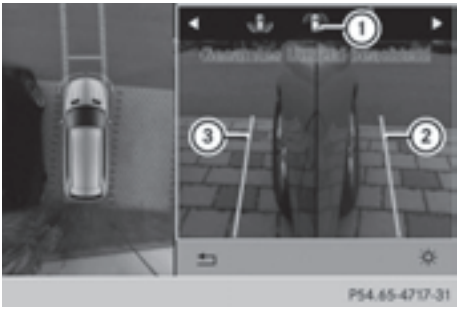
① Symbol for the split screen setting with top view and rear view camera image enlarged

② Red guide line at a distance of approximately 12 in (0.30 m) from the rear of the vehicle

This view assists you in estimating the distance to the vehicle behind you.

ℹ This setting can also be selected as an enlarged front view.

Top view with images from the exterior mirror cameras

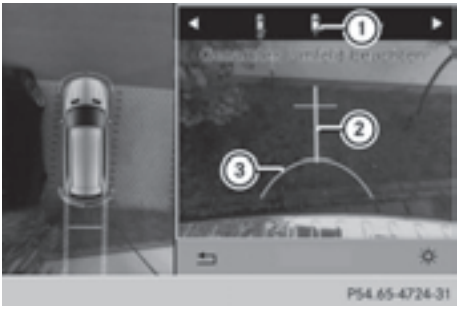


① Symbol for the setting with the top view and forward view from the exterior mirror cameras

② Yellow guide line for the vehicle width including the exterior mirrors (right side of vehicle)

③ Yellow guide line for the vehicle width including the exterior mirrors (left side of vehicle)

Top view with trailer view



① Symbol for the trailer view setting

② Trailer drawbar marker assistant

③ Red guide line at a distance of approximately 12 in (0.30 m) from the ball coupling

DEP DEALER E-PROCESS

Wide-angle function



Example: full screen mode with PARKTRONIC display

① Symbol for the full screen setting with rear view camera image

② PARKTRONIC warning display

If the vehicle is equipped with PARKTRONIC and the function is active (▷ page 226), warning displays ② in the COMAND display are also active or light up accordingly.

PARKTRONIC appears:

- in split screen view as red or yellow brackets around the vehicle icon in the top view, or
- in the full screen view, on the right-hand side at the bottom as red or yellow brackets around the vehicle icon

ⓘ The full screen display can also be selected as front view.

Exiting 360° camera display mode

As soon as your vehicle exceeds a speed of 19 mph (30 km/h) with the function activated, the function switches off. The COMAND display switches back to the previously selected view. You can also switch the display by selecting the ⮌ symbol in the display and pressing ⍟ the COMAND controller to confirm.

ATTENTION ASSIST

General notes

ATTENTION ASSIST helps you during long, monotonous journeys, such as on highways. It is active in the range between 50 mph (80 km/h) and 112 mph (180 km/h). If ATTENTION ASSIST detects typical indicators of fatigue or increasing lapses in concentration on the part of the driver, it suggests you take a break.

Important safety notes

ATTENTION ASSIST is only an aid to the driver. It might not always recognize fatigue or increasing inattentiveness in time or fail to recognize them at all. The system is not a substitute for a well-rested and attentive driver.

The functionality of ATTENTION ASSIST is restricted and warnings may be delayed or not occur at all:

- if the road condition is poor, e.g. if the surface is uneven or if there are potholes
- if there is a strong side wind
- if you have adopted a sporty driving style with high cornering speeds or high rates of acceleration
- if you are predominantly driving slower than 50 mph (80 km/h) or faster than 112 mph (180 km/h)
- if the time has been set incorrectly
- in active driving situations, such as when you change lanes or change your speed

ATTENTION ASSIST is reset when you continue your journey and starts assessing your tiredness again if:

- you switch off the engine
- you take off your seat belt and open the driver's door, e.g. for a change of drivers or to take a break

DEP DEALER E-PROCESS

Activating ATTENTION ASSIST

▶ Activate ATTENTION ASSIST using the on-board computer (▷ page 282).

When ATTENTION ASSIST is deactivated, the OFF symbol appears in the multifunction display in the assistance graphic display.

ATTENTION ASSIST is activated automatically after the engine is started up.

Warning and display messages in the multifunction display

If fatigue or increasing lapses in concentration are detected, a warning appears in the multifunction display: Attention Assist: Take a Break!

In addition to the message shown in the multifunction display, you will then hear a warning tone.

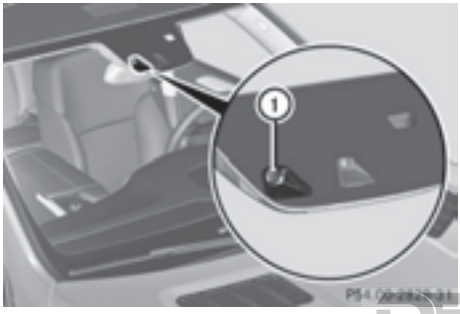
▶ If necessary, take a break.

▶ Confirm the message by pressing the OK button on the steering wheel.

On long journeys, take regular breaks in good time to allow yourself to rest properly. If you do not take a break, you will be warned again after 15 minutes at the earliest. The precondition for this is that ATTENTION ASSIST still detects typical indicators of fatigue or increasing lapses in concentration.

Night View Assist Plus

General notes



In addition to the illumination provided by the normal headlamps, Night View Assist Plus uses infrared light to illuminate the road. Night View Assist Plus camera ① picks up the infrared light and displays a monochrome image in COMAND. The image displayed in COMAND corresponds to a road lit up by high-beam headlamps. This enables you to see the road's course and any obstacles in good time. If pedestrian recognition is activated, pedestrians recognized by the system are highlighted in the Night View Assist Plus display.

Light from the headlamps of oncoming vehicles does not affect the Night View Assist Plus display in the multifunction display. This is also the case if you cannot switch on the high-beam headlamps due to oncoming traffic.

ⓘ Infrared light is not visible to the human eye and therefore does not glare. Night View Assist Plus can therefore remain switched on even if there is oncoming traffic.

Important safety notes

Night View Assist Plus is only an aid and is not a substitute for attentive driving. Do not rely on the Night View Assist Plus display. You are responsible for the distance to the vehicle in front, for vehicle speed and for braking in good time. Drive carefully and always adapt your driving style to suit the prevailing road and traffic conditions.

The system may be impaired or may not function if:

- there is poor visibility, e.g. due to snow, rain, fog or spray
- the windshield is dirty, fogged up or covered, for instance by a sticker, in the vicinity of the camera
- on bends, on uphill gradients or downhill gradients

DEP DEALER E-PROCESS

Pedestrian recognition may be impaired or inoperative if:

- pedestrians are partially or entirely obscured by objects, e.g. parked vehicles
- the silhouette of the pedestrian in the Night View Assist Plus display is incomplete or interrupted, e.g. by powerful light reflections
- pedestrians do not contrast adequately from the background
- pedestrians are not in an upright position, e.g. sitting, squatting or lying

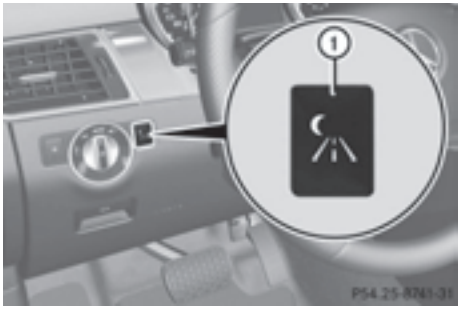
Activating Night View Assist Plus

Activation conditions

You can only activate Night View Assist Plus if:

- the SmartKey is in position **2** in the ignition lock.
- it is dark.
- the light switch is in the AUTO or position.
- reverse gear has not been engaged.

Activating Night View Assist Plus



▶ Make sure that COMAND is switched on.

▶ Press button ①.
The Night View Assist Plus display appears in the COMAND display.

You can read about how to adjust the brightness of the COMAND display in the COMAND operating instructions.

ℹ The infrared headlamps only switch on when the vehicle is being driven at speeds of approximately 6 mph (10 km/h). This means that you do not have the full visual range while the vehicle is stationary and cannot check whether Night View Assist Plus is working.

Pedestrian recognition



① Night View Assist Plus display
② Pedestrian recognized
③ Framing
④ Symbol for active pedestrian recognition

ℹ Animals are not recognized by pedestrian recognition.

Night View Assist Plus is able to recognize pedestrians by typical characteristics, e.g. a silhouette in the shape of a person.

Pedestrian recognition is then switched on automatically if:

- Night View Assist Plus is activated.
- you are driving faster than approximately 6 mph (10 km/h).
- the surroundings are dark, e.g. when driving outside built-up areas without street lighting.

If pedestrian recognition is active, symbol ④ appears. If pedestrians are detected, they are highlighted with framing ③. If the pedestrian recognition system has brought a pedestrian to your attention, look through the windshield to evaluate the situation. The actual distance to objects and pedestrians cannot be gaged accurately by looking at a screen.

DEP DEALER E-PROCESS

It may be the case that objects are highlighted as well as pedestrians.

Fogged up or dirty windshield

If the windshield in front of the camera is fogged up or dirty on the inside or outside, the Night View Assist Plus display is affected.

- **To defrost:** check the automatic air conditioning settings (▷ page 158) and fold down the camera cover (▷ page 382).
- **To defrost the inside of the windshield:** fold down the camera cover (▷ page 382) and clean the windshield (▷ page 379).

DEP DEALER E-PROCESS

Problems with Night View Assist Plus

Problem	Possible causes/consequences and ▶ Solutions
The picture quality of Night View Assist Plus has deteriorated.	The windshield wipers are smearing the windshield. ▶ Replace the wiper blades (▷ page 140).
	The windshield is smeared after the vehicle has been cleaned in a car wash. ▶ Clean the windshield (▷ page 379).
	There is windshield chip damage in the camera's field of vision. ▶ Replace the windshield.
	The windshield is fogged up on the inside. ▶ Defrost the windshield (▷ page 158).
	The windshield is iced up. ▶ De-ice the windshield (▷ page 157).
	There is dirt on the inside of the windshield. ▶ Clean the inside of the windshield (▷ page 379).

Lane Tracking package

General notes

The Lane Tracking package consists of Blind Spot Assist (▷ page 244) and Lane Keeping Assist (▷ page 246).

Blind Spot Assist

General notes

Blind Spot Assist monitors the areas on either side of the vehicle that are not visible to the driver with two lateral, rear-facing radar sensors. A warning display in the exterior mirrors draws your attention to vehicles detected in the monitored area. If you then switch on the corresponding turn signal to change lanes, you will also receive a visual and audible collision warning.

Blind Spot Assist supports you from a speed of approximately 20 mph (30 km/h).

Important safety notes

⚠ WARNING

Blind Spot Assist does not react to:

- vehicles overtaken too closely on the side, placing them in the blind spot area
- vehicles which approach with a large speed differential and overtake your vehicle

As a result, Blind Spot Assist may not give warnings in such situations. There is a risk of an accident.

Always observe the traffic conditions carefully, and maintain a safe lateral distance.

Blind Spot Assist is only an aid. It may fail to detect some vehicles and is no substitute for attentive driving. Always ensure that there is sufficient distance to the side for other road users and obstacles.

ⓘ USA only:

This device has been approved by the FCC as a "Vehicular Radar System". The radar sensor is intended for use in an automotive

radar system only. Removing, tampering with, or altering the device will void any warranties, and is not permitted by the FCC. Do not tamper with, alter, or use in any non-approved way.

Any unauthorized modification to this device could void the user's authority to operate the equipment.

Radar sensors

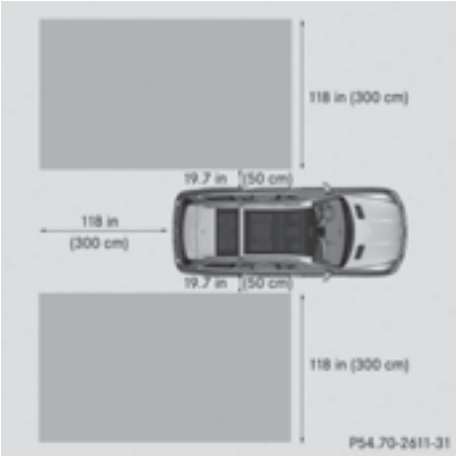
The radar sensors for Blind Spot Assist are integrated into the rear bumper. Make sure that the bumpers are free from dirt, ice or slush. The sensors must not be covered, for example by cycle racks or overhanging loads. Following a severe impact or in the event of damage to the bumpers, have the function of the radar sensors checked at a qualified specialist workshop. Blind Spot Assist may no longer work properly.

Monitoring range of the sensors

In particular, the detection of obstacles can be impaired if:

- there is dirt on the sensors or anything else covering the sensors
- there is poor visibility, e.g. due to fog, heavy rain or snow
- narrow vehicles, e.g. motorcycles or bicycles
- the road has very wide lanes
- the road has narrow lanes
- you are not driving in the middle of the lane
- there are barriers or similar lane borders

Vehicles in the monitoring range are then not indicated.



Blind Spot Assist monitors the area up to 10 ft (3 m) behind your vehicle and directly next to your vehicle, as shown in the diagram.

If the lanes are narrow, vehicles driving in the lane beyond the lane next to your vehicle may be indicated, especially if the vehicles are not driving in the middle of their lane. This may be the case if there are vehicles driving at the inner edge of their lanes.

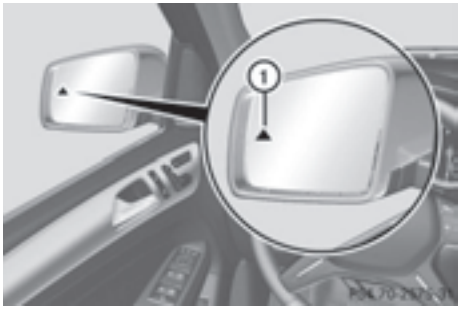
Due to the nature of the system:

- warnings may be issued in error when driving close to crash barriers or similar solid lane borders.
- the warning is canceled when driving for an extended period next to long vehicles, such as trucks.

Warning display

Blind Spot Assist is not active at speeds below approximately 20 mph (30 km/h). Vehicles in the monitoring range are then not indicated.

DEP DEALER E-PROCESS



① Yellow indicator lamp/red warning lamp

When Blind Spot Assist is activated, indicator lamp ① in the exterior mirrors lights up yellow at speeds of up to 20 mph (30 km/h). At speeds above 20 mph (30 km/h), the indicator lamp goes out and Blind Spot Assist is operational.

If a vehicle is detected within the blind spot monitoring range at speeds above 20 mph (30 km/h), warning lamp ① on the corresponding side lights up red. This warning is always emitted when a vehicle enters the blind spot monitoring range from behind or from the side. When you overtake a vehicle, the warning only occurs if the difference in speed is less than 7 mph (12 km/h).

The yellow indicator lamp goes out if reverse gear is engaged. In this event, Blind Spot Assist is no longer active.

The brightness of the indicator/warning lamps is adjusted automatically according to the ambient light.

Collision warning

If a vehicle is detected in the monitoring range of Blind Spot Assist and you switch on the corresponding turn signal, a double warning tone sounds. Red warning lamp ① flashes. If the turn signal remains on, detected vehicles are indicated by the flashing of red warning lamp ①. There are no further warning tones.

Switching on Blind Spot Assist

- ▶ Make sure that Blind Spot Assist is activated in the on-board computer (▷ page 282).
- ▶ Turn the SmartKey to position **2** in the ignition lock.
 Warning lamps ① in the exterior mirrors light up red for approximately 1.5 seconds and then turn yellow.

Towing a trailer

When you attach a trailer, make sure you have correctly established the electrical connection. This can be accomplished by checking the trailer lighting. In this event, Blind Spot Assist is deactivated. The indicator lamp in the exterior mirrors lights up yellow, and the `Blind Spot Assist Currently Unavailable See Operator's Manual` message appears in the multifunction display.

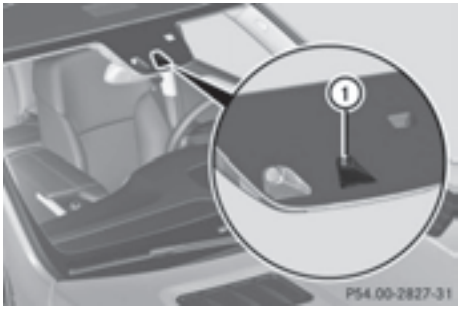
ⓘ You can deactivate the indicator lamps in the exterior mirrors.

To do so, switch off Blind Spot Assist when:

- the SmartKey is in position **2** in the ignition lock
- the engine is not running

Lane Keeping Assist

General notes



① Lane Keeping Assist camera

Lane Keeping Assist monitors the area in front of your vehicle with camera ①, which is mounted at the top of the windshield. Active Lane Keeping Assist detects lane markings on

DEP DEALER E-PROCESS

the road and can warn you before you leave your lane unintentionally.

This function is available in the range between 40 mph and 120 mph (60 km/h and 200 km/h).

A warning may be given if a front wheel passes over a lane marking. It will warn you by means of intermittent vibration in the steering wheel for up to 1.5 seconds.

Important safety notes

⚠ WARNING

Lane Keeping Assist may not always clearly recognize lane markings.

In this case, Lane Keeping Assist may:

- give an unnecessary warning
- not give a warning

There is a risk of an accident.

Always pay particular attention to the traffic situation and stay in lane, in particular if warned by Lane Keeping Assist.

⚠ WARNING

The Lane Keeping Assist warning does not return the vehicle to the original lane. There is a risk of an accident.

You should always steer, brake or accelerate yourself, in particular if warned by Lane Keeping Assist.

If you fail to adapt your driving style, Lane Keeping Assist can neither reduce the risk of an accident nor override the laws of physics. Lane Keeping Assist cannot take into account the road, traffic and weather conditions. Lane Keeping Assist is merely an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in your lane.

The Lane Keeping Assist does not keep the vehicle in the lane.

The system may be impaired or may not function if:

- there is poor visibility, e.g. due to insufficient illumination of the road, or due to snow, rain, fog or spray
- there is glare, e.g. from oncoming traffic, the sun or reflections (e.g. when the road surface is wet)
- the windshield is dirty, fogged up, damaged or covered, for instance by a sticker, in the vicinity of the camera
- there are no, several or unclear lane markings for a lane, e.g. in areas with road construction work
- the lane markings are worn away, dark or covered up, e.g. by dirt or snow
- the distance to the vehicle in front is too small and the lane markings thus cannot be detected
- the lane markings change quickly, e.g. lanes branch off, cross one another or merge
- the road is narrow and winding
- there are strong shadows cast on the road

Switching on Lane Keeping Assist

▶ Switch on Active Lane Keeping Assist using the on-board computer; to do so, select Standard or Adaptive (▷ page 282). If you drive at speeds above 40 mph (60 km/h) and lane markings are detected, the lines in the assistance graphics display (▷ page 281) are shown in green. Lane Keeping Assist is ready for use.

Standard

If Standard is selected, no warning vibration occurs if:

- you switch on the turn signals. In this event, the warnings are suppressed for a certain period of time.
- a driving safety system intervenes, such as ABS, BAS or ESP®.

DEP DEALER E-PROCESS

Adaptive

When Adaptive is selected, no warning vibration occurs if:

- you switch on the turn signals. In this event, the warnings are suppressed for a certain period of time.
- a driving safety system intervenes, e.g. ABS, BAS or ESP®.
- you accelerate hard, e.g. kickdown.
- you brake hard.
- you steer actively, e.g. swerve to avoid an obstacle or change lanes quickly.
- you cut the corner on a sharp bend.

In order that you are warned only when necessary and in good time if you cross the lane marking, the system recognizes certain conditions and warns you accordingly.

The warning vibration occurs earlier if:

- you approach the outer lane marking on a bend.
- the road has very wide lanes, e.g. a highway.
- the system recognizes solid lane markings.

The warning vibration occurs later if:

- the road has narrow lanes.
- you cut the corner on a bend.

Active Driving Assistance package

General notes

The Active Driving Assistance package consists of DISTRONIC PLUS (▷ page 205), Active Blind Spot Assist (▷ page 248) and Active Lane Keeping Assist (▷ page 251).

Active Blind Spot Assist

General notes

Active Blind Spot Assist monitors the areas on either side of the vehicle that are not directly visible to the driver with two lateral, rear-facing radar sensors. A warning lamp lights up in the exterior mirrors and draws your attention to vehicles detected in the monitored area. If you then switch on the corresponding turn signal to change lanes, you will also receive a visual and audible collision warning. If a risk of lateral collision is detected, corrective braking may help you avoid a collision. Before a course-correcting brake application, Active Blind Spot Assist evaluates the space in the direction of travel and at the sides of the vehicle. For this, Active Blind Spot Assist uses the forward-facing radar sensors.

Active Blind Spot Assist supports you from a speed of approximately 20 mph (30 km/h).

Important safety notes

Active Blind Spot Assist is only an aid and is not a substitute for attentive driving.

⚠ WARNING

Active Blind Spot Assist does not react to:

- vehicles overtaken too closely on the side, placing them in the blind spot area
- vehicles which approach with a large speed differential and overtake your vehicle

As a result, Active Blind Spot Assist may neither give warnings nor intervene in such situations. There is a risk of an accident.

Always observe the traffic conditions carefully, and maintain a safe lateral distance.

ⓘ USA only: This device has been approved by the FCC as a "Vehicular Radar System". The radar sensor is intended for use in an automotive radar system only. Removal, tampering, or altering of the device will void any warranties, and is not permitted by the FCC. Do not tamper with, alter, or use in any non-approved way.

Any unauthorized modification to this device could void the user's authority to operate the equipment.

ⓘ Canada only: This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

DEP DEALER E-PROCESS

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation of the device.

Removal, tampering, or altering of the device will void any warranties, and is not permitted. Do not tamper with, alter, or use in any non-approved way.

Any unauthorized modification to this device could void the user's authority to operate the equipment.

Radar sensors

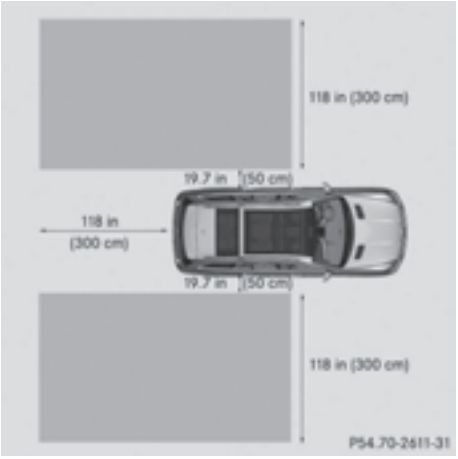
The Active Blind Spot Assist radar sensors are integrated into the front and rear bumpers and behind a cover in the radiator trim. Make sure that the bumpers and the cover in the radiator grill are free of dirt, ice or slush. The sensors must not be covered, for example by cycle racks or overhanging loads. Following an accident or in the event of damage to the bumpers, have the function of the radar sensors checked at a qualified specialist workshop. Active Blind Spot Assist may otherwise no longer work properly.

Monitoring area

⚠ WARNING

Active Blind Spot Assist does not detect all traffic situations and road users. There is a risk of an accident.

Always make sure that there is sufficient distance on the side for other traffic or obstacles.



Active Blind Spot Assist monitors the area up to 10 ft (3.0 m) behind your vehicle and directly next to your vehicle, as shown in the diagram.

In particular, the detection of obstacles can be impaired if:

- there is dirt on the sensors or anything else covering the sensors
- poor visibility, e.g. due to rain, snow or spray

Vehicles in the monitoring range are then not reliably indicated.

Active Blind Spot Assist may not detect narrow vehicles, such as motorcycles or bicycles, or may only detect them too late.

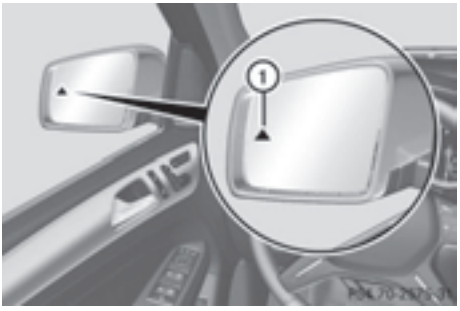
If the lanes are narrow, vehicles driving in the lane beyond the lane next to your vehicle may be indicated, especially if the vehicles are not driving in the middle of their lane. This may be the case if there are vehicles at the edge of their lane.

Due to the nature of the system:

- warnings may be issued in error when driving close to crash barriers or similar solid lane borders.
- warnings may be interrupted when driving alongside particularly long vehicles, e.g. trucks, for a prolonged time.

DEP DEALER E-PROCESS

Indicator and warning display



① Yellow indicator lamp/red warning lamp

Active Blind Spot Assist is not active at speeds below approximately 20 mph (30 km/h). Vehicles in the monitoring range are then not indicated.

When Active Blind Spot Assist is activated, indicator lamp ① in the exterior mirrors lights up yellow at speeds of up to 20 mph (30 km/h). At speeds above 20 mph (30 km/h), the indicator lamp goes out and Active Blind Spot Assist is operational.

If a vehicle is detected within the monitoring range at speeds above approximately 20 mph (30 km/h), warning lamp ① on the corresponding side lights up red. This warning lamp always lights up when a vehicle enters the blind spot monitoring range from behind or from the side. When you overtake a vehicle with a difference in speed of less than 7 mph (12 km/h), a delayed warning occurs.

The yellow indicator lamp goes out if reverse gear is engaged. Active Blind Spot Assist is not operational.

The brightness of the indicator/warning lamps is adjusted automatically according to the brightness of the surroundings.

Visual and acoustic collision warning

If you switch on the turn signals to change lanes and a vehicle is detected in the side monitoring range, you receive a visual and acoustic collision warning. You then hear a double warning tone and red warning lamp ① flashes. If the turn signal remains on, detected vehicles are indicated by the flashing of red warning lamp ①. There are no further warning tones.

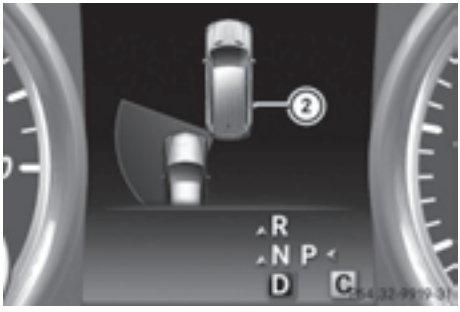
Course-correcting brake application

If Active Blind Spot Assist detects a risk of a lateral collision in the monitoring range, a course-correcting brake application is carried out. This is meant to assist you in avoiding a collision.

⚠ WARNING

A course-correcting brake application cannot always prevent a collision. There is a risk of an accident.

Always steer, brake or accelerate yourself, especially if Active Blind Spot Assist warns you or makes a course-correcting brake application. Always maintain a safe distance at the sides.



If a course-correcting brake application occurs, red warning lamp ① flashes in the exterior mirror and a dual warning tone sounds. In addition, display ② underlining the danger of a side collision appears in the multifunction display.

In very rare cases, the system may make an inappropriate brake application. A course-correcting brake application may be interrupted at any time if you steer slightly in the opposite direction or accelerate.

The course-correcting brake application is available in the speed range between 20 mph (30 km/h) and 120 mph (200 km/h).

Either no braking application, or a course-correcting brake application adapted to the driving situation occurs if:

- there are vehicles or obstacles, e.g. crash barriers, close to both sides of your vehicle.
- a vehicle approaches you too closely at the side.
- you have adopted a sporty driving style with high cornering speeds.
- you brake or accelerate significantly.
- a driving safety system intervenes, e.g. ESP® or PRE-SAFE® Brake.
- ESP® is switched off.
- the off-road program is activated (vehicles without the ON&OFFROAD package).
- off-road program 1 or 2 is activated (vehicles with the ON&OFFROAD package).
- the LOW RANGE off-road gear is activated (vehicles with the ON&OFFROAD package).
- a loss of tire pressure or a defective tire is detected.

Switching on Active Blind Spot Assist

▶ Make sure that Active Blind Spot Assist is activated in the on-board computer (▷ page 282).

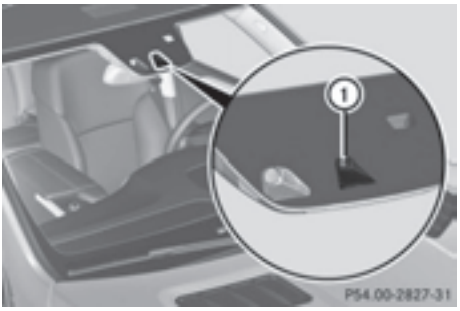
▶ Turn the SmartKey to position **2** in the ignition lock.
Warning lamps ① in the exterior mirrors light up red for approximately 1.5 seconds and then turn yellow.

Towing a trailer

When you attach a trailer, make sure you have correctly established the electrical connection. This can be accomplished by checking the trailer lighting. Active Blind Spot Assist is then deactivated. The indicator lamp lights up yellow in the exterior mirrors and the `Active Blind Spot Assist Currently Unavailable See Operator's Manual` message appears in the multifunction display.

Active Lane Keeping Assist

General notes



Active Lane Keeping Assist monitors the area in front of your vehicle by means of camera ① at the top of the windshield. Active Lane Keeping Assist detects lane markings on the road and warns you before you leave your lane unintentionally. If you do not react to the warning, a lane-correcting application of the brakes can bring the vehicle back into the original lane.

This function is available in a speed range between 40 mph and 120 mph (60 km/h and 200 km/h).

For Active Lane Keeping Assist to assist you when driving, the radar sensor system must be operational

Important safety notes

If you fail to adapt your driving style, Active Lane Keeping Assist can neither reduce the risk of accident nor override the laws of physics. Active Lane Keeping Assist cannot take into account road, weather or traffic conditions. Active Lane Keeping Assist is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in your lane.

Active Lane Keeping Assist cannot continuously keep your vehicle in its lane.

⚠ WARNING

Active Lane Keeping Assist cannot always clearly detect lane markings.

DEALER E-PROCESS

In such cases, Active Lane Keeping Assist can:

- give an unnecessary warning and then make a course-correcting brake application to the vehicle
- not give a warning or intervene

There is a risk of an accident.

Always pay particular attention to the traffic situation and keep within the lane, especially if Active Lane Keeping Assist alerts you. Terminate the intervention in a non-critical driving situation.

The system may be impaired or may not function if:

- there is poor visibility, e.g. due to insufficient illumination of the road, or due to snow, rain, fog or spray
- there is glare, e.g. from oncoming traffic, the sun or reflections (e.g. when the road surface is wet)
- the windshield is dirty, fogged up, damaged or covered, for instance by a sticker, in the vicinity of the camera
- there are no, several or unclear lane markings for a lane, e.g. in areas with road construction work
- the lane markings are worn away, dark or covered up, e.g. by dirt or snow
- the distance to the vehicle in front is too small and the lane markings thus cannot be detected
- the lane markings change quickly, e.g. lanes branch off, cross one another or merge
- the road is narrow and winding
- there are highly variable shade conditions on the roadway
- no vehicle is detected in the adjacent lane and there are broken lane markings

Warning vibration in the steering wheel

A warning may be given if a front wheel passes over a lane marking. It will warn you by means of intermittent vibration in the steering wheel for up to 1.5 seconds.

In order that you are warned only when necessary and in good time if you cross the lane marking, the system recognizes certain conditions and warns you accordingly.

The warning vibration occurs earlier if:

- you approach the outer lane marking on a bend.
- the road has very wide lanes, e.g. a highway.
- the system recognizes solid lane markings.

The warning vibration occurs later if:

- the road has narrow lanes.
- you cut the corner on a bend.

Lane-correcting brake application

⚠ **WARNING**

A lane-correcting brake application cannot always bring the vehicle back into the original lane. There is a risk of an accident.

Always steer, brake or accelerate yourself, especially if Active Lane Keeping Assist warns you or makes a lane-correcting brake application.

⚠ **WARNING**

Active Lane Keeping Assist does not detect traffic conditions or road users. In very rare cases, the system may make an inappropriate brake application, e.g. after intentionally driving over a solid lane marking. There is a risk of an accident.

An inappropriate brake application may be interrupted at any time if you steer slightly in the opposite direction. Always make sure that there is sufficient distance on the side for other traffic or obstacles.

DEP DEALER E-PROCESS



If you leave your lane, under certain circumstances the vehicle will brake briefly on one side. This is meant to assist you in bringing the vehicle back to the original lane.

If a lane-correcting brake application occurs, display ① appears in the multifunction display.

A lane-correcting brake application can only be made after driving over a solid, recognizable lane marking. Before this, a warning must be given by means of intermittent vibration in the steering wheel. In addition, a lane with lane markings on both sides must be recognized. The brake application also slightly reduces vehicle speed.

ⓘ A further lane-correcting brake application can only occur after your vehicle has returned to the original lane.

No lane-correcting brake application occurs if:

- you clearly and actively steer, brake or accelerate.
- you cut the corner on a sharp bend.
- you have switched on the turn signal.
- a driving safety system intervenes, e.g. ESP®, PRE-SAFE® Brake or Active Blind Spot Assist.
- you have adopted a sporty driving style with high cornering speeds or high rates of acceleration.
- ESP® is switched off.
- the transmission is not in position **D**.
- on vehicles with a trailer tow hitch, the electrical connection to the trailer has been correctly established.
- the off-road program is activated (vehicles without the ON&OFFROAD package).
- off-road program 1 or 2 is activated (vehicles with the ON&OFFROAD package).
- the LOW RANGE off-road gear is activated (vehicles with the ON&OFFROAD package).
- when a loss of tire pressure or a defective tire has been detected and displayed.

There is a possibility that the Active Lane Keeping Assist could misjudge the given traffic situation. An inappropriate brake application may be interrupted at any time if you:

- steer slightly in the opposite direction
- switch on the turn signal
- clearly brake or accelerate

A lane-correcting brake application is interrupted automatically if:

- a driving safety system intervenes, e.g. ESP®, PRE-SAFE® Brake or Active Blind Spot Assist.
- lane markings can no longer be recognized.

Switching on Active Lane Keeping Assist

▶ Switch on Active Lane Keeping Assist using the on-board computer; to do so, select Standard or Adaptive (▷ page 282).
If you drive at speeds above 40 mph (60 km/h) and lane markings are detected, the lines in the assistance graphics display (▷ page 281) are shown in green. Active Lane Keeping Assist is ready for use.

If Standard is selected, no warning vibration occurs if:

- you switch on the turn signals. In this event, the warnings are suppressed for a certain period of time.
- a driving safety system intervenes, such as ABS, BAS or ESP®.

When Adaptive is selected, no warning vibration occurs if:

DEP DEALER E-PROCESS

- you switch on the turn signals. In this event, the warnings are suppressed for a certain period of time.
- a driving safety system intervenes, e.g. ABS, BAS or ESP®.
- you accelerate hard, e.g. kickdown.
- you brake hard.
- you steer actively, e.g. swerve to avoid an obstacle or change lanes quickly.
- you cut the corner on a sharp bend.

Towing a trailer

When you attach a trailer, make sure you have correctly established the electrical connection. This can be accomplished by checking the trailer lighting. Lane-correcting brake application does not take place when towing a trailer. Active Lane Keeping Assist is not activated and the lines in the assistance graphic are gray.

On-road programs (vehicles with the ON&OFFROAD package)

General notes

The on-road programs assist you during on-road driving and the off-road programs when driving off-road (▷ page 258).

The following program messages remain in the multifunction display until the corresponding vehicle level has been set. Up to off-road level 2, you can hide the program messages using the ⮌ or OK button on the multifunction steering wheel.

AUTO program





Select the AUTO program for a more comfortable ride under all normal driving conditions.

Your selection remains stored even if you remove the SmartKey from the ignition lock.

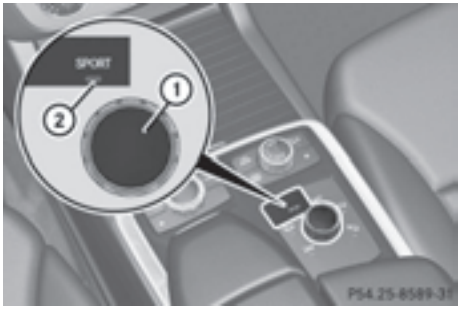
▶ **Selector wheel ① engaged:** briefly press selector wheel ①.
Selector wheel ① extends.

▶ **To select:** turn selector wheel ① until indicator lamp ② comes on.
AUTO indicator ③ appears in the multifunction display.

- Highway level is set.
- ADS (Adaptive Damping System) adapts comfortable damping characteristics to the current operating and driving conditions.
- The automatic transmission selects the automatic drive program for a comfortable driving style that provides for optimum fuel consumption.

DEP DEALER E-PROCESS

SPORT program





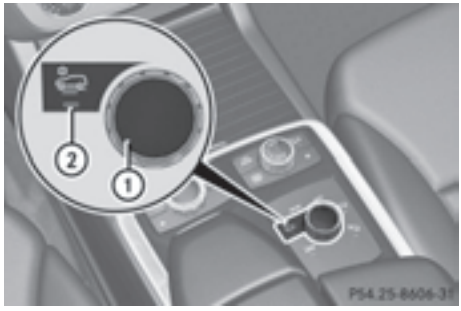
Select the SPORT program for sporty, dynamic handling.

Your selection remains stored even if you remove the SmartKey from the ignition lock.

- **Selector wheel ① engaged:** briefly press selector wheel ①.
 Selector wheel ① extends.
- **To select:** turn selector wheel ① until indicator lamp ② comes on.
 SPORT indicator ③ appears in the multifunction display.
 - High-speed level, –15 mm compared to highway level, is set.
 - ADS (Adaptive Damping System) adapts sporty damping characteristics to the current operating and driving conditions.
 - The automatic transmission selects the automatic drive program for a sporty driving style.
 - The sporty accelerator pedal curve is selected, e.g. the accelerator pedal no longer has to be pressed as far to accelerate.
 - The sporty steering curve is selected, e.g. greater force is required when steering.

ⓘ You cannot select the SPORT program if LOW RANGE has been selected. The Drive Program SPORT Not in LOW RANGE message then appears in the multifunction display.

Snow program





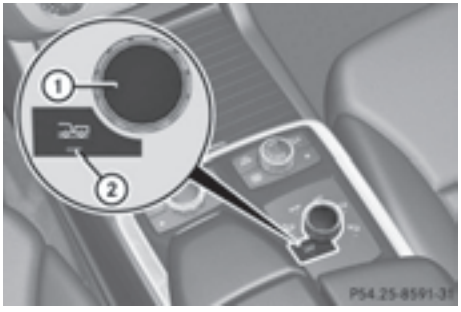
Select the snow program for driving in snow with or without snow chains.

- **Selector wheel ① engaged:** briefly press selector wheel ①.
 Selector wheel ① extends.
- **To select:** turn selector wheel ① until indicator lamp ② comes on.
 Snow indicator ③ appears in the multifunction display.

DEP DEALER E-PROCESS

- Highway level is set.
- ADS (Adaptive Damping System) adapts comfortable damping characteristics to the current operating and driving conditions.
- 4ETS and the differential lock are adapted for driving on snow-covered roads.
- The automatic transmission selects the automatic drive program for a comfortable driving style that provides for optimum fuel consumption.
- The soft accelerator pedal curve is selected, e.g. the accelerator pedal must be pressed significantly further to accelerate.
- The optimum gear for pulling away is engaged.

Trailer program





Select the trailer program when towing a trailer.

▶ **Selector wheel ① engaged:** briefly press selector wheel ①.
Selector wheel ① extends.

▶ **To select:** turn selector wheel ① until indicator lamp ② comes on.
Trailer indicator ③ appears in the multifunction display.
- Highway level is set.
- ADS (Adaptive Damping System) adapts comfortable damping characteristics to the current operating and driving conditions.
- The automatic transmission selects the automatic drive program for a comfortable driving style that provides for optimum fuel consumption, changing gear at optimum points.
- While pulling away, the differential locks are engaged.

Off-road driving systems

4MATIC (permanent four-wheel drive)

4MATIC ensures that all four wheels are permanently driven. Together with ESP® and 4ETS, it improves the traction of your vehicle whenever a drive wheel spins due to insufficient grip.

If you fail to adapt your driving style, 4MATIC can neither reduce the risk of accident nor override the laws of physics. 4MATIC cannot take account of road, weather and traffic conditions. 4MATIC is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in your lane.

! Never tow the vehicle with one axle raised. This may damage the transfer case. Damage of this sort is not covered by the Mercedes-Benz Limited Warranty. All wheels must remain either on the ground or be fully raised. Observe the instructions for towing the vehicle with all wheels in full contact with the ground.

DEALER E-PROCESS

! A function or performance test should only be carried out on a two-axle dynamometer. Before you operate the vehicle on such a dynamometer, please consult a qualified workshop. You could otherwise damage the drive train or the brake system.

i In wintry driving conditions, the maximum effect of 4MATIC can only be achieved if you use winter tires (M+S tires), with snow chains if necessary.

Further information about "Driving off-road" (▷ page 198).

DSR (Downhill Speed Regulation)

General notes

DSR is an aid to assist you when driving downhill. It keeps the speed of travel at the speed selected on the on-board computer. The steeper the downhill gradient, the greater the DSR braking effect on the vehicle. When driving on flat stretches of road or on an uphill gradient, the DSR braking effect is minimal or nonexistent.

DSR controls the vehicle's speed when it is activated and the transmission is in position **D**, **R** or **N**. You can drive at a higher or a lower speed than that set on the on-board computer at any time by accelerating or braking.

Important safety notes

⚠ **WARNING**

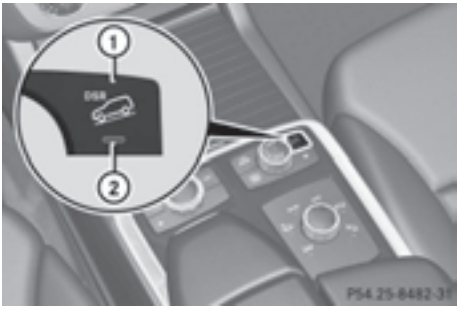
If the speed driven and the set speed deviate and you activate DSR on a slippery road surface, the wheels may lose traction. There is an increased danger of skidding and accidents.

Before switching DSR on, please take into consideration the road surface and the difference between driving speed and the set speed.

If you fail to adapt your driving style, DSR can neither reduce the risk of accident nor override the laws of physics. DSR cannot take account of road, weather and traffic conditions. DSR is only an aid. You are responsible for the distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in your lane.

You are always responsible for keeping control of the vehicle and for assessing whether the downhill gradient can be managed. DSR may not always be able to keep to the set speed, depending on road surface and tire conditions. Select a set speed suitable for the prevailing conditions and when necessary, apply the brakes manually.

Activating DSR



▶ Press button ①.
Indicator lamp ② lights up.
The DSR symbol appears in the multifunction display.

You can only activate DSR when driving at speeds at or below 28 mph (40 km/h).

If the current vehicle speed is too high, the DSR symbol appears in the multifunction display with the Max. Speed 28 mph message (Canada: 40 km/h).

If you have activated DSR and you change the drive program, DSR is deactivated. If you switch between the Offroad and Offroad Plus drive programs, DSR remains activated.

Deactivating DSR

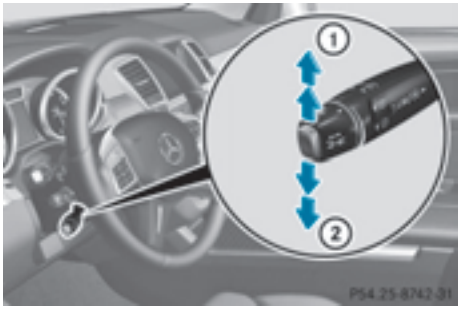
▶ Press button ①.
Indicator lamp ② goes out.
The DSR symbol appears in the multifunction display with the Off message.

DSR switches off automatically if you drive faster than 28 mph (Canada: 45 km/h). The

DEALER E-PROCESS

DSR symbol appears in the multifunction display with the Off message. The status indicator in the multifunction display goes out. You also hear a warning. On vehicles with the ON&OFFROAD package, if you select a different on-road/off-road program, DSR is also deactivated.

Changing the set speed



▶ **To increase or decrease in 1 mph increments (Canada: 1 km/h increments):** briefly press the cruise control lever up ① for a higher set speed or down ② for a lower set speed.
The set speed appears in the multifunction display with the DSR symbol.

When DSR is activated, you can change the set speed to a value between 1 mph and 11 mph (Canada: between 2 km/h and 18 km/h).

ⓘ The DSR set speed is always changed in 1 mph increments (Canada: 1 km/h increments). This is regardless of whether you press the cruise control lever to or beyond the pressure point.

Off-road programs (vehicles with the ON&OFFROAD package)

General notes

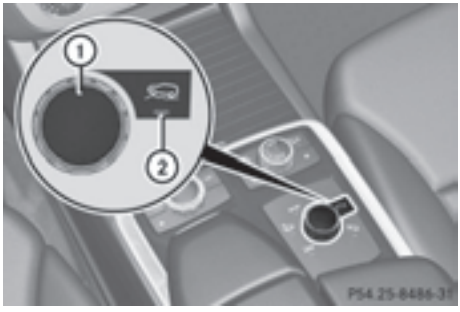
The off-road programs assist you in driving off-road. The engine's performance characteristics and the gearshifting characteristics of the automatic transmission are adapted for this purpose. ABS, ESP® and 4ETS programs especially adapted to off-road driving are activated. An accelerator pedal curve suitable for the terrain is selected, i.e. the accelerator pedal must be depressed further to accelerate.

Do not use the off-road programs on roads that are snow-covered or icy or if you have mounted snow chains on your vehicle.

For information on driving off-road, see (▷ page 198).

The following program messages are shown in the multifunction display until the applicable vehicle level is set. Up to off-road level 2, you can hide the program messages using the ⮌ or the OK button on the multifunction steering wheel.

Off-road program 1





▶ **Selector wheel ① engaged:** briefly press selector wheel ①.
Selector wheel ① extends.

▶ **To select:** turn selector wheel ① until indicator lamp ② comes on.
Off-road indicator ③ appears in the multifunction display.

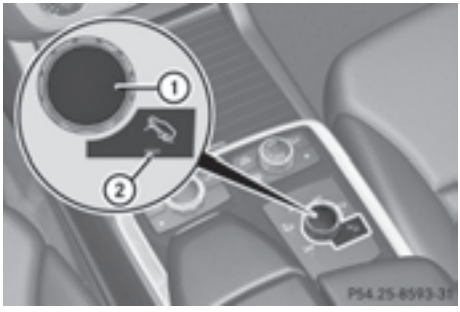
Off-road level 1 is set to +1.2 in (+30 mm) above the vehicle's "highway" level.

Off-road program 1 switches to the AUTO program if you drive faster than 70 mph (110 km/h).

Select off-road program 1 for gentle off-road terrain, e.g. for gravel or sand surfaces or tracks. The engine's torque is restricted to a limited degree and the drive wheels can spin. The spinning wheels produce a cutting effect for better traction.

You can only activate off-road program 1 when driving at speeds of 60 mph (100 km/h) or below. The `Drive Program OFFROAD 1 Max. 60 mph (100 km/h)` message appears in the multifunction display.

Off-road program 2





- ▶ **Selector wheel ① engaged:** briefly press selector wheel ①.
 Selector wheel ① extends.
- ▶ **To select:** turn selector wheel ① until indicator lamp ② comes on.
 Off-road indicator ③ appears in the multifunction display.
- Off-road level 1 is set to +2.4 in (+60 mm) above the vehicle's "highway" level.
- DSR is switched on.
- The differential lock is closed.

Off-road program 2 automatically switches to off-road program 1 if you drive faster than 30 mph (45 km/h).

Select off-road program 2 for rough terrain, e.g. for steep and/or rough terrain or driving on rocky terrain.

ⓘ Your vehicle has an automatically activated differential lock for the transfer case. It controls the balance between the front and rear axles.

The differential lock improves the vehicle's traction. 4ETS (▷ page 73) controls the balance between both wheels on an axle.

You can only activate off-road program 2 when driving at speeds of 25 mph (40 km/h) or below.

LOW RANGE off-road gear (vehicles with the ON&OFFROAD package)

Important safety notes

⚠ WARNING

If you select the LOW RANGE off-road gear on a slippery road surface, the wheels could lose traction:

- if you remove your foot from the accelerator pedal when driving
- if off road ABS intervenes when braking

If the wheels lose traction. the vehicle can no longer be steered. There is an increased danger of skidding and accidents.

Never select the LOW RANGE off-road gear when driving on slippery road surfaces.

⚠ WARNING

If you do not wait for the transfer case gear change process to complete, the transfer case could remain in the neutral position. The power transmission to the driven wheels is then interrupted. There is a danger of the

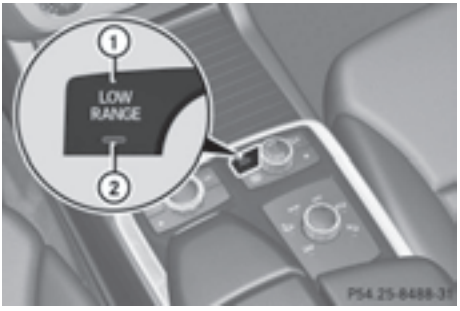
DEALER E-PROCESS

vehicle rolling away unintentionally. There is a risk of an accident.

Wait until the transfer case shift process is completed.

Do not turn off the engine while changing gear and do not shift the automatic transmission to another position.

General notes



① LOW RANGE off-road gear button
② LOW RANGE off-road gear indicator lamp

HIGH RANGE	Position for all normal on-road driving conditions
LOW RANGE	Off-road position for driving off-road and fording The transmission ratio between the engine and wheels is only approximately one third of that in the HIGH RANGE road position. Drive torque is thus proportionately higher. Do not use LOW RANGE: • on slippery road surfaces, e.g. in the case of slush • on snow or ice-covered roads • if you have mounted snow chains to your vehicle

The LOW RANGE off-road gear assists you in driving off-road and when fording. When LOW RANGE is engaged, the engine's performance characteristics and the gearshifting characteristics of the automatic transmission are adapted for this purpose.

Further information about "Driving off-road" (▷ page 198). You will find information about driving safety systems in conjunction with LOW RANGE in the "Safety" section (▷ page 68).

From HIGH RANGE to LOW RANGE

! Only change from LOW RANGE to HIGH RANGE if:

- the engine is running.
- the transmission is in position **N**
- you are driving at a speed below 40 km/h

▶ Press LOW RANGE button ①. Indicator lamp ② flashes.

When the gear change is complete, indicator lamp ② lights up. LOW RANGE indicator appears in the multifunction display and in the status indicator.

While indicator lamp ② is flashing, you can cancel the gear change by pressing LOW RANGE button ① again.

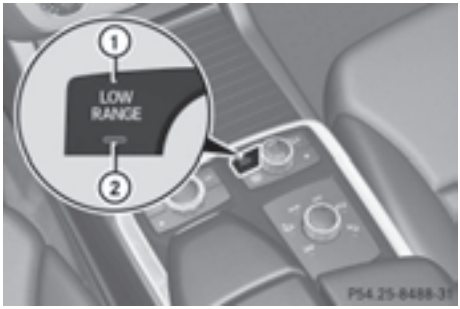
i You cannot activate LOW RANGE if the **SPORT** drive program is activated. The LOW RANGE Not in Drive Program "Sport" message then appears in the multifunction display.

From LOW RANGE to HIGH RANGE

! Only change from LOW RANGE to HIGH RANGE if:

- the engine is running.
- the transmission is in position **N**
- you are driving at a speed below 70 km/h

DEP DEALER E-PROCESS



▶ Press LOW RANGE button ①.
Indicator lamp ② flashes.

When the gear change is complete, indicator lamp ② goes out. In the multifunction display, the LOW RANGE Off message appears and status indicator ③ goes out.

While indicator lamp ② is flashing, you can cancel the gear change by pressing LOW RANGE button ① again.

DEP
DEALER E-PROCESS

Messages in the multifunction display

If a gear change process has not been successful, the following messages may be displayed in the multifunction display:

Display messages	Possible causes/consequences and ▶ Solutions
LOW RANGE Max. Speed 40 km/h	You have been driving faster than 40 km/h. Additionally, the indicator lamp on the button in the center console blinks. ▶ Drive more slowly to carry out the gear change process.
LOW RANGE Shift to Position N Briefly	The transmission is in position **D** and you are driving at below 40 km/h. ▶ Shift the transmission to **N** to complete the gear change process.
LOW RANGE Shifting Canceled Please Reactivate	The gear change process was not carried out. ▶ Ensure that all gear change conditions are fulfilled and carry out the gear change process again.
LOW RANGE Stop Apply Parking Brake	A warning tone also sounds. The gear change process has not been completed. LOW RANGE is in the neutral position. There is no connection between the engine and the drive wheels. ! Do not drive any further. You could otherwise damage the vehicle's drive train. ▶ Stop the vehicle. Take into account the road and traffic conditions when doing this. ▶ Depress the electric parking brake (▷ page 190). ▶ Carry out the gear change process again. If the gear change process has been carried out, the LOW RANGE Stop Apply Parking Brake message disappears.

ON&OFFROAD menu in the COMAND display (vehicles with the ON&OFF-ROAD package)



You can display some driving systems, driving programs and additional information in the COMAND display.

▶ Make sure that the SmartKey is in position **2** in the ignition lock.

▶ Make sure that COMAND is activated, see the separate COMAND operating instructions.

▶ Press function button ①.
The corresponding displays appear in the COMAND display:
- Level control
- Steering angle
- Vehicle's angle of inclination

DEALER E-PROCESS

- Uphill or downhill gradient in percentage
- On-road/off-road program selected
- Condition of the differential lock for the transfer case
- LOW RANGE off-road gear is selected
- Condition of the LOW RANGE off-road gear
- On-road trailer program is selected

Towing a trailer

Important safety notes

⚠ WARNING

Installing an unsuitable ball coupling may result in overloading of the trailer tow hitch and the rear axle. This applies especially if the ball coupling in question is longer or angled differently. This could seriously impair the driving characteristics and the trailer can come loose. There is a risk of an accident.

You should only ever install a ball coupling that has the permissible dimensions and that is designed to meet your trailer-towing requirements. Do not modify the ball coupling or the trailer tow hitch.

You will find the values approved by the manufacturer on the vehicle identification plates and those for the towing vehicle under "Technical data" (▷ page 458).

⚠ WARNING

If the ball coupling is not installed correctly or not secured with the bolt provided and the corresponding spring cotter, the trailer may come loose. There is a risk of an accident.

Always install and secure the ball coupling as described. Before every journey, ensure that the ball coupling is secured with the bolt and the corresponding spring cotter.

⚠ WARNING

When the vehicle/trailer combination begins to lurch, you could lose control of it. The vehicle/trailer combination could even rollover. There is a risk of an accident.

On no account should you attempt to straighten up the vehicle/trailer combination by increasing the speed. Reduce vehicle speed and do not countersteer. Apply the brake as necessary.

Please observe the manufacturer's operating instructions for the trailer coupling if a detachable trailer coupling is used.

Couple and uncouple the trailer carefully. If you do not couple the trailer to the towing vehicle correctly, the trailer could become detached.

Make sure that the following values are not exceeded:

- the permissible trailer drawbar noseweight
- the permissible trailer load
- the permissible rear axle load of the towing vehicle
- the maximum permissible gross vehicle weight of both the towing vehicle and the trailer

The applicable permissible values, which must not be exceeded, can be found:

- in the vehicle documents
- on the identification plates for the trailer tow hitch and the trailer
- on the vehicle identification plate

If the values differ, the lowest value applies.

When towing a trailer, your vehicle's handling characteristics will be different in comparison with when driving without a trailer.

The vehicle/trailer combination:

- is heavier
- is restricted in its acceleration and gradient-climbing capability
- has an increased braking distance
- is affected more by strong crosswinds
- demands more sensitive steering
- has a larger turning radius

DEP DEALER E-PROCESS

This could impair the handling characteristics.

When towing a trailer, always adjust your speed to the current road and weather conditions. Do not exceed the maximum permissible speed for your vehicle/trailer combination.

Notes on towing a trailer

General notes

The following models cannot be used to tow a trailer:

- GLE 550 e 4MATIC Sport Utility Vehicle
- Do not exceed the legally prescribed maximum speed for vehicle/trailer combinations in the relevant country.

 This lowers the risk of an accident.
- Only install an approved trailer coupling on your vehicle.

 Further information on availability and on installation is available from any authorized Mercedes-Benz Center.
- The bumpers of your vehicle are not suitable for installing detachable trailer couplings.
- Do not install hired trailer couplings or other detachable trailer couplings on the bumpers of your vehicle.
- If you no longer need the ball coupling, remove it from the ball coupling recess. This will reduce the risk of damage to the ball coupling.

When towing a trailer, set the tire pressure on the rear axle of the towing vehicle for the maximum load. You will find the values in the tire pressure table in the fuel filler flap of the vehicle (▷ page 425).

Please note that when towing a trailer, the following driving systems have limited availability or are not available at all:

- PARKTRONIC (▷ page 224)
- Blind Spot Assist (▷ page 244)
- Active Lane Keeping Assist (▷ page 251)

You will find installing dimensions and loads under "Technical data" (▷ page 457).

Driving tips

Observe the information on ESP® trailer stabilization (▷ page 75) and on pulling away with a trailer (▷ page 168).

The maximum permissible speed for vehicle/trailer combinations depends on the type of trailer. Before beginning the journey, check the trailer's documents to see what the maximum permissible speed is. Observe the legally prescribed maximum speed in the relevant country.

For certain Mercedes-Benz vehicles, the maximum permissible rear axle load is increased when towing a trailer. See "Technical data" to find out whether this applies to your vehicle (▷ page 458). If you utilize any of the added maximum rear axle load when towing a trailer, the vehicle/trailer combination may not exceed a maximum speed of 60 mph (100 km/h) for reasons concerning the operating permit. This also applies in countries in which the permissible maximum speed for vehicle/trailer combinations is above 60 mph (100 km/h).

When towing a trailer, your vehicle's handling characteristics will be different in comparison with when driving without a trailer.

Use the left-hand steering wheel paddle shifter to shift into a lower gear in good time on long and steep downhill gradients.

This also applies if you have activated cruise control or DISTRONIC PLUS.

This will use the braking effect of the engine, so that less braking will be required to maintain the speed. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly. If you need additional braking, depress the brake pedal repeatedly rather than continuously.

DEP DAIMLER E-PROCESS

Driving tips

If the trailer swings from side to side:

- ▶ Do not accelerate.
- ▶ Do not counter-steer.
- ▶ Brake if necessary.

- Maintain a greater distance from the vehicle in front than when driving without a trailer.
- Avoid braking abruptly. If possible, brake gently at first to allow the trailer to run on. Then, increase the braking force rapidly.
- The values given for gradient-climbing capabilities from a standstill refer to sea level. When driving in mountainous areas, note that the power output of the engine and, consequently, the vehicle's gradient-climbing capability, decreases with increasing altitude.

Installing the ball coupling

⚠ WARNING

If the ball coupling is not correctly installed and secured, it can come loose during the journey and endanger other road users. There is a risk of an accident and injury.

Always install and secure the ball coupling as described. Before every journey, ensure that the ball coupling is secured with the bolt and the corresponding spring cotter.

⚠ WARNING

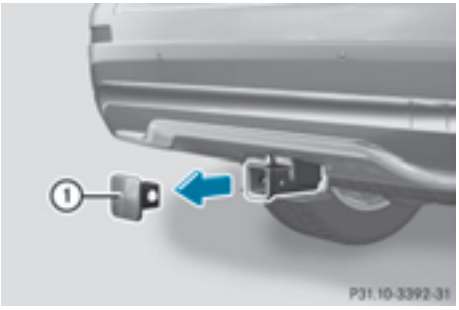
If the ball coupling is not installed correctly or not secured with the bolt provided and the corresponding spring cotter, the trailer may come loose. There is a risk of an accident.

Always install and secure the ball coupling as described. Before every journey, ensure that the ball coupling is secured with the bolt and the corresponding spring cotter.

⚠ WARNING

If the ball coupling is not installed and secured correctly the trailer may come loose. There is a risk of an accident.

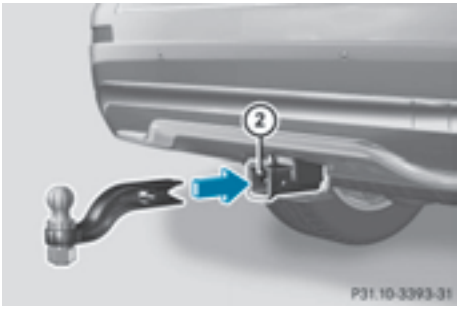
Install and secure the ball coupling as described in the ball coupling installation instructions. Make sure that the ball coupling is installed and secured correctly before every journey.

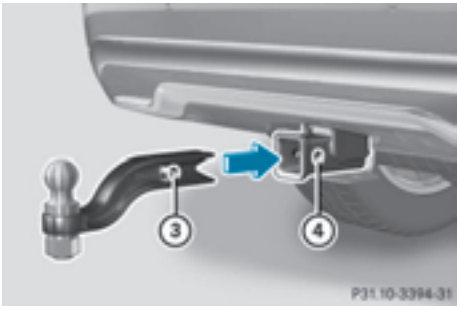


- ▶ Pull protective cap ① in the direction of the arrow, out of the ball coupling recess.
- ▶ Stow protective cap ① so that it cannot be thrown around.

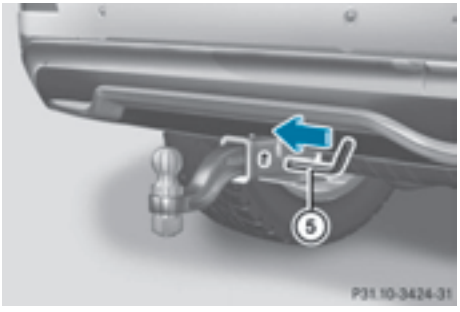
 Observe the loading guidelines (▷ page 340) and the safety notes regarding stowage spaces (▷ page 341).

DEP DEALER E-PROCESS

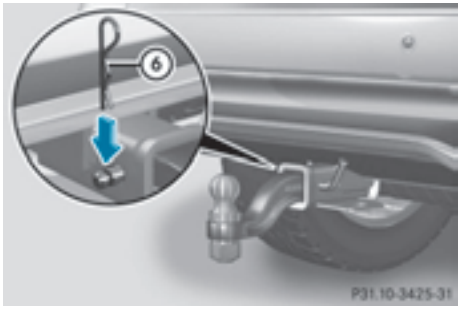




▶ Insert the ball coupling horizontally into ball coupling recess ② in the direction of the arrow until the holes in ball coupling ③ are in line with the holes in ball coupling recess ④.



▶ Slide bolt ⑤ into the hole in the ball coupling recess and the ball coupling to the stop.



▶ Secure the bolt using spring cotter ⑥.



▶ Check the ball coupling, bolt and spring cotter for correct installation.

If the ball coupling cannot be correctly mounted, remove the ball coupling. Under these circumstances, the ball coupling must not be used for trailer towing.

If the ball coupling cannot be locked and the key cannot be removed, remove the ball coupling and clean it. If the ball coupling can still not be installed (locked) after it has been cleaned, remove the ball coupling. The trailer tow hitch must then not be used to tow a trailer, as safe operation cannot be guaranteed.

Have the entire trailer tow hitch checked at a qualified specialist workshop.

Coupling up a trailer

! Do not connect the trailer's brake system (if featured) to the hydraulic brake system of the towing vehicle, as the latter is equipped with an anti-lock brake system. Doing

DEP DEALER E-PROCESS

so will result in a loss of function of the brake systems of both the vehicle and the trailer.

- ▶ Shift the transmission to position **P**.
- ▶ Apply the vehicle's electric parking brake.
- ▶ Start the engine.
- ▶ **Vehicles with the AIRMATIC package:** select highway level.
- ▶ **Vehicles with ADS:** set ADS to **AUTO** or **COMF**.
- ▶ Switch off the engine.
- ▶ Close the doors and tailgate.
- ▶ Couple up the trailer.
- ▶ Establish the electrical connection between the vehicle and the trailer.
- ▶ Check that the trailer lighting system is working.

ⓘ Vehicles with the AIRMATIC package: with a trailer attached, the vehicle will always remain at highway level. When coupling up a trailer, please observe the following:

- Unless highway level has been set manually, the vehicle is automatically lowered to highway level. This is the case if a speed of 5 mph (8 km/h) is reached.
- High-speed level is not available.

These restrictions apply to all accessories powered through a connection to the trailer power socket of your vehicle, e.g. a bicycle carrier.

Observe the maximum permissible trailer dimensions (width and length).

Most U.S. states and all Canadian provinces require by law:

- Safety chains between the towing vehicle and the trailer. The chains should be crosswound under the trailer drawbar. They must be fastened to the vehicle's trailer coupling, not to the bumper or the axle.

 Leave enough play in the chains to make tight cornering possible.
- A separate brake system for certain types of trailer.
- Safety switch for braked trailers. Check the specific legal requirements applicable to your state.

 If the trailer becomes detached from the towing vehicle, the safety switch applies the trailer brakes.

Towing a trailer

There are numerous legal requirements concerning the towing of a trailer, e.g. speed restrictions. Make sure that your car/trailer combination complies with the local regulations:

- in your place of residence
- in the location to which you are driving

The police and local authorities can provide reliable information.

Observe the following when towing a trailer:

- To gain driving experience and to become accustomed to the new handling characteristics, you should practice the following in a traffic-free location:
 - cornering
 - stopping
 - backing up
- Before driving, check:
 - trailer tow hitch
 - safety switch for braked trailers
 - safety chains
 - electrical connections
 - lights
 - wheels
- Adjust the exterior mirrors to provide an unobstructed view of the rear section of the trailer.
- If the trailer has electronically controlled brakes, pull away carefully. Brake manually

DEP DEALER E-PROCESS

using the brake controller and check whether the brakes function correctly.

- Secure any objects on the trailer to prevent the cargo from slipping when the vehicle is in motion.
- When you couple up a trailer, check at regular intervals that the load is firmly secured. If the trailer is equipped with trailer lights and brakes, check the trailer to ensure that these are working.
- Bear in mind that the handling will be less stable when towing a trailer than when driving without one. Avoid sudden steering movements.
- The vehicle/trailer combination is heavier, accelerates more slowly, has a decreased gradient climbing capability and a longer braking distance.

 It is more susceptible to side winds and requires more careful steering.
- If possible, do not brake suddenly, but instead depress the brake pedal moderately at first so that the trailer can activate its brakes. Then increase the pressure on the brake pedal.
- If the automatic transmission repeatedly shifts between gears on uphill or downhill gradients, shift to a lower gear using the left-hand steering wheel paddle shifter.

 A lower gear and lower speed reduce the risk of engine failure.
- When driving downhill, shift to a lower gear to utilize the engine's braking effect.

 Avoid continuous brake application as this may overheat the vehicle brakes and, if installed, the trailer brakes.
- If the coolant temperature increases dramatically while the air-conditioning system is switched on, switch off the air-conditioning system.

 Coolant heat can also be dissipated by opening the windows and switching the ventilation blower and the interior temperature to the highest level.
- When overtaking, pay particular attention to the extended length of your vehicle/trailer combination.

 Due to the length of the vehicle/trailer combination, you require additional road space in relation to the vehicle you are overtaking before you can change back to the original lane.

Decoupling a trailer

⚠ WARNING

If you uncouple a trailer with the overrun brake engaged, you could trap your hand between the vehicle and the trailer drawbar. There is a risk of injury.

Do not uncouple a trailer if the overrun brake is engaged.

⚠ WARNING

Vehicles with level control:

The vehicle is lowered as soon as you disconnect the trailer cable. This could result in your limbs or those of other people that are between the vehicle body and tires or underneath the vehicle being trapped. There is a risk of injury.

Make sure that nobody is in the immediate vicinity of the wheel housings or under the vehicle when you disconnect the trailer cable.

! Do not disconnect a trailer with an engaged overrun brake. Otherwise, your vehicle could be damaged by the rebounding of the overrun brake.

- ▶ Shift the transmission to position **P**.
- ▶ Apply the vehicle's electric parking brake.
- ▶ Start the engine.
- ▶ Close the doors and tailgate.
- ▶ Apply the trailer's parking brake.

DEP DEALER E-PROCESS

▶ Detach the trailer cable and decouple the trailer.
▶ Switch off the engine.

Permissible trailer loads and drawbar loads

Weight specifications

Maximum permissible gross vehicle weight rating

The gross trailer weight is calculated by adding the weight of the trailer to the weight of the load and equipment on the trailer.

You will find installing dimensions and loads under "Technical data" (▷ page 457).

Permissible noseweight

You will find installing dimensions and loads under "Technical data" (▷ page 457).

Loading a trailer

- When loading the trailer, make sure that neither the permissible gross weight of the trailer nor the gross vehicle weight is exceeded. The permissible gross vehicle weight is indicated on the identification plate on the B-pillar on the driver's side of the vehicle.

 You can find the maximum permissible values on the type plates of your vehicle and the trailer. When calculating how much weight the vehicle and trailer may carry, pay attention to the respective lowest values.
- The trailer drawbar load on the ball coupling must be added to the rear axle load to avoid exceeding the permissible gross axle weight. The permissible gross vehicle weight is indicated on the identification plate on the B-pillar on the driver's side of the vehicle.

ⓘ Mercedes-Benz recommends a trailer load where the trailer drawbar noseweight accounts for 8% to 15% of the trailer's permissible gross weight.

ⓘ The weight of additional accessories, passengers, and cargo reduces the permissible trailer load and drawbar load for your vehicle.

Checking the vehicle and trailer weight

- To check that the weights of the towing vehicle and the trailer comply with the maximum permissible values, have the vehicle/trailer combination (including the driver, passengers, and cargo with a fully laden trailer) weighed on a calibrated weighbridge.
- Check the gross axle weight rating of the front and rear axles, the gross weight of the trailer and trailer drawbar load.

Removing the ball coupling

▶ Remove the spring cotter.
▶ Remove the bolt from the ball coupling recess.
▶ Remove the ball coupling from the ball coupling recess.
▶ Clean the ball coupling if it is dirty.
▶ Stow the ball coupling so that it cannot be thrown around.

Observe the loading guidelines (▷ page 340) and the safety notes regarding stowage spaces (▷ page 341).

Information on cleaning and care of the trailer tow hitch (▷ page 381).

Trailer power supply

! You can connect accessories with a maximum power consumption of 240 W to the permanent power supply.

You must not charge a trailer battery using the power supply.

The trailer socket of your vehicle is equipped at the factory with a permanent power supply.

DEALER E-PRO

The permanent power supply is supplied via trailer socket pin 4.

The trailer's permanent power supply is switched off in the event of low vehicle supply voltage and after six hours at the latest.

A qualified specialist workshop can provide more information about installing the trailer electrics.

DEP DEALER E-PROCESS

Useful information 272
Important safety notes 272
Displays and operation 272
Menus and submenus 275
Display messages 290
Warning and indicator lamps in the instrument cluster 324

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Important safety notes

⚠ WARNING

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention to traffic conditions and operate the equipment when the vehicle is stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the on-board computer.

⚠ WARNING

If the instrument cluster has failed or malfunctioned, you may not recognize function restrictions in systems relevant to safety. The operating safety of your vehicle may be impaired. There is a risk of an accident.

Drive on carefully. Have the vehicle checked at a qualified specialist workshop immediately.

If the operating safety of your vehicle is impaired, pull over as soon as it is safe to do so. Contact a qualified specialist workshop.

The on-board computer only shows messages or warnings from certain systems in the multifunction display. You should therefore make sure your vehicle is operating safely at all times.

For an overview, see the instrument panel illustration (▷ page 35).

Displays and operation

Instrument cluster lighting

The lighting in the instrument cluster, in the displays and the controls in the vehicle interior can be adjusted using the brightness control knob.

The brightness control knob is located on the bottom left of the instrument cluster (▷ page 35).

▶ Turn the brightness control knob clockwise or counter-clockwise.
If you turn the light switch to AUTO, ≡D or D, the brightness is dependent upon the brightness of the ambient light.

ⓘ The light sensor in the instrument cluster automatically controls the brightness of the multifunction display.

In daylight, the displays in the instrument cluster are not illuminated.

Speedometer with segments

The speedometer is divided into segments only on vehicles with DISTRONIC PLUS.

The segments in the speedometer indicate which speed range is available.

- DISTRONIC PLUS activated (▷ page 205):
 One or two segments in the set speed range light up.
- DISTRONIC PLUS detects a vehicle in front that is driving at a slower speed than the stored speed:
 The segments between the speed of the vehicle in front and the stored speed light up.

DEALER E-PRESS

Tachometer

! Do not drive in the overrevving range, as this could damage the engine.

The red band in the tachometer indicates the engine's overrevving range.

The fuel supply is interrupted to protect the engine when the red band is reached.

Outside temperature display

You should pay special attention to road conditions when temperatures are around freezing point.

Bear in mind that the outside temperature display indicates the temperature measured and does not record the road temperature.

The outside temperature display is in the multifunction display (▷ page 275).

Changes in the outside temperature are displayed after a short delay.

Coolant temperature display

⚠ **WARNING**

Opening the hood when the engine is overheated or when there is a fire in the engine compartment could expose you to hot gases or other service products. There is a risk of injury.

Let an overheated engine cool down before opening the hood. If there is a fire in the engine compartment, keep the hood closed and contact the fire department.

! A display message is shown if the coolant temperature is too high.

If the coolant temperature is over 248 °F (120 °C), do not continue driving. The engine will otherwise be damaged.

The coolant temperature gauge is in the instrument cluster on the right-hand side (▷ page 35).

Under normal operating conditions and with the specified coolant level, the coolant temperature may rise to 248 °F (120 °C).

Operating the on-board computer

Overview



① Multifunction display
② Switches on the Voice Control System (see the separate operating instructions)
③ Right control panel
④ Left control panel
⑤ Back button

▶ **To activate the on-board computer:** turn the SmartKey to position **1** in the ignition lock.

You can control the multifunction display and the settings in the on-board computer using the buttons on the multifunction steering wheel.

DEP DEALER E-PROCESS

Left control panel

◀ ▶	• Calls up the menu and menu bar
▲ ▼	**Press briefly:** • Scrolls in lists • Selects a submenu or function • In the Audio menu: selects a stored station, an audio track or a video scene • In the Tel (Telephone) menu: switches to the phone book and selects a name or telephone number
▲ ▼	**Press and hold:** • In the Audio menu: selects the previous/next station or selects an audio track or a video scene using rapid scrolling • In the Tel (Telephone) menu: starts rapid scrolling if the phone book is open
OK	• Confirms the selection or display message • In the Tel (Telephone) menu: switches to the telephone book and starts dialing the selected number • In the Audio menu: stops the station search function at the desired station

Right control panel

	• Rejects or ends a call • Exits the telephone book/redial memory
	• Makes or accepts a call • Switches to the redial memory
+ −	• Adjusts the volume
	• Mute
	• Vehicles with Audio 20: Switches on voice-operated control for navigation (see manufacturer's operating instructions) • Vehicles with COMAND: Switches on the Voice Control System (see the separate operating instructions)

Back button

	Press briefly: • Back • Switches off the Voice Control System (see the separate operating instructions) • Hides display messages or calls up the last Trip menu function used • Exits the telephone book/redial memory
	Press and hold: • Calls up the standard display in the Trip menu

DEP DEALER E-PROCESS

Multifunction display



① Permanent display: outside temperature or speed (▷ page 283)
② Time
③ Text field
④ Menu bar
⑤ Drive program (▷ page 174)
⑥ Transmission position (▷ page 174)

▶ **To display menu bar ④**: press the ◀ or ▶ button on the steering wheel.
If you do not press the buttons any longer, menu bar ④ is faded out after a few seconds.
Text field ③ shows the selected menu or submenu as well as display messages.

ⓘ You can set the time using the audio system or COMAND (see the separate operating instructions).

The following messages may appear in the multifunction display:

⬆	Gearshift recommendation when shifting manually (▷ page 178)
←P→	Active Parking Assist (▷ page 227)
CRUISE	Cruise control (▷ page 202)
LOW RANGE	LOW RANGE off-road gear (▷ page 259)
A	Adaptive Highbeam Assist (▷ page 134)
ECO	ECO start/stop function (▷ page 169)
HOLD	HOLD function (▷ page 217)
DSR	Downhill speed regulation (▷ page 257)

Menus and submenus

Menu overview

Press the ◀ or ▶ button on the steering wheel to call up the menu bar and select a menu.

Operating the on-board computer (▷ page 273).

Depending on the equipment installed in the vehicle, you can call up the following menus:

- Trip menu (▷ page 275)
- Navi menu (navigation instructions) (▷ page 277)
- Audio menu (▷ page 278)
- Tel menu (telephone) (▷ page 279)
- DriveAssist menu (assistance) (▷ page 281)
- Serv menu (▷ page 283)
- Sett. menu (settings) (▷ page 283)
- ON&OFFROAD menu (▷ page 287)
- AMG menu (Mercedes-AMG vehicles) (▷ page 287)

Trip menu

Standard display



DEP
DEALER E-PROCESS

▶ Press and hold the ⮌ button on the steering wheel until the Trip menu with trip odometer ① and odometer ② appears.

Trip computer "From Start" or "From Reset"



① Distance
② Driving time
③ Average speed
④ Average fuel consumption

▶ Press the ◀ or ▶ button on the steering wheel to select the Trip menu.
▶ Press the ▲ or ▼ button to select From Start or From Reset.

The values in the From Start submenu are calculated from the start of a journey, while the values in the From Reset submenu are calculated from the last time the submenu was reset (▷ page 277).

The From Start trip computer is automatically reset if:

- the ignition has been switched off for more than four hours.
- 999 hours have been exceeded.
- 9,999 miles have been exceeded.

The From Reset trip computer is automatically reset if the value exceeds 9,999 hours or 99,999 miles.

ECO display



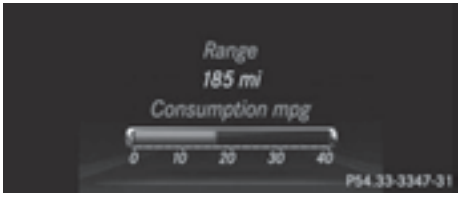
The ECO display is not available for Mercedes-AMG vehicles.

▶ Press the ◀ or ▶ button on the steering wheel to select the Trip menu.
▶ Press the ▲ or ▼ button to select ECO DISPLAY.

If the ignition remains switched off for longer than four hours, the ECO display will be automatically reset.

For further information on the ECO display, see (▷ page 193).

Displaying the range and current fuel consumption



On Mercedes-AMG vehicles, the menu only displays the approximate range.

▶ Press the ◀ or ▶ button on the steering wheel to select the Trip menu.
▶ Press the ▲ or ▼ button to select approximate range and current fuel consumption.

The approximate range that can be covered depends on the fuel level and your current driving style. If there is only a small amount of fuel left in the fuel tank, a vehicle being refueled appears instead of approximate range.

DEP DEALER E-PROCESS

Digital speedometer



- ▶ Press the ◀ or ▶ button on the steering wheel to select the Trip menu.
- ▶ Press the ▲ or ▼ button to select the digital speedometer.
 A gear shift recommendation ↑ can also appear.
 Observe the information on gearshift recommendation ↑ when shifting manually (▷ page 178).
 Mercedes-AMG vehicles: a gearshift recommendation is shown in the status bar of the multifunction display and not in the digital speedometer display.

Resetting values



- ▶ Press the ◀ or ▶ button on the steering wheel to select the Trip menu.
- ▶ Press the ▲ or ▼ button to select the function that you wish to reset.
- ▶ Press the OK button.
- ▶ Press the ▼ button to select Yes and press the OK button to confirm.

You can reset the values of the following functions:

- Trip odometer
- "From Start" trip computer
- "From Reset" trip computer
- ECO display

ⓘ If you reset the values in the ECO display, the values in the "From start" trip computer are also reset. If you reset the values in the "From start" trip computer, the values in the ECO display are also reset.

Navigation system menu

Displaying navigation instructions

In the Navi menu, the multifunction display shows navigation instructions.

Observe the additional information on navigation in the separate COMAND operating instructions.

- ▶ Switch on COMAND (see the separate operating instructions).
- ▶ Press the ◀ or ▶ button on the steering wheel to select the Navi menu.

Route guidance not active



① Direction of travel
② Current road

Route guidance active

No change of direction announced



① Distance to the destination
② Distance to the next change of direction
③ Current road
④ "Follow the road's course" symbol

DEP DEALER E-PROCESS

Change of direction announced without a lane recommendation



① Road into which the change of direction leads
② Distance to change of direction and visual distance display
③ Change-of-direction symbol

When a change of direction is to be made, you will see symbol ③ for the change of direction and distance graphic ②. The distance indicator shortens towards the top of the display as you approach the point of the announced change of direction. The change of direction starts once the distance display reaches zero.

Change of direction announced with a lane recommendation



① Road into which the change of direction leads
② Distance to change of direction and visual distance display
③ Lanes not recommended
④ Recommended lane and new lane during a change of direction
⑤ Change-of-direction symbol

On multilane roads, lane recommendations can be displayed for the next change of direction if the digital map supports this data. During the change of direction, new lanes may be added.

Lane not recommended ③: you will not be able to complete the next change of direction if you stay in this lane.

Recommended lane and new lane during a change of direction ④: in this lane you will be able to complete the next two changes of direction without changing lane.

Other status indicators of the navigation system



The navigation system displays additional information and the vehicle status.

- ▩ : you have reached the destination or an intermediate destination.
- `New route...` or `Calculating route`: calculating a new route
- `Off map` or `Off road`: the vehicle position is outside the area of the digital map (off-map position)
- `No route`: no route could be calculated to the selected destination

Audio menu

Selecting a radio station



① Frequency range
② Station frequency with memory position

ℹ Station ② is displayed with the station frequency or station name. The multifunc-

DEP DEALER E-PROCESS

tion display only shows the station preset if station ② is saved in the memory.

- ▶ Switch on COMAND and select Radio; see the separate operating instructions.
- ▶ Press the ◀ or ▶ button on the steering wheel to select the Audio menu.
- ▶ **To select a stored station:** briefly press ▲ or ▼.
- ▶ **To select a station from the station list:** press and briefly hold the ▲ or ▼ button.

If no station list is received:

- ▶ **To select a station using the station search:** press and briefly hold the ▲ or ▼ button.

ⓘ SIRIUS XM satellite radio functions like a normal radio.

You can find further information on radio mode in the "Satellite radio" section of the separate operating instructions.

Operating an audio player or audio media



Audio data from various audio devices or media can be played, depending on the equipment installed in the vehicle.

- ▶ Switch on COMAND and select audio CD or MP3 mode; see the separate operating instructions.
- ▶ Press the ◀ or ▶ button on the steering wheel to select the Audio menu.
- ▶ **To select the next/previous track:** briefly press the ▲ or ▼ button.
- ▶ **To select a track from the track list (rapid scrolling):** press and hold the ▲ or ▼ button until the desired track ① has been reached.

 If you press and hold ▲ or ▼, the rapid scrolling speed is increased. Not all audio drives or data carriers support this function.

If track information is stored on the audio device or medium, the multifunction display will show the number and title of the track. The current track does not appear in audio AUX mode (**Aux**iliary audio mode: external audio source connected).

Video DVD operation



- ▶ Switch on COMAND and select video DVD (see the separate operating instructions).
- ▶ Press the ◀ or ▶ button on the steering wheel to select the Audio menu.
- ▶ **To select the next or previous scene:** briefly press the ▲ or ▼ button.
- ▶ **To select a scene from the scene list (rapid scrolling):** press and hold the ▲ or ▼ button until desired scene ① has been reached.

Telephone menu

Introduction

⚠ **WARNING**

If you operate information systems and communication equipment integrated in the vehicle while driving, you will be distracted from traffic conditions. You could also lose control of the vehicle. There is a risk of an accident.

Only operate the equipment when the traffic situation permits. If you are not sure that this is possible, park the vehicle paying attention

DEP DEALER E-PROCESS

to traffic conditions and operate the equipment when the vehicle is stationary.

When telephoning, you must observe the legal requirements for the country in which you are currently driving.

- ▶ Switch on the mobile phone (see the manufacturer's operating instructions).
- ▶ Switch on COMAND (see the separate operating instructions).
- ▶ Establish a Bluetooth® connection to COMAND, see the separate operating instructions.
- ▶ Press the ◀ or ▶ button on the steering wheel to select the Tel menu.

You will see one of the following display messages in the multifunction display:

- Telephone READY or the name of the network provider: the mobile phone has found a network and is ready to receive.
- Telephone No service: there is no network available or the mobile phone is searching for a network.

Accepting a call



- ▶ Press the ✆ button on the steering wheel to accept an incoming call.

If someone calls you when you are in the Tel menu, a display message appears in the multifunction display.

You can accept a call even if you are not in the Tel menu.

Rejecting or ending a call

You can end or reject a call even if you are not in the Tel menu.

- ▶ Press the ✆ button on the steering wheel to reject or end a call.

Selecting an entry from the telephone book

- ▶ Press the ◀ or ▶ button on the steering wheel to select the Tel menu.
- ▶ Press the ▲, ▼ or OK button to switch to the phone book.
- ▶ Authorize access to the phone book on the phone.
- ▶ Press the ▲ or ▼ button to select the desired name.

or

- ▶ **To start rapid scrolling:** press and hold the ▲ or ▼ button for longer than one second.
 Rapid scrolling stops when you release the button or reach the end of the list.
- ▶ **If only one telephone number is stored for a name:** press the ✆ or OK button to start dialing.

or

- ▶ **If there is more than one number for a particular name:** press the ✆ or OK button to display the numbers.
- ▶ Press the ▲ or ▼ button to select the number you want to dial.
- ▶ Press the ✆ or OK button to start dialing.

or

- ▶ **To exit the telephone book:** press the ✆ or ↩ button.

Redialing

The on-board computer saves the last names or numbers dialed in the redial memory.

- ▶ Press the ◀ or ▶ button on the steering wheel to select the Tel menu.
- ▶ Press the ✆ button to switch to the redial memory.
- ▶ Press the ▲ or ▼ button to select the desired name or number.

DEALER E-PROCESS

▶ Press the [phone] or OK button to start dialing.

or

▶ **To exit the redial memory:** press the [phone] or [back] button.

Assistance menu

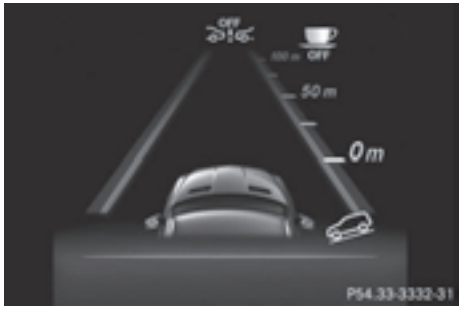
Introduction



Depending on your vehicle's equipment, in the Assist. menu, you have the following options:

- Displaying the assistance graphic (▷ page 281)
- Activating/deactivating the distance warning function (▷ page 281)
- Activating/deactivating PRE-SAFE® Brake (▷ page 282)
- Activating/deactivating ATTENTION ASSIST (▷ page 282)
- Activating/deactivating Blind Spot Assist or Active Blind Spot Assist (▷ page 282)
- Activating/deactivating Lane Keeping Assist or Active Lane Keeping Assist (▷ page 282)

Displaying the assistance graphic



▶ Press the ◀ or ▶ button on the steering wheel to select the Assist. menu.

▶ Press ▲ or ▼ to select Assistance graphic.

▶ Confirm by pressing OK on the steering wheel.

The multifunction display shows the DISTRONIC PLUS distance display in the assistance graphic.

The assistance graphic displays the status of and information from the following driving systems or driving safety systems:

- DISTRONIC PLUS (▷ page 211)
- PRE-SAFE® Brake (▷ page 76)
- Distance warning function (▷ page 70)
- ATTENTION ASSIST (▷ page 240)
- Lane Keeping Assist (▷ page 246) or Active Lane Keeping Assist (▷ page 251)
- DSR (▷ page 257)
- Off-road program (vehicles with the ON&OFFROAD package) (▷ page 258)
- Rear window wiper (▷ page 140)

Activating/deactivating the distance warning function

▶ Press the ◀ or ▶ button on the steering wheel to select the Assist. menu.

▶ Press ▲ or ▼ to select Distance warning.

DEP DEALER E-PROCESS

- Press OK to confirm.
 The current selection appears.
- **To activate/deactivate:** press the OK button again.
 When the distance warning function is deactivated, the assistance graphic shows the symbol in the multifunction display.

Further information on the distance warning function (▷ page 70).

Activating/deactivating PRE-SAFE® Brake

PRE-SAFE® Brake is only available for vehicles with the Driving Assistance package.

- Press ◀ or ▶ on the steering wheel to select the DriveAssist menu.
- Press the ▲ or ▼ button to select PRE-SAFE Brake.
- Press the OK button.
 The current selection is displayed.
- **To activate/deactivate:** press the OK button again.
 When PRE-SAFE® Brake is deactivated, the assistance graphic shows the symbol in the multifunction display.

For more information on PRE-SAFE® Brake, see (▷ page 76).

Activating/deactivating ATTENTION ASSIST

- Press the ◀ or ▶ button on the steering wheel to select the Assist. menu.
- Press the ▲ or ▼ button to select Attention Assist
- Press the OK button.
 The current selection appears.
- **To activate/deactivate:** press the OK button again.
 When ATTENTION ASSIST is deactivated, the OFF symbol appears in the multifunction display in the assistance graphics display.

For further information about ATTENTION ASSIST, see (▷ page 240).

Activating/deactivating Blind Spot Assist

- Press the ◀ or ▶ button on the steering wheel to select the DriveAssist menu.
- Press the ▲ or ▼ button to select Blind Spot Assist.
- Confirm by pressing OK on the steering wheel.
 The current selection appears.
- **To activate/deactivate:** press the OK button again.

For further information about Blind Spot Assist, see (▷ page 244).

For further information about Active Blind Spot Assist, see (▷ page 248).

Activating/deactivating Lane Keeping Assist

- Press the ◀ or ▶ button on the steering wheel to select the DriveAssist menu.
- Press the ▲ or ▼ button to select Lane Keeping Assist.
- Press OK to confirm.
 The current selection appears.
- Press OK to confirm.
- Press the ▼ or ▲ button to set Off, Standard or Adaptive.
 When Lane Keeping Assist or Active Lane Keeping Assist is activated, the multifunction display shows the lane markings as bright lines in the assistance graphic.
- Press the OK button to save the setting.

For further information about Lane Keeping Assist, see (▷ page 246).

For further information about Active Lane Keeping Assist, see (▷ page 251).

DEP DEALER E-PROCESS

Service menu



Depending on the equipment installed in the vehicle, you have the following options in the Serv. menu:

- Calling up display messages in message memory (▷ page 290)
- Restarting the tire pressure loss warning system (▷ page 412) or checking the tire pressure electronically (▷ page 414)
- Calling up the service due date (▷ page 375)

Settings menu

Introduction



Depending on the equipment installed in the vehicle, In the Settings menu you have the following options:

- Changing the instrument cluster settings (▷ page 283)
- Changing the light settings (▷ page 284)
- Changing the vehicle settings (▷ page 285)
- Changing the convenience settings (▷ page 285)
- Restoring the factory settings (▷ page 286)

Instrument cluster submenu

Selecting the distance unit

The Display Unit Speed-/Odometer: function allows you to choose whether certain displays appear in kilometers or miles in the multifunction display.

- ▶ Press the ◀ or ▶ button on the steering wheel to select the Sett. menu.
- ▶ Press the ▼ or ▲ button to select the Instrument Cluster submenu.
- ▶ Press OK to confirm.
- ▶ Press the ▼ or ▲ button to select the Display Unit Speed-/Odometer function.
 You will see the selected setting: km or miles.
- ▶ Press the OK button to save the setting.

The selected unit of measurement for distance applies to:

- Digital speedometer in the Trip menu
- Odometer and the trip odometer
- Trip computer
- Current consumption and the range
- Navigation instructions in the Navi menu
- Cruise Control
- DISTRONIC PLUS
- ASSYST PLUS service interval display

Selecting permanent display

Using the Permanent display: function, you can switch on the outside temperature or the additional speedometer in the multifunction display.

- ▶ Press the ◀ or ▶ button on the steering wheel to select the Sett. menu.
- ▶ Press the ▼ or ▲ button to select the Instrument Cluster submenu.
- ▶ Press OK to confirm.
- ▶ Press the ▼ or ▲ button to select the Permanent Display: function.
 The current selection outside temperature, Dig. speedo [km/h] or Dig. speedo [mph] appears.

DEP DEALER E-PROCESS

ⓘ The multifunction display shows the unit in the additional speedometer inverse to the speedometer unit in the instrument cluster.

▶ **To change the setting:** press OK again.

Light submenu

Setting the daytime running lamps

ⓘ This function is not available in Canada.

▶ Press the ◀ or ▶ button on the steering wheel to select the Sett. menu.
▶ Press the ▼ or ▲ button to select the Lights submenu.
▶ Press OK to confirm.
▶ Press ▼ or ▲ to select the Daytime Running Lights function.
If the Daytime Running Lights function has been switched on, the cone of light and the ☀ symbol in the multifunction display are shown in orange.
▶ Press the OK button to save the setting.

Further information on daytime running lamps (▷ page 130).

Setting the brightness of the ambient lighting

▶ Press the ◀ or ▶ button on the steering wheel to select the Settings menu.
▶ Press the ▼ or ▲ button to select the Lights submenu.
▶ Press OK to confirm.
▶ Press the ▼ or ▲ button to select the Ambient Brightness function.
You will see the selected setting.
▶ Press OK to confirm.
▶ Press the ▼ or ▲ button to adjust the brightness to any level from Off to Level 5 (bright).
▶ Press the OK or ⮌ button to save the setting.

Setting the ambient lighting color

▶ Press the ◀ or ▶ button on the steering wheel to select the Settings menu.
▶ Press the ▼ or ▲ button to select the Lights submenu.
▶ Press OK to confirm.
▶ Press the ▼ or ▲ button to select the Amb. Light Col. function.
▶ Press OK to confirm.
▶ Press the ▼ or ▲ button to set the color to SOLAR, NEUTRAL or POLAR.
▶ Press the OK or ⮌ button to save the setting.

Surround lighting and exterior lighting delayed switch-off

▶ Press the ◀ or ▶ button on the steering wheel to select the Settings menu.
▶ Press the ▼ or ▲ button to select the Lights submenu.
▶ Press OK to confirm.
▶ Using ▼ or ▲, select the Surround Lighting function.
When the Surround Lighting function is activated, the light cone and the area around the vehicle are displayed in orange in the multifunction display.
▶ Press the OK button to save the setting.

Deactivating delayed switch-off of the exterior lighting temporarily:

▶ Before leaving the vehicle, turn the SmartKey to position **0** in the ignition lock.
▶ Turn the SmartKey to position **2** in the ignition lock.
The exterior lighting delayed switch-off is deactivated.

Delayed switch-off of the exterior lighting is reactivated the next time you start the engine.

If you have activated the Surround lighting function and you turn the light switch to AUTO, the following functions are activated when it is dark:

DEP DEALER E-PROCESS

- **surround lighting:** the exterior lighting remains lit for 40 seconds after unlocking with the SmartKey. If you start the engine, the surround lighting is switched off and automatic headlamp mode is activated (▷ page 130).
- **exterior lighting delayed switch-off:** the exterior lighting remains lit for 60 seconds after the engine is switched off. If you close all the doors and the tailgate, the exterior lighting goes off after 15 seconds.

ⓘ Depending on your vehicle's equipment, when the surround lighting and delayed switch-off exterior lighting are on, the following light up:

- Parking lamps
- Daytime running lamps
- Side marker lamps
- Surround lighting in the exterior mirrors

Activating/deactivating the interior lighting delayed switch-off

If you activate the Light. Delay function, the interior lighting remains on for 20 seconds after you remove the SmartKey from the ignition lock.

▶ Press the ◀ or ▶ button on the steering wheel to select the Settings menu.
▶ Press the ▼ or ▲ button to select the Lights submenu.
▶ Press OK to confirm.
▶ Press the ▼ or ▲ button to select the Lighting delayed sw.-off function. If the Interior Lighting Delay function has been switched on, the vehicle interior is displayed in orange in the multifunction display.
▶ Press the OK button to save the setting.

Vehicle submenu

Activating/deactivating the automatic door locking mechanism

If you activate the Automatic Door Lock function, the vehicle is centrally locked above a speed of approximately 9 mph (15 km/h).

▶ Press the ◀ or ▶ button on the steering wheel to select the Sett menu.
▶ Press the ▼ or ▲ button to select the Vehicle submenu.
▶ Press OK to confirm.
▶ Press the ▼ or ▲ button to select the Automatic Door Lock function. When the Automatic Door Lock function is activated, the vehicle doors are displayed in orange in the multifunction display.
▶ Press the OK button to save the setting.

For further information on the automatic locking feature, see (▷ page 91).

Activating/deactivating the acoustic locking verification signal

If you switch on the Acoustic Lock function, an acoustic signal sounds when you lock the vehicle.

▶ Press the ◀ or ▶ button on the steering wheel to select the Sett. menu.
▶ Press ▼ or ▲ to select the Vehicle submenu.
▶ Press OK to confirm.
▶ Press the ▼ or ▲ button to select the Acoustic Lock function. If the Acoustic Lock function is activated, the 🔒 symbol in the multifunction display lights up orange.
▶ Press the OK button to save the setting.

Convenience submenu

Activating/deactivating the EASY-ENTRY/EXIT feature

⚠ **WARNING**

When the EASY-ENTRY/EXIT feature adjusts the steering wheel, you and other vehicle

DEP DEALER E-PROCESS

occupants – particularly children – could become trapped. There is a risk of injury.

While the EASY-ENTRY/EXIT feature is making adjustments, make sure that no one has any body parts in the sweep of the steering wheel.

If somebody becomes trapped:

- press one of the memory function position buttons, or
- move the switch for steering wheel adjustment in the opposite direction to that in which the steering wheel is moving.

The adjustment process is stopped.

- ▶ Press the ◀ or ▶ button on the steering wheel to select the Sett menu.
- ▶ Press the ▼ or ▲ button to select the Convenience submenu.
- ▶ Press OK to confirm.
- ▶ Press the ▼ or ▲ button to select the Easy Entry/Exit: function.
 If the Easy Entry/Exit function is activated, the vehicle steering wheel is displayed in orange in the multifunction display.
- ▶ Press the OK button to save the setting.

Further information on the EASY-ENTRY/EXIT feature (▷ page 123).

Switching the belt adjustment on/off

- ▶ Press the ◀ or ▶ button on the steering wheel to select the Sett. menu.
- ▶ Press the ▼ or ▲ button to select the Convenience submenu.
- ▶ Press OK to confirm.
- ▶ Press the ▼ or ▲ button to select the Belt Adjustment function.
 If the Belt Adjustment function is activated, the vehicle seat belt is shown in orange in the multifunction display.
- ▶ Press the OK button to save the setting.

For further information on belt adjustment, see (▷ page 49).

Switching the fold-in mirrors when locking feature on/off

This function is only available when the vehicle is equipped with the electrical fold-in function.

When you activate the Auto. Mirror Folding function, the exterior mirrors are folded in when the vehicle is locked. The exterior mirrors fold out automatically again as soon as you unlock the vehicle.

- ▶ Press the ◀ or ▶ button on the steering wheel to select the Sett. menu.
- ▶ Press the ▼ or ▲ button to select the Convenience submenu.
- ▶ Press OK to confirm.
- ▶ Press the ▼ or ▲ button to select the Auto. Mirror Folding function.
 If the Auto. fold-in mirrors function is switched on, the multifunction display shows the exterior mirror in orange.
- ▶ Press the OK button to save the setting.



If you have switched the Auto. Mirror Folding on and you fold the exterior mirrors in using button ①, they will not fold out automatically (▷ page 125).

You can then only fold out the exterior mirrors using button ①.

Restoring the factory settings

- ▶ Press the ◀ or ▶ button on the steering wheel to select the Sett. menu.
- ▶ Press the ▼ or ▲ button to select the Factory Setting submenu.

DEP DEALER E-PROCESS

▶ Press OK to confirm.
The Reset All Settings? message appears.
▶ Press the ▼ or ▲ button to select No or Yes.
▶ Press OK to confirm the selection.
If you select Yes, the multifunction display shows a confirmation message.

For safety reasons, the Daytime Running Lights function in the Lights submenu is only reset if the vehicle is stationary.

ON&OFFROAD menu



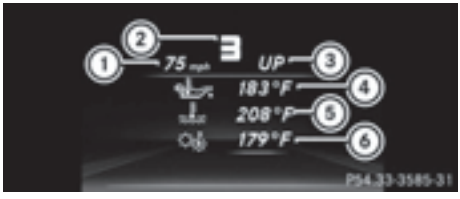
▶ Press the ◀ or ▶ button on the steering wheel to select the ON&OFFROAD menu.

You can set the current settings to appear in the ON&OFFROAD menu:

- On-road program (▷ page 254)
- Off-road program (▷ page 258)

AMG menu (Mercedes-AMG vehicles)

AMG displays



① Digital speedometer
② Gear indicator
③ Upshift indicator
④ Engine oil temperature
⑤ Coolant temperature
⑥ Transmission fluid temperature

▶ Press the ◀ or ▶ button on the steering wheel to select the AMG menu.

Upshift indicator: upshift indicator UP ③ indicates that the engine has reached the overrevving range when in the manual drive program.

Engine/transmission oil temperature: when the engine and transmission are at normal operating temperature, oil temperature ④ and ⑥ are displayed in white in the multifunction display.

If the multifunction display shows oil temperature ④ or ⑥ in blue, the engine or the transmission are not yet at normal operating temperature. Avoid driving at full engine output during this time.

SETUP



① Drive program C/S/M
② ESP® mode (ON/OFF)
③ Suspension setting COMFORT/SPORT/SPORT+

SETUP displays the following information/functions:

- the digital speedometer
- the gear indicator
- the drive program
- the ESP® (Electronic Stability Program) mode
- the suspension setting

▶ Press the ◀ or ▶ button on the steering wheel to select the AMG menu.
▶ Press the ▲ button repeatedly until SETUP is displayed.

DEP DEALER E-PROCESS

RACETIMER

Displaying and starting RACETIMER

The RACETIMER is only intended for use on a closed race circuit. Do not use the function on public roads.

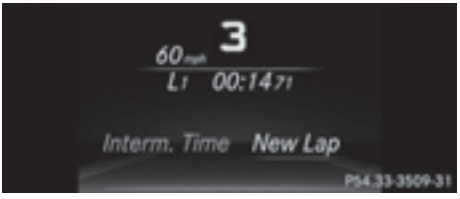


① Lap
② RACETIMER

You can start the RACETIMER when the engine is running or if the SmartKey is in position **2** in the ignition lock.

- Press the ◀ or ▶ button on the steering wheel to select the AMG menu.
- Press the ▲ button repeatedly until the RACETIMER is shown.
- **To start:** press the OK button to start the RACETIMER.

Displaying the intermediate time



- Press the ◀ or ▶ button to select Interm. Time.
- Press OK to confirm.
 The intermediate time is displayed for five seconds.

Starting a new lap



① RACETIMER
② Fastest lap time (best lap)
③ Lap

- Press OK to confirm New Lap.

ⓘ It is possible to store a maximum of sixteen laps. The 16th lap can only be completed with Finish Lap.

Stopping the RACETIMER



- Press the ⮌ button on the steering wheel.
- Confirm Yes with OK.

The RACETIMER interrupts timing if you stop the vehicle and turn the SmartKey to position **1** in the ignition lock. If you turn the key to position **3** and then press OK to confirm Start, timing is continued.

Resetting the current lap

- Stop the RACETIMER.
- Press the ◀ or ▶ button to select Reset Lap.
- Press OK to reset the lap time to "0".

DEP DEALER E-PROCESS

Deleting all laps



If you switch off the engine, the RACETIMER is reset to "0" after 30 seconds. All laps are deleted.

You cannot delete individual stored laps. If you have stopped 16 laps, the current lap does not have to be reset.

- ▶ Reset the current lap.
- ▶ Press OK to confirm. Reset Race Timer? appears in the multifunction display.
- ▶ Press the ▼ button to select Yes and press the OK button to confirm. All laps are deleted.

Overall statistics



① RACETIMER overall evaluation
② Total time driven
③ Average speed
④ Distance covered
⑤ Maximum speed

This function is shown if you have stored at least one lap and stopped the RACETIMER.

- ▶ Press ◀ or ▶ on the steering wheel to select the AMG menu.
- ▶ Press the ▲ button repeatedly until the overall evaluation is shown.

Lap statistics



① Lap
② Lap time
③ Average lap speed
④ Lap length
⑤ Top speed during lap

This function is only available if you have stored at least two laps and have stopped the RACETIMER.

- ▶ Press ◀ or ▶ on the steering wheel to select the AMG menu.
- ▶ Press the ▲ button repeatedly until the lap evaluation is shown. Each lap is shown in a separate submenu. The fastest lap is indicated by flashing symbol ①.
- ▶ Press the ▲ or ▼ button to select a different lap evaluation.

DEP DEALER E-PROCESS

Display messages

Introduction

General notes

Display messages appear in the multifunction display.

Display messages with graphic displays may be shown in simplified form in the Operator's Manual and may therefore differ from the multifunction display.

Please respond in accordance with the display messages and follow the additional notes in this Operator's Manual.

Certain display messages are accompanied by an audible warning tone or a continuous tone.

When you stop and park the vehicle, please observe the notes on:

- HOLD function (▷ page 217)
- Parking (▷ page 189)

Hiding display messages

▶ Press the OK or ⮌ button on the steering wheel.
The multifunction display hides the display message.

High-priority display messages are shown in red in the multifunction display. Some high-priority display messages cannot be hidden.

The multifunction display shows these messages continuously until the causes for the messages have been remedied.

Message memory

The on-board computer saves certain display messages in the **message memory**. You can call up the display messages:

▶ Press ◀ or ▶ on the steering wheel to select the Serv. menu.
If there are display messages, the multifunction display shows 2 Messages, for example.
▶ Press the ▲ or ▼ button to select the entry, e.g. 2 messages.
▶ Press OK to confirm.
▶ Press the ▲ or ▼ button to scroll through the display messages.

When the ignition is switched off, all display messages are deleted, apart from some high-priority display messages. Once the causes of the high-priority display messages have been rectified, the corresponding display messages are also deleted.

DEP DEALER E-PROCESS

Safety systems

Display messages	Possible causes/consequences and ▶ Solutions
 Currently Unavailable See Operator's Manual	ABS (Anti-lock Brake System), BAS (Brake Assist), ESP® (Electronic Stability Program), ESP® trailer stabilization, PRE-SAFE®, the HOLD function, hill start assist, Crosswind Assist, STEER CONTROL, Active Lane Keeping Assist and Active Blind Spot Assist are temporarily unavailable. COLLISION PREVENTION ASSIST, BAS PLUS and PRE-SAFE® Brake may also have failed. In addition, the ,  and  warning lamps light up in the instrument cluster. ATTENTION ASSIST is deactivated. Possible causes are: • Self-diagnosis is not yet complete. • the on-board voltage may be insufficient. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance in an emergency braking situation can increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is an increased risk of skidding and an accident. ▶ Carefully drive a suitable distance, making slight steering movements at a speed above 12 mph (20 km/h). If the display message disappears, the functions mentioned above are available again. If the multifunction display still shows the display message: ▶ Drive on carefully. ▶ Visit a qualified specialist workshop.
 Inoperative See Operator's Manual	ABS, BAS, ESP®, ESP® trailer stabilization, PRE-SAFE®, the HOLD function, hill start assist, Crosswind Assist, STEER CONTROL, Active Lane Keeping Assist and Active Blind Spot Assist are unavailable due to a malfunction. COLLISION PREVENTION ASSIST, BAS PLUS and PRE-SAFE® Brake may also have failed. The BRAKE (USA only) or  (Canada only), ,  and  warning lamps in the instrument cluster also light up. ATTENTION ASSIST is deactivated.

Display messages	Possible causes/consequences and ▶ Solutions
	⚠ WARNING The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance in an emergency braking situation can increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is an increased risk of skidding and an accident. ▶ Drive on carefully. ▶ Visit a qualified specialist workshop immediately.
 Currently unavailable See Operator's Manual	ESP®, ESP® trailer stabilization, BAS, PRE-SAFE®, the HOLD function, hill start assist, Crosswind Assist, STEER CONTROL, Active Lane Keeping Assist and Active Blind Spot Assist are unavailable due to a malfunction. COLLISION PREVENTION ASSIST, BAS PLUS and PRE-SAFE® Brake may also have failed. In addition, the  and  warning lamps light up in the instrument cluster. The self-diagnosis function might not be complete, for example. ATTENTION ASSIST is deactivated. **⚠ WARNING** The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example. The braking distance in an emergency braking situation can thus increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is an increased risk of skidding and an accident. ▶ Carefully drive a suitable distance, making slight steering movements at a speed above 12 mph (20 km/h). If the display message disappears, the functions mentioned above are available again. If the multifunction display still shows the display message: ▶ Drive on carefully. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Inoperative See Operator's Manual	ESP®, ESP® trailer stabilization, BAS, PRE-SAFE®, the HOLD function, hill start assist, Crosswind Assist, STEER CONTROL, Active Lane Keeping Assist and Active Blind Spot Assist are unavailable due to a malfunction. COLLISION PREVENTION ASSIST, BAS PLUS and PRE-SAFE® Brake may also have failed. In addition, the  and  warning lamps light up in the instrument cluster. ATTENTION ASSIST is deactivated. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example. The braking distance in an emergency braking situation can thus increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is an increased risk of skidding and an accident. ▶ Drive on carefully. ▶ Visit a qualified specialist workshop.
 Inoperative See Operator's Manual	EBD (electronic brake force distribution), ABS, ESP®, ESP® trailer stabilization, BAS, PRE-SAFE®, the HOLD function, hill start assist, Crosswind Assist, STEER CONTROL, Active Lane Keeping Assist and Active Blind Spot Assist are unavailable due to a malfunction. COLLISION PREVENTION ASSIST, BAS PLUS and PRE-SAFE® Brake may also have failed. In addition, the ,  and  warning lamps light up in the instrument cluster and a warning tone sounds. ATTENTION ASSIST is deactivated. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance in an emergency braking situation can increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is an increased risk of skidding and an accident. ▶ Drive on carefully. ▶ Visit a qualified specialist workshop immediately.

DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
PARK (USA only) Ⓟ (Canada only) Turn On the Ignition to Release the Parking Brake	The red PARK (USA only) or Ⓟ (Canada only) indicator lamp lights up. You attempted to release the electric parking brake while the ignition was switched off. ▶ **SmartKey:** turn the SmartKey to position **1** in the ignition lock. ▶ **KEYLESS-GO:** switch on the ignition.
PARK (USA only) Ⓟ (Canada only) Please Release Parking Brake	The red PARK (USA only) or Ⓟ (Canada only) indicator lamp flashes and a warning tone sounds. A condition for automatic release of the electric parking brake is not fulfilled (▷ page 190). You are driving with the electric parking brake applied. ▶ Release the electric parking brake manually.
	The red PARK (USA only) or Ⓟ (Canada only) indicator lamp flashes and a warning tone sounds. You are using the electric parking brake for emergency braking (▷ page 190).
PARK (USA only) Ⓟ (Canada only) Parking Brake See Operator's Manual	The yellow Ⓟ warning lamp lights up. The electric parking brake is malfunctioning. **To apply:** ▶ Switch the ignition off. ▶ Press the electric parking brake handle for at least ten seconds. ▶ Shift the transmission to position **P**. ▶ Consult a qualified specialist workshop.
	The yellow Ⓟ warning lamp and the red PARK (USA only) or Ⓟ (Canada only) indicator lamp light up. The electric parking brake is malfunctioning. **To release:** ▶ Switch off the ignition and turn it back on. ▶ Release the electric parking brake manually. or ▶ Release the electric parking brake automatically (▷ page 190). If the electric parking brake still cannot be released: ▶ Do not drive on. ▶ Consult a qualified specialist workshop.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
	The red PARK (USA only) or (P) (Canada only) indicator lamp flashes and the yellow (P) warning lamp lights up. The electric parking brake is malfunctioning. **To release:** ▶ Switch off the ignition and turn it back on. ▶ Release the electric parking brake manually. **To apply:** ▶ Switch off the ignition and turn it back on. ▶ Apply the electric parking brake manually. If the red PARK (USA only) or (P) (Canada only) indicator lamp continues to flash: ▶ Do not drive on. ▶ Secure the vehicle against rolling away (▷ page 428). ▶ Shift the transmission to position **P**. ▶ Turn the front wheels towards the curb. ▶ Consult a qualified specialist workshop.
	The yellow (P) warning lamp lights up. The red PARK (USA only) or (P) (Canada only) indicator lamp flashes for about ten seconds after the electric parking brake has been applied or released. It then goes out or remains lit. The electric parking brake is malfunctioning. ▶ Switch off the ignition and turn it back on. ▶ Apply the electric parking brake. If it is not possible to engage the electric parking brake: ▶ Shift the transmission to position **P**. ▶ Visit a qualified specialist workshop. If it is not possible to release the electric parking brake: ▶ Release the electric parking brake automatically (▷ page 190). If the electric parking brake still cannot be released: ▶ Consult a qualified specialist workshop.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
	The yellow (P) warning lamp lights up. If you manually apply or release the electric parking brake, the red PARK (USA only) or (P) (Canada only) indicator lamp flashes. The electric parking brake is malfunctioning. It is not possible to apply the electric parking brake manually. ▶ Shift the transmission to position **P**. ▶ Visit a qualified specialist workshop.
PARK (USA only) (P) (Canada only) Parking Brake Inoperative	The yellow (P) warning lamp lights up. The red PARK (USA only) or (P) (Canada only) indicator lamp flashes for about ten seconds after the electric parking brake has been applied or released. It then goes out or remains lit. The electric parking brake is malfunctioning, e.g. because of overvoltage or undervoltage. ▶ Remove the cause for the overvoltage or undervoltage, e.g. by charging the battery or restarting the engine. ▶ Engage or release the electric parking brake. If it remains impossible to apply or release the electric parking brake: ▶ Switch off the ignition and turn it back on. ▶ Engage or release the electric parking brake. If the electric parking brake still cannot be released: ▶ Consult a qualified specialist workshop. If the electric parking brake still cannot be applied: ▶ Visit a qualified specialist workshop.
	The yellow (P) warning lamp lights up and the red PARK (USA only) or (P) (Canada only) indicator lamp flashes. It is not possible to apply the electric parking brake manually. ▶ Shift the transmission to position **P**. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
BRAKE (USA only) (!) (Canada only) Check brake fluid level	There is not enough brake fluid in the brake fluid reservoir. In addition, the BRAKE (USA only) or (!) (Canada only) warning lamp lights up in the instrument cluster and a warning tone sounds. ⚠ **WARNING** The braking effect may be impaired. There is a risk of an accident. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Consult a qualified specialist workshop. ▶ Do not add brake fluid. This does not correct the malfunction.
Check brake pad wear	The brake pads/linings have reached their wear limit. ▶ Visit a qualified specialist workshop.
SOS Inoperative	One or more main features of the mbrace system are malfunctioning. ▶ Have the mbrace system checked at a qualified specialist workshop.
PRE-SAFE Inoperative see Operator's Manual	Important functions of PRE-SAFE® have failed. All other occupant safety systems, e.g. air bags, remain available. ▶ Visit a qualified specialist workshop immediately.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
PRE-SAFE Functions Currently Limited See Operator's Manual	Adaptive Brake Assist or the PRE-SAFE® Brake is temporarily inoperative. Possible causes are: • function is impaired due to heavy rain or snow. • the radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation. • Mercedes-AMG vehicles: ESP® is deactivated • the system is outside the operating temperature range. • the on-board voltage is too low. When the causes stated above no longer apply, the display message disappears. Adaptive Brake Assist or the PRE-SAFE® Brake is operative again. If the display message does not disappear: ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Restart the engine. ▶ Mercedes-AMG vehicles: reactivate ESP® (▷ page 74).
PRE-SAFE Functions Limited See Operator's Manual	Adaptive Brake Assist or the PRE-SAFE® Brake is malfunctioning. BAS PLUS or the distance warning function may also have failed. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
Radar Sensors Dirty See Operator's Manual	At least one of the following driving systems or driving safety systems is temporarily restricted or inoperative: • PRE-SAFE® Brake • Active Lane Keeping Assist • Active Blind Spot Assist If the radar sensor system in front is dirty, Active Blind Spot Assist will not perform a course-correcting brake application. Possible causes are: • the sensors in the radiator trim and/or in the bumpers are dirty • the function of the driving system and/or driving safety system is impaired due to heavy rain or snow. A warning tone also sounds. When the causes stated above no longer apply, the display message disappears. All driving systems and driving safety systems are operative again. If the display message does not disappear: ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Switch off the engine. ▶ Clean the sensors in the following locations (▷ page 380): • in the radiator trim • in the front bumper • in the rear bumper, particularly in the middle of the rear bumper ▶ Restart the engine. The display message disappears.
 Restraint sys. malfunction Consult workshop	The restraint system is faulty. The warning lamp also lights up in the instrument cluster. ⚠ **WARNING** The air bags or Emergency Tensioning Devices may either be triggered unintentionally or, in the event of an accident, may not be triggered. There is an increased risk of injury. ▶ Visit a qualified specialist workshop. Observe the additional information on restraint systems (▷ page 44).

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Front left malfunction Consult workshoporFront right malfunction Consult workshop	The restraint system has malfunctioned at the front on the left or right. The warning lamp also lights up in the instrument cluster. ⚠ **WARNING** The air bags or Emergency Tensioning Devices may either be triggered unintentionally or, in the event of an accident, may not be triggered. There is an increased risk of injury. ▶ Visit a qualified specialist workshop.
 Rear left malfunction Consult workshop or Rear right malfunction Consult workshop	The restraint system has malfunctioned at the rear on the left or right. The warning lamp also lights up in the instrument cluster. ⚠ **WARNING** The air bags or Emergency Tensioning Devices may either be triggered unintentionally or, in the event of an accident, may not be triggered. There is an increased risk of injury. ▶ Visit a qualified specialist workshop.
 Rear Center Malfunction Service Required	The restraint system has malfunctioned at the rear center. The warning lamp also lights up in the instrument cluster. ⚠ **WARNING** The air bags or Emergency Tensioning Devices may either be triggered unintentionally or, in the event of an accident, may not be triggered. There is an increased risk of injury. ▶ Visit a qualified specialist workshop.
 Left Side Curtain Airbag Malfunction Service RequiredorRight Side Curtain Airbag Malfunction Service Required	There is a malfunction in the left-hand or right-hand window curtain air bag. The warning lamp also lights up in the instrument cluster. ⚠ **WARNING** The left or right window curtain air bag may either be triggered unintentionally or, in the event of an accident, may not be triggered. There is an increased risk of injury. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
Front Passenger Airbag Disabled See Operator's Manual See Operator's Manual	The front-passenger air bag is deactivated during the journey, even though: • an adult or • a person of the corresponding stature is on the front-passenger seat If additional forces are applied to the seat, the system may interpret the occupant's weight as lower than it actually is. ⚠ **WARNING** The front-passenger air bag does not deploy during an accident. There is an increased risk of injury. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Switch the ignition off. ▶ Have the occupant get out of the vehicle. ▶ Keep the seat unoccupied, close the front-passenger door and switch on the ignition. ▶ Observe the PASSENGER AIR BAG OFF indicator lamp in the center console and the multifunction display and check the following: Seat unoccupied and ignition switched on: • the PASSENGER AIR BAG OFF indicator lamp must then light up and remain lit. If the indicator lamp is on, OCS has disabled the front-passenger front air bag (▷ page 54) • the Front Passenger Airbag Disabled See Operator's Manual or Front Passenger Airbag Disabled See Operator's Manual display messages must not be shown in the multifunction display ▶ Wait for a period of at least 60 seconds until the necessary system checks have been completed. ▶ Make sure that the display messages do not appear in the multifunction display. If these conditions are fulfilled, the front-passenger seat can be occupied again. Whether the PASSENGER AIR BAG OFF indicator lamp remains lit or goes out depends on how OCS classifies the occupant. If the conditions are not fulfilled, the system is not operating correctly. ▶ Visit a qualified specialist workshop immediately.

DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
Front Passenger Airbag Enabled See Operator's Manual See Operator's Manual	The front-passenger air bag is enabled during the journey, even though: • a child, a small adult or an object weighing less than the system's weight threshold is located on the front-passenger seat or • the front-passenger seat is unoccupied The system may detect objects or forces applying additional weight on the seat. ⚠ **WARNING** The air bag may deploy unintentionally. There is an increased risk of injury. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Switch the ignition off. ▶ Open the front-passenger door. ▶ Remove the child and the child restraint system from the front-passenger seat. ▶ Make sure that there are no objects on the seat adding to the weight. The system may otherwise detect the additional weight and interpret the seat occupant's weight as greater than it actually is. ▶ Keep the seat unoccupied, close the front-passenger door and switch on the ignition. ▶ Observe the PASSENGER AIR BAG OFF indicator lamp in the center console and the multifunction display and check the following: Seat unoccupied and ignition switched on: • The PASSENGER AIR BAG OFF indicator lamp must then light up and remain lit. If the indicator lamp is on, OCS (Occupant Classification System) has disabled the front-passenger air bag (▷ page 54) • The Front Passenger Airbag Enabled See Operator's Manual or Front Passenger Airbag Disabled See Operator's Manual display messages must not be shown in the multifunction display ▶ Wait for a period of at least 60 seconds until the necessary system checks have been completed. ▶ Make sure that the display messages do not appear in the multifunction display.

Display messages	Possible causes/consequences and ▶ Solutions
	If these conditions are fulfilled, the front-passenger seat can be occupied again. Whether the PASSENGER AIR BAG OFF indicator lamp remains lit or goes out depends on how OCS classifies the occupant. If the conditions are not fulfilled, the system is not operating correctly. ▶ Visit a qualified specialist workshop immediately.

Lights

ℹ Vehicles with LED bulbs in the light clusters:

The display message for the corresponding lamp only appears when all of the LEDs in the lamp have failed.

Display messages	Possible causes/consequences and ▶ Solutions
 Check Left Cornering Light or Check Right Cornering Light	The left or right-hand cornering light is defective. ▶ Visit a qualified specialist workshop.
 Check Left Low Beam or Check Right Low Beam	The left or right-hand low-beam headlamp is defective. ▶ Check whether you are permitted to replace the bulb yourself (▷ page 136). or ▶ Visit a qualified specialist workshop.
 Trailer right tail lamp	The left or right-hand trailer tail lamp is faulty. ▶ Consult the manufacturer's operating instructions.
 Trailer left indicator or Trailer right indicator	The left or right-hand trailer turn signal lamp is defective. ▶ Consult the manufacturer's operating instructions.
 Trailer brake lamp	The trailer brake lamp is defective. ▶ Consult the manufacturer's operating instructions.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Rear left indicator or Rear right indicator	The rear left-hand or rear right-hand turn signal is defective. ▶ Visit a qualified specialist workshop.
 Front left indicator or Front right indicator	The front left-hand or front right-hand turn signal is defective. ▶ Visit a qualified specialist workshop.
 Left mirror indicator or Right mirror indicator	The turn signal in the left-hand or right-hand exterior mirror is defective. ▶ Visit a qualified specialist workshop.
 Third brake lamp	The high-mounted brake lamp is faulty. ▶ Visit a qualified specialist workshop.
 Left brake lamp or Right brake lamp	The left or right-hand brake lamp is defective. ▶ Check whether you are permitted to replace the bulb yourself (▷ page 137). or ▶ Visit a qualified specialist workshop.
 Left-hand tail lamp/brake lamp or Right-hand tail lamp/brake lamp	The left or right-hand tail lamp/brake lamp is defective. ▶ Visit a qualified specialist workshop.
 Left high beam or Right high beam	The left or right-hand high beam is defective. ▶ Check whether you are permitted to replace the bulb yourself (▷ page 137). or ▶ Visit a qualified specialist workshop.
 License Plate Lamp	The left or right-hand license plate lamp is faulty. ▶ Visit a qualified specialist workshop.
 Rear fog lamp	The rear fog lamp is faulty. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Front left parking lamp or Front right parking lamp	The front left or front right parking or standing lamp is defective. ▶ Check whether you are permitted to replace the bulb yourself (▷ page 137). or ▶ Visit a qualified specialist workshop.
 Backup Light	The backup lamp is defective. ▶ Visit a qualified specialist workshop.
 Front left side marker lamp or Front right side marker lamp	The front left-hand or front right-hand side marker lamp is faulty. ▶ Visit a qualified specialist workshop.
 Left tail lamp or Right tail lamp	The left or right-hand tail lamp is defective. or The rear left-hand or rear right-hand side marker lamp is faulty. ▶ Visit a qualified specialist workshop.
 Check Left Daytime Running Light or Check Right Daytime Running Light	The left or right-hand daytime running lamp is faulty. ▶ Visit a qualified specialist workshop.
 Active Light System inoperative	The active light function is faulty. ▶ Visit a qualified specialist workshop.
 Malfunction See Operator's Manual	The exterior lighting is defective. ▶ Visit a qualified specialist workshop.
	Vehicles with trailer tow hitch: a fuse may have blown. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Check the fuses (▷ page 400). ▶ If necessary, replace the blown fuse. Observe the warning notes. If the display message continues to be displayed: ▶ Visit a qualified specialist workshop.

DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 AUTO lights inoperative	The light sensor is defective. ▶ Visit a qualified specialist workshop.
 Switch off lights	You leave the vehicle and the light is still switched on. A warning tone also sounds. ▶ Turn the light switch to the AUTO position.
Adaptive Highbeam Assist Currently Unavailable See Operator's Manual	Adaptive Highbeam Assist is deactivated and temporarily inoperative. Possible causes are: • the windshield in the camera's field of vision is dirty. • visibility is impaired due to heavy rain, snow or fog. ▶ Clean the windshield. If the system detects that the camera is fully operational again, the Adaptive Highbeam Assist Now Available message is displayed. Adaptive Highbeam Assist is operational again.
Adaptive Highbeam Assist Inoperative	Adaptive Highbeam Assist is faulty. ▶ Visit a qualified specialist workshop.

Engine

Display messages	Possible causes/consequences and ▶ Solutions
 Check Coolant Level See Operator's Manual	The coolant level is too low. ! Avoid making long journeys with too little coolant in the engine cooling system. The engine will otherwise be damaged. ▶ Add coolant, observing the warning notes before doing so (▷ page 373). ▶ If you need to add coolant more often than usual, have the engine coolant system checked at a qualified specialist workshop.
	The fan motor is faulty. ▶ At coolant temperatures below 248 °F (120 °C), drive to the nearest qualified specialist workshop. ▶ Avoid subjecting the engine to heavy loads, e.g. driving in mountainous terrain, and stop-and-go traffic.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Coolant Too Hot Stop Vehicle Turn Engine Off	The coolant is too hot. A warning tone also sounds. ⚠ **WARNING** Do not drive when your engine is overheated. This can cause some fluids which may have leaked into the engine compartment to catch fire. Steam from the overheated engine can also cause serious burns which can occur just by opening the hood. There is a risk of injury. ▶ Pull over and stop the vehicle safely and switch off the engine, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Wait until the engine has cooled down. ▶ Make sure that the air supply to the engine radiator is not blocked, e.g. by snow, slush or ice. ▶ Do not start the engine again until the display message goes out and the coolant temperature is below 248 °F (120 °C). Otherwise, the engine could be damaged. ▶ Pay attention to the coolant temperature display. ▶ If the temperature increases again, visit a qualified specialist workshop immediately. Under normal operating conditions and with the specified coolant level, the coolant temperature may rise to 248 °F (120 °C).
 See Operator's Manual	The battery is not being charged. A warning tone also sounds. Possible causes are: • a defective alternator • a torn poly-V-belt • a malfunction in the electronics ❗ Do not continue driving. The engine could otherwise overheat. ▶ Pull over and stop the vehicle safely and switch off the engine, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Consult a qualified specialist workshop.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Stop Vehicle See Operator's Manual	The battery is no longer being charged and the battery charge level is too low. A warning tone also sounds. ▶ Pull over and stop the vehicle safely and switch off the engine, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Observe the instructions in the  See Operator's Manual display message. ▶ Consult a qualified specialist workshop.
 Check Engine Oil At Next Refueling	The engine oil level has dropped to the minimum level. A warning tone also sounds. ! Avoid long journeys with too little engine oil. The engine will otherwise be damaged. ▶ Check the oil level when next refueling, at the latest (▷ page 371). ▶ If necessary, add engine oil (▷ page 372). ▶ Have the engine checked at a qualified specialist workshop if you need to add engine oil more often than usual. Information on approved engine oils can be obtained from any qualified specialist workshop or on the Internet at http://bevo.mercedes-benz.com.
 Check Engine Oil Level (Add 1 quart)	Mercedes-AMG vehicles: the engine oil level is too low. ! Avoid long journeys with too little engine oil. The engine will otherwise be damaged. ▶ Check the oil level when next refueling, at the latest (▷ page 371). ▶ If necessary, add engine oil (▷ page 372). ▶ Have the engine checked at a qualified specialist workshop if you need to add engine oil more often than usual. Information on approved engine oils can be obtained from any qualified specialist workshop or on the Internet at http://bevo.mercedes-benz.com.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Engine Oil Level Stop Vehicle Turn Engine Off	Mercedes-AMG vehicles: the engine oil level is too low. There is a risk of engine damage. ▶ Pull over and stop the vehicle safely and switch off the engine, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Check the engine oil level (▷ page 371). ▶ If necessary, add engine oil (▷ page 372).
 Fuel Level Low	The fuel level has dropped into the reserve range. ▶ Refuel at the nearest gas station.
	There is only a very small amount of fuel in the fuel tank. ▶ Refuel at the nearest gas station without fail.
 Gas Cap Loose	The fuel system pressure is too low. The fuel filler cap is not closed correctly or the fuel system is leaking. ▶ Check that the fuel filler cap is correctly closed. **If the fuel filler cap is not correctly closed:** ▶ Close the fuel filler cap. **If the fuel filler cap is correctly closed:** ▶ Visit a qualified specialist workshop.
 Ultra Low-sulfur Diesel Fuel Only	Vehicles with a diesel engine: the fuel level has fallen below the reserve range. ▶ Refuel at the nearest gas station. ▶ Only use commercially available vehicular ULTRA-LOW SULFUR HIGHWAY DIESEL FUEL (ULSD, 15 ppm sulfur MAXIMUM).
 Replace Air Filter	Vehicles with a diesel engine: the engine air filter is dirty and must be replaced. ▶ Visit a qualified specialist workshop.
 Check Fuel Filter	Vehicles with a diesel engine: there is water in the fuel filter. The water must be drained off. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Check Additive See Operator's Manual	The DEF tank is almost empty. ▶ Have the DEF tank filled as soon as possible at a qualified specialist workshop (▷ page 186).
 Remaining Starts: 16	The DEF level has fallen to a minimum. You can start the engine a further 16 times. ▶ Have the DEF tank filled immediately at a qualified specialist workshop (▷ page 186). ⓘ You can start the engine a further 16 times. If DEF is not added, it will then not be possible to restart the engine. Refill the DEF tank with approximately 1 gal (3.8 l) DEF (▷ page 186).

Driving systems

Display messages	Possible causes/consequences and ▶ Solutions
 Attention Assist: Take a Break!	Based on certain criteria, ATTENTION ASSIST has detected fatigue or a lack of concentration on the part of the driver. A warning tone also sounds. ▶ If necessary, take a break. During long journeys, take regular breaks in good time so you get enough rest.
 Attention Assist Inoperative	ATTENTION ASSIST is inoperative. ▶ Visit a qualified specialist workshop.
 Drive More Slowly	You cannot change the vehicle level. Possible causes are: • you are driving too fast for the selected vehicle level. • you are towing a trailer. • the socket of the trailer tow hitch is being used, e.g. for a bicycle rack. ▶ Drive more slowly and then select the desired vehicle level again. • Vehicles with the ON&OFFROAD package (▷ page 213) • Vehicles with the AIRMATIC package (▷ page 219) ▶ Observe the notes on towing a trailer (▷ page 264).

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Compressor is cooling	You have selected a higher vehicle level. The compressor first needs to cool down because of frequent level changes. ▶ Drive in a manner appropriate for the current vehicle level. ▶ Make sure that there is sufficient ground clearance. ▶ Allow the compressor to cool down. When the compressor has cooled down, the display message disappears. The vehicle then continues rising to the selected level.
 Malfunction	AIRMATIC is malfunctioning. ▶ Drive as appropriate for the current vehicle level, but do not exceed 50 mph (80 km/h). ▶ Make sure that there is sufficient ground clearance. ▶ Have the system checked at a qualified specialist workshop.
 Max. speed 12 mph	You are exceeding the speed permissible for the selected off-road level. In addition, the vehicle level display appears between the vehicle icon and the display message, and a warning tone sounds. ⚠ **WARNING** The vehicle could tip and rollover. There is a risk of an accident. ▶ Adjust your driving style to the altered handling characteristics. ▶ Only make slight steering movements and avoid fast steering movements. ▶ Do not exceed 12 mph (20 km/h) until the vehicle has reached off-road level 2.
ACTIVE CURVE SYSTEM malfunctioning	The Active Curve System is faulty. The vehicle's handling characteristics may be affected. ▶ Do not drive at speeds above 50 mph (80 km/h). ▶ Have the system checked at a qualified specialist workshop.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
ACTIVE CURVE SYS- TEM Malfunction See Operator's Man- ual	The Active Curve System is faulty. The vehicle's handling characteristics are severely impaired. A warning tone also sounds. ⚠ **WARNING** There is a risk of an accident. ▶ Drive on carefully. ▶ Adjust your driving style to the altered handling characteristics. ▶ Avoid sudden acceleration around tight corners and fast steering movements. ▶ Do not drive at speeds above 50 mph (80 km/h). ▶ Visit a qualified specialist workshop immediately.
 Raising Max. speed 12 mph	The vehicle is being adjusted to off-road level 3. The display message informs you of the maximum speed permissible for off-road level 3. ▶ Do not drive at speeds above 12 mph (20 km/h).
 Lowering Max. speed 12 mph	The vehicle is being lowered from off-road level 3 to off-road level 2. The display message informs you of the maximum speed permissible for off-road level 3. ▶ Do not exceed 12 mph (20 km/h) until the vehicle has reached off-road level 2.
 Different. lock sys. Malfunction	The differential lock is faulty. ▶ Do not drive at speeds above 50 mph (80 km/h). ▶ Have the system checked at a qualified specialist workshop.
 Different. locking sys. cooling down Please wait	The differential lock is too hot and has been disengaged. ▶ Drive on carefully. ▶ Allow the differential lock to cool down. The differential lock re-engages as soon as it has cooled down.
LOW RANGE Stop Apply parking brake	A gearshift process has been canceled. LOW RANGE is in the neutral position. There is no connection between the engine and the drive wheels. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Apply the electric parking brake. Do not continue driving under any circumstances. ▶ Repeat the gearshift process.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
LOW RANGE Malfunction To park, apply parking brake	LOW RANGE is malfunctioning. ▶ Do not drive at speeds above 50 mph (80 km/h). ▶ When parking, secure the vehicle against rolling away (▷ page 189). ▶ Have the system checked at a qualified specialist workshop.
LOW RANGE max. speed 25 mph	You have exceeded the maximum speed for the gearshift process. ▶ Drive more slowly. The gear change is made.
LOW RANGE max. speed 40 mph	You have exceeded the maximum speed for the gearshift process. ▶ Drive more slowly. The gear change is made.
LOW RANGE Shift to position N briefly	You have reduced the vehicle speed, but the automatic transmission is not in position **N**. ▶ Briefly shift the automatic transmission to position **N**.
LOW RANGE Shifting Canceled Please Reactivate	The gearshift process has been canceled. ▶ Repeat the gearshift process.
 Inoperative	DSR (Downhill Speed Regulation) is deactivated due to a malfunction. ▶ Have DSR checked at a qualified specialist workshop.
HOLD Off	The HOLD function is deactivated. The vehicle is skidding. A warning tone also sounds. ▶ Reactivate the HOLD function later (▷ page 217).

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
Lane Keeping Assist Currently Unavailable See Operator's Manual or Active Lane Keeping Assist Currently Unavailable See Operator's Manual	Lane Keeping Assist or Active Lane Keeping Assist is deactivated and temporarily inoperative. Possible causes are: • the windshield in the camera's field of vision is dirty. • visibility is impaired due to heavy rain, snow or fog. • there have been no lane markings for an extended period. • the lane markings are worn, dark or covered, e.g. by dirt or snow. When the causes stated above no longer apply, the display message disappears. Lane Keeping Assist or Active Lane Keeping Assist is operational again. If the display message does not disappear: ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Clean the windshield.
Lane Keeping Assist inoperative or Active Lane Keeping Assist inoperative	Lane Keeping Assist or Active Lane Keeping Assist is defective. ▶ Visit a qualified specialist workshop.
Blind Spot Assist Currently Unavailable See Operator's Manual or Active Blind Spot Assist Currently Unavailable See Operator's Manual	Blind Spot Assist or Active Blind Spot Assist is temporarily inoperative. Possible causes are: • the radar sensor system is outside the operating temperature range. • the radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation. The yellow ▲ indicator lamps also light up in the exterior mirrors. When the causes stated above no longer apply, the display message disappears. Blind Spot Assist or Active Blind Spot Assist is operational again. If the display message does not disappear: ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Restart the engine.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
Blind Spot Assist Not Available When Towing a Trailer See Operator's Manual or Act. Blind Spot Asst. Not Available When Towing a Trailer See Operator's Manual	Blind Spot Assist or Active Blind Spot Assist is deactivated while towing a trailer. You have established the electrical connection between the trailer and your vehicle. ▶ Press OK on the steering wheel to confirm the display message.
Blind Spot Assist inoperative or Active Blind Spot Assist inoperative	Blind Spot Assist or Active Blind Spot Assist is defective. The yellow ▲ indicator lamps also light up in the exterior mirrors. ▶ Visit a qualified specialist workshop.
Park Assist Canceled	The driver's door is open. ▶ Repeat the parking gap measurement and parking process with the driver's door closed.
	You have inadvertently touched the multifunction steering wheel while steering intervention was active. ▶ While steering intervention is active, make sure that the multifunction steering wheel is not touched unintentionally.
	The vehicle has started to skid and ESP® has intervened. ▶ Use Active Parking Assist again later (▷ page 227).
Park Assist Inoperative	PARKTRONIC is malfunctioning or faulty. ▶ Follow the instructions and helpful hints in the "Problems with PARKTRONIC" section (▷ page 227). If the multifunction display still shows the display message: ▶ Visit a qualified specialist workshop.
	Active Parking Assist is unavailable or faulty. ▶ Switch off the ignition and restart the engine. If Active Parking Assist continues to be unavailable (the P symbol does not appear in the multifunction display): ▶ Visit a qualified specialist workshop.
Park Assist switched off	The vehicle is parked. A warning tone also sounds. The display message disappears automatically.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
DISTRONIC PLUS off	DISTRONIC PLUS has been deactivated (▷ page 205). If it was deactivated automatically, a warning tone also sounds.
DISTRONIC PLUS available again	DISTRONIC PLUS is operational again after having been temporarily unavailable. You can now reactivate DISTRONIC PLUS (▷ page 205).
DISTRONIC PLUS Currently Unavailable See Operator's Manual	DISTRONIC PLUS is temporarily inoperative. Possible causes are: • function is impaired due to heavy rain or snow. • the radar sensor system is temporarily inoperative, e.g. due to electromagnetic radiation emitted by nearby TV or radio stations or other sources of electromagnetic radiation. • the system is outside the operating temperature range. • the on-board voltage is too low. A warning tone also sounds. When the causes stated above no longer apply, the display message disappears. DISTRONIC PLUS is operational again. If the display message does not disappear: ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Restart the engine.
DISTRONIC PLUS inoperative	DISTRONIC PLUS is defective. The following may have also failed: • BAS PLUS • PRE-SAFE® Brake A warning tone also sounds. ▶ Visit a qualified specialist workshop.
DISTRONIC PLUS suspended	You have depressed the accelerator pedal. DISTRONIC PLUS is no longer controlling the speed of the vehicle. ▶ Remove your foot from the accelerator pedal.
DISTRONIC PLUS - - - mph	An activation condition for DISTRONIC PLUS is not fulfilled. ▶ Check the activation conditions for DISTRONIC PLUS (▷ page 205).

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
Cruise control inoperative	Cruise control is malfunctioning. ▶ Visit a qualified specialist workshop.
Cruise control --- mph	A condition for activating cruise control has not been fulfilled. You have tried to store a speed below 20 mph (30 km/h), for example. ▶ If conditions permit, drive faster than 20 mph (30 km/h) and store the speed. ▶ Check the activation conditions for cruise control (▷ page 202).

DEP DEALER E-PROCESS

Tires	
Display messages	**Possible causes/consequences and ▶ Solutions**
Check Tire Pressure Soon	The tire pressure loss warning system has detected a significant loss in pressure. A warning tone also sounds. Possible causes: • you have changed the positions of the wheels and tires or installed new wheels and tires. • the tire pressure in one or more tires is not correct. ⚠ **WARNING** Tire pressures that are too low pose the following hazards: • they may burst, especially as the load and vehicle speed increase. • they may wear excessively and/or unevenly, which may greatly impair tire traction. • the driving characteristics, as well as steering and braking, may be greatly impaired. There is a risk of an accident. ▶ Stop the vehicle without making any sudden steering or braking maneuvers. Pay attention to the traffic conditions as you do so. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Check the tires and, if necessary, follow the instructions for a flat tire (▷ page 387). ▶ Check the tire pressures and, if necessary, correct the tire pressure. ▶ Restart the tire pressure loss warning system when the tire pressure is correct (▷ page 412).
Check Tire Pressure Then Restart Run Flat Indicator	The tire pressure loss warning system generated a display message and has not been restarted since. ▶ Set the correct tire pressure in all four tires. ▶ Restart the tire pressure loss warning system (▷ page 412).
Run Flat Indicator Inoperative	The tire pressure loss warning system is faulty. ▶ Visit a qualified specialist workshop.
Please Correct Tire Pressure	The tire pressure is too low in at least one of the tires, or the tire pressure difference between the wheels is too great. ▶ Check the tire pressures at the next opportunity (▷ page 412). ▶ If necessary, correct the tire pressure. ▶ Restart the tire pressure monitor (▷ page 415).

DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
Check Tires	The tire pressure in one or more tires has dropped significantly. The wheel position is displayed in the multifunction display. A warning tone also sounds. ⚠ **WARNING** Tire pressures that are too low pose the following hazards: • they may burst, especially as the load and vehicle speed increase. • they may wear excessively and/or unevenly, which may greatly impair tire traction. • the driving characteristics, as well as steering and braking, may be greatly impaired. There is a risk of an accident. ▶ Stop the vehicle without making any sudden steering or braking maneuvers. Pay attention to the traffic conditions as you do so. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Check the tires and, if necessary, follow the instructions for a flat tire (▷ page 387). ▶ Check the tire pressure (▷ page 412). ▶ If necessary, correct the tire pressure.
Warning Tire Malfunction	The tire pressure in one or more tires has dropped suddenly. The wheel position is shown in the multifunction display. ⚠ **WARNING** Driving with a flat tire poses a risk of the following hazards: • a flat tire affects the ability to steer or brake the vehicle. • you could lose control of the vehicle. • continued driving with a flat tire will cause excessive heat build-up and possibly a fire. There is a risk of an accident. ▶ Stop the vehicle without making any sudden steering or braking maneuvers. Pay attention to the traffic conditions as you do so. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Check the tires and, if necessary, follow the instructions for a flat tire (▷ page 387).

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
Tire Press. Monitor Currently Unavailable	Because there is interference from a strong source of radio waves, no signals from the tire pressure sensors are detected. The tire pressure monitor is temporarily malfunctioning. ▶ Drive on. The tire pressure monitor restarts automatically as soon as the problem has been resolved.
Tire Press. Sensor(s) Missing	There is no signal from the tire pressure sensor of one or several wheels. The pressure of the affected tire is not displayed in the multifunction display. ▶ Have the faulty tire pressure sensor replaced at a qualified specialist workshop.
Tire Pressure Monitor Inoperative No Wheel Sensors	The wheels mounted do not have a suitable tire pressure sensor. The tire pressure monitor is deactivated. ▶ Mount wheels with suitable tire pressure sensors. The tire pressure monitor is activated automatically after driving for a few minutes.
Tire Press. Monitor Inoperative	The tire pressure monitor is faulty. ▶ Visit a qualified specialist workshop.

Vehicle

Display messages	Possible causes/consequences and ▶ Solutions
Shift to 'P' or 'N' to Start Engine	You have attempted to start the engine with the transmission in position **R** or **D**. ▶ Shift the transmission to position **P** or **N**.
Apply brake to deselect Park (P) position	You have attempted to move the transmission selector lever to position **D**, **R** or **N** without depressing the brake pedal. ▶ Depress the brake pedal.
To shift out of P or N, depress brake and start engine	With the engine switched off, you have attempted to shift the selector lever out of position **P** or **N** into another transmission position. ▶ Depress the brake pedal. ▶ Start the engine.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
Risk of vehicle rolling Transmission not in P	The driver's door is open/not completely closed and the transmission is in position **R**, **N** or **D**. A warning tone also sounds. ⚠ **WARNING** The vehicle may roll away. There is a risk of an accident. ▶ Shift the transmission to position **P**. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Close the driver's door completely.
Only select Park (P) when vehicle is stationary	The vehicle is moving. ▶ Stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Shift the transmission to position **P**.
Without changing gear, consult workshop	You cannot change the transmission position due to a malfunction. A warning tone also sounds. If transmission position **D** is selected: ▶ Drive to a qualified specialist workshop without shifting the transmission from position **D**. If transmission position **R**, **N** or **P** is selected: ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Notify a qualified specialist workshop or breakdown service.
Auxiliary battery malfunction	The auxiliary battery for the automatic transmission is no longer being charged. ▶ Visit a qualified specialist workshop at the next opportunity. ▶ Until then, set the automatic transmission to position **P** before you switch off the engine. ▶ Before leaving the vehicle, apply the electric parking brake. ▶ Secure the vehicle against rolling away (▷ page 189).
	The tailgate is open. ⚠ **WARNING** When the engine is running, exhaust gases can enter the vehicle interior if the tailgate is open. There is a risk of poisoning. ▶ Close the tailgate.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
	The hood is open. ⚠ **WARNING** The open hood may block your view when the vehicle is in motion. There is a risk of an accident. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Close the hood.
	At least one door is open. A warning tone also sounds. ▶ Close all the doors.
 2nd seat row, left Not locked or 2nd seat row, right Not locked	The second row of seats is not engaged on the left-hand or right-hand side. ▶ Fold back the second row of seats until it engages.
 3rd seat row, left Not locked or 3rd seat row, right Not locked	The third row of seats is not engaged on the left-hand or right-hand side. ▶ Fold back the third row of seats until it engages.
 Power steering Malfunction See Operator's Manual	The power steering is malfunctioning. A warning tone also sounds. ⚠ **WARNING** You will need to use more force to steer. There is a risk of an accident. ▶ Check whether you are able to apply the extra force required. ▶ **If you are able to steer safely:** carefully drive on to a qualified specialist workshop. ▶ **If you are unable to steer safely:** do not drive on. Contact the nearest qualified specialist workshop.
Telephone No service	Your vehicle is outside the network provider's transmitter/receiver range. ▶ Wait until the mobile phone operational readiness symbol appears in the multifunction display.

DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Top up washer fluid	The washer fluid level in the washer fluid reservoir has dropped below the minimum. ▶ Add washer fluid (▷ page 374).
Wiper malfunction- ing	The windshield wipers are malfunctioning. ▶ Visit a qualified specialist workshop.
Hazard warning lamps malfunction- ing	The hazard warning lamps are faulty. ▶ Visit a qualified specialist workshop.

SmartKey

Display messages	Possible causes/consequences and ▶ Solutions
 Key Does Not Belong to Vehicle	You have put the wrong SmartKey in the ignition lock. ▶ Use the correct SmartKey.
 Take Your Key from Ignition	The SmartKey is in the ignition lock. ▶ Remove the SmartKey.
 Obtain a New Key	The SmartKey needs to be replaced. ▶ Visit a qualified specialist workshop.
 Replace Key Battery	The SmartKey battery is discharged. ▶ Change the battery (▷ page 85).
 Don't Forget Your Key	The SmartKey is not in the ignition lock. You have opened the driver's door with the engine switched off. This display message is displayed for a maximum of 60 seconds and is simply a reminder. ▶ Take the SmartKey with you when you leave the vehicle.
 Key Not Detected (white display mes- sage)	The SmartKey is currently undetected. ▶ Change the location of the SmartKey in the vehicle. If the SmartKey still cannot be detected: ▶ Operate the vehicle with the SmartKey in the ignition lock.

DEP DEALER E-PROCESS

Display messages	Possible causes/consequences and ▶ Solutions
 Key Not Detected (red display message)	The SmartKey is not in the vehicle. A warning tone also sounds. If the engine is switched off, you can no longer lock the vehicle centrally or start the engine. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Locate the SmartKey.
	Because there is interference from a strong source of radio waves, the key is not detected whilst the engine is running. A warning tone also sounds. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Insert the SmartKey into the ignition lock and bring into key mode.
 Remove 'Start' Button and Insert Key	• The SmartKey detection function has a temporary malfunction or is faulty. • The SmartKey is continually undetected. A warning tone also sounds. ▶ Insert the SmartKey into the ignition lock and turn it to the desired position. ▶ Visit a qualified specialist workshop.

Warning and indicator lamps in the instrument cluster

General notes

Some systems carry out a self-diagnosis when the ignition is switched on. Therefore, some indicator and warning lamps may light up or flash temporarily. This behavior is non-critical. These indicator and warning lamps only indicate a malfunction if they light up or flash after starting the engine or whilst driving.

DEP DEALER E-PROCESS

Safety

Seat belts

Problem	Possible causes/consequences and ▶ Solutions
 After starting the engine, the red seat belt warning lamp lights up for 6 seconds.	The seat belt warning lamp reminds the driver and front passenger to fasten their seat belts. ▶ Fasten your seat belt (▷ page 48).
 After starting the engine, the red seat belt warning lamp lights up. In addition, a warning tone sounds for up to 6 seconds.	The driver's seat belt is not fastened. ▶ Fasten your seat belt (▷ page 48). The warning tone ceases.
 The red seat belt warning lamp lights up after the engine starts, as soon as the driver's or the front-passenger door is closed.	The driver or front passenger has not fastened their seat belt. ▶ Fasten your seat belt (▷ page 48). The warning lamp goes out.
	There are objects on the front-passenger seat. ▶ Remove the objects from the front-passenger seat and stow them in a secure place. The warning lamp goes out.
 The red seat belt warning lamp flashes and an intermittent audible warning sounds.	The driver or front passenger has not fastened their seat belt. The vehicle is being driven faster than 15 mph (25 km/h) or has briefly been driven faster than 15 mph (25 km/h). ▶ Fasten your seat belt (▷ page 48). The warning lamp goes out and the intermittent warning tone ceases.
	There are objects on the front-passenger seat. The vehicle is being driven faster than 15 mph (25 km/h) or has briefly been driven faster than 15 mph (25 km/h). ▶ Remove the objects from the front-passenger seat and stow them in a secure place. The warning lamp goes out and the intermittent warning tone ceases.

DEP DEALER E-PROCESS

Safety systems

Problem	Possible causes/consequences and ▶ Solutions
BRAKE (USA only) The red brake system warning lamp comes on while the engine is running. A warning tone also sounds.	⚠ **WARNING** The brake boosting effect is malfunctioning and the braking characteristics may be affected. There is a risk of an accident. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Consult a qualified specialist workshop. ▶ Observe the additional display messages in the multifunction display.
	There is not enough brake fluid in the brake fluid reservoir. ⚠ **WARNING** The braking effect may be impaired. There is a risk of an accident. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Do not add brake fluid. Adding more will not remedy the malfunction. ▶ Consult a qualified specialist workshop. ▶ Observe the additional display messages in the multifunction display.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
 The yellow ABS warning lamp is lit while the engine is running.	ABS (Anti-lock Braking System) is deactivated due to a malfunction. Therefore, BAS (Brake Assist), BAS PLUS, COLLISION PREVENTION ASSIST, ESP® (Electronic Stability Program), ESP® trailer stabilization, PRE-SAFE®, PRE-SAFE® Brake, HOLD function, hill start assist, Crosswind Assist, STEER CONTROL, Active Lane Keeping Assist and Active Blind Spot Assist are also deactivated. In addition, the  and  warning lamps may light up in the instrument cluster. ATTENTION ASSIST is deactivated. **⚠ WARNING** The brake system continues to function normally, but without the functions listed above. The wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance in an emergency braking situation can increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is an increased risk of skidding and an accident. ▶ Observe the additional display messages in the multifunction display. ▶ Drive on carefully. ▶ Visit a qualified specialist workshop. If the ABS control unit is faulty, there is also a possibility that other systems, such as the navigation system or the automatic transmission, will not be available.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
The yellow ABS warning lamp is lit while the engine is running.	ABS is temporarily unavailable. Therefore, BAS, BAS PLUS, COLLISION PREVENTION ASSIST, ESP®, ESP® trailer stabilization, EBD (electronic brake force distribution), PRE-SAFE®, PRE-SAFE® Brake, the HOLD function, hill start assist, Crosswind Assist, STEER CONTROL, Active Lane Keeping Assist and Active Blind Spot Assist, for example, are also deactivated. In addition, the and warning lamps may light up in the instrument cluster. ATTENTION ASSIST is deactivated. Possible causes are: • Self-diagnosis is not yet complete. • the on-board voltage may be insufficient. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The front and rear wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance in an emergency braking situation can increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is a risk of an accident. ▶ Carefully drive a suitable distance, making slight steering movements at a speed above 12 mph (20 km/h). The functions mentioned above are available again when the warning lamp goes out. If the warning lamp is still on: ▶ Observe the additional display messages in the multifunction display. ▶ Drive on carefully. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
 The yellow ABS warning lamp is lit while the engine is running. A warning tone also sounds.	EBD is not available due to a malfunction. Therefore ABS, BAS, BAS PLUS, ESP®, ESP® trailer stabilization, PRE-SAFE®, PRE-SAFE® Brake, COLLISION PREVENTION ASSIST, HOLD function, hill start assist, Crosswind Assist, STEER CONTROL, Active Lane Keeping Assist and Active Blind Spot Assist are also unavailable. In addition, the  and  warning lamps may light up in the instrument cluster. ATTENTION ASSIST is deactivated. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The front and rear wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance in an emergency braking situation can increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is an increased risk of skidding and an accident. ▶ Observe the additional display messages in the multifunction display. ▶ Drive on carefully. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
BRAKE (USA only) The red brake warning lamp, the yellow ESP® and ESP® OFF warning lamp and the yellow ABS warning lamp are lit while the engine is running.	ABS and ESP® are malfunctioning. Therefore BAS, BAS PLUS, COLLISION PREVENTION ASSIST, ESP® trailer stabilization, PRE-SAFE®, PRE-SAFE® Brake, HOLD function, hill start assist, Crosswind Assist, STEER CONTROL, Active Lane Keeping Assist and Active Blind Spot Assist are also unavailable. ATTENTION ASSIST is deactivated. ⚠ **WARNING** The brake system continues to function normally, but without the functions listed above. The front and rear wheels could therefore lock if you brake hard, for example. The steerability and braking characteristics may be severely affected. The braking distance in an emergency braking situation can increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is an increased risk of skidding and an accident. ▶ Observe the additional display messages in the multifunction display. ▶ Drive on carefully. ▶ Visit a qualified specialist workshop.
The yellow ESP® warning lamp flashes while the vehicle is in motion.	ESP® or traction control has intervened because there is a risk of skidding or at least one wheel has started to spin. Cruise control or DISTRONIC PLUS is deactivated. ▶ When pulling away, only depress the accelerator pedal as far as necessary. ▶ Ease off the accelerator pedal while the vehicle is in motion. ▶ Adapt your driving style to suit the road and weather conditions. ▶ Do not deactivate ESP®. In rare cases (▷ page 74), it may be best to deactivate ESP®. Observe the important safety notes on ESP® (▷ page 73).

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
The yellow ESP® OFF warning lamp is lit while the engine is running.	ESP® is deactivated. **⚠ WARNING** If ESP® is switched off, ESP® is unable to stabilize the vehicle. Further driving systems or driving safety systems are thus restricted, e.g. Active Blind Spot Assist. The system does not perform course-correcting brake applications. There is an increased risk of skidding and an accident. ▶ Reactivate ESP®. In rare cases (▷ page 74), it may be best to deactivate ESP®. Observe the important safety notes on ESP® (▷ page 73). ▶ Adapt your driving style to suit the road and weather conditions. If ESP® cannot be activated: ▶ Have ESP® checked at a qualified specialist workshop.
The yellow ESP® and ESP® OFF warning lamps are lit while the engine is running.	ESP®, BAS, BAS PLUS, COLLISION PREVENTION ASSIST, ESP® trailer stabilization, PRE-SAFE®, PRE-SAFE® Brake, the HOLD function, hill start assist, Crosswind Assist, STEER CONTROL, Active Lane Keeping Assist and Active Blind Spot Assist are not available due to a malfunction. ATTENTION ASSIST is deactivated. **⚠ WARNING** The brake system continues to function normally, but without the functions listed above. The braking distance in an emergency braking situation can thus increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is an increased risk of skidding and an accident. ▶ Observe the additional display messages in the multifunction display. ▶ Drive on carefully. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
 The yellow ESP® and ESP® OFF warning lamps are lit while the engine is running.	ESP®, BAS, PRE-SAFE®, the HOLD function, hill start assist, Crosswind Assist and ESP® trailer stabilization are temporarily unavailable. COLLISION PREVENTION ASSIST, BAS PLUS and PRE-SAFE® Brake may also have failed. ATTENTION ASSIST is deactivated. Self-diagnosis is not yet complete. **⚠ WARNING** The brake system continues to function normally, but without the functions listed above. The braking distance in an emergency braking situation can thus increase. If ESP® is not operational, ESP® is unable to stabilize the vehicle. There is an increased risk of skidding and an accident. ▶ Carefully drive a suitable distance, making slight steering movements at a speed above 12 mph (20 km/h). The functions mentioned above are available again when the warning lamp goes out. If the warning lamp is still on: ▶ Observe the additional display messages in the multifunction display. ▶ Drive on carefully. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
PARK (USA only) The red electric parking brake indicator lamp flashes or lights up and/or Ⓟ the yellow warning lamp for the electric parking brake lights up.	▶ Observe the additional display messages in the multifunction display.
 The red restraint system warning lamp is lit while the engine is running.	The restraint system is faulty. ⚠ **WARNING** The air bags or Emergency Tensioning Devices may either be triggered unintentionally or, in the event of an accident, may not be triggered. There is an increased risk of injury. ▶ Observe the additional display messages in the multifunction display. ▶ Drive on carefully. ▶ Have the restraint system checked immediately at a qualified specialist workshop. For further information about the restraint system, see (▷ page 44).

DEP DEALER E-PROCESS

Engine	
Problem	**Possible causes/consequences and ▶ Solutions**
 The yellow Check Engine warning lamp lights up while the engine is running.	There may be a malfunction, for example: • in the engine management • in the fuel injection system • in the exhaust system • in the ignition system (for vehicles with gasoline engines) • in the fuel system The emission limit values may be exceeded and the engine may be in emergency mode. ▶ Have the vehicle checked as soon as possible at a qualified specialist workshop. ⓘ In some states, you must immediately visit a qualified specialist workshop as soon as the yellow Check Engine warning lamp lights up. This is due to the legal requirements in effect in these states. If in doubt, check whether such legal regulations apply in the state in which you are currently driving.
	Vehicles with a diesel engine: the fuel tank has been run dry (▷ page 185). ▶ Start the engine three to four times after refueling. If the yellow Check Engine warning lamp goes out, emergency running mode is canceled. The vehicle need not be checked.
 The yellow reserve fuel warning lamp lights up while the engine is running.	The fuel level has dropped into the reserve range. ▶ Refuel at the nearest gas station.
 The yellow reserve fuel warning lamp flashes while the vehicle is in motion. In addition, the  Check Engine warning lamp may light up.	The fuel system pressure is too low. The fuel filler cap is not closed correctly or the fuel system is leaking. ▶ Check that the fuel filler cap is correctly closed. ▶ **If the fuel filler cap is not correctly closed:** close the fuel filler cap. ▶ **If the fuel filler cap is closed:** visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
 The red coolant warning lamp lights up while the engine is running and the coolant temperature gage is at the start of the scale.	The temperature sensor for the coolant temperature gage is defective. The coolant temperature is no longer being monitored. There is a risk of engine damage if the coolant temperature is too high. ▶ Pull over and stop the vehicle safely and switch off the engine, paying attention to road and traffic conditions. Do not continue driving under any circumstances. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Consult a qualified specialist workshop.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
 The red coolant warning lamp comes on while the engine is running.	The coolant level is too low. ! Avoid making long journeys with too little coolant in the engine cooling system. The engine will otherwise be damaged. If the coolant level is correct, the airflow to the engine radiator may be blocked or the electric engine radiator fan may be malfunctioning. The coolant is too hot and the engine is no longer being cooled sufficiently. ▶ Observe the additional display messages in the multifunction display. ▶ Pull over and stop the vehicle safely and switch off the engine, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Leave the vehicle and keep a safe distance from the vehicle until the engine has cooled down. ▶ Check the coolant level and add coolant, observing the warning notes (▷ page 373). ▶ If you have to add coolant frequently, have the engine cooling system checked. ▶ Make sure that the air supply to the engine radiator is not blocked, e.g. by snow, slush or ice. ▶ Do not start the engine again until the coolant temperature is below 248 °F (120 °C). Otherwise, the engine could be damaged. ▶ Drive to the nearest qualified specialist workshop. ▶ Avoid subjecting the engine to heavy loads, e.g. driving in mountainous terrain, and stop-and-go traffic.
 The red coolant warning lamp comes on while the engine is running. A warning tone also sounds.	The coolant temperature has exceeded 248 °F (120 °C). The airflow to the engine radiator may be blocked or the coolant level may be too low. ⚠ **WARNING** The engine is not being cooled sufficiently and may be damaged. Do not drive when your engine is overheated. This can cause some fluids which may have leaked into the engine compartment to catch fire. Steam from the overheated engine can also cause serious burns which can occur just by opening the hood. There is a risk of injury.

DEP DEALER E-PROCESS

Problem	Possible causes/consequences and ▶ Solutions
	▶ Observe the additional display messages in the multifunction display. ▶ Pull over and stop the vehicle safely and switch off the engine, paying attention to road and traffic conditions. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Leave the vehicle and keep a safe distance from the vehicle until the engine has cooled down. ▶ Check the coolant level and add coolant, observing the warning notes (▷ page 373). ▶ If you have to add coolant frequently, have the engine cooling system checked. ▶ Make sure that the air supply to the engine radiator is not blocked, e.g. by snow, slush or ice. ▶ At coolant temperatures below 248 °F (120 °C), drive to the nearest qualified specialist workshop. ▶ Avoid subjecting the engine to heavy loads, e.g. driving in mountainous terrain, and stop-and-go traffic.

Driving systems

Problem	Possible causes/consequences and ▶ Solutions
 The red distance warning function warning lamp comes on while the vehicle is moving. A warning tone also sounds.	You are approaching a vehicle or a stationary obstacle in your line of travel at too high a speed. ▶ Be prepared to brake immediately. ▶ Pay careful attention to the traffic situation. You may have to brake or take evasive action. Observe the additional information on DISTRONIC PLUS (▷ page 205). Observe the additional information on PRE-SAFE® Brake (▷ page 76). Observe the additional information on the distance warning function of COLLISION PREVENTION ASSIST (▷ page 70).

DEP DEALER E-PROCESS

Tires	
Problem	**Possible causes/consequences and ▶ Solutions**
The yellow tire pressure monitor warning lamp (pressure loss/ malfunction) is lit.	The tire pressure monitor has detected a loss of pressure in at least one of the tires. **⚠ WARNING** With tire pressures which are too low, there is a risk of the following hazards: • they may burst, especially as the load and vehicle speed increase. • they may wear excessively and/or unevenly, which may greatly impair tire traction. • the driving characteristics, as well as steering and braking, may be greatly impaired. There is a risk of an accident. ▶ Stop the vehicle without making any sudden steering or braking maneuvers. Pay attention to the traffic conditions as you do so. ▶ Secure the vehicle against rolling away (▷ page 189). ▶ Observe the additional display messages in the multifunction display. ▶ Check the tires and, if necessary, follow the instructions for a flat tire (▷ page 387). ▶ Check the tire pressure (▷ page 412). ▶ If necessary, correct the tire pressure.
The yellow tire pressure monitor warning lamp (pressure loss/ malfunction) flashes for approximately one minute and then remains lit.	The tire pressure monitor is faulty. **⚠ WARNING** The system is possibly unable to recognize or register low tire pressure. There is a risk of an accident. ▶ Observe the additional display messages in the multifunction display. ▶ Visit a qualified specialist workshop.

DEP DEALER E-PROCESS

Useful information 340
Stowage areas 340
Features 349

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Stowage areas

Loading guidelines

⚠ **WARNING**

If objects, luggage or loads are not secured or not secured sufficiently, they could slip, tip over or be flung around and thereby hit vehicle occupants. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping before the journey.

⚠ **WARNING**

Combustion engines emit poisonous exhaust gases such as carbon monoxide. If the tailgate is open when the engine is running, particularly if the vehicle is moving, exhaust fumes could enter the passenger compartment. There is a risk of poisoning.

Turn off the engine before opening the tailgate. Never drive with the tailgate open.

⚠ **WARNING**

The exhaust tail pipe and tail pipe trim can become very hot. If you come into contact with these parts of the vehicle, you could burn yourself. There is a risk of injury.

Always be particularly careful around the exhaust tail pipe and the tail pipe trim. Allow these components to cool down before touching them.

The gross vehicle weight (GVW) is the vehicle weight including fuel, vehicle tool kit, spare wheel, installed accessories, vehicle occupants and luggage/cargo.

Do not exceed the load limit or permitted gross vehicle weight rating (GVWR) for your vehicle. The gross load limit and the GVWR are specified on the vehicle identification plate on the B-pillar of the driver's door (▷ page 416).

The load must also be distributed so that the weight on each axle never exceeds the gross axle weight rating (GAWR) for the front and rear axles. The specifications for GVWR and GAWR are on the vehicle identification plate on the B-pillar of the driver's door (▷ page 416).

Observe the notes on loading the vehicle (▷ page 416).

The handling characteristics of a laden vehicle are dependent on the distribution of the load within the vehicle. For this reason, you should observe the following notes when transporting a load:

- Never exceed the maximum permissible gross vehicle mass or the gross axle weight rating for the vehicle (including occupants).
- The cargo compartment is the preferred place to carry objects.
- Position heavy loads as far forwards as possible and as low down in the cargo compartment as possible.
- The load must not protrude above the upper edge of the seat backrests.
- Always place the load against the rear or front seat backrests. Make sure that the seat backrests are securely locked into place.
- Always place the load behind unoccupied seats if possible.

DEALER E-PROCESS

- Use the cargo tie-down rings and the parcel nets to transport loads and luggage.
- Use cargo tie-down rings and fastening materials appropriate for the weight and size of the load.
- Secure the load with sufficiently strong and wear-resistant tie-downs. Pad sharp edges for protection.

Stowage spaces

Important safety notes

⚠ WARNING

If objects in the passenger compartment are stowed incorrectly, they can slide or be thrown around and hit vehicle occupants. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

- Always stow objects so that they cannot be thrown around in such situations.
- Always make sure that objects do not protrude from stowage spaces, parcel nets or stowage nets.
- Close the lockable stowage spaces while driving.
- Stow and secure objects that are heavy, hard, pointy, sharp-edged, fragile or too large in the cargo compartment.

Observe the loading guidelines (▷ page 340).

Glove box



▶ **To open:** pull handle ① and open glove box flap ②.

▶ **To close:** fold glove box flap ② upwards until it engages.

ℹ The glove box can be cooled and ventilated (▷ page 161).



1 Glove box unlocked

2 Glove box locked

The glove box can be locked and unlocked using the mechanical key.



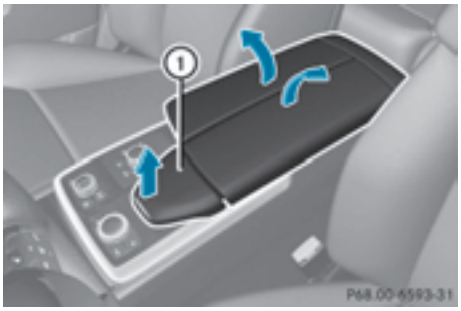
Partition ① for stowing flat objects is located in the upper section of the glove box. It can be removed to increase the stowage space in the glove box.

▶ **To remove:** pull partition ① forwards and out

▶ **To install:** insert partition ① and push it back until it engages.

DEP DEALER E-PROCESS

Stowage compartment under the armrest



▶ **To open:** pull handle ① up.
The armrest folds out.

In the stowage compartment, there is a stowage tray.

ⓘ Depending on the vehicle equipment, a USB connection or a Media Interface is installed in the stowage compartment.

A Media Interface is a universal interface for mobile audio equipment, e.g. for an iPod® or MP3 player (see the separate COMAND Operating Instructions).

ⓘ There is a removable stowage tray in the storage compartment, in which objects such as an iPod® can be stored.

Eyeglasses compartment

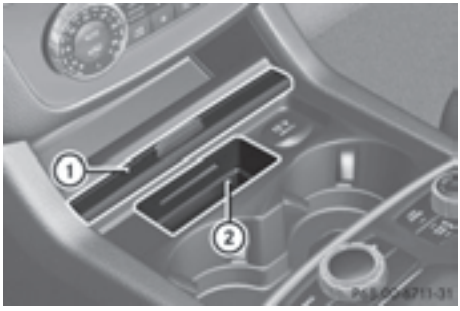


▶ **To open:** press marking ①.
The eyeglasses compartment opens down.

▶ **To close:** press marking ① again and the eyeglasses compartment moves up and engages.

Make sure that the eyeglasses compartment is always closed while the vehicle is in motion.

Stowage compartment in the front center console



▶ **To open:** slide cover ① forwards.
Stowage compartment ② appears.

▶ **To close:** pull cover ① back as far as it will go.

Stowage compartment in the rear center console



▶ **To open:** briefly press the stowage compartment marking.
The stowage compartment opens.

ⓘ Depending on the vehicle's equipment, there may be open stowage spaces above and below the stowage compartment.

DEALER E-PRESS

Stowage net

⚠ WARNING

Vehicles with the Occupant Classification System (OCS):

If the gross weight of the objects in the stowage net on the back of the front-passenger seat is greater than 4.4 lb (2 kg), OCS cannot correctly assess the occupant's weight category. The front-passenger front air bag could deploy without cause, or may fail to deploy in the event of an accident. This poses an increased risk of injury or even fatal injury.

Always observe the permissible gross weight of 4.4 lb (2 kg). Stow and secure heavy objects in the cargo compartment.



① Stowage net in front-passenger footwell



① Stowage net on the back of the front seats



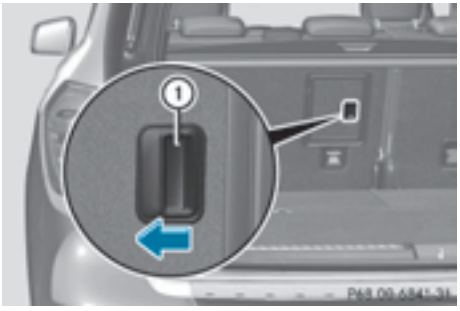
① Stowage net in cargo compartment

Observe the loading guidelines (▷ page 340) and the safety notes regarding stowage spaces (▷ page 341).

Through-loading facility in the rear

If objects or loads are not secured when being transported in the through-loading facility, they could slip or be thrown around and thereby hit vehicle occupants.

Observe the loading guidelines (▷ page 340) and the safety notes regarding stowage spaces (▷ page 341).

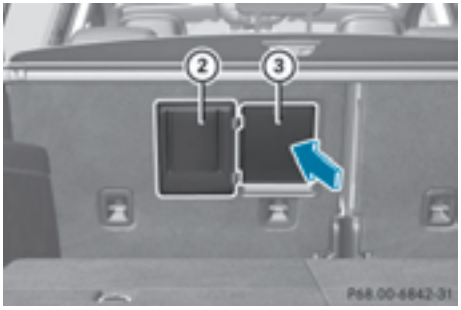


The through-loading facility is opened from the cargo compartment.

- ▶ Release the seat backrests in the second row of seats and tilt them in the cargo/load position (▷ page 113).
- ▶ Fold down the rear seat armrest.

DEP DEALER E-PROCESS

- ▶ Pull the center head restraint on the rear bench seat into the uppermost position (▷ page 110).
- ▶ Slide release catch ① to the left and swing flap ② to the left until it is lying on the rear side of the rear bench seat.



- ▶ Push cover ③ forward until it is lying on the rear seat armrest.

Cargo compartment enlargement

Important safety notes

⚠ WARNING

If the rear bench seat/rear seat and seat backrest are not engaged they could fold forwards, e.g. when braking suddenly or in the event of an accident.

- The vehicle occupant would thereby be pushed into the seat belt by the rear bench seat/rear seat or by the seat backrest. The seat belt can no longer offer the intended level of protection and could even cause injuries.
- Objects or loads in the trunk/cargo compartment cannot be restrained by the seat backrest.

There is an increased risk of injury.

Before every trip, make sure that the seat backrests and the rear bench seat/rear seat are engaged.

Make sure that the seat backrest and the seat cushion are correctly engaged in position.

! Release and fold the seat cushion upwards before folding the rear bench seat forward. Otherwise, the backrests may be damaged.

When the backrest is folded forwards, the front seats cannot be moved to their rearmost position. Otherwise, the front seats and the rear bench seat could be damaged.

! The backrest is heavy. Therefore, take care when folding it down. Make sure that the head restraints are pushed all the way in so that the backrests and seat cushions are not damaged.

Observe the loading guidelines (▷ page 340).

The left-hand and right-hand backrests in the second row of seats can be folded forwards separately to increase the cargo compartment capacity.

On vehicles with a 3rd row of seats, you must fold down the 3rd row of seats beforehand (▷ page 113) to obtain maximum cargo compartment enlargement.

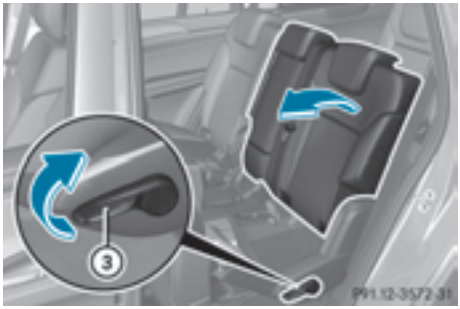
Folding the rear bench seat forwards



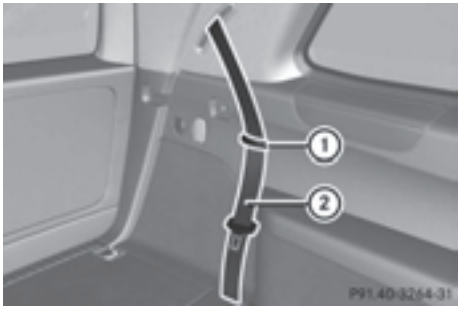
If the driver's or front-passenger seat is set for a larger person, it may not be possible to fold the rear bench seat forward. In this case, move the front seats as far forward as possible.

- ▶ Move the head restraints to the lowest position (▷ page 112).
- ▶ Pull release loop ① of seat cushion ②.
- ▶ Fold seat cushion ② up.

DEP DEALER E-PROCESS

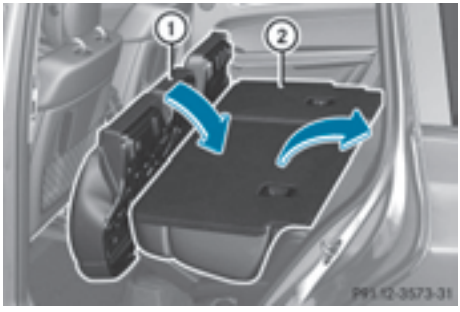


▶ Pull release handle ③ in the direction of the arrow.
The backrest is released.
▶ Fold the backrest forward until it reaches the cargo compartment position.



▶ Guide seat belts ② under respective clips ①.

Folding the rear bench seat back



▶ Fold seat backrest ② back until it engages. Make sure not to trap the seat belt while doing so.
▶ Swing seat cushion ① back.
▶ Pull up and adjust the head restraints if necessary (▷ page 112).

Securing cargo

Cargo tie-down rings

General notes

⚠ WARNING

The Top Tether anchorages cannot secure a load. If you secure a load with the Top Tether anchorages, the Top Tether anchorages could be pulled out during braking, abrupt changes in direction or in the event of an accident. The load could slip, tip over or be flung around and thereby hit vehicle occupants. There is a risk of injury.

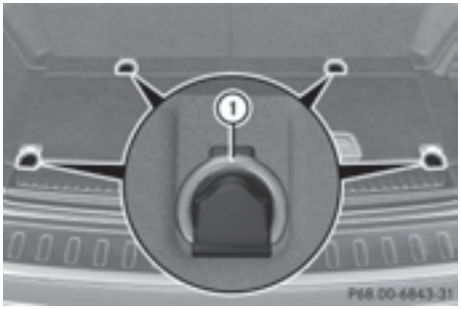
Only use the cargo tie down rings when securing a load.

Observe the following notes on securing loads:

- Secure the load using the cargo tie-down rings.
- Distribute the load on the cargo tie-down rings evenly.
- Do not use elastic straps or nets to secure a load, as these are only intended as an anti-slip protection for light loads.
- Do not route tie-downs across sharp edges or corners.
- Pad sharp edges for protection.

DEP DEALER E-PROCESS

Cargo compartment



There are four cargo tie-down rings ① in the cargo compartment.

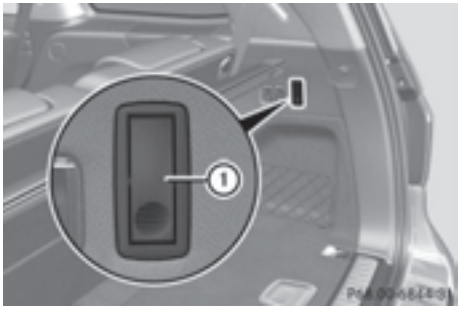
Bag hook

⚠ WARNING

The bag hooks cannot restrain heavy objects or items of luggage. Objects or items of luggage could be flung around and thereby hit vehicle occupants when braking or abruptly changing directions. There is a risk of injury.

Only hang light objects on the bag hooks. Never hang hard, sharp-edged or fragile objects on the bag hooks.

! The bag hook can bear a maximum load of 6.6lbs (3kg) and should not be used to secure a load.



There is a bag hook in the cargo compartment on the right-hand side.

- ▶ Press bag hook marking ①.
- ▶ Turn bag hook ① until it engages.

Cargo compartment cover

Important safety notes

⚠ WARNING

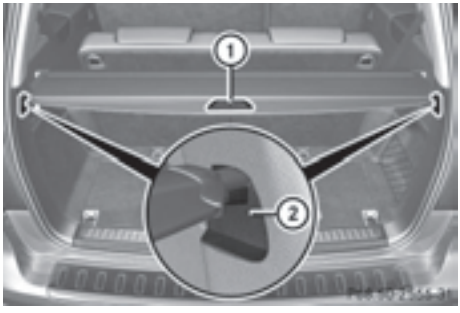
On its own, the cargo compartment cover cannot secure or restrain heavy objects, items of luggage and heavy loads. You could be hit by an unsecured load during sudden changes in direction, braking or in the event of an accident. There is an increased risk of injury or even fatal injury.

Always store objects so that they cannot be flung around. Secure objects, luggage or loads against slipping or tipping over, e.g. by using tie downs, even if you are using the cargo compartment cover.

! When loading the vehicle, make sure that you do not stack the load in the cargo compartment higher than the lower edge of the side windows. Do not place heavy objects on top of the cargo compartment cover.

The cargo compartment cover may be installed behind the 2nd or 3rd row of seats.

Extending/retracting the cargo compartment cover



DEP DEALER E-PROCESS

- ▶ **To extend:** pull the cargo compartment cover back by grab handle ① and clip it into retainers ② on the left and right.
- ▶ **To retract:** unhook the cargo compartment cover from left-hand and right-hand retainers ②.
- ▶ Guide cargo compartment cover forwards by grab handle ① until it is completely rolled up.

Coat hooks on the tailgate



① Coat hook

Stowage well under the cargo compartment floor

Important safety notes

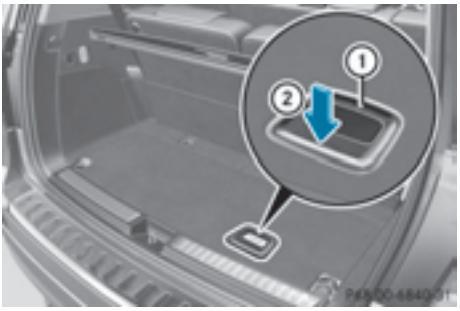
⚠ WARNING

If you drive when the cargo compartment floor is open, objects could be flung around, thus striking vehicle occupants. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

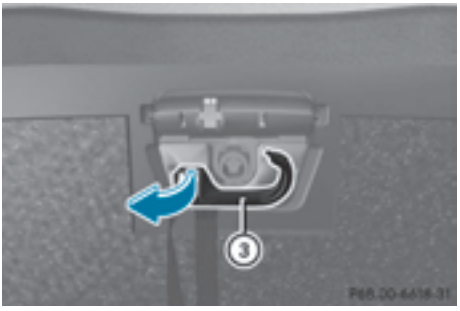
Always close the cargo compartment floor before a journey.

The TIREFIT kit, tire-change tool kit, etc. are located in the stowage compartment.

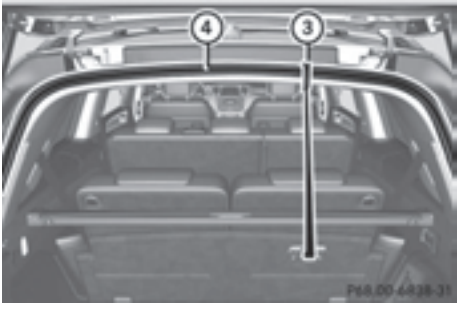
Opening/closing the cargo compartment floor



- ▶ **To open:** holding the ribbing, press handle ① down ②.
 Handle ① folds up.
- ▶ Swing the cargo compartment floor upwards using handle ① until it rests against the cargo compartment cover.



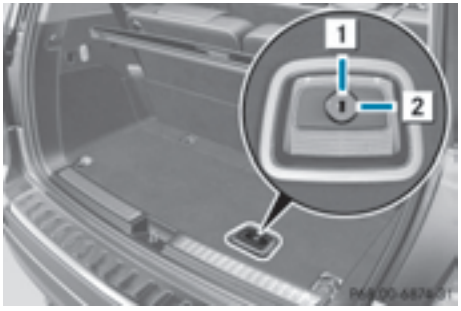
- ▶ Fold out hook ③ on the underside of the cargo compartment floor in the direction of the arrow.



DEP DEALER E-PROCESS

- ▶ Attach hook ③ to the cargo compartment's upper seal ④.
- ▶ **To close:** detach hook ③ from the cargo compartment's upper seal ④.
- ▶ Fasten hook ③ to the bracket on the underside of the cargo compartment floor.
- ▶ Fold the cargo compartment floor down.
- ▶ Press the cargo compartment floor down ② until it engages.

Locking and unlocking the cargo compartment floor



1 Cargo compartment floor unlocked
2 Cargo compartment floor locked

The cargo compartment floor can be locked and unlocked using the mechanical key.

Roof carrier

Important safety notes

⚠ WARNING

When you load the roof, the center of gravity of the vehicle rises and the driving characteristics change. If you exceed the maximum roof load, the driving characteristics, as well as steering and braking, will be greatly impaired. There is a risk of an accident.

Never exceed the maximum roof load and adjust your driving style.

! Mercedes-Benz recommends that you only use roof carriers that have been tested and approved for Mercedes-Benz vehicles. This helps to prevent damage to the vehicle.

Position the load on the roof carrier in such a way that the vehicle will not sustain damage even when it is in motion.

Depending on the vehicle equipment, ensure that when the roof carrier is installed you can:

- raise the sliding sunroof fully
- open the panorama roof with power tilt/sliding panel fully
- open the tailgate fully

You will find information on the maximum roof load in the "Technical data" section (▷ page 454).

An incorrectly secured roof carrier or roof load may become detached from the vehicle. You must therefore ensure that you observe the roof carrier manufacturer's installation instructions.

Attaching the roof carrier



- ▶ Secure the roof carrier to roof rails ①. In doing so, observe the manufacturer's installation instructions.

DEP DEALER E-PROCESS

Features

Cup holder

Important safety notes

⚠ WARNING

If objects in the passenger compartment are stowed incorrectly, they can slide or be thrown around and hit vehicle occupants. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

- Always stow objects so that they cannot be thrown around in such situations.
- Always make sure that objects do not protrude from stowage spaces, parcel nets or stowage nets.
- Close the lockable stowage spaces while driving.
- Stow and secure objects that are heavy, hard, pointy, sharp-edged, fragile or too large in the cargo compartment.

Observe the loading guidelines (▷ page 340).

! Only use the cup holders for containers of the right size and which have lids. The drinks could otherwise spill.

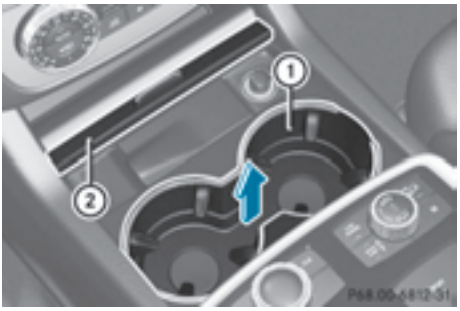
! Do not expose drinks bottles in the cup holder in the center console to continuous, strong and direct sunlight. The passenger compartment in the area of the center console can otherwise be damaged by the concentrated and reflected sunlight.

Do not keep the KEYLESS-GO key in the temperature-controlled cup holder (▷ page 349). Otherwise, the KEYLESS-GO key will not be recognized.

The stowage compartments in the doors provide space for bottles with a capacity of up to 34 fl. oz. (1.0 l).

The bottles are not secured or prevented from tipping over. Therefore, do not place any open drink containers in the stowage compartments.

Cup holder in the front-compartment center console



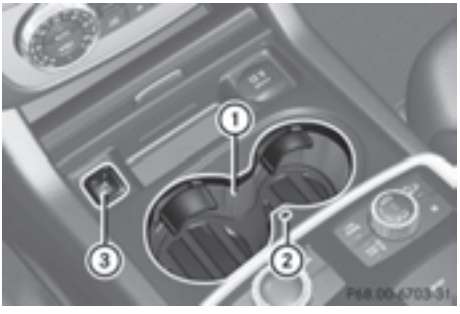
① Cup holder
② Cover

▶ **To open:** slide cover ② to its foremost position.

▶ **To close:** pull cover ② back as far as it will go.

You can remove the cup holder's rubber mat for cleaning. Clean with clear, lukewarm water only.

Temperature-controlled cup holder in the front-compartment center console



① Cup holder
② Residual heat indicator lamp
③ Switch

The temperature-controlled cup holder can be used to keep cold drinks cool and warm drinks warm.

DEP DEALER E-PROCESS

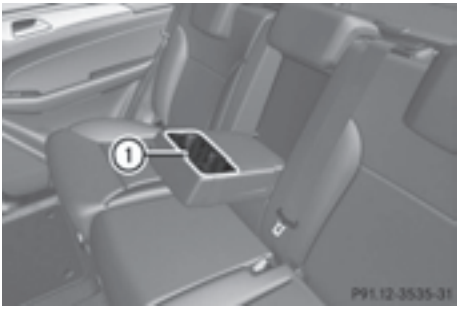
- ▶ Turn the SmartKey to position **2** in the ignition lock.
- ▶ **To switch on the cooling function:** press and hold button ③ until the blue indicator lamp on the button lights up.
- ▶ **To switch on the heating function:** press and hold button ③ until the red indicator lamp on the button lights up.
- ▶ **To switch off the function:** press and hold button ③ until the indicator lamp on the button goes out.

When the heating function is used, the metal insert of the cup holder is heated. Once a certain temperature is reached, residual heat indicator lamp ② lights up. This means that the metal insert of the cup holder is hot. For this reason, you must not reach into the cup holder metal insert.

Do not use hard or sharp objects to clean the cup holder. Use only a soft cloth to clean it.

Cup holder in the rear seat armrest

! Do not sit on or support your body weight on the rear seat armrest when it is folded down, as you could otherwise damage it.



- ▶ Fold down the rear seat armrest.
 Cup holder ① is located in the rear seat armrest.

Cup holder in the third row of seats



① Cup holder

The cup holders are located in the side trim on the left and right-hand sides.

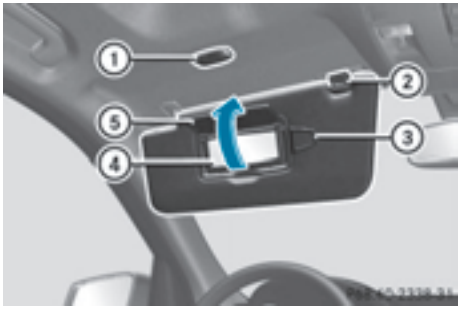
Sun visors

Overview

⚠ WARNING

If the mirror cover of the vanity mirror is folded up when the vehicle is in motion, you could be blinded by incident light. There is a risk of an accident.

Always keep the mirror cover folded down while driving.



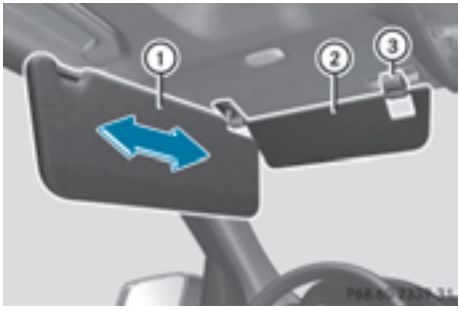
① Mirror light
② Bracket
③ Retaining clip, e.g. for a car park ticket
④ Vanity mirror
⑤ Mirror cover

DEP DEALER E-PROCESS

Vanity mirror in the sun visor

Mirror light ① only functions if the sun visor is clipped into bracket ② and mirror cover ⑤ has been folded up.

Glare from the side



- ▶ Fold down sun visor ①.
- ▶ Pull sun visor ① out of retainer ③.
- ▶ Swing sun visor ① to the side.

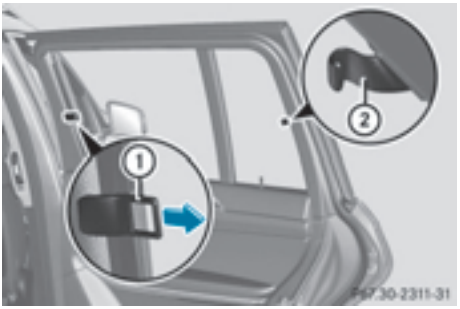
Vehicles with additional sun visor:

- ▶ Slide sun visor ① horizontally as required.
- ▶ Fold down additional sun visor ② to the windshield.

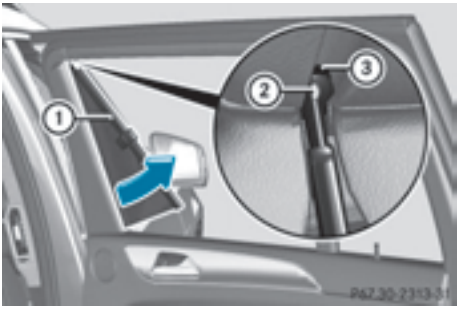
Roller sunblinds on the rear side windows

! Always guide the roller sunblind by hand. Do not let it snap back suddenly as this would damage the automatic roller mechanism.

! Do not drive the vehicle with the roller sunblind hooked in and the side windows opened simultaneously. The roller sunblind can jump out of the retainers and spring back suddenly when driving at high speeds, e.g. when driving on the freeway. This could damage the inertia reel. Therefore, either close the side window or retract the roller sunblind before driving at high speeds.



- ▶ **To extend:** pull the roller sunblind out by tab ① and hook it onto retainers ② at the back of the window.



The roller sunblind can be hooked back into place should it pop out from the top of the guide rail.

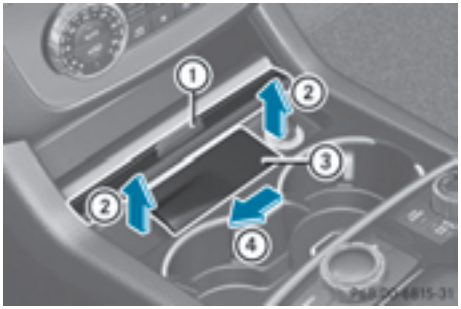
- ▶ Tilt pull-out profile ① as illustrated.
- ▶ Slip guide bush ② into open area of guide rail ③.
- ▶ Straighten up pull-out profile ① again.

Ashtray

Front ashtray

! The holder under the ashtray is not heat resistant. Before placing lit cigarettes in the ashtray, make sure that the ashtray is properly engaged. Otherwise, the holder could be damaged.

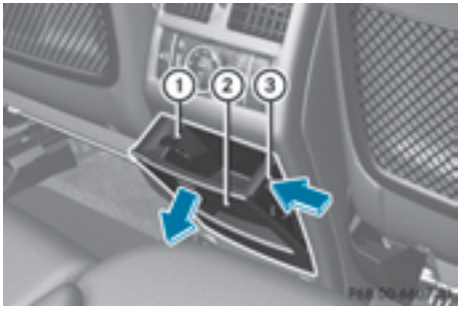
DEP DEALER E-PROCESS



- ▶ **To open:** slide cover ① to its foremost position.
- ▶ Fold cover ③ of the insert upwards.
- ▶ **To remove the insert:** push insert ③ to the left ④.
 Insert ③ slides out slightly to the right.
- ▶ Lift insert ③ up ② and out.
- ▶ **To re-install the insert:** place insert ③ into the holder and press it down on the right until it engages.
- ▶ **To close:** pull cover ① back as far as it will go.

Rear-compartment ashtray

! Close the ashtray when it is not in use and before you fold the rear seats forward. You can otherwise damage the ashtray.



Vehicles without a Rear Seat Entertainment System have an ashtray in the center console in the rear compartment.

- ▶ **To open:** briefly press cover ② at the top. The ashtray opens.
- ▶ **To remove the insert:** push into recess ③ from the right.
 Ashtray insert ① slides out slightly to the right.
- ▶ Lift insert ① up and out.
- ▶ **To re-install the insert:** place insert ① into the holder and press down on the right until it engages.

Cigarette lighter

⚠ **WARNING**

You can burn yourself if you touch the hot heating element or the socket of the cigarette lighter.

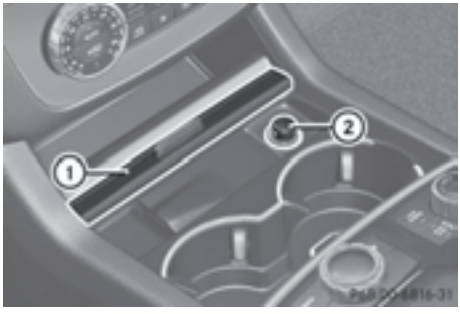
In addition, flammable materials can ignite if:

- the hot cigarette lighter falls
- a child holds the hot cigarette lighter to objects, for example

There is a risk of fire and injury.

Always hold the cigarette lighter by the knob. Always make sure that the cigarette lighter is out of reach of children. Never leave children unsupervised in the vehicle.

! The cigarette lighter in the center console in the front compartment is not intended for operating the tire inflation compressor.



Your attention must always be focused on the traffic conditions. Only use the cigarette lighter when road and traffic conditions permit.

DEP DEALER E-PROCESS

- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ **To open:** slide cover ① to its foremost position.
- ▶ Press in cigarette lighter ②.
 Cigarette lighter ② will pop out automatically when the heating element is red-hot.
- ▶ **To close:** pull cover ① back as far as it will go.

12 V sockets

General notes

- ▶ Turn the SmartKey to position **1** in the ignition lock (▷ page 165).

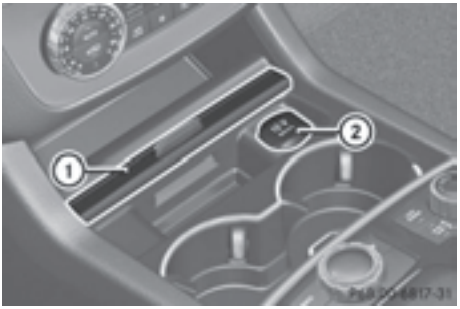
With the exception of the socket in the front center console, all sockets can be used for accessories with a maximum current draw of 240 W (20 A). The socket in the front center console can be used for accessories with a maximum current draw of 180 W (15 A). Accessories include such items as chargers for mobile phones.

If you use the sockets for long periods when the engine is switched off, the battery may discharge.

ℹ An emergency cut-out ensures that the on-board voltage does not drop too low. If the on-board voltage is too low, the power to the sockets is automatically cut. This ensures that there is sufficient power to start the engine.

Socket in the front-compartment center console

❗ The socket is not suitable for operating the tire inflation compressor.



- ▶ **To open:** slide cover ① to its foremost position.
- ▶ Lift up the cover of socket ②.
- ▶ **To close:** pull cover ① back as far as it will go.

Socket in the rear-compartment center console

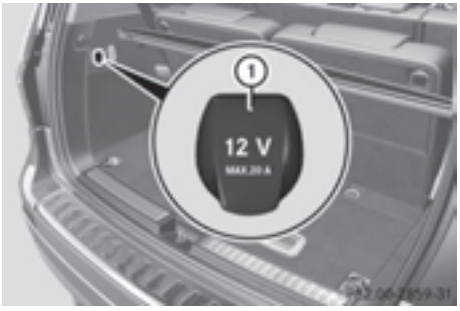


Vehicles with the Rear Seat Entertainment System have two sockets in the center console in the rear compartment.

- ▶ Lift up the cover of socket ①.

DEP DEALER E-PROCESS

Socket in the cargo compartment



▶ Lift up the cover of socket ①.

115 V socket

Important safety notes

⚠ DANGER

When a suitable device is connected, the 115 V power socket will be carrying a high voltage. You could receive an electric shock if the connector cable or the 115 V power socket is pulled out of the trim or is damaged or wet. There is a risk of fatal injury.

- Use only connector cables that are dry and free of damage.
- When the ignition is off, make sure that the 115 V power socket is dry.
- Have the 115 V power socket checked or replaced immediately at a qualified specialized workshop if it is damaged or has been pulled out of the trim.
- Never plug the connector cable into a 115 V power socket that is damaged or has been pulled out of the trim.

⚠ DANGER

If you reach into the power socket or plug inappropriate devices into the power socket, you could receive an electric shock. There is a risk of fatal injury.

Only connect appropriate devices to the power socket.

! Note that work and repairs on the 115 V power socket should only be carried out by qualified specialist personnel.

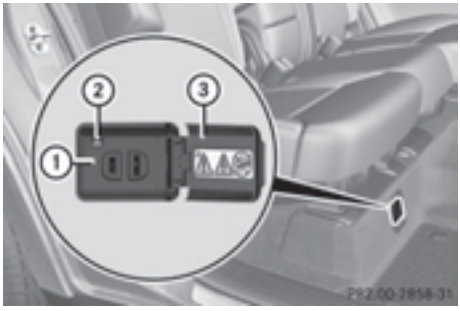
General notes

The 115 V power socket provides an alternating voltage of 115 V so that small electronic devices can be connected. These devices, such as games consoles, chargers and laptops, must not consume more than a maximum of 150 watts altogether.

Requirements for operation of these devices:

- the electronic device that you connect has a suitable connector and conforms to standards specific to the country you are in.
- the plug of the electronic device is plugged correctly into 115 V power socket.
- the maximum wattage of the device to be connected must not exceed 150 watts.
- the on-board power supply is within a permissible voltage range.
- the 12 V sockets in the rear compartment and the cargo compartment are operational.

Using the 115 V power socket



▶ **To switch on:** switch the ignition on.

▶ Open flap ③.

▶ Insert the plug of the electronic device into 115 V power socket ①.
Indicator lamp ② lights up.

▶ **To turn off:** disconnect the plug from 115 V power socket ①.

DEALER E-PROCESS

Ensure that you do not pull on the cord.

DEP
DEALER E-PROCESS

Problems with the 115 V power socket

Problem	Possible causes/consequences and ▶ Solutions
The warning lamp on the 115 V power socket is not lit.	The on-board voltage is too low because the battery is too weak. ▶ Start the engine. or ▶ Charge the battery (▷ page 394). If the indicator lamp still does not light up: ▶ Visit a qualified specialist workshop.
	The temperature of the DC/AC converter is temporarily too high. ▶ Remove the electronic device connector from the 115 V socket. ▶ Let the DC/AC converter cool down. If the indicator lamp still does not light up after cooling down the converter: ▶ Visit a qualified specialist workshop.
	You have connected an electronic device that has a constant nominal power of less than 150 watts, but has a very high switch-on current. This device will not work. If you connect such a device, the 115 V power socket will not supply it with power. ▶ Connect a suitable electronic device.

mbrace

General notes

You must have a license agreement to activate the mbrace service. Make sure that your system is activated and operational. To log in, press the MB Info call button. If any of the steps mentioned are not carried out, the system may not be activated.

If you have questions about the activation, contact one of the following telephone hotlines:

- **USA:** Mercedes-Benz Customer Assistance Center at 1-800-FOR-MERCedes (1-800-367-6372) or 1-866-990-9007
- **Canada:** Customer Service at 1-888-923-8367

Shortly after successfully registering with the service, a user ID and password will be sent to you by post.

USA only: you can use this password to log onto the mbrace area under "Owners Online" at **http://www.mbusa.com**.

The system is available if:

- it has been activated and is operational
- the corresponding mobile phone network is available for transmitting data to the Customer Center
- a service subscription is available
- the starter battery is sufficiently charged

Determining the location of the vehicle on a map is only possible if:

- GPS reception is available.
- the vehicle position can be forwarded to the Customer Assistance Center.

DEP DEALER E-PROCESS

The mbrace system

To adjust the volume during a call, proceed as follows:

▶ Press the + or − button on the multifunction steering wheel.

or

▶ Use the volume controller of the audio system/COMAND.

The system offers various services, e.g.:

- Automatic and manual emergency call
- Roadside Assistance call
- MB Info call

USA only: you can find information and a description of all available features under "Owners Online" at http://www.mbusa.com.

System self-test

After you have switched on the ignition, the system carries out a self-diagnosis.

A malfunction in the system has been detected if one of the following occurs:

- The indicator lamp in the SOS button does not come on during the system self-test.
- The indicator lamp in the Roadside Assistance button does not light up during self-diagnosis of the system.
- The indicator lamp in the MB Info call button does not light up during self-diagnosis of the system.
- The indicator lamp in one or more of the following buttons continues to light up red after the system self-diagnosis:
 - SOS button
 - Roadside Assistance call button
 - MB Info call button
- After the system self-diagnosis, the `Inoperative` or `Service Not Activated` message appears in the multifunction display.

If a malfunction is indicated as outlined above, the system may not operate as expected. In the event of an emergency, help will have to be summoned by other means.

Have the system checked at the nearest authorized Mercedes-Benz Center or contact the following service hotlines:

- **USA:** Mercedes-Benz Customer Assistance Center at 1-800-FOR-MERCedes (1-800-367-6372) or 1-866-990-9007
- **Canada:** Customer Service at 1-888-923-8367

Emergency call

Important safety notes

⚠ WARNING

It can be dangerous to remain in the vehicle, even if you have pressed the SOS button in an emergency if:

- you see smoke inside or outside of the vehicle, e.g. if there is a fire after an accident
- the vehicle is on a dangerous section of road
- the vehicle is not visible or cannot easily be seen by other road users, particularly when dark or in poor visibility conditions

There is a risk of an accident and injury.

Leave the vehicle immediately in this or similar situations as soon as it is safe to do so. Move to a safe location along with other vehicle occupants. In such situations, secure the vehicle in accordance with national regulations, e. g. with a warning triangle.

You must have a license agreement to activate the mbrace service. Make sure that your system is activated and operational. To register, press the MB Info call button. If any of the steps mentioned are not carried out, the system may not be activated.

If you have questions about the activation, contact one of the following telephone hotlines:

- **USA:** Mercedes-Benz Customer Assistance Center at 1-800-FOR-MERCedes (1-800-367-6372) or 1-866-990-9007
- **Canada:** Customer Service at 1-888-923-8367

General notes

An emergency call is dialed automatically if an air bag or Emergency Tensioning Device is triggered.

ⓘ You cannot end an automatically triggered emergency call yourself.

An emergency call can also be initiated manually.

As soon as the emergency call has been initiated, the indicator lamp in the SOS button flashes. The multifunction display shows the Connecting Call message.

The audio output is muted.

Once the connection has been made, the Call Connected message appears in the multifunction display.

All important information on the emergency is transmitted, for example:

- current location of the vehicle (as determined by the GPS system)
- vehicle identification number
- information on the severity of the accident

Shortly after the emergency call has been initiated, a voice connection is automatically established between the Customer Assistance Center and the vehicle occupants.

- If the vehicle occupants respond, the Mercedes-Benz Customer Assistance Center attempts to get more information on the emergency.
- If there is no response from the vehicle occupants, an ambulance is immediately sent to the vehicle.

If no voice connection can be established to the Mercedes-Benz Customer Assistance Center, the system has been unable to initiate an emergency call.

This can occur, for example, if the relevant mobile phone network is not available. The indicator lamp in the SOS button flashes continuously.

The Call Failed message appears in the multifunction display and must be confirmed.

In this case, summon assistance by other means.

Making an emergency call



▶ **To initiate an emergency call manually:** press cover ① briefly to open.

▶ Press SOS button ② briefly.
The indicator lamp in SOS button ② flashes until the emergency call is concluded.

▶ Wait for a voice connection to the Mercedes-Benz Customer Assistance Center.

▶ After the emergency call, close cover ①.

ⓘ If the mobile phone network is unavailable, mbrace will not be able to make the emergency call. If you leave the vehicle immediately after pressing the SOS button, you will not know whether mbrace placed the emergency call. In this case, always summon assistance by other means.

Roadside Assistance button



DEP DEALER E-PROCESS

▶ Press Roadside Assistance button ①.
This initiates a call to the Mercedes-Benz Customer Assistance Center.

The indicator lamp in Roadside Assistance button ① flashes while the call is active. The multifunction display shows the Connecting Call message. The audio output is muted.

If a connection can be made, the Call Connected message appears in the multifunction display.

If a mobile phone network and GPS reception are available, the system transfers data to the Mercedes-Benz Customer Assistance Center, for example:

- current location of the vehicle
- vehicle identification number

ⓘ The audio system or COMAND display indicates that a call is active. During the call, you can change to the navigation menu by pressing the NAVI button on COMAND, for example.

Voice output is not available.

A voice connection is established between the Mercedes-Benz Customer Assistance Center and the vehicle occupants.

From the remote malfunction diagnosis, the Mercedes-Benz Customer Assistance Center can ascertain the nature of the problem (▷ page 363).

The Mercedes-Benz Customer Assistance Center either sends a qualified Mercedes-Benz technician or makes arrangements for your vehicle to be transported to the nearest authorized Mercedes-Benz Center.

You may be charged for services such as repair work and/or towing.

Further details are available in your mbrace manual.

ⓘ The system has not been able to initiate a Roadside Assistance call, if:

- the indicator lamp for Roadside Assistance call button ① is flashing continuously.
- no voice connection to the Mercedes-Benz Customer Assistance Center was established.

This can occur if the relevant mobile phone network is not available, for example.

The Call Failed message appears in the multifunction display.

▶ **To end a call:** press the button on the multifunction steering wheel.

or

▶ Press the corresponding button for ending a phone call on the audio system or on COMAND.

MB Info call button



▶ Press MB Info call button ①.
This initiates a call to the Mercedes-Benz Customer Assistance Center.

The indicator lamp in MB Info call button ① flashes while the connection is being made. The multifunction display shows the Connecting Call message. The audio system is muted.

If a connection can be made, the Call Connected message appears in the multifunction display.

DEP DEALER E-PROCESS

If a mobile phone network and GPS reception are available, the system transfers data to the Mercedes-Benz Customer Assistance Center, for example:

- current location of the vehicle
- vehicle identification number

ⓘ The audio system or COMAND display indicates that a call is active. During the call, you can change to the navigation menu by pressing the NAVI button on COMAND, for example.

Voice output is not available.

A voice connection is established between the Mercedes-Benz Customer Assistance Center and the vehicle occupants.

You receive information about operating your vehicle, about the nearest authorized Mercedes-Benz Center and about other products and services from Mercedes-Benz.

USA only: you can find further information on the mbrace system under "Owners Online" at http://www.mbusa.com.

ⓘ The system has not been able to initiate an MB Info call, if:

- the indicator lamp in MB Info call button ① is flashing continuously.
- no voice connection to the Mercedes-Benz Customer Assistance Center was established.

This can occur if the relevant mobile phone network is not available, for example.

The Call Failed message appears in the multifunction display.

▶ **To end a call:** press the button on the multifunction steering wheel.

or

▶ Press the corresponding button for ending a phone call on the audio system or on COMAND.

Call priority

When service calls are active, e.g. Roadside Assistance or MB Info calls, an emergency call can still be initiated. In this case, an emergency call will take priority and override all other active calls.

The indicator lamp of the respective button flashes until the call is ended.

An emergency call can only be terminated by the Mercedes-Benz Customer Assistance Center.

All other calls can be ended by pressing:

- the button on the multifunction steering wheel
- the corresponding button on the audio system or on COMAND for ending a telephone call

ⓘ When a call is initiated, the audio system is muted. The mobile phone is no longer connected to COMAND. However, if you want to use your mobile phone, do so only when the vehicle is stationary and in a safe location.

Downloading destinations in COMAND

Downloading destinations

Downloading destinations gives you access to a database with over 15 million points of interest (POIs). These can be downloaded on the navigation system in your vehicle. If you know the destination, the address can be downloaded. Alternatively, you can obtain the location of Points of Interest (POIs)/important destinations in the vicinity.

Furthermore, you can download routes with up to 20 way points.

You are prompted to confirm route guidance to the address entered.

The system calculates the route and subsequently starts the route guidance with the address entered.

ⓘ If you select No, the address can be saved in the address book.

DEALER E-PROCESS

The destination download function is available if the relevant mobile phone network is available and data transfer is possible.

The destination download function can only be used if the vehicle is equipped with a navigation system.

Route Assistance

This service is part of the mbrace PLUS Package and cannot be purchased separately.

You can also use the Route Assistance function if your vehicle is not equipped with a navigation system.

Within the framework of this service, you receive a professional and reliable form of navigation support without having to leave your vehicle.

The customer service representative finds a suitable route depending on your vehicle's current position and the desired destination. You will then be guided live through the current route section.

Search & Send

General notes

To use "Search & Send", your vehicle must be equipped with mbrace and a navigation system. Additionally, an mbrace service subscription must be completed.

"Search & Send" is a destination entry service. A destination address which is found on Google Maps® can be transferred via mbrace directly to your vehicle's navigation system.

Specifying and sending the destination address

- Go to the website http://www.maps.google.com and enter a destination address into the entry field.
- **To send the destination address to the e-mail address of your mbrace account:** click on the corresponding button on the website.

Example:

If you select 'Send to vehicle' and then 'Mercedes-Benz', the destination address will be sent to your vehicle.

- When the "Send" dialog window appears:

 Enter the e-mail address you specified when setting up your mbrace account into the corresponding field.
- Click "Send".

Information on specific commands such as "Address entry" or "Send" can be found on the website.

Calling up destination addresses

- Switch on the ignition.

 The destination address is loaded into the vehicle's navigation system.

 A display message appears, asking whether navigation should be started.
- Select Yes by turning ⟲◎⟳ or sliding ←◎→ the COMAND controller and press ⊛ to confirm.

 The system calculates the route and subsequently starts the route guidance with the address entered.

If you select No, the address can be saved in the address book.

If you have sent more than one destination address, each individual destination must be confirmed separately.

Destination addresses are loaded in the same order as the order in which they were sent.

If you own multiple Mercedes-Benz vehicles with mbrace and activated mbrace accounts:

If multiple vehicles are registered under the same e-mail address, the destination will be sent to all the vehicles.

DEP DEALER E-PROCESS

Vehicle remote opening

You can use the vehicle remote opening if you have unintentionally locked your vehicle and a replacement SmartKey is not available.

The vehicle can be opened by the Mercedes-Benz Customer Assistance Center.

The vehicle can be immediately opened remotely within four days of the ignition being turned off. After this time, the remote unlocking may be delayed by 15 to 60 minutes. After 30 days, the vehicle can no longer be opened remotely.

▶ Contact the following service hotlines:
- **USA:** Mercedes-Benz Customer Assistance Center at 1-800-FOR-MERCedes (1-800-367-6372) or 1-866-990-9007
- **Canada:** Customer Service at 1-888-923-8367

You will be asked for your password.

▶ Return to your vehicle at the time agreed upon with the Mercedes-Benz Customer Assistance Center.

USA only: alternatively, the vehicle can be opened via:

- the Internet, under the "Owners Online" section
- the telephone application (e.g. for iPhone®, Android)

To do this, you will need your identification number and password.

ⓘ Vehicle remote opening is only possible if the corresponding mobile phone network is accessible.

Vehicle remote closing

The valet locking feature can be used when you have forgotten to lock the vehicle and you are no longer nearby.

The vehicle can then be locked by the Mercedes-Benz Customer Assistance Center.

The vehicle can be immediately remotely locked within four days of the ignition being turned off. After this time, remote closing may be delayed by 15 to 60 minutes. After 30 days the vehicle can no longer be locked remotely.

▶ Contact the following service hotlines:
- **USA:** Mercedes-Benz Customer Assistance Center at 1-800-FOR-MERCedes (1-800-367-6372) or 1-866-990-9007
- **Canada:** Customer Service at 1-888-923-8367

You will be asked for your password.

The next time you are inside the vehicle and you switch on the ignition, the `Doors Locked Remotely` message appears in the multifunction display.

USA only: alternatively, the vehicle can be locked via:

- the Internet, under the "Owners Online" section
- the telephone application (e.g. for iPhone®, Android)

To do this, you will need your identification number and password.

ⓘ The vehicle remote closing feature is available when the relevant mobile phone network is available and data connection is possible.

Stolen vehicle recovery service

If your vehicle has been stolen:

▶ Notify the police.
The police will issue a numbered incident report.

▶ This number will be forwarded to the Mercedes-Benz Customer Assistance Center together with your PIN.
The Mercedes-Benz Customer Assistance Center then tries to locate the system. The Mercedes-Benz Customer Assistance Center contacts you and the local law enforcement agency if the vehicle is located.

However, only the law enforcement agency is informed of the location of the vehicle.

ⓘ If the anti-theft alarm system is activated for longer than 30 seconds, the Mercedes-

DEALER E-PROCESS

Benz Customer Assistance Center is automatically notified.

Vehicle Health Check

With the Vehicle Health Check, the Customer Assistance Center can provide improved support for problems with your vehicle. During an existing call, vehicle data is transferred to the Customer Assistance Center. The customer service representative can use the received data to decide what kind of assistance is required. You are then, for example, guided to the nearest authorized Mercedes-Benz Center or a recovery vehicle is called.

If vehicle data needs to be transferred during an MB Info call or a Roadside Assistance call, this is initiated by the Customer Assistance Center. You will see the Roadside Assistance Connected message in the COMAND display. If the vehicle remote malfunction diagnosis can be started, the Request for vehicle diagnosis received. Start vehicle diagnosis? message appears in the display.

- ▶ Confirm the message with Yes.
- ▶ When the Vehicle Diagnosis Please start ignition message appears, turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ When the Please follow the instructions received by phone and move your vehicle to a safe position message appears, follow the customer service representative's instructions.
 The message in the display disappears.

 If you select Cancel the remote malfunction diagnosis is canceled completely.

 The vehicle operating state check begins. You will see the Vehicle diagnosis activated message.

When the diagnosis is completed, the Transfer vehicle diagnostics data (Voice connection may be interrupted during data transfer) message appears. The vehicle data can now be sent to the Customer Assistance center.

- ▶ Press OK to confirm the message.
 The voice connection with the Customer Assistance Center is terminated.

 You will see the Vehicle diagnosis: Transferring data... message.

 The vehicle data is sent to the Customer Assistance Center.

Depending on what the customer service representative agreed with you, the voice connection is re-established after the transfer is complete. If necessary, you will be contacted at a later time by another means, e.g. by e-mail or phone.

Another function of the Vehicle Health Check is the transfer of service data to the Customer Assistance Center. If a service is overdue, the COMAND display shows a message about various special offers at your workshop.

USA only: this information can also be called up under "Owners Online" at http://www.mbusa.com.

Information on the data stored in the vehicle (▷ page 30).

Information on Roadside Assistance (▷ page 26).

Downloading routes

Downloading routes allows you to transfer and save predefined routes in the navigation system. To do this, an SD memory card must be inserted into the COMAND system. If no SD memory card is inserted, you must insert the card into the card slot on the COMAND system before saving.

A route can be prepared and sent either by a customer service representative or via the mbrace portal on the Internet.

Each route can include up to 20 way points. Once a route has been received by the navigation system, you will see the <route name> has been saved to memory card. Do you want to start route guidance?

DEP DEALER E-PROCESS

message in the COMAND display. The route is saved to the SD memory card.

▶ **To start route guidance:** select Yes.
An overview of the route is shown in the display.

ⓘ If you select No, the saved route can be called up later via the navigation menu.

▶ Select Start.
Route guidance is started.

ⓘ Downloaded and saved data can be called up again in COMAND.
You can find further information in the separate COMAND Operating Instructions.

Speed alert

You can define the upper speed limit, which must not be exceeded by the vehicle.

If this selected speed is exceeded by the vehicle, a message will be sent to the Customer Assistance Center. The Customer Assistance Center then forwards this information to you.

You can select the way in which you receive this information beforehand. Possible options include text message, e-mail or an automated call.

The data you receive contains the following information:

- the location where the speed limit was exceeded
- the time at which the speed limit was exceeded
- the selected speed limit which was exceeded

Geo fencing

Geo fencing allows you to select areas which the vehicle should not enter or leave. You will be informed if the vehicle crosses the boundaries of the selected areas. You can select the way in which you receive this information beforehand. Possible options include text message, e-mail or an automated call.

The area can be determined as either a circle or a polygon with a maximum of ten corners. You can specify up to ten areas simultaneously. Different settings are possible for each area.

USA only: these settings can be called up under "Owners Online" at http://www.mbusa.com.

Alternatively, you can trigger an MB Info call and inform the customer service representative that you wish to activate geo fencing.

Currently inactive areas can be activated by text message.

Triggering the vehicle alarm

With this function, you can trigger the vehicle's panic alarm via text message. An alarm sounds and the exterior lighting flashes. Depending on the setting, the panic alarm lasts five or ten seconds. Afterwards, the alarm switches off.

Garage door opener

General notes

The HomeLink® garage door opener integrated in the rear-view mirror allows you to operate up to three different door and gate systems.

Use the integrated garage door opener only on garage doors that:

- have safety stop and reverse features and
- meet current U.S. federal safety standards

Once programed, the integrated garage door opener in the rear-view mirror will assume the function of the garage door system's remote control. Please also read the operating instructions for the garage door system.

When programming a garage door opener, park the vehicle outside the garage. Do not run the engine while programming.

Certain garage door drives are incompatible with the integrated garage door opener. If you have difficulty programing the integrated

DEALER E-PROCESS

garage door opener, contact an authorized Mercedes-Benz Center.

Alternatively, you can call the following telephone assistance services:

- **USA:** Mercedes-Benz Customer Assistance Center at 1-800-FOR-MERCedes
- **Canada:** Customer Service at 1-800-387-0100
- HomeLink® hotline 1-800-355-3515 (free of charge)

More information on HomeLink® and/or compatible products is also available online at http://www.homelink.com.

Notes on the declaration of conformity (▷ page 28).

USA: FCC ID: CB2HMIHL4

Canada: IC: 279B-HMIHL4

Important safety notes

⚠ WARNING

When you operate or program the garage door with the integrated garage door opener, persons in the range of movement of the garage door can become trapped or struck by the garage door. There is a risk of injury.

When using the integrated garage door opener, always make sure that nobody is within the range of movement of the garage door.

⚠ WARNING

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases leads to poisoning. There is a risk of fatal injury. Therefore never leave the engine running in enclosed spaces without sufficient ventilation.

Programing

Programming buttons

Pay attention to the "Important safety notes" (▷ page 365).



Garage door remote control ⑤ is not included with the integrated garage door opener.

- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ Select one of buttons ② to ④ to use to control the garage door drive.
- ▶ **To start programming mode:** press and hold one of buttons ② to ④ on the integrated garage door opener.
 The garage door opener is now in programming mode. After a short time, indicator lamp ① lights up yellow.
 Indicator lamp ① lights up yellow as soon as button ②, ③ or ④ is programmed for the first time. If the selected button has already been programmed, indicator lamp ① will only light up yellow after ten seconds have elapsed.
- ▶ Release button ②, ③ or ④. Indicator lamp ① flashes yellow.
- ▶ **To program the remote control:** point garage door remote control ⑤ towards buttons ② to ④ on the rear-view mirror at a distance of 2 to 8 inches (5 to 20 cm).
- ▶ Press and hold button ⑥ on remote control ⑤ until indicator lamp ① lights up green. When indicator lamp ① lights up green: programming is finished.
 When indicator lamp ① flashes green: programming was successful. The next step is

DEP DEALER E-PROCESS

to synchronize the rolling code (▷ page 366).

▶ Release button ⑥ on remote control ⑤ for the garage door drive system.
If indicator lamp ① lights up red: repeat the programing procedure for the corresponding button on the rear-view mirror. When doing so, vary the distance between remote control ⑤ and the rear-view mirror.

The required distance between remote control ⑤ and the integrated garage door opener depends on the garage door drive system. Several attempts might be necessary. You should test every position for at least 25 seconds before trying another position.

Synchronizing the rolling code

Pay attention to the "Important safety notes" (▷ page 365).

If the garage door system uses a rolling code, you will also have to synchronize the garage door system with the integrated garage door opener in the rear-view mirror. To do this you will need to use the programming button on the door drive control panel. The programming button may be positioned in different places depending on the manufacturer. It is usually located on the door drive unit on the garage ceiling.

Familiarize yourself with the garage door drive operating instructions, e.g. under "Programming of additional remote controls", before carrying out the following steps.

Your vehicle must be within reach of the garage door or gate opener drive. Make sure that neither your vehicle nor any persons/objects are present within the sweep of the door or gate.

▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).

▶ Get out of the vehicle.

▶ Press the programming button on the door drive unit.

Usually, you now have 30 seconds to initiate the next step.

▶ Get into the vehicle.

▶ Press previously programmed button ②, ③ or ④ on the integrated garage door opener multiple times until the door closes. The rolling code synchronization is then complete.

Notes on programming the remote control

Canadian radio frequency laws require a "break" (or interruption) of the transmission signals after broadcasting for a few seconds. Therefore, these signals may not last long enough for the integrated garage door opener. The signal is not recognized during programming. Comparable with Canadian law, some U.S. garage door openers also feature a "break".

Proceed as follows:

- if you live in Canada
- if you have difficulties programming the garage door opener (regardless of where you live) when using the programming steps

▶ Press and hold one of buttons ② to ④ on the integrated garage door opener.
After a short time, indicator lamp ① lights up yellow.

▶ Release the button.
Indicator lamp ① flashes yellow.

▶ Press button ⑥ of garage door remote control ⑤ for two seconds, then release it for two seconds.

▶ Press button ⑥ again for two seconds.

▶ Repeat this sequence on button ⑥ of remote control ⑤ until indicator lamp ① lights up green.
When indicator lamp ① lights up green: programming is finished.

DEP DEALER E-PROCESS

When indicator lamp ① flashes green: programming was successful. The next step is to synchronize the rolling code.

▶ Release button ⑥ of remote control ⑤ of the garage door drive.
If indicator lamp ① lights up red: repeat the programming process for the corresponding button on the rear-view mirror. When doing so, vary the distance between remote control ⑤ and the rear-view mirror.

The required distance between remote control ⑤ and the integrated garage door opener depends on the garage door drive system. Several attempts might be necessary. You should test every position for at least 25 seconds before trying another position.

Problems when programming

If you are experiencing problems programing the integrated garage door opener on the rear-view mirror, take note of the following instructions:

- Check the transmitter frequency used by garage door drive remote control ⑤ and whether it is supported. The transmitter frequency can usually be found on the back of the garage door drive remote control.

 The integrated garage door opener is compatible with devices that have units which operate in the frequency range of 280 to 433 MHz.
- Replace the batteries in garage door remote control ⑤. This increases the likelihood that garage door remote control ⑤ will transmit a strong and precise signal to the integrated garage door opener.
- When programming, hold remote control ⑤ at varying distances and angles from the button which you are programming. Try various angles at a distance between 2and 12 inches (5to 30 cm) or at the same angle but at varying distances.
- If another remote control is available for the same garage door drive, repeat the same programming steps with this remote control. Before performing these steps, make sure that new batteries have been installed in garage door drive remote control ⑤.
- Note that some remote controls only transmit for a limited amount of time (the indicator lamp on the remote control goes out). Press button ⑥ on remote control ⑤ again before transmission ends.
- Align the antenna cable of the garage door opener unit. This can improve signal reception/transmission.

Opening/closing the garage door

After it has been programmed, the integrated garage door opener performs the function of the garage door system remote control. Please also read the operating instructions for the garage door system.

▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).

▶ Press button ②, ③ or ④ which you have programmed to operate the garage door.
Garage door system with a fixed code: indicator lamp ① lights up green.

Garage door system with a rolling code: indicator lamp ① flashes green.

The transmitter will transmit a signal as long as the button is pressed. The transmission is halted after a maximum of ten seconds and indicator lamp ① lights up yellow.

▶ Press button ②, ③ or ④ again if necessary.

Clearing the memory

Make sure that you clear the memory of the integrated garage door opener before selling the vehicle.

DEALER E-PROCESS

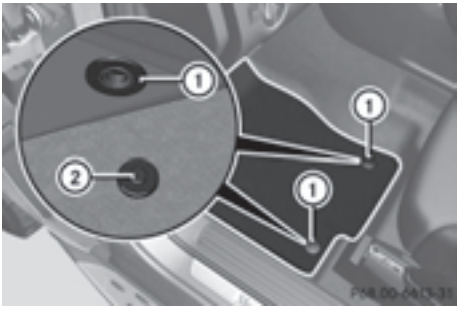
- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
- ▶ Press and hold buttons ② and ④.
 The indicator lamp initially lights up yellow and then green.
- ▶ Release buttons ② and ④.
 The memory of the integrated garage door opener in the rear-view mirror is cleared.

Floormats

⚠ WARNING

Objects in the driver's footwell can restrict the pedal travel or obstruct a depressed pedal. The operating and road safety of the vehicle is jeopardized. There is a risk of an accident.

Make sure that all objects in the vehicle are stowed correctly, and that they cannot enter the driver's footwell. Install the floormats securely and as specified in order to ensure sufficient clearance for the pedals. Do not use loose floormats and do not place floormats on top of one another.



- ▶ **Driver's seat/front-passenger seat:** slide the respective seat back.
- ▶ **Rear seats:** slide the corresponding front seat forwards.
- ▶ **To install:** place the floormat in the footwell.
- ▶ Press studs ① onto retainers ②.
- ▶ **To remove:** pull the floormat from retainers ②.
- ▶ Remove the floormat.

DEP DEALER E-PROCESS

Useful information 370
Engine compartment 370
ASSYST PLUS 374
Care 375

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Engine compartment

Hood

Important safety notes

⚠ WARNING

If the hood is unlatched, it may open up when the vehicle is in motion and block your view. There is a risk of an accident.

Never unlatch the hood while driving. Before every trip, ensure that the hood is locked.

⚠ WARNING

When opening and closing the hood, it may suddenly fall into the closed position. There is a risk of injury to persons within range of movement of the hood.

Open and close the hood only when no one is within its range of movement.

⚠ WARNING

Opening the hood when the engine is overheated or when there is a fire in the engine compartment could expose you to hot gases or other service products. There is a risk of injury.

Let an overheated engine cool down before opening the hood. If there is a fire in the engine compartment, keep the hood closed and contact the fire department.

⚠ WARNING

The engine compartment contains moving components. Certain components, such as the radiator fan, may continue to run or start again suddenly when the ignition is off. There is a risk of injury.

If you need to do any work inside the engine compartment:

- switch off the ignition
- never reach into the area where there is a risk of danger from moving components, such as the fan rotation area
- remove jewelry and watches
- keep items of clothing and hair, for example, away from moving parts

⚠ WARNING

The ignition system and the fuel injection system work under high voltage. If you touch components which are under voltage, you could get an electric shock. There is a risk of injury.

Never touch components of the ignition system or fuel injection system when the ignition is switched on.

Opening the hood

⚠ WARNING

Certain components in the engine compartment, such as the engine, radiator and parts of the exhaust system, can become very hot. Working in the engine compartment poses a risk of injury.

Where possible, let the engine cool down and touch only the components described in the following.

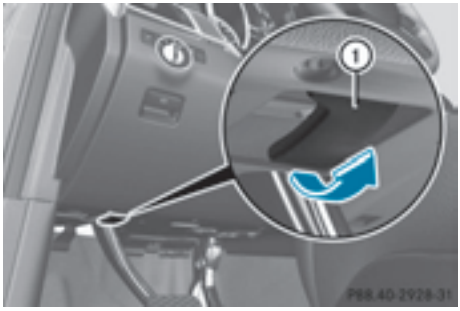
⚠ WARNING

When the hood is open and the windshield wipers are set in motion, you can be injured by the wiper linkage. There is a risk of injury.

Always switch off the windshield wipers and the ignition before opening the hood.

DEP DEALER E-PROCESS

! Make sure that the windshield wipers are not folded away from the windshield. You could otherwise damage the windshield wipers or the hood.



- ▶ Make sure that the windshield wipers are turned off.
- ▶ Pull release lever ① on the hood. The hood is released.



- ▶ Reach into the gap, pull hood catch handle ② up and lift the hood.

 If you lift the hood by approximately 15 in (40 cm), the hood is opened and held open automatically by the gas-filled strut.

Closing the hood

- ▶ Lower the hood and let it fall from a height of approximately 8 in (20 cm).
- ▶ Check that the hood has engaged properly. If the hood can be raised slightly, it is not properly engaged. Open it again and close it with a little more force.

Radiator

Vehicles with a diesel engine: do not cover the radiator, for example with a winter front or bug cover. The readings of the on-board-diagnostic system may otherwise be inaccurate. Some of these readings are required by law and must be accurate at all times.

Engine oil

General notes

Depending on your driving style, the vehicle consumes up to 0.9 US qt (0.8 liters) of oil per 600 miles (1,000 km). The oil consumption may be higher than this when the vehicle is new or if you frequently drive at high engine speeds.

Depending on the engine, the oil dipstick may be in a different location.

When checking the oil level:

- park the vehicle on a level surface.
- the engine should be switched off for approximately five minutes if the engine is at normal operating temperature.
- if the engine is not at normal operating temperature, e.g. if the engine was only started briefly, wait about 30 minutes before carrying out the measurement.

Checking the oil level using the oil dipstick

⚠ **WARNING**

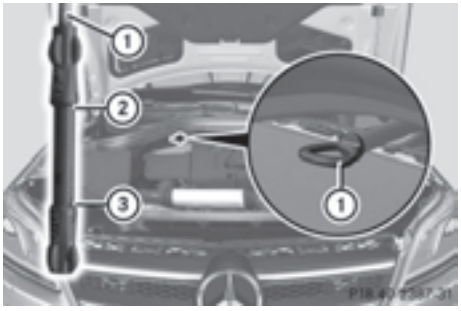
Certain components in the engine compartment, such as the engine, radiator and parts of the exhaust system, can become very hot. Working in the engine compartment poses a risk of injury.

Where possible, let the engine cool down and touch only the components described in the following.

DEP DEALER E-PROCESS



Example: vehicles with a gasoline engine



Example: vehicles with a diesel engine

- ▶ Pull oil dipstick ① out of the dipstick guide tube.
- ▶ Wipe off oil dipstick ①.
- ▶ Slowly slide oil dipstick ① into the guide tube to the stop, and take it out again. If the level is between MIN mark ③ and MAX mark ②, the oil level is correct.
- ▶ If the oil level has dropped to MIN mark ③ or below, add 1.1 US qt (1.0 liter) engine oil.

Adding engine oil

⚠ WARNING

Certain components in the engine compartment, such as the engine, radiator and parts of the exhaust system, can become very hot. Working in the engine compartment poses a risk of injury.

Where possible, let the engine cool down and touch only the components described in the following.

⚠ WARNING

If engine oil comes into contact with hot components in the engine compartment, it may ignite. There is a risk of fire and injury.

Make sure that engine oil is not spilled next to the filler neck. Let the engine cool down and thoroughly clean the engine oil off the components before starting the engine.

Environmental note

When adding oil, take care not to spill any. If oil enters the soil or waterways, it is harmful to the environment.

! Only use engine oils and oil filters that have been approved for vehicles with a service system. You can obtain a list of the engine oils and oil filters tested and approved in accordance with the Mercedes-Benz Specifications for Service Products at any Mercedes-Benz Service center.

Damage to the engine or exhaust system is caused by the following:

- using engine oils and oil filters that have not been specifically approved for the service system
- replacing engine oil and oil filters after the interval for replacement specified by the service system has been exceeded
- using engine oil additives.

! Do not add too much oil. adding too much engine oil can result in damage to the engine or to the catalytic converter. Have excess engine oil siphoned off.

DEP DEALER E-PROCESS



Example: engine oil cap

- ▶ Turn cap ① counter-clockwise and remove it.
- ▶ Add engine oil.
 If the oil level is at or below the MIN mark on the oil dipstick, add 1.1 US qt (1.0 l) of engine oil.
- ▶ Replace cap ① on the filler neck and tighten clockwise.
 Ensure that the cap locks into place securely.
- ▶ Check the oil level again with the oil dipstick (▷ page 371).

Further information on engine oil (▷ page 450).

Additional service products

Checking coolant level

⚠ WARNING

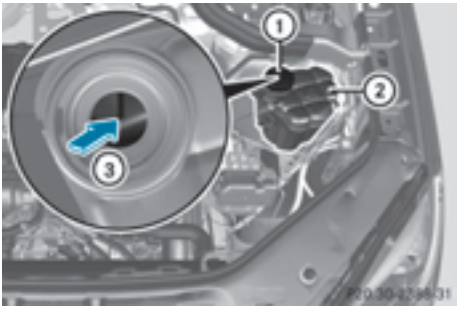
Certain components in the engine compartment, such as the engine, radiator and parts of the exhaust system, can become very hot. Working in the engine compartment poses a risk of injury.

Where possible, let the engine cool down and touch only the components described in the following.

⚠ WARNING

The engine cooling system is pressurized, particularly when the engine is warm. When opening the cap, you could be scalded by hot coolant spraying out. There is a risk of injury.

Let the engine cool down before opening the cap. Wear eye and hand protection when opening the cap. Open the cap slowly half a turn to allow pressure to escape.



- ▶ Park the vehicle on a level surface.
 Only check the coolant level when the vehicle is on a level surface and the engine has cooled down.
- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
 On vehicles with KEYLESS-GO, press the Start/Stop button twice (▷ page 165).
- ▶ Check the coolant temperature gauge in the multifunction display.
 The coolant temperature must be below 158 °F (70 °C).
- ▶ Turn the SmartKey to position **0** in the ignition lock (▷ page 165).
- ▶ Slowly turn cap ① half a turn counter-clockwise and allow excess pressure to escape.
- ▶ Turn cap ① further counter-clockwise and remove it.
 If the coolant is at the level of marker bar ③ in the filler neck when cold, there is enough coolant in coolant expansion tank ②.
 If the coolant level is approximately 0.6 in (1.5 cm) above marker bar ③ in the filler neck when warm, there is enough coolant in expansion tank ②.
- ▶ If necessary, add coolant that has been tested and approved by Mercedes-Benz.
- ▶ Replace cap ① and turn it clockwise as far as it will go.

For further information on coolant, see (▷ page 452).

Adding washer fluid to the windshield washer system

⚠ WARNING

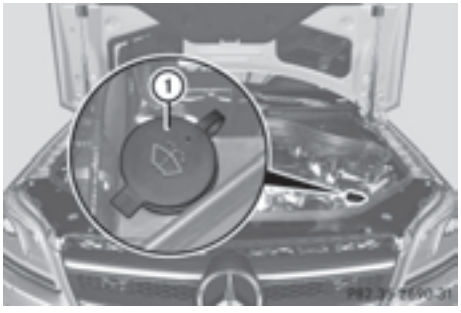
Certain components in the engine compartment, such as the engine, radiator and parts of the exhaust system, can become very hot. Working in the engine compartment poses a risk of injury.

Where possible, let the engine cool down and touch only the components described in the following.

⚠ WARNING

Windshield washer concentrate could ignite if it comes into contact with hot engine components or the exhaust system. There is a risk of fire and injury.

Make sure that no windshield washer concentrate is spilled next to the filler neck.



Example: washer fluid reservoir

- ▶ **To open:** pull cap ① upwards by the tab.
- ▶ Add the premixed washer fluid.
- ▶ **To close:** press cap ① onto the filler neck until it engages.

If the washer fluid level drops below the recommended minimum of 1 liter, a message appears in the multifunction display prompting you to add washer fluid (▷ page 323).

Further information on windshield washer fluid (▷ page 453).

ASSYST PLUS

Service message

The ASSYST PLUS service interval display informs you of the next service due date.

Information on the type of service and service intervals (see the separate Maintenance Booklet).

You can obtain further information from an authorized Mercedes-Benz Center or at http://www.mbusa.com (USA only).

ⓘ The ASSYST PLUS service interval display does not show any information on the engine oil level. Observe the notes on the engine oil level (▷ page 371).

The multifunction display shows a service message for several seconds, e.g.:

- `Service A in .. Days`
- `Service A Due`
- `Service A Exceeded by .. Days`

Depending on the operating conditions of the vehicle, the remaining time or distance until the next service due date is displayed.

The letter A or B, possibly in connection with a number or another letter, shows the type of service. A stands for a minor service and B for a major service.

You can obtain further information from an authorized Mercedes-Benz Center.

The ASSYST PLUS service interval display does not take into account any periods of time during which the battery is disconnected.

Maintaining the time-dependent service schedule:

- ▶ Note down the service due date displayed in the multifunction display before disconnecting the battery.

or

- ▶ After reconnecting the battery, subtract the battery disconnection periods from the service date shown on the display.

DEP DEALER E-PROCESS

Hiding a service message

▶ Press the ⮌ or OK button on the steering wheel.

Displaying service messages

▶ Switch on the ignition.
▶ Press the ◀ or ▶ button on the steering wheel to select the Serv. menu.
▶ Press the ▲ or ▼ button to select the ASSYST PLUS submenu and confirm by pressing the OK button.
The service due date appears in the multifunction display.

Information about Service

Resetting the ASSYST PLUS service interval display

! If the ASSYST PLUS service interval display has been inadvertently reset, this setting can be corrected at a qualified specialist workshop.

Have service work carried out as described in the Maintenance Booklet. This may otherwise lead to increased wear and damage to the major assemblies or the vehicle.

A qualified specialist workshop, e.g. an authorized Mercedes-Benz Center, will reset the ASSYST PLUS service interval display after the service work has been carried out. You can also obtain further information on maintenance work, for example.

Special service requirements

The specified maintenance interval takes only the normal operation of the vehicle into account. Under arduous operating conditions or increased load on the vehicle, maintenance work must be carried out more frequently, for example:

- regular city driving with frequent intermediate stops
- if the vehicle is primarily used to travel short distances
- use in mountainous terrain or on poor road surfaces
- if the engine is often left idling for long periods

Under these or similar conditions, have, for example, the air filter, engine oil and oil filter replaced or changed more frequently. Under arduous operating conditions, the tires must be checked more often. Further information can be obtained at a qualified specialist workshop, e.g. an authorized Mercedes-Benz Center.

Driving abroad

An extensive Mercedes-Benz Service network is also available in other countries. You can obtain further information from any authorized Mercedes-Benz Center.

Care

General notes

Environmental note

Dispose of empty packaging and cleaning cloths in an environmentally responsible manner.

! For cleaning your vehicle, do not use any of the following:

- dry, rough or hard cloths
- abrasive cleaning agents

DEP DEALER E-PROCESS

- solvents
- cleaning agents containing solvents

Do not scrub.

Do not touch the surfaces or protective films with hard objects, e.g. a ring or ice scraper. You could otherwise scratch or damage the surfaces and protective film.

! Do not park the vehicle for an extended period straight after cleaning it, particularly after having cleaned the wheels with wheel cleaner. Wheel cleaners could cause increased corrosion of the brake discs and brake pads/linings. For this reason, you should drive for a few minutes after cleaning. Braking heats the brake discs and the brake pads/linings, thus drying them. The vehicle can then be parked.

Regular care of your vehicle is a condition for retaining the quality in the long term.

Use care products and cleaning agents recommended and approved by Mercedes-Benz.

Washing the vehicle and cleaning the paintwork

Automatic car wash

⚠ **WARNING**

Braking efficiency is reduced after washing the vehicle. There is a risk of an accident.

After the vehicle has been washed, brake carefully while paying attention to the traffic conditions until full braking power is restored.

! Before driving into an automatic car wash, make sure that it is suitable for the dimensions of the vehicle. In particular, make sure that:

- there is enough ground clearance between the vehicle underbody and the guide rails of the automatic car wash.
- the clearance width of the automatic car wash is sufficient, particularly the width of the guide rails.
- you enter the automatic car wash straight and in the center of the guide rails in order to avoid damaging the tires or wheel rims.

Fold in the exterior mirrors before the vehicle is washed. The exterior mirrors could otherwise be damaged.

! If DISTRONIC PLUS or the HOLD function is activated, the vehicle brakes automatically in certain situations.

To prevent damage to the vehicle, deactivate DISTRONIC PLUS and the HOLD function in the following or other similar situations:

- when towing the vehicle
- in the car wash

! Never clean your vehicle in a Touchless Automatic Car Wash as these use special cleaning agents. These cleaning agents can damage the paintwork or plastic parts.

! Make sure that:

- the side windows and the sliding sunroof are fully closed.
- the ventilation/heating is switched off (the OFF button has been pressed).
- the windshield wiper switch is in position **0**.

Otherwise, the vehicle might be damaged.

! In car washes with a towing mechanism, make sure that the automatic transmission is in transmission position **N**, otherwise the vehicle could be damaged.

- Vehicles with a SmartKey:

DEP DEALER E-PROCESS

Do not remove the SmartKey from the ignition lock. Do not open the driver's door or front-passenger door when the engine is switched off. Otherwise, the automatic transmission selects park position **P** automatically and locks the wheels. You can prevent this by shifting the automatic transmission to **N** beforehand.

- Vehicles with KEYLESS-GO:

 Do not open the driver's door or front-passenger door when the engine is switched off. Otherwise, the automatic transmission selects park position **P** automatically and locks the wheels.

Observe the following to make sure that the automatic transmission stays in position **N**:

- ▶ Make sure the vehicle is stationary and the ignition is switched off.
- ▶ Turn the SmartKey to position **2** in the ignition lock (▷ page 165).
 Use the SmartKey instead of the Start/Stop button on vehicles with KEYLESS-GO.
- ▶ Depress and hold the brake pedal.
- ▶ Shift the automatic transmission to position **N**.
- ▶ Release the brake pedal.
- ▶ Release the electric parking brake.
- ▶ Switch off the ignition and leave the SmartKey in the ignition lock.

You can wash the vehicle in an automatic car wash from the very start.

If the vehicle is very dirty, pre-wash it before cleaning it in an automatic car wash.

After using an automatic car wash, wipe off wax from the windshield and the wiper blades. This will prevent smears and reduce wiping noises caused by residue on the windshield.

Washing by hand

In some countries, washing by hand is only allowed at specially equipped washing bays.

Observe the legal requirements in all countries concerned.

- ▶ Do not use hot water and do not wash the vehicle in direct sunlight.
- ▶ Use a soft sponge to clean.
- ▶ Use a mild cleaning agent, such as a car shampoo approved by Mercedes-Benz.
- ▶ Thoroughly hose down the vehicle with a gentle jet of water.
- ▶ Do not point the water jet directly towards the air inlets.
- ▶ Use plenty of water and rinse out the sponge frequently.
- ▶ Rinse the vehicle with clean water and dry thoroughly with a chamois.
- ▶ Do not let the cleaning agent dry on the paintwork.

When using the vehicle in winter, remove all traces of road salt deposits carefully and as soon as possible.

Power washers

⚠ WARNING

The water jet from a circular jet nozzle (dirt blasters) can cause invisible exterior damage to the tires or chassis components. Components damaged in this way may fail unexpectedly. There is a risk of an accident.

Do not use power washers with circular jet nozzles to clean the vehicle. Have damaged tires or chassis components replaced immediately.

! Always maintain a distance of at least 11.8 in (30 cm) between the vehicle and the power washer nozzle. Information about the correct distance is available from the equipment manufacturer.

Move the power washer nozzle around when cleaning your vehicle.

Do not aim directly at any of the following:

- tires
- door gaps, roof gaps, joints, etc.
- electrical components

DEP DEALER E-PROCESS

- battery
- connectors
- lights
- seals
- trim
- ventilation slots

Damaged seals or electrical components can lead to leaks or failures.

Cleaning the paintwork

! Do not affix:

- stickers
- films
- magnetic plates or similar items

to painted surfaces. You could otherwise damage the paintwork.

Scratches, corrosive deposits, areas affected by corrosion and damage caused by inadequate care cannot always be completely repaired. In such cases, visit a qualified specialist workshop.

▶ Remove dirt immediately, where possible, while avoiding rubbing too hard.

▶ Soak insect remains with insect remover and rinse off the treated areas afterwards.

▶ Soak bird droppings with water and rinse off the treated areas afterwards.

▶ Remove coolant, brake fluid, tree resin, oils, fuels and greases by rubbing gently with a cloth soaked in petroleum ether or lighter fluid.

▶ Use tar remover to remove tar stains.

▶ Use silicone remover to remove wax.

If water no longer forms "beads" on the paint surface, use the paint care products recommended and approved by Mercedes-Benz. This is the case approximately every three to five months, depending on the climate conditions and the care product used.

If dirt has penetrated the paint surface or if the paint has become dull, the paint cleaner recommended and approved by Mercedes-Benz should be used.

Do not use these care products in the sun or on the hood while the hood is hot.

▶ Use a suitable touch-up stick, e.g. MB Touch-Up Stick, to repair slight damage to the paintwork quickly and provisionally.

Matte finish care

! Never polish the vehicle or the light alloy wheels. Polishing causes the finish to shine.

! The following may cause the paint to become shiny and thus reduce the matte effect:

- Vigorous rubbing with unsuitable materials.
- Frequent use of car washes.
- Washing the vehicle in direct sunlight.

! Never use paint cleaner, buffing or polishing products, or gloss preserver, e.g. wax. These products are only suitable for high-gloss surfaces. Their use on vehicles with matte finish leads to considerable surface damage (shiny, spotted areas).

Always have paintwork repairs carried out at a qualified specialist workshop.

! Do not use wash programs with a hot wax treatment under any circumstances.

Observe these notes if your vehicle has a clear matte finish. This will help you to avoid damage to the paintwork due to incorrect treatment.

These notes also apply to light alloy wheels with a clear matte finish.

i The vehicle should preferably be washed by hand using a soft sponge, car shampoo and plenty of water.

i Use only insect remover and car shampoo from the range of recommended and approved Mercedes-Benz care products.

DEP DEALER E-PROCESS

Cleaning the vehicle parts

Cleaning the wheels

⚠ WARNING

The water jet from a circular jet nozzle (dirt blasters) can cause invisible exterior damage to the tires or chassis components. Components damaged in this way may fail unexpectedly. There is a risk of an accident.

Do not use power washers with circular jet nozzles to clean the vehicle. Have damaged tires or chassis components replaced immediately.

! Do not use acidic wheel cleaning products to remove brake dust. This could damage wheel bolts and brake components.

! Do not park the vehicle for an extended period straight after cleaning it, particularly after having cleaned the wheels with wheel cleaner. Wheel cleaners could cause increased corrosion of the brake discs and brake pads/linings. For this reason, you should drive for a few minutes after cleaning. Braking heats the brake discs and the brake pads/linings, thus drying them. The vehicle can then be parked.

Cleaning the windows

⚠ WARNING

You could become trapped by the windshield wipers if they start moving while cleaning the windshield or wiper blades. There is a risk of injury.

Always switch off the windshield wipers and the ignition before cleaning the windshield or wiper blades.

! Do not use dry cloths, abrasive products, solvents or cleaning agents containing solvents to clean the inside of the windows. Do not touch the insides of the windows with hard objects, e.g. an ice scraper or ring. There is otherwise a risk of damaging the windows.

! Clean the water drainage channels of the windshield and the rear window at regular intervals. Deposits such as leaves, petals and pollen may under certain circumstances prevent water from draining away. This can lead to corrosion damage and damage to electronic components.

▶ Clean the inside and outside of the windows with a damp cloth and a cleaning product that is recommended and approved by Mercedes-Benz.

Cleaning wiper blades

⚠ WARNING

You could become trapped by the windshield wipers if they start moving while cleaning the windshield or wiper blades. There is a risk of injury.

Always switch off the windshield wipers and the ignition before cleaning the windshield or wiper blades.

! Do not pull the wiper blade. Otherwise, the wiper blade could be damaged.

! Do not clean wiper blades too often and do not rub them too hard. Otherwise, the graphite coating could be damaged. This could cause wiper noise.

! Hold the wiper arm securely when folding back. The windshield could be damaged if the wiper arm smacks against it suddenly.

▶ Fold the windshield wiper arms away from the windshield.

▶ Carefully clean the wiper blades with a damp cloth.

▶ Fold the windshield wiper arms back again before switching on the ignition.

Cleaning the exterior lighting

! Only use cleaning agents or cleaning cloths which are suitable for plastic light lenses. Unsuitable cleaning agents or cleaning cloths could scratch or damage the plastic light lenses.

DEP DEALER E-PROCESS

▶ Clean the plastic lenses of the exterior lighting using a wet sponge and a mild cleaning agent, e.g. Mercedes-Benz car shampoo or cleaning cloths.

Cleaning the mirror turn signals

! Only use cleaning agents or cleaning cloths that are suitable for plastic lenses. Unsuitable cleaning agents or cleaning cloths could scratch or damage the plastic lenses of the mirror turn signals.

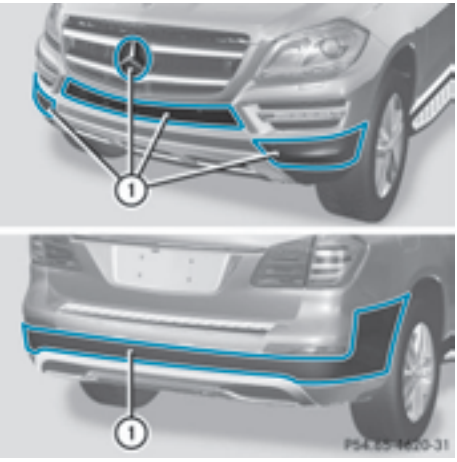
▶ Clean the plastic lenses of the mirror turn signals in the exterior mirror housing using a wet sponge and mild cleaning agent, e.g. Mercedes-Benz car shampoo or cleaning cloths.

Cleaning the side running board

! Do not clean the aluminum inserts of the side running board with alkaline or acidic cleaners, such as wheel cleaner. Do not use acidic wheel cleaners to remove brake dust. The aluminum inserts could otherwise be damaged.

Cleaning the sensors

! If you clean the sensors with a power washer, make sure that you keep a distance of at least 11.8 in (30 cm) between the vehicle and the power washer nozzle. Information about the correct distance is available from the equipment manufacturer.



▶ Clean sensors ① of the driving systems with water, car shampoo and a soft cloth.

Cleaning the rear view camera

! Do not clean the camera lens and the area around the rear view camera with a power washer.



▶ Use clear water and a soft cloth to clean camera lens ①.

Cleaning the 360° camera

! Do not clean the camera lens and the area around the 360° camera with a power washer.360

DEP DEALER E-PROCESS



▶ Use clear water and a soft cloth to clean camera lens ①.

Cleaning the exhaust pipe

⚠ WARNING

The exhaust tail pipe and tail pipe trim can become very hot. If you come into contact with these parts of the vehicle, you could burn yourself. There is a risk of injury.

Always be particularly careful around the exhaust tail pipe and the tail pipe trim. Allow these components to cool down before touching them.

Impurities combined with the effects of road grit and corrosive environmental factors may cause flash rust to form on the surface. You can restore the original shine of the exhaust pipe by cleaning it regularly, especially in winter and after washing.

▶ Clean the exhaust pipe with a chrome care product tested and approved by Mercedes-Benz.

Cleaning the trailer tow hitch

Environmental note

Dispose of rags soaked in oil and grease in an environmentally responsible manner.

! Do not clean the ball coupling with a power washer. Do not use solvents.

! Please note the care instructions in the trailer coupling manufacturer's operating instructions.



The ball coupling must be cleaned if it becomes dirty or corroded.

▶ Remove rust on the ball of the ball coupling, e.g. with a wire brush.

▶ Remove dirt with a clean, lint-free cloth or a brush.

▶ After cleaning, lightly oil or grease ball coupling ①.

▶ Check that the vehicle's trailer tow hitch is working properly.

ⓘ You can also have the maintenance work on the ball coupling and the trailer tow hitch carried out by a qualified specialist workshop.

Interior care

Cleaning the display

! For cleaning, do not use any of the following:

- alcohol-based thinner or gasoline
- abrasive cleaning agents
- commercially-available household cleaning agents

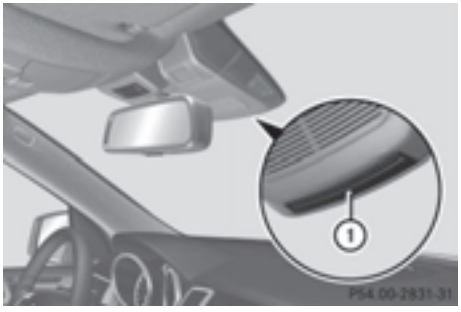
These may damage the display surface. Do not put pressure on the display surface when cleaning. This could lead to irreparable damage to the display.

DEP DEALER E-PROCESS

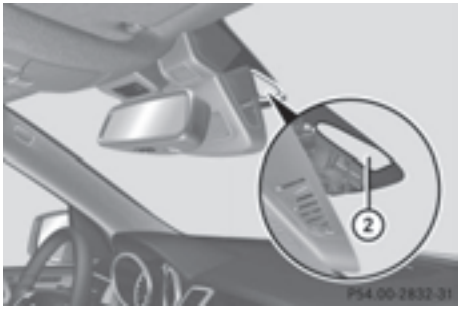
- ▶ Before cleaning the display, make sure that it is switched off and has cooled down.
- ▶ Clean the display surface using a commercially available microfiber cloth and TFT/LCD display cleaner.
- ▶ Dry the display surface using a dry microfiber cloth.

Cleaning Night View Assist Plus

! Never clean the camera lens. When cleaning the field of vision of the driving systems, make sure that you do not spray glass cleaner on the camera lens. If the camera lens is dirty, visit a qualified specialist workshop.



- ▶ Fold down the camera cover by recess ①.



- ▶ Use a soft cloth to clean the windshield in front of camera ②.

Cleaning the plastic trim

⚠ WARNING

Care products and cleaning agents containing solvents cause surfaces in the cockpit to become porous. As a result, plastic parts may come loose in the event of air bag deployment. There is a risk of injury.

Do not use any care products and cleaning agents to clean the cockpit.

! Do not affix the following to plastic surfaces:

- stickers
- films
- scented oil bottles or similar items

You can otherwise damage the plastic.

! Do not allow cosmetics, insect repellent or sunscreen to come into contact with the plastic trim. This maintains the high-quality look of the surfaces.

- ▶ Wipe the plastic trim with a damp, lint-free cloth, e.g. a microfiber cloth.
- ▶ **Heavy soiling:** use care and cleaning products recommended and approved by Mercedes-Benz.
 The surface may change color temporarily. Wait until the surface is dry again.

Cleaning the steering wheel and gear or selector lever

- ▶ Thoroughly wipe with a damp cloth or use leather care agents that have been recommended and approved by Mercedes-Benz.

Cleaning genuine wood and trim elements

! Do not use solvent-based cleaning agents such as tar remover, wheel cleaners, polishes or waxes. There is otherwise a risk of damaging the surface.

! Do not use chrome polish on trim pieces. The trim pieces have a chrome look but are mostly made of anodized aluminum and

DEALER E-PRO

can lose their shine if chrome polish is used. Use a damp, lint-free cloth instead when cleaning the trim pieces.

If the chrome-plated trim pieces are very dirty, you can use a chrome polish. If you are unsure as to whether the trim pieces are chrome-plated or not, consult an authorized Mercedes-Benz Center.

▶ Wipe the wooden trim and trim pieces with a damp, lint-free cloth, e.g. a microfiber cloth.

▶ **Heavy soiling:** use car care and cleaning products recommended and approved by Mercedes-Benz.

Cleaning the seat covers

General notes

! Do not use microfiber cloths to clean genuine leather, artificial leather or DINAMICA covers. If used often, these can damage the cover.

i Note that regular care is essential to ensure that the appearance and comfort of the covers is retained over time.

Genuine leather seat covers

! To retain the natural appearance of the leather, observe the following cleaning instructions:

- Clean genuine leather covers carefully with a damp cloth and then wipe the covers down with a dry cloth.
- Make sure that the leather does not become soaked. It may otherwise become rough and cracked.
- Only use leather care agents that have been tested and approved by Mercedes-Benz. You can obtain these from a qualified specialist workshop.

Leather is a natural product.

It exhibits natural surface characteristics, for example:

- differences in the texture
- marks caused by growth and injury
- slight nuances of color

These are characteristics of leather and not material defects.

Seat covers of other materials

! Observe the following when cleaning:

- clean artificial leather covers with a cloth moistened with a solution containing 1% detergent (e.g. dish washing liquid).
- clean cloth covers with a microfiber cloth moistened with a solution containing 1% detergent (e.g. dish washing liquid). Rub carefully and always wipe entire seat sections to avoid leaving visible lines. Leave the seat to dry afterwards. Cleaning results depend on the type of dirt and how long it has been there.
- clean DINAMICA covers with a damp cloth. Make sure that you wipe entire seat sections to avoid leaving visible lines.

Cleaning the seat belts

⚠ **WARNING**

Seat belts can become severely weakened if bleached or dyed. This could cause the seat belts to tear or fail, for instance, in the event of an accident. This poses an increased risk of injury or fatal injury.

Never bleach or dye the seat belts.

! Do not clean the seat belts using chemical cleaning agents. Do not dry the seat belts by heating at temperatures above 176 °F (80 °C) or in direct sunlight.

▶ Use clean, lukewarm water and soap solution.

DEP DEALER E-PROCESS

Cleaning the headliner and carpets

- **Headliner:** if it is very dirty, use a soft brush or dry shampoo.
- **Carpets:** use the carpet and textile cleaning agents recommended and approved by Mercedes-Benz.

DEP DEALER E-PROCESS

Useful information 386
Where will I find...? 386
Flat tire 387
Battery (vehicle) 391
Jump-starting 395
Towing and tow-starting 397
Fuses 400

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Where will I find...?

Vehicle tool kit

General notes

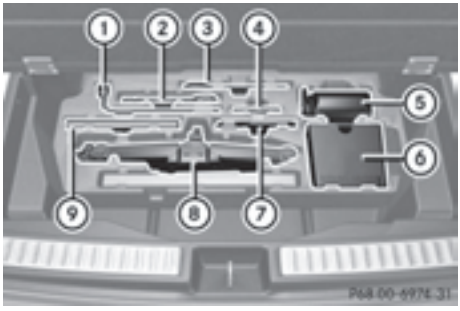
The vehicle tool kit can be found in the stowage well under the cargo compartment floor.

ⓘ Apart from certain country-specific variations, the vehicles are not equipped with a tire-change tool kit. Some tools for changing a wheel are specific to the vehicle. For more information on which tools are required to perform a wheel change on your vehicle, consult a qualified specialist workshop.

Tools required for changing a wheel may include, for example:

- Jack
- Wheel chock
- Lug wrench
- Ratchet wrench
- Alignment bolt

Vehicles with a TIREFIT kit

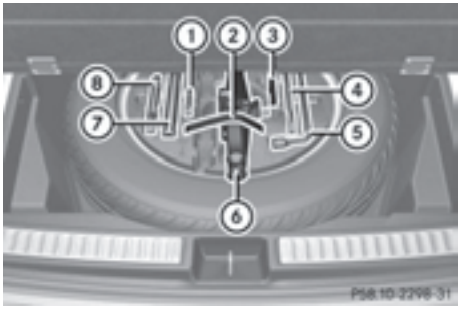


① Lug wrench
② Towing eye
③ Ratchet wrench
④ Alignment bolt
⑤ Tire sealant filler bottle
⑥ Tire inflation compressor
⑦ Folding wheel chock
⑧ Jack
⑨ Wheel bolts

▶ Lift the cargo compartment floor up (▷ page 347).

▶ Use the TIREFIT kit (▷ page 388).

Vehicles with a "Minispare" emergency spare wheel



① Alignment bolt
② Velcro fastener
③ Folding wheel chock
④ Ratchet wrench
⑤ Lug wrench
⑥ Jack

DEALER E-PROCESS

⑦ Wheel bolts
⑧ Towing eye

▶ Lift the cargo compartment floor up (▷ page 347).

Flat tire

Preparing the vehicle

Your vehicle may be equipped with:

- MOExtended tires (tires with run-flat properties)
 Vehicle preparation is not necessary on vehicles with MOExtended tires
- a TIREFIT kit
- an emergency spare wheel (only for certain countries)

Information on changing/mounting a wheel (▷ page 427).

▶ Stop the vehicle on solid, non-slippery and level ground, as far away as possible from traffic.
▶ Switch on the hazard warning lamps.
▶ Secure the vehicle against rolling away (▷ page 189).
▶ If possible, bring the front wheels into the straight-ahead position.
▶ **Vehicles with the AIRMATIC package:** make sure that highway level is selected (▷ page 219).
▶ **Vehicles with the ON&OFFROAD package:** make sure that highway level is selected (▷ page 213).
▶ Switch off the engine.
▶ **Vehicles without KEYLESS-GO:** remove the SmartKey from the ignition lock.
▶ **Vehicles with KEYLESS-GO:** open the driver's door.
The on-board electronics now have status **0**. This is the same as the SmartKey having been removed.
▶ **Vehicles with KEYLESS-GO:** remove the Start/Stop button from the ignition lock (▷ page 165).
▶ Make sure that the passengers are not endangered as they do so. Make sure that no one is near the danger area while a wheel is being changed. Anyone who is not directly assisting in the wheel change should, for example, stand behind the barrier.
▶ Get out of the vehicle. Pay attention to traffic conditions when doing so.
▶ Close the driver's door.
▶ Unload heavy luggage.

ⓘ Only operate the tire inflation compressor using a 12 V socket, even if the ignition is turned off (▷ page 353).
An emergency cut-out ensures that the on-board voltage does not drop too low. If the on-board voltage is too low, the power to the sockets is automatically cut. This ensures that there is sufficient power to start the engine.

MOExtended tires (tires with run-flat properties)

General notes

With MOExtended tires (tires with run flat characteristics), you can continue to drive your vehicle even if there is a total loss of pressure in one or more tires. The affected tire must not show any clearly visible damage.

You can recognize MOExtended tires by the MOExtended marking which appears on the sidewall of the tire. You will find this marking next to the tire size designation, the load-bearing capacity and the speed index (▷ page 421).

MOExtended tires may only be used in conjunction with an active tire pressure loss warning system or with an active tire pressure monitor.

DEP DEALER E-PROCESS

If a pressure loss warning message appears in the multifunction display:

- observe the instructions in the display messages (▷ page 318).
- check the tire for damage.
- if driving on, observe the following notes.

The driving distance possible in run-flat mode is approximately 50 miles (80 km) when the vehicle is partially laden and approximately 18 miles (30 km) when the vehicle is fully laden.

In addition to the vehicle load, the driving distance possible depends upon:

- vehicle speed
- road condition
- outside temperature

The driving distance possible in run-flat mode may be reduced by extreme driving conditions or maneuvers, or it can be increased through a moderate style of driving.

The driving distance possible in run-flat mode is counted from the moment the tire pressure loss warning appears in the multifunction display.

You must not exceed a maximum speed of 50 mph (80 km/h).

ⓘ When replacing one or all tires, please observe the following specifications for your vehicle's tires:

- size
- type and
- the "MOExtended" mark

If a tire has gone flat and cannot be replaced with a MOExtended tire, a standard tire may be used as a temporary measure. Make sure that you use the proper size and type (summer or winter tire).

ⓘ Vehicles equipped with MOExtended tires are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you mount tires that do not feature run-flat properties, e.g. winter tires. A TIREFIT kit may be obtained from a qualified specialist workshop.

Important safety notes

⚠ WARNING

When driving in emergency mode, the driving characteristics deteriorate, e.g. when cornering, accelerating quickly and when braking. There is a risk of an accident.

Do not exceed the stated maximum speed. Avoid abrupt steering and driving maneuvers, and driving over obstacles (curbs, potholes, off-road). This applies in particular to a laden vehicle.

Stop driving in emergency mode if:

- you hear banging noises.
- the vehicle starts to shake.
- you see smoke and smell rubber.
- ESP® is intervening constantly.
- there are tears in the sidewalls of the tire.

After driving in emergency mode, have the wheel rims checked at a qualified specialist workshop with regard to their further use. The defective tire must be replaced in every case.

TIREFIT kit

Important safety notes

TIREFIT is a tire sealant.

You can use TIREFIT to seal punctures of up to 0.16 in (4 mm), particularly those in the tire tread. You can use TIREFIT at outside temperatures down to -4 °F (-20 °C).

⚠ WARNING

In the following situations, the tire sealant is unable to provide sufficient breakdown assistance, as it is unable to seal the tire properly:

- there are cuts or punctures in the tire larger than those mentioned above.
- the wheel rim is damaged.
- you have driven at very low tire pressures or on a flat tire.

DEALER E-PROCESS

There is a risk of an accident.

Do not drive the vehicle. Contact a qualified specialist workshop.

⚠ WARNING

The tire sealant is harmful and causes irritation. It must not come into contact with your skin, eyes or clothing or be swallowed. Do not inhale TIREFIT fumes. Keep tire sealant away from children. There is a risk of injury.

If you come into contact with the tire sealant, observe the following:

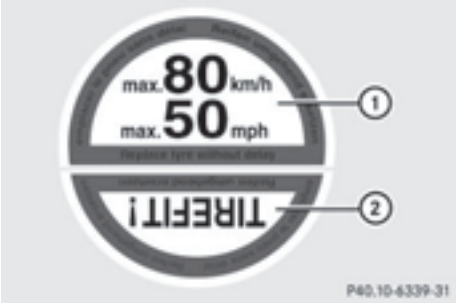
- Rinse off the tire sealant from your skin immediately with water.
- If the tire sealant comes into contact with your eyes, immediately rinse them thoroughly with clean water.
- If tire sealant is swallowed, immediately rinse your mouth out thoroughly and drink plenty of water. Do not induce vomiting, and seek medical attention immediately.
- Immediately change out of clothing which has come into contact with tire sealant.
- If an allergic reaction occurs, seek medical attention immediately.

! Do not operate the tire inflation compressor for longer than eight minutes at a time without a break. It may otherwise overheat.

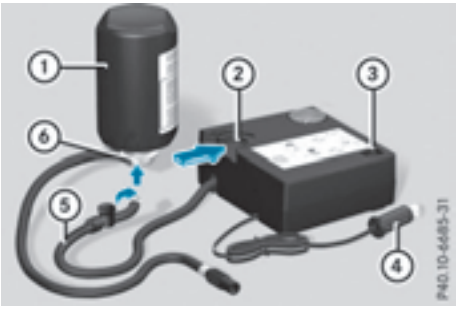
The tire inflation compressor can be operated again once it has cooled down.

Comply with the manufacturer's safety instructions on the sticker on the tire inflation compressor.

Using the TIREFIT kit

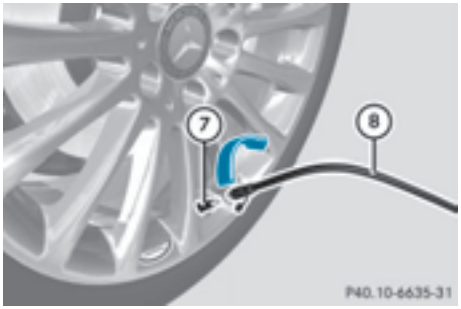


- ▶ Do not remove any foreign objects which have penetrated the tire, e.g. screws or nails.
- ▶ Remove the tire sealant bottle, the accompanying TIREFIT sticker and the tire inflation compressor from the stowage well underneath the cargo compartment floor (▷ page 386).
- ▶ Affix part ① of the TIREFIT sticker to the instrument cluster within the driver's field of vision.
- ▶ Affix part ② of the TIREFIT sticker near the valve on the wheel with the defective tire.



- ▶ Pull plug ④ with the cable and hose ⑤ out of the housing.
- ▶ Screw hose ⑤ onto flange ⑥ of tire sealant bottle ①.
- ▶ Place tire sealant bottle ① head downwards into recess ② of the tire inflation compressor.

DEP DEALER E-PROCESS



- ▶ Remove the cap from valve ⑦ on the faulty tire.
- ▶ Screw filler hose ⑧ onto valve ⑦.
- ▶ Insert connector ④ into a socket in your vehicle.
 Cigarette lighter socket: (▷ page 352)
 12 V sockets: (▷ page 353)
 Observe the notes on the cigarette lighter (▷ page 352). Observe the notes on sockets (▷ page 353).
- ▶ Turn the SmartKey to position **1** in the ignition lock (▷ page 165).
- ▶ Press on and off switch ③ on the tire inflation compressor to **I**.
 The tire inflation compressor is switched on. The tire is inflated.

ⓘ First, tire sealant is pumped into the tire. The pressure can briefly rise to approximately 500 kPa (5 bar/73 psi).

Do not switch off the tire inflation compressor during this phase.

- ▶ Allow the tire inflation compressor to run for five minutes. The tire should then have attained a pressure of at least 180 kPa (1.8 bar/26 psi).

If a pressure of 180 kPa (1.8 bar/26 psi) has been attained after five minutes, see "Tire pressure reached" (▷ page 390).

If a tire pressure of 180 kPa (1.8 bar/26 psi) has not been attained after five minutes, see "Tire pressure not reached" (▷ page 390).

If tire sealant leaks out, allow it to dry. It can then be removed like a layer of film.

If your clothes are soiled with tire sealant, have them cleaned with perchloroethylene at a dry cleaner as soon as possible.

Tire pressure not reached

If a pressure of 180 kPa (1.8 bar/26 psi) has not been attained after five minutes:

- ▶ Switch off the tire inflation compressor.
- ▶ Unscrew the filler hose from the valve of the faulty tire.
- ▶ Very slowly drive forwards or reverse approximately 30 ft (10 m).
- ▶ Pump up the tire again.
 After a maximum of five minutes the tire pressure must be at least 180 kPa (1.8 bar/26 psi).

⚠ WARNING

If the required tire pressure is not reached after the specified time, the tire is too badly damaged. The tire sealant cannot repair the tire in this instance. Damaged tires and a tire pressure that is too low can significantly impair the vehicle's braking and driving characteristics. There is a risk of accident.

Do not continue driving. Contact a qualified specialist workshop.

Tire pressure reached

⚠ WARNING

A tire temporarily sealed with tire sealant impairs the driving characteristics and is not suitable for higher speeds. There is a risk of accident.

You should therefore adapt your driving style accordingly and drive carefully. Do not exceed the specified maximum speed with a tire that has been repaired using tire sealant.

The maximum speed for a tire sealed with tire sealant is 50 mph (80 km/h). The upper part of the TIREFIT sticker must be affixed to the instrument cluster in the driver's field of vision.

DEP DEALER E-PROCESS

! Residue from the tire sealant may come out of the filler hose after use. This could cause stains.

Therefore, place the filler hose in the plastic bag which contained the TIREFIT kit.

Environmental note

Have the used tire sealant bottle disposed of professionally, e.g. at a qualified specialist workshop.

If a tire pressure of 180 kPa (1.8 bar/26 psi) has been attained after five minutes:

- ▶ Switch off the tire inflation compressor.
- ▶ Unscrew the filler hose from the valve of the faulty tire.
- ▶ Stow the tire sealant bottle and the tire inflation compressor.
- ▶ **Pull away immediately**.
- ▶ Stop after driving for approximately ten minutes and check the tire pressure with the tire inflation compressor.
 The tire pressure must now be at least 130 kPa (1.3 bar/19 psi).

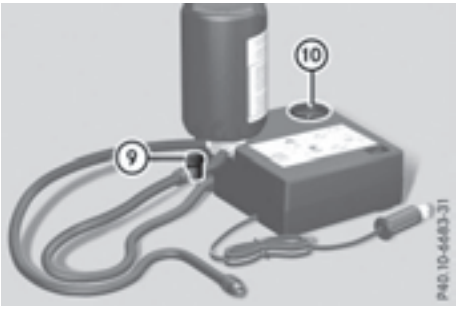
⚠ WARNING

If the required tire pressure is not reached after driving for a short period, the tire is too badly damaged. The tire sealant cannot repair the tire in this instance. Damaged tires and a tire pressure that is too low can significantly impair the vehicle's braking and driving characteristics. There is a risk of accident.

Do not continue driving. Contact a qualified specialist workshop.

ⓘ In cases such as the one mentioned above, contact an authorized Mercedes-Benz Center. Or call 1-800-FOR-MERCedes (in the USA) or 1-800-387-0100 (in Canada).

- ▶ Correct the tire pressure if it is still at least 130 kPa (1.3 bar/19 psi). See the Tire and Loading Information placard on the driver's side B-pillar or the tire pressure table in the fuel filler flap for values.
- ▶ **To increase the tire pressure:** switch on the tire inflation compressor.



- ▶ **To reduce the tire pressure:** press pressure release button ⑨ on the filler hose.
- ▶ The tire pressure is shown on pressure gauge ⑩.
- ▶ When the tire pressure is correct, unscrew the filler hose from the valve of the sealed tire.
- ▶ Screw the valve cap onto the tire valve of the sealed tire.
- ▶ Pull the tire sealant bottle out of the tire inflation compressor.
 The filler hose remains attached to the tire sealant bottle.
- ▶ Drive to the nearest qualified specialist workshop and have the tire changed there.
- ▶ Have the tire sealant bottle replaced as soon as possible at a qualified specialist workshop.
- ▶ Have the tire sealant bottle replaced every four years at a qualified specialist workshop.

Battery (vehicle)

Important safety notes

Special tools and expert knowledge are required when working on the battery, e.g. removal and installation. You should there-

DEALER E-PROCESS

fore have all work involving the battery carried out at a qualified specialist workshop.

⚠ WARNING

Work carried out incorrectly on the battery can lead, for example, to a short circuit and thus damage the vehicle electronics. This can lead to function restrictions applying to safety-relevant systems, e.g the lighting system, the ABS (anti-lock braking system) or the ESP® (Electronic Stability Program). The operating safety of your vehicle may be restricted.

You could lose control of the vehicle, for example:

- when braking
- in the event of abrupt steering maneuvers and/or when the vehicle's speed is not adapted to the road conditions

There is a risk of an accident.

In the event of a short circuit or a similar incident, contact a qualified specialist workshop immediately. Do not drive any further. You should have all work involving the battery carried out at a qualified specialist workshop.

ⓘ For further information about ABS and ESP®, see (▷ page 68) and (▷ page 73).

⚠ WARNING

Electrostatic build-up can lead to the creation of sparks, which could ignite the highly explosive gases of a battery. There is a risk of an explosion.

Before handling the battery, touch the vehicle body to remove any existing electrostatic build-up.

The highly flammable gas mixture forms when charging the battery as well as when jump-starting.

Always make sure that neither you nor the battery is electrostatically charged. A build-up of electrostatic charge can be caused, for example:

- by wearing clothing made from synthetic fibers
- due to friction between clothing and seats
- if you push or pull the battery across the carpet or other synthetic materials
- if you wipe the battery with a cloth

⚠ WARNING

During the charging process, a battery produces hydrogen gas. If a short circuit occurs or sparks are created, the hydrogen gas can ignite. There is a risk of an explosion.

- Make sure that the positive terminal of a connected battery does not come into contact with vehicle parts.
- Never place metal objects or tools on a battery.
- It is important that you observe the described order of the battery terminals when connecting and disconnecting a battery.
- When jump-starting, make sure that the battery poles with identical polarity are connected.
- It is particularly important to observe the described order when connecting and disconnecting the jumper cables.
- Never connect or disconnect the battery terminals while the engine is running.

⚠ WARNING

Battery acid is caustic. There is a risk of injury.

Avoid contact with skin, eyes or clothing. Do not inhale any battery gases. Do not lean over the battery. Keep children away from batteries. Wash away battery acid immediately with plenty of clean water and seek medical attention.

DEP DEALER E-PROCESS

Environmental note



Batteries contain dangerous substances. It is against the law to dispose of them with the household rubbish. They must be collected separately and recycled to protect the environment.



Dispose of batteries in an environmentally friendly manner. Take discharged batteries to a qualified specialist workshop or a special collection point for used batteries.

! Have the battery checked regularly at a qualified specialist workshop.

Observe the service intervals in the Maintenance Booklet or contact a qualified specialist workshop for more information.

! You should have all work involving the battery carried out at a qualified specialist workshop. In the exceptional case that it is necessary for you to disconnect the battery yourself, make sure that:

- you switch off the engine and remove the SmartKey. On vehicles with KEYLESS-GO, ensure that the ignition is switched off. Check that all the indicator lamps in the instrument cluster are off. Otherwise, electronic components, such as the alternator, may be damaged.
- you first remove the negative terminal clamp and then the positive terminal clamp. Never swap the terminal clamps. Otherwise, the vehicle's electronic system may be damaged.
- the transmission is locked in position **P** after disconnecting the battery. The vehicle is secured against rolling away. You can then no longer move the vehicle.

The battery and the cover of the positive terminal clamp must be installed securely during operation.

Comply with safety precautions and take protective measures when handling batteries.



Risk of explosion.



Fire, open flames and smoking are prohibited when handling the battery. Avoid creating sparks.



Battery acid is caustic. Avoid contact with skin, eyes or clothing.

Wear suitable protective clothing, especially gloves, apron and faceguard.

Rinse any acid spills immediately with clear water. Contact a physician if necessary.



Wear eye protection.



Keep children away.



Observe this Operator's Manual.

For safety reasons, Mercedes-Benz recommends that you only use batteries which have been tested and approved for your vehicle by Mercedes-Benz. These batteries provide increased impact protection to prevent vehicle occupants from suffering acid burns should the battery be damaged in the event of an accident.

In order for the battery to achieve the maximum possible service life, it must always be sufficiently charged.

The vehicle battery, like other batteries, can discharge over time if you do not use the vehicle. In this case, have the battery disconnected at a qualified specialist workshop. You can also charge the battery with a charger recommended by Mercedes-Benz. Contact a

DEP DEALER E-PROCESS

qualified specialist workshop for further information.

Have the battery condition of charge checked more frequently if you use the vehicle mainly for short trips or if you leave it standing idle for a lengthy period. Consult a qualified specialist workshop if you wish to leave your vehicle parked for a long period of time.

Remove the SmartKey if you park the vehicle and do not require any electrical consumers. The vehicle will then use very little energy, thus conserving battery power.

ⓘ If the power supply has been interrupted, e.g. if you reconnect the battery, you will have to:

- set the clock. Information on setting the clock can be found in the Digital Operator's Manual.

 On vehicles with COMAND and a navigation system, the clock is set automatically.
- reset the function for folding the exterior mirrors in/out automatically, by folding the mirrors out once (▷ page 125).

Charging the battery

⚠ WARNING

During charging and jump-starting, explosive gases can escape from the battery. There is a risk of an explosion.

Particularly avoid fire, open flames, creating sparks and smoking. Ensure there is sufficient ventilation while charging and jump-starting. Do not lean over a battery.

⚠ WARNING

Battery acid is caustic. There is a risk of injury.

Avoid contact with skin, eyes or clothing. Do not inhale any battery gases. Do not lean over the battery. Keep children away from batteries. Wash away battery acid immediately with plenty of clean water and seek medical attention.

⚠ WARNING

A discharged battery can freeze at temperatures below freezing point. When jump-starting the vehicle or charging the battery, gases can escape from the battery. There is a risk of an explosion.

Allow the frozen battery to thaw out before charging it or jump-starting.

! Only use battery chargers with a maximum charging voltage of 14.8 V.

! Only charge the battery using the jump-starting connection point.

If, at low temperatures, the indicator lamps/warning lamps in the instrument cluster do not light up, it is highly likely that the discharged battery has frozen. In this case you may neither jump-start the vehicle nor charge the battery. The service life of a thawed-out battery may be shorter. The starting characteristics can be impaired, particularly at low temperatures. Have the thawed-out battery checked at a qualified specialist workshop.

Never charge the battery if it is still installed in the vehicle, unless you use a battery charger which has been tested and approved by Mercedes-Benz. A battery charger unit specially adapted for Mercedes-Benz vehicles and tested and approved by Mercedes-Benz is available as an accessory. It permits the charging of the battery in its installed position. Contact an authorized Mercedes-Benz Center for further information and availability. Charge the battery in accordance with the separate instructions for the battery charger.

The jump-starting connection point is in the engine compartment (▷ page 395).

Read the battery charger's operating instructions before charging the battery.

▶ Open the hood.

▶ Connect the battery charger to the positive terminal and ground point in the same order as when connecting the donor battery in the jump-starting procedure (▷ page 395).

DEALER E-PROCESS

Jump-starting

For the jump-starting procedure, use only the jump-starting connection point, consisting of a positive terminal and a ground point, in the engine compartment.

⚠ WARNING

Battery acid is caustic. There is a risk of injury.

Avoid contact with skin, eyes or clothing. Do not inhale any battery gases. Do not lean over the battery. Keep children away from batteries. Wash away battery acid immediately with plenty of clean water and seek medical attention.

⚠ WARNING

During charging and jump-starting, explosive gases can escape from the battery. There is a risk of an explosion.

Particularly avoid fire, open flames, creating sparks and smoking. Ensure there is sufficient ventilation while charging and jump-starting. Do not lean over a battery.

⚠ WARNING

During the charging process, a battery produces hydrogen gas. If a short circuit occurs or sparks are created, the hydrogen gas can ignite. There is a risk of an explosion.

- Make sure that the positive terminal of a connected battery does not come into contact with vehicle parts.
- Never place metal objects or tools on a battery.
- It is important that you observe the described order of the battery terminals when connecting and disconnecting a battery.
- When jump-starting, make sure that the battery poles with identical polarity are connected.
- It is particularly important to observe the described order when connecting and disconnecting the jumper cables.
- Never connect or disconnect the battery terminals while the engine is running.

⚠ WARNING

A discharged battery can freeze at temperatures below freezing point. When jump-starting the vehicle or charging the battery, gases can escape from the battery. There is a risk of an explosion.

Allow the frozen battery to thaw out before charging it or jump-starting.

! Vehicles with a gasoline engine: avoid repeated and lengthy starting attempts. Otherwise, the catalytic converter could be damaged by non-combusted fuel.

If the indicator/warning lamps do not light up at low temperatures, it is very likely that the discharged battery has frozen. In this case you may neither jump-start the vehicle nor charge the battery. The service life of a thawed-out battery may be shorter. The starting characteristics can be impaired, particularly at low temperatures. Have the thawed-out battery checked at a qualified specialist workshop.

DEP DEALER E-PROCESS

Do not start the vehicle using a rapid charging device. If your vehicle's battery is discharged, the engine can be jump-started from another vehicle or from a second battery using jumper cables. Observe the following points:

- The battery is not accessible in all vehicles. If the other vehicle's battery is not accessible, jump-start the vehicle using a second battery or a jump-starting device.
- **Vehicles with a gasoline engine:** only jump-start the vehicle when the engine and exhaust system are cold.
- Do not start the engine if the battery is frozen. Let the battery thaw first.
- Only jump-start from batteries with a 12 V voltage rating.
- Only use jumper cables which have a sufficient cross-section and insulated terminal clamps.
- If the battery is fully discharged, leave the battery that is being used to jump-start connected for a few minutes before attempting to start. This charges the battery slightly.
- Make sure that the two vehicles do not touch.

Make sure that:

- The jumper cables are not damaged.
- Bare parts of the terminal clamp do not come into contact with other metal parts while the jumper cables are connected to the battery.
- The jumper cables cannot come into contact with parts which can move when the engine is running, such as the V-belt pulley or the fan.

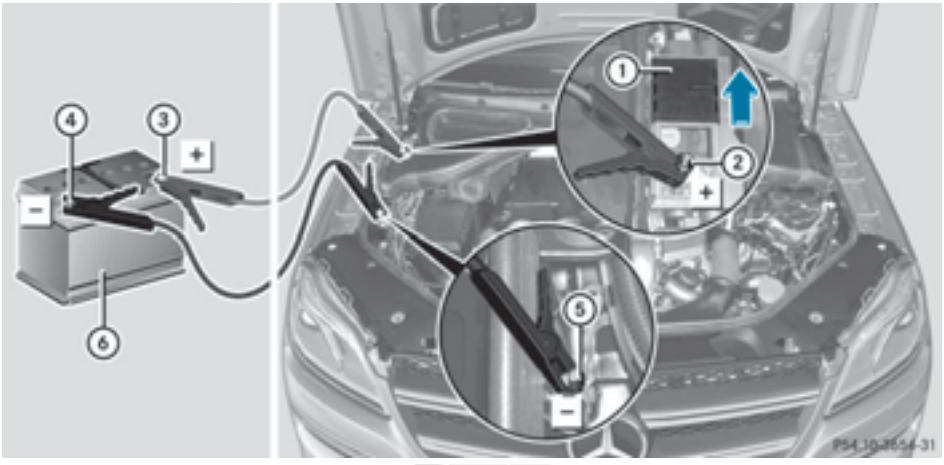
▶ Secure the vehicle by applying the electric parking brake.

▶ Shift the transmission to position **P**.

▶ Turn the SmartKey to position **0** in the ignition lock and remove it (▷ page 165). On vehicles with KEYLESS-GO, make sure the ignition is switched off (▷ page 165). All indicator lamps in the instrument cluster must be off.

▶ Switch off all electrical consumers, e.g. rear window defroster, lighting, etc.

▶ Open the hood.



(Example)

DEP
DEALER E-PROCESS

Position number ⑥ identifies the charged battery of the other vehicle or an equivalent jump-starting device.

- ▶ Slide cover ① of positive terminal ② in the direction of the arrow.
- ▶ Connect positive terminal ② on your vehicle to positive terminal ③ of donor battery ⑥ using the jumper cable, always begin with positive terminal ② on your own vehicle first.
- ▶ Start the engine of the donor vehicle and run it at idling speed.
- ▶ Connect negative terminal ④ of donor battery ⑥ to ground point ⑤ of your vehicle using the jumper cable, connecting the jumper cable to battery of other vehicle ⑥ first.
- ▶ Start the engine.
- ▶ Before disconnecting the jumper cables, let the engine run for several minutes.
- ▶ First, remove the jumper cables from ground point ⑤ and negative terminal ④, then from positive clamp ② and positive terminal ③. Begin each time at the contacts on your own vehicle first.
- ▶ Close cover ① of positive terminal ② after removing the jumper cables.
- ▶ Have the battery checked at a qualified specialist workshop.

Jump-starting is not considered to be a normal operating condition.

ⓘ Jumper cables and further information regarding jump-starting can be obtained at any qualified specialist workshop.

Towing and tow-starting

Important safety notes

⚠ WARNING

Functions relevant to safety are restricted or no longer available if:

- the engine is not running.
- the brake system or the power steering is malfunctioning.
- there is a malfunction in the voltage supply or the vehicle's electrical system.

If your vehicle is being towed, much more force may be necessary to steer or brake. There is a risk of an accident.

In such cases, use a tow bar. Before towing, make sure that the steering moves freely.

⚠ WARNING

You can no longer steer the vehicle if the steering wheel lock has been engaged. There is a risk of an accident.

Always switch off the ignition when towing the vehicle with a tow cable or a tow bar.

⚠ WARNING

When towing or tow-starting another vehicle and its weight is greater than the permissible gross weight of your vehicle, the:

- the towing eye could detach itself
- the vehicle/trailer combination could roll-over.

There is a risk of an accident.

When towing or tow-starting another vehicle, its weight should not be greater than the permissible gross weight of your vehicle.

ⓘ Details on the permissible gross vehicle weight of your vehicle can be found on the vehicle identification plate (▷ page 446).

! If DISTRONIC PLUS or the HOLD function is activated, the vehicle brakes automatically in certain situations.

DEP DEALER E-PROCESS

To prevent damage to the vehicle, deactivate DISTRONIC PLUS and the HOLD function in the following or other similar situations:

- when towing the vehicle
- in the car wash

! Make sure that the electric parking brake is released. If the electric parking brake is faulty, visit a qualified specialist workshop.

! Only secure the tow rope or tow bar at the towing eyes. Otherwise, the vehicle could be damaged.

! Do not use the trailer tow hitch for recovery or towing. Do not use the towing eye for recovery. this could damage the vehicle. If in doubt, have the vehicle recovered using a crane.

! When towing, pull away slowly and smoothly. Pull the towed vehicle as straight as possible and not at an acute angle. Excessive tractive power could damage the vehicles.

i When towing, it is preferable to use a rigid towing bar as opposed to a tow rope. A rigid towing bar helps to keep the tractive power low.

! When towing vehicles with KEYLESS-GO, use the key instead of the Start/Stop button. Otherwise, the automatic transmission may shift to position **P** when the driver's or front-passenger door are opened, which could lead to damage to the transmission.

! Do not tow with sling-type equipment. This could damage the vehicle.

! Vehicles with differential locks: make sure the differential locks are in automatic mode. When towing, the differential locks must not be switched on. The transmission may otherwise be damaged.

! The vehicle can be towed a maximum of 30 miles (50km). The towing speed of 30 mph (50 km/h) must not be exceeded.

If the vehicle has to be towed more than 30 miles (50km), the entire vehicle must be raised and transported.

It is better to have the vehicle transported than to have it towed away.

If the vehicle has suffered transmission damage, have it transported on a transporter or trailer.

The automatic transmission must be in position **N** when the vehicle is being towed.

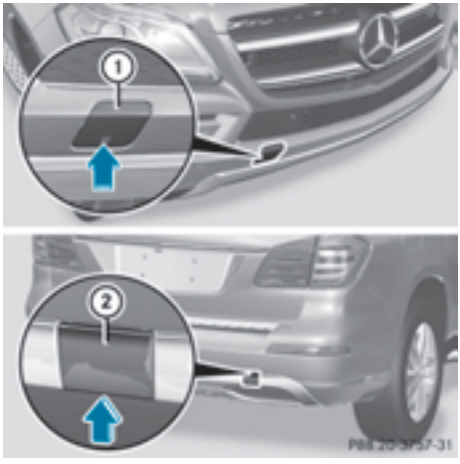
The battery must be connected and charged. Otherwise, you:

- cannot turn the SmartKey to position **2** in the ignition lock
- cannot release the electric parking brake
- cannot shift the automatic transmission to position **N**

i Disarm the automatic locking feature (▷ page 285). You could otherwise be locked out when pushing or towing the vehicle.

Installing/removing the towing eye

Installing the towing eye



Example: towing eye mounting covers

DEP DEALER E-PROCESS

The brackets for the screw-in towing eyes are located in the bumpers. They are at the front and at the rear, behind the covers.

- ▶ Remove the towing eye from the vehicle tool kit (▷ page 386).
- ▶ **To open the cover at the front:** press the mark on cover ① inwards in the direction of the arrow.
- ▶ **To open the cover at the rear:** insert a flat, blunt object into the cutout and lever cover ② out of the bumper.
- ▶ Take cover ① or ② off the opening.
- ▶ Screw in the towing eye clockwise as far as it will go and tighten it.

Removing the towing eye

- ▶ Unscrew and remove the towing eye.
- ▶ Attach cover ① or ② to the bumper and press until it engages.
- ▶ Place the towing eye in the vehicle tool kit.

Towing a vehicle with both axles on the ground

It is important that you observe the safety instructions when towing away your vehicle (▷ page 397).

The automatic transmission automatically shifts to position **P** when you open the driver's or front-passenger door or when you remove the SmartKey from the ignition lock.

In order to ensure that the automatic transmission stays in position **N** when towing the vehicle, you must observe the following points:

- ▶ Make sure that the vehicle is stationary and the SmartKey in the ignition lock is in position **0**.
- ▶ Turn the SmartKey to position **2** in the ignition lock.

 On vehicles with KEYLESS-GO, use the SmartKey instead of the Start/Stop button (▷ page 165).
- ▶ Depress and hold the brake pedal.
- ▶ Shift the automatic transmission to position **N**.
- ▶ Release the brake pedal.
- ▶ Release the electric parking brake.
- ▶ Leave the SmartKey in position **2** in the ignition lock.
- ▶ Switch on the hazard warning lamps (▷ page 133).

ⓘ In order to signal a change of direction when towing the vehicle with the hazard warning lamps switched on, use the combination switch as usual. In this case, only the indicator lamps for the direction of travel flash. After resetting the combination switch, the hazard warning lamp starts flashing again.

Transporting the vehicle

❗ You may only secure the vehicle by the wheels, not by parts of the vehicle such as axle or steering components. Otherwise, the vehicle could be damaged.

The towing eye can be used to pull the vehicle onto a trailer or transporter for transporting purposes.

- ▶ Turn the SmartKey to position **2** in the ignition lock.
- ▶ Shift the automatic transmission to position **N**.

As soon as the vehicle has been loaded:

- ▶ Prevent the vehicle from rolling away by applying the electric parking brake.
- ▶ Shift the automatic transmission to position **P**.
- ▶ Turn the SmartKey to position **0** in the ignition lock and remove it.
- ▶ Secure the vehicle.

DEP DEALER E-PROCESS

Information on 4MATIC vehicles

! Vehicles with 4MATIC must not be towed with either the front or the rear axle raised, as doing so will damage the transmission.

If the vehicle has transmission damage or damage to the front or rear axle, have it transported on a transporter or trailer.

In the event of damage to the electrical system

If the battery is defective, the automatic transmission will be locked in position **P**. To shift the automatic transmission to position **N**, you must provide power to the vehicle's electrical system in the same way as when jump-starting (▷ page 395).

Have the vehicle transported on a transporter or trailer.

Tow-starting (emergency engine starting)

! Vehicles with automatic transmission must not be tow-started. You could otherwise damage the automatic transmission.

i You can find information on "Jump-starting" under (▷ page 395).

Fuses

Important safety notes

⚠ **WARNING**

If you manipulate or bridge a faulty fuse or if you replace it with a fuse with a higher amperage, the electric cables could be overloaded. This could result in a fire. There is a risk of an accident and injury.

Always replace faulty fuses with the specified new fuses having the correct amperage.

! For the fuse boxes in the engine compartment and under the rear bench seat, only use fuses with the suffix "S". Otherwise, components or systems could be damaged.

The fuses in your vehicle serve to close down faulty circuits. If a fuse blows, all the components on the circuit and their functions stop operating.

Blown fuses must be replaced with fuses of the same rating, which you can recognize by the color and value. The fuse ratings are listed in the fuse allocation chart.

If a newly inserted fuse also blows, have the cause traced and rectified at a qualified specialist workshop, e.g. an authorized Mercedes-Benz Center.

Before changing a fuse

Observe the important safety notes (▷ page 400)

- ▶ Secure the vehicle against rolling away (▷ page 189).
- ▶ Switch off the engine.
- ▶ Switch off all electrical consumers.
- ▶ Remove the SmartKey from the ignition lock.

or, on vehicles with KEYLESS-GO:

- ▶ Open the driver's door.
 The on-board electronics now have status **0**. This is the same as the SmartKey having been removed.

All indicator lamps in the instrument cluster must be off.

The fuses are located in various fuse boxes:

- Fuse box on the front-passenger side of the dashboard
- Fuse box in the engine compartment on the right-hand side of the vehicle, when viewed in the direction of travel
- Fuse box under the rear bench seat

The fuse allocation chart is located in the fuse box under the rear bench seat (▷ page 401).

Dashboard fuse box

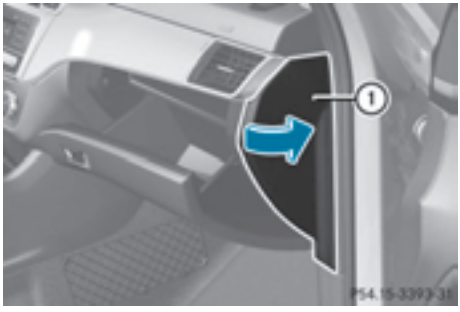
Pay attention to the important safety notes (▷ page 400).

DEP DEALER E-PARTS

! Do not use a pointed object such as a screwdriver to open the cover in the dashboard. You could damage the dashboard or the cover.

! Make sure that no moisture can enter the fuse box when the cover is open.

! When closing the cover, make sure that it is lying correctly on the fuse box. Moisture seeping in or dirt could otherwise impair the operation of the fuses.



- Open the front-passenger door.
- **To open:** pull cover ① outwards in the direction of the arrow and remove it.
- **To close:** clip in cover ① on the front of the dashboard.
- Fold cover ① inwards until it engages.

Fuse box in the engine compartment

Pay attention to the important safety notes (▷ page 400).

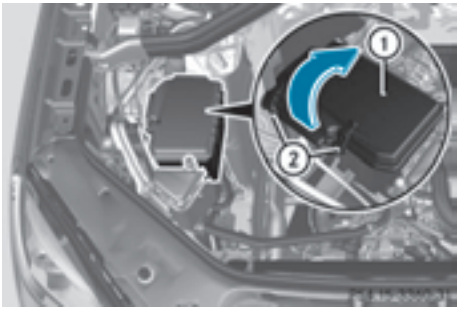
⚠ WARNING

When the hood is open and the windshield wipers are set in motion, you can be injured by the wiper linkage. There is a risk of injury.

Always switch off the windshield wipers and the ignition before opening the hood.

! Make sure that no moisture can enter the fuse box when the cover is open.

! When closing the cover, make sure that it is lying correctly on the fuse box. Moisture seeping in or dirt could otherwise impair the operation of the fuses.



- Open the hood.
- Use a dry cloth to remove any moisture from the fuse box.
- **To open:** open clamps ②.
- Fold up cover ① in the direction of the arrow and remove it.
- **To close:** check whether the seal is seated correctly in cover ①.
- Insert cover ① at the side of the fuse box into the retainers.
- Fold down cover ① and close clamps ②.
- Close the hood.

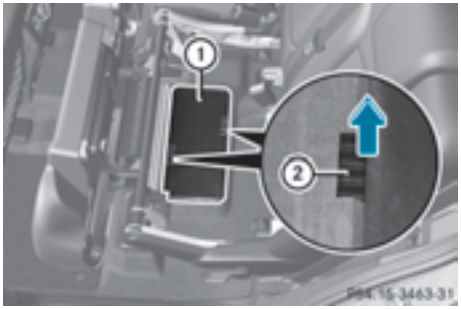
Fuse box under the rear bench seat

Pay attention to the important safety notes (▷ page 400).

! Make sure that no moisture can enter the fuse box when the cover is open.

! When closing the cover, make sure that it is lying correctly on the fuse box. Moisture seeping in or dirt could otherwise impair the operation of the fuses or the cover could be damaged by the rear bench seat.

DEP DEALER E-PROCESS



- ▶ Fold the left-hand rear bench seat forward (▷ page 344).
- ▶ **To open:** reach into recesses ② on each side of fuse box cover ①.
- ▶ Fold cover ① up in the direction of the arrow and remove it from the fuse box.

ℹ The fuse allocation chart is located in a recess at the side of the fuse box.

- ▶ **To close:** place cover ① on the fuse box.
- ▶ Press cover ① down until you feel the clamps engage.
- ▶ Fold back the left-hand rear bench seat (▷ page 344).

DEP DEALER E-PROCESS

Useful information 404
Important safety notes 404
Operation 404
Winter operation 406
Tire pressure 408
Loading the vehicle 416
All about wheels and tires 419
Changing a wheel 427
Wheel and tire combinations 432
Emergency spare wheel 438

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Important safety notes

⚠ **WARNING**

If wheels and tires of the wrong size are used, the wheel brakes or suspension components may be damaged. There is a risk of an accident.

Always replace wheels and tires with those that fulfill the specifications of the original part.

When replacing wheels, make sure to use the correct:

- designation
- model

When replacing tires, make sure to use the correct:

- designation
- manufacturer
- model

⚠ **WARNING**

A flat tire severely impairs the driving, steering and braking characteristics of the vehicle. There is a risk of accident.

Tires without run-flat characteristics:

- do not drive with a flat tire.
- immediately replace the flat tire with your emergency spare wheel or spare wheel, or consult a qualified specialist workshop.

Tires with run-flat characteristics:

- pay attention to the information and warning notices on MOExtended tires (tires with run-flat characteristics).

Accessories that are not approved for your vehicle by Mercedes-Benz or that are not being used correctly can impair operating safety.

Before purchasing and using non-approved accessories, visit a qualified specialist workshop and inquire about:

- suitability
- legal stipulations
- factory recommendations

Information on the sizes and types of wheels and tires for your vehicle can be found under "Wheel/tire combinations" (▷ page 432).

Tire pressure information can be found:

- on the vehicle's Tire and Loading Information placard on the B-pillar
- on the tire pressure label on the fuel filler flap
- in the "Tire pressure" section

Operation

Information on driving

Check the tire pressure when the vehicle is heavily laden and adjust prior to a trip.

While driving, pay attention to vibrations, noises and unusual handling characteristics, e.g. pulling to one side. This may indicate that the wheels or tires are damaged. If you suspect that a tire is defective, reduce your speed immediately. Stop the vehicle as soon as possible to check the wheels and tires for damage. Hidden tire damage could also be causing the unusual handling characteristics. If you find no signs of damage, have the tires and wheels checked at a qualified specialist workshop.

When parking your vehicle, make sure that the tires do not get deformed by the curb or

DEP DEALER E-PROCESS

other obstacles. If it is necessary to drive over curbs, speed humps or similar elevations, try to do so slowly and at an obtuse angle. Otherwise, the tires, particularly the sidewalls, may be damaged.

Regular checking of wheels and tires

⚠ WARNING

Damaged tires can cause tire inflation pressure loss. As a result, you could lose control of your vehicle. There is a risk of accident.

Check the tires regularly for signs of damage and replace any damaged tires immediately.

Regularly check the wheels and tires of your vehicle for damage at least once a month, as well as after driving off-road or on rough roads. Damaged wheels can cause a loss of tire pressure. Pay particular attention to damage such as:

- cuts in the tires
- punctures
- tears in the tires
- bulges on tires
- deformation or severe corrosion on wheels

Regularly check the tire tread depth and the condition of the tread across the whole width of the tire (▷ page 405). If necessary, turn the front wheels to full lock in order to inspect the inner side of the tire surface.

All wheels must have a valve cap to protect the valve against dirt and moisture. Do not mount anything onto the valve other than the standard valve cap or other valve caps approved by Mercedes-Benz for your vehicle. Do not use any other valve caps or systems, e.g. tire pressure monitoring systems.

Regularly check the pressure of all the tires particularly prior to long trips. Adjust the tire pressure as necessary (▷ page 408).

Observe the notes on the emergency spare wheel (▷ page 438).

The service life of tires depends, among other things, on the following factors:

- Driving style
- Tire pressure
- Distance covered

Notes on tire tread

⚠ WARNING

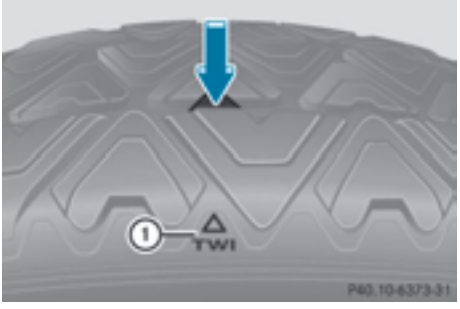
Insufficient tire tread will reduce tire traction. The tire is no longer able to dissipate water. This means that on wet road surfaces, the risk of hydroplaning increases, in particular where speed is not adapted to suit the driving conditions. There is a risk of accident.

If the tire pressure is too high or too low, tires may exhibit different levels of wear at different locations on the tire tread. Thus, you should regularly check the tread depth and the condition of the tread across the entire width of all tires.

Minimum tire tread depth for:

- Summer tires: ⅛ in (3 mm)
- M+S tires: ⅙ in (4 mm)

For safety reasons, replace the tires before the legally prescribed limit for the minimum tire tread depth is reached.



Marking ① shows where the bar indicator (arrow) for tread wear is integrated into the tire tread.

Treadwear indicators (TWI) are required by law. Six indicators are positioned on the tire tread. They are visible once a tread depth of

DEALER E-PROCESS

approximately 1/16 in (1.6 mm) has been reached. If this is the case, the tire is so worn that it must be replaced.

Selecting, mounting and replacing tires

- Only mount tires and wheels of the same type and make.

 Exception: it is permissible to install a different type or make in the event of a flat tire. Observe here the "MOExtended tires (tires with run-flat characteristics)" section (▷ page 387).
- Only mount tires of the correct size onto the wheels.
- Break in new tires at moderate speeds for the first 60 miles (100 km). They only reach their full performance after this distance.
- Do not drive with tires which have too little tread depth, as this significantly reduces the traction on wet roads (hydroplaning).
- Replace the tires after six years at the latest, regardless of wear.

Observe the notes on the emergency spare wheel (▷ page 438).

MOExtended tires (tires with run-flat properties)

With MOExtended tires (tires with run flat characteristics), you can continue to drive your vehicle even if there is a total loss of pressure in one or more tires.

MOExtended tires may only be used in conjunction with an active tire pressure loss warning system or with an active tire pressure monitor and on wheels specifically tested by Mercedes-Benz.

Notes on driving with MOExtended tires with a flat tire (▷ page 387).

ⓘ Vehicles equipped with MOExtended tires are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you mount tires that do not feature run-flat properties, e.g. winter tires. A TIREFIT kit can be obtained from a qualified specialist workshop.

Winter operation

General notes

Have your vehicle winter-proofed at a qualified specialist workshop at the onset of winter.

Observe the notes in the "Changing a wheel" section (▷ page 427).

Driving with summer tires

At temperatures below 45 °F (+7 °C), summer tires lose elasticity and therefore traction and braking power. Change the tires on your vehicle to M+S tires. Using summer tires at very cold temperatures could cause cracks to form, thereby damaging the tires permanently. Mercedes-Benz cannot accept responsibility for this type of damage.

⚠ **WARNING**

Damaged tires can cause tire inflation pressure loss. As a result, you could lose control of your vehicle. There is a risk of accident.

Check the tires regularly for signs of damage and replace any damaged tires immediately.

M+S tires

⚠ **WARNING**

M+S tires with a tire tread depth of less than 1/6 in (4 mm) are not suitable for use in winter and do not provide sufficient traction. There is a risk of an accident.

M+S tires with a tread depth of less than 1/6 in (4 mm) must be replaced immediately.

At temperatures below 45 °F (+7 °C), use winter tires or all-season tires. Both types of tire are identified by the M+S marking.

DEALER E-PROCESS

Only winter tires bearing the snowflake symbol in addition to the M+S marking provide the best possible grip in wintry road conditions. Only these tires will allow driving safety systems such as ABS and ESP® to function optimally in winter. These tires have been developed specifically for driving in snow.

Use M+S tires of the same make and tread on all wheels to maintain safe handling characteristics.

Always observe the maximum permissible speed specified for the M+S tires you have mounted.

Once the winter tires are mounted:

- ▶ Check the tire pressures (▷ page 411).
- ▶ Restart the tire pressure monitor (▷ page 412).
- ▶ **Vehicles for Canada:** restart the tire pressure loss warning system (▷ page 412).

Information about driving with an emergency spare wheel (▷ page 438).

Snow chains

⚠ WARNING

If snow chains are installed to the front wheels, they may drag against the vehicle body or chassis components. This could cause damage to the vehicle or the tires. There is a risk of an accident.

To avoid hazardous situations:

- never install snow chains to the front wheels
- always install snow chains in pairs to the rear wheels.

! You must drive at raised vehicle level (height 1) if snow chains have been installed. The vehicle may otherwise be damaged.

! Vehicles with Adaptive Damping System (ADS): do not use the sports mode if you have installed snow chains. The vehicle may otherwise be damaged.

! On some tire sizes there is not enough space for snow chains. To avoid damage to the vehicle or tires, observe the "Wheel and tire combinations" section under "Tires and wheels".

For safety reasons, Mercedes-Benz recommends that you only use snow chains that have been specially approved for your vehicle by Mercedes-Benz, or are of a corresponding standard of quality. For more information, please contact a qualified specialist workshop.

If you intend to mount snow chains, please bear the following points in mind:

- Only use snow chains when driving on roads completely covered by snow. Remove the snow chains as soon as possible when you come to a road that is not snow-covered.
- Do not exceed the maximum permissible speed of 30 mph (50 km/h).
- Local regulations may restrict the use of snow chains. Observe the appropriate regulations if you wish to mount snow chains.
- Snow chains may not be mounted on all wheel/tire combinations. Permissible wheel-tire combinations (▷ page 432).

You may wish to deactivate ESP® when pulling away with snow chains installed (▷ page 74). You can thereby allow the wheels to spin in a controlled manner, achieving an increased driving force (cutting action).

Information about driving with an emergency spare wheel (▷ page 438).

DEP DEALER E-PROCESS

Tire pressure

Tire pressure specifications

Important safety notes

⚠ WARNING

Underinflated or overinflated tires pose the following risks:

- the tires may burst, especially as the load and vehicle speed increase.
- the tires may wear excessively and/or unevenly, which may greatly impair tire traction.
- the driving characteristics, as well as steering and braking, may be greatly impaired.

There is a risk of an accident.

Follow recommended tire inflation pressures and check the pressure of all the tires including the spare wheel:

- monthly, at least
- if the load changes
- before beginning a long journey
- under different operating conditions, e.g. off-road driving

If necessary, correct the tire pressure.

ⓘ The specifications on the sample Tire and Loading Information placard and tire pressure tables are examples. Tire pressure specifications are vehicle-specific and may deviate from the data shown here. The tire pressure specifications that are valid for your vehicle can be found on the Tire and Loading Information placard and tire pressure table on the vehicle.

General notes

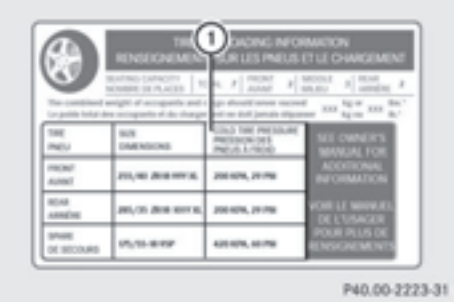
The recommended tire pressures for the tires mounted at the factory can be found on the labels described here.

Operation with an emergency spare wheel: information on operation with an emergency spare wheel can be found in the general notes in the "Emergency spare wheel" section (▷ page 438).

Operation with a trailer: the applicable value for the rear tires is the maximum tire pressure value stated in the table inside the fuel filler flap.

Further information on tire pressures can be obtained at a qualified specialist workshop.

Tire and Loading Information placard



① Recommended tire pressures

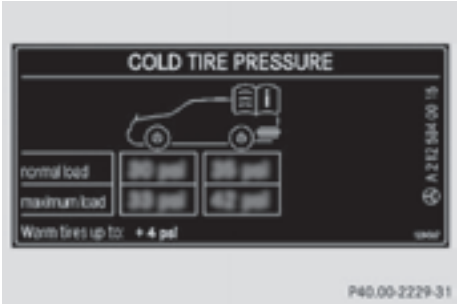
The Tire and Loading Information placard is on the B-pillar on the driver's side (▷ page 416).

The Tire and Loading Information placard contains the recommended tire pressures for cold tires. The recommended tire pressures are valid for the maximum permissible load and up to the maximum permissible vehicle speed.

Tire pressure table

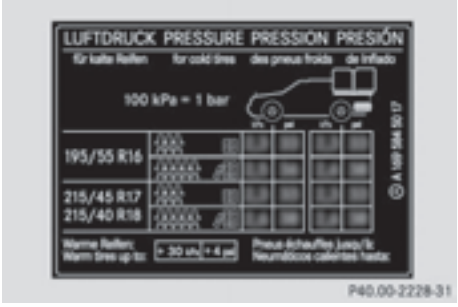
The tire pressure table is on the inside of the fuel filler flap.

DEP DEALER E-PROCESS



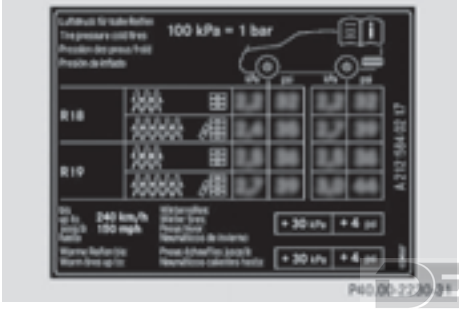
Example: tire pressure table for all tires permitted for this vehicle by the factory

The tire pressure table contains the recommended pressures for cold tires for various operating conditions, i.e. differing load and speed conditions.



Example: tire pressure table with tire dimensions

If a tire size precedes a tire pressure, the tire pressure information following is only valid for that tire size. The load conditions "partially laden" and "fully laden" are defined in the table for different numbers of occupants and amounts of luggage. The actual number of seats may differ.



Some tire pressure tables show only the rim diameters instead of the full tire size, e.g. **R18**. Rim diameter is part of the tire size and can be found on the tire sidewall (▷ page 421).

If the tire pressures have been set to the lower values for lighter loads and/or lower road speeds, the pressures should be reset to the higher values:

- if you want to drive with an increased load and/or
- if you want to drive at higher road speeds

ⓘ The tire pressures for increased loads and/or higher road speeds, shown in the tire pressure table, may have a negative effect on driving comfort.

If the tire pressure is not set correctly, this can lead to an excessive build-up of heat and a sudden loss of pressure.

For more information, contact a qualified specialist workshop.

Important notes on tire pressure

⚠ WARNING

If the tire pressure drops repeatedly, the wheel, valve or tire may be damaged. Tire pressure that is too low may result in a tire blow-out. There is a risk of an accident.

- Check the tire for foreign objects.
- Check whether the wheel is losing air or the valve is leaking.

If you are unable to rectify the damage, contact a qualified specialist workshop.

⚠ WARNING

If you fit unsuitable accessories onto tire valves, the tire valves may be overloaded and malfunction, which can cause tire pressure loss. Due to their design, retrofitted tire pressure monitors keep the tire valve open. This can also result in tire pressure loss. There is a risk of an accident.

DEALER E-PROCESS

Only screw the standard valve cap or other valve caps approved by Mercedes-Benz for your vehicle onto the tire valve.

Use a suitable pressure gage to check the tire pressure. The outer appearance of a tire does not permit any reliable conclusion about the tire pressure. On vehicles equipped with the electronic tire pressure monitor, the tire pressure can be checked in the on-board computer.

The tire temperature and pressure increase when the vehicle is in motion. This is dependent on the driving speed and the load.

Therefore, you should only correct tire pressures when the tires are cold.

The tires are cold:

- if the vehicle has been parked with the tires out of direct sunlight for at least three hours and
- if the vehicle has not been driven further than 1 mile (1.6 km)

The tire temperature changes depending on the outside temperature, the vehicle speed and the tire load. If the tire temperature changes by 18 °F (10 °C), the tire pressure changes by approximately 10 kPa (0.1 bar/1.5 psi). Take this into account when checking the pressure of warm tires. Only correct the tire pressure if it is too low for the current operating conditions. If you check the tire pressure when the tires are warm, the resulting value will be higher than if the tires were cold. This is normal. Do not reduce the tire pressure to the value specified for cold tires. The tire pressure would otherwise be too low.

Observe the recommended tire pressures for cold tires:

- on the Tire and Loading Information placard on the B-pillar on the driver's side
- in the tire pressure table on the inside of the fuel filler flap
- printed in yellow on the rim of the emergency/collapsible spare wheel (depending on vehicle equipment)

Underinflated or overinflated tires

Underinflated tires

⚠ WARNING

Tires with pressure that is too low can overheat and burst as a consequence. In addition, they also suffer from excessive and/or irregular wear, which can severely impair the braking properties and the driving characteristics. There is a risk of an accident.

Avoid tire pressures that are too low in all the tires, including the spare wheel.

Underinflated tires may:

- overheat, leading to tire defects
- adversely affect handling
- wear excessively and/or unevenly
- have an adverse effect on fuel consumption

Overinflated tires

⚠ WARNING

Tires with excessively high pressure can burst because they are damaged more easily by road debris, potholes etc. In addition, they also suffer from irregular wear, which can severely impair the braking properties and the driving characteristics. There is a risk of an accident.

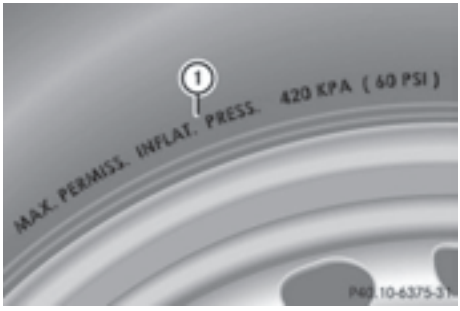
Avoid tire pressures that are too high in all the tires, including the spare wheel.

Overinflated tires may:

- increase the braking distance
- adversely affect handling
- wear excessively and/or unevenly
- have an adverse effect on ride comfort
- be more susceptible to damage

DEP DEALER E-PROCESS

Maximum tire pressures



① Example: maximum permissible tire pressure

Never exceed the maximum permissible tire inflation pressure. Always observe the recommended tire pressure for your vehicle when adjusting the tire pressure (▷ page 408).

ⓘ The actual values for tires are vehicle-specific and may deviate from the values in the illustration.

Checking the tire pressures

Important safety notes

Observe the notes on tire pressure (▷ page 408).

Information on air pressure for the tires on your vehicle can be found:

- on the vehicle's Tire and Loading Information placard on the B-pillar
- on the tire pressure label on the fuel filler flap
- in the "Tire pressure" section

Checking tire pressures manually

To determine and set the correct tire pressure, proceed as follows:

▶ Remove the valve cap of the tire that is to be checked.

▶ Press the tire pressure gage securely onto the valve.

▶ Read the tire pressure and compare it to the recommended value on the Tire and Loading Information placard or the tire pressure table (▷ page 408).

▶ If the tire pressure is too low, increase the tire pressure to the recommended value.

▶ If the tire pressure is too high, release air. To do so, press down the metal pin in the valve, using the tip of a pen for example. Then check the tire pressure again using the tire pressure checker.

▶ Screw the valve cap onto the valve.

▶ Repeat these steps for the other tires.

Tire pressure loss warning system

General notes

While the vehicle is in motion, the tire pressure loss warning system monitors the set tire pressure using the rotational speed of the wheels. This enables the system to detect significant pressure loss in a tire. If the speed of rotation of a wheel changes as a result of a loss of pressure, a corresponding warning message will appear in the multifunction display.

You can recognize the tire pressure loss warning by the `Run Flat Indicator Active Press 'OK' to Restart` message which appears in the `Service` menu of the multifunction display. Information on the message display can be found in the "Restarting the tire pressure loss warning system" section (▷ page 412).

Important safety notes

The tire pressure warning system does not warn you of an incorrectly set tire pressure. Observe the notes on the recommended tire pressure (▷ page 408).

The tire pressure loss warning does not replace the need to regularly check the tire pressure. An even loss of pressure on several tires at the same time cannot be detected by the tire pressure loss warning system.

DEALER E-PRESS

The tire pressure monitor is not able to warn you of a sudden loss of pressure, e.g. if the tire is penetrated by a foreign object. In the event of a sudden loss of pressure, bring the vehicle to a halt by braking carefully. Avoid abrupt steering maneuvers.

The function of the tire pressure loss warning system is limited or delayed if:

- snow chains are mounted on your vehicle's tires.
- road conditions are wintry.
- you are driving on sand or gravel.
- you adopt a very sporty driving style (cornering at high speeds or driving with high rates of acceleration).
- you are towing a very heavy or large trailer.
- you are driving with a heavy load (in the vehicle or on the roof).

Restarting the tire pressure loss warning system

Restart the tire pressure loss warning system if you have:

- changed the tire pressure
- changed the wheels or tires
- mounted new wheels or tires

▶ Before restarting, make sure that the tire pressures are set properly on all four tires for the respective operating conditions. The recommended tire pressures can be found on the Tire and Loading Information placard on the B-pillar on the driver's side or the tire pressure table on the fuel filler flap.

The tire pressure loss warning system can only give reliable warnings if you have set the correct tire pressure. If an incorrect tire pressure is set, these incorrect values will be monitored.

▶ Also observe the notes in the section on tire pressures (▷ page 408).

▶ Make sure that the SmartKey is in position **2** in the ignition lock (▷ page 165).

▶ Press the ◀ or ▶ button on the steering wheel to select the Service menu.

▶ Press the ▲ or ▼ button to select Tire Pressure.

▶ Press the OK button.
The Run Flat Indicator Active Press 'OK' to Restart message appears in the multifunction display.

If you wish to confirm the restart:

▶ Press the OK button.
The Tire Pressure Now OK? message appears in the multifunction display.

▶ Press the ▲ or ▼ button to select Yes.

▶ Press the OK button.
The Run Flat Indicator Restarted message appears in the multifunction display.

After a teach-in period, the tire pressure loss warning system will monitor the set tire pressures of all four tires.

If you wish to cancel the restart:

▶ Press the ⮌ button.

or

▶ When the Tire Pressure Now OK? message appears, press the ▲ or ▼ button to select Cancel.

▶ Press the OK button.
The tire pressure values stored at the last restart will continue to be monitored.

Tire pressure monitor

General notes

If a tire pressure monitor is installed, the vehicle's wheels have sensors that monitor the tire pressures in all four tires. The tire pressure monitor warns you if the pressure drops in one or more of the tires. The tire pressure monitor only functions if the corresponding sensors are installed in all wheels.

Information on tire pressures is displayed in the multifunction display. After a few minutes

DEALER E-PROCESS

of driving, the current tire pressure of each tire is shown in the Service menu of the multifunction display; see illustration (example).



For information on the message display, refer to the "Checking the tire pressure electronically" section (▷ page 414).

Important safety notes

⚠ WARNING

Each tire, including the spare (if provided), should be checked at least once a month when cold and inflated to the pressure recommended by the vehicle manufacturer on the Tire and Loading Information placard on the driver's door B-pillar or the tire pressure label on the inside of the fuel filler flap. If your vehicle has tires of a different size than the size indicated on the Tire and Loading Information placard or the tire pressure label, you should determine the proper tire pressure for those tires.

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that illuminates a low tire pressure telltale when one or more of your tires are significantly underinflated. Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly underinflated tire causes the tire to overheat and can lead to tire failure. Underinflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if underinflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

USA only:

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate if the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the warning lamp will flash for approximately a minute and then remain continuously illuminated. This sequence will be repeated every time the vehicle is started as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the mounting of incompatible replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.

It is the driver's responsibility to set the tire pressure to that recommended for cold tires which is suitable for the operating situation (▷ page 408). Note that the correct tire pressure for the current operating situation must first be taught-in to the tire pressure monitor. If there is a substantial loss of pressure, the warning threshold for the warning message is aligned to the reference values taught-in. Restart the tire pressure monitor after adjusting the pressure of the cold tires (▷ page 415). The current pressures are saved as new reference values. As a result, a warning message will appear if the tire pressure drops significantly.

The tire pressure monitor does not warn you of an incorrectly set tire pressure. Observe the notes on the recommended tire pressure (▷ page 408).

The tire pressure monitor is not able to warn you of a sudden loss of pressure, e.g. if the tire is penetrated by a foreign object. In the event of a sudden loss of pressure, bring the vehicle to a halt by braking carefully. Avoid abrupt steering maneuvers.

The tire pressure monitor has a yellow warning lamp in the instrument cluster for indicating pressure loss or a malfunction. Whether the warning lamp flashes or lights up indicates whether a tire pressure is too low or the tire pressure monitor is malfunctioning:

- if the warning lamp is lit continuously, the tire pressure on one or more tires is significantly too low. The tire pressure monitor is not malfunctioning.
- if the warning lamp flashes for around a minute and then remains lit constantly, the tire pressure monitor is malfunctioning.

In addition to the warning lamp, a message appears in the multifunction display. Observe the information on display messages (▷ page 318).

It may take up to ten minutes for a malfunction of the tire pressure monitor to be indicated. A malfunction will be indicated by the tire pressure warning lamp flashing for approximately one minute and then remaining lit. When the malfunction has been rectified, the tire pressure warning lamp goes out after a few minutes of driving.

The tire pressure values indicated by the on-board computer may differ from those measured at a gas station with a pressure gage. The tire pressures shown by the on-board computer refer to those measured at sea level. At high altitudes, the tire pressure values indicated by a pressure gage are higher than those shown by the on-board computer. In this case, do not reduce the tire pressures.

The operation of the tire pressure monitor can be affected by interference from radio transmitting equipment (e.g. radio headphones, two-way radios) that may be being operated in or near the vehicle.

Checking the tire pressure electronically

- ▶ Make sure that the SmartKey is in position **2** in the ignition lock (▷ page 165).
- ▶ Press the ◀ or ▶ button on the steering wheel to select the Service menu.
- ▶ Press the ▲ or ▼ button to select Tire Pressure.
- ▶ Press the OK button.
 The current tire pressure of each tire is shown in the multifunction display.

If the vehicle has been parked for longer than 20 minutes, the Tire pressure will be displayed after driving a few minutes message appears.

After a teach-in process, the tire pressure monitor automatically detects new wheels or new sensors. As long as a clear allocation of the tire pressure value to the individual wheels is not possible, the Tire Pressure Monitor Active display message is shown instead of the tire pressure display. The tire pressures are already being monitored.

ⓘ If an emergency spare wheel is mounted, the system may continue to show the tire pressure of the wheel that has been removed for a few minutes. If this occurs, note that the value displayed for the position where the spare wheel is mounted is not the same as the current tire pressure of the emergency spare wheel.

Tire pressure monitor warning messages

If the tire pressure monitor detects a pressure loss in one or more tires, a warning message is shown in the multifunction display and the yellow tire pressure monitor warning lamp comes on.

- If the Please Correct Tire Pressure message appears in the multifunction display, the tire pressure in at least one tire is

DEP DEALER E-PROCESS

too low and must be corrected at the next opportunity.

- If the Check Tires message appears in the multifunction display, the tire pressure in one or more tires has dropped significantly and the tires must be checked.
- If the Warning Tire Malfunction message appears in the multifunction display, the tire pressure in one or more tires has dropped suddenly and the tires must be checked.

If the wheel positions on the vehicle are rotated, the tire pressures may be displayed for the wrong positions for a short time. This is rectified after a few minutes of driving, and the tire pressures are displayed for the correct positions.

Restarting the tire pressure monitor

When you restart the tire pressure monitor, all existing warning messages are deleted and the warning lamps go out. The monitor uses the currently set tire pressures as the reference values for monitoring. In most cases, the tire pressure monitor will automatically detect the new reference values after you have changed the tire pressure. However, you can also define reference values manually as described here. The tire pressure monitor then monitors the new tire pressure values.

▶ Set the tire pressure to the value recommended for the corresponding driving situation on the Tire and Loading Information placard on the driver's side B-pillar (▷ page 408).

Additional tire pressure values for different loads can also be found on the tire pressure table on the inside of the fuel filler flap (▷ page 408).

▶ Make sure that the tire pressure is correct on all four wheels.

▶ Make sure that the SmartKey is in position **2** in the ignition lock.

▶ Press the ◀ or ▶ button on the steering wheel to select the Service menu.

▶ Press the ▲ or ▼ button to select Tire Pressure.

▶ Press the OK button.
The multifunction display shows the current tire pressure for the individual tires or the Tire pressure will be displayed after driving a few minutes message.

▶ Press the ▼ button.
The Use Current Pressures as New Reference Values message appears in the multifunction display.

If you wish to confirm the restart:

▶ Press the OK button.
The Tire Pressure Monitor Restarted message appears in the multifunction display.

After driving for a few minutes, the system checks whether the current tire pressures are within the specified range. The new tire pressures are then accepted as reference values and monitored.

If you wish to cancel the restart:

▶ Press the ⮌ button.
The tire pressure values stored at the last restart will continue to be monitored.

Radio type approval for the tire pressure monitor

Country	Radio type approval number
USA	FCC ID: MRXMW2433A FCC ID: MRXGG4 FCC ID: MRXMC34MA4
Canada	IC: 2546A-MW2433A IC: 2546A-GG4 IC: 2546A-MC34MA4

DEP DEALER E-PROCESS

Loading the vehicle

Instruction labels for tires and loads

⚠ WARNING

Overloaded tires can overheat, causing a blowout. Overloaded tires can also impair the steering and driving characteristics and lead to brake failure. There is a risk of accident.

Observe the load rating of the tires. The load rating must be at least half of the GAWR of your vehicle. Never overload the tires by exceeding the maximum load.

Two instruction labels on your vehicle show the maximum possible load.

(1) The Tire and Loading Information placard is on the B-pillar on the driver's side. The Tire and Loading Information placard shows the maximum permissible number of occupants and the maximum permissible vehicle load. It also contains details of the tire sizes and corresponding pressures for tires mounted at the factory.

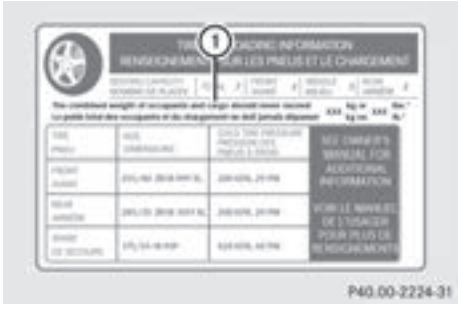
(2) The vehicle identification plate is on the B-pillar on the driver's side. The vehicle identification plate informs you of the gross vehicle weight rating. It is made up of the vehicle weight, all vehicle occupants, the fuel and the cargo. You can also find information about the maximum gross axle weight rating on the front and rear axle.

The maximum gross axle weight rating is the maximum weight that can be carried by one axle (front or rear axle). Never exceed the maximum load or the maximum gross axle weight rating for the front or rear axle.



① B-pillar, driver's side

Maximum permissible gross vehicle weight rating



▶ Specification for maximum gross vehicle weight ① is listed in the Tire and Loading Information placard: "The combined weight of occupants and cargo should never exceed XXX kilograms or XXX lbs."

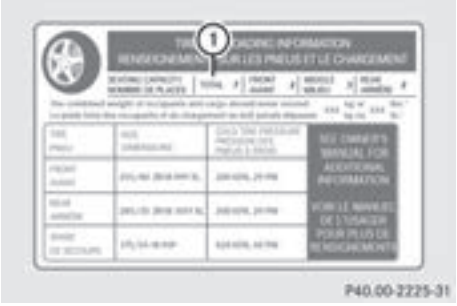
The gross weight of all vehicle occupants, load and luggage must not exceed the specified value.

ⓘ The specifications shown on the Tire and Loading Information placard in the illustration are examples. The maximum permissible gross vehicle weight rating is vehicle-specific and may differ from that in the illustration. You can find the valid maximum

DEALER E-PROCESS

permissible gross vehicle weight rating for your vehicle on the Tire and Loading Information placard.

Number of seats



Maximum number of seats ① indicates the maximum number of occupants allowed to travel in the vehicle. This information can be found on the Tire and Loading Information placard.

ⓘ The specifications shown on the Tire and Loading Information placard in the illustration are examples. The number of seats is vehicle-specific and can differ from the details shown. The number of seats in your vehicle can be found on the Tire and Loading Information placard.

Determining the correct load limit

Step-by-step instructions

The following steps have been developed as required of all manufacturers under Title 49, Code of U.S. Federal Regulations, Part 575 pursuant to the "National Traffic and Motor Vehicle Safety Act of 1966".

- **Step 1:** Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs." on your vehicle's Tire and Loading Information placard.
- **Step 2:** Determine the combined weight of the driver and passengers that will be riding in your vehicle.
- **Step 3:** Subtract the combined weight of the driver and passengers from XXX kilograms or XXX lbs.
- **Step 4:** The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1400 lbs and there will be five 150-lb passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lbs (1400 - 750 (5 x 150) = 650 lbs).
- **Step 5:** Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in step 4.

DEP DEALER E-PROCESS

Example: steps 1 to 3

The following table shows examples on how to calculate total and cargo load capacities with varying seating configurations and number and size of occupants. The following examples use a load limit of 1500 lbs (680 kg). **This is for illustration purposes only.** Make sure you are using the actual load limit for your vehicle's Tire and Loading Information placard (▷ page 416).

The greater the combined weight of the occupants, the lower the maximum luggage load.

Additional information when towing a trailer (▷ page 264).

Step 1

	Example 1	Example 2	Example 3
Combined maximum weight of occupants and cargo (data from the Tire and Loading Information placard)	1500 lbs (680 kg)	1500 lbs (680 kg)	1500 lbs (680 kg)

Step 2

	Example 1	Example 2	Example 3
Number of people in the vehicle (driver and occupants)	5	3	1
Distribution of the occupants	Front: 2 Rear: 3	Front: 1 Rear: 2	Front: 1
Weight of the occupants	Occupant 1: 150 lbs (68 kg) Occupant 2: 180 lbs (82 kg) Occupant 3: 160 lbs (73 kg) Occupant 4: 140 lbs (63 kg) Occupant 5: 120 lbs (54 kg)	Occupant 1: 200 lbs (91 kg) Occupant 2: 190 lbs (86 kg) Occupant 3: 150 lbs (68 kg)	Occupant 1: 150 lbs (68 kg)
Gross weight of all occupants	750 lbs (340 kg)	540 lbs (245 kg)	150 lbs (68 kg)

DEP DEALER E-PROCESS

Step 3

	Example 1	Example 2	Example 3
Permissible load (maximum gross vehicle weight rating from the Tire and Loading Information placard minus the gross weight of all occupants)	1500 lbs (680 kg) - 750 lbs (340 kg) = 750 lbs (340 kg)	1500 lbs (680 kg) - 540 lbs (245 kg) =960 lbs (435 kg)	1500 lbs (680 kg) - 150 lbs (68 kg) = 1350 lbs (612 kg)

Vehicle identification plate

Even if you have calculated the total cargo carefully, you should still make sure that the gross vehicle weight rating and the gross axle weight rating are not exceeded. Details can be found on the vehicle identification plate on the B-pillar on the driver's side of the vehicle (▷ page 416).

Permissible Gross Vehicle Weight Rating (GVWR): the gross weight of the vehicle, all passengers, load and trailer load/noseweight (if applicable) must not exceed the permissible gross vehicle weight.

Gross Axle Weight Rating (GAWR): the maximum permissible weight that can be carried by one axle (front or rear axle).

To ensure that your vehicle does not exceed the maximum permissible values (gross vehicle weight and maximum gross axle weight rating), have your loaded vehicle (including driver, occupants, cargo, and full trailer load if applicable) weighed on a suitable vehicle weighbridge.

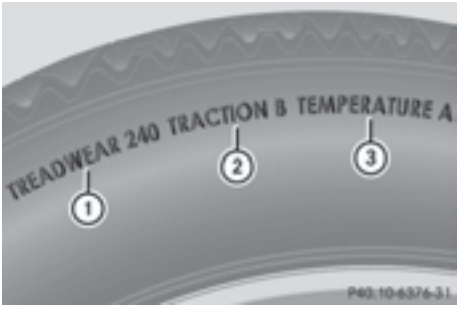
Trailer load/noseweight

The trailer load/noseweight affects the gross weight of the vehicle. If a trailer is attached, the trailer load/noseweight is included in the load along with occupants and luggage. The trailer load/noseweight is usually approximately 8% of the gross weight of the trailer and its cargo.

All about wheels and tires

Uniform Tire Quality Grading Standards

Overview of Tire Quality Grading Standards



Uniform Tire Quality Grading Standards are U.S. government specifications. Their purpose is to provide drivers with uniform reliable information on tire performance data. Tire manufacturers have to grade tires using three performance factors: ① tread wear grade, ② traction grade and ③ temperature grade. These regulations do not apply to Canada. Nevertheless, all tires sold in North America are provided with the corresponding quality grading markings on the sidewall of the tire.

Quality grades can be found, where applicable, on the tire sidewall between tread shoulder and maximum section width.

DEALER E-PROCESS

Example:

- **Treadwear grade:** 200
- **Traction grade:** AA
- **Temperature grade:** A

All passenger car tires must conform to the statutory safety requirements in addition to these grades.

ⓘ The actual values for tires are vehicle-specific and may deviate from the values in the illustration.

Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified U.S. government course. For example, a tire graded 150 would wear one and one-half times as well on the government course as a tire graded 100.

The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices and differences in road characteristics and climate.

Traction

⚠ **WARNING**

The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning, or peak traction characteristics.

! Avoid wheelspin. This can lead to damage to the drive train.

The traction grades – from highest to lowest – are AA, A, B and C. Those grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

The safe speed on a wet, snow covered or icy road is always lower than on dry road surfaces.

You should pay special attention to road conditions when temperatures are around freezing point.

Mercedes-Benz recommends a minimum tread depth of 1/8 in (4 mm) on all four winter tires. Observe the legally required minimum tire tread depth (▷ page 405). Winter tires can reduce the braking distance on snow-covered surfaces in comparison with summer tires. The braking distance is still much further than on surfaces that are not icy or covered with snow. Take appropriate care when driving.

Further information on winter tires (M+S tires) (▷ page 406).

Temperature

⚠ **WARNING**

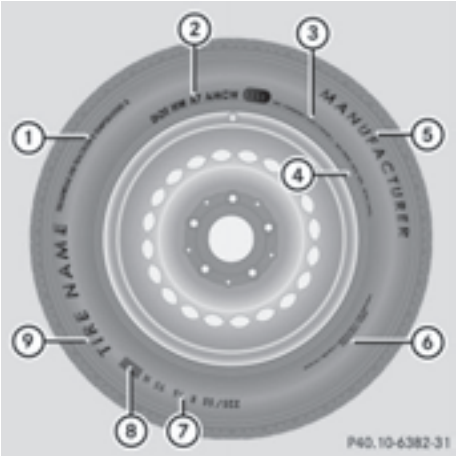
The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause excessive heat build-up and possible tire failure.

The temperature grades are A (the highest), B, and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 109. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

DEP DEALER E-PROCESS

Tire labeling

Overview



① Uniform Tire Quality Grading Standards (▷ page 425)
② Department of Transportation, Tire Identification Number (▷ page 424)
③ Maximum load rating (▷ page 423)
④ Maximum tire pressures (▷ page 411)
⑤ Manufacturer
⑥ Tire material (▷ page 424)
⑦ Tire size designation, load-bearing capacity and speed rating (▷ page 421)
⑧ Load index (▷ page 423)
⑨ Tire name

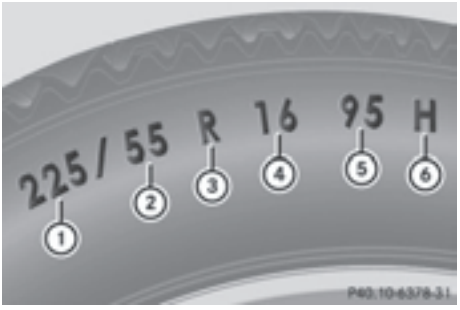
The markings described above are on the tire in addition to the tire name (sales designation) and the manufacturer's name.

ⓘ Tire data is vehicle-specific and may deviate from the data in the example.

Tire size designation, load-bearing capacity and speed rating

⚠ **WARNING**
Exceeding the stated tire load-bearing capacity and the approved maximum speed could lead to tire damage or the tire bursting. There is a risk of accident.

Therefore, only use tire types and sizes approved for your vehicle model. Observe the tire load rating and speed rating required for your vehicle.



① Tire width
② Nominal aspect ratio in %
③ Tire code
④ Rim diameter
⑤ Load bearing index
⑥ Speed rating

General: depending on the manufacturer's standards, the size imprinted in the tire wall may not contain any letters or may contain one letter that precedes the size description.

If there is no letter preceding the size description (as shown above): these are passenger vehicle tires according to European manufacturing standards.

If "P" precedes the size description: these are passenger vehicle tires according to U.S. manufacturing standards.

If "LT" precedes the size description: these are light truck tires according to U.S. manufacturing standards.

If "T" precedes the size description: compact emergency wheels with high tire pressure that are only designed for temporary use in an emergency.

Tire width: tire width ① shows the nominal tire width in millimeters.

Height-width ratio: aspect ratio ② is the size ratio between the tire height and tire width and is shown in percent. The aspect

DEALER E-PROCESS

ratio is calculated by dividing the tire width by the tire height.

Tire code: tire code ③ specifies the tire type. "R" represents radial tires; "D" represents diagonal tires; "B" represents diagonal radial tires.

Optionally, tires with a maximum speed of over 149 mph (240 km/h) may have "ZR" in the size description, depending on the manufacturer (e.g. 245/40 ZR 18).

Rim diameter: rim diameter ④ is the diameter of the bead seat, not the diameter of the rim flange. The rim diameter is specified in inches (in).

Load-bearing index: load-bearing index ⑤ is a numerical code that specifies the maximum load-bearing capacity of a tire.

Do not overload the tires by exceeding the specified load limit. The maximum permissible load can be found on the vehicle's Tire and Loading Information placard on the B-pillar on the driver's side (▷ page 416).

Example:

Load-bearing index 91 indicates a maximum load of 1,356 lb (615 kg) that the tires can bear. For further information on the maximum tire load in kilograms and lbs, see (▷ page 423).

For further information on the load bearing index, see "Load index" (▷ page 423).

Speed rating: speed rating ⑥ specifies the approved maximum speed of the tire.

ⓘ Tire data is vehicle-specific and may deviate from the data in the example.

Regardless of the speed rating, always observe the speed limits. Drive carefully and adapt your driving style to the traffic conditions.

Summer tires

Index	Speed rating
Q	up to 100 mph (160 km/h)
R	up to 106 mph (170 km/h)
S	up to 112 mph (180 km/h)
T	up to 118 mph (190 km/h)
H	up to 130 mph (210 km/h)
V	up to 149 mph (240 km/h)
W	up to 168 mph (270 km/h)
Y	up to 186 mph (300 km/h)
ZR...Y	up to 186 mph (300 km/h)
ZR...(..Y)	over 186 mph (300 km/h)
ZR	over 149 mph (240 km/h)

- Optionally, tires with a maximum speed of over 149 mph (240 km/h) may have "ZR" in the size description, depending on the manufacturer (e.g. 245/40 ZR18).

 The service specification is made up of load-bearing index ⑤ and speed rating ⑥.
- If the size description of your tire includes "ZR" and there are no service specifications, ask the tire manufacturer in order to find out the maximum speed.

 If a service specification is available, the maximum speed is limited according to the speed rating in the service specification. Example: 245/40 ZR18 97 Y. In this example, "97 Y" is the service specification. The letter "Y" represents the speed rating. The maximum speed of the tire is limited to 186 mph (300 km/h).
- The size description for all tires with maximum speeds of over 186 mph (300 km/h) must include "ZR", **and** the service specification must be given in parentheses. Example: 275/40 ZR 18 (99 Y). Speed rating "(Y)" indicates that the maximum speed of the tire is over 186 mph (300 km/h). Ask the tire manufacturer about the maximum speed.

DEP DEALER E-PROCESS

All-weather tires and winter tires

Index	Speed rating
Q M+S[2]	up to 100 mph (160 km/h)
T M+S[2]	up to 118 mph (190 km/h)
H M+S[2]	up to 130 mph (210 km/h)
V M+S[2]	up to 149 mph (240 km/h)

ⓘ Not all tires with the M+S marking provide the driving characteristics of winter tires. In addition to the M+S marking, winter tires also have the snowflake symbol on the tire wall. Tires with this marking fulfill the requirements of the Rubber Manufacturers Association (RMA) and the Rubber Association of Canada (RAC) regarding the tire traction on snow. They have been especially developed for driving on snow.

An electronic speed limiter prevents your vehicle from exceeding the following speeds:

- All vehicles (except AMG vehicles): 130 mph (210 km/h)
- AMG vehicles: 155 mph (250 km/h)
- AMG vehicles with increased top speed: 174 mph (280 km/h)

The speed rating of tires mounted at the factory may be higher than the maximum speed that the electronic speed limiter permits.

Make sure that your tires have the required speed rating, e.g. when buying new tires. The required speed rating for your vehicle can be found in the "Tires" section (▷ page 432).

Further information about reading tire data can be obtained from any qualified specialist workshop.

Load index



In addition to the load bearing index, load index ① may be imprinted after the letters that identify speed index ⑥ on the sidewall of the tire (▷ page 421).

- If no specification is given: no text (as in the example above), represents a standard load (SL) tire
- XL or Extra Load: represents a reinforced tire
- Light Load: represents a light load tire
- C, D, E: represents a load range that depends on the maximum load that the tire can carry at a certain pressure

ⓘ Tire data is vehicle-specific and may deviate from the data in the example.

Maximum load rating



Maximum tire load ① is the maximum permissible weight for which the tire is approved.

Do not overload the tires by exceeding the specified load limit. The maximum permissi-

2 Or M+S for winter tires.

DEP DEALER E-PROCESS

ble load can be found on the vehicle's Tire and Loading Information placard on the B-pillar on the driver's side (▷ page 416).

ⓘ The actual values for tires are vehicle-specific and may deviate from the values in the illustration.

DOT, Tire Identification Number (TIN)

US tire regulations stipulate that every tire manufacturer or retreader must imprint a TIN in or on the sidewall of each tire produced.



The TIN is a unique identification number. The TIN enables the tire manufacturers or retreaders to inform purchasers of recalls and other safety-relevant matters. It makes it possible for the purchaser to easily identify the affected tires.

The TIN is made up of manufacturer identification code ②, tire size ③, tire type code ④ and manufacturing date ⑤.

DOT (Department of Transportation): tire symbol ① marks that the tire complies with the requirements of the U.S. Department of Transportation.

Manufacturer identification code: manufacturer identification code ② provides details on the tire manufacturer. New tires have a code with two symbols. Retreaded tires have a code with four symbols.

For further information about retreaded tires, see (▷ page 432).

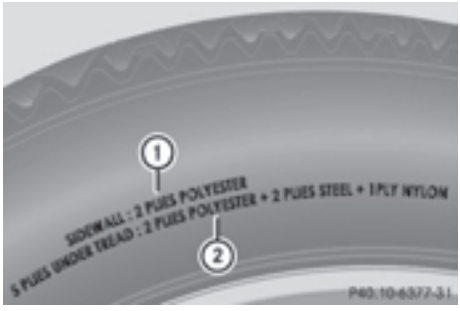
Tire size: identifier ③ describes the tire size.

Tire type code: tire type code ④ can be used by the manufacturer as a code to describe specific characteristics of the tire.

Date of manufacture: date of manufacture ⑤ provides information about the age of a tire. The first and second positions represent the week of manufacture, starting with "01" for the first calendar week. Positions three and four represent the year of manufacture. For example, a tire that is marked with "3208", was manufactured in week 32 in 2008.

ⓘ Tire data is vehicle-specific and may deviate from the data in the example.

Tire characteristics



This information describes the type of tire cord and the number of layers in sidewall ① and under tire tread ②.

ⓘ Tire data is vehicle-specific and may deviate from the data in the example.

Definition of terms for tires and loading

Tire ply composition and material used

Describes the number of plies or the number of layers of rubber-coated fabric in the tire tread and sidewall. These are made of steel, nylon, polyester and other materials.

Bar

Metric unit for tire pressure. 14.5038 pounds per square inch (psi) and 100 kilopascals (kPa) are the equivalent of 1 bar.

DEP DEALER E-PROCESS

DOT (Department of Transportation)

DOT-marked tires fulfill the requirements of the U S Department of Transportation.

Normal occupant weight

The number of occupants for which the vehicle is designed multiplied by 68 kilograms (150 lbs).

Uniform Tire Quality Grading Standards

A uniform standard to grade the quality of tires with regards to tread quality, tire traction and temperature characteristics. The quality grading assessment is made by the manufacturer following specifications from the U.S. government. The ratings are molded into the sidewall of the tire.

Recommended tire pressures

The recommended tire pressure applies to the tires mounted at the factory.

The Tire and Loading Information placard contains the recommended tire pressures for cold tires on a fully loaded vehicle and for the maximum permissible vehicle speed.

The tire pressure table contains the recommended pressures for cold tires for various operating conditions, i.e. differing load and speed conditions.

Increased vehicle weight due to optional equipment

The combined weight of all standard and optional equipment available for the vehicle, regardless of whether it is actually installed on the vehicle or not.

Rim

This is the part of the wheel on which the tire is mounted.

GAWR (Gross Axle Weight Rating)

The GAWR is the maximum gross axle weight rating. The actual load on an axle must never exceed the gross axle weight rating. The gross axle weight rating can be found on the vehicle identification plate on the B-pillar on the driver's side.

Speed rating

The speed rating is part of the tire identification. It specifies the speed range for which the tire is approved.

GTW (Gross Trailer Weight)

The GTW is the weight of a trailer including the weight of the load, luggage, accessories etc. on the trailer.

GVW (Gross Vehicle Weight)

The gross vehicle weight includes the weight of the vehicle including fuel, tools, the spare wheel, accessories installed, occupants, luggage and the drawbar noseweight, if applicable. The gross vehicle weight must not exceed the gross vehicle weight rating GVWR as specified on the vehicle identification plate on the B-pillar on the driver's side.

GVWR (Gross Vehicle Weight Rating)

The GVWR is the maximum permissible gross weight of a fully loaded vehicle (the weight of the vehicle including all accessories, occupants, fuel, luggage and the drawbar noseweight, if applicable). The gross vehicle weight rating is specified on the vehicle identification plate on the B-pillar on the driver's side.

Maximum loaded vehicle weight

The maximum weight is the sum of:

- the curb weight of the vehicle
- the weight of the accessories
- the load limit
- the weight of the factory installed optional equipment

Kilopascal (kPa)

Metric unit for tire pressure. 6.9 kPa corresponds to 1 psi. Another unit for tire pressure is bar. 100 kilopascals (kPa) are the equivalent of 1 bar.

Load index

In addition to the load-bearing index, the load index may also be imprinted on the sidewall of

DEP DEALER E-PROCESS

the tire. This specifies the load-bearing capacity more precisely.

Curb weight

The weight of a vehicle with standard equipment including the maximum capacity of fuel, oil and coolant. It also includes the air-conditioning system and optional equipment if these are installed in the vehicle, but does not include passengers or luggage.

Maximum load rating

The maximum load rating is the maximum permissible weight in kilograms or lbs for which a tire is approved.

Maximum permissible tire pressure

Maximum permissible tire pressure for one tire.

Maximum load on one tire

Maximum load on one tire. This is calculated by dividing the maximum axle load of one axle by two.

PSI (pounds per square inch)

A standard unit of measure for tire pressure.

Aspect ratio

Relationship between tire height and tire width in percent.

Tire pressure

This is pressure inside the tire applying an outward force to each square inch of the tire's surface. The tire pressure is specified in pounds per square inch (psi), in kilopascal (kPa) or in bar. The tire pressure should only be corrected when the tires are cold.

Cold tire pressure

The tires are cold:

- if the vehicle has been parked without direct sunlight on the tires for at least three hours and
- if the vehicle has not been driven further than 1 mile (1.6 km)

Tread

The part of the tire that comes into contact with the road.

Bead

The tire bead ensures that the tire sits securely on the wheel. There are several steel wires in the bead to prevent the tire from coming loose from the wheel rim.

Sidewall

The part of the tire between the tread and the bead.

Weight of optional extras

The combined weight of those optional extras that weigh more than the replaced standard parts and more than 2.3 kg (5 lbs). These optional extras, such as high-performance brakes, level control, a roof rack or a high-performance battery, are not included in the curb weight and the weight of the accessories.

TIN (Tire Identification Number)

This is a unique identifier which can be used by a tire manufacturer to identify tires, for example for a product recall, and thus identify the purchasers. The TIN is made up of the manufacturer's identity code, tire size, tire type code and the manufacturing date.

Load bearing index

The load bearing index (also load index) is a code that contains the maximum load bearing capacity of a tire.

Traction

Traction is the result of friction between the tires and the road surface.

TWR (Tongue Weight Rating)

The TWR specifies the maximum permissible weight that the ball coupling of the trailer tow hitch can support.

DEP DEALER E-PROCESS

Treadwear indicators

Narrow bars (tread wear bars) that are distributed over the tire tread. If the tire tread is level with the bars, the wear limit of 1/16 in (1.6 mm) has been reached.

Occupant distribution

The distribution of occupants in a vehicle at their designated seating positions.

Total load limit

Nominal load and luggage load plus 68 kg (150 lbs) multiplied by the number of seats in the vehicle.

Changing a wheel

Flat tire

The "Breakdown assistance" section (▷ page 387) contains information and notes on how to deal with a flat tire. Information on driving with MOExtended tires in the event of a flat tire can be found under "MOExtended tires (tires with run-flat characteristics" (▷ page 387).

Vehicles with an emergency spare wheel: in the event of a flat tire, mount the emergency spare wheel according to the description under "Mounting a wheel" (▷ page 428).

Rotating the wheels

⚠ WARNING

Interchanging the front and rear wheels may severely impair the driving characteristics if the wheels or tires have different dimensions. The wheel brakes or suspension components may also be damaged. There is a risk of accident.

Rotate front and rear wheels only if the wheels and tires are of the same dimensions.

! On vehicles equipped with a tire pressure monitor, electronic components are located in the wheel.

Tire-mounting tools should not be used near the valve. This could damage the electronic components.

Only have tires changed at a qualified specialist workshop.

Always observe the instructions and safety notes in the "Mounting a wheel" section (▷ page 428).

The wear patterns on the front and rear tires differ, depending on the operating conditions. Rotate the wheels before a clear wear pattern has formed on the tires. Front tires typically wear more on the shoulders and the rear tires in the center.

On vehicles that have the same size front and rear wheels, you can rotate the wheels according to the intervals in the tire manufacturer's warranty book in your vehicle documents. If no warranty book is available, the tires should be rotated every 3,000 to 6,000 miles (5,000 to 10,000 km). Depending on tire wear, this may be required earlier. Do not change the direction of wheel rotation.

Clean the contact surfaces of the wheel and the brake disc thoroughly every time a wheel is rotated. Check the tire pressure and, if necessary, restart the tire pressure loss warning system or the tire pressure monitor.

Direction of rotation

Tires with a specified direction of rotation have additional benefits, e.g. if there is a risk of hydroplaning. These advantages can only be gained if the tires are installed corresponding to the direction of rotation.

An arrow on the sidewall of the tire indicates its correct direction of rotation.

Storing wheels

Store wheels that are not being used in a cool, dry and preferably dark place. Protect the tires from oil, grease, gasoline and diesel.

DEP DEALER E-PROCESS

Mounting a wheel

Preparing the vehicle

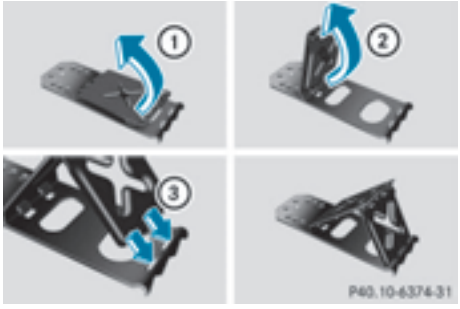
- ▶ **Vehicle with emergency spare wheel:** when mounting the emergency spare wheel in the event of a flat tire, follow the additional notes on vehicle preparation under "Flat tire" (▷ page 387).
- ▶ Stop the vehicle on solid, non-slippery and level ground.
- ▶ Unload heavy luggage.
- ▶ Apply the electric parking brake manually.
- ▶ Bring the front wheels into the straight-ahead position.
- ▶ Shift the transmission to position **P**.
- ▶ **Vehicles with the AIRMATIC package:** make sure that highway level is selected (▷ page 219).
- ▶ **Vehicles with the ON&OFFROAD package:** make sure that highway level is selected (▷ page 213).
- ▶ Switch off the engine.
- ▶ **Vehicles without KEYLESS-GO:** remove the SmartKey from the ignition lock.
- ▶ **Vehicles with KEYLESS-GO:** open the driver's door.
 The on-board electronics now have status **0**. This is the same as the SmartKey having been removed.
- ▶ **Vehicles with KEYLESS-GO:** remove the Start/Stop button from the ignition lock (▷ page 165).
- ▶ If included in the vehicle equipment, remove the tire-change tool kit from the vehicle.
- ▶ Safeguard the vehicle against rolling away.

ⓘ Apart from certain country-specific variations, vehicles are not equipped with a tire-change tool kit. For information on which tools are required to perform a wheel change on your vehicle, consult an authorized Mercedes-Benz Center.

Necessary tire-changing tools can include, for example:

- Jack
- Wheel chock
- Lug wrench

Securing the vehicle to prevent it from rolling away



If your vehicle is equipped with a wheel chock, it can be found in the tire-change tool kit (▷ page 386).

The folding wheel chock is an additional safety measure to prevent the vehicle from rolling away, for example when changing a wheel.

- ▶ Fold both plates upwards ①.
- ▶ Fold out lower plate ②.
- ▶ Guide the lugs on the lower plate fully into the openings in base plate ③.



- ▶ **On level ground:** place chocks or other suitable items under the front and rear of the wheel that is diagonally opposite the wheel you wish to change.

DEP DEALER E-PROCESS



▶ **On light downhill gradients:** place chocks or other suitable items in front of the wheels of the front and rear axle.

Raising the vehicle

⚠ WARNING

If you do not position the jack correctly at the appropriate jacking point of the vehicle, the jack could tip over with the vehicle raised. There is a risk of injury.

Only position the jack at the appropriate jacking point of the vehicle. The base of the jack must be positioned vertically, directly under the jacking point of the vehicle.

! **AMG vehicles with "Minispare" emergency spare wheel:** use the "Minispare" emergency spare wheel **only on the rear axle**. If you mount the "Minispare" emergency spare wheel on the front axle, this could result in damage to the brake system.

If a tire on the front axle is defective, an intact wheel from the rear axle must first be replaced with the "Minispare" emergency spare wheel. The faulty wheel on the front axle may only then be replaced by the undamaged wheel from the rear axle.

Make sure to note the placard on the "Minispare" emergency spare wheel.

! The jack is designed exclusively for jacking up the vehicle at the jacking points. Otherwise, your vehicle could be damaged.

Observe the following when raising the vehicle:

- To raise the vehicle, only use the vehicle-specific jack that has been tested and approved by Mercedes-Benz. If used incorrectly, the jack could tip over with the vehicle raised.
- The jack is designed only to raise and hold the vehicle for a short time while a wheel is being changed. It is not suited for performing maintenance work under the vehicle.
- Avoid changing the wheel on uphill and downhill slopes.
- Before raising the vehicle, secure it from rolling away by applying the parking brake and inserting wheel chocks. Do not disengage the parking brake while the vehicle is raised.
- The jack must be placed on a firm, flat and non-slip surface. On a loose surface, a large, flat, load-bearing underlay must be used. On a slippery surface, a non-slip underlay must be used, e.g. rubber mats.
- Do not use wooden blocks or similar objects as a jack underlay. Otherwise, the jack will not be able to achieve its load-bearing capacity due to the restricted height.
- Make sure that the distance between the underside of the tires and the ground does not exceed 1.2 in (3 cm).
- Do not place your hands or feet under the raised vehicle.
- Do not lie under the vehicle.
- Do not start the engine when the vehicle is raised.
- Never open or close a door or the tailgate when the vehicle is raised.
- Make sure that no persons are present in the vehicle when the vehicle is raised.

DEP DEALER E-PROCESS

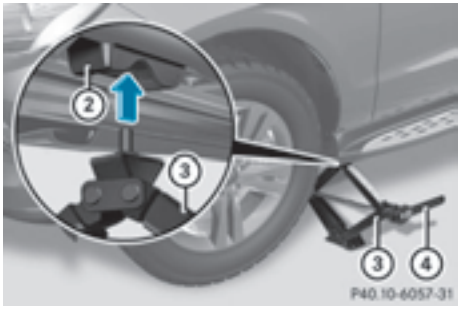


▶ Using lug wrench ①, loosen the bolts on the wheel you wish to change by about one full turn. Do not unscrew the bolts completely.



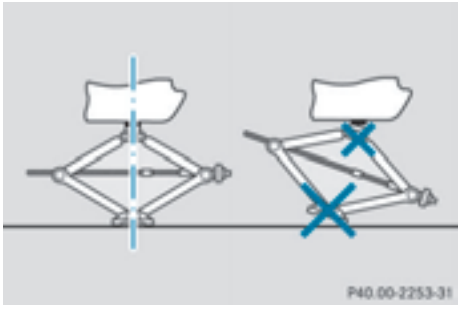
The jacking points are located just behind the front wheel housings and just in front of the rear wheel housings (arrows).

▶ Take the ratchet wrench out of the vehicle tool kit and place it on the hexagon nut of the jack so that the letters **AUF** are visible.



▶ Position jack ③ at jacking point ②.

The alignment bolt on the jack must be inserted into the intended opening on the jacking point.



▶ Make sure the foot of the jack is directly beneath the jacking point.

▶ Turn ratchet wrench ④ until jack ③ sits completely on jacking point ② and the base of the jack lies evenly on the ground.

▶ Turn ratchet wrench ④ until the tire is raised a maximum of 1.2 in (3 cm) from the ground.

Removing a wheel

! Do not place wheel bolts in sand or on a dirty surface. The bolt and wheel hub threads could otherwise be damaged when you screw them in.



▶ Unscrew the uppermost wheel bolt completely.

▶ Screw alignment bolt ① into the thread instead of the wheel bolt.

▶ Unscrew the remaining wheel bolts fully.

▶ Remove the wheel.

Mounting a new wheel

⚠ WARNING

Oiled or greased wheel bolts or damaged wheel bolts/hub threads can cause the wheel bolts to come loose. As a result, you could lose a wheel while driving. There is a risk of accident.

Never oil or grease wheel bolts. In the event of damage to the threads, contact a qualified specialist workshop immediately. Have the damaged wheel bolts or hub threads replaced/renewed. Do not continue driving.

⚠ WARNING

If you tighten the wheel bolts or wheel nuts when the vehicle is raised, the jack could tip over. There is a risk of injury.

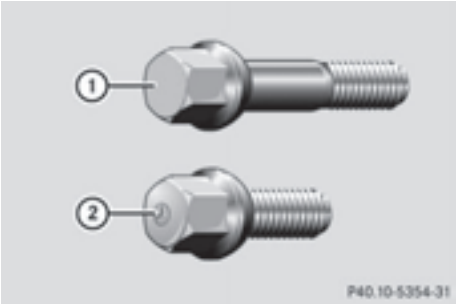
Only tighten the wheel bolts or wheel nuts when the vehicle is on the ground.

! To prevent damage to the paintwork, hold the wheel securely against the wheel hub while screwing in the first wheel bolt.

Always pay attention to the instructions and safety notes in the "Changing a wheel" section (▷ page 427).

Only use wheel bolts that have been designed for the wheel and the vehicle. For safety reasons, Mercedes-Benz recommends that you only use wheel bolts which have been approved for Mercedes-Benz vehicles and the respective wheel.

! Always use wheel bolts ② to mount the "Minispare" emergency spare wheel. Using other wheel bolts to mount the "Minispare" emergency spare wheel could damage the brake system.



① Wheel bolts for all wheels supplied by the factory

② Wheel bolts for the collapsible spare wheel



- ▶ Clean the wheel and wheel hub contact surfaces.
- ▶ Slide the wheel to be mounted onto the alignment bolt and push it on.
- ▶ Tighten the wheel bolts until they are finger-tight.
- ▶ Unscrew the alignment bolt.
- ▶ Tighten the last wheel bolt until it is finger-tight.

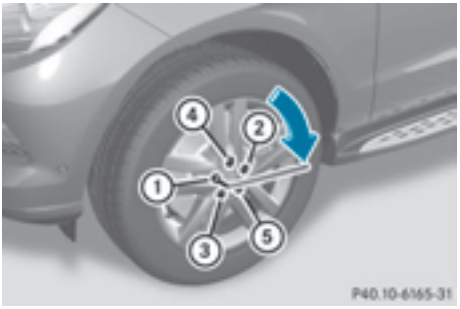
Lowering the vehicle

⚠ WARNING

The wheels could work loose if the wheel nuts and bolts are not tightened to the specified tightening torque. There is a risk of accident.

Have the tightening torque immediately checked at a qualified specialist workshop after a wheel is changed.

DEP DEALER E-PROCESS



- ▶ Place the ratchet wrench onto the hexagon nut of the jack so that the letters **AB** are visible.
- ▶ Turn the ratchet wrench until the vehicle is once again standing firmly on the ground.
- ▶ Place the jack to one side.
- ▶ Tighten the wheel bolts evenly in a crosswise pattern in the sequence indicated (① to ⑤). The tightening torque must be **110 lb-ft (150 Nm)**.
- ▶ Turn the jack back to its initial position.
- ▶ Stow the jack and the rest of the tire-change tool kit in the stowage well under the cargo compartment floor again.
- ▶ Check the tire pressure of the newly mounted wheel and adjust it if necessary.

 Observe the recommended tire pressure (▷ page 408).

ⓘ Vehicles with tire pressure monitor: all wheels mounted must be equipped with functioning sensors.

Wheel and tire combinations

General notes

❗ For safety reasons, Mercedes-Benz recommends that you only use tires and wheels which have been approved by Mercedes-Benz specifically for your vehicle.

These tires have been specially adapted for use with the control systems, such as ABS or ESP®, and are marked as follows:

- MO = Mercedes-Benz Original
- MOE = Mercedes-Benz Original Extended (tires featuring run-flat characteristics)
- MO1 = Mercedes-Benz Original (only certain AMG tires)

Mercedes-Benz Original Extended tires may only be used on wheels that have been specifically approved by Mercedes-Benz.

Only use tires, wheels or accessories tested and approved by Mercedes-Benz. Certain characteristics, e.g. handling, vehicle noise emissions or fuel consumption, may otherwise be adversely affected. In addition, when driving with a load, tire dimension variations could cause the tires to come into contact with the bodywork and axle components. This could result in damage to the tires or the vehicle.

Mercedes-Benz accepts no liability for damage resulting from the use of tires, wheels or accessories other than those tested and approved.

Information on tires, wheels and approved combinations can be obtained from any qualified specialist workshop.

❗ Retreaded tires are neither tested nor recommended by Mercedes-Benz, since previous damage cannot always be detected on retreaded tires. As a result, Mercedes-Benz cannot guarantee vehicle safety if retreaded tires are mounted. Do not mount used tires if you have no information about their previous usage.

Overview of abbreviations used in the following tire tables:

- BA: both axles
- FA: front axle
- RA: rear axle

DEP DEALER E-PROCESS

The recommended pressures for various operating conditions can be found:

- on the Tire and Loading Information placard with the recommended tire pressures on the B-pillar on the driver's side
- in the tire pressure table on the inside of the fuel filler flap

Observe the notes on recommended tire pressures under various operating conditions (▷ page 408).

Check tire pressures regularly, and only when the tires are cold. Comply with the maintenance recommendations of the tire manufacturer in the vehicle document wallet.

Notes on the vehicle equipment – always equip the vehicle with:

- tires of the same size across an axle (left and right)
- the same type of tires at a given time (summer tires, winter tires, MOExtended tires)

Vehicles equipped with MOExtended tires are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you mount tires that do not feature run-flat properties, e.g. winter tires. A TIREFIT kit may be obtained from a qualified specialist workshop.

ⓘ Not all wheel and tire combinations are available at the factory for all countries.

ⓘ The following pages contain information on approved wheel rims and tire sizes for equipping your vehicle with winter tires. Winter tires are not available at the factory as standard equipment or optional extras.

If you want to equip your vehicle with approved winter tires, it may be necessary to obtain wheel rims in the corresponding size. The size of the approved winter tires may differ from the standard tires. This is dependent on the model and the equipment installed at the factory.

The tires and wheel rims, as well as further information, can be obtained at a qualified specialist workshop.

DEALER E-PROCESS

Tires

GL 350 BlueTEC 4MATIC

All-weather tires

R 19

Tires	Alloy wheels
BA: 275/55 R 19 111 H M+S[3]	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

R 20

Tires	Alloy wheels
BA: 275/50 R 20 109 H M+S[3, 4]	BA: 8.5 J x 20 H2 Wheel offset: 2.44 in (62 mm)

All-terrain tires

R 18

Tires	Alloy wheels
BA: 265/60 R 18 110 H M+S	BA: 8.0 J x 18 H2 Wheel offset: 2.22 in (56.5 mm)

R 19

Tires	Alloy wheels
BA: 275/55 R 19 111 H M+S[3]	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

Winter tires

R 18

Tires	Alloy wheels
BA: 265/60 R 18 110 H M+S	BA: 8.0 J x 18 H2 Wheel offset: 2.22 in (56.5 mm)

3 Use of snow chains not permitted. Observe the notes in the "Snow chains" section.

4 Available as MOExtended tires.

DEALER E-PROCESS

R 19

Tires	Alloy wheels
BA: 265/55 R 19 109 H M+S	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

R 20

Tires	Alloy wheels
BA: 275/50 R 20 109 H M+S	BA: 8.5 J x 20 H2 Wheel offset: 2.44 in (62 mm)

GL 450

All-weather tires

R 19

Tires	Alloy wheels
BA: 275/55 R 19 111 H M+S[3]	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

R 20

Tires	Alloy wheels
BA: 275/50 R 20 109 H M+S[3, 4]	BA: 8.5 J x 20 H2 Wheel offset: 2.44 in (62 mm)

All-terrain tires

R 19

Tires	Alloy wheels
BA: 275/55 R 19 111 H M+S[3]	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

Winter tires

R 19

Tires	Alloy wheels
BA: 265/55 R 19 109 H M+S	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

3 Use of snow chains not permitted. Observe the notes in the "Snow chains" section.

4 Available as MOExtended tires.

DEALER E-PROCESS

R 20

Tires	Alloy wheels
BA: 275/50 R 20 109 H M+S	BA: 8.5 J x 20 H2 Wheel offset: 2.44 in (62 mm)

GL 450 4MATIC

All-weather tires

R 19

Tires	Alloy wheels
BA: 275/55 R 19 111 H M+S[3]	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

R 20

Tires	Alloy wheels
BA: 275/50 R 20 109 H M+S[3, 4]	BA: 8.5 J x 20 H2 Wheel offset: 2.44 in (62 mm)

All-terrain tires

R 19

Tires	Alloy wheels
BA: 275/55 R 19 111 H M+S[3]	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

Winter tires

R 19

Tires	Alloy wheels
BA: 265/55 R 19 109 H M+S	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

R 20

Tires	Alloy wheels
BA: 275/50 R 20 109 H M+S	BA: 8.5 J x 20 H2 Wheel offset: 2.44 in (62 mm)

3 Use of snow chains not permitted. Observe the notes in the "Snow chains" section.

4 Available as MOExtended tires.

DEALER E-PROCESS

GL 550 4MATIC

All-weather tires

R 20

Tires	Alloy wheels
BA: 275/50 R 20 109 H M+S[3, 4]	BA: 8.5 J x 20 H2 Wheel offset: 2.44 in (62 mm)

R 21

Tires	Alloy wheels
BA: 295/40 R 21 111 V XL M+S[3, 5]	BA: 10.0 J x 21 H2 Wheel offset: 1.81 in (46 mm)
BA: 295/40 R 21 111 W XL M+S[3, 5]	BA: 10.0 J x 21 H2 Wheel offset: 1.81 in (46 mm)

All-terrain tires

R 19

Tires	Alloy wheels
BA: 275/55 R 19 111 H M+S[3]	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

Winter tires

R 19

Tires	Alloy wheels
BA: 265/55 R 19 109 H M+S	BA: 8.5 J x 19 H2 Wheel offset: 2.44 in (62 mm)

R 20

Tires	Alloy wheels
BA: 275/50 R 20 109 H M+S	BA: 8.5 J x 20 H2 Wheel offset: 2.44 in (62 mm)
BA: 275/45 R 20 110 V XL M+S [5]	BA: 9.0 J x 20 H2 Wheel offset: 1.61 in (41 mm)

3 Use of snow chains not permitted. Observe the notes in the "Snow chains" section.
4 Available as MOExtended tires.
5 Only available on vehicles with the AMG Sports package (code P 31).

GL 63 AMG 4MATIC

Summer tires

R 21

Tires	Alloy wheels
BA: 295/40 ZR 21 111 Y XL[3]	BA: 10.0 J x 21 H2 Wheel offset: 1.81 in (46 mm)

Winter tires

R 20

Tires	Alloy wheels
BA: 275/45 R 20 110 V XL M+S	BA: 9.0 J x 20 H2 Wheel offset: 1.61 in (41 mm)

Emergency spare wheel

Important safety notes

⚠ WARNING

The wheel or tire size as well as the tire type of the spare wheel or emergency spare wheel and the wheel to be replaced may differ. Mounting an emergency spare wheel may severely impair the driving characteristics. There is a risk of an accident.

To avoid hazardous situations:

- adapt your driving style accordingly and drive carefully.
- never mount more than one spare wheel or emergency spare wheel that differs in size.
- only use a spare wheel or emergency spare wheel of a different size briefly.
- do not switch ESP® off.
- have a spare wheel or emergency spare wheel of a different size replaced at the nearest qualified specialist workshop. Observe that the wheel and tire dimensions as well as the tire type must be correct.

! AMG vehicles with "Minispare" emergency spare wheel: use the "Minispare" emergency spare wheel **only on the rear axle**. If you mount the "Minispare" emergency spare wheel on the front axle, this could result in damage to the brake system.

If a tire on the front axle is defective, an intact wheel from the rear axle must first be replaced with the "Minispare" emergency spare wheel. The faulty wheel on the front axle may only then be replaced by the undamaged wheel from the rear axle.

Make sure to note the placard on the "Minispare" emergency spare wheel.

When using an emergency spare wheel or spare wheel of a different size, you must not exceed the maximum speed of 50 mph (80 km/h).

Snow chains must not be mounted on emergency spare wheels.

General notes

Mounting the emergency spare wheel is described under "Mounting a wheel" (▷ page 428).

You should regularly check the pressure of the emergency spare wheel, particularly prior to long trips, and correct the pressure as nec-

3 Use of snow chains not permitted. Observe the notes in the "Snow chains" section.

essary (▷ page 408). The value on the wheel or as given in the "Wheels and tires" section is valid (▷ page 441).

An emergency spare wheel may also be mounted against the direction of rotation. Observe the time restriction on use as well as the speed limitation specified on the emergency spare wheel.

Replace the tires after six years at the latest, regardless of wear. This also applies to the emergency spare wheel.

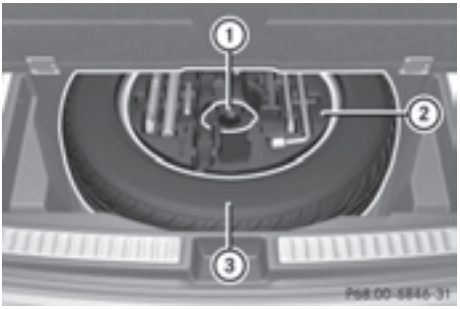
ⓘ When you are driving with the collapsible spare wheel mounted, the tire pressure loss warning system or the tire pressure monitor cannot function reliably. Only restart the tire pressure loss warning system or tire pressure monitor when the defective wheel has been replaced with a new wheel.

Vehicles with tire pressure monitor: after mounting an emergency spare wheel, the system may still display the tire pressure of the removed wheel for a few minutes. The value displayed for the mounted emergency spare wheel is not the same as the current tire pressure of the emergency spare wheel.

Removing the emergency spare wheel

Vehicles with a "Minispare" emergency spare wheel under the cargo compartment floor

Always observe the instructions and safety notes in the "Mounting a wheel" section (▷ page 428).

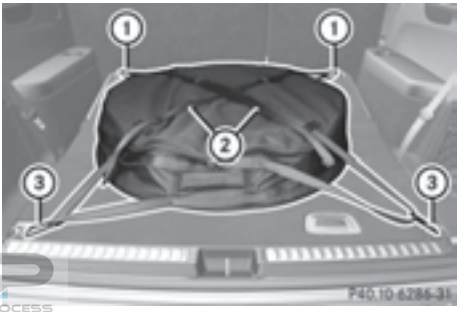


Emergency spare wheel (example: vehicle without lockable cargo compartment floor)

- ▶ **To remove the emergency spare wheel:** lift the cargo compartment floor up (▷ page 347).
- ▶ **Vehicles with a lockable cargo compartment floor:** remove the stowage tray.
- ▶ Release the Velcro fastener (▷ page 386).
- ▶ Take out the jack.
- ▶ Turn emergency spare wheel retainer ① counter-clockwise and remove it.
- ▶ Remove stowage well ②.
- ▶ Remove "Minispare" emergency spare wheel ③.

Vehicles with a "Minispare" emergency spare wheel in the emergency spare wheel bag

On vehicles with a Bang & Olufsen sound system, the "Minispare" emergency spare wheel is packed in an emergency spare wheel bag. The emergency spare wheel bag is secured to the cargo tie-down rings in the cargo compartment.



DEP DEALER E-PROCESS

- ▶ **To remove the emergency spare wheel:** detach fastening straps ②.
- ▶ Unhook retaining spring hooks ① and ③ of fastening straps ② from the cargo tie-down rings.
- ▶ Remove the emergency spare wheel bag with the "Minispare" emergency spare wheel.
- ▶ Open the emergency spare wheel bag and remove the "Minispare" emergency spare wheel.
- ▶ **To stow the emergency spare wheel:** place the "Minispare" emergency spare wheel into the emergency spare wheel bag and close the emergency spare wheel bag.
- ▶ Place the emergency spare wheel bag with the "Minispare" emergency spare wheel into the cargo compartment with the carrying strap at the back.
- ▶ Hook retaining spring hooks ① and ③ of fastening straps ② into the cargo tie-down rings.
- ▶ Tighten fastening straps ②.

DEP DEALER E-PROCESS

Technical data

"Minispare" emergency spare wheel

Tires	Alloy wheels
T 165/90 R19 119 M Tire pressure: 420 kPa (4.2 bar/61 psi)	4.5 B x 19 H2 Wheel offset: 1.58 in (40 mm)

DEP DEALER E-PROCESS

DEP
DEALER E-PROCESS

Useful information 444
Information regarding technical data 444
Vehicle electronics 444
Identification plates 446
Service products and filling capacities 447
Vehicle data 454
Vehicle data for off-road driving 455
Trailer tow hitch 457

DEP
DEALER E-PROCESS

Useful information

ⓘ This Operator's Manual describes all models and all standard and optional equipment of your vehicle available at the time of publication of the Operator's Manual. Country-specific differences are possible. Please note that your vehicle may not be equipped with all features described. This also applies to safety-related systems and functions.

ⓘ Read the information on qualified specialist workshops (▷ page 29).

Information regarding technical data

ⓘ The data stated here specifically refers to a vehicle with standard equipment. Consult an authorized Mercedes-Benz Center for the data for all vehicle variants and trim levels.

Vehicle electronics

Retrofitting two-way radios and mobile phones (RF transmitters)

⚠ **WARNING**

The electromagnetic radiation from modified or incorrectly retrofitted RF-transmitters can interfere with the vehicle electronics. This can compromise the operational safety of the vehicle. There is a risk of an accident.

You should have all work to electrical and electronic equipment carried out at a qualified specialist workshop.

⚠ **WARNING**

The electromagnetic radiation from incorrectly operated RF transmitters can interfere with the vehicle electronics, for example:

- if the RF transmitter is not connected with an exterior antenna
- the exterior antenna has been installed incorrectly or is not a low-reflection type

This can compromise the operational safety of the vehicle. There is a risk of an accident.

Have the low-reflection exterior antenna mounted at a qualified specialist workshop. When operating RF transmitters in the vehicle, always connect them with the low-reflection exterior antenna.

! The operating permit may be invalidated if the instructions for installation and use of RF transmitters are not observed.

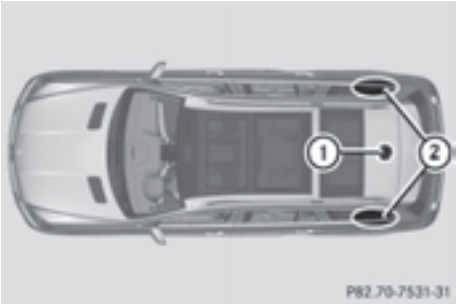
In particular, the following conditions must be complied with:

- only approved wavebands may be used.
- compliance with the maximum permissible output in these wavebands is required.
- only approved antenna positions may be used.

Excessive levels of electromagnetic radiation may cause damage to your health and the health of others. Using an exterior antenna takes into account current scientific discussions relating to the possible health hazards that may result from electromagnetic fields.

The following antenna positions may be used if RF transmitters have been properly installed:

DEP DEALER E-PROCESS



Approved antenna positions
① Rear roof area
② Rear fender

ℹ On the rear fenders, it is recommended to position the antenna on the side of the vehicle closest to the center of the road.

Use the Technical Specification ISO/TS 21609 when retrofitting RF transmitters (Road Vehicles - EMC guidelines for installation of aftermarket radio frequency transmitting equipment). Observe the legal requirements for retrofittings.

If your vehicle has installations for two-way radio equipment, use the power supply or antenna connections intended for use with the basic wiring. Be sure to observe the manufacturer's additional instructions when installing.

Deviations with respect to wavebands, maximum transmission outputs or antenna positions must be approved by Mercedes-Benz.

The maximum transmission output (PEAK) at the base of the antenna must not exceed the following values:

Waveband	Maximum transmission output
Short wave 3 - 54 MHz	100 W
4 m waveband 74 - 88 MHz	30 W
2 m waveband 144 - 174 MHz	50 W
Trunked radio/Tetra 380 - 460 MHz	10 W
70 cm waveband 400 - 460 MHz	35 W
Mobile communications (2G/3G/4G)	10 W

The following can be used in the vehicle without restrictions:

- RF transmitters with a maximum transmission output of up to 100 mW
- RF transmitters with transmitter frequencies in the 380 - 410 MHz waveband and a maximum transmission output of up to 2 W (trunked radio/Tetra)
- Mobile telephones (2G/3G/4G)

There is no restriction for antenna positions on the outside of the vehicle for the following wavebands:

- Trunked radio/Tetra
- 70 cm waveband
- 2G/3G/4G

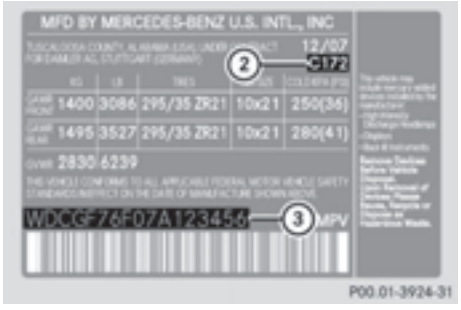
DEP DEALER E-PROCESS

Identification plates

Vehicle identification plate with vehicle identification number (VIN)



▶ Open the driver's door.
You will see vehicle identification plate ①.



Example: vehicle identification plate (USA only)
② Paint code
③ VIN



Example: vehicle identification plate (Canada only)
② Paint code
③ VIN

ⓘ The data shown on the vehicle identification plate is used only as an example. This data is different for every vehicle and can deviate from the data shown here. You can find the data applicable to your vehicle on the vehicle identification plate.

Vehicle identification number (VIN)



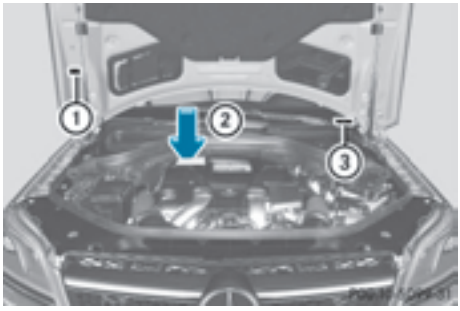
▶ Open the front right-hand door.
▶ Open cover ① in the direction of the arrow and remove it.
You will see the VIN.

The VIN can also be found in the following locations:

- on the lower edge of the windshield (▷ page 447)
- on the vehicle identification plate (▷ page 446)

DEP DEALER E-PROCESS

Engine number



① Emission control information plate, including the certification of both federal and Californian emissions standards
② Engine number (stamped into the crankcase)
③ VIN (on the lower edge of the windshield)

Service products and filling capacities

Important safety notes

⚠ WARNING

Service products may be poisonous and hazardous to health. There is a risk of injury.

Comply with instructions on the use, storage and disposal of service products on the labels of the respective original containers. Always store service products sealed in their original containers. Always keep service products out of the reach of children.

Environmental note

Dispose of service products in an environmentally responsible manner.

Service products include the following:

- Fuels
- Exhaust gas aftertreatment additives, e.g. DEF
- Lubricants (e.g. engine oil, transmission oil)
- Coolant
- Brake fluid
- Windshield washer fluid
- Climate control system refrigerant

Components and service products must be matched. Only use products recommended by Mercedes-Benz. Damage which is caused by the use of products which have not been recommended is not covered by the Mercedes-Benz warranty or goodwill gestures. They are listed in this Mercedes-Benz Operator's Manual in the appropriate section.

Information on tested and approved products can be obtained at an authorized Mercedes-Benz Center or on the Internet at http://bevo.mercedes-benz.com.

You can recognize service products approved by Mercedes-Benz by the following inscription on the containers:

- MB-Freigabe (e.g. MB-Freigabe 229.51)
- MB Approval (e.g. MB Approval 229.51)

Other designations or recommendations indicate a level of quality or a specification in accordance with an MB Sheet Number (e.g. MB 229.5). They have not necessarily been approved by Mercedes-Benz.

Other identifications, for example:

- 0 W-30
- 5 W-30
- 5 W-40

Fuel

Important safety notes

⚠ WARNING

Fuel is highly flammable. If you handle fuel incorrectly, there is a risk of fire and explosion.

You must avoid fire, open flames, creating sparks and smoking. Switch off the engine and, if applicable, the auxiliary heating before refueling.

DEP DEALER E-PROCESS

⚠ WARNING

Fuel is poisonous and hazardous to health. There is a risk of injury.

You must make sure that fuel does not come into contact with your skin, eyes or clothing and that it is not swallowed. Do not inhale fuel vapors. Keep fuel away from children.

If you or others come into contact with fuel, observe the following:

- Wash away fuel from skin immediately using soap and water.
- If fuel comes into contact with your eyes, immediately rinse them thoroughly with clean water. Seek medical assistance without delay.
- If fuel is swallowed, seek medical assistance without delay. Do not induce vomiting.
- Immediately change out of clothing which has come into contact with fuel.

Tank capacity

Model	Total capacity
All other models	26.4 US gal (100.0 l)

Model	Of which reserve
Mercedes-AMG vehicles	Approx. 3.7 US gal (14.0 l)
All other models	Approx. 3.2 US gal (12.0 l)

Gasoline

Fuel grade

! Do not use diesel to refuel vehicles with a gasoline engine. Do not switch on the ignition if you accidentally refuel with the wrong fuel. Otherwise, the fuel will enter the fuel system. Even small amounts of the wrong fuel could result in damage to the fuel system and the engine. Notify a qualified specialist workshop and have the fuel tank and fuel lines drained completely.

! Only refuel using unleaded premium grade gasoline with at least 91 AKI/ 95 RON.

! Only use the fuel recommended. Operating the vehicle with other fuels can lead to engine failure.

! Do not use the following:

- E85 (gasoline with 85% ethanol)
- E100 (100% ethanol)
- M15 (gasoline with 15% methanol)
- M30 (gasoline with 30% methanol)
- M85 (gasoline with 85% methanol)
- M100 (100% methanol)
- Gasoline with metalliferous additives
- Diesel

Do not mix such fuels with the fuel recommended for your vehicle. Do not use additives. Otherwise, engine damage may occur. This does not include cleaning additives for the removal and prevention of residue build-up. Gasoline may only be mixed with cleaning additives recommended by Mercedes-Benz; see "Additives". You can obtain further information from any authorized Mercedes-Benz Center.

! To ensure the longevity and full performance of the engine, only premium-grade unleaded gasoline must be used.

If standard unleaded gasoline is unavailable and you have to refuel with unleaded gasoline of a lower grade, observe the following precautions:

- Only fill the fuel tank to half full with regular unleaded gasoline and fill the rest

DEP DEALER E-PROCESS

with premium-grade unleaded gasoline as soon as possible.
- Do not drive at the maximum speed.
- Avoid sudden acceleration and engine speeds over 3,000 rpm.

You will usually find information about the fuel grade on the pump. If you cannot find the label on the pump, ask the staff for assistance.

ⓘ For further information, consult a qualified specialist workshop or visit http://www.mbusa.com (USA only).

ⓘ E10 fuel contains up to 10% bioethanol. Your vehicle is E10-compatible. You can refuel your vehicle using E10 fuel.

As a temporary measure, if the recommended fuel is not available, you may also use regular unleaded gasoline with an octane rating of 87 AKI/91 RON. This may reduce engine performance and increase fuel consumption. Avoid driving at full throttle and sudden acceleration. Never refuel using fuel with a lower AKI.

Information on refueling (▷ page 183).

Additives

! Operating the engine with fuel additives added later can lead to engine failure. Do not mix fuel additives with fuel. This does not include additives for the removal and prevention of residue buildup. gasoline must only be mixed with additives recommended by Mercedes-Benz. Comply with the instructions for use on the product label. More information about recommended additives can be obtained from any authorized Mercedes-Benz Center.

Mercedes-Benz recommends that you use branded fuels that have additives.

The quality of the fuel available in some countries may not be sufficient. Residue could build up in the injection system as a result. In such cases, and in consultation with an authorized Mercedes-Benz Center, the gasoline may be mixed with the cleaning additive recommended by Mercedes-Benz. You must observe the notes and mixing ratios specified on the container.

Diesel

Fuel grade

⚠ WARNING

If you mix diesel fuel with gasoline, the flash point is lower than that of pure diesel fuel. When the engine is running, exhaust system components could overheat without being noticed. There is a risk of fire.

Never refuel with gasoline. Never mix gasoline with diesel fuel.

! Only use Ultra Low Sulfur Diesel (ULSD), otherwise it may lead to increased wear and damage to the fuel system, engine and exhaust system.

! Do not use the following:
- gasoline
- diesel with a bio-diesel content greater than 5% (e.g. B20)
- bio-diesel
- vegetable oil
- paraffin
- kerosene
- marine diesel
- heating oil

Do not mix such fuels with diesel fuel and do not use any special additives. Otherwise, engine damage may occur.

! In countries outside USA and Canada, only use sulfur-free diesel with a sulfur content under 50 ppm. Otherwise, the emission control system could be damaged.

You will usually find information about the fuel grade on the pump. If you cannot find the label on the pump, ask the staff for assistance.

Information on refueling (▷ page 183).

DEALER E-PROCESS

Low outside temperatures

Diesel fuel with improved cold flow properties is available during the winter months. Further information about fuel properties can be obtained from oil companies, e.g. at gas stations.

DEF

Important safety notes

Comply with the important safety notes for service products when handling DEF (▷ page 447).

DEF is a water-soluble fluid for the exhaust gas aftertreatment of diesel engines. It is:

- not poisonous
- colorless and odorless
- not flammable

When you open the DEF container, small amounts of ammonia vapor may be released.

Ammonia vapors have a pungent odor and are particularly irritating to the skin, to mucous membranes and to the eyes. You may experience a burning sensation in your eyes, nose and throat. Coughing and watering of the eyes are possible.

Do not inhale ammonia vapors. Fill the DEF tank only in well-ventilated areas.

Low outside temperatures

DEF freezes at a temperature of approximately 12 °F (-11 °C). The vehicle is delivered from the factory equipped with a DEF preheating system. Winter operation can thus be guaranteed even at temperatures below 12 °F (-11 °C).

Additives

! Only use DEF in accordance with ISO 22241. Do not use additives with DEF and do not dilute DEF with water. This may destroy the BlueTEC exhaust gas aftertreatment system.

Purity

! Impurities in DEF (e.g. due to other service products, cleaning agents or dust) lead to:

- increased emission values
- damage to the catalytic converter
- engine damage
- malfunctions in the BlueTEC exhaust gas aftertreatment system

Assuring the purity of DEF is particularly important with respect to avoiding malfunctions in the BlueTEC exhaust gas aftertreatment system.

If DEF is pumped out of the DEF tank, e.g. during repair work, it must not be returned to the tank. The purity of the fluid can no longer be guaranteed.

Filling capacities

Model	Total capacity
GL 350 BlueTEC 4MATIC	8.8 US gal (33.4 l)

Engine oil

General notes

! Never use engine oil or an oil filter of a specification other than is necessary to fulfill the prescribed service intervals. Do not change the engine oil or oil filter in order to achieve longer replacement intervals than those prescribed. You could otherwise cause engine damage or damage to the exhaust gas aftertreatment.

Follow the instructions in the service interval display regarding the oil change. Otherwise, you may damage the engine and the exhaust gas aftertreatment.

When handling engine oil, observe the important safety notes on service products (▷ page 447).

DEP DEALER E-PROCESS

The engine oils are matched to the performance of Mercedes-Benz engines and service intervals. You should therefore only use engine oils and oil filters that are approved for vehicles with maintenance systems.

For a list of approved engine oils and oil filters, consult an authorized Mercedes-Benz Center. Or visit the website http://bevo.mercedes-benz.com.

The table shows which engine oils have been approved for your vehicle.

Gasoline engines	MB Approval
All models	229.5

Diesel engines	MB Approval
GL 350 BlueTEC 4MATIC	228.51, 229.31, 229.51, 229.52

Mercedes-AMG vehicles: use only SAE 0W-40 or SAE 5W-40 engine oils.

ⓘ MB approval is indicated on the oil containers.

Filling capacities

The following values refer to an oil change including the oil filter.

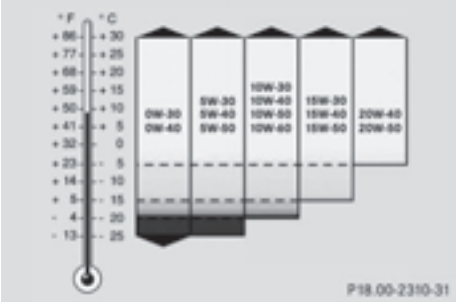
Missing values were not available at time of going to print.

Model	Capacity
GL 350 BlueTEC 4MATIC	8.5 US qt (8.0 l)
GL 450 GL 450 4MATIC	7.4 US qt (7.0 l)
GL 550 4MATIC	9.0 US qt (8.5 l)
Mercedes-AMG vehicles	

Additives

❗ Do not use any additives in the engine oil. This could damage the engine.

Engine oil viscosity



Viscosity describes the flow characteristics of a fluid. If an engine oil has a high viscosity, this means that it is thick; a low viscosity means that it is thin.

Select an engine oil with an SAE classification (viscosity) suitable for the prevailing outside temperatures. The table shows you which SAE classifications are to be used. The low-temperature characteristics of engine oils can deteriorate significantly, e.g. as a result of aging, soot and fuel deposits. It is therefore strongly recommended that you carry out regular oil changes using an approved engine oil with the appropriate SAE classification.

Brake fluid

⚠ **WARNING**

The brake fluid constantly absorbs moisture from the air. This lowers the boiling point of the brake fluid. If the boiling point of the brake fluid is too low, vapor pockets may form in the brake system when the brakes are applied hard. This would impair braking efficiency. There is a risk of an accident.

You should have the brake fluid renewed at the specified intervals.

DEP DEALER E-PROCESS

Comply with the important safety notes for service products when handling brake fluid (▷ page 447).

The brake fluid change intervals can be found in the Maintenance Booklet.

Only use brake fluid approved by Mercedes-Benz according to MB Approval 331.0.

Information about approved brake fluid can be obtained at any qualified specialist workshop or on the Internet at http://bevo.mercedes-benz.com.

ⓘ Have the brake fluid regularly replaced at a qualified specialist workshop and the replacement confirmed in the Maintenance Booklet.

Coolant

Important safety notes

⚠ **WARNING**

If antifreeze comes into contact with hot components in the engine compartment, it may ignite. There is a risk of fire and injury.

Let the engine cool down before you add antifreeze. Make sure that antifreeze is not spilled next to the filler neck. Thoroughly clean the antifreeze from components before starting the engine.

! Only add coolant that has been premixed with the desired antifreeze protection. You could otherwise damage the engine.

Further information on coolants can be found in the Mercedes-Benz Specifications for Service Products, MB BeVo 310.1, e.g. on the Internet at http://bevo.mercedes-benz.com. Or contact a qualified specialist workshop.

! Always use a suitable coolant mixture, even in countries where high temperatures prevail.

Otherwise, the engine cooling system is not sufficiently protected from corrosion and overheating.

ⓘ Have the coolant regularly replaced at a qualified specialist workshop and the replacement confirmed in the Maintenance Booklet.

Comply with the important safety precautions for service products when handling coolant (▷ page 447).

The coolant is a mixture of water and antifreeze/corrosion inhibitor. It performs the following tasks:

- corrosion protection
- antifreeze protection
- raising the boiling point

If the coolant has antifreeze protection down to -35 ℉ (-37 ℃), the boiling point of the coolant during operation is approximately 266 ℉ (130 ℃).

The antifreeze/corrosion inhibitor concentration in the engine cooling system should:

- be at least 50%. This will protect the engine cooling system against freezing down to approximately -35 ℉ (-37 ℃).
- not exceed 55% (antifreeze protection down to -49 ℉ [-45 ℃]). Otherwise, heat will not be dissipated as effectively.

Mercedes-Benz recommends an antifreeze/corrosion inhibitor concentrate in accordance with MB Specifications for Service Products 310.1.

ⓘ When the vehicle is first delivered, it is filled with a coolant mixture that ensures adequate antifreeze and corrosion protection.

ⓘ The coolant is checked with every maintenance interval at a qualified specialist workshop.

DEP DEALER E-PROCESS

Filling capacities

Model	Capacity
GL 350 BlueTEC 4MATIC	Approx. 12.2 US qt (11.5 l)
GL 450 GL 450 4MATIC	Approx. 10.3 US qt (9.7 l)
GL 550 4MATIC	Approx. 12.0 US qt (11.4 l)
Mercedes-AMG vehicles	Approx. 13.1 US qt (12.4 l)

Windshield washer system

Important safety notes

⚠ WARNING

Windshield washer concentrate could ignite if it comes into contact with hot engine components or the exhaust system. There is a risk of fire and injury.

Make sure that no windshield washer concentrate is spilled next to the filler neck.

! Do not add distilled or de-ionized water to the washer fluid container. Otherwise, the level sensor may be damaged.

! Only MB SummerFit and MB WinterFit washer fluid should be mixed together. The spray nozzles may otherwise become blocked.

When handling washer fluid, observe the important safety notes on service products (▷ page 447).

At temperatures above freezing:

- ▶ Fill the washer fluid reservoir with a mixture of water and windshield washer fluid, e.g. MB SummerFit.

Add 1 part MB SummerFit to 100 parts water.

At temperatures below freezing:

- ▶ Fill the washer fluid reservoir with a mixture of water and washer fluid, e.g. MB WinterFit.

 For the correct mixing ratio refer to the information on the antifreeze reservoir.

i Add windshield washer fluid, e.g. MB SummerFit or MB WinterFit, to the washer fluid all year round.

Climate control system refrigerant

Important safety notes

The climate control system of your vehicle is filled with refrigerant R-134a.

The instruction label regarding the refrigerant type used can be found on the radiator cross member.

! Only the refrigerant R-134a and the PAG oil approved by Mercedes-Benz may be used. The approved PAG oil may not be mixed with any other PAG oil that is not approved for R-134a refrigerant. Otherwise, the climate control system may be damaged.

Service work, such as topping up refrigerant or replacing components, may only be carried out by a qualified specialist workshop. All applicable regulations must be adhered to, SAE standard J639 included.

Always have work on the climate control system carried out at a qualified specialist workshop.

DEP DEALER E-PROCESS

Refrigerant instruction label



Example: refrigerant instruction label

① Warning symbol
② Refrigerant filling capacity
③ Applicable standards
④ PAG oil part number
⑤ Type of refrigerant

Warning symbol ① advises you about:

- possible dangers
- having service work carried out at a qualified specialist workshop

Filling capacities

Missing values were not available at time of going to print.

Mercedes-AMG vehicles	Capacity
Refrigerant	
PAG oil	

All other models	Capacity
Refrigerant	37.0 ± 0.4 oz (1050 ± 10 g)
PAG oil	3.9 ± 0.4 oz (110 ± 10 g)

Vehicle data

General notes

Please note that for the specified vehicle data:

- the heights specified may vary as a result of:
 - tires
 - load
 - condition of the suspension
 - optional equipment
- optional equipment reduces the maximum payload.

Dimensions and weights



Model	① Opening height	② Max. headroom
Mercedes-AMG vehicles	84.1 in - 86.6 in (2136 mm - 2199 mm)	78.8 in (2002 mm)

DEP DEALER E-PROCESS

All other models with:	① Opening height	② Max. headroom
AIRMATIC package	83.9 in - 86.9 in (2132 mm - 2207 mm)	76.1 in - 79.1 in (1934 mm - 2009 mm)
ON&OFF-ROAD package	83.9 in - 88.1 in (2132 mm - 2237 mm)	76.1 in - 80.3 in (1934 mm - 2039 mm)

Mercedes-AMG vehicles	
Vehicle length	202.6 in (5146 mm)
Vehicle width including exterior mirrors	84.3 in (2141 mm)
Vehicle width without exterior mirrors	78.0 in (1982 mm)
Maximum vehicle height	74.9 in (1902 mm)
Minimum vehicle height	72.4 in (1839 mm)
Wheelbase	121.1 in (3075 mm)
Maximum ground clearance	9.8 in (249 mm)
Minimum ground clearance	7.4 in (188 mm)
Turning radius	40.8 ft (12.45 m)
Maximum roof load	220 lb (100 kg)

All other models	
Vehicle length	202.0 in (5130 mm)
Vehicle width including exterior mirrors	84.3 in (2141 mm)
Maximum vehicle height (ON&OFFROAD package)	76.4 in (1940 mm)
Minimum vehicle height (highway driving level)	72.8 in (1850 mm)
Wheelbase	121.1 in (3075 mm)
Maximum ground clearance (ON&OFFROAD package)	12.0 in (306 mm)
Minimum ground clearance	7.9 in (201 mm)
Turning radius	40.7 ft (12.40 m)
Maximum roof load	220 lb (100 kg)

Vehicle data for off-road driving

Fording depth



① Fording depth

Missing values were not available at the time of going to print.

DEP DEALER E-PROCESS

	Fording depth
Vehicles without the ON&OFFROAD package	
Raised level	20 in (50 cm)
Vehicles with the ON&OFF-ROAD package	
Off-road level 1	20 in (50 cm)
Off-road level 2	20 in (50 cm)
Off-road level 3	23.6 in (60 cm)
Mercedes-AMG vehicles	20 in (50 cm)

For more information about off-road fording, see (▷ page 197).

Approach/departure angle



All vehicles (except vehicles with AMG bodystyling)

	①	②
Vehicles without the ON&OFFROAD package		
Normal level	25°	20°
Raised level	30°	25°
Vehicles with the ON&OFFROAD package		
Normal level	25°	20°
Off-road level 1	28°	23°
Off-road level 2	30°	25°
Off-road level 3	33°	27°
Mercedes-AMG vehicles		
Normal level (in sport mode with AMG adaptive sport suspension system activated)	19°	19°
Raised level	23°	22°

Vehicles with AMG bodystyling

	①	②
Vehicles without the ON&OFFROAD package		
Normal level	20°	20°
Raised level	24°	24°
Vehicles with the ON&OFFROAD package		
Normal level	20°	20°
Off-road level 1	22°	22°
Off-road level 2	24°	24°
Off-road level 3	26°	26°

For further information about approach/departure angles, see (▷ page 201).

Maximum gradient-climbing capability

Note that the vehicle's gradient-climbing capability depends on the off-road conditions and the road surface conditions.

DEALER E-PROCESS

Vehicles with the ON&OFFROAD package: the maximum gradient climbing ability is 100% when the LOW RANGE off-road gear is selected.

Vehicles without the ON&OFFROAD package: the maximum gradient climbing ability is 80%.

Accelerate carefully and make sure that the wheels do not spin when driving on steep terrain.

ⓘ If the load on the front axle is reduced when pulling away on a steep uphill slope, the front wheels have a tendency to spin. 4ETS recognizes this and brakes the wheels accordingly. The rear wheel torque is increased, making it easier to drive off.

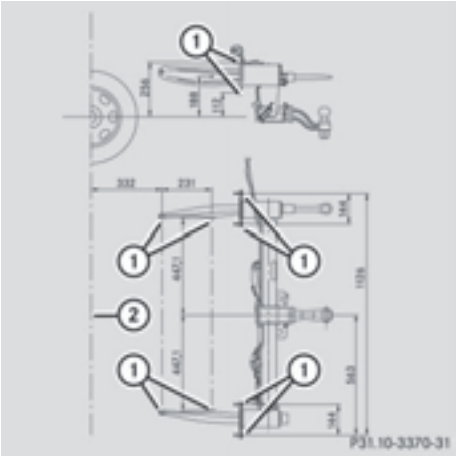
For further information about the maximum gradient climbing ability, see (▷ page 202).

Trailer tow hitch

Mounting dimensions

❗ If you have a trailer tow hitch retrofitted, changes to the cooling system and drive train may be necessary, depending on the vehicle type.

If you have a trailer tow hitch retrofitted, observe the anchorage points on the chassis frame.



① Anchorage points for the trailer tow hitch
② Rear axle center line

DEP DEALER E-PROCESS

Trailer loads

Trailer loads, trailer drawbar noseweights and axle loads

Missing values were not available at time of going to print.

	GL 450
Permissible trailer load, unbraked	
Permissible trailer load, braked (at a minimum gradient-climbing capability of 12% from a standstill)	6613 lbs (3000 kg)
Maximum drawbar noseweight (the drawbar noseweight is not included in the trailer load)	529 lbs (240 kg)
Permissible rear axle load when towing a trailer	3970 lbs (1800 kg)

	GL 450 4MATIC, GL 550 4MATIC and GL 350 BlueTEC 4MATIC
Permissible trailer load, unbraked	
Permissible trailer load, braked (at a minimum gradient-climbing capability of 12% from a standstill)	7500 lbs (3402 kg)
Maximum drawbar noseweight (the drawbar noseweight is not included in the trailer load)	600 lbs (272 kg)
Permissible rear axle load when towing a trailer	3970 lbs (1800 kg)

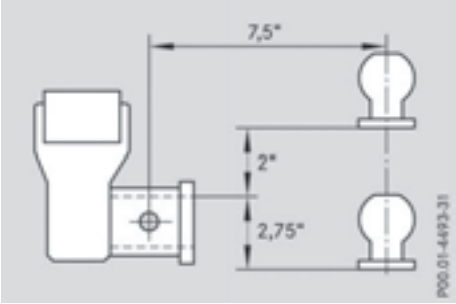
	GL 63 AMG 4MATIC
Permissible trailer load, unbraked	
Permissible trailer load, braked (at a minimum gradient-climbing capability of 12% from a standstill)	7165 lbs (3250 kg)
Maximum drawbar noseweight (the drawbar noseweight is not included in the trailer load)	309 lbs (140 kg)
Permissible rear axle load when towing a trailer	4189 lbs (1900 kg)

The actual noseweight may not be higher than the value which is given. The value can be found on the trailer tow hitch or trailer identification plates. The lowest weight applies.

The maximum permissible trailer drawbar noseweight is the maximum weight with which the trailer drawbar can be loaded. Limit for Mercedes-Benz-approved trailer couplings.

DEP DEALER E-PROCESS

Ball position of the ball coupling



When choosing a ball coupling, the dimensions stated in the illustration must not be exceeded.

DEP
DEALER E-PROCESS